THERE ARE TWO WAYS TO SPONSOR INTERNATIONALLY:

INTERNATIONAL SPONSORING

Contact the Forever Office in your country by phone. They will be able to send your information over to the country you wish to sponsor in.

Contact the Forever Office in the country you wish to sponsor in by phone. They will be able to receive your information from your country of residence.

Your ID and achieved level in the Marketing Plan will remain the same in both countries.

If you advance a level in your home country, you are automatically advanced in all other countries the following month.

Don’t forget to check out our company policy at foreverliving.com. Please note that local amendments to the company policy may vary from country to country.
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If a country is not mentioned in the list below, it means that Forever has no official representation in that country and that this country is not open to do business with Forever or to sponsor people.

### AFRICA

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Forever Greece | +30 2109 577 480 ................................................................................................150

Forever Germany | +49 8954 24350 ................................................................................................148
Forever Georgia | +995 32 2131505 ................................................................................................146
Forever French Guiana | +33 170 392 222 ......................................................................................144

Tunisia, Morocco, Algeria, Mauritius, French Guiana, Guadeloupe, Réunion

Forever Finland | +46 31 727 8000 ..................................................................................................140
Forever England | +44 1926 626 600 ............................................................................................... 134
Forever Estonia | +370 5261 0070..................................................................................................... 136
Forever English | +44 1926 626 600 ................................................................................................. 130
Forever France | +33 145 000 501................................................................................................... 132

Austria, Lichtenstein

Forever Germany | +49 8954 24350 ................................................................................................148

Austria, Lichtenstein

Forever Greece | +30 2109 577 480 ................................................................................................150
Forever Guadeloupe | +33 145 000 501 .......................................................................................... 152

EUROPE

Forever Albania | +355 44 500 866.................................................................................................. 142
Forever Austria | +43 2246 207550 ................................................................................................. 140
Forever Azerbaijan | +994 12465 43 96 ............................................................................................. 138
Forever Baltic | +370 5261 0070 ..................................................................................................... 136

Lithuania, Estonia, Latvia

Forever Belgium | +32 (0) 3 808 1023 ............................................................................................. 134
Forever Benelux | +31 35 528 8800 ................................................................................................... 132

Belgium, Netherlands, Luxemburg

Forever Bosnia & Herzegovina | +387 55 211 784.................................................................................................. 130
Forever Bulgaria | +359 2 954 95 80 ............................................................................................... 128
Forever Croatia | +385 1 3909770 ................................................................................................. 126
Forever Cyprus | +801 11 18000 ...................................................................................................... 124
Forever Czech Republic | +420 244 466 012 ......................................................................................... 122
Forever Denmark | +46 31 727 8000 ................................................................................................. 120
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Forever France | +33 145 000 501................................................................................................... 112

Tunisia, Morocco, Algeria, Mauritius, French Guiana, Guadeloupe, Réunion

Forever French Guiana | +33 170 392 222.................................................................................................. 110
Forever Georgia | +995 32 2131505 ................................................................................................. 108
Forever Germany | +49 8954 24350 ................................................................................................106

Austria, Lichtenstein

Forever Greece | +30 2109 577 480 ................................................................................................104
Forever Guadeloupe | +33 145 000 501................................................................................................ 102

Malaysia, Brunei

Forever Singapore | +656 222 2221 ................................................................................................. 100
Forever Thai | +662 258 0356 ...................................................................................................... 98
Forever Un Arab Emirates | +971 4299 4800 .................................................. 108

Abu Dhabi, Bahrain, Kuwait, Qatar, Saudi-Arabia

Forever Vietnam | +848 932 5076.................................................................................................... 96
Forever Un Arab Emirates | +971 4299 4800 ................................................................................. 94
Forever Saudi-Arabia | +971 4299 4800 ............................................................................................... 92

Forever Qatar | +971 4299 4800 ........................................................................................................90
Forever Philippines | +632 367 3837 ................................................................................................. 88
Forever Mongolia | +976 7011 5859 ................................................................................................. 86

EUROPE

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Forever Austria | +43 2246 207550 ................................................................................................. 82
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Forever Baltic | +370 5261 0070 ..................................................................................................... 78

Lithuania, Estonia, Latvia

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Belgium, Netherlands, Luxemburg

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Austria, Lichtenstein

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Forever Guadeloupe | +33 145 000 501................................................................................................ 152

AUSTRALIA

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AUSTRALIA

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Lithuania, Estonia, Latvia

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Belgium, Netherlands, Luxemburg

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Tunisia, Morocco, Algeria, Mauritius, French Guiana, Guadeloupe, Réunion

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Austria, Lichtenstein

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<td>Forever Uruguay</td>
<td>+598 0800 2273</td>
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</tbody>
</table>
Welcome to Forever Algeria!

GENERAL INFORMATION

Forever Living Products Algeria

Office & Product Center Address | 108, Iicot Aissat Idir, Cheraga 16 800 Algiers

Business Hours Office | 09.00 am – 18.00 pm (Sat – Thurs)

Telephone Office | +213 982 400 662

Telephone for Orders | +213 982 400 660

Email | flp.algerie@foreverliving.fr

Website | www.foreverliving.fr
(French, English and Arabic content)

FREQUENTLY ASKED QUESTIONS

SIGNING UP
• Sign up with a form
• Sign up online

ORDERING PRODUCTS
• Minimum order size FBO: 1CC as a first order for Novus Customers, 38 460 DZD ($323) and the equivalent of 5,000 DZD ($43) after the first purchase for all FBO’s.
• Delivery Cost: 900 DZD ($7.5)
• Average lead time for orders to arrive: Between 24h to 72h, exception made for the extreme southern part of the country.
• Payment methods accepted: Retail orders by Cash and Interbank card. Post office and Bank account transfer.
• Local Product Centers available: Yes, there are 2 product centers:
  – In Sétif: Business Center Park Mall 19000 Sétif. Tel.: +213 (0) 36 814 057 / +213 (0) 36 814 058.
  Email: flp.setif@foreverliving.fr
• Online purchase by foreign FBO’s available: No.
• First order required while signing up as Novus Customer?: Yes, 1,000CC.
• Grouped order possible?: No.
• Online shop +website available for foreign FBO’s?: No.

BONUS PAYMENT
• To local FBO’s
  Domestic bonuses are paid by bank or post office transfer.
• To foreign FBO’s
  Foreign FBO’s cannot receive bonuses except if they have a residency card in Algeria and are registered as a company.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

• **VAT Registration:** In case the FBO has a trade register following the Normal Tax System, he will pay a monthly tax. If the FBO is registered to the simplified Tax System, the FBO will pay a yearly tax on his income (5% for retail and 12% for service delivery)
• **Social security registration:** No.
• **Other registrations:** No.

**LOCAL TRAININGS**
The training is given by managers, there are trainings in regional meetings or by webinar by our staff.

**FURTHER DOWNLOADS**
Info texts on France, Tunisia, Morocco, Algeria, Mauritius.
FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
  Please click [here](#) to download the Forever Business Owner application form. Printouts are accepted. Faxed orders are not accepted.

- Sign up online is not offered.

ORDERING PRODUCTS

- **Minimum order size FBO:** The minimum order amount is $100 or in a local currency according to daily exchange rate.
- **Delivery Cost:** This service is not offered.
- **Average lead time for orders to arrive:** Service not provided.
- **Payment methods accepted:** We accept one form of payment, which is by direct deposit into FLP Angola Bank Account.
- **Local Product Centers available:** Yes.
- **Online purchase by foreign FBO's available:** No.
- **First order required while signing up as Novus Customer?** No, we do have physical application forms, which can be obtained from the Product Centre. For foreign FBO’s, when it is requested, we send the application forms by email, so after it is filled out, they can send it back by email as well.
- **Grouped order possible?** No.
- **Online shop +website available for foreign FBO's?** No.
BONUS PAYMENT

• To local FBO’s
  We do pay bonus by bank transfer every month, latest 15th of the month, all payments are done in local currency.

• To foreign FBO’s
  We do pay bonus by bank transfer every month, latest 15th of the month, although it takes more time, since we have restrictions regarding transfers abroad. Payments are done in USD.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: No.
• Social security registration: No.
• Other registrations: No.

LOCAL TRAININGS

Business Opportunity Meeting and Product Launch.
Welcome to Forever Benin!

+229 2132 47 77

GENERAL INFORMATION

<table>
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<tr>
<th>Forever Living Products Benin</th>
<th>Lot 1097 Agontinkon, Cotonou Quest Benin</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office &amp; Product Center Address</td>
<td>09.00 am – 17.00 pm (Mon – Fri) 09.00 am – 13.00 pm (Sat)</td>
</tr>
<tr>
<td>Business Hours Office</td>
<td>+229 2132 47 77</td>
</tr>
<tr>
<td>Telephone</td>
<td><a href="mailto:solangeo@flpbenin.com">solangeo@flpbenin.com</a></td>
</tr>
<tr>
<td>Email</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
  Please click here to download the Forever Business Owner application form. Printouts are accepted. The signed form needs to be sent by post or courier. Faxes, scans and copies of any other kind are not accepted.

- Sign up online is not offered.

ORDERING PRODUCTS

- Minimum order size FBO: €81.
- Delivery Cost: N/A.
- Average lead time for orders to arrive: N/A.
- Payment methods accepted: Cheque and bank transfer.
- Local Product Centers available: No.
- Online purchase by foreign FBO’s available: No.
- First order required while signing up as Novus Customer?: Yes.
- Online shop +website available for foreign FBO’s?: No.

BONUS PAYMENT

- To local FBO’s
  Domestic bonuses are paid by bank transfer.
To foreign FBO's
Foreign FBO’s are paid by bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: No.
• Social security registration: No.
• Other registrations: No.

LOCAL TRAININGS

Yes, First steps to manager and Getting Started.
Welcome to Forever Burkina Faso!

+226 25 30 62 03

### GENERAL INFORMATION

<table>
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<tr>
<th>Forever Living Products Côte d’Ivoire (Burkina Faso)</th>
</tr>
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<td><strong>Office &amp; Product Centre Address</strong></td>
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<tr>
<td>Dapoya, Secteur 3</td>
</tr>
<tr>
<td>Dimdolodomb – 01 BP 5070 Ouaga 01</td>
</tr>
<tr>
<td>Burkina Faso</td>
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<tr>
<td><strong>Business Hours Office</strong></td>
</tr>
<tr>
<td>08.30 am – 16.30 pm (Mon – Fri)</td>
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<td>09.00 am – 12.00 pm (Sat)</td>
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<tr>
<td><strong>Telephone Office</strong></td>
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<td>+226 25 30 62 03</td>
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<td><strong>Telephone for Orders</strong></td>
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<tr>
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### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP
- Sign up with a form:
  Please click [here](#) to download the Forever Business Owner application form. Printouts are accepted. The signed form needs to be sent by post or courier. Faxes, scans and copies of any other kind are not accepted.

- Sign up online is not offered.

#### ORDERING PRODUCTS
- **Minimum order size FBO**: €81.
- **Delivery Cost**: N/A.
- **Average lead time for orders to arrive**: N/A.
- **Payment methods accepted**: Cash, cheques, transfers, mobile money.
- **Local Product Centers available**: No.
- **Online purchase by foreign FBO’s available**: No.
- **First order required while signing up as Novus Customer?**: No.
- **Grouped order possible?**: No.
- **Online shop +website available for foreign FBO’s?**: No.
BONUS PAYMENT

• To local FBO’s Transfer.

• To foreign FBO’s Transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: No.
• Social security registration: No.
• Other registrations: No.

LOCAL TRAININGS

First steps to manager, Getting Started.
Welcome to Forever Burundi!

GENERAL INFORMATION

Forever Living Products Burundi

| Office & Product Center Address | Gatogato Building no. 15  
|                                | (KCB Bank Compound)  
|                                | 1st Floor Boulevard Patrice Lumumba  
|                                | Burundi |

Business Hours Office: 08.00 am – 17.00 pm (Mon – Fri)

Telephone Office: Not available

Telephone for Orders: Not available

Fax: Not available

Email: info@foreverea.com

Website: www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form: Yes.

• Sign up online: Yes.

ORDERING PRODUCTS

• Minimum order size FBO: $100 worth of products when joining. $50 worth of products after joining.
• Delivery Cost: $3.00 within the country.
• Average lead time for orders to arrive: 12 - 24 hours.
• Payment methods accepted: Bank deposit, Credit Card, Mobile money transfer (Mpesacam).
• Local Product Centers available: Yes.
• Online purchase by foreign FBO's available: No.
• First order required while signing up as Novus Customer?: Yes.
• Grouped order possible?: Not available.
• Online shop +website available for foreign FBO's?: No.
BONUS PAYMENT

- To local FBO’s
  Bonus paid via bank transfer ONLY when it accumulated to $5 and above. Bonus less than $5 will only be paid after accumulating to that level.

- To foreign FBO’s
  Bonus paid via bank transfer ONLY when it accumulated to $100 and above. Bonus less than $100 will only be paid after accumulating to that level.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

LOCAL TRAININGS

New FBO orientation at the FLP Training Center.
Welcome to Forever Cameroon!

GENERAL INFORMATION

Forever Living Products Cameroon S.A.R.L.

<table>
<thead>
<tr>
<th>Office &amp; Product Center Address</th>
<th>Santa Barbara, Route Bonamousaddi B.P. 18246, Douala - Cameroon</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Hours Office</td>
<td>08.30 am – 17.30 pm (Mon – Fri)</td>
</tr>
<tr>
<td>Business Hours Product Centre</td>
<td>08.30 am – 17.30 pm (Mon – Fri) 09.00 am – 13.00 pm (Sat)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+237 233 472 448</td>
</tr>
<tr>
<td>Telephone for Orders</td>
<td>(see above)</td>
</tr>
<tr>
<td>Mobile</td>
<td>+237 677 747 555</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:info@flpcameroon.com">info@flpcameroon.com</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
  Please click here for the Forever Business Owner application form. Printouts are accepted.
- Sign up online is not offered.

ORDERING PRODUCTS

- Minimum order size FBO: First order requirement can be any CC above 0.4CC. However, we recommend 2CC at first order. There is no designated form required.
- Delivery Cost: We do not deliver products to FBO’s yet. FBO’s pick up their products directly from the office.
- Average lead time for orders to arrive: N/A
- Payment methods accepted: MTN Mobile Money and Bank deposit.
- Local Product Centers available: No.
- Online purchase by foreign FBO’s available: No.
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO’s?: No.
BONUS PAYMENT
• To local FBO’s
  Monthly bank transfers if bonus amount is greater than XAF 2000 (Local currency).
• To foreign FBO’s
  By cheque.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION
• VAT Registration: No.
• Social security registration: No.
• Other registrations: No.

LOCAL TRAININGS
Forever Business opportunity presentation, How to start correctly, First steps to Manager, Product launch/ Product trainings.
GENERAL INFORMATION

Forever Living Products Congo RDC
Republic of Congo

Office & Product Center Address
4740 Avenue de l’ Equateur
Quartier de la Révolution
Municipalité of Gombe
Kinshasa

Business Hours Office
08.00 am – 17.00 pm (Mon – Fri)
08.00 am – 12.30 pm (Sat)

Business Hours Product Centre
08.00 am – 17.00 pm (Mon – Fri)

Telephone Office
+243 (812) 310 340

Telephone for Orders
(see above)

Fax
+243 (811) 810 155

Email
rbanza@flpcongo.com, office@flpcongo.com

Website
www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form:
  Forever Business Owner application forms need to be bought from the office as they have been produces in the print shop. No printouts of the form nor copies of any kind of the signed form are accepted.

• Sign up online is not offered.

ORDERING PRODUCTS

• Minimum order size FBO: First order requirement is 1CC. No designated order form required.
• Delivery Cost: N/A.
• Average lead time for orders to arrive: N/A.
• Payment methods accepted: Bank deposit slip, Mobile Money, Bonus Cheque.
• Local Product Centers available: Yes.
• Online purchase by foreign FBO’s available: No.
• First order required while signing up as Novus Customer?: Yes.
• Grouped order possible?: No.
• Online shop +website available for foreign FBO's?: No.

BONUS PAYMENT
• To local FBO's
  Bonuses equal or above USD100 are paid by bank transfer. No designated form required to submit the banking data.

• To foreign FBO's
  See above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION
• VAT Registration: No.
• Social security registration: No.
• Other registrations: No.

LOCAL TRAININGS
Not available.
Welcome to Forever Gabon!

+241 07 46 36 77

GENERAL INFORMATION

<table>
<thead>
<tr>
<th>Forever Living Products Gabon (Gabon)</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Office &amp; Product Center Address</strong></td>
<td>Acaé, Nomba Domaine 1386 Libreville – Gabon</td>
</tr>
<tr>
<td><strong>Business Hours Office</strong></td>
<td>09.00 am – 17.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td><strong>Business Hours Product Centre</strong></td>
<td>09.00 am – 17.00 pm (Mon – Fri) 09.00 am – 13.00 pm (Sat)</td>
</tr>
<tr>
<td><strong>Telephone Office</strong></td>
<td>+241 07 46 36 77 / 01 70 41 38</td>
</tr>
<tr>
<td><strong>Telephone for Orders</strong></td>
<td>No orders on the phone</td>
</tr>
<tr>
<td><strong>Mobile</strong></td>
<td>+241 02 17 02 73</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:info@flpcameroon.com">info@flpcameroon.com</a>; <a href="mailto:forevergabon@gmail.com">forevergabon@gmail.com</a></td>
</tr>
<tr>
<td><strong>Website</strong></td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP
- Sign up with a form:
  Please click here for the Forever Business Owner application form. Printouts are accepted.
- Sign up online is not offered.

ORDERING PRODUCTS
- **Minimum order size FBO:** First order requirement can be any CC above 0.4CC. However, we recommend 2CC at first order. There is no designated form required.
- **Delivery Cost:** We do not deliver products to FBO’s yet. FBO’s pick up their products directly from the office.
- **Average lead time for orders to arrive:** N/A
- **Payment methods accepted:** Bank deposit.
- **Local Product Centers available:** No.
- **Online purchase by foreign FBO’s available:** No.
- **First order required while signing up as Novus Customer?** Yes.
- **Grouped order possible?** No.
- **Online shop + website available for foreign FBO’s?** No.
**BONUS PAYMENT**

- To local FBO’s
  Monthly bank transfers if bonus amount is greater than XAF 2000 (Local currency).

- To foreign FBO’s
  Monthly bank transfers if bonus amount is greater than XAF 250000 (Local currency).

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

**LOCAL TRAININGS**

Forever Business opportunity presentation, How to start correctly, First steps to Manager, Product launch/Product trainings.
GENERAL INFORMATION

Forever Living Products Gambia

Office & Product Center Address
Y2K Building
Gambia Electrical Company
Kairaba Avenue – Gambia

Business Hours Office
09.00 am – 13.00 pm (Mon – Fri)
14.00 pm – 17:30 pm (Mon – Fri)

Telephone Office
+220 242 99 42

Telephone for Orders
(+ see above)

Fax
+221 33 820 6691

Email
contact@foreversenegal.com

Website
www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form:
  Please click here to download the Forever Business Owner application form. Printouts are accepted.

• Sign up online is not offered.

ORDERING PRODUCTS

• Minimum order size FBO: The minimum amount for a purchase after registering is 53.000 francs CFA.
• Delivery Cost: See fee schedule below:
  2.000 francs CFA until the highway (Maristes)
  3.000 francs CFA from Maristes to Thiaroye
  4.000 francs CFA around Petit Mbao, Keur Mbaye Fall, Keur Massar
• Average lead time for orders to arrive: Within a day.
• Payment methods accepted: Cash, Card, Money Transfer.
• Local Product Centers available: Yes: Below the address of our different PC:
  Guinea Bissau : Avenida Pensao Naisna Santa Luzia (+245 95 607 08 13)
  Mali : SOTUBA ACI (+223 44 90 05 41)
  Mauritania : Socogim Tevragh Zeina n° 155 (+222 45 29 73 79)
  Guinea Conakry : Kaporo Cité Lot 6 (+224 620 48 02 37)
  The Gambia : Y2K Building Gambia Electrical Kairaba Avenue
Ziguinchor: Rue Javelier (+221 76 638 00 41)
Kaolack: Quartier Leona (+221 76 638 00 41)

- **Online purchase by foreign FBO's available:** No.
- **First order required while signing up as Novus Customer?:** The minimum value to register is 53,000 francs CFA.
- **Grouped order possible?:** No.
- **Online shop +website available for foreign FBO's?:** No.

**BONUS PAYMENT**

- To local FBO's
  Bonuses equal or above USD100 are paid through bank transfer. No designated order form required to submit banking details.

- To foreign FBO's
  See above.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

**LOCAL TRAININGS**

Free trainings (Business ad Products) are held on Monday, Wednesday, Thursday and Saturday.
Welcome to Forever Ghana!
Sierra Leone, Liberia

GENERAL INFORMATION

<table>
<thead>
<tr>
<th>Forever Living Products Ghana Ltd.</th>
<th>Sierra Leone, Liberia</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office &amp; Product Center Address</td>
<td>Number 11 Kwabena Duffour Street, Airport Residential Area - Accra, PMB CT 251, Cantonments Accra, Ghana</td>
</tr>
<tr>
<td>Postal Address</td>
<td>PMB CT 251, Cantonments Accra, Ghana</td>
</tr>
<tr>
<td>Business Hours Office</td>
<td>09.00 am – 06.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td>Business Hours Product Centre</td>
<td>09.00 am – 06.00 pm (Mon – Fri) 09.00 am – 02.00 pm (Sat)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+233 (0) 302 799 340</td>
</tr>
<tr>
<td>Telephone for Orders</td>
<td>(see above)</td>
</tr>
<tr>
<td>Fax</td>
<td>+233 (0) 302 223 884</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:info@flpgh.com">info@flpgh.com</a>, <a href="mailto:michaelboafo@flpgh.com">michaelboafo@flpgh.com</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
  Please click [here](#) to download the Forever Business Owner application form. Printouts are accepted.

- Sign up online:
  Residents can register on [www.flpgh.com](http://www.flpgh.com).

ORDERING PRODUCTS

- **Minimum order size FBO:** First order requirements is US$100 +3% VAT +3% Handling charge. No designated order form required. Price list can be downloaded on [www.flpgh.com](http://www.flpgh.com)
- **Delivery Cost:** Not in place yet.
- **Average lead time for orders to arrive:** N/A
- **Payment methods accepted:** We accept payment in advance, slips, tellers and bank transfers.
- **Local Product Centers available:** Yes, in Accra, Kumasi, Takoradi and Monrovia.
Online purchase by foreign FBO’s available: No.
First order required while signing up as Novus Customer?: Yes, a Novus customer needs to have a first order with an application form.
Grouped order possible?: No.
Online shop +website available for foreign FBO’s?: No.

BONUS PAYMENT

To local FBO’s
Bonuses equal or above US$10 are paid by bank transfer or mobile money. FBOs without bank account or mobile money details are paid by cheque when their bonuses are up to US$50 or above.

To foreign FBO’s
Bonuses equal or above US$100 are paid by bank transfer. FBOs are responsible for all bank transfer charges. Designated form required to submit banking data. Download form at www.flpgh.com.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

VAT Registration: No.
Social security registration: No.
Other registrations: No.

LOCAL TRAININGS
We have business opportunity meetings. Various FBO trainings and product trainings.
Welcome to Forever Guinea Bissau and Guinea Conakry!

+224 625 80 66 70

GENERAL INFORMATION

Forever Living Products Senegal (Guinea Bissau and Guinea Conakry)

Office Address
Kaporo Cité
Vers les projets filets sociaux
Bâtiment Mitoyen au Ceci – Conakry

Business Hours Office
09.00 am – 13.30 pm (Mon – Fri)
14.00 pm – 17.30 pm (Mon – Fri)

Telephone Office
+224 625 80 66 70

Telephone for Orders
(see above)

Fax
+221 33 820 6691

Email
contact@foreversenegal.com

Websites
www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP
• Sign up with a form:
  Please click here to download the Forever Business Owner application form. Printouts are accepted.

• Sign up online is not offered.

ORDERING PRODUCTS
• Minimum order size FBO: The minimum amount for a purchase after registering is 53.000 francs CFA.
• Delivery Cost: See fee schedule below:
  2.000 francs CFA until the highway (Maristes)
  3.000 francs CFA from Maristes to Thiaroye
  4.000 francs CFA around Petit Mbao, Keur Mbaye Fall, Keur Massar
• Average lead time for orders to arrive: Within 1 day.
• Payment methods accepted: Cash, Card, Money Transfer.
• Local Product Centers available: Below the address of our different PC:
  Guinea Bissau : Avenida Pensao Naisna Santa Luzia (+245 95 607 08 13)
  Mali : SOTUBA ACI (+223 44 90 05 41)
  Mauritania : Socogim Tevragh Zeina n° 155 (+222 45 29 73 79)
  Guinea Conakry : Kaporo Cité Lot 6 (+224 620 48 02 37)
  The Gambia : Y2K Building Gambia Electrical Kairaba Avenue
Ziguinchor : Rue Javelier (+221 76 638 00 41)
Kaolack : Quartier Leona (+221 76 638 00 41)

- **Online purchase by foreign FBO's available:** No.
- **First order required while signing up as Novus Customer?:** Yes, the minimum value to register is 53,000 francs CFA.
- **Grouped order possible?:** No.
- **Online shop +website available for foreign FBO's?:** No.

**BONUS PAYMENT**

- To local FBO's
  Bank or Money transfer.

- To foreign FBO's
  Bank or Money transfer.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

**LOCAL TRAININGS**

Free trainings (Business and Products) are held on Monday, Wednesday, Thursday and Saturday.
Welcome to Forever Ivory Coast!
Burkina Faso, Togo, Benin, Niger

GENERAL INFORMATION

<table>
<thead>
<tr>
<th>Forever Living Products Côte d’Ivoire SARL</th>
<th>Burkina Faso, Togo, Benin, Niger</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office &amp; Product Centre Address</td>
<td>Immeuble les Dunes Building</td>
</tr>
<tr>
<td></td>
<td>Treichville</td>
</tr>
<tr>
<td></td>
<td>Boulevard Giscard D’Estaing</td>
</tr>
<tr>
<td></td>
<td>BP 2963 Abidjan 18</td>
</tr>
<tr>
<td>Business Hours Office</td>
<td>08.30 am – 16.30 pm (Mon – Fri)</td>
</tr>
<tr>
<td></td>
<td>09.00 am – 12.00 pm (Sat)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+225 2121 6490</td>
</tr>
<tr>
<td>Telephone for Orders</td>
<td>(see above)</td>
</tr>
<tr>
<td>Fax</td>
<td>+225 2121 6499</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:info@flp-ci.com">info@flp-ci.com</a></td>
</tr>
<tr>
<td>Websites</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP
• Sign up with a form:
  Please click here to download the Forever Business Owner application form. Printouts are accepted. The signed form needs to be sent by post or courier. Faxes, scans and copies of any other kind are not accepted.
• Sign up online is not offered.

ORDERING PRODUCTS
• Minimum order size FBO: First order minimum requirement is 1 CC. No designated form required.
• Delivery Cost: From €10 to €30 depending on the distance from the head office.
• Average lead time for orders to arrive: 48 hrs maximum.
• Payment methods accepted: Cash, Cheques and Bank Transfer.
• Local Product Centers available: No.
• Online purchase by foreign FBO’s available: No.
• First order required while signing up as Novus Customer?: Yes.
• Grouped order possible?: No.
• Online shop + website available for foreign FBO’s?: No.
BONUS PAYMENT

- To local FBO’s
  Bonuses equal or above $100 are issued as cheques.

- To foreign FBO’s
  See above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration**: No.
- **Social security registration**: No.
- **Other registrations**: No.

LOCAL TRAININGS

First steps to manager, Getting Started.
Welcome to Forever Kenya/East Africa!
Uganda, Tanzania, Burundi, Rwanda, South Sudan, Ethiopia

GENERAL INFORMATION

<table>
<thead>
<tr>
<th>Forever Living Products Kenya</th>
<th>Uganda, Tanzania, Burundi, Rwanda, South Sudan, Ethiopia</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office &amp; Product Center Address</td>
<td>Kenya Reinsurance Plaza, 4th floor Taifa Rd, CBD, opp. High Court Central Business District P.O. Box 44919 - 00100</td>
</tr>
<tr>
<td>Business Hours Office</td>
<td>09.00 am – 19.00 pm (Mon – Fri) 10.00 am – 17.00 pm (Sat)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+254 20 2026869 / +254 20 2026873</td>
</tr>
<tr>
<td>Telephone for Orders</td>
<td>+254 71 0600206</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:info@foreverea.com">info@foreverea.com</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
  Please click [here](#) for the Forever Business Owner application form. Printouts are accepted.

- Sign up online is not offered.

ORDERING PRODUCTS

- **Minimum order size FBO**: $100 worth of products when joining, $50 of products after joining.
- **Delivery Cost**: $3 within the country.
- **Average lead time for orders to arrive**: 12 to 24 hours.
- **Payment methods accepted**: Bank deposit, Credit Card, Mobile Money Transfer (Mpesa).
- **Local Product Centers available**: Yes.
- **Online purchase by foreign FBO’s available**: No.
- **First order required while signing up as Novus Customer?**: Yes.
- **Grouped order possible?**: Not available.
- **Online shop + website available for foreign FBO’s?**: No.
BONUS PAYMENT

• To local FBO’s
  Bonus paid via bank transfers ONLY when it accumulated to $5 and above. Bonus less than $5 will only be paid after accumulating to that level.

• To foreign FBO’s
  Bonus paid via bank transfers ONLY when it accumulated to $100 and above. Bonus less than $100 will only be paid after accumulating to that level.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: No.
• Social security registration: No.
• Other registrations: A tax identification number is required.

LOCAL TRAININGS

New FBO Orientation at the FLP Training Center.
Welcome to Forever Liberia!  
+233 (0) 302 223 878

GENERAL INFORMATION

Forever Living Products Liberia Ltd.

| Office & Product Center Address | 12th Street, Paynes Avenue  
|                               | Sinkor, Monrovia |
| Business Hours Office          | 09.00 am – 18.00 pm (Mon – Fri) |
| Business Hours Product Centre  | 09.00 am – 18.00 pm (Mon – Fri) |
| Telephone Office               | +233 (0) 302 223 878 |
| Telephone for Orders           | (see above) |
| Fax                            | +233 (0) 302 223 884 |
| Email                          | info@flph.com, y.dey@flph.com |
| Website                        | www.foreverliving.com |

FREQUENTLY ASKED QUESTIONS

SIGNING UP
- Sign up with a form:
  Please click here to download the Forever Business Owner application form. Printouts are accepted.
- Sign up online:
  Residents of Liberia can register on www.flph.com

ORDERING PRODUCTS
- Minimum order size FBO: First order requirement is US$50 +15% VAT. No designated order form required. Price list can be downloaded on www.foreverliving.com
- Delivery Cost: FBO’s pay 50% of the costs involved in transporting the products to them.
- Average lead time for orders to arrive: It depends on the courier services departure and arrivals schedule.
- Payment methods accepted: We accept payment in advance, slips, tellers and bank transfers.
- Local Product Centers available: Yes, in Accra, Kumasi and Takoradi.
- Online purchase by foreign FBO’s available: No.
- First order required while signing up as Novus Customer?: Yes, a Novus customer needs to have a first order with an application form.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO’s?: No.
BONUS PAYMENT

- To local FBO’s
  Bonuses equal or above USD1000 are paid by bank transfer. There is a fixed fee of USD100 for each bonus transfer. One percent of transfer sum is deducted as face value fee.
  No designated form required to submit banking data.

- To foreign FBO’s
  See above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

LOCAL TRAININGS

We have business opportunity meetings. Various FBO trainings and product trainings.
Welcome to Forever Mali!

+223 44 90 05 41

GENERAL INFORMATION

Forever Living Products Mali

| Office & Product Center Address        | Sotuba ACI
                                            | Près de la Centrale Technique d’Orange Mali |
|---------------------------------------|------------------------------------------------|
| Business Hours Office                 | 08.00 am – 12.00 pm (Mon – Fri)  
                                            | 13.00 pm – 16.00 pm (Mon – Fri) |
| Telephone Office                      | +223 44 90 05 41 |
| Telephone for Orders                  | (see above) |
| Fax                                   | +221 33 820 6691 |
| Email                                 | contact@foreversenegal.com |
| Website                               | www.foreverliving.com |

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
  Please click [here](#) to download the Forever Business Owner application form. Printouts are accepted.

- Sign up online is not offered.

ORDERING PRODUCTS

- **Minimum order size FBO:** The minimum amount for a purchase after registering is 53,000 francs CFA.
- **Delivery Cost:** See fee schedule below:
  - 2,000 francs CFA until the highway (Maristes)
  - 3,000 francs CFA from Maristes to Thiaroye
  - 4,000 francs CFA around Petit Mbao, Keur Mbaye Fall, Keur Massar
- **Average lead time for orders to arrive:** Within a day.
- **Payment methods accepted:** Cash, Card, Money Transfer.
- **Local Product Centers available:** Yes: Below the address of our different PC:
  - Guinea Bissau : Avenida Pensao Naisna Santa Luzia (+245 95 607 08 13)
  - Mali : SOTUBA ACI (+233 44 90 05 41)
  - Mauritania : Socogim Tevragh Zeina n° 155 (+222 45 29 73 79)
  - Guinea Conakry : Kaporo Cité Lot 6 (+224 620 48 02 37)
  - The Gambia : Y2K Building Gambia Electrical Kairaba Avenue
Ziguinchor : Rue Javelier (+221 76 638 00 41)
Kaolack : Quartier Leona (+221 76 638 00 41)

- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: The minimum value to register is 53,000 francs CFA.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

BONUS PAYMENT

- To local FBO's
  Bonuses equal or above USD100 are paid through bank transfer. No designated order form required to submit banking details.

- To foreign FBO's
  See above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

LOCAL TRAININGS

Free trainings (Business ad Products) are held on Monday, Wednesday, Thursday and Saturday.
Welcome to Forever Morocco! +212 537 663 000

GENERAL INFORMATION

Forever Living Products France (Morocco)

Office & Product Center Address  Lamar Center, KM4 Avenue Mohamad VI Souissi, Rabat Morocco

Business Hours Office 09.30 am – 18.00 pm (Mon – Fri)
09:30 am – 13:30 pm (Saturday)

Telephone Office +212 537 663 000

Telephone for Orders +212 537 663 001

Email support.maroc@foreverliving.fr

Website www.foreverliving.fr (French, English and Arabic content)

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form
• Sign up online

ORDERING PRODUCTS

• **Minimum order size FBO:** * 1CC (approx. 2500 DH) by all the ways (Online, call center, product center)
• *After sponsorship: minimum order 500 DH*
• **Delivery Cost:** If the order is equal to or less than 0,500 CC the customer pays 32 DH for the delivery.
• **Average lead time for orders to arrive:** The order takes 48 hours to arrive.
• **Payment methods accepted:** Cash and Credit Card and bank transfer.
• **Local Product Centers available:** Yes, in Rabat.
• **Online purchase by foreign FBO’s available:** No.
• **First order required while signing up as Novus Customer?** There is a first order of minimum 1CC (approx. 2500 DH).
• **Grouped order possible?:** Yes.
• **Online shop +website available for foreign FBO’s?:** Yes.

