

# **Violence Against Healthcare Workers and Healthcare Institutions**

**Guidelines on intervention**

**THRISSUR KGMOA**

**President – Dr Aseena V I**

**Secretary – Dr Jilsho George**

**Treasurer – Dr Binoj George Mathew**



# Objectives

- Zero tolerance to violence against Healthcare workers and Healthcare institutions
- Hospital premises to be declared as “Safe zones”



In the event of an attack (physical, verbal or any other form) - **CODE VIOLET**



**Abort any ongoing threat and move to a safe place**



**Stop all Outpatient and Inpatient services (Steth Down protest)**



**Inform KGMOA Taluk convenor and Head of the institution**



**File complaint to the authorities with the help of KGMOA Legal cell**



**Further actions as per KGMOA Taluk / DC / GB meetings**



# Victim of assault

- Move to a safe place
- Stay calm and composed at all times
- Seek help from KGMOA and coworkers
- Contact PST KGMOA in case Taluk convenor not available
- Stick to the complaint and never back down under pressure



# Rapid Response Team

- **Initiate swift response in the event of an assault**
- **Help in documentation (video) of the incident**
- **Provide moral support to the victim**



# Head of the institution

- Discussion with the mob to de-escalate the crisis
- Update PST KGMOA regarding the incident
- Arrange replacement for victim's remaining duty hours
- Receive complaint from the victim and handover the same to the Police with a covering letter and all the necessary evidence

## Take proactive measures

- Form institutional level Rapid Response Team
- Display of laws and punishments with regard to Hospital attacks in institution premises
- Conduct periodic SECURITY AUDIT
- Ensure CCTV surveillance in high risk areas



## KGMOA Taluk convenor

- Update PST KGMOA regarding the incident
- Coordinate protest activities at Institution and Taluk levels
- Help victim to file the complaint with due assistance from KGMOA Legal Cell
- Physically accompany the victim in all legal procedures



## **A victim of assault should**

- **File a complaint under the Kerala Healthcare Service Persons and Healthcare Service Institutions (Prevention of Violence and Damage to Property) Act 2012**
- **File a complaint under the Epidemic Disease Act (amended in 2020)**
- **Approach the Human Rights Commission**
- **If a lady is assaulted, approach the Women's Commission**
- **In case of Cyber bullying the Cyber Cell should be approached (criminal defamation as per section 499 of IPC or section 66 of IT Act)**
- **File a petition to be heard by the court, before the grant of bail to the culprit**





No.		Section	Punishment
01	Interruption in working	353	2 years imprisonment
02	Misbehaving with Healthcare worker	504	2 years
03	Abusing Healthcare worker	504	2 years
04	Threatening	506	3-7 years
05	Assault	332,333	3-10 years
06	Destruction of property	427	3 years
07	Mobbing and Tresspassing	141,143	3 years
08	Murder attempt	307	10 yrs imprisonment + Fine
09	National Epidemic diseases Act (amended in 2020)		
10	Kerala Healthcare Service Persons and Service Institutions Protection Act 2012		
11	Human rights commission and Women's commission		

**Dr Pavan Madhusudan 9995012339**

**IMA Kerala State Co-ordinator - Committee for  
Prevention of Violence on Doctors & Hospitals**

### **Taluk Convenors**

Thrissur	Dr Mini P Mani	7306291072
Anthikkad	Dr Mini Thampi	9747148331
Chalakkudy	Dr Peter Joseph	9496531259
Chavakkad	Dr Vineetha V	9495989601
Chelakkara	Dr Suresh N	9847070126
Irinjalakkuda	Dr Namratha S	9207301223
Kodungallur	Dr Sheethal John	9846495869
Kunnamkulam	Dr Pinky Paul	7736279331
Wadakkanchery	Dr Sreejith Das	9496129607

President	Dr Aseena V I	9995816618
Secretary	Dr Jilsho George	9544841159
Treasurer	Dr Binoj George M	8281605306
Vice Presidents	Dr Divya Suresan	9847109024
	Dr Nitin P M	9605770550
	Dr Deepak Menon	9995982199
Joint Secretaries	Dr Aadith S	9495795931
	Dr Ann Marie Cleetus	9747677939
	Dr Mohammed Fawaz	9995316072

### **Legal Cell**

Dr Venugopal V P	9995205283
Dr Midhun C	9745007454



