



## Return Policy

If your device arrives defective or non-functional, we will provide a full refund upon return of the item, provided the following conditions are met:

- **Defective on Arrival:** The issue must be present at the time of delivery and not caused by misuse, modification, or damage after receipt.
- **Notification Period:** You must notify us of the defect within **6 weeks** of the delivery date.
- **Return Shipping:** The item must be returned to us in its original packaging. Return shipping costs are the responsibility of the customer.
- **Refund Processing:** Once the returned item is received and inspected, we will issue a full refund to your original method of payment.
- Cosmetic imperfections alone do not qualify the item for a refund.

Please contact us at [info@labratdor.com](mailto:info@labratdor.com) to initiate a return or if you have any questions.

Effective date: Jan 12th, 2025.