BONUS PAYMENT

• To local FBO’s
  Bonuses are paid on the 15th of each month by bank transfer once they reach the amount of 60 DH.

• To foreign FBO’s
  Bonuses are paid every quarter by bank transfer once they reach the amount of 1200 DH.
LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations:

LOCAL TRAININGS
The training is given by Managers or there are trainings in regional meetings or by webinars by our staff.

FURTHER DOWNLOADS
Info texts on France, Tunisia, Morocco, Algeria, Mauritius.
Welcome to Forever Niger!

+227 80 42 7689

GENERAL INFORMATION

<table>
<thead>
<tr>
<th>Forever Living Products Niger</th>
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<tr>
<td><strong>Office &amp; Product Centre Address</strong></td>
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<td><strong>Telephone Office</strong></td>
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<td><strong>Telephone for Orders</strong></td>
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<td><strong>Email</strong></td>
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<tr>
<td><strong>Websites</strong></td>
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FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
  Please click [here](#) to download the Forever Business Owner application form. Printouts are accepted. The signed form needs to be sent by post or courier. Faxes, scans and copies of any other kind are not accepted.

- Sign up online is not offered.

ORDERING PRODUCTS

- **Minimum order size FBO**: €81.
- **Delivery Cost**: No delivery.
- **Average lead time for orders to arrive**: N/A.
- **Payment methods accepted**: Bank Transfer, Cash.
- **Local Product Centers available**: No.
- **Online purchase by foreign FBO’s available**: No.
- **First order required while signing up as Novus Customer?**: Yes.
- **Grouped order possible?**: No.
- **Online shop +website available for foreign FBO’s?**: No.

BONUS PAYMENT

- To local FBO’s
  Via bank transfer.
• To foreign FBO's
  Via bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION
• VAT Registration: No.
• Social security registration: No.
• Other registrations: No.

LOCAL TRAININGS
First steps to manager, Getting Started.
Welcome to Forever Nigeria!

+234 1 2711795

GENERAL INFORMATION

Forever Living Products Nigeria (Limited)

Office & Product Centre Address
The Forever Complex
21/23 Aromire Avenue
Off Adeniyi Jones Avenue
Ikeja, Lagos State

Business Hours Office
08.30 am – 17.00 pm (Mon – Fri)

Business Hours Product Centre
08.30 am – 17.00 pm (Mon – Fri)

Telephone Office
+234 1 2711795

Telephone for Orders
(see above)

Fax
+234 1 493 7895

Email
customercare@flpng.com, info@flpng.com

Websites
www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
  Forever Business Owner application forms need to be supplied by the office as they have been produced in the print shop. No printouts of the form nor copies of any kind of the signed form are accepted.

- Sign up online:
  Residents of Nigeria can register online.

ORDERING PRODUCTS

- Minimum order size FBO: The first order requirement is USD304,15 including VAT. No designated order form required. Price list can be downloaded from here under DOWNLOADS, no password required.
- Delivery Cost: The minimum order must be the Naira equivalent of $52,50.
- Average lead time for orders to arrive: Business owners are responsible for the collection and transportation of their products to various destinations.
- Payment methods accepted: Foreverliving.com accepts Visa, MasterCard, Discover card or Money Orders. The money order must be received at the home office before your product will be shipped. During
the checkout process, you will be prompted to enter your credit card information.

- **Local Product Centers available:** We have 5 Product Center. Contact Nigeria Office +234-1-2711795 for more information on the location and hours of each Product Centre.
- **Online purchase by foreign FBO’s available:** No.
- **First order required while signing up as Novus Customer?:** No.
- **Grouped order possible?:** No.
- **Online shop +website available for foreign FBO’s?:** No.

**BONUS PAYMENT**

- To local FBO’s
  Bonuses are paid into Nigerian bank accounts only.

- To foreign FBO’s
  See above.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

**LOCAL TRAININGS**

Training for all our centers can be found online.
The Business Presentation dates can be found online.
Welcome to Forever Rwanda!

+250 788 749 507

GENERAL INFORMATION

Forever Living Products Kenya (Rwanda)

Office & Product Center Address:
ININD House, Sonatube Kn5 High Way Airport
P.O. Box 3313, Kigali - Rwanda

Business Hours Office:
09.00 am – 18.00 pm (Mon – Fri)

Telephone Office:
+250 788 749 507

Telephone for Orders:
+250 788 813 190

Email:
info@foreverea.com

Website:
www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form:
  Yes.

• Sign up online:
  Yes.

ORDERING PRODUCTS

• Minimum order size FBO: $100 worth of products when joining, $50 of products after joining.
• Delivery Cost: $3 within the country.
• Average lead time for orders to arrive: 12 - 24 hours.
• Payment methods accepted: Bank deposit, Credit Card, Mobile Money Transfer (Mpesa).
• Local Product Centers available: Yes.
• Online purchase by foreign FBO’s available: No.
• First order required while signing up as Novus Customer?: Yes.
• Grouped order possible?: Not available.
• Online shop +website available for foreign FBO’s?: No.

BONUS PAYMENT

• To local FBO’s
  Bonus paid via bank transfers ONLY when it accumulated to $5 and above. Bonus less than $5 will only be paid after accumulating to that level.
• To foreign FBO’s
  Bonus paid via bank transfers ONLY when it accumulated to $100 and above. Bonus less than $100 will only be paid after accumulating to that level.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• **VAT Registration:** No.
• **Social security registration:** No.
• **Other registrations:** A tax identification number is required.

LOCAL TRAININGS

New FBO Orientation at the FLP Training Center.
Welcome to Forever Senegal!
Mauritania, Mali, Gambia, Guinea Conakry, Guinea Bissau

+221 33 869 3940

GENERAL INFORMATION

Forever Living Products Senegal
Mauritania, Mali, Gambia, Guinea Conakry, Guinea Bissau

Office & Product Center Address
Sacré Cœur, 3 VDN Extension
14524 – BP29657 Senegal

Business Hours Office
09.00 am – 17.00 pm (Mon – Fri)

Telephone Office
+221 33 869 3940

Telephone for Orders
(see above)

Fax
+221 33 820 6691

Email
contact@foreversenegal.com

Website
www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP
• Sign up with a form:
  Please click here to download the Forever Business Owner application form. Printouts are accepted.

• Sign up online is not offered.

ORDERING PRODUCTS
• Minimum order size FBO: The minimum amount for a purchase after registering is 57.000 francs CFA.
• Delivery Cost: See fee schedule below:
  2.000 francs CFA until the highway (Maristes)
  3.000 francs CFA from Maristes to Thiaroye
  4.000 francs CFA around Petit Mbao, Keur Mbaye Fall, Keur Massar
• Average lead time for orders to arrive: Within a day.
• Payment methods accepted: Cash, Card and Money Transfer.
• Local Product Centers available: Below the address of our different PC:
  Guinea Bissau : Avenida Pensao Naisna Santa Luzia (+245 95 607 08 13)
  Mali : SOTUBA ACI (+223 44 90 05 41)
  Mauritania : Socogim Tevragh Zeina n° 155 (+222 45 29 73 79)
  Guinea Conakry : Kaporo Cité Lot 6 (+224 620 48 02 37)
  The Gambia : Y2K Building Gambia Electrical Kairaba Avenue
Ziguinchor: Rue Javelier (+221 76 638 00 41)
Kaolack: Quartier Leona (+221 76 638 00 41)

- **Online purchase by foreign FBO’s available:** No.
- **First order required while signing up as Novus Customer?:** Yes, first order goes with an application form.
- **Grouped order possible?:** No.
- **Online shop +website available for foreign FBO’s?:** No.

**BONUS PAYMENT**

- To local FBO’s
  Bank transfer or Money transfer.

- To foreign FBO’s
  Bank transfer.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

**LOCAL TRAININGS**

Free trainings (Business and Products) are held on Monday, Wednesday, Thursday and Saturday.
Welcome to Forever Sierra Leone!

+232 23513642 /25313641

GENERAL INFORMATION

Forever Living Products Ltd. (Sierra Leone)

| Office & Product Center Address | 66B Wilkinson Road  
|                               | Smart Fam Junction  
|                               | Freetown, Sierra Leone |
| Postal Address                | PMB 251, Contonments Post Office  
|                               | Accra, Ghana |
| Business Hours Office          | 09.00 am – 16.00 pm (Mon – Fri) |
| Business Hours Product Centre  | 09.00 am – 16.00 pm (Mon – Fri) |
| Telephone Office              | +232 23513642 / 25313641 |
| Telephone for Orders          | (see above) |
| Fax                           | +233 (0) 302 223 884 |
| Email                         | info@flpgh.com; y.dey@flpgh.com |
| Website                       | www.foreverliving.com |

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
  Please click here to download the Forever Business Owner application form. Printouts are accepted.

- Sign up online:
  Residents of Ghana can register on www.flpgh.com

ORDERING PRODUCTS

- **Minimum order size FBO:** First order requirement is US$50 +15% VAT. No designated order form required. Price list can be downloaded on www.foreverliving.com
- **Delivery Cost:** FBO’s pay 50% of the costs involved in transporting the products to them.
- **Average lead time for orders to arrive:** It depends on the courier services departure and arrivals schedule.
- **Payment methods accepted:** We accept payment in advance, slips, tellers and bank transfers.
- **Local Product Centers available:** Yes, in Accra, Kumasi and Takoradi.
• Online purchase by foreign FBO’s available: No.
• First order required while signing up as Novus Customer?: Yes, a Novus customer needs to have a first order with an application form.
• Grouped order possible?: No.
• Online shop +website available for foreign FBO’s?: No.

BONUS PAYMENT
• To local FBO’s
  Bonuses equal or above USD1000 are paid by bank transfer. There is a fixed fee of USD100 for each bonus transfer. One percent of transfer sum is deducted as face value fee.
  No designated form required to submit banking data.

• To foreign FBO’s
  See above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION
• VAT Registration: No.
• Social security registration: No.
• Other registrations: No.

LOCAL TRAININGS
We have business opportunity meetings. Various FBO trainings and product trainings.
**Welcome to Forever South Africa!**

Botswana, Lesotho, Namibia, Malawi, Mozambique, Swaziland, Zimbabwe, Zambia

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## GENERAL INFORMATION

<table>
<thead>
<tr>
<th>Forever Living Products South Africa Pty. Ltd.</th>
<th>Botswana, Lesotho, Namibia, Malawi, Mozambique, Swaziland, Zimbabwe, Zambia</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office &amp; Product Center Address</td>
<td><strong>Trovato House</strong>&lt;br&gt;1 Coach Road&lt;br&gt;Wynberg 7800, South Africa</td>
</tr>
<tr>
<td>Mailing Address</td>
<td>P.O. Box 19020&lt;br&gt;Wynberg 7824, South Africa</td>
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<tr>
<td>Business Hours Office</td>
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<tr>
<td>Business Hours Product Centre</td>
<td>08.00 am – 17.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+27 21 761 6001</td>
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<td>Telephone for Orders</td>
<td>(see above)</td>
</tr>
<tr>
<td>Fax</td>
<td>+27 21 761 4271</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:operations@forever.co.za">operations@forever.co.za</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

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## FREQUENTLY ASKED QUESTIONS

### SIGNING UP

- Sign up with a form:  
  Please click [here](#) to download the Forever Business Owner application form. Printouts are accepted.

- Sign up online is not offered.

### ORDERING PRODUCTS

- **Minimum order size FBO:** First order minimum requirement is 1 or 2 CC. No designated form required.
- **Delivery Cost:** Depending on the total amount of the order.
- **Average lead time for orders to arrive:** 2-3 days local or 5-6 days rural.
- **Payment methods accepted:** EFT, Credit/Debit Card, or Cash deposit.
- **Local Product Centers available:** Yes, 4 in SA and a total or 7 in Southern Africa.
- **Online purchase by foreign FBO’s available:** No.
- **First order required while signing up as Novus Customer?** Yes.
- **Grouped order possible?** No.
- **Online shop +website available for foreign FBO's?** No.
BONUS PAYMENT

- To local FBO’s
  Bonuses equal or above USD100 are paid through bank transfer. No designated order form required to submit banking details, but copy of ID or passport plus the top section of bank statement as per FICA requirements in South Africa.

- To foreign FBO’s
  See above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

LOCAL TRAININGS

BP’s and First Steps to Manager.
Welcome to Forever Tanzania!

+255 774 002002
+255 753 999699

GENERAL INFORMATION

Forever Living Products Kenya (Tanzania)

| Office & Product Center Address | Tan House Bldg., 2nd floor  
New Bagamoyo road  
P.O. Box 72413 Dar Es Salaam |
|--------------------------------|-------------------------------------------------------------------|

<table>
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<tr>
<th>Business Hours Office</th>
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<tr>
<th>Telephone Office</th>
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<th>+255 778 003 003</th>
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<tr>
<th>Email</th>
<th><a href="mailto:info@foreverea.com">info@foreverea.com</a>, <a href="mailto:tzorders@foreverea.com">tzorders@foreverea.com</a>, <a href="mailto:bcharles@foreverea.com">bcharles@foreverea.com</a></th>
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<tr>
<th>Website</th>
<th><a href="http://www.foreverliving.com">www.foreverliving.com</a></th>
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FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form: Yes.

• Sign up online: Yes.

ORDERING PRODUCTS

• Minimum order size FBO: $100 worth of products when joining, $50 of products after joining.
• Delivery Cost: $3 within the country.
• Average lead time for orders to arrive: 12 - 24 hours.
• Payment methods accepted: Bank deposit, Credit Card, Mobile Money Transfer (Mpesa).
• Local Product Centers available: Yes.
• Online purchase by foreign FBO’s available: No.
• First order required while signing up as Novus Customer?: Yes.
• Grouped order possible?: N/A.
• Online shop +website available for foreign FBO’s?: No.

BONUS PAYMENT

• To local FBO’s
  Bonus paid via bank transfers ONLY when it accumulated to $5 and above. Bonus less than $5 will only be paid after accumulating to that level.
• To foreign FBO’s
  Bonus paid via bank transfers ONLY when it accumulated to $100 and above. Bonus less than $100 will only be paid after accumulating to that level.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION
• VAT Registration: No.
• Social security registration: No.
• Other registrations: A tax identification number is required.

LOCAL TRAININGS
New FBO Orientation at the FLP Training Center.
Welcome to Forever Togo!

FREQUENTLY ASKED QUESTIONS

SIGNING UP
• Sign up with a form is not offered.
• Sign up online is not offered.

ORDERING PRODUCTS
• Minimum order size FBO: €81.
• Delivery Cost: No delivery.
• Average lead time for orders to arrive: N/A.
• Payment methods accepted: Bank Transfer, Cash.
• Local Product Centers available: No.
• Online purchase by foreign FBO’s available: No.
• First order required while signing up as Novus Customer?: Yes.
• Grouped order possible?: No.
• Online shop +website available for foreign FBO’s?: No.

BONUS PAYMENT
• To local FBO’s
  Via bank transfer.
• To foreign FBO’s
  Via bank transfer.

GENERAL INFORMATION

Forever Living Products Togo

| Office & Product Centre Address | 80, Bd. De la Kara Attipka  
|                               | Lome - Togo |
| Business Hours Office          | 08.30 am – 16.30 pm (Mon – Fri)  
|                               | 09.00 am – 12.00 pm (Sat) |
| Telephone Office               | +228 22 20 98 97 |
| Telephone for Orders           | (see above) |
| Email                          | info@flp-ci.com |
| Websites                       | www.foreverliving.com |
LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration**: No.
- **Social security registration**: No.
- **Other registrations**: No.

LOCAL TRAININGS

First steps to manager, Getting Started.
**GENERAL INFORMATION**

Forever Living Products France (Tunisia)

| Office & Product Center Address          | 17, Rue du Lac des Homs                                |
|                                       | Les Berges du Lac 1                                     |
|                                       | 1053 Tunis                                            |

| Business Hours Office                  | 09.00 am – 17.30 pm (Mon – Fri)                        |
|                                       | 09.30 am – 13.30 pm (Sat)                              |

| Telephone Office                       | +216 31 300 200                                       |

| Telephone for Orders                   | +216 31 300 210                                       |

| Email                                  | flp.tunisie@foreverliving.fr                         |

| Website                                | www.foreverliving.fr (French, English and Arabic content) |

**FREQUENTLY ASKED QUESTIONS**

**SIGNING UP**
- Sign up with a form
- Sign up online

**ORDERING PRODUCTS**
- **Minimum order size FBO:** 1CC (approx. 550 TND) by all the ways (Online, call center, product center)
- *After sponsorship: minimum order 100 TND

**Delivery Cost:**
- Online: If the orders is of 0.5 CC and more: the delivery fees are free of charge, for orders less than 0.5 CC delivery fees are 9.440 TND TTC
- Call Center: if the order is of 1 CC and more, the delivery fees are free of charge, for orders less than 1CC delivery fees are 9.440 TND TTC

- **Average lead time for orders to arrive:** The order takes a maximum of 72 hours to arrive.
- **Payment methods accepted:** Cash and Credit Card. For orders via the call center payment by bank transfer and payment at delivery.
- **Local Product Centers available:** Yes, in Tunisia.
- **Online purchase by foreign FBO’s available:** No.
- **First order required while signing up as Novus Customer?** There is a first order of minimum 1CC (about 550TND).
- **Grouped order possible?** No.
• Online shop +website available for foreign FBO’s?: Yes.

BONUS PAYMENT
• To local FBO’s
  Payment of bonuses are made directly into Tunisian bank account. The payment of their bonuses is made once they reach the amount of 50 DT.

• To foreign FBO’s
  The Tunisian law does not allow to pay non-residents.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION
• VAT Registration:
• Social security registration:
• Other registrations:

LOCAL TRAININGS
The training is given by Managers, there are trainings in regional meetings or via webinars by our staff. The trainings room is available everyday from 9.30 am to 21:00 pm.

FURTHER DOWNLOADS
Info texts on France, Tunisia, Morocco, Algeria, Mauritius.
Welcome to Forever Uganda!

**GENERAL INFORMATION**

**Forever Living Products Kenya (Uganda)**

| Office & Product Center Address | Suite B1 First Floor Park Royal Shopping Mall  
|                               | Plot 26, Buganda Road  
|                               | P.O. Box 34721 Kampala – Uganda |
| Business Hours Office          | 09.00 am – 17.00 pm (Mon – Fri)  
|                               | 10.00 am – 14.00 pm (Sat) |
| Telephone Office               | +256 3921 77993/4 |
| Telephone for Orders           | +256 7720 43567 |
| Email                          | info@foreverea.com, alubega@foreverea.com |
| Website                        | www.foreverliving.com |

**FREQUENTLY ASKED QUESTIONS**

**SIGNING UP**
- Sign up with a form: Please click [here](#) for the Forever Business Owner application form. Printouts are accepted.
- Sign up online is not offered.

**ORDERING PRODUCTS**
- **Minimum order size FBO:** $100 worth of products when joining, $50 of products after joining.
- **Delivery Cost:** $3 within the country.
- **Average lead time for orders to arrive:** 12 to 24 hours.
- **Payment methods accepted:** Bank deposit, Credit Card, Mobile Money Transfer (Mpesa).
- **Local Product Centers available:** Yes.
- **Online purchase by foreign FBO’s available:** No.
- **First order required while signing up as Novus Customer?** Yes.
- **Grouped order possible?** N/A.
- **Online shop +website available for foreign FBO’s?** No.

**BONUS PAYMENT**
- To local FBO’s: Bonus paid via bank transfers ONLY when it accumulated to $5 and above. Bonus less than $5 will only be paid after accumulating to that level.
• To foreign FBO’s
  Bonus paid via bank transfers ONLY when it accumulated to $100 and above. Bonus less than $100 will only be paid after accumulating to that level.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION
• **VAT Registration:** No.
• **Social security registration:** No.
• **Other registrations:** A tax identification number is required.

LOCAL TRAININGS

New FBO Orientation at the FLP Training Center.
Welcome to Forever Bangladesh!

+8802 8189 043

GENERAL INFORMATION

Forever Living Products BD Ltd.

Office & Product Center Address
10 Karwanbazar
Jahangir Tower (2nd floor)
Dhaka-1215

Business Hours Office
09.00 am – 17.00 pm (Mon – Fri)

Telephone Office
+8802 8189 043

Telephone for orders (see above)

Email
hhaque@flp-bd.com

Websites
www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form
  The FBO application form needs to be collected at the Bangladesh office and submitted with original signature of the applicant. A photo and a copy of national ID card or passport needs to be added, in case of no national ID card, a copy of birth certificate / passport is also accepted.

• Sign up online
  Is not offered.

ORDERING PRODUCTS

• Minimum order size FBO: A first order for BDT 2500 is mandatory. Price list is available at the office.

• Delivery Cost: Parcels must be collected from the product center. We also have a courier facility for which the FBO has to pay the charge at the time of delivery.

• Average lead time for orders to arrive: FBO’s can get the products instantly from the counter. In case of parcel, although it depends on the distance, usually delivery is the following day of order.

Payment methods accepted: We accept Cash or Bank Deposit through company recommended banks (HSBC, Ac: 010-007854-011, Prime Bank Limited, Banani Branch, Ac: 13211030017060, Bank Asia Limited, Shyamoli Branch, Ac: 05533000298) and we also have POS and B-cash facility.

• Payment methods accepted: Yes, we have product centers in Bangladesh.
  1. Chittagong office – at Agrabad, Chittagong
  2. Uttara office – at Uttara, Dhaka
  3. Sylhet office – at Sylhet
  4. Comilla office – at Comilla
  5. Badda office – at Merul Badda, Dhaka
• Online purchase by foreign FBO’s available: N/A
• First order required while signing up as Novus Customer?: Yes
• Grouped order possible?: N/A
• Online shop +website available for foreign FBO’s?: N/A

BONUS PAYMENT
• To local FBO’s.
  Bonuses are paid in local currency only and issued as checks. To receive bonus payments, FBO’s must have a work visa or working permit or need to hold a local business license, depending on the amount of bonus.

  Further legal requirements regarding taxes apply. Please click here for an information sheet from the Bangladesh office.

• To foreign FBO’s
  See above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION
• VAT Registration:
• Social security registration:
• Other registrations:

LOCAL TRAININGS
We have training on Products (Personal Care Products, Nutritional Products, Aloe Drinks, Weight Management Products), Business Opportunity Presentation, Novus Customer Orientation, Marketing Plan, Motivational Training, Earn Incentive Program, Eagle Manager Training, Training on Chairman Bonus, Four Core, First Step to manager etc.
# GENERAL INFORMATION

**Forever Living Products Singapore (Brunei)**

<table>
<thead>
<tr>
<th>Office &amp; Product Center Address</th>
<th>Unit 2, 1st Floor, Block C, Kiarong Complex, Bandar Seri Begawan BE1318, Brunei Darussalam</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Hours Office</td>
<td>09.00 am – 18.00 pm (Mon – Fri) 11.00 am – 15.00 pm (Sat)</td>
</tr>
<tr>
<td>Business Hours Product Centre</td>
<td>09.00 am – 18.00 pm (Mon – Fri) 11.00 am – 15.00 pm (Sat)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+673 867 9916</td>
</tr>
<tr>
<td>Telephone for Orders</td>
<td>(see above)</td>
</tr>
<tr>
<td>Websites</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

# FREQUENTLY ASKED QUESTIONS

## SIGNING UP
- Sign up with a form: Yes.
- Sign up online: No.

## ORDERING PRODUCTS
- **Minimum order size FBO:** No first order requirement.
- **Delivery Cost:** N/A
- **Average lead time for orders to arrive:** N/A
- **Payment methods accepted:** Cash only
- **Local Product Centers available:** Yes, 1 center at Unit 2, 1st Floor, Block C, Kiarong Complex, Bandar Seri Begawan BE1318, Brunei Darussalam.
- **Online purchase by foreign FBO’s available:** N/A
- **First order required while signing up as Novus Customer?:** No, but he/she will need to buy a Starter Kit (registration / Membership fee)
- **Grouped order possible?:** N/A
- **Online shop +website available for foreign FBO’s?:** N/A
BONUS PAYMENT

- To local FBO’s.
  Bank transfer / Cheques and Cash vouchers for small amounts below B$10.

- To foreign FBO’s
  By wire (Telegraphic Transfer) subject to accumulation of the bonus until the amount reaches a total of RM500 net of tax.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Not needed.
- **Social security registration:** Identity Card (for locals) / Passport (for foreigners)
- **Other registrations:** Not needed.

LOCAL TRAININGS

None at present.
Welcome to Forever Cambodia!

+855 2321 4781

GENERAL INFORMATION

Forever Living Products Cambodia

<table>
<thead>
<tr>
<th>Office &amp; Product Center Address</th>
<th>Building 19, St. 242 Sangkat Chaktomouk Khann Daun Penh, Phnom Pehn</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Hours Office</td>
<td>08.30 am – 17.30 pm (Mon – Fri) 08.30 am – 16.00 pm (Sat)</td>
</tr>
<tr>
<td>Business Hours Product Center</td>
<td>09.00 am – 17.30 pm (Mon – Fri) 08.30 am – 16.00 pm (Sat)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+855 2321 4781</td>
</tr>
<tr>
<td>Telephone for Orders</td>
<td>(see above)</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:hsiek@flpkh.com">hsiek@flpkh.com</a></td>
</tr>
<tr>
<td>Websites</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
  The FBO application form needs to be taken from the office. Fee for registration is USD 1,25.

- Sign up online
  Not offered

ORDERING PRODUCTS

- **Minimum order size FBO:** First order requirement is US$ 10.
- **Delivery Cost:** Depends on product weight, distance and delivery service providers.
- **Average lead time for orders to arrive:** Within 24 hrs after payment accepted (in Phnom Penh city) and up to 2 days for provinces.
- **Payment methods accepted:** At the moment, only direct wired cash transfer using popular local money transfer service called Wing is accepted.
- **Local Product Centers available:** Yes at our company’s office.
- **Online purchase by foreign FBO’s available:** No.
- **First order required while signing up as Novus Customer?** Yes, Novus Customer needs to buy Forever Starter Kit.
- **Grouped order possible?** No.
- **Online shop + website available for foreign FBO’s?** No.
BONUS PAYMENT

- To local FBO’s.
  Local FBO’s paid by cash / cheque. Government withholding tax of 15% is applied.

- To foreign FBO’s
  International FBO’s paid by TT, but it must be over US$ 100. Government Tax 15% is applied.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: -
- Social security registration: -
- Other registrations: -

LOCAL TRAININGS

Novus Customers can contact our office in advance before their visit and we can make available for them trainings such as Forever Business Presentation, Compensation plan, Product demonstration / training and more upon request.
Welcome to Forever China!

Mainland

**GENERAL INFORMATION**

<table>
<thead>
<tr>
<th>Forever Living Products China</th>
<th>Room 901</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Huayuan Evolution Building No. 639</td>
</tr>
<tr>
<td></td>
<td>Jian</td>
</tr>
<tr>
<td></td>
<td>Guo Bei Road</td>
</tr>
</tbody>
</table>

**Office & Product Center Address**

<table>
<thead>
<tr>
<th>Business Hours Office</th>
<th>09.00 am – 17.00 pm (Mon – Fri)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Hours Product Centre</td>
<td>09.00 am – 17.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+86 0571 28938555</td>
</tr>
<tr>
<td>Fax</td>
<td>+86 0571 28030877</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:office@foreverliving.net.cn">office@foreverliving.net.cn</a></td>
</tr>
<tr>
<td>Websites</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

**FREQUENTLY ASKED QUESTIONS**

**NOTE**

Mainland China is a self-contained area which excludes Hong Kong and Macao. Mainland China is excluded from International Sponsoring.
Welcome to Forever Hong Kong!

Frequent ly Asked Questions

Signing Up
- Sign up with a form
  The applicant must fill out and submit the FBO Application Form in person, together with the original I.D. or copy (for verification).

- Sign up online
  Available on www.foreverliving.com. The website needs to be switched to country Hong Kong and language Chinese.

Ordering Products
- Minimum order size FBO: The minimum requirement is HKD 500 (after discount).
  Please click here for the Retail price list.
  Please click here for NCP price list.
  Please click here for FBO price list.
Other Methods:
Tel: +852 2464 9188
Fax +852 2375 2538
Email: enquiry@foreverliving.com.hk
WhatsApp: +852 5374 9638
Website: www.foreverliving.com

- **Delivery Cost:** (A1) Delivery service is available for purchase of HK$500 (after personal discount) with a handling fee of HK$50.
(A2) Free delivery service is rendered for minimum purchase of HK$3,000.00 and above (after personal discount; in a single receipt).
- **Average lead time for orders to arrive:** Products are usually delivered within 3 working days.
- **Payment methods accepted:** Cash, EPS and Credit Card (Visa, MasterCard or Union Pay) payments are accepted.
- **Local Product Centers available:** Yes. We have 2 product centers.
- **Online purchase by foreign FBO’s available:** Yes.
- **First order required while signing up as Novus Customer?:** No
- **Grouped order possible?:** No.
- **Online shop +website available for foreign FBO’s?:** No.

**BONUS PAYMENT**

- To local FBO’s.
  Bonuses are issued via Autopay.

- To foreign FBO’s
  The Company will deposit FBO’s bonus payment into their bank account held outside Hong Kong every time the bonus accumulates to HK$2,000 or above. The banking fee for this service is HK$115, which will be deducted from the bonus payment. Please also note that some banks may charge additional fees to receive payments. Foreign FBO’s will need to check with their respective banks on this.

  Also, FBO’s who are holding any Forever Bonus Cheques that they have been unable to cash, can send those back with the completed “Bank Account Held Outside Hong Kong (Form D)” to our office and the company will pay those together with their first payment.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

- **VAT Registration:** No.
- **Social security registration:** Not required.
- **Other registrations:** No.

**LOCAL TRAININGS**

Opp training (Business Presentation).
GENERAL INFORMATION

Forever Living Products (India) Pvt. Ltd.

Office & Product Center Address
Forever Plaza
The Silver Mist
74 Hill Road, Bandra West
Mumbai 400050, India

Business Hours Office
09.00 am – 17.00 pm (Mon - Fri)

Telephone Office
+91 22 6641 4000

Fax
+91 22 6641 4010 or 4070

Email
admin@flpindia.net

Websites
www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form
  FBO application forms need to be supplied by the office as they have been produced in the print shop. No printouts of the form nor copies of any kind of the signed form are accepted.

• Sign up online
  On www.foreverliving.com residents of India can register online.

ORDERING PRODUCTS

• Minimum order size FBO: First order minimum requirement is Rs. 1000 worth of products including taxes. The first order needs to accompany the FBO application for. A designated order form is not required. Price list can be downloaded from www.foreverliving.com

• Delivery Cost: The delivery charges are Rs. 125 per invoice up to 1CC and Rs 250 per invoice up to 2CC, and so on.

• Average lead time for orders to arrive: Depending on the geographical location, a maximum of 4-5 wording days is required.

• Payment methods accepted: Cash, Cheque, IVRs and Electronic payments

• Local Product Centers available: Yes, there are total 14 centers (Regional Distribution office – RDO’s & Product Centers all over India)

• Online purchase by foreign FBO’s available: Yes, foreign FBO’s may purchase products from the
company as long as they are registered with India. The foreign FBO must sign up through the India partition on www.foreverliving.com and once they come in password verified and select the purchase option, they will be directed to the Indian online store. The provision for making purchases and mailing them to addresses within India is available.

- **First order required while signing up as Novus Customer?**: India has offline and online joining process. Online joining does not require any minimum order for Activation. However, in offline joining, applicants must place a minimum order of Rs. 1000 for registering their forms with us.

- **Grouped order possible?**: No group orders cannot be made through our store. Each order is invoiced individually and delivered to the location requested for that invoice.

- **Online shop +website available for foreign FBO’s?**: All FBO’s registered with India should log in with their password into the www.foreverliving.com site and they can proceed for purchases. They cannot access the aloestore website / online ordering for India directly.

**BONUS PAYMENT**

- To local FBO’s.
  Please click here to view a text by the Indian office with explanations on who is entitled to receive bonus payment.

- To foreign FBO’s
  See above.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

- **VAT Registration**: Not required unless the FBO’s annual earnings and purchases exceed Rs 2 Million ($30,000 approximately).

- **Social security registration**: India does not have a social security number, however India has a PAN (Permanent Account Number) which is required by the company. This is a tax registration and computation number and is required along with an Indian address proof as well as an Indian bank account in order for the Indian company to make payments to the FBO. Without this information, FLP India cannot make payments to any individual, foreign or Indian. These registrations for a foreign national are only possible if they incorporate a company in India. In that case, this company will become the entity doing business in India.

- **Other registrations**: Not applicable.

**LOCAL TRAININGS**

- Following are few examples of trainings available for Novus Customers/ FBO’s and their prospects:
  - FBO Trainin
  - Beauty Care
  - BOPP - Business Opportunity Plan Presentation
  - Skin Care
  - Marketing Plan
  - Weight Management
  - Health and Nutrition
  - Personal Care

- All the trainings are free of cost.
  These are held at our RDO’s and various other locations (where FLP does not have office currently) on weekly and monthly basis respectively.

- India Product Centers or RDO’s (regional Distribution Office):
  - Mumbai  Maharashtra  RDO
  - New Delhi  Delhi  RDO
  - Mohali  Punjab  RDO
<table>
<thead>
<tr>
<th>City</th>
<th>State</th>
<th>Office Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>Meerut</td>
<td>Uttar Pradesh</td>
<td>RDO</td>
</tr>
<tr>
<td>Ahmedabad</td>
<td>Gujarat</td>
<td>RDO</td>
</tr>
<tr>
<td>Bangalore</td>
<td>Karnataka</td>
<td>Product Counter</td>
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<tr>
<td>Goa</td>
<td>Goa</td>
<td>Product Counter</td>
</tr>
<tr>
<td>Hyderabad</td>
<td>Telangana</td>
<td>RDO</td>
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<tr>
<td>Jaipur</td>
<td>Rajasthan</td>
<td>Product Counter</td>
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<tr>
<td>Jammu</td>
<td>Jammu Kashmir</td>
<td>Product Counter</td>
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<tr>
<td>Lucknow</td>
<td>Uttar Pradesh</td>
<td>Product Counter</td>
</tr>
<tr>
<td>Patna</td>
<td>Bihar</td>
<td>RDO</td>
</tr>
<tr>
<td>Ranchi</td>
<td>Jharkhand</td>
<td>Product Counter</td>
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<tr>
<td>Shillong</td>
<td>Meghalaya</td>
<td>Product Counter</td>
</tr>
<tr>
<td>Kolkata</td>
<td>West Bengal</td>
<td>Product Counter</td>
</tr>
<tr>
<td>Jalandhar</td>
<td>Punjab</td>
<td>Product Counter</td>
</tr>
<tr>
<td>Guwahati</td>
<td>Assam</td>
<td>Product Counter</td>
</tr>
<tr>
<td>Indore</td>
<td>Madhya Pradesh</td>
<td>Product Counter</td>
</tr>
</tbody>
</table>

**Note:** an RDO is where we also run trainings every day, meeting after meeting and sell products. A product counter is where the activities are sale of products, meeting after meeting – NO TRAININGS within the office.
**Welcome to Forever Indonesia!**

**GENERAL INFORMATION**

<table>
<thead>
<tr>
<th>Forever Living Products Indonesia</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Office &amp; Product Center Address</strong></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td><strong>Business Hours Office</strong></td>
</tr>
<tr>
<td><strong>Telephone Office</strong></td>
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<tr>
<td><strong>Telephone for orders</strong></td>
</tr>
<tr>
<td><strong>Fax</strong></td>
</tr>
<tr>
<td><strong>Email</strong></td>
</tr>
<tr>
<td><strong>Websites</strong></td>
</tr>
</tbody>
</table>

**FREQUENTLY ASKED QUESTIONS**

**SIGNING UP**
- Sign up with a form
  Please click [here](#) to download the FBO application form. Printouts are accepted
- Sign up online
  Please click [here](#) to download the FBO application form. Printouts are accepted.

