

Trojan Youth Soccer follows Indiana Soccer Association and US Youth Soccer policies regarding player registration, insurance, and roster management. Because of these requirements, once uniforms are ordered and player insurance is paid, we are unable to guarantee cancellations or refunds.

## WHY REFUNDS CANNOT BE GUARANTEED AFTER REGISTRATION IS PROCESSED

*Once a player is registered with Indiana Soccer:*

- Player insurance is immediately purchased through Indiana Soccer/USYS.
- The league is billed for that player, regardless of whether they later participate.
- Uniforms are custom-ordered specifically for each player and cannot be returned or canceled.
- Rosters are locked once submitted, which limits our ability to remove or replace players.

These costs are non-refundable to the league, which means we cannot recover them if a family cancels.

## POLICY SUMMARY

- Before uniforms are ordered: Refunds may be possible, minus processing fees.
- After uniforms are ordered and insurance is paid: Refunds **cannot** be guaranteed and are typically not available.
- Medical or extraordinary circumstances: May be reviewed by the board, but approval is not guaranteed.

## WHY THIS POLICY EXISTS

*This policy ensures:*

- Compliance with Indiana Soccer Association and US Youth Soccer registration rules
- Financial stability for the league
- Fairness to all families, volunteers, and teams
- Accurate roster formation and uniform ordering

## VOLUNTEER REFUND

- Most refunds will be issued at the end of the Fall Season.
- If you paid for your players via credit/debit card this is how the volunteer credit will be given back.
- Otherwise a board member will cut a check for the volunteer.