

Terms and Conditions

Listed below are the terms and conditions of AYD LLC. Please read carefully and entirely before submitting your order. By reading and submitting your order, you agree and are bound to these terms.

1. Payment is due at the time of booking in order to confirm your date. Please be sure to select "non service fee" if your zip code is not listed under service areas, and "rush fee" if your order is placed within 48 hours of event date. If not selected, an invoice will be sent to the email provided and is due upon receipt. **\$50 fee** will apply. No custom items on rush orders! Order must be paid in full to confirm booking.
2. If you need to cancel or reschedule for any reason, please contact us at least **48 hours** prior to event date. AYD reserves the right to refund half of your payment. Same day cancellations will not receive a refund.
3. For safety AYD will not be able to set up or remove greeting due to inclement weather. Such weather includes heavy rain, extreme wind, lightning, or other hazardous weather. If weather is prohibited, you may reschedule for a future date/event(based availability) or receive a full refund.
4. If greeting will not be set up at your own residence, you must notify your recipient that we will be coming. Refunds will not be given if recipient of greeting ask for greeting to be removed. No refund will be given for errors made on orders during submission such as address or event date (**please double check all information is correct, \$20 fee will apply for corrections made after submission**). No refund will be given if AYD is denied access to address/location.
5. AYD reserves the right to politely decline orders that we find rude, offensive, political, or controversial in nature. If your order is declined a full refund will be given.
6. All materials used are property of Ambitious Yard Designs LLC. In the event any damage or destruction occurs, you are responsible for the total replacement cost of letters, graphics, or stakes. Payment will be strictly enforced.

Touching or moving the greeting is strictly Prohibited

Please avoid yard maintenance such as mowing or watering/sprinkler system while greeting is installed.