**ORDERING PRODUCTS**
- **Minimum order size FBO:** First order minimum requirement is 2CC. No designated order form required.
- **Delivery Cost:** Delivery costs vary depending on the weight and whether the products are liquid or not and the distance.
- **Average lead time for orders to arrive:** Depends on the distance.
- **Payment methods accepted:** Cash, Debit / Credit Card, Transfer to our bank account in advance. At the independent product centers: Cash or Transfer in advance.
- **Local Product Centers available:** Yes, in Surabaya, Malang, Bandung. We have independent product centers in Batam, Pekan Baru and Bali.
- **Online purchase by foreign FBO’s available:** Local and Foreign FBO’s purchase and registration can be done via email to: support@foreverlivingindonesia.com, info@foreverlivingindonesia.com or flpindo@pacific.net.id. Which we will follow up during office hours Mon – Fri from 09:00 a.m. to 17:00 p.m. We only send products within Indonesia.
- **First order required while signing up as Novus Customer?** Yes, Novus Customer needs to fill out an application form.
• **Grouped order possible?:** Yes, as long as the FBO is already registered in Indonesia.
• **Online shop +website available for foreign FBO’s?:** Website is only available in Bahasa Indonesia. Purchase order can be done via email in English and Bahasa Indonesia.

**BONUS PAYMENT**

• **To local FBO’s.**
  Bonuses equal or above INR 1,000,000 are paid to bank accounts. No designated form required for submitting banking details. If the local FBO has a personal tax number they can submit it to us, it is not mandatory yet. They can get a lower tax if they submit their tax number.

• **To foreign FBO’s**
  No need to submit their tax number. Taxes applies are: Sales Tax while purchasing products, Income tax from bonus. There is no tax refund.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

• **VAT Registration:**
• **Social security registration:**
• **Other registrations:** For local and foreign registration FBO’s need to give their valid Indonesian ID number / passport number. Very important to register with the exact names as they are written in the passport or ID.
  If the FBO do not put their bank account data on the registration no payments can be made.

**LOCAL TRAININGS**

In Bahasa Indonesia trainings are given by FBO leaders / Marketing Staff upon request.
Welcome to Forever Iraq!

+964 750 820 8001

GENERAL INFORMATION

Forever Living Products Iraq

Office & Product Center Address

Hadid Haseb Road
Shorsh Quarter No. 46/22/397
Opposite to Shaid Sabah Mosque
Arbil - Iraq

Business Hours Office
09.00 am – 17.00 pm (Sun – Thurs)

Telephone Office
+964 750 820 8001

Telephone for Orders
+964 750 820 8002

Email
flpiraq@ymail.com

Websites
www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
  Phone order is not available in Iraq. FBO’s have to come or send somebody else to Arbil office in order to place an order, make payment and pick up the products.

- Sign up online
  N/A

ORDERING PRODUCTS

- Minimum order size FBO: The minimum order for new FBO’s is $100 and for FBO’s is $50.
- Delivery Cost: There is no delivery option in Iraq. Products must be picked up at the Arbil office.
- Average lead time for orders to arrive: N/A
- Payment methods accepted: Bank transfer is the only payment option. No cash or Credit Card payments.
- Local Product Centers available: Yes at the head office in Arbil.
- Online purchase by foreign FBO’s available: Via this link you can register and order, only payment method in e-shop is to debt money to bank.
- First order required while signing up as Novus Customer?: Yes. To be a FBO, prospects have to provide an original and signed application form and copy of photo ID. Also first order has to be ordered.
- Grouped order possible?: N/A
- Online shop + website available for foreign FBO’s?: Via this link you can register and order, only payment method in e-shop is to debt money to bank.
BONUS PAYMENT

- To local FBO’s
  Domestic bonuses are paid by bank transfer or cheques.

- To foreign FBO’s
  Bonus payment is made by bank transfer to foreign FBOs. Bonus amount has to be $100 USD and up. The below information should be sent to the office in order to get paid.

  USD BANK ACCOUNT DETAILS
  FLP ID:
  Account Holder’s Name:
  Bank Name:
  Bank Address:
  Account Number:
  IBAN:
  Swift Code:
  Country:

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations:

LOCAL TRAININGS

All trainings or business meetings are held by sponsors in Iraq.
Welcome to Forever Israel!

+972 3 751 0444

GENERAL INFORMATION

Forever Living Products Israel

Office & Product Center Address
D’Mall Building
1 Jabotinsky St,
Ramat Gan, Israel 5252001

Business Hours Office
09.30 am – 21.30 pm (Sun – Thurs)
09.30 am – 13.00 pm (Fri)

Telephone Office
+972 3 751 0444

Telephone for Orders
+972 3 751 0444

Email
forever@flpic.com, flpservice@flpic.com

Websites
www.flpic.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with an online form at www.flp.com/join-us.

ORDERING PRODUCTS

• Minimum order size FBO: 0.5 CC for FBOs and 299 NIS for Novus Customers.
• Delivery Cost: 40 NIS
• Average lead time for orders to arrive: Up to 2 working days.
• Payment methods accepted: Credit card and post office/bank transfer, cash (only in the office).
• Order pick up centers available: D’Mall Building 1 Jabotinsky St, Ramat Gan 9:30-21:30 & Bene Brak Warehouse 3 Hashmonaim St, Bene Brak 12:00-15:00
• Online purchase by foreign FBO’s available: Yes, please contact the office to activate your ID number for the online shop.
• First order required while signing up as Novus Customer?: No.

BONUS PAYMENT

• To local FBO’s
  Domestic bonuses are paid by bank transfer or cheques.
• To foreign FBO’s
  Bonus payment is made by bank account transfer to foreign FBOs. The below information should be sent to the office in order to get paid.

  USD BANK ACCOUNT DETAILS
  FLP ID:
  Account Holder’s Name:
  Bank Name:
  Bank Address:
  Account Number:
  IBAN:
  Swift Code:
  Country:
GENERAL INFORMATION

Forever Living Products Japan Ltd.

Office & Product Center Address
FLPJ
2-4-24 Aomi
Koto-ku, Tokyo, 135-0064
Aomi Frontier Building 18F

Business Hours Office
09.30 am – 17.30 pm (Mon – Fri)

Business Hours Product Centre
09.30 am – 17.30 pm (Mon – Fri)

Telephone Office
+813 6457 2501

Telephone for orders
+811 2083 4882

Fax
+813 6691 8875

Email
flpj@flpj.co.jp

Websites
www.flpj.co.jp

FREQUENTLY ASKED QUESTIONS

SIGNING UP
- Sign up with a form
  No application form for download available, it needs to be obtained from the Japanese head office or one of the sales offices. Before you can apply for being a FBO, you first need to join the Forever Friends. Forever Friends cannot sponsor and cannot receive any bonus. After having bought 2 CC as Forever Friends, you can apply for being a FBO.
  To join Forever Friends, you can either get the Forever Friends brochure plus application form from your sponsor or buy it at the Japanese head office or one of the sales offices. Brochure and application form will not be sent abroad to foreign FBO’s.

- Sign up online
  Is not offered.

ORDERING PRODUCTS
- Minimum order size FBO: No first order requirement
- Delivery Cost:
- Average lead time for orders to arrive:
- **Payment methods accepted:** Cash on delivery, Credit Card (For online orders only)
- **Local Product Centers available:** Open 9:30-17:30 (Monday thru Saturday) *Except OSAKA Salon SAPPORO SENDAI SAITAMA NAGANO TORANOMON NAGOYA KANAZAWA
- **Online purchase by foreign FBO’s available:**
- **First order required while signing up as Novus Customer?**:
- **Grouped order possible?**:
- **Online shop +website available for foreign FBO’s?**:

**BONUS PAYMENT**
- To local FBO’s,
  Bonuses equal or above YPI 50,000 will be paid out into Japanese bank accounts or as cheques. In February, accounts will be cleared and all bonuses equal or above YPI 7,000 will be paid out. An issuing commission varying between YPI 4,500 and 5,500 will be deducted from the bonus.
- To foreign FBO’s
  See above.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**
- **VAT Registration:**
- **Social security registration:**
- **Other registrations:**
**FREQUENTLY ASKED QUESTIONS**

**SIGNING UP**
- Sign up with a form  
  For Korean national, please [click here](#) to download the application form.

For foreign FBO prospects to apply to start business in Korea, Korean law requires the following visa types: D-8, D-9, F-2, F-4 and F-5.

For those who are already FBOs registered in other countries, aforementioned visa types are required to do business in Korea. However, purchasing from Korean office is allowed and record will be sent to the home country office on demand. Due to Korean Foreign Exchange Control Law, Korean office cannot offer bonuses for sponsoring new FBOs within Korea. Downline records will be sent to the home country office on demand.

- Sign up online  
  Korean nationals and foreigners in Korea with the following visa types are allowed to sign-up online at [www.foreverkorea.co.kr](http://www.foreverkorea.co.kr) : D-8, D-9, F-2, F-4 and F-5.

**ORDERING PRODUCTS**
- **Minimum order requirement:** There is NO minimum requirement for the first order.
• Delivery Cost: $3
• Average lead time for orders to arrive: 48 hours.
• Payment methods accepted: Cash, Credit Card.
• Local Product Centers available: (1F, Clover Tower) 347 Seocho-daero, Seocho-gu, Seoul, Korea 06607
• Online purchase available for foreign FBO’s available:
• First order required while signing up as Novus Customer?: No.
• Grouped order possible?: No.
• Online shop +website available for foreign FBO’s?: Yes, after successfully signing up.

BONUS PAYMENT
• To local FBO’s.
  Group and Leadership Bonus can only be paid to holders of a Korean business license. Korean residence is required to apply for a local business license. FBO’s with bonuses to be paid on personal purchases needs a Korean bank account in order to receive payment.

• To foreign FBO’s
  The laws governing MLM companies in Korea regarding International Sponsoring. Just as is true elsewhere in the world, the upline follows the international Forever Business Owners into Korea.
  However, in Korea, each Forever Business Owner must have a Forever Business Owners’ Business License (issued by the Korean government) or be a legalized Resident of Korea in order to receive bonuses from his/her own downline.
  One of the requirements for getting a Business License in Korea is to establish residence in Korea. So in most cases, foreign forever business owners cannot meet these conditions (becoming a legal Resident of Korea) and they are bypassed during bonus calculations. The only requirement on receiving the personal bonus on personal purchases is that you must have a bank account in Korea.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION
• VAT Registration: Automatically registered for legal residents of Korea.
• Social security registration: Automatically registered for legal residents of Korea.
• Other registrations: Not needed for legal residents of Korea.

LOCAL TRAININGS
Business presentations, New FBO Orientation, Product Training and Mini Success Days are conducted regularly at the office.
Welcome to Forever Kyrgyzstan!

+996 312 62 4906

GENERAL INFORMATION

Forever Living Products Kyrgyzstan

| Office & Product Center Address | Bishkek Razzakova 33-2
| Kyrgyzstan |
|--------------------------------|---------------------------------------|
| Business Hours Office          | 10.00 am – 18.00 pm (Mon – Fri)
|                                | 11.00 am – 17.00 pm (Sat) |
| Telephone Office               | +996 312 62 4906 |
| Telephone for Orders           | +996 312 62 4906 |
| Email                          | flpkyrgyzstan@yahoo.com |
| Websites                       | www.foreverliving.com
|                                | www.foreverliving.kg |

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
  Filled in FBO application form with a copy of national id card (for residents) or passport copy for foreign citizens are required. We accept filled in FBO Form via email or fax sent by sponsor or FBO himself. In this case signed Form needs to be sent by post or courier as original to Office in Bishkek within 7 days. We may send Application Form by request or it is available to download from our site. Our prices are in Euro. We use fix monthly currency exchange rate and charge Kyrgyz Som.

- Sign up online
  Our site is under development. It is planned to finish in a month, online shopping and registration will be available after upgrade.

ORDERING PRODUCTS

- Minimum order size FBO: First order is 3500 KGS or 52 USD, next orders minimum is 1000 KGS or 15 USD according to current USD rate.
- Delivery Cost: Delivery Cost depends on weight and distance. All purchases over 2cc are subject for free shipment.

<table>
<thead>
<tr>
<th></th>
<th>Bishtek</th>
<th>Chui, Issuk-Kul, Naryn, Talas regions</th>
<th>Osh, Jalal–Abad region</th>
<th>Batken region</th>
</tr>
</thead>
<tbody>
<tr>
<td>Up to 1 kg</td>
<td>130 kgs</td>
<td>200 kgs</td>
<td>250 kgs</td>
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</tr>
<tr>
<td>Weight Range</td>
<td>1-3 kg</td>
<td>3-5 kg</td>
<td>5-8 kg</td>
<td>8-10 kg</td>
</tr>
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<td></td>
<td>414 kgs</td>
<td>478 kgs</td>
<td>574 kgs</td>
<td>638 kgs</td>
</tr>
</tbody>
</table>

- **Average lead time for orders to arrive**: 1-3 working days
- **Payment methods accepted**: Cash and bank transfers
- **Local Product Centers available**: No.
- **Online purchase by foreign FBO's available**: Our site is under development. It is planned to finish in a month, online shopping and registration will be available after upgrade.
- **First order required while signing up as Novus Customer?**: Yes, minimum for first order is 3500 KGS or 52 USD.
- **Grouped order possible?**: No.
- **Online shop +website available for foreign FBO's?**: Our site is under development. It is planned to finish in a month, online shopping and registration will be available after upgrade.

**BONUS PAYMENT**

- To local FBO's
  Amounts below 100 USD might be paid in cash after necessary tax and social payment deductions. All amounts above 100 USD only Bank transfers.

- To foreign FBO's
  Amounts below 100 USD might be paid in cash after necessary tax and social payment deductions. All amounts above 100 USD only Bank transfers.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

- **VAT Registration**: Upon reaching 8 000 000 income in 12 consistent months, FBO should get VAT registration.
- **Social security registration**: Social Security registrations should come together with Registration in Tax Inspections as Private Entrepreneur.
- **Other registrations**: 

**LOCAL TRAININGS**

Below given Trainings are held on every weekend basis by company Managers and above. This Timetable is active till the 25th of December 2017. Also we have Success Day meetings held 3-4 times a year.

<table>
<thead>
<tr>
<th>Day</th>
<th>Time</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>Mon</td>
<td>15:00-17:00</td>
<td>Motivation Meeting. How to build business.</td>
</tr>
<tr>
<td>Day</td>
<td>Time</td>
<td>Event</td>
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<td>-----</td>
<td>-------------</td>
<td>--------------------------------------</td>
</tr>
<tr>
<td>Tue</td>
<td>15:00-17:00</td>
<td>FLP Marketing Plan &amp; Products</td>
</tr>
<tr>
<td></td>
<td>18:00-20:00</td>
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<td>Wed</td>
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<td>FLP Marketing Plan &amp; Products</td>
</tr>
<tr>
<td>Thu</td>
<td>15:00-16:00</td>
<td>Personal Development Tools</td>
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<tr>
<td></td>
<td>18:00-20:00</td>
<td>FLP Marketing Plan &amp; Products</td>
</tr>
<tr>
<td>Fri</td>
<td>12:00-14:00</td>
<td>FLP Marketing Plan &amp; Products</td>
</tr>
<tr>
<td></td>
<td>14:00-16:00</td>
<td>Cosmetic Products Master Class</td>
</tr>
<tr>
<td>Sat</td>
<td>13:00-16:00</td>
<td>Aloe Day</td>
</tr>
</tbody>
</table>
Welcome to
Forever Kuwait!

+971 42994 800

GENERAL INFORMATION

<table>
<thead>
<tr>
<th>Forever Living Products FZE, LLC</th>
<th>United Arab Emirates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office &amp; Product Center Address</td>
<td>Indigo Central 8,</td>
</tr>
<tr>
<td></td>
<td>Al Manara, Sheikh Zayed Rd.</td>
</tr>
<tr>
<td>P.O. Box</td>
<td>P.O. Box 54305, Dubai, United Arab Emirates</td>
</tr>
<tr>
<td>Business Hours Office</td>
<td>08.00 am – 17.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td>Business Hours Product Centre</td>
<td>08.00 am – 17.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+971 42994 800</td>
</tr>
<tr>
<td>Telephone for Orders</td>
<td>(see above)</td>
</tr>
<tr>
<td>Fax</td>
<td>+971 42994 887</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:Customerservice-uae@foreverliving.ae">Customerservice-uae@foreverliving.ae</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
  Please click here to download the FBO application form. Printouts are accepted. Both sponsor and applicant need to sign. Faxes, scans and copies of any sort are not accepted.
- Sign up online is not offered.

ORDERING PRODUCTS

- **Minimum order size FBO:** First order minimum requirement is AED 200. Price list can be downloaded on [www.foreverliving.com](http://www.foreverliving.com).
- **Delivery Cost:** Home Delivery is free of charge for orders AED500.00 and above (based on total Invoice Amount) Orders below AED 500.00 will be charged a delivery fee of AED 50.00.
- **Average lead time for orders to arrive:** 24 – 48 hours from order confirmation.
- **Payment methods accepted:** Cash, FLP Middle East Bonus Cheques and Credit Card.
- **Local Product Centers available:** UAE Product Centers
  TECOM Floor 10, Office 10C-C, 10C-13, 10C-14, 10C-15 in I-Rise Tower Al Thaniyan 1st, Tecom, Dubai
  Tel. No. +971 4 5134823
Online purchase by foreign FBO’s available: No.

First order required while signing up as Novus Customer?: To activate the account, a Novus Customer need to purchase at least AED 200.00 or AED 1,420.75 to complete the 2CC and level up to Assistant Supervisor.

Grouped order possible?: No.

BONUS PAYMENT

To local FBO’s
1) Cheque which they can either cash from EmiratesNBD (our official bank) or use it for their purchase of products.
2) By bank transfer to account details provided by FBO.

To foreign FBO’s
1) By wire/bank transfer to the account details provided by FBO
2) Upon request from FBO, a cheque can be issued which they can either cash from EmiratesNBD (our official bank) or use it for their purchase of products

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

VAT Registration: No.
Social security registration: No.
Other registrations: No.

LOCAL TRAININGS

Monthly trainings and other announcements are available on our Facebook and other social media pages like Instagram.
FACEBOOK: www.facebook.com/FLPMiddleEastHQ
INSTAGRAM: www.instagram.com/flpmiddleeasthq
YOUTUBE: www.youtube.com/channel/UCyGIUZaa3UIJbny-w3TDUOw
Welcome to Forever Macau!

+852 2369 9638

GENERAL INFORMATION

Forever Living Products Asia Ltd.

Office & Product Center Address
6/F Railway Plaza 39, Chatham Road South
Tsim Sha Tsui, Kowloon, Hong Kong

Business Hours Office
10:00 am – 18.00 pm (Mon – Fri)

Business Hours Product Center
10:00 am – 22.00 pm (Mon – Fri)
11:00 am – 20:00 pm (Sat)
11:00 am – 19:00 pm (Sun)

Telephone Office
+852 2369 9638

Telephone for Orders
+852 2464 9188

Fax
+852 2375 2538

Email
enquiry@foreverliving.com.hk

Websites
www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
  The applicant must fill out and submit the Form in person, together with the original I.D. or copy (for verification).

- Sign up online
  Available on www.foreverliving.com. The website needs to be switched to country Hong Kong and language Chinese.

ORDERING PRODUCTS

- Minimum order size FBO: The minimum requirement is HKD 500 (after discount).
  Please click here for the Retail price list.
  Please click here for NCP price list.
  Please click here for FBO price list.
  Other Methods:
  Tel: +852 2464 9188
  Fax +852 2375 2538
  Email: enquiry@foreverliving.com.hk
• Delivery Cost: (A1) Delivery service is available for purchase of HK$500 (after personal discount) with a handling fee of HK$50. (A2) Free delivery service is rendered for purchase of HK$3,000.00 or above (after discount; count on each computer receipt).

• Average lead time for orders to arrive: Products are usually delivered within 7 working days.

• Payment methods accepted: Cash and Credit Card (Visa or MasterCard) payments are accepted.

• Local Product Centers available: No.

• Online purchase by foreign FBO’s available: Yes.

• First order required while signing up as Novus Customer?: No.

• Grouped order possible?: No.

• Online shop +website available for foreign FBO’s?: No.

BONUS PAYMENT

• To local FBO’s.
  Bonuses are issued via Autopay or Bank Transfer.

• To foreign FBO’s
  The company will deposit FBO’s bonus payment into their bank account held outside Hong Kong every time the bonus accumulates to HK$2,000 or above. The banking fee for this service is HK$115, which will be deducted from the bonus payment. Please also note that some banks may charge additional fees to receive payments. Foreign FBO’s will need to check with their respective banks on this.

  Also, FBO’s who are holding any Forever Bonus Cheques that they have been unable to cash, can send those back with the completed “Bank Account Held Outside Hong Kong (Form D)”to our office and the company will pay those together with their first payment.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: No.

• Social security registration: Not required.

• Other registrations: Not required.

LOCAL TRAININGS

No
GENERAL INFORMATION

Forever Living Products (M) Sdn. Bhd.

Wisma Forever 25 Jalan Jejaka 3
Taman Maluri 55100
Kuala Lumpur, Malaysia

Office & Product Center Address

Business Hours Office
09.00 am – 18.00 pm (Mon – Fri)

Business Hours Product Centre
(KL Main Center):
10.00 am – 22.00 pm (Mon – Fri)
13:30 pm – 17:00 pm (Sat)
(Product Centers are closed on every 1st Saturday of the month)

Telephone Office
+60 3 9282 0033

Telephone for Orders
(see above)

Fax
+60 3 9283 5055

Email
cs@forever.net.my

Websites
www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form
  Forever Business Owner application forms need to be supplied by the office as they have been produced in the print shop. No printouts of the form nor copies of any kind of the signed form are accepted. Both sponsor and applicant need to sign.

• Sign up online
  Residents of Malaysia can register online at www.forever.net.my. New sign up member needs to buy a Starter Kit at the cost of RM105, which is inclusive of delivery charges for the kit.

ORDERING PRODUCTS

• Minimum order size FBO: No first order requirement.
• Delivery Cost: Minimum delivery cost RM13.80. (Free delivery for purchases of at least RM500 at product centers).
• **Average lead time for orders to arrive:** Estimate 3-5 days.
• **Payment methods accepted:** Cash, Credit Card, Debit card and Jompay.
• **Local Product Centers available:** Yes, We have 19 centers in Malaysia: addresses and business hours are available on our website.
• **Online purchase by foreign FBO’s available:** No.
• **First order required while signing up as Novus Customer?** No.
• **Grouped order possible?** No.
• **Online shop +website available for foreign FBO’s?** Yes. Deliver to local Malaysia address only.

**BONUS PAYMENT**

• To local FBO’s.
  FBO’s who have Malaysian bank accounts can receive bonus through direct credit into their bank accounts.

• To foreign FBO’s
  Accumulated bonuses of RM500 or more for foreign FBO’s are paid using telegraphic transfer (wire).

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

• **VAT Registration:** Not needed.
• **Social security registration:** Identity Card (for locals) / Passport (for foreigners)
• **Other registrations:** Not needed.

**LOCAL TRAININGS**

Business presentation and Product knowledge.
GENERAL INFORMATION

Forever Living Products Mongolia LLC

Office & Product Center Address  
Sukhaabaatar Duureg, 5 Khoroo  
UN street, Golomt Khotkhon-Tavan Undur  
Ulaanbaatar, Mongolia

Business Hours Office  
10.00 am – 19.00 pm (Mon – Fri)

Business Hours Product Centre  
10.00 am – 20.00 pm (Mon – Fri)  
12.00 am – 18.00 pm (Sat)

Telephone Office  
+976 7011 5859

Telephone for Orders  
(see above)

Fax  
+976 7010 5859

Email  
khaliunjargal@yahoo.com

Websites  
www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP
- Sign up with a form  
  Application form needs to be bought from the office.  
  FBO application form must be submitted in person or via email with approval. Copy of ID is required.

- Sign up online  
  Not offered.

ORDERING PRODUCTS
- Minimum order size FBO: No minimum order requirements.
- Delivery Cost: 3,500 MNT = $1,50
- Average lead time for orders to arrive: Within 24 hours
- Payment methods accepted: No cash, all cards and bank transfers are accepted.
- Local Product Centers available: Yes, one product center in Ulaanbaatar city.
- Online purchase by foreign FBO’s available: Not offered.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO’s?: No.
BONUS PAYMENT

- To local FBO’s.
  Directly transferred into FBO’s bank account, once the bonus reaches USD20.

- To foreign FBO’s
  Directly transferred into FBO’s foreign bank accounts once the bonus reaches USD100.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Optional.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Daily trainings on Marketing/Products/Incentives
10:00 am – Trainings by sales leaders
13:00 pm – Official company trainings
All other trainings are updates on weekly basis and are subject to changes.
GENERAL INFORMATION

Forever Living Products Philippines

Office & Product Center Address  
Ground Level, Hexagon Corporate Center
1471 Quezon Ave., West Triangle
Quezon City

Business Hours Office  
10:00 am – 20:30 pm (Mon – Fri)
11:00 am – 19:30 pm (Sat)

Telephone Office  
+632 367 3837

Toll-Free  
+1 800 10 3673837

Fax  
+632 723 9316

Email  
foreverCSS@flpphilippines.com.ph
mis@flpphilippines.com.ph

Websites  
www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form
  Please click here to download the FBO application form. Printouts are accepted. Both sponsor and applicant need to sign.

• Sign up online
  Residents of the Philippines can register online at www.foreverliving.com.

ORDERING PRODUCTS

• Minimum order size FBO: No minimum purchase.
• Delivery Cost: Current Delivery Rates for 1-3 kgs: Metro Manila is PHP65; Rizal is PHP 85; Luzon/Visayas/Mindanao is PHP1112. Additional charges for any subsequent kg is PHP 20 for metro Manila & Rizal; PHP39,20 for Luzon/Visayas/Mindanao.
• Average lead time for orders to arrive: Orders for delivery NATIONWIDE will take 2-5 working days to arrive.
• Payment methods accepted: Cash, Bank Deposit through Bank of the Philippine Island or Banco De Oro, Debit Card, Credit Card using VISA or MasterCard, Bank Transfer.
• Local Product Centers available: Yes, we have Five Business Centers in the Philippines:
  1. HEAD OFFICE Quezon City Address : Ground Level, Hexagon Corporate Center, 1471 Quezon Ave. West Triangle, Quezon City Trunklines No. (02) 367-3837 to 31, Toll Free No. 1-800-10-3673837, Email address: forevercss@flpphilippines.com.ph
  2. DAVAO BUSINESS CENTER, Address : Unit 1-81 ICOHNS Center Bldg. Quirino Ave., cor. Mt. Mayon
St., Davao City  
Telephone No. (082) 226-3048  
Mobile No. 0917-533-0970  
Email address: davao@foreverlivingph.com

3. CAGAYAN DE ORO BUSINESS CENTER, Address : Sky Hi Bldg. J.R. Borja St., Cor. Rizal St. Brgy. 11  
Cagayan De Oro City  
Telephone No. (082) 852-1727  
Mobile No. 0917-533-0976  
Email address: cdo@foreverlivingph.com

4. CEBU BUSINESS CENTER, Unit 207 & 209 Jesa I.T Center, # 90 Gen. Maxilom Avenue, Cebu City,  
Telephone No. (032) 266-3576  
Mobile No. 0917-533-0973  
Email address: cebu@foreverlivingph.com

5. CALAMABA BUSINESS CENTER, Address: D ’Verde Bldg. Brgy. Halang, National Hi-way, Calamba  
Laguna,  
Tel. No. (049) 3060-065  
Mobile No. 09178255759  
Email address: calamba@foreverlivingph.com

6. LEGAZPI BUSINESS CENTER, Address : Air 21 Building Lakandula Drive, Brgy. Cruzada, Legazpi  
City, Albay  
Mobile No. 0977-826-3624  
Email address: legazpi@foreverlivingph.com

- **Online purchase by foreign FBO’s available:** Yes, as long as the foreign FBO is Internationally sponsored into FLP Philippines.
- **First order required while signing up as Novus Customer?**: No minimum purchase.
- **Grouped order possible?**: No.
- **Online shop +website available for foreign FBO’s?**: Yes, the website is www.foreverliving.com; just choose Philippines under location.

**BONUS PAYMENT**

- To local FBO’s.
  a. Cheque
  b. Bank Transfer and direct deposit to FBO account

- To foreign FBO’s
  Demand Draft or Wire Transfer with form to be filled up by the FBO and must include Tax Identification Number (TIN).

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

- **VAT Registration:** Tax Identification Number (TIN)
- **Social security registration:** -
- **Other registrations:** -

**LOCAL TRAININGS**

Welcome to Forever Qatar!

+971 4299 4800

GENERAL INFORMATION

<table>
<thead>
<tr>
<th>Office &amp; Product Center Address</th>
<th>Indigo Central 8, Al Manara, Sheikh Zayed Rd.</th>
</tr>
</thead>
<tbody>
<tr>
<td>P.O. Box</td>
<td>P.O. Box 54305, Dubai, United Arab Emirates</td>
</tr>
<tr>
<td>Business Hours Office</td>
<td>08.00 am – 17.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td>Business Hours Product Centre</td>
<td>08.00 am – 17.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td>Telephone</td>
<td>+971 4299 4800</td>
</tr>
<tr>
<td>Telephone for orders</td>
<td>(see above)</td>
</tr>
<tr>
<td>Fax</td>
<td>+971 4299 4887</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:Customerservice-uae@foreverliving.ae">Customerservice-uae@foreverliving.ae</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP
- Sign up with a form:
  Please click here to download the FBO application form. Printouts are accepted.
  Both sponsor and applicant need to sign. Faxes, scans and copies of any sort are not accepted.
- Sign up online is not offered.

ORDERING PRODUCTS
- Minimum order size FBO: First order minimum requirement is AED 200.
- Price list can be downloaded here.
- Delivery Cost: Home Delivery is free of charge for orders AED500.00 and above (based on total Invoice Amount) Orders below AED 500.00 will be charged a delivery fee of AED 50.00.
- Average lead time for orders to arrive: 24 to 48 hours from order confirmation.
- Payment methods accepted: Cash, FLP Middle East Bonus Cheques and Credit Card.
- Local Product Centers available: UAE Product Centers
  TECOM Floor 10, Office 10C-C, 10C-13, 10C-14, 10C-15 in I-Rise Tower Al Thaniyan 1st, Tecom, Dubai
  Tel. No. +971 4 5134823
First order required while signing up as Novus Customer?: To activate the account, a Novus Customer need to purchase at least AED 200.00 or AED 1,420.75 to complete the 2CC and level up to Assistant Supervisor.

BONUS PAYMENT

- To local FBO's
  1. Cheque which they can either cash from EmiratesNBD (our official bank) or use it for their purchase of products.
  2. By bank transfer to account details provided by FBO.

- To foreign FBO's
  1. By wire/bank transfer to the account details provided by FBO
  2. Upon request from FBO, a cheque can be issued which they can either cash from EmiratesNBD (our official bank) or use it for their purchase of products

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Monthly trainings and other announcements are available on our Facebook and other social media pages like Instagram.

FACEBOOK: www.facebook.com/FLPMiddleEastHQ
INSTAGRAM: www.instagram.com/flpmiddleeasthq
YOUTUBE: www.youtube.com/channel/UCyGIUZaa3UIJbny-w3TDU Ow
Welcome to Forever Saudi-Arabia!

+971 4299 4800

GENERAL INFORMATION

Forever Living Products FZE, LLC

Office & Product Center Address
Indigo Central 8,  
Al Manara, Sheikh Zayed Rd.

P.O. Box
P.O. Box 54305, Dubai, United Arab Emirates

Business Hours Office
08.00 am – 17.00 pm (Mon – Fri)

Business Hours Product Centre
08.00 am – 17.00 pm (Mon – Fri)

Telephone Office
+971 4 2994 800

Telephone for orders
(see above)

Fax
+971 4 2994 887

Email
Customerservice-uae@foreverliving.ae

Websites
www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form  
  Please click here to download the FBO application form. Printouts are accepted. Both sponsor and applicant need to sign. Faxes, scans and copies of any sort are not accepted.

• Sign up online  
  Is not offered.

ORDERING PRODUCTS

• Minimum order size FBO: First order minimum requirement is AED 200. Price list can be downloaded on www.foreverliving.com
• Delivery Cost: Home Delivery is free of charge for orders AED500.00 and above (based on total Invoice Amount) Orders below AED 500.00 will be charged a delivery fee of AED 50.00
• Average lead time for orders to arrive: 24 hrs to maximum of 48 hrs from order confirmation
• Payment methods accepted: Cash, FLP Middle East Bonus Cheques and Credit Card
• Local Product Centers available: UAE Product Centers  
  TECOM Floor 10, Office 10C-C, 10C-13, 10C-14, 10C-15 in I-Rise Tower Al Thaniyan 1st, Tecom, Dubai  
  Tel. No. +971 4 5134823
• **Online purchase by foreign FBO’s available:**
  **First order required while signing up as Novus Customer?:** To activate the account, a Novus Customer need to purchase at least AED 200.00 or AED 1,420.75 to complete the 2CC and level up to Assistant Supervisor
  **Grouped order possible?:**
  **Online shop +website available for foreign FBO’s?:**

**BONUS PAYMENT**

- To local FBO’s.
  1. Cheque which they can either cash from EmiratesNBD (our official bank) or use it for their purchase of products
  2. By bank transfer to account details provided by FBO

- To foreign FBO’s
  1. By wire/bank transfer to the account details provided by FBO
  2. Upon request from FBO, a cheque can be issued which they can either cash from EmiratesNBD (our official bank) or use it for their purchase of products

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

- VAT Registration:
- Social security registration:
- Other registrations:

**LOCAL TRAININGS**

Monthly trainings and other announcements are available on our Facebook and other social media pages like Instagram.

