

# Ready Reference Contact Information

Air Force Retiree Services: (800) 531-7502; [www.retirees.af.mil](http://www.retirees.af.mil)  
Arlington National Cemetery: (703) 607-8000;  
[www.arlingtoncemetery.org](http://www.arlingtoncemetery.org)

Armed Forces Retirement Home: (800) 422-9988; [www.afrh.gov](http://www.afrh.gov)  
Army & Air Force Exchange Service: (214) 312-2011;  
[www.aafes.com](http://www.aafes.com)

Army Retired Services: (703) 571-7232;  
<https://soldierforlife.army.mil/retirement>

Burial at Sea Information: (866) 787-0081; [www.npc.navy.mil](http://www.npc.navy.mil)

Combat Related Special Compensation:  
[www.donhq.navy.mil/corb/crscb/crscmainpage.htm](http://www.donhq.navy.mil/corb/crscb/crscmainpage.htm)

DEERS: (800)-538-9552, Fax: (831) 655-8317;

[www.tricare.osd.mil/deers](http://www.tricare.osd.mil/deers)

Defense Commissary Agency: [www.commissaries.com](http://www.commissaries.com)

DFAS Casualty Assistance Branch: (800) 321-1080 or (216) 522-5955; (For Reporting a Retiree's death, option #1)

Fleet Reserve Association: (703) 683-1400; [www.fra.org](http://www.fra.org)

Gulf War homepage: [www.gulfink.osd.mil](http://www.gulfink.osd.mil)

I.D. Cards Benefits and Eligibility: (866) 827-5672;  
[www.npc.navy.mil/support/paypers/ID\\_Cards/Pages/default2.aspx](http://www.npc.navy.mil/support/paypers/ID_Cards/Pages/default2.aspx)

Internal Revenue Service: (800) 829-1040; [www.irs.gov](http://www.irs.gov)

Marine Corps Retired Affairs: (800) 336-4649; [www.usmc.mil](http://www.usmc.mil)  
(Hover over "Marine Services" then click on "Retired Services")

Medicare: (800) 633-4227. TTY: (877) 486-2048; [www.medicare.gov](http://www.medicare.gov)

Military Officers Assoc. of America: (800) 234-6622; [www.moaa.org](http://www.moaa.org)

National Burial Services: (800) 697-6940

NPC Navy Reserve Personnel Management (PERS 9): (833) 330-6622  
[www.npc.navy.mil/career/reservepersonnelmgmt/Pages/default.aspx](http://www.npc.navy.mil/career/reservepersonnelmgmt/Pages/default.aspx)

Navy Casualty Assistance: (800) 368-3202

Navy Retired Activities Office: (866) U-ASK-NPC (866-827-5672)  
MILL [RetiredActivities@navy.mil](mailto:RetiredActivities@navy.mil);

[www.npc.navy.mil/support/retired\\_activities/Pages/default.aspx](http://www.npc.navy.mil/support/retired_activities/Pages/default.aspx)

Navy Uniform Shop: (800) 368-4088; [www.navy-nex.com/uniform](http://www.navy-nex.com/uniform)

Navy Worldwide Locator: (866) U-ASK-NPC (866-827-5672);  
[www.npc.navy.mil/organization/npc/cso/Pages/NavyLocatorService.aspx](http://www.npc.navy.mil/organization/npc/cso/Pages/NavyLocatorService.aspx)

Reserve Component SBP: (866) 827-5672 ask for PERS-912

Retiree Dental — Delta Dental: (888) 838-8737; [www.trdp.org](http://www.trdp.org)

Servicemembers Group Insurance (SGLI): (800) 419-1473;  
[www.insurance.va.gov](http://www.insurance.va.gov)

Naval Historical Center: (202) 433-2210; [www.history.navy.mil](http://www.history.navy.mil)

Social Security Administration: (800) 772-1213; [www.ssa.gov](http://www.ssa.gov)

## Pay/SBP Questions: [www.dfas.mil](http://www.dfas.mil)

Pay inquiries and update of pay or SBP records in case of death, divorce or remarriage:

Retiree:

Defense Finance and Accounting Service

U.S. Military Retirement Pay

8899 E 56th Street

Indianapolis, IN 46249-1200

(800) 321-1080 / Fax: (800) 469-6559.

SBP/RSFPP annuitant:

Defense Finance and Accounting Service

U.S. Military Annuitant Pay

8899 E 56th Street

Indianapolis IN 46249-1300

(800) 321-1080 / (800) 469-6559

TRICARE: [www.mytricare.com/mtc](http://www.mytricare.com/mtc)

TRICARE East: [www.humanamilitary.com/beneficiary](http://www.humanamilitary.com/beneficiary)

AL, AR, CT, DC, DE, IL, IN, KY, FL, GA, LA, MA, MD, ME, MI, MS, NC, NH, NJ, NY, OH, OK, PA, RI, SC, TN (except 35 Western zips), TX (except the extreme Western area) VT, VA, WI, and WV

TRICARE West: [www.tricare-west.com](http://www.tricare-west.com)

AK, AZ, CA, CO, HI, ID, IA (except 82 zips near Rock Island), KS, MO (except St. Louis area), MN, MT, ND, NE, NM, NV, OR, DE, SW TX, UT, WA, WY some zips in IA, MO, TN

TRICARE Overseas: (888) 777-8343; [www.tricare-overseas.com](http://www.tricare-overseas.com)

TRICARE For Life: (866) 773-0404; [www.tricare.mil/tfl](http://www.tricare.mil/tfl)

TRICARE mail order pharmacy: (877) 363-1303;

[www.tricare.mil/pharmacy](http://www.tricare.mil/pharmacy)

[www.express-scripts.com](http://www.express-scripts.com)

VA: [www.va.gov](http://www.va.gov)

Regional offices: (800) 827-1000 (overseas retirees should contact the American Embassy/consulate), TDD (800) 829-4833

Insurance:

VA Regional Office and Insurance Center

PO Box 7208 (claims inquiries) -ORPO

Box 7327 (loans) -ORPO

Box 7787 (payments)

Philadelphia PA 19101

(800) 669-8477; [www.insurance.va.gov](http://www.insurance.va.gov)

Burial information: (800) 827-1000; [www.cem.va.gov](http://www.cem.va.gov)

GI Bill: (888) 442-4551; [www.gibill.va.gov](http://www.gibill.va.gov)

## Records:

For replacement DD 214s, service records, medical records, award information:

Retired prior to 1995: [www.archives.gov/veterans/military-service-records](http://www.archives.gov/veterans/military-service-records)

Retired after 1995:

Navy Personnel Command

PERS-312E

5720 Integrity Drive

Millington, TN 38055-3120

Fax requests to: (901) 874-2044

Gray-area reservists: (833) 330-6622

Navy recreation: [www.mwr.navy.mil](http://www.mwr.navy.mil)

Navy Gateway Inns & Suites: <http://dodlodging.net>

ITT: <http://navymwr.org/mwrprgms/itt.html>

## Sister service retiree publications:

Air Force Afterburner: [www.retirees.af.mil/afterburner](http://www.retirees.af.mil/afterburner)

Army Echoes: <https://soldierforlife.army.mil/retirement/echoes>

Coast Guard Evening Colors:

<http://www.uscg.mil/hq/cg1/psc/ras>

Marine Corps Semper Fidelis: [www.manpower.usmc.mil/portal/page/portal/M\\_RA\\_HOME/MM/SR/RET\\_ACT/SemperFidelis](http://www.manpower.usmc.mil/portal/page/portal/M_RA_HOME/MM/SR/RET_ACT/SemperFidelis)