

## ABOUT US

CLK Medical Supplies is a company dedicated to providing the highest quality medical supplies available, and making them available to you at the best price imaginable. In addition, we provide entirely free postage and packaging, to ensure that your orders reach you as economically as possible.

We also pride ourselves on delivering the best customer service in the industry, so that every order that you place with us is delivered efficiently. Your personal satisfaction with buying from us is our highest priority. We aim to process your order quickly and seamlessly, and initiate the delivery process the same day that we receive your order. We offer same day shipments for orders made before 10am, and next day delivery for all other orders.

We understand the need for you to make transactions in a safe environment, so all purchases are made behind a secure server. To make your purchasing transaction as convenient as possible, we accept all major debit and credit cards, and you can also pay via the secure and popular Paypal service.

Any data provided to us is treated with the strictest discretion. We value our customers and data protection highly, and completely guarantee your confidentiality. Unlike other companies, we don't sell your data to third parties, and you can rest assured that you will not be contacted by any 'partner' companies.

If you have any queries about our company, buying from us, or any item in our catalogue, don't hesitate to contact us via the 'contact' tab at the top of the page.

Thank you for visiting our website.

## CATALOGUE INTRODUCTION

Welcome to the catalogue of products for CLK Medical Supply Incorporated. We are a first-class stockist of the highest standard medical supplies available, and pride ourselves on delivering them to customers both cheaply and efficiently.

Here at CLK Medical Supply, we have been supplying medical goods for over a decade, and thus are tremendously well-versed in this industry. We have formed excellent relationships with hospitals, laboratories and local pharmacies all over the United States, to whom we've supplied the highest quality medical gloves, masks and protection. Furthermore, we have forged lasting partnerships with top suppliers, with companies such as Kimberly Clark supplying surgical gloves for us on an ongoing basis, and McKesson being a major supplier of surgical masks.

We offer an excellent choice of product with regards to both masks and gloves. We provide many different types of both procedural and surgical masks, and a variety of both powdered and powder-free surgical gloves, in both latex and vinyl material.

While the core of our business is in surgical masks and gloves, we take the desires of our customers very seriously, and also deal in other products and brands to fulfil our clients' needs. Thus, we also stock hospital and dental self-sealing sterilization pouches, laboratory coats, zip lock polyester bags, isolation gowns, bouffant caps, oversleeves and shoe covers. We also intend to expand our business to carry products for the food safety industry.

Our number one priority at CLK Medical Supply is customer satisfaction. We know that our customers not only want the best quality products, but also the swiftest delivery and best standard of customer service. Consequently, we have access to warehouses spread strategically across the country to ensure that our products are located as close to any potential customer as possible. This enables us to deliver same day shipments for orders made before 10am, and to do so in a manner that is cost effective for us, enabling us to pass on this efficiency to our customers in terms of very competitive pricing.

We have entered into a long-term partnership with UPS, enabling our clients to benefit from preferential shipping rates to any location in the country. Naturally we use UPS as our primary shipper, but customers are free to specify an alternative shipment method if required. We provide

full shipping and tracking information, so that customers can track their order from the second that they make the final mouse click to the moment that it arrives with them.

Quality control is also of paramount importance to us. We engage in random sampling on every single product batch that we receive to ensure that the quality of the products we send out to customers meets our extremely high standards. Any customers buying from us can do so safe in the knowledge that they will receive a product of the highest quality that will meet all requisite medical standards and regulations. And we operate a fair return policy that allows our clients to return products with which they are not satisfied, in line with specific processes that seek to protect all parties involved in the transaction.

We also understand the need for our customers to purchase in a safe environment, so provide a secure server for all transactions. We treat all of our clients' data in the strictest confidence. We highly value the confidentiality and loyalty of our customers, and take data protection very seriously. We do not sell data to third parties, or 'partner' companies, and anyone dealing with us can rest completely assured that their details will be held in the strictest privacy, and never shared with anyone else.

Thank you for your interest in our company. We would love to deal with you professionally, if you wish to seek further information about us, please contact our representative on 1234567 (toll free) or via [zyz@clkmedical.com](mailto:zyz@clkmedical.com).

Regards,  
Marketing Director