FACEBOOK: [www.facebook.com/FLPMiddleEastHQ](http://www.facebook.com/FLPMiddleEastHQ)

INSTAGRAM: [www.instagram.com/flipmiddleeasthq](http://www.instagram.com/flipmiddleeasthq)

YOUTUBE: [www.youtube.com/channel/UCyGlUZaa3UlJbny-w3TDUOw](http://www.youtube.com/channel/UCyGlUZaa3UlJbny-w3TDUOw)
Welcome to Forever Singapore!
Malaysia, Brunei

GENERAL INFORMATION

<table>
<thead>
<tr>
<th>Forever Living Products Singapore Pte Ltd.</th>
<th>Malaysia, Brunei</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office &amp; Product Center Address</td>
<td>50 Eu Tong Sen Street 059803 Singapore</td>
</tr>
<tr>
<td>Business Hours Office</td>
<td>11.00 am – 22:00 pm (Mon – Fri) 13:00 pm – 17:00 pm (Sat)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+656 222 2221</td>
</tr>
<tr>
<td>Telephone for Orders</td>
<td>(see above)</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:cs@forever.net.sg">cs@forever.net.sg</a></td>
</tr>
<tr>
<td>Websites</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
  FBO application forms are supplied by the office as they have been produced in the print shop. No printouts of the form nor copies of any kind of the signed form are accepted. Both sponsor and applicant need to sign.

- Sign up online
  Residents of Singapore can register online here New sign up member needs to buy a Starter Kit at the cost of SGD50, which is inclusive of delivery charges for the kit.

ORDERING PRODUCTS

- Minimum order size FBO: Each order must be a minimum of SGD25. Price list can be downloaded on www.forever.net.sg.
- Delivery Cost: SGD12 for online purchase for purchases up to SGD1,000. (Free delivery for purchase at product center for invoice amount of at least SGD300).
- Average lead time for orders to arrive: 2 delivery days from payment date (delivery days are Mon to Fri, excluding public holidays)
- Payment methods accepted: Online: credit card, bank transfer. Product Center: credit card, on-site bank transfer, cash.
- Local Product Centers available: Yes.
- Online purchase by foreign FBO’s available: Yes. Delivery to local Singapore address only.
- First order required while signing up as Novus Customer?: No.
• First order required while signing up as Novus Customer?: No.
• Grouped order possible?: No.
• Online shop + website available for foreign FBO’s?: Yes. Delivery to local Singapore address only.

BONUS PAYMENT

• To local FBO’s.
  FBOs who have local Singapore bank accounts can receive bonus through direct credit into their bank accounts.

• To foreign FBO’s
  Accumulated bonuses equivalent to RM500 or more for foreign FBO’s are paid using telegraphic transfer (wire).

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: Not needed.
• Social security registration: Identity Card (for locals) / Passport (for foreigners)
• Other registrations: Not needed.

LOCAL TRAININGS
OPP and some product training.
Welcome to Forever Singapore!
Malaysia, Brunei

GENERAL INFORMATION

<table>
<thead>
<tr>
<th>Forever Living Products Singapore Pte Ltd.</th>
<th>Malaysia, Brunei</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office &amp; Product Center Address</td>
<td>50 Eu Tong Sen Street 059803 Singapore</td>
</tr>
<tr>
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<td>09.00 am – 17:00 pm</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+656 222 2221</td>
</tr>
<tr>
<td>Telephone for Orders</td>
<td>+656 222 2221</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:cs@forever.net.sg">cs@forever.net.sg</a></td>
</tr>
<tr>
<td>Websites</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP
• Sign up with a form
  Forever Business Owner application forms need to be supplied by the office as they have been produced in the print shop. No printouts of the form nor copies of any kind of the signed form are accepted. Both sponsor and applicant need to sign.

• Sign up online
  Residents of Singapore can register online here. New sign up member needs to buy a Starter Kit at the cost of SGD50, which is inclusive of delivery charges for the kit.

ORDERING PRODUCTS
• Minimum order size FBO: Each order must be a minimum of SGD50. Price list can be downloaded on www.forever.net.sg.
• Delivery Cost:
• Average lead time for orders to arrive:
• Payment methods accepted:
• Local Product Centers available:
• Online purchase by foreign FBO’s available:
• First order required while signing up as Novus Customer?:
• Grouped order possible?:
• Online shop + website available for foreign FBO’s?:
BONUS PAYMENT

- To local FBO’s.
  FBOs who have local Singapore bank accounts can receive bonus through direct credit into their bank accounts.

- To foreign FBO’s
  Accumulated bonuses equivalent to RM500 or more for foreign FBO’s are paid using telegraphic transfer (wire).

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations:

LOCAL TRAININGS

No
Welcome to Forever Taiwan!

+886 2 8772 3000

**GENERAL INFORMATION**

<table>
<thead>
<tr>
<th>Forever Living Products Taiwan</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office &amp; Product Center Address</td>
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<tr>
<td></td>
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<tr>
<td>Business Hours Product Center</td>
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<td>Telephone for Orders</td>
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<tr>
<td>Fax</td>
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<tr>
<td>Email</td>
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<tr>
<td>Websites</td>
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</tbody>
</table>

**FREQUENTLY ASKED QUESTIONS**

**SIGNING UP**
- Sign up online
  - Not offered

**ORDERING PRODUCTS**
- **Minimum order size FBO:** NT$3,000 (US$100)
- **Delivery Cost:** Free delivery charges for every minimum order of NT$5,000
- **Average lead time for orders to arrive:** Orders before 3:00 p.m., next day delivery
- **Payment methods accepted:** Cash or Credit Card (Visa and MasterCard)
- **Local Product Centers available:** Yes (Taipei, Chungli, Tainan, and Kaohsiung)
- **Online purchase by foreign FBO’s available:** Need to confirm order with Customer Service. Delivery within Taiwan only.
- **First order required while signing up as Novus Customer?** Yes.
- **Grouped order possible?** No.
- **Online shop +website available for foreign FBO’s?** Yes. Need to confirm order with Customer Service. Delivery within Taiwan only.
BONUS PAYMENT
- To local FBO’s.
  Bank transmittal to FBO’s personal local bank account

- To foreign FBO’s
  Bank transmittal to FBO’s personal foreign bank account after deducting bank service charge (should accumulate volume bonus to US$100 and above)

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION
- VAT Registration:
- Social security registration:
- Other registrations:

LOCAL TRAININGS
Product workshop
Business Presentation
Welcome to Forever Thailand!

+662 258 0842-3

GENERAL INFORMATION

Forever Living Products Thailand Co., Ltd.

| Office & Product Center Address       | Bangkok Product Centre |
|                                     | Unit 3923, 9th Floor, BB Building |
|                                     | 54 Sukhumvit Soi (Asoke) Road, Bangkok, 10110 Thailand |
| Business Hours Office                | 10:00 am – 19:00 pm (Mon – Fri) |
|                                     | Closed weekends and Bank Holidays |
| Telephone Office                     | +662 258 0842-3 |
| Telephone for orders                 | +662 258 0842-3 |
| Fax                                  | +662 258 0843 |
| Email                                | info@foreverliving.co.th (General inquiries) |
|                                     | international@foreverliving.co.th (Foreign relations) |
|                                     | orders@foreverliving.co.th (Orders) |
|                                     | support@foreverliving.co.th (FBO support) |
| Websites                             | www.foreverliving.co.th |

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
  Please click here for the FBO application form in English and Thai. Printouts are accepted. Applicant need to sign.

- Sign up online at this link.

ORDERING PRODUCTS

- Minimum order size FBO: First order minimum requirement is Baht 1,000. A designated order form is not generally required but may be asked by staff under certain circumstances. Please click here for the price list.

- Delivery Cost: Depends on the size of the order by weight.

- Average lead time for orders to arrive: Depends on when the payment is carried out. Orders typically take 1 to 2 working days outside of Bangkok. In Bangkok next day delivery is generally offered depending on area and if order is placed before 2pm. Same day delivery is offered at extra charge.

- Payment methods accepted: Cash, wire transfer and credit cards if ordering from the website or at the product center.
• **Local Product Centers available**: Bangkok Product center and any of our meeting venues.

• **Online purchase by foreign FBO’s available**: Yes, foreign and local FBO’s can purchase online at [www.foreverliving.co.th](http://www.foreverliving.co.th) once they have received a login and password when they’ve requested it at [support@foreverliving.co.th](mailto:support@foreverliving.co.th).

  In the email the subject should state “request login and password” – then in the message the FBO needs to state their full name (first and last) and their 12 digit ID number.

• **First order required while signing up as Novus Customer?**: Yes.

• **Grouped order possible?**: No, each FBO gets a separate invoice per transaction under their name and their corresponding ID number.

• **Online shop +website available for foreign FBO’s?**: Online shop available for personal purchases only. Website for FOB’s are soon going to be available.

**BONUS PAYMENT**

• **Bank transfer and PayPal**. The costs of payment via International Bank transfer is deducted from commissions. Costs vary according to the amount transferred and the recipient’s country. PayPal no fees. This excludes charges that might be levied by the recipient’s bank or credit institution.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

• **VAT Registration**: In Thailand only companies can be VAT registered unless an individual’s annual turnover exceeds the 1.8 million Baht threshold (approx. 58k US$). Thai domestic FBO’s cannot register as an FBO business entity, we do however honor foreign FBO’s registered as a business entity. Link to the Thai Revenue Dept.: [www.rd.go.th/publish/6043.0.html](http://www.rd.go.th/publish/6043.0.html)

• **Social security registration**: The 13 digit Thai National ID card is required when Thai nationals apply for a FBOship. For foreigners passport info is needed. Thailand requires for withholding tax to be withheld by the payer and paid to the Revenue Department on their behalf. National and foreign residents are taxed different rates according to double taxation treaties in existence with their country of residence.

• **Other registrations**: No other known.

**LOCAL TRAININGS**

Business Meetings 3 times a week in Bangkok and in select provinces held monthly, please refer to schedule on website at [www.foreverliving.co.th](http://www.foreverliving.co.th).
Welcome to Forever Un Arab Emirates!
Abu Dhabi, Bahrain, Kuwait, Qatar, Saudi-Arabia

+971 4299 4800

GENERAL INFORMATION

<table>
<thead>
<tr>
<th>Forever Living Products FZE, LLC</th>
<th>Abu Dhabi, Bahrain, Kuwait, Qatar, Saudi-Arabia</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office &amp; Product Center Address</td>
<td>Indigo Central 8, Al Manara, Sheikh Zayed Rd.</td>
</tr>
<tr>
<td>P.O. Box</td>
<td>P.O. Box 54305, Dubai, United Arab Emirates</td>
</tr>
<tr>
<td>Business Hours Office</td>
<td>08.00 am – 17.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td>Business Hours Product Centre</td>
<td>08.00 am – 17.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+971 4 2994 800</td>
</tr>
<tr>
<td>Telephone for orders</td>
<td>(see above)</td>
</tr>
<tr>
<td>Fax</td>
<td>+971 4 2994 887</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:Customerservice-uae@foreverliving.ae">Customerservice-uae@foreverliving.ae</a></td>
</tr>
<tr>
<td>Websites</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
  Please click here to download the FBO application form. Printouts are accepted. Both sponsor and applicant need to sign. Faxes, scans and copies of any sort are not accepted.

- Sign up online
  Is not offered.

ORDERING PRODUCTS

- **Minimum order size FBO:** First order minimum requirement is AED 200. Price list can be downloaded here
- **Delivery Cost:** Home Delivery is free of charge for orders AED500.00 and above (based on total Invoice Amount) Orders below AED 500.00 will be charged a delivery fee of AED 50.00
- **Average lead time for orders to arrive:** 24 hrs to maximum of 48 hrs from order confirmation
- **Payment methods accepted:** Cash, FLP Middle East Bonus Cheques and Credit Card
• **Local Product Centers available:** UAE Product Centers
  TECOM Floor 10, Office 10C-C, 10C-13, 10C-14, 10C-15 in I-Rise Tower Al Thaniyan 1st, Tecom, Dubai
  Tel. No. +971 4 5134823
  DEIRA S.S. Lootah Corporate Building Salahudin Road Deira, Dubai (Opposite Al Yasmeen Building, near
  Abu Hail Metro Station) Tel. No. +971 4 2978114
  ABU DHABI Villa 3/7, Al Murror Street, Near Al Fardan Exchange, same line with Abu Dhabi Cooperative
  Society, Abu Dhabi UAE Tel. No. +971 56 8083394

• **Online purchase by foreign FBO’s available:** Foreign FBO’s can purchase online as long as his/her
  ATP number is registered in the Middle East. FBO has to log in to their online account through
  [www.foreverliving.com](http://www.foreverliving.com) in order to place their orders.

• **First order required while signing up as Novus Customer?**
  To activate the account, a Novus Customer need to purchase at least AED 200.00 or AED 1,420.75 to complete the 2CC and level up to Assistant Supervisor.

• **Grouped order possible?**
  Group order is not possible on online orders but can be accommodated through our manual ordering system by sending an email or whatsapp message to our E-Commerce/ Home Delivery Team. Team address: orders@foreverliving.ae / WhatsApp number: +971 56 403 8370

• **Online shop +website available for foreign FBO’s?**
  Yes, as long as their ATP number is registered in the Middle East.

**BONUS PAYMENT**

• To local FBO’s.
  1. Cheque which they can either cash from EmiratesNBD (our official bank) or use it for their purchase of products
  2. By bank transfer to account details provided by FBO

• To foreign FBO’s
  1. By wire/bank transfer to the account details provided by FBO
  2. Upon request from FBO, a cheque can be issued which they can either cash from EmiratesNBD (our official bank) or use it for their purchase of products

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

• **VAT Registration:** Not required
• **Social security registration:** Not required
• **Other registrations:** Not required

**LOCAL TRAININGS**

Monthly trainings and other announcements are available on our Facebook and other social media pages like Instagram.
FACEBOOK: [www.facebook.com/FLPMiddleEastHQ](http://www.facebook.com/FLPMiddleEastHQ)
INSTAGRAM: [www.instagram.com/flpmiddleeasthq](http://www.instagram.com/flpmiddleeasthq)
YOUTUBE: [www.youtube.com/channel/UCyGIUZaa3UJbny-w3TDUOw](http://www.youtube.com/channel/UCyGIUZaa3UJbny-w3TDUOw)

**MIDDLE EAST PRODUCT CENTERS’ HOURS OF OPERATIONS**

• **UAE**
  *Dubai Deira*
  Open every day 10:00 a.m. – 22:00 p.m.
• **DUBAI TECOM**
  Open every day 10:00 a.m. – 22:00 p.m.
• **ABU DHABI**
  Open every day 10:00 a.m. – 22:00 p.m.
• **KUWAIT**
  Saturday – Thursday: 09:30 a.m. – 13:30 p.m. / 16:30 p.m. – 21:00 p.m.
  Friday 15:30 p.m. – 21:00 p.m.
• **SAUDI ARABIA**  
  *Riyadh*  
  Sunday, Monday & Wednesday 09:00 a.m. – 12:00 p.m. / 16:00 p.m. – 22:00 p.m.  
  Thursday & Saturday 09:00 a.m. – 12:00 p.m. / 16:00 p.m. – 23:00 p.m.  
  Friday 16:00 p.m. – 23:00 p.m.  

• **AL KHOBAR**  
  Sunday – Thursday & Saturday 09:00 a.m. – 12:00 p.m. – 16:00 p.m. – 22:30 p.m.  
  Friday 16:00 p.m. – 22:30 p.m.  

• **JEDDAH**  
  Sunday, Wednesday, Thursday & Saturday 09:00 a.m. – 13:00 p.m. / 16:00 p.m. – 22:00 p.m.  
  Monday & Tuesday 10:00 a.m. – 13:00 p.m. – 16:00 p.m. – 22:00 p.m.  

• **AL AHSAA**  
  Sunday – Thursday & Saturday 09:00 a.m. – 12:00 p.m. – 16:00 p.m. – 22:30 p.m.  
  Friday 16:00 p.m. 22:20 p.m.  

• **QATAR**  
  Sunday – Thursday 10:00 a.m. – 13:00 p.m. / 16:00 p.m. – 22:00 p.m.  
  Friday 14:00 p.m. – 22:00 p.m.  
  Saturday 10:00 a.m. – 22:00 p.m.  

• **OMAN**  
  *Muscat*  
  Open every day: 11:00 a.m. – 14:00 p.m. / 15:00 p.m. – 20:00 p.m.  

• **IBRI**  
  Open every day: 11:00 a.m. – 14:00 p.m. / 15:00 p.m. – 20:00 p.m.  

• **SALalah**  
  Open every day: 11:00 a.m. – 14:00 p.m. / 15:00 p.m. – 20:00 p.m.  

• **JORDAN**  
  *Amman*  
  Saturday – Thursday 09:00 a.m. – 21:00 p.m.  
  Friday 14:00 p.m. 20:00 p.m.  

• **IRBID**  
  Sunday – Saturday 10:00 a.m. – 20:00 p.m.  
  Closed on Friday  

• **BAHRAIN**  
  Open every day 11:00 a.m. – 14:00 p.m. / 15:00 p.m. – 20:00 p.m.  

• **LEBANON**  
  Monday – Friday 08:30 a.m. – 17:00 p.m.
### GENERAL INFORMATION

**Aloe Trading Company Ltd.**

<table>
<thead>
<tr>
<th>Office Address</th>
<th>Ms. Truong Thi Nhi Admin Office: 19C Cong Hoa Street, Ward 12, District Tan Binh, HCMC, VN</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Office</td>
<td>99 Nam Ky Khoi Nghia Street, Wards 7, District 3 Ho Chi Minh City Vietnam</td>
</tr>
<tr>
<td>Business Hours Office</td>
<td>09.00 am – 17.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+848 932 5076, 932 5475, 932 6509</td>
</tr>
<tr>
<td>Telephone for orders</td>
<td>See above</td>
</tr>
<tr>
<td>Fax</td>
<td>+848 932 5928</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:atclohoi@hcm.vnn.vn">atclohoi@hcm.vnn.vn</a></td>
</tr>
<tr>
<td>Websites</td>
<td><a href="http://www.flpvietnam.com">www.flpvietnam.com</a></td>
</tr>
</tbody>
</table>

### FREQUENTLY ASKED QUESTIONS

**NOTE**
The Vietnamese area does not offer incoming International Sponsoring. Foreign FBO’s cannot sponsor anybody with Vietnamese residence, nor can they have their data unlocked for Vietnam and purchase products there.

Vietnamese FBO’s can pursue International Sponsoring in other countries.
Welcome to Forever Australia!

**GENERAL INFORMATION**

**Forever Living Products Australia**

| Office & Product Center Address | Unit 5C, 6 Boundary Road  
| Northmead 2152, New South Wales |
| Business Hours Office | 09.00 am – 17.00 pm (Mon – Fri)  
| 10.00 am – 14.00 pm (Sat) |
| Telephone Office | +61 2 9635 3011 |
| Telephone for Orders | (see above) |
| Email | enquiries@foreverliving.com.au |
| Website | www.foreverliving.com.au |

**FREQUENTLY ASKED QUESTIONS**

**SIGNING UP**
- Sign up with a form is not offered.
- Sign up online: Please go to [www.foreverliving.com.au](http://www.foreverliving.com.au), check the country is showing as Australia at the top left, then click “Join” at the top right. Complete the online form. Be sure to enter your sponsor ID number in the final section.

**ORDERING PRODUCTS**
- **Minimum order size Retail/Novus**: There is no minimum order amount for Retail and Novus Customer orders.
- **Delivery Cost**: Delivery is $8.25 (incl. GST).
- **Average lead time for orders to arrive**: Victoria/New South Wales/Queensland 2-3 business days, South Australia 3-4 business days and Western Australia 5-7 business days.
- **Payment methods accepted**: Credit Card, PayPal (online orders only).
- **Local Product Centers available**: Yes, in Sydney (head office).
- **Online purchase by foreign FBO’s available**: Yes.
- **First order required while signing up as Novus Customer?**: No.
- **Grouped order possible?**: No.
- **Online shop +website available for foreign FBO’s?**: Yes, via FLP360.
BONUS PAYMENT

- To local FBO’s
  Local Bonuses are paid by Direct Deposit.

- To foreign FBO’s
  Bonuses paid to Foreign FBOs must accumulate to AUD $100 before they are paid. FBO’s have the option of increasing this minimum amount up to $500 if they prefer. Bonuses are paid by Cheque in Australian Dollars. Foreign bonus can be paid electronically by arrangement. Please email carlab@foreverliving.com.au to make the necessary arrangements.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- GST Registration: No.
- Social security registration: No.
- Other registrations: No, Note Australian Business Number and GST registrations are optional for most FBO’s.

LOCAL TRAININGS

Please see www.flpaus.com.au/events
Welcome to Forever New Zealand!

+64 9 523 2564

GENERAL INFORMATION

Forever Living Products New Zealand

Office & Product Center Address  
278, Manukau Road  
Epsom, Auckland, NZL 1023

Business Hours Office  
09.00 am – 17.00 pm (Mon – Fri)

Business Hours Product Centre  
09.00 am – 17.00 pm (Mon – Fri)

Telephone Office  
+64 9 523 2564

Telephone for Orders  
(see above)

Email  
fpnz@foreverliving.co.nz

Website  
www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form is not offered.
• Sign up online:  
  Please go to www.foreverliving.com, change the country to be New Zealand at the top left, then click  
  “Join” at the top right. Complete the online form. Be sure to enter your sponsor ID number in the final  
  section.

ORDERING PRODUCTS

• Minimum order size FBO: You can join without placing an initial order. All orders must contain a  
  minimum $100+gst ($115) of products (this excludes literature and delivery).
• Delivery Cost: $8 +gst ($9.20).
• Average lead time for orders to arrive: 2-4 business days (depending upon location).
• Payment methods accepted: MasterCard, Visa.
• Local Product Centers available: Yes, 278 Manukau Rd. Epsom.
• Online purchase by foreign FBO’s available: Yes.
• First order required while signing up as Novus Customer?: No.
• Grouped order possible?: No.
• Online shop +website available for foreign FBO’s?: Yes, via FLP360.
BONUS PAYMENT

- To local FBO’s
  Local Bonuses are paid by cheque.

- To foreign FBO’s
  Bonuses paid to Foreign FBOs must accumulate to NZD $100 before they are paid. FBO’s have the option of increasing this minimum amount up to $500 if they prefer. Bonuses are paid by cheque in New Zealand Dollars.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration**: No.
- **Social security registration**: No.
- **Other registrations**: No.

LOCAL TRAININGS

Yes, weekly, Wednesday evenings, 278 Manukau Road, Epsom. Refer website for up to date details.
Welcome to Forever Albania!

+355 44 500 866

GENERAL INFORMATION

Forever Living Products Hungary (Albania)

Office & Product Center Address

Rr. Selim Brahja 110, Sank Vjetër – Tirana

Business Hours Office

09.00 am – 13.00 pm and 16.00 pm – 20.00 pm (Mon – Fri)

Telephone Office

+355 44 500 866

Telephone for Orders

+355 44 500 866

Email

flpalbania@tring.al

Websites

www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form
• Sign up online

ORDERING PRODUCTS

• Minimum order size FBO: €55,00 plus VAT
• Delivery Cost: For orders above 1CC, delivery is free of charge.
• Average lead time for orders to arrive: 2 working days.
• Payment methods accepted: Cash and Credit Card
• Local Product Centers available: Yes.
• Online purchase by foreign FBO’s available: -
• First order required while signing up as Novus Customer?: Yes.
• Grouped order possible?: -
• Online shop +website available for foreign FBO’s?: -

BONUS PAYMENT

• To local FBO’s
  Domestic bonuses are paid by wire transfer.

• To foreign FBO’s
  Foreign FBO’s are paid by wire transfer. Invoice must be issued for Forever Living Products Albania, the amount of the invoice must reach €100,00. We are obligatory to withhold 15% of total bonus for Albania Tax Office.
LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: -
- Social security registration: -
- Other registrations: -

LOCAL TRAININGS
Yes, for further information, please call +355 44 500 866
FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form
  Please click on the country:
  – Austria

  The form needs to be signed manually. Afterwards you can send it to the Austrian office by fax, mail or by post.

• Sign up online
  German and Austrian residents can register here under their sponsor’s FBO number:

  The website www.flp.at will only process foreign FBO numbers for online registrations after German office staff have prepared the foreign ID number for online use. Please send an email to service@flp.at to have your FBO number prepared if you want www.flp.at to access your ID number for online sponsoring.

  Registering online requires entering payment details (IBAN and BIC for bank withdrawal or credit card details). Those who choose to pay by depositing the payable amount into a bank account in advance are requested to submit an application form.

  After the online registration the system sends an email with FBO number, preliminary password for www.flp.at and a pre-filled FBO application form. The application form needs to be returned with applicant’s signature within two weeks. It is the signed application form only that is legally binding. If possible send the application form scanned to stammdaten@flp.at.
ORDERING PRODUCTS

- **Minimum order size FBO:** €100,00
- **Delivery Cost:** €6,00 for orders inferior to €300,00. Online order €3,00.
- **Average lead time for orders to arrive:** Delivery will take place within 2 to 5 days.
- **Payment methods accepted:** Foreign FBO’s: Credit Card, pre-payment or Cash on Delivery. Domestic FBO’s: SEPA direct debit, deposit, credit card, payment in cash or cash on delivery.
- **Local Product Centers available:** No.
- **Online purchase by foreign FBO’s available:**
- **First order required while signing up as Novus Customer?** Optional.
- **Grouped order possible?** No.
- **Online shop + website available for foreign FBO’s?** Online shop NO, Website Yes.

BONUS PAYMENT

- **To local FBO’s**
  FBO’s with bank accounts in SEPA countries will receive bonus payment through bank transfer if they submit their accounting information including IBAN and BIC.

- **To foreign FBO’s**
  FBO’s living outside of Germany and Austria receive cheques if they cannot provide an account inside a SEPA Country. Bonuses for FBO’s living outside the area Germany and Austria will be paid for the months January through November if their bonuses reach the limit of €100,00. In January accounts are cleared and all bonuses that have reached the limit of €1,00 until December are paid.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Please add your UST-ID on the application form.
- **Social security registration:** -
- **Other registrations:** -

LOCAL TRAININGS

Please contact the office for the latest schedule.
FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form
  To be a FBO, prospects have to provide an original and signed application form and a national ID card copy (for residents), or passport copy for foreign FBO. Our prices are in Euro. We use fix monthly currency exchange rate and charge Azeri Manat.

• Sign up online
  We don’t accept online registration or orders yet, it is under construction.

ORDERING PRODUCTS

• Minimum order size FBO: First order minimum is €100 and minimum orders for existing FBO’s is €50. Delivery isn’t available in Azerbaijan. There is no delivery outside of the country.

• Delivery Cost: N/A

• Average lead time for orders to arrive: N/A

• Payment methods accepted: Payments can be made by cash or credit card.

• Local Product Centers available: Yes at the head office in Baku (address: see above)

• Online purchase by foreign FBO’s available: N/A

• First order required while signing up as Novus Customer?: Yes. To be a FBO, prospects have to provide an original and signed application form with a copy of photo ID and a first order. After that, the FBO-ship is valid. Faxed applications are not accepted.

• Grouped order possible?: N/A

• Online shop +website available for foreign FBO’s?: N/A
BONUS PAYMENT

• To local FBO’s
  Domestic bonuses are paid by bank transfer.

• To foreign FBO’s
  We pay bonuses by bank transfer to foreigner FBO’s. Bonus amount has to be $200 USD or up and will be transferred when details below have been submitted to our office:

  BANK ACCOUNT DETAILS
  FLP ID:
  Currency Type: (USD)
  Account Holder’s Name:
  Bank Name:
  Bank Address:
  Account Number:
  IBAN:
  Swift Code:
  The Form of Contract (signed)
  Maintenance Act (signed)

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration:
• Social security registration:
• Other registrations:

LOCAL TRAININGS

There are business presentations and product trainings all year round in our head office. We send monthly meeting list at the beginning of every month to our FBOs.

Please, contact the head office for the current calendar of events.

ADDRESS

FLP Azerbaijan head office is in Baku. We have business presentations and trainings all year round and sell products at this office.
Welcome to Forever Baltics!
Lithuania, Estonia, Latvia

**GENERAL INFORMATION**

<table>
<thead>
<tr>
<th>Forever Living Products Baltics UAB</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Office &amp; Product Center Address</strong></td>
</tr>
<tr>
<td>Pylimo St. 30</td>
</tr>
<tr>
<td>Vilnius, LT 01135</td>
</tr>
<tr>
<td>Lithuania</td>
</tr>
<tr>
<td><strong>Business Hours Office</strong></td>
</tr>
<tr>
<td>09:00 am – 18:00 pm (I – IV)</td>
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<tr>
<td>09:00 am – 17:00 pm (V)</td>
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<tr>
<td><strong>Telephone Office</strong></td>
</tr>
<tr>
<td>+370 5261 0070</td>
</tr>
<tr>
<td><strong>Telephone for Orders</strong></td>
</tr>
<tr>
<td>+370 5261 1309</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
</tr>
<tr>
<td>+370 5261 0750</td>
</tr>
<tr>
<td><strong>Email</strong></td>
</tr>
<tr>
<td><a href="mailto:baltics@foreverliving.lt">baltics@foreverliving.lt</a></td>
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<tr>
<td><strong>Websites</strong></td>
</tr>
<tr>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

**FREQUENTLY ASKED QUESTIONS**

**SIGNING UP**

- Sign up with a form
  Please click the country for the application form you require:
  - Lithuania
  - Estonia
  - Latvia

  These forms can be used as printouts.
  Faxed orders are accepted, the original must follow by post.

- Sign up online
  On [www.foreverliving.lt](http://www.foreverliving.lt) residents of the Lithuanian area can register.
  On [www.foreverliving.lv](http://www.foreverliving.lv) residents of the Latvian area can register.
  On [www.foreverliving.ee](http://www.foreverliving.ee) residents of the Estonian area can register.

**ORDERING PRODUCTS**

- **Minimum order size FBO:** First order requirement is €50 for all areas. No designated form required to place a first order.
- **Delivery Cost:** €2.00
• Average lead time for orders to arrive: 2 working days
• Payment methods accepted: Bank transfer for call and e-shop orders. VISA and MasterCard for orders at Product Centre.
• Local Product Centers available: Yes, At Pylim 30, LT-01135 Vilnius, Lithuania.
• Online purchase by foreign FBO’s available:
• First order required while signing up as Novus Customer?: Yes, €50.
• Grouped order possible?: No.
• Online shop +website available for foreign FBO’s?: Online shop for Lithuanian residents: click here. Online shop for Latvian residents: click here. Online shop for Estonian residents: click here.

BONUS PAYMENT

• To local FBO’s
  The Lithuanian office handles bonus payments for Estonia and Latvia as well. Bonus amounts equal or above €30 are paid. Also required is an invoice issued by the FBO showing the bonus amount the office has to pay. The scans, faxes or copies are accepted, no original of the signed invoice is needed.

• To foreign FBO’s
  Bonuses are paid to foreign FBO’s via bank transfer against an invoice from FBO when above €100,00.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: Tax office registration needed and provide registration certificate.
• Social security registration:
• Other registrations:

LOCAL TRAININGS

Opportunity meetings offered in 9 locations in Lithuania and 2 locations in Latvia. Please call the office for more information.
Welcome to Forever Belgium!

**GENERAL INFORMATION**

Forever Living Products Belgium

**Office Address**

Gerrit van der Veenlaan 16, 3743 DN Baarn, The Netherlands

**P.O. Box**

Postbus 99
3740 AB Baarn

**Business Hours Office**

09.00 am – 17.00 pm (Mon – Fri)

**Business Hours Product Centre**

09.00 am – 17.00 pm (Mon – Fri)

**Telephone Office**

+31 88 646 0200 (Reception, Netherlands)

**Telephone for Orders**

+32 (0) 3 808 1023 (Belgium for orders)

**Email**

support@foreverliving.nl

**Website**

www.foreverliving.com
(Dutch, English and French content)

**FREQUENTLY ASKED QUESTIONS**

**SIGNING UP**

- Sign up with a form: [Belgium](#)

All forms can be printed, there is no need for carbon copies. Only the applicant’s signature is necessary. The completed and signed form may be submitted as a scan, by mail to P.O. Box or fax.

- Sign up online:

  On [Forever Living](#) residents of the Netherlands, Belgium and Luxemburg can sign up without login. First select the right country and your language preference in the top left part. Then click JOIN in the top right part.

  After the registration, the applicant receives a Forever Business Owner number on screen and a password via email. An email with further information regarding FBO-ship will follow. There is no need to submit any forms after the registration.

**ORDERING PRODUCTS**

- **Minimum order size FBO:** €50,00 in products excl. VAT and excl. literature.
- **Delivery Cost:** €5,00 excl. VAT per order. Orders above 2CC are free of charge.
- **Average lead time for orders to arrive:** Within 3 working days
• **Payment methods accepted:** Credit card (Visa, MasterCard), Direct Debit, Multisafe Pay and Cash on Delivery. Cash on Delivery €5,00 excl. VAT payment costs.
• **Local Product Centers available:** No.
• **Online purchase by foreign FBO’s available:** Yes, when they are Wholesale Qualified and International Sponsored in the Benelux.
• **First order required while signing up as Novus Customer?:** No.
• **Grouped order possible?:** No.
• **Online shop +website available for foreign FBO’s?:** Yes, when they are Wholesale Qualified and International Sponsored.

After login, you will find the price lists for the Belgian area on [Forever Living](http://www.foreverliving.com) inside the FBO section. The right country needs to be selected in the top left part. Then select MY BUSINESS and click FORMS and DOWNLOADS.

Please ask for your password for [www.foreverliving.com](http://www.foreverliving.com) by sending an email to: support@foreverliving.nl

**BONUS PAYMENT**

• To local FBO’s
  Bonuses are paid by bank transfers when they accumulate to €1,00. The Dutch office requires banking information including IBAN, BIC and SWIFT. The FBO can register his banking information online in the FBO section, click My Account, Various.

• To foreign FBO’s
  Bonuses are paid by bank transfers when they accumulate to €100,00. The Dutch office requires banking information including IBAN, BIC and SWIFT.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

• **VAT Registration:** If you are in possession of a VAT number and you want to receive your orders without VAT you can send your VAT Number to finance@foreverliving.nl
• **Social security registration:** No.
• **Other registrations:** Yes, FAVV / AFSCA.

**LOCAL TRAININGS**

There are Opportunity and Product meetings. For times and locations of these meetings, please visit [www.foreverliving.com](http://www.foreverliving.com) and choose Belgium, Luxemburg or The Netherlands. Then choose News.
Welcome to Forever Benelux!
Belgium, Netherlands, Luxemburg

GENERAL INFORMATION

<table>
<thead>
<tr>
<th>Forever Living Products Benelux</th>
<th>Belgium, Netherlands, Luxemburg</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office Address</td>
<td>Gerrit van der Veenlaan 16,</td>
</tr>
<tr>
<td></td>
<td>3743 DN Baarn, The Netherlands</td>
</tr>
<tr>
<td>P.O. Box</td>
<td>Postbus 99</td>
</tr>
<tr>
<td></td>
<td>3740 AB Baarn</td>
</tr>
<tr>
<td>Business Hours Office</td>
<td>09.00 am – 17.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td>Business Hours Product Centre</td>
<td>09.00 am – 17.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+31 88 646 0200 (Netherlands)</td>
</tr>
<tr>
<td></td>
<td>+32 (0)3 808 1023 (Belgium for orders)</td>
</tr>
<tr>
<td></td>
<td>+352 (0)2 786 1452 (Luxemburg for orders)</td>
</tr>
<tr>
<td>Telephone for Orders</td>
<td>+31 88 646 0200 (Netherlands for orders)</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:support@foreverliving.nl">support@foreverliving.nl</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
<tr>
<td></td>
<td>(Dutch, English and French content)</td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
  - Netherlands
  - Belgium
  - Luxemburg

  All forms can be printed, there is no need for carbon copies. Only the applicant’s signature is necessary. The completed and signed form may be submitted as a scan, by mail to P.O. Box.

