



PMS
Professional
Maintenance Services

Company profile

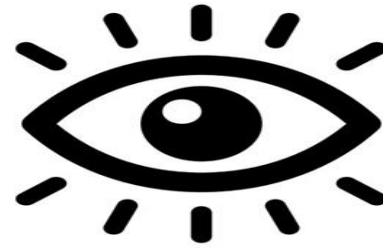


PMS is a leading provider of comprehensive maintenance services for kitchen equipment, dedicated to ensuring operational efficiency and excellence in the culinary industry. With years of experience in the field, we specialize in the maintenance and repair of a wide range of kitchen appliances, ensuring that your equipment operates smoothly and reliably.



MISSION

To be the trusted partner for commercial kitchen operators, providing exceptional maintenance and repair services with a commitment to responsiveness, professionalism, and customer satisfaction.



VISION

To be the recognized leader in industrial kitchen equipment maintenance, setting the standard for excellence, reliability, and innovation



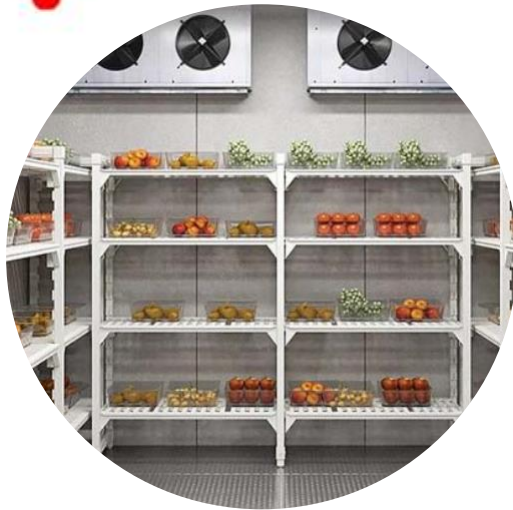
VALUES

Integrity, Reliability, Expertise, Customer Focus and Safety

Our services

At PMS, we offer a full suite of services tailored to meet the needs of commercial kitchens, restaurants, and catering services. Our offerings include:-

- **Preventive Maintenance:** Regular inspections and service to prevent equipment breakdowns and extend the lifespan of your kitchen assets.



Regularly having your kitchen equipment checked by a professional significantly reduces the likelihood of breakdowns and downtime. When a piece of equipment stops working, part of your menu may be affected, and sales will be lost. This is much more detrimental when a critical piece of equipment from the kitchen breaks as equipment repairs are much more costly and may take hours or even days to complete.



- **Emergency Repairs & On call:**

Rapid response to urgent repair needs, minimizing downtime and ensuring your operations continue without disruption

When kitchen equipment malfunctions or stops working entirely, your business takes a massive hit. Downtime eats into your revenue, slowing down your service and sometimes forcing you to close until you can deal with your problematic appliances. That's why it's important to know who to call when an appliance in your commercial kitchen decides to malfunction or bite the dust.

We guarantee a response time of 2 to 3 hours



Silver

- Limited number of on call facility to respond to emergencies.
- Response is 4 hours to high priority and 24 hours to normal.
- 8 AM to 4PM last call
- Parts no included
- Preventive Visits not included

Golden

- Unlimited on call facility to respond to emergencies.
- Response is 4 hours to high priority and 24 hours to normal
- 8 AM to 4PM last call
- Parts no included
- Certain number of Monthly PM visits
- Up to 10% discount on parts

Platinum

- Unlimited on call facility to respond to emergencies.
- 24/7 coverage
- Parts included
- Certain number of Monthly PM visits
- Up to 30% discount on parts



Why PMS?

Expert technicians

Our team of technicians have an average of 20 years in the food service industry

Professional Maintenance solutions

Our professional handling of Maintenance calls, installation, and repairs sets us apart from others.

Great Support

We provide customers with the utmost support by ways of step-by-step guidance, training, and maintenance.



10+
Years In Business



99%
Happy Customers





THANK YOU!