

Are You Buying Genuine Products Of Forever?



How can you be sure that you are purchasing a product from a genuine Forever Business Owner (FBO)?

Offline: While purchasing a product, ask the individual who is providing you with the product for their FBO ID# card. Ensure that the FBO provides you with an invoice or a cash memo for your purchases. All such purchases, which hold the 12-digit FBO ID and a valid cash memo, along with an un-tampered product label, will be treated as a genuine sale by the company.

Online: You will receive an email from the company with the Company logo along with your Aloe Store Order Details and a 12-digit FBO ID#. This ensures that your online purchase is genuine.

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I purchased FLP product from xyz.com website? Is it genuine? What is the guarantee on that product?

Online selling on website other than the company's official website www.foreverliving.com is NOT endorsed, neither promoted, nor approved by the Company, Products of Forever Living can only be bought through an authorized FBO of the company or directly from the company either through the offices across India or through the 'Aloe Store' which is accessed only through the company website or through emails addressed to the company's order processing team.

FLP CANNOT and will NOT guarantee the quality, shelf life, authenticity of the product if purchased from any 3rd party online selling websites. Moreover, FLP cannot be held responsible for any consequences due to the consumption or application of the products, purchased through these online portals.

FLP does not sell its products through any 3rd party websites. The official online selling portal for FLP India is the Aloe Store India, www.aloestoreindia.in



Can I claim a refund / exchange from the FBO?

Yes, all products that bear an Invoice or cash memo and have not been tampered with, are eligible for exchange, return and refund from the FBO that you have purchased the product from...

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Can I claim a refund/exchange from xyz.com website?

Just like the product, there are NO guarantees on refunds from 3rd party online websites. If purchases are made through the Aloe Store India and if the product has not been dispatched, FLP can refund the amount of that purchase and cancel the order.

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I purchased a product, but I noticed that the MRP label is damaged? Is it safe?



IT IS A SERIOUS OFFENCE TO TAMPER WITH QUALITY SEALS AND/OR MRP LABELS. IT ATTRACTS LEGAL & PUNITIVE ACTIONS BY THE AUTHORITIES. Whether or not, this was purchased from an FBO or an online website, you have the right to return the product and claim for a refund or exchange from the FBO 3rd party online website (Please refer to Question 5).

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With such uncertainties on portals and other unauthorized sources, are you willing to take the risk?

It's not just YOUR MONEY, it's YOUR HEALTH at stake

*Buy From A Registered FBO Only.
Be Safe!*

For any complaints, email policy_compliances@flpindia.net

Issued in the interest of General Public and Customers of Forever Living Products India



I purchased a product from a medical / general store? Is it a genuine product?

Products purchased through a registered Forever Business Owner with a 12-digit FBO ID#, or directly through the company offices can be deemed as genuine. Any products purchased from any other medium cannot be deemed as genuine

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