- Sign up online:
  On Forever Living residents of the Netherlands, Belgium and Luxemburg can sign up without login. First select the right country and your language preference in the top left part. Then click JOIN in the top right part.

  After the registration, the applicant receives a Forever Business Owner number on screen and a password via email. An email with further information regarding FBO-ship will follow. There is no need to submit any forms after the registration.
ORDERING PRODUCTS

- **Minimum order size FBO:** €50.00 in products excl. VAT and excl. literature.
- **Delivery Cost:** €5.00 excl. VAT per order. Orders above 2CC are free of charge.
- **Average lead time for orders to arrive:** Within 3 working days
- **Payment methods accepted:** Credit card (Visa, MasterCard), Direct Debit, iDeal, Multisafe Pay and Cash on Delivery. Cash on Delivery €5.00 excl. VAT payment costs.
- **Local Product Centers available:** No.
- **Online purchase by foreign FBO's available:** Yes, when they are Wholesale Qualified and International Sponsored in the Benelux.
- **First order required while signing up as Novus Customer?:** No.
- **Grouped order possible?:** No.
- **Online shop +website available for foreign FBO's?:** Yes, when they are Wholesale Qualified and International Sponsored.

After login, you will find the price lists for the Dutch area on [Forever Living](http://www.foreverliving.com) inside the FBO section. The right country needs to be selected in the top left part. Then select MY BUSINESS and click FORMS and DOWNLOADS.

Please ask for your password for [www.foreverliving.com](http://www.foreverliving.com) by sending an email to: support@foreverliving.nl

BONUS PAYMENT

- **To local FBO's**
  Bonuses are paid by bank transfers when they accumulate to €1,00. The Dutch office requires banking information including IBAN, BIC and SWIFT. The FBO can register his banking information online in the FBO section, click My Account, Various.

- **To foreign FBO's**
  Bonuses are paid by bank transfers when they accumulate to €100.00. The Dutch office requires banking information including IBAN, BIC and SWIFT.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

There are Opportunity and Product meetings. For times and locations of these meetings, please visit [www.foreverliving.com](http://www.foreverliving.com) and choose Belgium, Luxemburg or The Netherlands. Then choose News.
Welcome to Forever Bosnia & Herzegovina!

+387 55 211 784

GENERAL INFORMATION

 Forever Living Products Hungary (Bosnia & Herzegovina)

| Office & Product Center Address | Trg Djeneral Draz 3  
|                                | 763000 Bijeljina, Bosnia & Herzegovina |
| Business Hours Office          | 09.00 am – 17.00 pm (Mon – Fri) |
| Telephone Office               | +387 55 211 784 |
| Telephone for Orders           | +387 55 211 784 |
| Email                          | flpbos@teol.net  
|                                | forever.flpbos@gmail.com  
|                                | flpbosniacustomercare@gmail.com |
| Websites                       | www.foreverliving.com |

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form: Printed forms are available in our Product Center.
- Sign up online: On-going introduction

ORDERING PRODUCTS

- **Minimum order size FBO:** €55,00 +17% VAT
- **Delivery Cost:** This is determined by the weight of the order and the location it needs to be delivered to.
- **Average lead time for orders to arrive:** Normal delivery time is 24 to 48 hours.
- **Payment methods accepted:** Credit Card and wire transfer to our bank accounts.
- **Local Product Centers available:** Yes: FLP Bosnia & Herzegovina, FLP Sarajevo Djemala Bijedica 166A, 71000 Sarajevo.
- **Online purchase by foreign FBO’s available:** -
- **First order required while signing up as Novus Customer?** Yes, first order goes with an application form.
- **Grouped order possible?** Yes.
- **Online shop +website available for foreign FBO’s?** In setup process at the moment

BONUS PAYMENT

- To local FBO’s
Domestic bonuses are paid by bank transfer. Income tax and contribution for pension security are deducted. FBO’s registered as companies send their companies invoices.

- To foreign FBO’s
  Head office, Forever Living Products Hungary pays foreign FBO’s, we have mutual compensation bonus agreement in our group.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: Not necessary for private persons, for entrepreneurships above certain level
- Social security registration: -
- Other registrations: Personal Identification number

LOCAL TRAININGS

Yes, the training is given by managers in the business. OTS (online training system), free access to Webinar platform, public presentations.
**FREQUENTLY ASKED QUESTIONS**

**SIGNING UP**

- **Sign up with a form**
  Please click here for the application forms: Bulgaria, Macedonia. This printout is accepted by the Bulgarian office with an original signature only. The application form must be submitted in two copies – each of the two application forms must carry the original signature.

  Faxed applications are accepted but the original needs to be sent to the office by regular mail.

- **Sign up online**
  Please click here for signing up online: Bulgaria, Macedonia. Please note that the Online Join is provided through the local website www.flp.bg. It is intended to be used by local residents and is in Bulgarian and Macedonian only.

**ORDERING PRODUCTS**

- **Minimum order size FBO**: The order requirement is €45 for first and subsequent orders. Each new Application Form should be accompanied by the Applicant’s first order.

- **Delivery Cost**: Bulgaria offers the following types of delivery: 4.00 BGN drop-ship and 5.00 BGN door-to-door deliveries in Sofia; 2-business-days delivery: 5.00 BGN drop-ship and 6.00 BGN door-to-door; 1-business-day delivery: 7.00 BGN drop-ship and 8.00 BGN door-to-door. Macedonia deliveries are 150.00 MKD for a 2-business-days delivery picked-up from a local courier office or delivered to the FBO’s
address and 210.00 MKD for a 1-business-day delivery picked-up from a local courier office or delivered to the FBO’s address.

- **Average lead time for orders to arrive:** See above.
- **Payment methods accepted:** Product Centre: Cash and debit/credit cards. Phone / online orders: Cash on delivery, bank transfer / cash deposit into our bank account. Online: only Visa / MasterCard.
- **Local Product Centers available:** Bulgaria: 41B Burel Street, Sofia. Macedonia: 3B Jane Sandanski Blvd., Skopje.
- **Online purchase by foreign FBO’s available:** Yes. Bulgaria – through the FBO site at foreverliving.com. Macedonia – through a local web order form HERE.
- **First order required while signing up as Novus Customer?:** Yes.
- **Grouped order possible?:** No.
- **Online shop +website available for foreign FBO’s?:** Shop – see above, foreign FBO FAQ’s available for Bulgaria and for Macedonia.

**BONUS PAYMENT**

- To local FBO’s
  Bonus payments to local bank accounts are made each month regardless of the amount by wire transfer to the FBO’s local bank account.

- To foreign FBO’s
  If the bonus is €100 or above, it is paid into foreign accounts by bank transfer. The FBO might need to issue an invoice for their bonus from Bulgaria. Our accounting will contact each FBO and let them know what is necessary.

  Bulgaria deducts 10% in taxes for foreign payment. There is a fixed fee of €13 for each payment.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

- **VAT Registration:** No.
- **Social security registration:** Each Bulgarian and Macedonian resident has a Personal Identification Number which we need and use for accounting and reporting purposes.
- **Other registrations:** No.

**LOCAL TRAININGS**

Novus Customers and FBOs can check out the foreverliving.com Calendar by signing in to their FBO account. Upcoming events are also announced here.

**Forever Living Products Bulgaria – branch Macedonia Address:**

3B Jane Sandanski Blvd.
1000 Skopje
Macedonia

Tel: +389 2246 5846
Fax: +389 2246 5826

Email: flp@t-home.mk
Welcome to Forever Croatia!

+385 1 3909770

GENERAL INFORMATION

Forever Living Products Hungary (Croatia)

<table>
<thead>
<tr>
<th>Office &amp; Product Center Address</th>
<th>Trakošćanska 16 10000 Zagreb, Croatia</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Hours Office</td>
<td>09.00 am – 20.00 pm (Mon – Thu) 09.00 – 17.00 (Tue, Wed, Fri)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+385 1 3909770</td>
</tr>
</tbody>
</table>
| Telephone for Orders | +385 1 3909773  
+385 1 3909775 |
| Email | foreverzagreb@foreverliving.hr |
| Websites | www.foreverliving.com |

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form: www.foreverliving.hr
- Sign up online: www.foreverliving.hr

ORDERING PRODUCTS

- Minimum order size FBO: €55,00 +25% VAT. We also have individual purchase per wholesale price.
- Delivery Cost: The delivery price is 35 Kunas (less than €5,00) if order is under 1CC. When the order is above 1CC, delivery fees are paid by Forever.
- Average lead time for orders to arrive: Delivery of goods within 24 hours in all parts of Croatia.
- Payment methods accepted: All Credit Cards (American Express, Diners, Visa, Master Card Maestro), postal money order, Internet banking.
- Local Product Centers available: Yes: Forever Living Products Hungary - Branch office Zagreb, Trakošćanska 16, 10000 ZAGREB - Hrvatska (Croatia)
- Online purchase by foreign FBO’s available: www.foreverliving.hr
- First order required while signing up as Novus Customer?: Yes a minimum order.
- Grouped order possible?: -
- Online shop +website available for foreign FBO’s?: -

BONUS PAYMENT

- To local FBO’s We pay bonus to domestic FBO by bank transfer, every 15th of the month.
- To foreign FBO’s As a branch office, we pay only for those who have residence in Croatia. Please contact head office in Budapest, Hungary.
LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: -
- Social security registration: -
- Other registrations: -

LOCAL TRAININGS

The trainings change every month so, when someone needs to know they can ask product center for the current calendar of events, or they can see it on social site, or office send information about all events and presentations.
FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
  Please click here for the Greek application form. It is valid for Cyprus also. Faxes, scans and copies are accepted.

- Sign up online
  On www.foreverliving.com for Greece and Cyprus. Within 48 hours after the registration a first order is due or the FBO number will be invalid.

ORDERING PRODUCTS

- Minimum order size FBO: First order minimum requirement is €55 for Novus Customers and €45 for FBOs purchasing products at wholesale price. First orders do not require a designated form.
- Delivery Cost: FBO > Greece: €5,00 for Cash on Delivery / €2,00 for prepaid orders. Cyprus: €3,65 on their place / €2.65 on the courier office. Retail Customers > Greece: €6,50 for Cash on Delivery / €3,00 for prepaid orders. Cyprus: €4,50 for Cash on Delivery / €3,50 for prepaid orders.
- Average lead time for orders to arrive: The order will arrive within 1-2 working days.
- Payment methods accepted: Cash on delivery (COD), Bank transfer, Visa, MasterCard, American Express. Dinners is also accepted only in our product centers.
• **Local Product Centers available:** Greece: Athens, Thessaloniki. Cyprus: Nicosia
• **Online purchase by foreign FBO’s available:** Yes, [www.foreverliving.com](http://www.foreverliving.com)
• **First order required while signing up as Novus Customer?** Yes, it’s €55,00
• **Grouped order possible?** No.
• **Online shop +website available for foreign FBO’s?** Yes, [www.foreverliving.com](http://www.foreverliving.com)

**BONUS PAYMENT**

• To local FBO’s
  The Greek office handles the bonus payments for Cyprus too. Please [click here](http://www.foreverliving.com) for the designated Greek bonus payment form for submitting banking information and [click here](http://www.foreverliving.com) for the designated Cyprus bonus payment. Fully filled forms are required. Directly into a bank account.

• To foreign FBO’s
  The Greek office handles the bonus payments for Cyprus too. Please [click here](http://www.foreverliving.com) for the designated Greek bonus payment form for submitting banking information and [click here](http://www.foreverliving.com) for the designated Cyprus bonus payment. Fully filled forms are required. Directly into a bank account.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

• **VAT Registration:** Only for bonus transaction.
• **Social security registration:** No.
• **Other registrations:** ID or Passport.

**LOCAL TRAININGS**

Please [click here](http://www.foreverliving.com) to see the local trainings.
Welcome to Forever Czech Republic!

+420 244 466 012

**GENERAL INFORMATION**

**Forever Living Products Czech Republic, spol. s. r. o.**

**Office & Product Center Address**  
Vlnita 77 / 33  
147 00 Praha 4

**Business Hours Office**  
08.30 am – 16.30 pm (Mon – Fri)

**Business Hours Product Center**  
08.30 am – 12.30, 13:00 – 18:30 pm (Mon – Fri)

**Telephone Office**  
+420 244 466 012

**Telephone for Orders**  
+420 244 466 012

**Fax**  
+420 244 466 010

**Email**  
aloe@flp.cz

**Websites**  
www.foreverliving.com  
www.flp.cz

**FREQUENTLY ASKED QUESTIONS**

**SIGNING UP**

- Sign up with a form  
  Please [click here](http://example.com) for the required FBO application form. Printouts are accepted. The signed form needs to be sent by post. Faxes, scans and copies of any other kind are not accepted.

- Sign up online  
  On [www.foreverliving.com](http://www.foreverliving.com) and [www.flp.cz](http://www.flp.cz) residents of the Czech area can register online. After the registration a FBO application form is sent by email to the new FBO. This form needs to be printed, signed and sent to the Czech office. Faxes, scans and copies of any other kind are not accepted.

**ORDERING PRODUCTS**

- **Minimum order size FBO:** Order requirement is € 60 for all. No designated first order form is required.
- **Delivery Cost:** Courier service: 115 CZK up to 1CC order. Cash on delivery: 36 CZK for all orders paid on delivery.
- **Average lead time for orders to arrive:** Max. 48 hours.
- **Payment methods accepted:** Cash in CZK or Visa, Visa Electron, Maestro and Master Card, payments in advance are possible on request. We accept only CZK, not €.
- **Local Product Centers available:** In Prague only.
- **Online purchase by foreign FBO’s available:** e-shop, but delivery only to an address in the Czech Republic.
• **First order required while signing up as Novus Customer?** Yes, all the orders including the first one have to be minimum €60.

• **Grouped order possible?** Yes, all shipments have to pay the courier service, they pay cash on delivery only once.

• **Online shop +website available for foreign FBO’s?** [www.foreverliving.com](http://www.foreverliving.com) – Czech Republic

**BONUS PAYMENT**

• To local FBO’s
  Bank transfer on the 15th next month.

• To foreign FBO’s
  Bonuses equal or above €100 are transferred into bank accounts. Please send the designated form for bonus banking details to the Czech office.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

• **VAT Registration:** Only for VAT payer

• **Social security registration:** No.

• **Other registrations:** No.

**LOCAL TRAININGS**

Occasional public training in Prague. Contact customer service at +420 244 466 012 or aloe@flp.cz to find out the dates. Business Owner Support is provided by all employees at the office.

If possible, managers provide training meetings in their region.
FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
  Please choose a form: Application Form, Order Form

  You can use printouts, there is no need for carbon copies. But the original signature(s) of the resident(s) of the Scandinavian Forever area need to be showing. Faxes and copies are accepted.

- Sign up online:
  It is possible to sign up online on www.foreverliving.dk but only if the sponsor’s invoicing address in our database belongs to the Scandinavian Forever area. This rules out International Sponsoring.

ORDERING PRODUCTS

- Minimum order size FBO: There are no first order requirements.
- Delivery Cost: B2C/ under 2CC - €18 ex VAT/ over 2CC- €12 ex VAT.
  B2B/ under 2CC - €21 ex VAT/ over 2CC - €15 ex VAT
- Average lead time for orders to arrive: 3-4 days
- Payment methods accepted: Credit card.
- Local Product Centers available: Yes, in Mölndal we have a permanent product center. Open on Tuesdays from 12:00 am – 18:00 pm and on Thursdays from 12:00 am – 18:00 pm or 15:00 pm – 21:00 pm.
• Online purchase by foreign FBO’s available: No.
• First order required while signing up as Novus Customer?: You do not have to place an order to become Novus Customer, this has to be done within 3 months. The application is done online.
• Grouped order possible?: No.
• Online shop +website available for foreign FBO’s?: No.

BONUS PAYMENT

• To local FBO’s
  Forever transfers bonuses into FBO’s bank accounts. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.

• To foreign FBO’s
  Forever transfers bonuses into foreign bank accounts. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: No.
• Social security registration: Yes.
• Other registrations:

LOCAL TRAININGS

Trainings are organized by sponsors. Business and product presentations are held at regional offices.
Welcome to Forever England!

+44 1926 626 600

GENERAL INFORMATION

Forever Living Products (UK) Limited

Office & Product Center Address 
Longbridge Manor Longbridge
CV34 6RB Warwick

Business Hours Office 
09.00 am – 17.00 pm (Mon – Fri)

Business Hours Product Center 
09.00 am – 17.00 pm (Mon – Fri)

Telephone Office 
+44 1926 626 629

Telephone for Orders 
+44 8448 756 060

Email 
businessownersupport@flpuk.net

Websites 
www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form
  Please click here for the required form. Forever in England accepts a printout, there is no need for carbon copies. But the original signatures are mandatory when submitting the form, so do not send scans or faxes - unless it is the last working day of the month and the order is relevant for a qualification.

• Sign up online
  On www.foreverknowledge.info inhabitants of the English area can sign up, but it only works if the sponsor has an invoicing address in the database belonging to the English area. This rules out International Sponsoring.

ORDERING PRODUCTS

• Minimum order size FBO: First order minimum is £ 100 (excluding promotional material).
  You will find a combined price list and order form for this area on www.foreverliving.com inside the FBO section available for download. Click the tab MY BUSINESS, then select INFORMATION and FORMS AND DOWNLOADS. Please send an email to businessownerssupport@flpuk.net if you need a password for www.foreverliving.com.

• Delivery Cost: £6,98 for orders up to £500. £9,98 for orders over £500.

• Average lead time for orders to arrive: 24-48 hours (excluding weekends).

• Payment methods accepted: Debit / Credit Card
• **Local Product Centers available:** Area 10: Sunningdale House, 47 Caldecott Lake Drive, Milton Keynes MK7 8LE. Area 110: Midlands, Longbrigde Manor, Warwick, CV34 6RB. Area 250: Alexander House, 14-16 Peterborough Road, Fulham London SW6 3BN.

• **Online purchase by foreign FBO’s available:** Yes.

• **First order required while signing up as Novus Customer?** Yes.

• **Grouped order possible?** No.

• **Online shop +website available for foreign FBO’s?** [www.foreverliving.com](http://www.foreverliving.com)

### BONUS PAYMENT

- To local FBO’s
  - Forever in England transfers bonuses to foreign accounts once the amount reaches £100. No designated form required to send the banking details. Please send them to [debbiefield@flpuk.net](mailto:debbiefield@flpuk.net)

- To foreign FBO’s
  - See above.

### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:**
- **Social security registration:**
- **Other registrations:**

### LOCAL TRAININGS

[Click here](#)
FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
  Please click for the application:
  - Estonia

  These forms can be used as printouts.
  Faxed orders are accepted, the original must follow by post.

- Sign up online
  On www.foreverliving.ee residents of the Estonian area can register.

ORDERING PRODUCTS

- **Minimum order size FBO:** First order requirement is €50 of products.
- **Delivery Cost:** €2,00
- **Average lead time for orders to arrive:** within 2-3 working days.
- **Payment methods accepted:** Bank transfer for call and e-shop orders. VISA and MasterCard for orders at Product Centre.
- **Local Product Centers available:** Yes, At Pylimo 30, LT-01135 Vilnius, Lithuania.
- **Online purchase by foreign FBO’s available:**
- **First order required while signing up as Novus Customer?:** Yes, €50.
• **Grouped order possible?:** No.
• **Online shop + website available for foreign FBO’s?:** Online shop for Estonian residents: [click here](#).

**BONUS PAYMENT**

- **To local FBO’s**
  The Lithuanian office handles bonus payments for Estonia and Latvia as well. Bonus amounts equal or above €30 are paid. Also required is an invoice issued by the FBO showing the bonus amount the office has to pay. The scans, faxes or copies are accepted, no original of the signed invoice is needed.

- **To foreign FBO’s**
  Bonuses are paid to foreign FBO’s via bank transfer against an invoice from FBO when above €100,00.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

- **VAT Registration:** Tax office registration needed and provide registration certificate.
- **Social security registration:** -
- **Other registrations:** -

**LOCAL TRAININGS**

Opportunity meetings offered in 9 locations in Lithuania. Please call the office for more information.
Welcome to Forever Finland!

+46 31 727 8000

GENERAL INFORMATION

Forever Living Products Scandinavia (Finland)

| Office Address       | Kvarnbygatan 2B  
|                      | 43134 Mölndal, Sweden |
| Business Hours Office| 08.30 am – 17.00 pm (Mon – Fri) |
| Business Hours Product Centre | 08.30 am – 17.00 pm (Mon – Fri) |
| Telephone Office     | +46 31 727 8000 |
| Telephone for Orders | +46 31 727 8080 |
| Fax                  | +46 31 727 8099 |
| Email                | scandinavia@foreverliving.se |
| Websites             | www.foreverliving.se  
|                      | www.foreverliving.fi |

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
  Please choose a form: Application Form, Order Form

  You can use printouts, there is no need for carbon copies. But the original signature(s) of the resident(s) of the Scandinavian Forever area need to be showing. Faxes and copies are accepted.

- Sign up online:
  It is possible to sign up online on www.foreverliving.fi but only if the sponsor’s invoicing address in our database belongs to the Scandinavian Forever area. This rules out International Sponsoring.

ORDERING PRODUCTS

- Minimum order size FBO: There are no first order requirements.
- Delivery Cost: B2C/ under 2CC - €18 ex VAT/ over 2CC- €12 ex VAT.  
  B2B/ under 2CC - €21 ex VAT/ over 2CC - €15 ex VAT
- Average lead time for orders to arrive: within 4-6 days
- Payment methods accepted: Credit card.
- Local Product Centers available: Yes, in Mölndal we have a permanent product center. Open on Tuesdays from 12:00 am – 18:00 pm and on Thursdays from 12:00 am – 18:00 pm or 15:00 pm – 21:00 pm.
• Online purchase by foreign FBO’s available: No.
• First order required while signing up as Novus Customer?: You do not have to place an order to become Novus Customer, this has to be done within 3 months. The application is done online.
• Grouped order possible?: No.
• Online shop +website available for foreign FBO’s?: No.

BONUS PAYMENT
• To local FBO’s
  Forever transfers bonuses into FBO’s bank accounts. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.

• To foreign FBO’s
  Forever transfers bonuses into foreign bank accounts. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION
• VAT Registration: No.
• Social security registration: Yes.
• Other registrations:

LOCAL TRAININGS
Trainings are organized by sponsors. Business and product presentations are held at regional offices.
Welcome to Forever France!

Tunisia, Morocco, Algeria, Mauritius, French Guiana, Guadeloupe, Réunion

+33 145 000 501

GENERAL INFORMATION

Forever Living Products France
Tunisia, Morocco, Algeria, Mauritius, French Guiana, Guadeloupe, Réunion

Office & Product Center Address
107, Boulevard Malesherbes
75008 Paris, France

Business Hours Office
09.00 am – 21.00 pm (Mon – Fri)

Telephone Office
+33 145 000 501

Telephone for Orders
+33 145 000 501

Email
flpf@foreverliving.fr

Website
www.foreverliving.fr
(French and English content)

FREQUENTLY ASKED QUESTIONS

SIGNING UP

On this link residents of the French area can register. Foreign FBO numbers need to be prepared by the French office for online use. Please inform the Parisian office in case you want to pass on your FBO number to your contact in the French area for online registration.

ORDERING PRODUCTS

• Minimum order size FBO: We do not have a minimum order in France, yet a newly sponsored Novus Customer will benefit from one month free of our FLPMobil (app downloadable on Google Play and on the App Store) and his first purchase will have to be of 50€ of products minimum. In other parts of the French area the value must be at least 1CC. You may request a password for www.foreverliving.fr by sending an email to: flpf@foreverliving.fr
• Delivery Cost: 15€ TTC for all orders less than 350€ TTC for a 24h delivery with FedEx. 4,80€ for all orders less than 120€ TTC for a delivery between 48 to 72 hours with Chronopost collecting points.
• Average lead time for orders to arrive: Normal delivery time is within 48 to 72 hours.
• Payment methods accepted: Cash and Credit Card.
• Local Product Centers available: No.
• Online purchase by foreign FBO's available: Yes, English version available.
• First order required while signing up as Novus Customer?: Novus Customers can directly become Assistant Supervisor if they purchase our GO2FBO starting pack at €360,50 (reference 830) and it represents 1.612CC.
• Grouped order possible?: No.
• Online shop +website available for foreign FBO’s?: Yes.

If FBO have any difficulties in placing orders they can have the assistance of our Help Order from 5pm to 20pm by calling the following number: +33 170 392 222.

BONUS PAYMENT
• To local FBO’s
  Forever in France transfers bonuses to foreign accounts if the bonus amount has reached € 100. The accounting details must be submitted on a formal writing by the bank itself, details need to include first and last name of account owner as well as IBAN code of the account and BIC code of the bank. Additionally, the name of the FBO needs to be given including FBO number.

  Forever in Tunisia does not transfer to foreign accounts. Instead cheques in Tunisian Dinar are produced which FBO’s need to pick up on site.

  Forever Algeria does not transfer to foreign accounts. Bonus can only be paid to inhabitants of Algeria.

• To foreign FBO’s
  See above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION
• VAT Registration:
• Social security registration: Required in order to receive a FBO number in France. French residency is not sufficient.
• Other registrations:

LOCAL TRAININGS
Details of trainings are available here.

FURTHER DOWNLOADS
Info texts on France, Tunisia, Morocco, Algeria, Mauritius.
Welcome to Forever French Guiana!

+33 170 392 222

GENERAL INFORMATION

Forever Living Products France

Office & Product Center Address 107, Boulevard Malesherbes 75008 Paris, France

Business Hours Office 09.00 am – 21.00 pm (Mon – Fri)

Telephone Office +33 170 392 222

Telephone for Orders +33 170 392 222

Email flpf@foreverliving.fr

Website www.foreverliving.fr (French and English content)

FREQUENTLY ASKED QUESTIONS

SIGNING UP

In Guadeloupe and Martinique, the only way to place orders is through our website www.foreverliving.fr or via our web application “FLPMobil”. Clients can order via a client website: click here.

If FBOs have any difficulties in placing orders they can have the assistance of our Help Order from 17pm to 20pm by calling the following number:+33 170 392 222.

ORDERING PRODUCTS

- Minimum order size FBO: The first order for the mainland France needs to have a value of € 50 of products with CC value and one month free trail of the FLP Mobil is offered after registration. You may request a password for www.foreverliving.fr from flpf@foreverliving.fr.
- Delivery Cost: €6,00
- Average lead time for orders to arrive: Normal delivery time is up to 10 days, there can be some custom delays.
- Payment methods accepted: Credit Card only (Visa, Visa Electron, E-Credit Card, MasterCard).
- Local Product Centers available: No.
- Online purchase by foreign FBO’s available: Yes.
- First order required while signing up as Novus Customer?: Novus Customers can directly become Assistant Supervisor if they purchase our GO2FBO starting pack at €341,70 (reference 830) and it represents 1.612CC.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO’s?: Yes.
BONUS PAYMENT

- To local FBO’s
  Forever in France transfers bonuses to local accounts if the bonus amount has reached €5,00 provided they have given their bank information when they registered.

- To foreign FBO’s
  Forever in France transfers bonuses to foreign accounts if the bonus has reached €100,00
  The accounting details must be submitted on a formal writing by the bank itself. Details need to include first and last name of account owner as well as IBAN code of the account and BIC code of the bank. Additionally, the name of the FBO needs to be given including FBO number.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration**: Yes, according to the status of the company.
- **Social security registration**: Required in order to receive a FBO number in France. French residency is not sufficient.
- **Other registrations**: N/A

LOCAL TRAININGS

The upline usually gives the new FBO training.

FURTHER DOWNLOADS

Info texts on [France](#), [Tunisia](#), [Morocco](#), [Algeria](#), [Mauritius](#).
Welcome to Forever Georgia!

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- **Sign up with a form**
  The FBO application form needs to be used with copies and pre-filled FBO number, so you need to ask for the printed original either at your home office or at the Georgian office. This signed form needs to be sent by post or courier as original to Head Office. The application form requires a national ID card copy (for residents) or passport copy for foreign FBO. Our prices are in Euro. We use fix monthly currency exchange rate and charge Georgian Lari.

- **Sign up online**
  On this link an FBO can register online. After the registration the application form plus national ID card or passport copy needs to follow. We will start new system for online registration that ID numbers can receive from online registration site automatically. FBO can print application form, from web site and fill the ID number and other information.

ORDERING PRODUCTS

- **Minimum order size FBO:** First order minimum is €100 and requires the designated order form you can download here, minimum orders for existing FBO’s is €50. If you wish to pay by credit card, a copy of the credit card needs to be included. Also Delivery will be available in Georgia in the nearest future. There will be no delivery outside of the country.
- **Delivery Cost:** N/A yet.
- **Average lead time for orders to arrive:** N/A yet.
- **Payment methods accepted:** Payments can be made by bank transfer or credit card.

GENERAL INFORMATION

Forever Living Products Georgia LLC.

<table>
<thead>
<tr>
<th>Office &amp; Product Center Address</th>
<th>S. Chikovani str. N9/11, Tbilisi 0171 Georgia</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Hours Office</td>
<td>10:00 am – 20:00 pm (Mon – Fri) 11:00 am – 15:00 pm (Sat – Sun)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+995 32 2131505</td>
</tr>
<tr>
<td>Telephone for Orders</td>
<td>+995 32 2131505</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:flpgeorgia@yahoo.com">flpgeorgia@yahoo.com</a></td>
</tr>
<tr>
<td>Websites</td>
<td><a href="http://www.foreverliving.ge">www.foreverliving.ge</a> <a href="http://www.flp.ge">www.flp.ge</a></td>
</tr>
</tbody>
</table>
- Online purchase by foreign FBO's available:
- First order required while signing up as Novus Customer?: Yes. To be a FBO, prospects have to provide an original and signed application form with a copy of photo ID and a first order. After that, the FBO-ship is valid. Faxed applications are not accepted.
- Grouped order possible?: N/A
- Online shop +website available for foreign FBO's?: Yes, it is available.

BONUS PAYMENT
- To local FBO's
  Georgia pays bonuses by bank transfer to domestic FBO's.

- To foreign FBO's
  We pay bonuses by bank transfer to foreigner FBO's. Bonus amount has to be 200 EURO/USD/POUND or up whichever s/he gives us as a bank account type.

  BANK ACCOUNT DETAILS
  FLP ID:
  Currency Type: (EURO/USD/POUND)
  Account Holder's Name:
  Bank Name:
  Bank Address:
  Account Number:
  IBAN:
  Swift Code:

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION
- VAT Registration: Is not required.
- Social security registration:
- Other registrations: Tax-payer Natural Persons: If FBO is registered as the entrepreneurial natural persons she/he must bring the copies of taxpayer's certificate at the head office.

LOCAL TRAININGS
There are business presentations and product trainings all year round in our head. We send monthly meeting list at the beginning of every month to our FBOs and we announce the list on our e-shop website too.

ADDRESS
FLP Turkey head office is in Tbilisi. We have business presentations and trainings all year round and sell products at this office.
FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
  Please click for the country you require:
  - German
  - French
  - Italian

- Sign up online
  To sign up online, please go to www.sponsoring.flp.ch. There is no password required. After the registration, the new FBO and the sponsor will receive a confirmation. The new FBO will receive a password as well.

ORDERING PRODUCTS

- **Minimum order size FBO**: A first order is not required. The minimum order value is 80.- Swiss Francs, plus delivery charges. If ordered by phone, mail or fax the charge is CHF 15.-, online via www.be-forever.ch CHF 10.- and orders exceeding CHF 800.00 are free of charge. Price lists for the Swiss area can be downloaded in the FBO section of www.info.flp.ch.
You need to log in and then click on Business, there you find Preislisten. Select it and download. Please apply for the password for www.flp.ch by writing an email to info@flp.ch.

Delivery Cost: First orders always have a delivery charge of CHF 10.-.

- **Delivery Cost:** First orders always have a delivery charge of CHF 10.-.
- **Average lead time for orders to arrive:** Within delivery will take place within 2 to 5 days.
- **Payment methods accepted:** Credit Card, Post Card, EC-Cash (Shop) deposit into our bank account, bank withdrawal.
  
  Forever Business Owners from abroad should contact Service Team under +41 52 235 1170 for information on payment before submitting banking / credit card details to avoid delays and misunderstandings.
  
  - **Local Product Centers available:** Yes, we have one center in Frauenfeld (Switzerland).
  - **Online purchase by foreign FBO’s available:** Yes.
  - **First order required while signing up as Novus Customer?** The first order is optional.
  - **Grouped order possible?** No.
  - **Online shop +website available for foreign FBO’s?** Yes.

**BONUS PAYMENT**

- To local FBO’s
  
  FBO’s with a Swiss account receive payment when the bonus accumulates to 5 CHF. You can find the form here for you to fill in your bank details which you can communicate to the Swiss office. Bonuses less than CHF 150.- will be paid once a year in January, if they are exceeding CHF 30.-.

- To foreign FBO’s
  
  Bonuses are paid into foreign accounts when the bonus accumulates to 150 Swiss Francs. Bonuses less than CHF 150.- will be paid once a year in January, if they are exceeding CHF 30.-.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

- **VAT Registration:** Please add your UST-ID on the application form.
- **Social security registration:** 
- **Other registrations:** 

**LOCAL TRAININGS**

Please contact the office for the latest schedule.
Welcome to Forever Greece!

Cyprus

GENERAL INFORMATION

<table>
<thead>
<tr>
<th>Forever Living Products Greece E.P.E.</th>
<th>Cyprus</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office &amp; Product Center Address</td>
<td>240 Syngrou Avenue 17672 Athens</td>
</tr>
<tr>
<td>Business Hours Office</td>
<td>09.00 am – 17.00 pm (Mon – Fri) Athens</td>
</tr>
<tr>
<td>Business Hours Product Center</td>
<td>08.30 am – 21.00 pm (Mon – Fri) Athens – Thessaloniki &amp; Cyprus 09.00 am – 14:30 pm (Saturday)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+30 2109 577 480</td>
</tr>
<tr>
<td>Telephone for Orders</td>
<td>+30 2109 577 480</td>
</tr>
<tr>
<td>Fax</td>
<td>+30 2109 516322</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:info@foreverliving.gr">info@foreverliving.gr</a></td>
</tr>
<tr>
<td>Websites</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
  Please click here for the Greek application form. It is valid for Cyprus also. Faxes, scans and copies are accepted.

- Sign up online
  On www.foreverliving.com for Greece and Cyprus. Within 48 hours after the registration a first order is due or the FBO number will be invalid.

ORDERING PRODUCTS

- Minimum order size FBO: First order minimum requirement is €55 for Novus Customers and €45 for FBO’s purchasing products at wholesale price. First orders do not require a designated form.

- Delivery Cost: FBO > Greece: €5.00 for Cash on Delivery / €2.00 for prepaid orders. Cyprus: €3.65 on their place / €2.65 on the courier office.
  Retail Customers > Greece: €6.50 for Cash on Delivery / €3.00 for prepaid orders. Cyprus: €4.50 for Cash on Delivery / €3.50 for prepaid orders.
• **Average lead time for orders to arrive:** The order will arrive within 1-2 working days.
• **Payment methods accepted:** Cash on delivery (COD), Bank transfer, Visa, MasterCard, American Express. Dinners is also accepted only in our product centers.
• **Local Product Centers available:** Greece: Athens, Thessaloniki. Cyprus: Nicosia
• **Online purchase by foreign FBO’s available:** Yes, www.foreverliving.com
• **First order required while signing up as Novus Customer?** Yes, it's €55,00
• **Grouped order possible?** No.
• **Online shop + website available for foreign FBO’s?** Yes, www.foreverliving.com

**BONUS PAYMENT**

• To local FBO’s
  The Greek office handles the bonus payments for Cyprus too. Please [click here](#) for the designated Greek bonus payment form for submitting banking information and [click here](#) for the designated Cyprus bonus payment. Fully filled forms are required. Directly into a bank account.

• To foreign FBO’s
  The Greek office handles the bonus payments for Cyprus too. Please [click here](#) for the designated Greek bonus payment form for submitting banking information and [click here](#) for the designated Cyprus bonus payment. Fully filled forms are required. Directly into a bank account.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

• **VAT Registration:** Only for bonus transaction.
• **Social security registration:** No.
• **Other registrations:** ID or Passport.

**LOCAL TRAININGS**

Please [click here](#) to see the local trainings.
Welcome to Forever Guadeloupe!

+33 145 000 501

GENERAL INFORMATION

Forever Living Products France (Guadeloupe)

Office & Product Center Address
107, Boulevard Malesherbes
75008 Paris, France

Business Hours Office
09.00 am – 21.00 pm (Mon – Fri)

Telephone Office
+33 145 000 501

Telephone for Orders
+33 145 000 501

Email
flpf@foreverliving.fr

Website
www.foreverliving.fr
(French and English content)

FREQUENTLY ASKED QUESTIONS

SIGNING UP

In Guadeloupe and Martinique, the only way to place orders is through our website www.foreverliving.fr or via our web application “FLPMobil”. Clients can order via a client website: click here

If FBOs have any difficulties in placing orders they can have the assistance of our Help Order from 17pm to 20pm by calling the following number: +33 170 392 222.

ORDERING PRODUCTS

- **Minimum order size FBO**: The first order for the mainland France needs to have a value of € 50 of products with CC value and one month free trial of the FLP Mobil is offered after registration.
  You may request a password for www.foreverliving.fr from flpf@foreverliving.fr.
- **Delivery Cost**: €6,00
- **Average lead time for orders to arrive**: Normal delivery time is within 48 to 72 hours.
- **Payment methods accepted**: Credit Card only (Visa, Visa Electron, E-Credit Card, MasterCard).
- **Local Product Centers available**: No.
- **Online purchase by foreign FBO’s available**: Yes.
- **First order required while signing up as Novus Customer?**: Novus Customers can directly become Assistant Supervisor if they purchase our GO2FBO starting pack at €348,88 (reference 830) and it represents 1.612CC.
- **Grouped order possible?**: No.
- **Online shop +website available for foreign FBO’s?**: Yes.
BONUS PAYMENT

• To local FBO’s
  Forever in France transfers bonuses to local accounts if the bonus amount has reached €5,00 provided they have given their bank information when they registered.

• To foreign FBO’s
  Forever in France transfers bonuses to foreign accounts if the bonus has reached €100,00
  The accounting details must be submitted on a formal writing by the bank itself. Details need to include first and last name of account owner as well as IBAN code of the account and BIC code of the bank. Additionally, the name of the FBO needs to be given including FBO number.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: Yes, according to the status of the company.
• Social security registration: Required in order to receive a FBO number in France. French residency is not sufficient.
• Other registrations: N/A

LOCAL TRAININGS
The upline usually gives the new FBO training.

FURTHER DOWNLOADS
Info texts on France, Tunisia, Morocco, Algeria, Mauritius.
FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form:
  Printed forms are available in all of our Product Centers.

• Sign up online:
  You can join us online through our web shop (www.flpshop.hu). You can fill in the online Forever Business Owner Application form with all of your personal data after you set up your first order (minimum €55,00 +VAT). This order van be delivered only by courier service to you and you have to accept it personally, in order for you to sign your Business Owner Application form personally, which will then be returned to the office by the courier.

ORDERING PRODUCTS

• Minimum order size FBO: €55,00 plus 27% VAT
• Delivery Cost: For orders above 1CC, delivery is half of charge, for orders above 2CCm delivery is free of charge.
• Average lead time for orders to arrive: 2 working days.
• Payment methods accepted: Cash on delivery and Credit Card
• Local Product Centers available: Yes:
  – Budapest: Nefelejcs street 9-11, H-1184 Budapest
  – Debrecen: Erzsébet street 48, H4025 Debrecen
  – Szeged: Pillich Kálmán street 1, H-6726 Szeged
• Online purchase by foreign FBO’s available: Yes, but please contact our office (customercare@foreverliving.hu) before signing in to our web shop.
• First order required while signing up as Novus Customer?: Yes.
• Grouped order possible?: Yes.
• Online shop +website available for foreign FBO’s?: Yes, but please contact our office (customercare@foreverliving.hu) in order to get your technical code and password to be granted access to sign in to our web shop and orders can only be delivered to Hungarian delivery addresses.

BONUS PAYMENT
• To local FBO’s
  Domestic bonuses are paid by wire transfer. Invoice must be issued by the FBO for bonus payment.

• To foreign FBO’s
  Bonuses of foreign FBO’s over €100,00 are paid by wire transfer. For payment you need to issue FLP Hungary an invoice and you need to sign an agreement. For further information, please contact penzugy@foreverliving.hu.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION
• VAT Registration: EU VAT number or local tax number along with a “fiscal Residency Certificate” is needed.
• Social security registration:
• Other registrations: For further information, please contact penzugy@foreverliving.hu.

LOCAL TRAININGS
Yes, for further information, please call +36 129 719 95.
Welcome to Forever Ireland!

+46 31 727 8000

GENERAL INFORMATION

Forever Living Products Ireland Ltd.

Office Address
Magheramorne House
59 Shore Road
Magheramorne, Laran Co. Antrim
BT40 3HW
Northern Ireland

Business Hours Office
08.30 am – 17.00 pm (Mon – Fri)

Business Hours Product Centre
08.30 am – 17.00 pm (Mon – Fri)

Telephone Office
+44 28 2826 2018

Telephone for Orders
+44 28 2827 9900

Email
businessownerssupport@flpireland.com

Websites
www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
  A printout of the application form is accepted. Please click for the country you need:
  - Northern Ireland (Sterling)
  - Republic of Ireland

- Sign up online:
  Domestic FBO’s can upload application forms to a secure site on www.foreverirelandapps.com
  Foreign FBO’s can email application forms directly to businessownerssupport@flpireland.com

ORDERING PRODUCTS

- Minimum order size FBO: First order requirement in Northern Ireland is £50 Sterling and in the Republic of Ireland it is €75, plus delivery charge.
  Price lists are available to download on: www.foreverliving.com > location > Ireland / Northern Ireland > FBO Login > My business > Forms & Downloads

- Delivery Cost: £9 or £6

- Average lead time for orders to arrive: If the order is placed before 12:00 o’clock delivery will be within 2 working days. If the order is placed after 12:00 o’clock, it will be 3 working days.

- Payment methods accepted: Visa, Master Card, Maestro and Switch. Laser is also accepted (which is the equivalent to Maestro)
• **Local Product Centers available:** No.
• **Online purchase by foreign FBO’s available:**
• **First order required while signing up as Novus Customer?:** Yes, a minimum of €75 or £50 is required.
• **Grouped order possible?:**
• **Online shop +website available for foreign FBO’s?:**

**BONUS PAYMENT**

• To local FBO’s  
  Domestic Bonuses are paid by BACS / SEPA and foreign FBO’s will receive payment when their cheque accumulates to £75 / €100.

• To foreign FBO’s  
  Domestic Bonuses are paid by BACS / SEPA and foreign FBO’s will receive payment when their cheque accumulates to £75 / €100.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

• **VAT Registration:**
• **Social security registration:**
• **Other registrations:**

**LOCAL TRAININGS**

Product and Business training and Business presentation. Please contact the Irish Head Office for times and locations.
FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form
  You cannot download the Italian application form. The application form needs to be used as a printed original with carbon copies and a pre-printed FBO number. The application form needs to be accompanied by a passport or ID card copy. The application form ought to be sent first by fax or as scan to ordini@foreverliving.it. The original ought to follow by post.

• Sign up online
  A foreign sponsor’s FBO number needs to be prepared for online use. Please send an email to international@foreverliving.it with your first and last name, FBO number, birthdate and birthplace.

On www.foreverliving.it Italian residents can register online. First they need to decide which type of contract they want to sign:

Retail customers (called Cliente Club in Italy): Purchases from the company as a client on a retail basis, does not participate in the Marketing Plan and has no discount

Incaricato alle Vendite (FBO): Participates in the marketing plan.
ORDERING PRODUCTS

- **Minimum order size FBO:** Please print the necessary form here: Front page, back page. First order minimum limits as follows:
  Retail Customer (called Cliente Club): No minimum order
  FBO: €50 +Info kit €20
- **Delivery Cost:** For Forever Business Owners: orders up to €50 the delivery charge is €7.50, from €50 to €200, the delivery charge is €3.00. For orders over €200 the delivery charge is Free.
  For Customers: orders up to €50 the delivery charge is €7.50, from €50 to €200 the delivery charge is €3.00. For orders over €200 the delivery charge is Free.
  If the payment is done in Cash on delivery, there is a cost of €6.00 to apply on orders up to €500, above is 1% plus the VAT of 22%.
  Delivery on First order is free of charge.
- **Average lead time for orders to arrive:** Deliveries in Italy take approximately 24 hours. Deliveries to Sicily and Sardegna take approximately 48 hours.
- **Payment methods accepted:** Payments are accepted in various forms including cash on delivery, Credit Card, wire transfer and postal pay.
- **Local Product Centers available:** Yes, the Product Centers are based in Rome, Milan, and Nogarole Rocca (Verona).
- **Online purchase by foreign FBO’s available:**
- **First order required while signing up as Novus Customer?** Yes, the minimum order is €50 +Info kit €20.
- **Grouped order possible?** Yes, via website.
- **Online shop +website available for foreign FBO’s?** Yes.

BONUS PAYMENT

- To local FBO’s
  FBO’s who have a VAT number ought to send it to the following email address: iban@foreverliving.it
  including IBAN and BIC code. FBO’s without VAT number ought to communicate it to the Italian office.
- To foreign FBO’s
  Italy transfers to foreign accounts if the bonus is €100 or above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:**
- **Social security registration:**
- **Other registrations:** Italian residents from non-EU countries and without Italian passport need a working permit for Italy in order to receive a FBO number in Italy.
  Please click here for an info text by the Italian office explaining the requirements how to do business in Italy as a Forever FBO.

LOCAL TRAININGS

Trainings are organized by our managers, Forever Italy no longer organizes meetings.
Welcome to Forever Kazakhstan!

+7 727 373 0067

GENERAL INFORMATION

<table>
<thead>
<tr>
<th>Forever Living Products Kazakhstan</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Office &amp; Product Center Address</strong></td>
<td>Kazakhstan, Almaty A10E3F0</td>
</tr>
<tr>
<td></td>
<td>Micro district Zhetsyu – 2, N15A</td>
</tr>
<tr>
<td><strong>Business Hours Office</strong></td>
<td>10.00 am – 19.30 pm (Mon – Fri)</td>
</tr>
<tr>
<td></td>
<td>11:00 am – 15:30 pm (Sat – Sun)</td>
</tr>
<tr>
<td><strong>Telephone Office</strong></td>
<td>+7 727 373 00 67</td>
</tr>
<tr>
<td></td>
<td>+7 727 374 97 37</td>
</tr>
<tr>
<td><strong>Telephone for Orders</strong></td>
<td>Orders are not received by phone</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:flpkazakhstan@gmail.com">flpkazakhstan@gmail.com</a></td>
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<tr>
<td><strong>Websites</strong></td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
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<td></td>
<td><a href="http://www.flpkz.kz">www.flpkz.kz</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form
  The FBO application form needs to be used with copies and pre-filled FBO number, so you need to ask for the printed original at the Head office in Almaty city or in branches in Astana and Atyrau cities. This signed form needs to be sent by post or courier as original to Head Office. The application form requires a national id card copy (for residents) or passport copy for foreign FBO. Our prices are in Euro. We use fix monthly currency exchange rate and charge Kazakhstani Tenge. Fax orders are accepted, after payment is completed, we invoice the order and deliver to the address.

• Sign up online
  Prospects can sign up and purchase products through our e-shop by address: www.flpkaz.com. But they still need an original application form to get their ID number on it. After the registration, the original of application form plus copies of national id card or passport needs to be sent to the Head office during 10 days.

ORDERING PRODUCTS

• Minimum order size FBO: First order minimum for prospects is €100, minimum orders for existing FBO’s is €50.
• Delivery Cost: For orders till 0,999 CC the delivery charge is €4,00. For orders from 1 CC and 1,999 CC the delivery charge is €4,00. For orders from 2 CC and above the delivery charge is free.
• Average lead time for orders to arrive: From 3 until 10 days, depending on the distance of the place of delivery.
• Payment methods accepted: Cash, Bank deposit, Credit Card, Mobile money transfer (Mpsea).
• Local Product Centers available: Yes, there are two branches in Astana city and Atyrau city.
• **Online purchase by foreign FBO’s available:** No, because online orders are paid only by Kazakhstani cards.

• **First order required while signing up as Novus Customer?:** Yes. To be a FBO, prospects have to provide signed application form with a copy of photo ID and a first order. After that, the FBO-ship is valid. Faxed applications are accepted.

• **Grouped order possible?:** N/A

• **Online shop + website available for foreign FBO’s?:** Online orders are paid only by Kazakhstani cards, website is available for foreign FBO’s.

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**BONUS PAYMENT**

- To local FBO’s
  Direct to the FBO bank card.

- To foreign FBO’s
  Payable by USD / EURO draft with minimum bonus accumulate 100 USD / EURO. Wire transfer to the FBO bank a/c.

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**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

• **VAT Registration:**
• **Social security registration:**
• **Other registrations:**

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**LOCAL TRAININGS**

There are open seminars/trainings, business presentations about products and FLP business opportunity from the leaders of the company in the Head Office and branches. We announce our FBO’s about training on our website and sending emails.

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**ADDRESS**

Head office of FLP Kazakhstan is in Almaty city.

Astana office: address: 010000, Korgalzhyn highway 13B, phone: +7 7172 79 30 55, +7172 79 30 57. +7 7172 79 50 35, fax: +7 7172 79 30 56, email: flpastana@gmail.com

Atyrau office: 060009, Kurmangazy str., 5, phone: +7 7122 28 00 25, +7 7122 28 00 22, +7 7122 28 21, email: flpatyrau@flpkz.kz.
Welcome to Forever Kosovo!

+377 44 264 000

GENERAL INFORMATION

Forever Living Products Hungary Ltd. (Kosovo)

| Office & Product Center Address | Rr. Hilmi Rakovica Nr. 13
                                      Prishtina - Kosovo |
<table>
<thead>
<tr>
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<tbody>
<tr>
<td>Business Hours Office</td>
<td>09.00 am – 17.00 pm (Mon – Fri)</td>
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<tr>
<td>Telephone Office</td>
<td>+377 44 264 000</td>
</tr>
<tr>
<td>Telephone for Orders</td>
<td>+377 44 264 000</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:foreverkosovo@gmail.com">foreverkosovo@gmail.com</a></td>
</tr>
<tr>
<td>Websites</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
- Sign up online

ORDERING PRODUCTS

- **Minimum order size FBO:** €55.00 plus VAT
- **Delivery Cost:** €2.00 in Prishtina, 0-3 kg - €3.00, 3-6 kg - €4.00, 6-10 kg - €5.00, over 10 kg €0.50 cent is added for every kg.
- **Average lead time for orders to arrive:** 24 – 48 hours.
- **Payment methods accepted:** Cash and bank transfer.
- **Local Product Centers available:** Yes in Prishtina: Rruga “Hilmi Rakovica Nr 13” - Prishtina- Kosova
- **Online purchase by foreign FBO’s available:** -
- **First order required while signing up as Novus Customer?:** Yes.
- **Grouped order possible?:** -
- **Online shop +website available for foreign FBO’s?:** -

BONUS PAYMENT

- To local FBO’s
  Domestic bonuses are paid by wire transfer.

- To foreign FBO’s
  Only through Bank transfer against an invoice send by foreign FBO to Forever Living Products Kosovo. The amount of the invoice must reach €100,00. For all bonus (for domestic) we are obligatory to withhold 10%, for foreigners 15% of total bonus for Kosova Tax Office.
LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: -
- Social security registration: -
- Other registrations: -

LOCAL TRAININGS

We organize trainings in product center. At the same time we send to them through email many materials for products and marketing plan in Albanian language.
Welcome to Forever Lithuania!

+370 5261 0070

GENERAL INFORMATION

Forever Living Products Baltics UAB (Lithuania)

| Office & Product Center Address | Pylimo St. 30  
                                             Vilnius, LT 01135  
                                             Lithuania |
|-------------------------------|--------------------------------------------------|
| Business Hours Office         | 09:00 am – 18:00 pm (I – IV)  
                                        09:00 am – 17:00 pm (V) |
| Telephone Office              | +370 5261 0070 |
| Telephone for Orders          | +370 5261 1309 |
| Fax                           | +370 5261 0750 |
| Email                         | baltics@foreverliving.lt |
| Websites                      | www.foreverliving.com |

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form  
  Please click for the application:  
  – Lithuania  

These forms can be used as printouts.  
Faxed orders are accepted, the original must follow by post.

• Sign up online  
  On www.foreverliving.lt residents of the Lithuanian area can register.

ORDERING PRODUCTS

• Minimum order size FBO: First order requirement is €50 for all areas. No designated form required to place a first order.  
• Delivery Cost: €2.00  
• Average lead time for orders to arrive: 2 working days.  
• Payment methods accepted: Bank transfer for call and e-shop orders. VISA and MasterCard for orders at Product Centre.  
• Local Product Centers available: Yes, At Pylimo 30, LT-01135 Vilnius, Lithuania.  
• Online purchase by foreign FBO’s available:  
• First order required while signing up as Novus Customer?: Yes, €50.
• **Grouped order possible?:** No.
• **Online shop + website available for foreign FBO’s?:** Online shop for Lithuanian residents: [click here](#).

**BONUS PAYMENT**

- **To local FBO’s**
  The Lithuanian office handles bonus payments for Estonia and Latvia as well. Bonus amounts equal or above €30 are paid. Also required is an invoice issued by the FBO showing the bonus amount the office has to pay. The scans, faxes or copies are accepted, no original of the signed invoice is needed.

- **To foreign FBO’s**
  Bonuses are paid to foreign FBO’s via bank transfer against an invoice from FBO when above €100,00.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

- **VAT Registration:** Tax office registration needed and provide registration certificate.
- **Social security registration:** -
- **Other registrations:** -

**LOCAL TRAININGS**

Opportunity meetings offered in 9 locations in Lithuania. Please call the office for more information.
Welcome to Forever Luxemburg!

GENERAL INFORMATION

Forever Living Products Luxemburg

| Office Address                  | Gerrit van der Veenlaan 16, 3743 DN Baarn, The Netherlands |
| P.O. Box                       | Postbus 99 3740 AB Baarn                                    |
| Business Hours Office          | 09.00 am – 17.00 pm (Mon – Fri)                             |
| Business Hours Product Centre  | 09.00 am – 17.00 pm (Mon – Fri)                             |
| Telephone Office               | +31 88 646 0200 (Reception, Netherlands)                    |
| Telephone for Orders           | +352 (0) 2 786 1452 (Luxemburg for orders)                 |
| Email                          | support@foreverliving.nl                                   |
| Website                        | www.foreverliving.com                                       |
|                                | (Dutch, English and French content)                        |

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form: Luxembourg

All forms can be printed, there is no need for carbon copies. Only the applicant’s signature is necessary. The completed and signed form may be submitted as a scan, by mail to P.O. Box or fax.

• Sign up online:
  On Forever Living residents of Luxemburg can sign up without login. First select the right country and your language preference in the top left part. Then click JOIN in the top right part.

  After the registration, the applicant receives a Forever Business Owner number on screen and a password via email. An email with further information regarding FBO-ship will follow. There is no need to submit any forms after the registration.

ORDERING PRODUCTS

• Minimum order size FBO: €50,00 in products excl. VAT and excl. literature.
• Delivery Cost: €5,00 excl. VAT per order. Orders above 2CC are free of charge.
• Average lead time for orders to arrive: Within 3 working days
• **Payment methods accepted:** Credit card (Visa, MasterCard), Direct Debit, Multissafe Pay and Cash on Delivery. Cash on Delivery €5,00 excl. VAT payment costs.
• **Local Product Centers available:** No.
• **Online purchase by foreign FBO’s available:** Yes, when they are Wholesale Qualified and International Sponsored in the Benelux.
• **First order required while signing up as Novus Customer?** No.
• **Grouped order possible?** No.
• **Online shop +website available for foreign FBO’s?** Yes, when they are Wholesale Qualified and International Sponsored.

After login, you will find the price lists for the Luxemburg area on Forever Living inside the FBO section. The right country needs to be selected in the top left part. Then select MY BUSINESS and click FORMS and DOWNLOADS.

Please ask for your password for [www.foreverliving.com](http://www.foreverliving.com) by sending an email to: support@foreverliving.nl

**BONUS PAYMENT**
• To local FBO’s
  Bonuses are paid by bank transfers when they accumulate to €1,00. The Dutch office requires banking information including IBAN, BIC and SWIFT. The FBO can register his banking information online in the FBO section, click My Account, Various.

• To foreign FBO’s
  Bonuses are paid by bank transfers when the accumulate to € 100,00. The Dutch office requires banking information including IBAN, BIC and SWIFT.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**
• **VAT Registration:** If you are in possession of a VAT number and you want to receive your orders without VAT you can send your VAT Number to finance@foreverliving.nl
• **Social security registration:** No.
• **Other registrations:** No.

**LOCAL TRAININGS**
There are Opportunity and Product meetings. For times and locations of these meetings, please visit [www.foreverliving.com](http://www.foreverliving.com) and choose Belgium, Luxemburg or The Netherlands. Then choose News.
FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form
  You cannot download the Maltese application form. The application form needs to be used as a printed original with carbon copies and a pre-printed FBO number. The original ought to be handled at the office.

• Sign up online
  A foreign sponsor’s FBO number needs to be prepared for online use. Please send an email to international@foreverliving.it with your first and last name, FBO number, birthdate and birthplace.

ORDERING PRODUCTS

• Minimum order size FBO: Please print the necessary form here: Front page, back page. First order minimum limits as follows:
  Retail Customer (called Cliente Club): No minimum order
  FBO: €50 +Info kit €10

• Delivery Cost: For Forever Business Owners: flat delivery charge is €1.00.
  For Customers: flat delivery charge is €1.00.
  The payment in Cash on delivery is not available.
  Delivery on First orders is free of charge.
• **Average lead time for orders to arrive:** Deliveries in Malta take approximately 24 hours.
• **Payment methods accepted:** Payments are accepted in various forms including cash on delivery and Credit Card.
• **Local Product Centers available:** Yes, the Product Center is based in Swatar.
• **Online purchase by foreign FBO’s available:** Yes.
• **First order required while signing up as Novus Customer?:** Yes, the minimum order is €50 + Info kit €10.
• **Grouped order possible?:** N/A
• **Online shop + website available for foreign FBO’s?:** Yes.

**BONUS PAYMENT**

- To local FBO’s
  FBO’s who have a VAT number ought to send it to the following email address: [iban@foreverliving.it](mailto:iban@foreverliving.it) including IBAN and BIC code. FBO’s without VAT number do not need to communicate it.

- To foreign FBO’s
  Malta transfers to foreign accounts if the bonus is €100 or above.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

- **VAT Registration:**
- **Social security registration:**
- **Other registrations:** Maltese residents from non-EU countries and without Maltese passport need a working permit for Malta in order to receive a FBO number in Malta. Please [click here](http://foreverliving.com) for an info text by the Italian/Maltese office explaining the requirements how to do business in Malta as a Forever FBO.

**LOCAL TRAININGS**

Trainings are organized by the company and local managers.
Welcome to Forever Martinique!  
+33 145 000 501

GENERAL INFORMATION

<table>
<thead>
<tr>
<th>Forever Living Products France (Martinique)</th>
</tr>
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<tbody>
<tr>
<td>Office &amp; Product Center Address</td>
</tr>
<tr>
<td>107, Boulevard Malesherbes</td>
</tr>
<tr>
<td>75008 Paris, France</td>
</tr>
<tr>
<td>Business Hours Office</td>
</tr>
<tr>
<td>09.00 am – 21.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td>Telephone Office</td>
</tr>
<tr>
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<td><a href="http://www.foreverliving.fr">www.foreverliving.fr</a> (French and English content)</td>
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</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP

In Guadeloupe and Martinique, the only way to place orders is through our website www.foreverliving.fr or via our web application “FLPMobil”. Clients can order via a client website: click here

If FBOs have any difficulties in placing orders they can have the assistance of our Help Order from 17pm to 20pm by calling the following number:+33 170 392 222.

ORDERING PRODUCTS

- **Minimum order size FBO:** The first order for the mainland France needs to have a value of € 50 of products with CC value and one month free trial of the FLP Mobil is offered after registration.
  You may request a password for www.foreverliving.fr from flpf@foreverliving.fr.
- **Delivery Cost:** €6,00
- **Average lead time for orders to arrive:** Normal delivery time is within 48 to 72 hours.
- **Payment methods accepted:** Credit Card only (Visa, Visa Electron, E-Credit Card, MasterCard).
- **Local Product Centers available:** No.
- **Online purchase by foreign FBO’s available:** Yes.
- **First order required while signing up as Novus Customer?** Novus Customers can directly become Assistant Supervisor if they purchase our GO2FBO starting pack at €348,88 (reference 830) and it represents 1.612CC.
- **Grouped order possible?** No.
- **Online shop +website available for foreign FBO’s?** Yes.
BONUS PAYMENT

• To local FBO’s
  Forever in France transfers bonuses to local accounts if the bonus amount has reached €5,00 provided they have given their bank information when they registered.

• To foreign FBO’s
  Forever in France transfers bonuses to foreign accounts if the bonus has reached €100,00
  The accounting details must be submitted on a formal writing by the bank itself. Details need to include first and last name of account owner as well as IBAN code of the account and BIC code of the bank. Additionally, the name of the FBO needs to be given including FBO number.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: Yes, according to the status of the company.
• Social security registration: Required in order to receive a FBO number in France. French residency is not sufficient.
• Other registrations: N/A

LOCAL TRAININGS
The upline usually gives the new FBO training.

FURTHER DOWNLOADS
Info texts on France, Tunisia, Morocco, Algeria, Mauritius.
Welcome to Forever Mauritius!

+230 211 3699

GENERAL INFORMATION

Forever Living Products France (Mauritius)

| Office & Product Center Address | Manor House  
| 30 St. Georges Street  
| Port Louis |
| Business Hours Office | 10.30 am – 17.45 pm (Mon)  
| 09.30 am – 17.45 pm (Tue – Fri)  
| 09.30 am – 14.00 pm (Sat) |
| Telephone Office | +230 211 3699 |
| Telephone for Orders | +230 211 3699 |
| Email | flp.maurice@foreverliving.fr |
| Website | www.foreverliving.fr  
(French and English content) |

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- The new FBO will have to call at the Product center located at Manor House, 30 St Georges Street, Port Louis where he/she will be requested to fill a contract and to provide a copy of his/her ID card or passport. One the registration is completed, he will be asked to order a minimum of 1CC order to validate his/her sponsorship.

- In Mauritius, another way to sponsor is through our website www.foreverliving.fr.

If FBOs have any difficulties in sponsoring they can have the assistance from our service support by calling the following number: +230 211 3699.

ORDERING PRODUCTS

- **Minimum order size FBO**: No minimum order when purchase is done at the product center and / or online.
- **Delivery Cost**: FLP Mauritius provides a delivery from Mondays to Saturdays throughout the island at a cost of 150 MUS RS.
- **Average lead time for orders to arrive**: The lead time is 48 hrs.
- **Payment methods accepted**: At the Agency – Cash, Credit and Debit cards. Online – Credit Cards (visa, MasterCard) / Prepaid Cards / American Express
- **Local Product Centers available**: Our Product Centre is also our head office which is located at Manor House, 30 St Georges Street, Port Louis.
• **Online purchase by foreign FBO’s available:** Yes.

• **First order required while signing up as Novus Customer?:** For a new customer to start up with Forever Living Products in Mauritius, a minimum order of 2000RS is required. Novus Customers can directly become Assistant Supervisor if they purchase our GO2FBO starting pack at 15,260.50 MUS RS (reference 830) and it represents 1,612CC.

• **Grouped order possible?:** No.

• **Online shop +website available for foreign FBO’s?:** Yes. Once the FBO’s account is opened for business in Mauritius, the latter will have to contact us for us to provide them with a login and password to our website www.foreverliving.fr.

**BONUS PAYMENT**

- **To local FBO’s**
  Bonuses are paid on the 15th of each month as from Rs 200 by local bank transfers. Local FBO’s are requested to register their bank details on the website www.foreverliving.fr.

- **To foreign FBO’s**
  Bonuses are paid on the 15th of each month as from an amount of Rs 4000 by foreign bank transfers. The accounting details must be submitted on a formal writing by the bank itself, details need to include first and last name of account owner as well as IBAN code of the account and BIC code of the bank. Additionally, the name of the FBO needs to be given including the FBO number.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

- **VAT Registration:**
- **Social security registration:**
- **Other registrations:**

**LOCAL TRAININGS**

We have ongoing “Business Partners meetings” for new Assistant Supervisors where Novus Customers may attend and “Products trainings” for all FBO’s.

**FURTHER DOWNLOADS**

Info texts on France, Tunisia, Morocco, Algeria, Mauritius.
Welcome to Forever Moldova!

Includes Romania

GENERAL INFORMATION

Forever Living Products Romania

| Office & Product Center Address | str. Mihail Kogalniceanu 58  
|                               | MD-2009, Chisinau  
|                               | Rep.Moldova  

| Business Hours Office | 10:00 am – 18:00 pm (Mon – Fri)  
|                      | 10:00 am – 13:00 pm (last Saturday of the month)  

| Telephone Office | +373 (22) 92 81 82  

| Telephone for Orders | +373 (22) 92 81 82  

| Email | moldova@foreverliving.ro  

| Websites | www.foreverliving.com  
|          | www.foreverliving.ro  

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form  
  Moldova has its own application form available in the product center. The application form must be signed by the applicant and must come together with an ID card copy.

- Sign up online  
  Signing up online is not possible in Moldova. Moldova doesn’t have an online shopping website.

ORDERING PRODUCTS

- Minimum order size FBO: There is no minimum order in Moldova, however a service fee of 15 MDL (~ 0.75 Euro) is charged for all orders less than 50 Euro. VAT is 20% for all range of products.  
  There is a home delivery option: the order with indication of delivery address should be sent to moldova@foreverliving.ro.

- Delivery Cost: For the parcels delivered:  
  - In Chisinau the delivery charge is: 30 MDL (~ 1.50 Euro) for orders less than 5 kgs, 45 MDL (~ 2.25 Euro) for orders more than 5 kg;  
  - In all areas of Moldova 60 MDL (~ 3.00 Euro) for orders less than 5 kgs, 75 MDL (~ 3.75 Euro) for orders more than 5 kg;  

- Average lead time for orders to arrive: From 24 to 48 hours after the payment has been confirmed by the bank.
• Payment methods accepted: Visa Card, payment in bank.
• Local Product Centers available: The only product center in Moldova is in Chisinau.
• Online purchase by foreign FBO's available: Online purchase is not possible in Moldova.
• First order required while signing up as Novus Customer?: Yes.
• Grouped order possible?: Group orders are not possible in Moldova.
• Online shop +website available for foreign FBO's?: Moldova doesn’t have an online shopping website.

BONUS PAYMENT

• To local FBO’s
  Domestic FBO’s could get their bonuses to their personal bank account only if the bonus amount is more than 200 MDL (10 EURO) for the moment of payment. If FBO is registered as a legal entity he should send us an invoice and a service performing agreement for each transfer of bonuses. Bonuses will be kept only for a period of 3 (three) years (36 months).

• To foreign FBO’s
  All foreign FBO’s must send us an original Invoice, signed Agreement and a Service Performing Agreement (please contact moldova@foreverliving.ro for these documents). All bonuses are paid in EURO. The minimum amount that will be transferred by FLP Rep. Moldova is €100. Bonuses of the foreign Forever Business Owners will be kept for a period of 3 (three) years (36 months).

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: Mandatory only for foreign FBO’s
• Social security registration: -
• Other registrations: See bonus payments.

LOCAL TRAININGS

Each Thursday for 16:00 – 17:00 pm. Please contact moldova@foreverliving.ro for details.

Forever Living Products Romania
Bvd. Aviatorilor, nr. 3, sector 1, Bucuresti
Cod postal : 011852

Tel: +4021.222.89.23
Fax: +4021.222.89.24

Email: office@foreverliving.ro
FREQUENTLY ASKED QUESTIONS

SIGNING UP
- Sign up with a form
- Sign up online

ORDERING PRODUCTS
- Minimum order size FBO: €55,00 net plus 19% VAT
- Delivery Cost: €5,00 per parcel
- Average lead time for orders to arrive: 24 – 48 hours.
- Payment methods accepted: Cash and all Credit Cards except Diners and American Express.
- Local Product Centers available: Yes. Montenegro, 81000 Podgorica, 20 Serdar Jola Piletica
- Online purchase by foreign FBO’s available: -
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: -
- Online shop +website available for foreign FBO’s?: -

BONUS PAYMENT
- To local FBO’s
  Private persons get their bonus paid to the bank account provided to FLP, personal income tax and contribution for social security are deducted. FBO’s registered as companies send their companies invoices.

- To foreign FBO’s
  Central head office in Budapest in charge of that operation. Please find it under Forever Hungary.
LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: -
- Social security registration: -
- Other registrations: -

LOCAL TRAININGS

OTS (online training system), electronic version of the Company Policy, free access to Webinar platform, public presentations.
Welcome to Forever Norway!

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form:
  Please choose a form: Application Form, Order Form

  You can use printouts, there is no need for carbon copies. But the original signature(s) of the resident(s) of the Scandinavian Forever area need to be showing. Faxes and copies are accepted.

• Sign up online:
  It is possible to sign up online on www.foreverliving.no but only if the sponsor’s invoicing address in our database belongs to the Scandinavian Forever area. This rules out International Sponsoring.

ORDERING PRODUCTS

• Minimum order size FBO: There are no first order requirements.
• Delivery Cost: B2C/ under 2CC - €18 ex VAT/ over 2CC- €12 ex VAT.
  B2B/ under 2CC - €21 ex VAT/ over 2CC - €15 ex VAT
• Average lead time for orders to arrive: within 4-6 days
• Payment methods accepted: Credit card.
• Local Product Centers available: Yes, in Mölndal we have a permanent product center. Open on Tuesdays from 12:00 am – 18:00 pm and on Thursdays from 12:00 am – 18:00 pm or 15:00 pm – 21:00 pm.
• Online purchase by foreign FBO's available: No.
• First order required while signing up as Novus Customer?: You do not have to place an order to become Novus Customer, this has to be done within 3 months. The application is done online.
• Grouped order possible?: No.
• Online shop +website available for foreign FBO's?: No.

BONUS PAYMENT
• To local FBO’s
  Forever transfers bonuses into FBO’s bank accounts. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.

• To foreign FBO’s
  Forever transfers bonuses into foreign bank accounts. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION
• VAT Registration: No.
• Social security registration: Yes.
• Other registrations:

LOCAL TRAININGS
Trainings are organized by sponsors. Business and product presentations are held at regional offices.
Welcome to Forever Poland!

+48 22456 4356

GENERAL INFORMATION

Forever Living Products Poland, Sp. Zo.o

Office & Product Center Address: AL. Jerozolimskie 92
Warsaw 00-807

Business Hours Office: 09.00 am – 17.00 pm (Mon and Fri)
09.00 am – 20.00 pm (Tue, Wed, Thurs)

Telephone Office: +48 22 456 4356 to 59

Telephone for Orders: +48 22 456 4354 to 55

Fax: +48 22 456 4360

Email: flpp@flpp.com.pl
pytania@flpp.com.pl

Websites: www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
  You can fill in the form and mail/fax it to the Head Office. Application form available here.
  (foreverliving.com / FBO login / My Business / Forms and Downloads / International application forms)

- Sign up online
  On www.foreverliving.com Polish residents can register online. The website needs to be set up to the right country.

Note: you are required to submit the signed original Application Form within 30 days.

ORDERING PRODUCTS

- Minimum order size FBO: First order requirement is 250 PLN (≈€65). No designated first order form required. The Polish price list can be downloaded on www.foreverliving.com in the FBO section. The website needs to be set up to the right country.
- Delivery Cost: 16 PLN (≈€6)
- Average lead time for orders to arrive: Up to 3 working days.
- Payment methods accepted: Online store: Credit Card or PayPal. Orderline: COD.
- Local Product Centers available: Yes, at the Warsaw head office and in Krakow.
- Online purchase by foreign FBO’s available:
- First order required while signing up as Novus Customer?: Yes, the minimum order is 250 PLN (≈€65).
• Grouped order possible?: No.
• Online shop +website available for foreign FBO’s?: Yes, with Polish delivery address.

BONUS PAYMENT

• To local FBO’s
  For FBO’s with business entity registered: Bonuses paid out based on pre-filled invoice send out by the Head Office. They can be either cashed in (up to €1000) or paid directly to bank account upon receiving back signed invoice.

  For FBO’s without business entity registered: Bonuses paid out based on cooperation contract send out by the Head Office once a year when the accumulated bonus amount exceeds 100 PLN (=€30). Paid directly to bank account upon receiving back signed contract.

• To foreign FBO’s
  Bonuses equal or above €100/$100/£100 etc. (depending on your local currency) are paid into bank accounts. The Polish office sends a pre-filled invoice and a tax form to all FBO’s who have earned bonuses above the limit. The pre-filled invoice needs to be returned by post. Faxes, scans and copies of any other kind are not accepted. The tax form may be returned by email, fax or as copy. Also required, certificate of tax residency.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: If applicable.
• Social security registration: Personal identification number when signing the application form.
• Other registrations: -

LOCAL TRAININGS

Business Training and Success Days.
Welcome to Forever Portugal!

+351 214 111 200

GENERAL INFORMATION
Forever Living Products Portugal – Saude e Beleza, Lda

<table>
<thead>
<tr>
<th>Office &amp; Product Center Address</th>
<th>Rua Carlos Calisto 2 1400-043 Restelo - Lisboa</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Hours Office</td>
<td>09.00 am – 17.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td>Business Hours Product Center</td>
<td>09.00 am – 17.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+351 214 111 200</td>
</tr>
<tr>
<td>Telephone for Orders</td>
<td>+351 214 111 200</td>
</tr>
<tr>
<td>Fax</td>
<td>+351 214 111 208</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:info@foreverliving.pt">info@foreverliving.pt</a></td>
</tr>
<tr>
<td>Websites</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP
• Sign up with a form
  Please click here for the required form. Printouts are accepted. The signed form may be sent by post or as scan by email or by fax.

• Sign up online
  On www.foreverliving.com residents of Portugal can register online. A password is sent by email to the new FBO. After the registration a copy of passport and tax card need to follow.

ORDERING PRODUCTS
• Minimum order size FBO: First order needs to accompany the FBO application form. Portuguese price lists can be downloaded from www.foreverliving.com.
• Delivery Cost: The delivery for continental Portugal is €5.45 above €200 the delivery is free. To Azores or Madeira Islands is €13.70 by boat or €22.70 by plane above €300 we offer the boat charges for free.
• Average lead time for orders to arrive: Depends on the destination.
• Payment methods accepted: Shop: Credit, debit card or cash. At the call-center: Credit Card, bank transfer, deposit or payment on delivery. Online: Credit Card.
• Local Product Centers available: Yes, Rua Carlos Calisto no. 2, Alto do Restelo 1400-043 Lisboa. Open from Monday to Friday from 09h30 am to 18h30 pm.
• Online purchase by foreign FBO’s available:
• First order required while signing up as Novus Customer?: Yes, it is the only way to validate the online register. The minimum amount to buy is €50 and the Novus Customer has 2 consecutive months to do the 2CC.
• Grouped order possible?: N/A
• Online shop +website available for foreign FBO’s?: N/A

BONUS PAYMENT
• To local FBO’s
  Bonuses are transferred under the condition that the last page of the bonus recap is returned with signature by post. Faxes, scans and emails are not accepted. Banking information can be sent by email to hborges@foreverliving.pt
• To foreign FBO’s
  See above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION
• VAT Registration: Yes.
• Social security registration: Yes.
• Other registrations: Tax requests can be sent by email to hborges@foreverliving.pt

LOCAL TRAININGS
We have a monthly schedule, please call +351 214 111 200 for more information on trainings.
Welcome to Forever Réunion Island!

+262 599 860

GENERAL INFORMATION

<table>
<thead>
<tr>
<th>Forever Living Products France (Réunion)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Office &amp; Product Center Address</strong></td>
</tr>
<tr>
<td>18 Avenue du Grand Piton</td>
</tr>
<tr>
<td>ZA Cambaie</td>
</tr>
<tr>
<td>97460 Saint Paul - Réunion</td>
</tr>
<tr>
<td><strong>Business Hours Office</strong></td>
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<tr>
<td>10.00 am – 17.30 pm (Mon)</td>
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<td>09.00 am – 16.30 pm (Tue – Fri)</td>
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<tr>
<td><strong>Telephone Office</strong></td>
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<tr>
<td>+262 500 860</td>
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<tr>
<td><strong>Telephone for Orders</strong></td>
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<tr>
<td>+262 500 860</td>
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<tr>
<td><strong>Email</strong></td>
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<tr>
<td><a href="mailto:flp.reunion@foreverliving.fr">flp.reunion@foreverliving.fr</a></td>
</tr>
<tr>
<td><strong>Website</strong></td>
</tr>
<tr>
<td><a href="http://www.foreverliving.fr">www.foreverliving.fr</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP
- Sign up with a form
- Sign up online

ORDERING PRODUCTS
- **Minimum order size FBO:** The minimum order value for the first order is €50,00. On subsequent orders, the minimum is €50,00 if the orders are placed by phone; if they are placed by Internet (www.foreverliving.fr), there is no minimum.
- **Delivery Cost:** Delivery charges are:
  - €6,00 by Internet (24h)
  - €10,00 by phone or fax (24h)
  - Free of charge from 4 CC (24h)
- **Average lead time for orders to arrive:** Normal delivery time is 24 to 48 hours.
- **Payment methods accepted:** Cash and Credit Card
- **Local Product Centers available:** No.
- **Online purchase by foreign FBO’s available:**
- **First order required while signing up as Novus Customer?** Yes: All Forever Business Owners application forms need to be accompanied with a minimum order of 50.
- **Grouped order possible?**
- **Online shop +website available for foreign FBO’s?**
BONUS PAYMENT

- To local FBO's
  Bonuses are paid on the 15th of each month as from €5,00 by local bank transfers.

- To foreign FBO's
  Bonuses are paid on the 15th of each month as from an amount of €100 by foreign bank transfers.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations:

LOCAL TRAININGS

All trainings are available on our website www.foreverliving.fr by clicking on “Trainings”.
Welcome to Forever Romania!
Includes Republic of Moldova

GENERAL INFORMATION

<table>
<thead>
<tr>
<th>Forever Living Products Romania</th>
<th>Republic of Moldova</th>
</tr>
</thead>
</table>
| Office & Product Center Address| Bd. Aviatorilor 3, Sector 1  
                               | Bucuresti, 011852  
                               | Romania |
| Business Hours Office          | 08:00 am – 20:00 pm (Mon – Fri)  
                               | 10:00 am – 14:00 pm (Sat) |
| Telephone Office              | +40 (21) 222 8923 |
| Telephone for Orders          | 0800 802 563 or 021 222 00 22 |
| Email                         | office@foreverliving.ro |
| Websites                      | www.foreverliving.com  
                               | www.foreverliving.ro |

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
  Each country, Romania and Moldova has its own application form available in the product centers of each country. Application forms are available for purchase in all our product centers. The application form must be signed by the applicant and must come together with an ID card copy.

  The registration without order is not accepted in Romania / Moldova.

- Sign up online
  Signing up online is possible only in Romania if you create your account on this link, it will help you in your online recruiting effort. This website is used for online orders as well as for signing up only in Romania. Moldova doesn’t have an online shopping website. However, you must remember that the account will not allow you to order products which are to be delivered outside of Romania. Every new order placed online by your newly recruited team member will automatically have included a registration kit (literature items only).

ORDERING PRODUCTS

- Minimum order size FBO: The minimum order for Romania is €25 +VAT for the Novus Customers and €50 +VAT for the wholesale qualified FBO’s. There is no minimum order in Moldova. VAT is 9% for food supplements and 19% for all other products. There is a home delivery option only for Romania. Only orders of 2CC or more are sent free of shipping.
Delivery Cost: For the parcels delivered:
– In Bucharest and Ilfov County the delivery charge is: 10 lei (~2.15 Euro) for any order value under 2 case credits;
– In all areas of Romania (except Bucharest & Ilfov) 20 lei (~4.30 Euro) for any order value under 2 case credits
– Free delivery for any order value of/over 2 case credits

Average lead time for orders to arrive: From 24 to 48 hours after the payment has been confirmed by the bank.

Payment methods accepted: Visa Card, bank transfer.

Local Product Centers available: Yes. Please go to this link and find out where our product centers are located in Romania.

Online purchase by foreign FBO's available: In order to set up an account in our web shop, please contact us at comenzi@foreverliving.ro and we will create the account for you. Delivery is available only for Romanian valid addresses.

First order required while signing up as Novus Customer?: Yes.

Grouped order possible?: No.

Online shop + website available for foreign FBO's?: Yes.

BONUS PAYMENT

To local FBO’s
Domestic FBO’s could get their bonuses to their personal bank account only if the bonus amount is less than 250 RON (53 EURO) per month and it is not repetitive; in all other cases, an FBO should be registered as a legal entity and should send us an invoice. Bonuses will be kept only for a period of 3 (three) years (36 months).

To foreign FBO’s
All foreign FBO’s must send us an original invoice and a signed Agreement (please contact office@foreverliving.ro for the Agreement). All bonuses are paid in EURO. The minimum amount that will be transferred by FLP Romania is €100. Bonuses of the foreign Forever Business Owners will be kept for a period of 3 (three) years (36 months).

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

VAT Registration: Mandatory only for foreign FBO’s
Social security registration: -
Other registrations: See bonus payments.

LOCAL TRAININGS

Please contact office@foreverliving.ro for details or visit foreverliving.com/Romania/MyAccount.

Forever Living Products Moldova
Str. Mihail Kohgalniceanu nr. 58
Mun. Chisinau
República Moldova

Tel: +00373 2292 8182
Fax: +00373 2200 9608

Email: moldova@foreverliving.ro
Welcome to Forever Russia!

+7 495 661 0618

GENERAL INFORMATION

Forever Living Products Hungary (Russia) CIS

| Office & Product Center Address       | 115093, Moscow  
                                         | B/Serpukhovskaya str. 25, bldg. 1  
                                         | Russia                           |
|--------------------------------------|--------------------------------------------------|
| Business Hours Office                | 10.00 am – 21.00 pm (Mon, Wed, Thu, Fri)  
                                         | 10:00 am – 20:00 pm (Sat)  
                                         | 12:00 am – 19:00 pm (Sun)  
                                         | Tuesday - closed                  |
| Telephone Office                     | +7 495 661 0618  
                                         | +7 495 225 3330  
                                         | +8 800 100 2563 – toll free line in Russia |
| Telephone for Orders                 | See above                                        |
| Email                                | flp@foreverliving.ru                             |
| Websites                             | www.foreverliving.ru                             |

FREQUENTLY ASKED QUESTIONS

SIGNING UP
• Sign up with a form
  Please click here for the FBO application form. A printout of the application form is accepted.

• Sign up online
  On this form residents of this area can register online.

ORDERING PRODUCTS
• Minimum order size FBO: First order minimum is 1 product with cc value. No order form is required.
  For Novus Customers, there is no minimal order. For Assistant Supervisor and higher, the minimal order is 2500Rub.
• Delivery Cost: Depends on the order. For many locations delivery of 2CC and above orders is free,
  however delivery rules for remote destinations may vary.
• Average lead time for orders to arrive: Forever ships within 72 hours since order is paid except month
  end orders. Delivery time vary upon the destination and delivery method.
• Payment methods accepted: Bank card, wire transfer and web-wallets for online orders, bank cards
  and cash for walk-in orders. You can pay online at www.foreverliving.ru by means of web-wallets “Web-
  Money”, “Kiwi-wallet”, “Yandex.Dengi” and a bank card or by means of a bank transfer.
  N.B. You can pay online by a bank card only from the country of its issue. This option of payment is
applicable for the cards issued in the following counties: Azerbaijan, Armenia, Belorussia, Georgia, Kazakhstan, Kyrgyzstan, Moldova, Israel, Norway, Poland, Russia, Tajikistan, Turkmenistan, Uzbekistan, Ukraine, Finland, France and Sweden.

- **Local Product Centers available:** Yes.
- **Online purchase by foreign FBO’s available:** Yes.
- **First order required while signing up as Novus Customer?:** Yes, only if application form is filled in online. In case of joining through print form, the first order should be made within 14 days, otherwise the ID is blocked.
- **Grouped order possible?:** Yes. While ordering on line you can both add other FBOs orders and register new FBOs combining orders of up to 10 FBOs into one shipment.
- **Online shop +website available for foreign FBO’s?:** Yes. Please check whether you have been internationally sponsored to Russia BEFORE signing up a new FBO or placing an order. Please note also that you will be uploaded to FLP Russia database automatically after the month end, however, if you want to sign up or place an order within the month when you applied for international sponsorship to Russia we advise to send a mail to flp@foreverliving.ru with you name and ID, so we can push you to the system manually. The easiest way to check whether you are already in the system is to type in your ID trying to access to the on-line shop – if the system does not accept your ID, than you are not in the system yet. Please contact us on this sending a mail to flp@foreverliving.ru.

**BONUS PAYMENT**

- **To local FBO’s**
  Forever pays earned bonuses in two forms:
  - Non registered Individual Entrepreneurs get discounts on orders. The discounts consist of their Personal Discounts in line with the achieved Marketing level (5% for AS, 8% for SVR, etc.) and Additional Discount of 20% in case they have unpaid earned bonuses.
  - Registered Individual Entrepreneurs receive bonuses at their bank accounts in rubles. Registered Entrepreneurs are responsible to pay on their own 6% of Income tax and about $500 annually as Social taxes.

- **To foreign FBO’s**
  Please email us a scan of your travel passport to flp@foreverliving.ru (we need your front page data and all pages with visas to assure local authorities that you do not live in Russia) and your USD or euro account. We will send an email back to you with a contract and invoices, you need to sign and mail THE ORIGINALS of signed documents back to us. We register the contract with the bank and hard currency control and will send the money to your account. It will take a month or so to pass the procedure for the first time, but it is one time hassle.

  N.B. Please note that it does not make sense to receive small payments as each payment is a subject to a bank fee of $50.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

- **VAT Registration:** -
- **Social security registration:** -
- **Other registrations:** -

**LOCAL TRAININGS**

Business and product presentations are regularly held at regional offices. Please advise your downlines to sign up for the news from Forever at [www.foreverliving.ru/ru/distributor/email/](http://www.foreverliving.ru/ru/distributor/email/)
- it will help them to be aware of what is going on in Russia.

In brief:
- We have monthly webinars for all Russian speaking FBOs that we usually run at 6:30PM (Moscow time) every 3rd Wednesday. These webinars are dedicated to monthly news and contain also a product training
- We have also monthly 4ccs Club webinar that is available for 4 ccs Club members
- We have also weekly BOM translations on Saturdays from Moscow office
• Once a month we have Aloe Day in Moscow
• Once a quarter we have Success day and Leadership training in Moscow
• Local trainings are available in our calendar.

Please do not hesitate to ask us questions either by sending us an email flp@foreverliving.ru or through social networks vk.com and facebook.com. We are also available by phone +8 800 100 2563 on working days from 9.30 till 18.15 (Moscow time). We will be happy to answer all your questions.
Welcome to Forever Scandinavia!
Sweden, Denmark, Norway, Finland

**GENERAL INFORMATION**

<table>
<thead>
<tr>
<th>Forever Living Products Scandinavia</th>
<th>Sweden, Denmark, Norway, Finland</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Office Address</strong></td>
<td><strong>Kvarnbygatan 2B</strong></td>
</tr>
<tr>
<td></td>
<td><strong>43134 Mölndal, Sweden</strong></td>
</tr>
<tr>
<td><strong>Business Hours Office</strong></td>
<td>08.30 am – 17.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td><strong>Business Hours Product Centre</strong></td>
<td>08.30 am – 17.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td><strong>Telephone Office</strong></td>
<td>+46 31 727 8000</td>
</tr>
<tr>
<td><strong>Telephone for Orders</strong></td>
<td>+46 31 727 8080</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>+46 31 727 8099</td>
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<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:scandinavia@foreverliving.se">scandinavia@foreverliving.se</a></td>
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<tr>
<td><strong>Websites</strong></td>
<td><a href="http://www.foreverliving.se">www.foreverliving.se</a></td>
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<td><a href="http://www.foreverliving.no">www.foreverliving.no</a></td>
</tr>
</tbody>
</table>

**FREQUENTLY ASKED QUESTIONS**

**SIGNING UP**

- Sign up with a form:
  Please click on the form for the country where you intend to sponsor:
  – Sweden: Application Form, Order Form
  – Norway: Application Form, Order Form
  – Denmark: Application Form, Order Form
  – Finland: Application Form, Order Form

  You can use printouts, there is no need for carbon copies. But the original signature(s) of the resident(s) of the Scandinavian Forever area need to be showing. Faxes and copies are accepted. Each language variant applies only to the country it is designed for.

- Sign up online:
  It is possible to sign up online on www.foreverliving.se but only if the sponsor’s invoicing address in our database belongs to the Scandinavian Forever area. This rules out International Sponsoring.
ORDERING PRODUCTS

- **Minimum order size FBO:** There are no first order requirements.
- **Delivery Cost:** B2C/ under 2CC - €18 ex VAT/ over 2CC - €12 ex VAT. B2B/ under 2CC - €21 ex VAT/ over 2CC - €15 ex VAT.
- **Average lead time for orders to arrive:** Sweden 4-7 days, Denmark 3-4 days, Norway 5-8 days, Finland 4-6 days.
- **Payment methods accepted:** Credit card.
- **Local Product Centers available:** Yes, in Mölndal we have a permanent product center. Open on Tuesdays from 12:00 am – 18:00 pm and on Thursdays from 12:00 am – 18:00 pm or 15:00 pm – 21:00 pm.
- **Online purchase by foreign FBO’s available:** No.
- **First order required while signing up as Novus Customer?** You do not have to place an order to become Novus Customer, this has to be done within 3 months. The application is done online.
- **Grouped order possible?** No.
- **Online shop + website available for foreign FBO’s?** No.

BONUS PAYMENT

- **To local FBO’s**
  Forever transfers bonuses into FBO’s bank accounts. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.

- **To foreign FBO’s**
  Forever transfers bonuses into foreign bank accounts. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** Yes.
- **Other registrations:**

LOCAL TRAININGS

Trainings are organized by sponsors. Business and product presentations are held at regional offices.
Welcome to Forever Scotland! 

+44 1926 626 600

GENERAL INFORMATION

Forever Living Products (UK) Limited (Scotland)

Office & Product Center Address
Longbridge Manor Longbridge CV34 6RB Warwick

Business Hours Office
09.00 am – 17.00 pm (Mon – Fri)

Business Hours Product Center
09.00 am – 17.00 pm (Mon – Fri)

Telephone Office
+44 1926 626 600

Telephone for Orders
+44 1926 626 629

Email
businessownerssupport@flpuk.net

Websites
www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form
  Please click here for the required form. Forever in England accepts a printout, there is no need for carbon copies. But the original signatures are mandatory when submitting the form, so do not send scans or faxes - unless it is the last working day of the month and the order is relevant for a qualification.

• Sign up online
  On www.foreverknowledge.info inhabitants of the English area can sign up, but it only works if the sponsor has an invoicing address in the database belonging to the English area. This rules out International Sponsoring.

ORDERING PRODUCTS

• Minimum order size FBO: First order minimum is £ 100 (excluding promotional material). You will find a combined price list and order form for this area on www.foreverliving.com inside the FBO section available for download. Click the tab MY BUSINESS, then select INFORMATION and FORMS AND DOWNLOADS. Please send an email to businessownerssupport@flpuk.net if you need a password for www.foreverliving.com.
• Delivery Cost: £6,98 for orders up to £500. £9,98 for orders over £500.
• Average lead time for orders to arrive: 24-48 hours (excluding weekends).
• Payment methods accepted: Debit / Credit Card
• **Local Product Centers available:** Area 10: Sunningdale House, 47 Caldecott Lake Drive, Milton Keynes MK7 8LE. Area 110: Midlands, Longbrigde Manor, Warwick, CV34 6RB. Area 250: Alexander House, 14-16 Peterborough Road, Fulham London SW6 3BN.

• **Online purchase by foreign FBO’s available:** Yes.

• **First order required while signing up as Novus Customer?:** Yes.

• **Grouped order possible?:** No.

• **Online shop +website available for foreign FBO’s?:** [www.foreverliving.com](http://www.foreverliving.com)

### BONUS PAYMENT

- **To local FBO’s**
  
  Forever in England transfers bonuses to foreign accounts once the amount reaches £100. No designated form required to send the banking details. Please send them to debbiefield@flpuk.net

- **To foreign FBO’s**
  
  See above.

### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:**

- **Social security registration:**

- **Other registrations:**

### LOCAL TRAININGS

[Click here](#)
Welcome to Forever Serbia!

+381 11 309 6382

GENERAL INFORMATION

<table>
<thead>
<tr>
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<tbody>
<tr>
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<td><strong>Business Hours Office</strong></td>
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<tr>
<td><strong>Email</strong></td>
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<tr>
<td><strong>Websites</strong></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

**SIGNING UP**
- Sign up with a form
- Sign up online: www.flpshop.rs

**ORDERING PRODUCTS**
- **Minimum order size FBO:** EUR 55 plus VAT (20%) paid in dinars (RSD- Republic of Serbia dinar), based on the exchange rate of the National Bank of Serbia.
- **Delivery Cost:** RSD 550.00 (app. €4.50)
- **Average lead time for orders to arrive:** 24 – 48 hours.
- **Payment methods accepted:** Cash, all credit cards except Diners
- **Local Product Centers available:** Yes. One in Belgrade. 162 Kumodraška St, 11010 Belgrade, Serbia
- **Online purchase by foreign FBO's available:** Previous local registration required.
- **First order required while signing up as Novus Customer?** Yes. First order goes with an application form.
- **Grouped order possible?** N/A
- **Online shop +website available for foreign FBO's?** N/A

**BONUS PAYMENT**
- To local FBO’s
  Private persons get their bonus paid to the bank account provided to FLP, personal income tax and contribution for social security are deducted. FBOs registered as companies send their companies invoices.
- To foreign FBO’s
  Central head office in Budapest in charged for that operation.
LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: -
- Social security registration: -
- Other registrations: -

LOCAL TRAININGS

OTS (online training system), electronic version of the Company Policy, free access to Webinar platform, public presentations on daily basis at the product center.
Welcome to Forever Slovak Republic!

+421 0254 416961

GENERAL INFORMATION

Forever Living Products Slovak Republic, s. r. o.

Office & Product Center Address

Priemyselna 1/A
82108 Bratislava
Slovenská Republika

Business Hours Office

08.00 am – 16.00 pm (Mon – Fri)

Business Hours Product Center

08.00 am – 16.00 pm (Mon – Fri)

Telephone Office

+421 254416 961

Telephone for Orders

+421 255464 3412

Fax

+421 0254 4191 03

Email

flpsr@foreverliving.sk

Websites

www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
  Please click here for the required FBO application form. Printouts are accepted. The signed form needs to be sent by post. Faxes, scans and copies of any other kind are not accepted.

- Sign up online
  On www.foreverliving.com residents of the Slovak Republic can register. After the online registration the new FBO receives an application form via email. This form needs to be sent to the Slovak office by post. Faxes, scans and copies of any other kind are not accepted.

ORDERING PRODUCTS

- Minimum order size FBO: First order requirement is €60. Order can be done by phone or e-shop.
- Delivery Cost: €3,50 up to 2CC +€1,50 in case of COD.
- Average lead time for orders to arrive: Max. Up to 4 working days.
- Payment methods accepted: Cash, Credit/Debit Card and Bank transfer.
- Local Product Centers available: Yes, in Bratislava, Kosice.
- Online purchase by foreign FBO’s available: www.foreverliving.com
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO’s?: www.foreverliving.com
BONUS PAYMENT

• To local FBO’s
  Bank transfer on the 15th next month.

• To foreign FBO’s
  Bonuses equal or above € 100 are transferred into bank accounts. If FBO’s do not submit a certificate of fiscal residence, 19% withholding tax will be deducted from the bonus. Certificate of residence and the designated form for bonus payment banking details need to be sent by post to the Slovak office. Faxes, scans and copies of any other kind are not accepted.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration:
• Social security registration:
• Other registrations:

LOCAL TRAININGS

OPP and some product training.
Welcome to Forever Slovenia!

+386 1562 3640

GENERAL INFORMATION

Forever Living Products Hungary Ltd. (Slovenia)

<table>
<thead>
<tr>
<th>Office &amp; Product Center Address</th>
<th>Stegne 15, Ind. Cona Stegne 1000 Ljubljana</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Hours Office</td>
<td>09.00 am – 17.00 pm (Tue – Thu)</td>
</tr>
<tr>
<td></td>
<td>12.00 am – 20.00 pm (Mon, Fri)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+386 1563 7501</td>
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<td>Telephone for Orders</td>
<td>+386 1562 3640</td>
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<tr>
<td>Email</td>
<td><a href="mailto:narocila@forever.si">narocila@forever.si</a></td>
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<tr>
<td>Websites</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
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</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
- Sign up online

ORDERING PRODUCTS

- **Minimum order size FBO:** €55,00 plus VAT
- **Delivery Cost:** Depends on weight, 2 - 5 kg €3,00, 5 - 10 kg €4,50. Above 1CC delivery is free of charge for FBO’s.
- **Average lead time for orders to arrive:** 24-48 hours after payment is confirmed by the bank.
- **Payment methods accepted:** SHOP: Credit, debit card or cash. By the call-center: Credit Card, bank transfer, deposit or payment on delivery. Online: Credit Card
- **Local Product Centers available:** Yes, 2 Product Centers in Ljubljana and Lendava: Forever Living Products Hungary Ltd., Podružnica v Ljubljani, Stegne 15, 1000 Ljubljana Lendava, Kolodvorska 14, 9220 Lendava, tel.: 00 386 2 5751270, email: lendva@forever.si
- **Online purchase by foreign FBO’s available:** -
- **First order required while signing up as Novus Customer?** Yes.
- **Grouped order possible?** -
- **Online shop +website available for foreign FBO’s?** -

BONUS PAYMENT

- To local FBO’s
  An invoice is issued from legal person. Service contract for physical persons be paid when the amount reached €20,00.
• To foreign FBO’s
  Head office, Forever Living Products Hungary pays foreign FBO’s, please find it under Forever Hungary.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: -
• Social security registration: -
• Other registrations: -

LOCAL TRAININGS

There are Opportunity and Product meetings. For times and locations of these meetings please visit www.forever.si/Prezentacije and www.facebook.com/foreverslovenijaHQ/event
Welcome to Forever Spain!
Andorra, Gibraltar

GENERAL INFORMATION

<table>
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<tr>
<th>Forever Living Products Spain, S.L</th>
<th>Andorra, Gibraltar</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office &amp; Product Center Address</td>
<td>Avda. Del Commandante Franco 4 E-28016 Madrid</td>
</tr>
<tr>
<td>Business Hours Office</td>
<td>09.00 am – 19.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td>Business Hours Product Center</td>
<td>09.00 am – 19.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+34 91 307 6806</td>
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<tr>
<td>Telephone for Orders</td>
<td>+34 91 307 6806</td>
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<tr>
<td>Fax</td>
<td>+34 91 307 6789</td>
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<tr>
<td>Email</td>
<td><a href="mailto:info@foreverliving.es">info@foreverliving.es</a></td>
</tr>
<tr>
<td>Websites</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP
• Sign up with a form
  Please click here for the required form. Printouts are accepted. The signed form may be sent by post or as scan by email or by fax.

• Sign up online
  On www.foreverliving.com residents of the Spanish area can register online. A confirmation is sent via email. Subsequently, the new FBO must submit the Spanish FBO application form along with a passport copy (DNI) or - in case it is a foreigner with Spanish residence - a proof of the NIE number. A first order needs to be added, too.

ORDERING PRODUCTS
• Minimum order size FBO: First order requirement is €60. The Spanish price lists can be downloaded from www.foreverliving.com in the FBO section. The website needs to be switched to the right country.
• Delivery Cost: Domestic orders €7,26. Baleares islands and Canary islands €12,10. Above €150,00 delivery is free.
• Average lead time for orders to arrive: 48 hours, islands 72 hours.
• Payment methods accepted: In the shop: Credit, debit card or cash. At call center: Credit card, bank transfer, deposit or payment on delivery. Online: Credit card.
• **Local Product Centers available:** Yes, Av. Del Commandante 4 in Madrid OR Villa de Casteldefels 2-3, 29006 Malaga. Open from 09:00 – 19:00.
• **Online purchase by foreign FBO’s available:**
• **First order required while signing up as Novus Customer?** Yes, it’s the only way to validate the online registration. The minimum amount is €60 and the Novus Customer has two consecutive months to do the 2CC.
• **Grouped order possible?** N/A
• **Online shop +website available for foreign FBO's?** Yes.

**BONUS PAYMENT**

• **To local FBO’s**
  Bonuses equal or above €100 are transferred to bank accounts. Please send the designated form for bonus payment banking details to the Spanish office. Banking information can be sent by email to jmtran@foreverliving.es

• **To foreign FBO’s**
  See above.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

• **VAT Registration:** Yes.
• **Social security registration:** Yes.
• **Other registrations:** Tax requests can be sent by email to jmtran@foreverliving.es

**LOCAL TRAININGS**

Offered on a weekly schedule, please phone +34 9130 78606 for more information on trainings.
Welcome to Forever St. Maarten!

+33 170 392 222

GENERAL INFORMATION

| Forever Living Products France (St. Maarten) | 107, Boulevard Malesherbes 75008 Paris, France |
| Office & Product Center Address |  |
| Business Hours Office | 09.00 am – 21.00 pm (Mon – Fri) |
| Telephone Office | +33 170 392 222 |
| Telephone for Orders | +33 170 392 222 |
| Email | flpf@foreverliving.fr |
| Website | www.foreverliving.fr (French and English content) |

FREQUENTLY ASKED QUESTIONS

SIGNING UP
In Guadeloupe and Martinique, the only way to place orders is through our website www.foreverliving.fr or via our web application “FLPMobil”. Clients can order via a client website: click here
If FBOs have any difficulties in placing orders they can have the assistance of our Help Order from 17pm to 20pm by calling the following number: +33 170 392 222.

ORDERING PRODUCTS
- **Minimum order size FBO:** The first order for the mainland France needs to have a value of € 50 of products with CC value and one month free trial of the FLP Mobil is offered after registration.
  You may request a password for www.foreverliving.fr from flpf@foreverliving.fr.
- **Delivery Cost:** €6,00
- **Average lead time for orders to arrive:** Normal delivery time is within 2 to 5 days.
- **Payment methods accepted:** Credit Card only (Visa, Visa Electron, E-Credit Card, MasterCard).
- **Local Product Centers available:** No.
- **Online purchase by foreign FBO’s available:** Yes.
- **First order required while signing up as Novus Customer?** Novus Customers can directly become Assistant Supervisor if they purchase our GO2FBO starting pack at €348,88 (reference 830) and it represents 1.612CC.
- **Grouped order possible?** No.
- **Online shop +website available for foreign FBO’s?** Yes.
**BONUS PAYMENT**

- **To local FBO’s**
  Forever in France transfers bonuses to local accounts if the bonus amount has reached €5,00 provided they have given their bank information when they registered.

- **To foreign FBO’s**
  Forever in France transfers bonuses to foreign accounts if the bonus has reached €100,00
  The accounting details must be submitted on a formal writing by the bank itself. Details need to include first and last name of account owner as well as IBAN code of the account and BIC code of the bank. Additionally, the name of the FBO needs to be given including FBO number.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

- **VAT Registration:** Yes, according to the status of the company.
- **Social security registration:** Required in order to receive a FBO number in France. French residency is not sufficient.
- **Other registrations:** N/A

**LOCAL TRAININGS**
The upline usually gives the new FBO training.

**FURTHER DOWNLOADS**
Info texts on France, Tunisia, Morocco, Algeria, Mauritius.
Welcome to Forever Switzerland!

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form
  Please click for the country you require:
  – German
  – French
  – Italian

  The form needs to be signed manually. Afterwards you can send it to the Swiss office by fax, mail or by post.

• Sign up online
  To sign up online, please go to www.sponsoring.flp.ch. There is no password required.
  After the registration, the new FBO and the sponsor will receive a confirmation. The new FBO will receive a password as well.

ORDERING PRODUCTS

• Minimum order size FBO: A first order is not required. The minimum order value is 80.- Swiss Francs, plus delivery charges (shipping costs depend on the weight).

  If ordered by phone, mail or fax the charge is CHF 15.-, online via www.be-forever.ch CHF 10.- and orders exceeding CHF 800.00 are free of charge. Price lists for the Swiss area can be downloaded in the FBO section of www.flp.ch. You need to log in and then click on Business, there you find Preislisten. Select it and download.
• **Delivery Cost:** First orders always have a delivery charge of CHF 10.-.

• **Average lead time for orders to arrive:** Delivery usually takes place within 2 to 3 working days. (When ordered in the morning, even the next day)

• **Payment methods accepted:** VISA, Mastercard, direct debit (only after 3rd successful order), pay in slip (prepayment). In the product center also cash, Maestro and PostCard; the Online-Shop also accepts PostCard.

Forever Business Owners from abroad should contact Service Team under +41 52 235 70 70 for information on payment before submitting banking / credit card details to avoid delays and misunderstandings.

• **Local Product Centers available:** Yes, we have one center in Frauenfeld (Switzerland).

• **Online purchase by foreign FBO’s available:** Yes.

• **First order required while signing up as Novus Customer?:** The first order is optional.

• **Grouped order possible?:** No.

• **Online shop +website available for foreign FBO’s?:** Yes.

**BONUS PAYMENT**

• **To local FBO’s**
  FBO’s with a Swiss account receive payment when the bonus accumulates to 5 CHF. You can find the form [here](#) for you to fill in your bank details which you can communicate to the Swiss office.

  Bonuses less than CHF 150.- will be paid once a year in January, if they are exceeding CHF 30.-.

• **To foreign FBO’s**
  Bonuses are paid into foreign accounts when the bonus accumulates to 150 Swiss Francs.

  Bonuses less than CHF 150.- will be paid once a year in January, if they are exceeding CHF 30.-.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

• **VAT Registration:** Please add your UST-ID on the application form.

• **Social security registration:** -

• **Other registrations:** -

**LOCAL TRAININGS**

There are several product and business trainings provided by managers. Please contact the office for the latest schedule.
Welcome to Forever Turkey! +90 212 347 7126
Azerbaijan, Georgia, Iraq, Kazakhstan, Kyrgyzstan and Turkey

GENERAL INFORMATION

<table>
<thead>
<tr>
<th>Forever Living Sağlık ve Güzellik Ürünleri Dagıtım Ltd. Sti.</th>
<th>Azerbaijan, Georgia, Iraq, Kazakhstan, Kyrgyzstan and Turkey</th>
</tr>
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<tr>
<td>Office &amp; Product Center Address</td>
<td>Gazeteciler Sitesi Yazarlar No: 8 34394 Esentepe-Istanbul</td>
</tr>
<tr>
<td>Business Hours Office</td>
<td>09.00 am – 19.00 pm (Mon – Fri / May – September) 09.00 am – 18:00 pm (Mon – Fri / September – April) 09.00 am – 14:30 pm (Sat September – April)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+90 212 347 7126</td>
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<tr>
<td>Telephone for Orders</td>
<td>+90 212 347 7126</td>
</tr>
<tr>
<td>Fax</td>
<td>+90 212 347 8130</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:flpturkey@yahoo.com">flpturkey@yahoo.com</a></td>
</tr>
<tr>
<td>Websites</td>
<td><a href="http://www.flptr.com">www.flptr.com</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
  The FBO application form needs to be used with copies and pre-filled FBO number, so you need to ask for the printed original either at your home office or at the Turkish office. This signed form needs to be sent by post or courier as original to Head Office. The application form requires a national id card copy (for residents) or passport copy for foreign FBO. Our prices are in Euro. We use fix monthly currency exchange rate and charge Turkish Lira. Fax orders are accepted, after payment is completed, we invoice the order and deliver to the address.

- Sign up online
  On this link an FBO can register online. After the registration the application form plus national id card or passport copy needs to follow. We will start new system for online registration that id numbers can receive from online registration site automatically. FBO can print application form, from web site and fill the id number and other information.

ORDERING PRODUCTS

- Minimum order size FBO: First order minimum is €100 and requires the designated order form you can download here, minimum orders for existing FBO’s is €50. If you wish to pay by credit card, a copy of the credit card needs to be included. Also Delivery is available in Turkey. There is no delivery outside of the country.
**Delivery Cost:** Delivery fee is 10 Turkish Lira (approx. €3).

**Average lead time for orders to arrive:** Delivery takes maximum 48 hours to Istanbul and 72 hours to any other address in Turkey.

**Payment methods accepted:** Payments can be made by bank transfer or credit card. Cash payment is available only at head office store in Istanbul for first order.

**Local Product Centers available:** Yes, FLP Izmir Office: Address: Ankara Cad. Aktur Is Merkezi No: 73/1 K:2 D:201 Bayrakli/IZMIR Email: flpizmir@flptr.com Telephone: +90 232 445 6344.

**Online purchase by foreign FBO’s available:** N/A

**First order required while signing up as Novus Customer?:** Yes. To be a FBO, prospects have to provide an original and signed application form with a copy of photo ID and a first order. After that, the FBO-ship is valid. Faxed applications are not accepted.

**Grouped order possible?:** N/A

**Online shop +website available for foreign FBO’s?:** Yes, it is available.

**BONUS PAYMENT**

- To local FBO’s
  Turkey pays bonuses by bank transfer domestic FBO’s.

- To foreign FBO’s
  We pay bonuses by bank transfer to foreigner FBO’s. Bonus amount has to be 200 EURO/USD/POUND or up whichever s/he gives us as a bank account type.

**BANK ACCOUNT DETAILS**

- FLP ID:
- Currency Type: (EURO/USD/POUND)
- Account Holder’s Name:
- Bank Name:
- Bank Address:
- Account Number:
- IBAN:
- Swift Code:

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

- **VAT Registration:** -
- **Social security registration:** -
- **Other registrations:** -

**LOCAL TRAININGS**

There are business presentations and product trainings all year round in our head office and the training and product center in Izmir. We send monthly meeting list at the beginning of every month to our FBO’s and we announce the list on our e-shop website too.

**ADDRESS**

FLP Turkey head office is in Istanbul and there is a training and product center in Izmir. We have business presentations and trainings all year round and sell products at these two offices.

FLP Izmir Office Address:
Aktur Is Merkezi Ankara Cad. No: 73/1 Kat: 2 Daire: 201 Bayrakli, Izmir / TURKEY
Phone: +90 232 445 63 44 Fax: +90 232 445 67 29 Email: flpizmir@flptr.com
Welcome to Forever Ukraine!

+38 (044) 338 08 08

GENERAL INFORMATION

Forever Living Products Ukraine

| Office & Product Center Address | 9 Naberezhno - Khreshchatytska Street  
                              | 04070 Kyiv  
                              | Ukraine |
|--------------------------------|----------------------------------|
| Business Hours Office          | 09.00 am – 20.00 pm (Mon – Thu)  
                              | 09.00 – 17.00 (Tue, Wed, Fri)  
| Telephone Office               | +38 (044) 338 08 08  
| Telephone for Orders           | +38 (044) 338 08 08  
| Fax                            | +38 (044) 338 01 08  
| Email                          | flpu@foreverliving.com.ua  
| Websites                       | www.foreverliving.com.ua |

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form
  Please click here for the required form. Printouts are accepted. The signed form needs to be sent by post. Faxes, scans and copies are accepted.

• Sign up online
  On this link any person can register online. Upon that they receive a link via email. When clicking the link, they receive a pre-filled FBO application form with FBO number. Foreign sponsors should previously send us their ID flpu.zakaz@gmail.com so we enable him to register online.

ORDERING PRODUCTS

• Minimum order size FBO: For AS and higher $40. The registration without order is possible. There is a home delivery option.
• Delivery Cost: Only orders for 2CC or more are sent free.
• Average lead time for orders to arrive: Delivery takes 2 to 5 days.
• Payment methods accepted: From any bank of Ukraine.
• Local Product Centers available: Yes, in Kiev, Uzhgorod, Odessa, Lvov, Kharkov, Dnipro and Kherson.
• Online purchase by foreign FBO’s available: Yes.
• First order required while signing up as Novus Customer?: No.
• Grouped order possible?: Yes.
• Online shop +website available for foreign FBO’s?: Yes.
BONUS PAYMENT

- To local FBO’s
  By bank transfer for private entrepreneur by the month or as a discount on an order.

- To foreign FBO’s
  Pursuant to Ukrainian Tax Code, we deduct (19.5% and $50) from payments outside Ukraine to non-resident of Ukraine as income tax.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: -
- Social security registration: -
- Other registrations: -

LOCAL TRAININGS

Please click here for the valid schedule.
Welcome to Forever Central America!

+507 269 8096

GENERAL INFORMATION

<table>
<thead>
<tr>
<th>Forever Living Products Central America</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office &amp; Product Center Address</td>
</tr>
<tr>
<td>Business Hours Office</td>
</tr>
<tr>
<td>Telephone Office</td>
</tr>
<tr>
<td>Telephone for Orders</td>
</tr>
<tr>
<td>Email</td>
</tr>
<tr>
<td>Website</td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form: Yes.
- Sign up online: Yes on www.foreverliving.com.

ORDERING PRODUCTS

- Minimum order size FBO: $30.
- Delivery Cost: N/A.
- Average lead time for orders to arrive: N/A.
- Payment methods accepted: Visa Credit/Debit, bank deposit, bank transfer.
- Local Product Centers available: Yes in Panama.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: It is not required.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: No.

BONUS PAYMENT

- To local FBO's: Domestic bonuses are paid by bank transfer.
• To foreign FBO’s
  Foreign FBO’s are paid by bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION
• VAT Registration: No.
• Social security registration: No.
• Other registrations: No.

LOCAL TRAININGS
Yes, the trainings change every month, please contact the office for the current calendar of events.
Welcome to Forever Costa Rica!

+506 2225 9751

GENERAL INFORMATION

Forever Living Products Costa Rica

Office & Product Center Address
De la Pops de Curridabat, 75 Mtrs este, Galaria del Este

Business Hours Office
09.00 am – 17.00 pm (Mon – Fri)

Telephone Office
+506 2225 9751

Email
flpcentroamerica@foreverliving.com.pa

Websites
www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP
• Sign up with a form:
  Yes.

• Sign up online:

ORDERING PRODUCTS
• Minimum order size FBO: $50 USD.
• Delivery Cost: N/A.
• Average lead time for orders to arrive: N/A.
• Payment methods accepted: Visa Credit/Debit card, bank deposit, bank transfer.
• Local Product Centers available: No.
• Online purchase by foreign FBO’s available: No.
• First order required while signing up as Novus Customer?: No.
• Grouped order possible?: Yes.
• Online shop +website available for foreign FBO’s?: No.

BONUS PAYMENT
• To local FBO’s
  Domestic bonuses are paid by bank transfer.

• To foreign FBO’s
  Foreign FBO’s are paid by bank transfer.
LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Yes, the trainings change every month, please contact the office for the current calendar of events.
Welcome to Forever El Salvador!

+503 2223 0696

GENERAL INFORMATION

Forever Living Products El Salvador

Office & Product Center Address
71 Ave. Notre No. 150 Colonia Escalon
San Salvador

Business Hours Office
09.00 am – 17.00 pm (Mon – Fri)

Telephone Office
+503 2223 0696

Telephone for Orders
(see above)

Fax
+225 2121 6499

Email
flpcentroamerica@foreverliving.com.pa

Websites
www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP
• Sign up with a form:
  Yes.

• Sign up online:

ORDERING PRODUCTS
• Minimum order size FBO: $50 USD.
• Delivery Cost: N/A.
• Average lead time for orders to arrive: N/A.
• Payment methods accepted: Visa Credit/Debit, bank deposit, bank transfer.
• Local Product Centers available: Yes, in San Salvador.
• Online purchase by foreign FBO’s available: No.
• First order required while signing up as Novus Customer?: No.
• Grouped order possible?: No.
• Online shop +website available for foreign FBO’s?: No.

BONUS PAYMENT
• To local FBO’s
  Domestic bonuses are paid by bank transfer.
• To foreign FBO’s
  Foreign FBO’s are paid by bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION
• **VAT Registration**: No.
• **Social security registration**: No.
• **Other registrations**: No.

LOCAL TRAININGS
Yes, the trainings change every month, please contact the office for the current calendar of events.
Welcome to Forever Guatemala!

+502 2334 3695

GENERAL INFORMATION

Forever Living Products Guatemala

<table>
<thead>
<tr>
<th>Office &amp; Product Center Address</th>
<th>6 Ave. A 10-38, Zona 9 Guatemala</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Hours Office</td>
<td>09.00 am – 17.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+502 2334 3695</td>
</tr>
<tr>
<td>Telephone for Orders</td>
<td>(see above)</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:flpcentroamerica@foreverliving.com.pa">flpcentroamerica@foreverliving.com.pa</a></td>
</tr>
<tr>
<td>Websites</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form: Yes.
- Sign up online: Yes on www.foreverliving.com.

ORDERING PRODUCTS

- Minimum order size FBO: $50 USD.
- Delivery Cost: N/A.
- Average lead time for orders to arrive: N/A.
- Payment methods accepted: Visa Credit/Debit, bank deposit, bank transfer.
- Local Product Centers available: Yes in Guatemala.
- Online purchase by foreign FBO’s available: No.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO’s?: No.

BONUS PAYMENT

- To local FBO’s: Bank transfer.
- To foreign FBO’s: Bank transfer.
LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: No.
• Social security registration: No.
• Other registrations: No.

LOCAL TRAININGS

Yes, the trainings change every month, please contact the office for the current calendar of events.
Welcome to Forever Honduras!

+504 2239 0630

GENERAL INFORMATION

Forever Living Products Honduras

<table>
<thead>
<tr>
<th>Office &amp; Product Center Address</th>
<th>Col Alameda, Avenida Juan Manuel Galvez 9 calle Tegucigalpa, Honduras</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Hours Office</td>
<td>09.00 am – 17.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+504 2239 0630</td>
</tr>
<tr>
<td>Telephone for Orders</td>
<td>(see above)</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:flpcentroamerica@foreverliving.com.pa">flpcentroamerica@foreverliving.com.pa</a></td>
</tr>
<tr>
<td>Websites</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form: Yes.
- Sign up online: Yes on www.foreverliving.com.

ORDERING PRODUCTS

- Minimum order size FBO: $50 USD.
- Delivery Cost: N/A.
- Average lead time for orders to arrive: N/A.
- Payment methods accepted: Visa Credit/Debit, bank deposit, bank transfer.
- Local Product Centers available: Yes in Tegucigalpa.
- Online purchase by foreign FBO’s available: No.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO’s?: No.

BONUS PAYMENT

- To local FBO’s
  Bank transfer.

- To foreign FBO’s
  Bank transfer.
LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

LOCAL TRAININGS

Yes, the trainings change every month, please contact the office for the current calendar of events.
GENERAL INFORMATION

Forever Living Products Mexico

Office & Product Center Address
Havre no. 58
Col. Juárez Del. Cuauhtémoc
Ciudad de México
CP 06600

Business Hours Office
09.00 am – 17.00 pm (Mon – Fri)

Telephone Office
+55 55 3300 9400

Telephone for Orders
(see above)

Email
informacion@foreverliving.com.mx

Websites
www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP
• Sign up with a form:
  Yes.

• Sign up online:

ORDERING PRODUCTS
• Minimum order size FBO: $50 USD or $986 MXN.
• Delivery Cost: Depends on the weight of the package and distance.
• Average lead time for orders to arrive: 2-3 business days.
• Payment methods accepted: Visa Credit/Debit and a minimum of $600 pesos each.
• Local Product Centers available: Yes.
• Online purchase by foreign FBO’s available: Yes. Celaya, Chiapas, Coahuila, DF, Ecatepec, Guerrero, Hidalgo, Jalisco, Michoacán, Morelos, Nayarit, Nuevo León, Oaxaca, Puebla, Cancun, Queretaro, Sinaloa, Toluca.
• First order required while signing up as Novus Customer?: No.
• Grouped order possible?: Yes.
• Online shop +website available for foreign FBO’s?: Yes.
BONUS PAYMENT

- To local FBO’s
  Domestic bonuses are paid by bank transfer.

- To foreign FBO’s
  Foreign FBO’s are paid by bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

LOCAL TRAININGS

Click here.
Welcome to Forever Nicaragua!

+505 2252 4111

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**GENERAL INFORMATION**

<table>
<thead>
<tr>
<th>Forever Living Products Nicaragua</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Office &amp; Product Center Address</strong></td>
</tr>
<tr>
<td><strong>Business Hours Office</strong></td>
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<td><strong>Telephone Office</strong></td>
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<tr>
<td><strong>Telephone for Orders</strong></td>
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<tr>
<td><strong>Email</strong></td>
</tr>
<tr>
<td><strong>Websites</strong></td>
</tr>
</tbody>
</table>

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**FREQUENTLY ASKED QUESTIONS**

**SIGNING UP**
- Sign up with a form: Yes.
- Sign up online: Yes.

**ORDERING PRODUCTS**
- **Minimum order size FBO:** $50 USD.
- **Delivery Cost:** N/A.
- **Average lead time for orders to arrive:** N/A.
- **Payment methods accepted:** Visa Credit/Debit, bank deposit, bank transfer.
- **Local Product Centers available:** Yes in Nicaragua.
- **Online purchase by foreign FBO’s available:** No.
- **First order required while signing up as Novus Customer?** No.
- **Grouped order possible?** Yes.
- **Online shop +website available for foreign FBO’s?** No.

**BONUS PAYMENT**
- To local FBO’s: Bank transfer.
- To foreign FBO’s: Bank transfer.
LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

LOCAL TRAININGS

Yes, the trainings change every month, please contact the office for the current calendar of events.
# GENERAL INFORMATION

**Forever Living Products International Inc.**

<table>
<thead>
<tr>
<th>Office &amp; Product Center Address</th>
<th>Forever Corporate Plaza 7501 East McCormick Parkway Scottsdale Arizona 85250</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Hours Office</td>
<td>09.00 am – 17.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+1 888 440 2563</td>
</tr>
<tr>
<td>Telephone for Orders</td>
<td>+1 800 526 6474</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:customercare@foreverliving.com">customercare@foreverliving.com</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

# FREQUENTLY ASKED QUESTIONS

**SIGNING UP**

- Sign up with a form: Yes.
- Sign up online: Yes on [www.foreverliving.com](http://www.foreverliving.com).

**ORDERING PRODUCTS**

- **Minimum order size FBO:** $100 for USA $110 for Canada.
- **Delivery Cost:** Delivery charge can vary as actual shipping is charged when placing an order via phone. All orders of product totaling 4.15CC or less will include a $8.50 shipping charge (except HI, GU, MP, PW, AK and APO’s). Orders or product totaling more than 4.15CC will include the actual shipping rate. “Actual shipping rate” is based on the weight of the shipment.
- **Average lead time for orders to arrive:** FedEx Ground 1-3 business days.
- **Payment methods accepted:** Discover, MasterCard, Visa, personal cheque or Money order.
- **Local Product Centers available:** In Toronto, ON, Canada.
- **Online purchase by foreign FBO’s available:** [www.foreverliving.com](http://www.foreverliving.com).
- **First order required while signing up as Novus Customer?:** No.
- **Grouped order possible?:** No.
- **Online shop +website available for foreign FBO’s?:** [www.foreverliving.com](http://www.foreverliving.com).
BONUS PAYMENT

• To local FBO’s
  Bonus is automatically paid into the FBO’s Forever Global Pay account.

• To foreign FBO’s
  By Forever Global Pay (FGP).

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: No.
• Social security registration: No.
• Other registrations: No.

LOCAL TRAININGS

There are Opportunity and Product meetings on throughout the USA. For times and locations of these meetings, please call Business Owner Support on +1 480 9988 888.
**GENERAL INFORMATION**

**Forever Living Products Panama**

<table>
<thead>
<tr>
<th>Office &amp; Product Center Address</th>
<th>Esquina de calle 50 con calle Colombia a un costado de seguros FEDPA, Bella Vista Panamá</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Hours Office</td>
<td>09.00 am – 17.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+507 269 8096</td>
</tr>
<tr>
<td>Telephone for Orders</td>
<td>(see above)</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:flpcentroamerica@foreverliving.com.pa">flpcentroamerica@foreverliving.com.pa</a></td>
</tr>
<tr>
<td>Websites</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

**FREQUENTLY ASKED QUESTIONS**

**SIGNING UP**
- Sign up with a form: Yes.
- Sign up online: Yes on www.foreverliving.com.

**ORDERING PRODUCTS**
- Minimum order size FBO: $50 USD.
- Delivery Cost: N/A.
- Average lead time for orders to arrive: N/A.
- Payment methods accepted: Visa Credit/Debit, bank deposit, bank transfer.
- Local Product Centers available: Yes in Panama.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: No.

**BONUS PAYMENT**
- To local FBO’s: Bank transfer.
- To foreign FBO’s: Bank transfer.
LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration**: No.
- **Social security registration**: No.
- **Other registrations**: No.

LOCAL TRAININGS

Yes, the trainings change every month, please contact the office for the current calendar of events.
Welcome to Forever Argentina!

+54 11 4393 5124

GENERAL INFORMATION

Forever Living Products Argentina

<table>
<thead>
<tr>
<th>Office &amp; Product Center Address</th>
<th>Arenales 930, Capital Federal Argentina, 1061</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Hours Office</td>
<td>10.00 am – 20.00 pm (Mon – Fri)</td>
</tr>
<tr>
<td></td>
<td>12.00 pm – 18.00 pm (Sat)</td>
</tr>
<tr>
<td>Telephone Office</td>
<td>+54 11 4393 5124</td>
</tr>
<tr>
<td>Telephone for Orders</td>
<td>0800 333 6738</td>
</tr>
<tr>
<td></td>
<td>or e-mail: <a href="mailto:pedidos@foreverliving.com.ar">pedidos@foreverliving.com.ar</a></td>
</tr>
<tr>
<td>Fax</td>
<td>+54 11 4393 4816</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:info@foreverliving.com.ar">info@foreverliving.com.ar</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form: Yes.
- Sign up online: Yes, please click here.

ORDERING PRODUCTS

- **Minimum order size FBO**: $1200 (ARS).
- **Delivery Cost**: For delivery (standard) $11.29 Depends on the volume, weight and distance.
- **Average lead time for orders to arrive**: Usually 1 week.
- **Payment methods accepted**: Cash, bank deposits and Credit Cards, “pago facil”.
- **Local Product Centers available**: We have our main office in Arenales (Buenos Aires), a warehouse in Heredia (also Buenos Aires).
- **Online purchase by foreign FBO’s available**: Yes.
- **First order required while signing up as Novus Customer?**: No.
- **Grouped order possible?**: Yes.
- **Online shop +website available for foreign FBO’s?**: No.
BONUS PAYMENT

• To local FBO’s
  By bank transfer.

• To foreign FBO’s
  By bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: Yes.
• Social security registration: Yes.
• Other registrations: Monotributistas, Responsible inscripto and No categorizado.

LOCAL TRAININGS

The trainings change every month, please contact the office for the current calendar of events.
Welcome to Forever Bolivia!

+519 2244 1990

GENERAL INFORMATION

Forever Living Products Bolivia

Office & Product Center Address: Avenida Capitán Ravelo Pasaje Isaac Eduardo #2633 – Zona Sopocachi La Paz -0- Bolivia

Business Hours Office: 09.00 am – 17.00 pm (Mon – Fri)

Telephone Office: +(591) 2 244 1990 – 244 1716

Telephone for Orders: (see above)

Email: flpbol@acelerate.com

Website: www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP
• Sign up with a form: Yes.
• Sign up online: Yes, please click here.

ORDERING PRODUCTS
• Minimum order size FBO: USD $50.
• Delivery Cost: N/A.
• Average lead time for orders to arrive: N/A.
• Payment methods accepted: Bank deposits and cash.
• Local Product Centers available: Yes, in Santa Cruz & Cochabamba.
• Online purchase by foreign FBO’s available: No.
• First order required while signing up as Novus Customer?: Yes.
• Grouped order possible?: Yes.
• Online shop +website available for foreign FBO’s?: No.

BONUS PAYMENT
• To local FBO’s
  By bank transfer.
- To foreign FBO's
  By bank transfer.

**LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

**LOCAL TRAININGS**

The trainings change every month, please contact the office for the current calendar of events.
Welcome to Forever Brazil!

+55 21 3957 0010

GENERAL INFORMATION

Forever Living Products Brazil LTDA

Office & Product Center Address
Rua Sao Clemente
284 Botafogo
Rio de Janeiro RJ Brazil
CEP-22260-000

Business Hours Office
09.00 am – 17.00 pm (Mon – Fri)

Telephone Office
+55 21 3957 0010

Telephone for Orders
(see above)

Fax
+233 (0) 302 223 878

Email
foreverliving@foreverliving.com.br

Website
www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form:
  Yes.

• Sign up online:

ORDERING PRODUCTS

• Minimum order size FBO: R$ 300.
• Delivery Cost: Depends on the volume, weight and delivery distance.
• Average lead time for orders to arrive: Depends on the delivery place.
• Payment methods accepted: Credit Card and wire transfer to our bank accounts.
• Local Product Centers available: Yes, in Sao Paulo, Porto Alegre, Belo, Horizonte, Recife, Curitiba, Natal, Salvador, Sao Luis, Fortaleza and Brasilia.
• Online purchase by foreign FBO’s available: No.
• First order required while signing up as Novus Customer?: Yes, a minimum order.
• Grouped order possible?: Yes.
• Online shop +website available for foreign FBO’s?: No.
BONUS PAYMENT

• To local FBO’s
  Bank transfer.

• To foreign FBO’s
  Bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: No.
• Social security registration: No.
• Other registrations: No.

LOCAL TRAININGS

Yes, the trainings change every month, please contact the office for the current calendar of events.
**GENERAL INFORMATION**

Forever Living Products Chile

| Office & Product Center Address | Roman Diaz 110  
|                               | Providencia  
|                               | Santiago |

| Business Hours Office          | 09.00 am – 17.00 pm (Mon – Fri) |

| Telephone Office              | +56 96 2235 0905 |

| Telephone for Orders          | (see above) |

| Email                        | facturacion@foreverchile.cl |

| Website                      | www.foreverliving.com |

**FREQUENTLY ASKED QUESTIONS**

**SIGNING UP**

- Sign up with a form:
  Yes.

- Sign up online:

**ORDERING PRODUCTS**

- **Minimum order size FBO:** $70 USD.
- **Delivery Cost:** $2.85 USD to $4.28 USD depends on the distance.
- **Average lead time for orders to arrive:** 1-2 days.
- **Payment methods accepted:** Bank deposit, bank transfer, CC.
- **Local Product Centers available:** Yes in Santiago.
- **Online purchase by foreign FBO’s available:** N/A.
- **First order required while signing up as Novus Customer?:** Yes, the minimum purchase is required.
- **Grouped order possible?:** Yes.
- **Online shop +website available for foreign FBO’s?:** No.

**BONUS PAYMENT**

- To local FBO’s
  Via bank transfer.
• To foreign FBO’s
  Via bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: No.
• Social security registration: No.
• Other registrations: No.

LOCAL TRAININGS

Yes, the trainings change every month, please contact the office for the current calendar of events.
Welcome to Forever Colombia!

+57 1 744 5324

GENERAL INFORMATION

Forever Living Products Colombia

<table>
<thead>
<tr>
<th>Office &amp; Product Center Address</th>
<th>Dirección Carrera 12 no 71-69 Barrio Quinta Camacho</th>
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</thead>
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<tr>
<td>Business Hours Office</td>
<td>09.00 am – 17.00 pm (Mon – Fri)</td>
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<tr>
<td>Telephone Office</td>
<td>+57 1 744 5324</td>
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<td>(see above)</td>
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<tr>
<td>Email</td>
<td><a href="mailto:info@foreverliving.com.co">info@foreverliving.com.co</a></td>
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<tr>
<td>Websites</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
</tbody>
</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP
- Sign up with a form: Yes.
- Sign up online: Yes on www.foreverliving.com.

ORDERING PRODUCTS
- Minimum order size FBO: $50,00 USD +IVA (19%).
- Delivery Cost: $5,00 USD.
- Average lead time for orders to arrive: 1 day.
- Payment methods accepted: Bank deposit, Credit or Debit Cards.
- Local Product Centers available: Yes in Bogota and Monteria.
- Online purchase by foreign FBO’s available: Yes.
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO’s?: No.

BONUS PAYMENT
- To local FBO’s
  Domestic bonuses are paid via bank transfer.

- To foreign FBO’s
  Bonuses to foreign FBO’s are paid by bank transfer.
LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

LOCAL TRAININGS

Mondays 6:30 pm, Tuesday’s webinar 09:00 pm, 1st Wednesday of every month.
Welcome to Forever Ecuador!

+593 428 86637

GENERAL INFORMATION

Forever Living Products Ecuador

| Office & Product Centre Address | Urdesa, Av. Las Lomas  
215 Y Calle 1RA  
Guayaquil, Ecuador |
<table>
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<tr>
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<tr>
<td>Telephone Office</td>
<td>+593 428 86637</td>
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<td>Email</td>
<td><a href="mailto:publicidad@flpecuador.com">publicidad@flpecuador.com</a></td>
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<tr>
<td>Websites</td>
<td><a href="http://www.foreverliving.com">www.foreverliving.com</a></td>
</tr>
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</table>

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form: Yes.
- Sign up online: Yes on www.foreverliving.com.

ORDERING PRODUCTS

- Minimum order size FBO: $57,00 USD.
- Delivery Cost: $1.50 USD avg. Depends on the weight and distance.
- Average lead time for orders to arrive: 1-2 days.
- Payment methods accepted: Cash deposit, bank transfers, credit or debit Western Union.
- Local Product Centers available: FLP Ecuador: Guayaquil (Home office), Cuenca, Machala, Loja & Quito.
- Online purchase by foreign FBO's available: Yes.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: Yes.

BONUS PAYMENT

- To local FBO's  
Domestic bonuses are paid by bank transfer.
• To foreign FBO’s
  Foreign FBO’s are paid by bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION
• VAT Registration: No.
• Social security registration: No.
• Other registrations: No.

LOCAL TRAININGS
Yes, Thursday evenings and once a month on Saturday.
Welcome to Forever Paraguay!

+595 21 623 420

GENERAL INFORMATION

Forever Living Products Paraguay

| Office & Product Center Address | Mariscal López 4680 C/ R13 Corrales, Asunción Paraguay |
| Business Hours Office | 08.30 am – 19.30 pm (Mon – Fri) 08.30 am – 12.30 pm (Sat) |
| Telephone Office | +595 21 623 420 |
| Telephone for Orders | (see above) |
| Email | info@foreverliving.com.py |
| Websites | www.foreverliving.com.py |

FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form: Yes.

• Sign up online: Yes on www.foreverliving.com.py.

ORDERING PRODUCTS

• Minimum order size FBO: USD $ 38,50.
• Delivery Cost: USD $ 3.5.
• Average lead time for orders to arrive: Anything close to Asunción can take up to 1 hs., anything further from the city is 1-2 days.
• Payment methods accepted: Cheque, credit or debit card, cash, bank deposits and bank transfer.
• Local Product Centers available: Yes, Asunción, Encarnación, Loma Plata, Coronel Oviedo, Salto del Guairá, Ciudad del Este and Pedro Juan Caballero.
• Online purchase by foreign FBO’s available: Yes.
• First order required while signing up as Novus Customer?: No.
• Grouped order possible?: Yes.
• Online shop +website available for foreign FBO’s?: Yes.
BONUS PAYMENT

- To local FBO’s
  Domestic FBO’s are paid by cash, cheque or bank transfer.

- To foreign FBO’s
  Foreign FBO’s are paid via bank transfer or cash.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Yes, the trainings change every month, please contact the office for the current calendar of events.
**GENERAL INFORMATION**

**Forever Living Products Peru**

| Office & Product Center Address | Av. General Alvarez de Arenales 1910  
| Lince – Lima, Perú |
| Business Hours Office | 09.00 am – 17.00 pm (Mon – Fri) |
| Telephone Office | +519 5238 7920 |
| Telephone for Orders | (see above) |
| Email | consultas@foreverperu.com |
| Websites | www.foreverliving.com |

**FREQUENTLY ASKED QUESTIONS**

**SIGNING UP**

- Sign up with a form:
  Yes.

- Sign up online:

**ORDERING PRODUCTS**

- **Minimum order size FBO:** 208 Soles or USD $50,00.
- **Delivery Cost:** 10 Soles or 20 Soles.
- **Average lead time for orders to arrive:** 3 - 4 days.
- **Payment methods accepted:** Visa Credit/Debit, bank deposit, bank transfer.
- **Local Product Centers available:** Yes in Lima.
- **Online purchase by foreign FBO’s available:** No.
- **First order required while signing up as Novus Customer?** No.
- **Grouped order possible?** Yes.
- **Online shop + website available for foreign FBO’s?** Yes.

**BONUS PAYMENT**

- To local FBO’s
  Domestic bonuses are paid by bank transfer.

- To foreign FBO’s
  Foreign FBO’s are paid by bank transfer.
LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

LOCAL TRAININGS

Yes, the trainings change every month, please contact the office for the current calendar of events.
Welcome to Forever Uruguay!

+598 0800 2273

GENERAL INFORMATION

Forever Living Products Uruguay

<table>
<thead>
<tr>
<th>Office &amp; Product Center Address</th>
<th>Roque Graseras 868 Montevideo, Uruguay</th>
</tr>
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<tbody>
<tr>
<td>Business Hours Office</td>
<td>09.00 am – 17.00 pm (Mon – Fri)</td>
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<td><a href="mailto:rtoledo@forever.com.uy">rtoledo@forever.com.uy</a></td>
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FREQUENTLY ASKED QUESTIONS

SIGNING UP

• Sign up with a form: Yes.
• Sign up online: Yes on www.foreverliving.com.

ORDERING PRODUCTS

• Minimum order size FBO: $50 USD.
• Delivery Cost: Depends on the delivery location, USD $3.00.
• Average lead time for orders to arrive: 2 - 4 days.
• Payment methods accepted: Cash, Credit/debit card, bank transfer.
• Local Product Centers available: Only at the head office. Montevideo – Soca 1514.
• Online purchase by foreign FBO’s available: No.
• First order required while signing up as Novus Customer?: Yes.
• Grouped order possible?: No.
• Online shop +website available for foreign FBO’s?: No.

BONUS PAYMENT

• To local FBO’s: Bank transfer.
• To foreign FBO’s: Bank transfer.
LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

LOCAL TRAININGS

Yes, Mondays and Wednesdays. Please contact the office for more times.