

# Zoo Rules & Policies

**We want your visit to be a fun and safe experience. Be sure you are aware of the Zoo's policies below:**

- Please do not bring outside food, our Café is here for you. [Registered Field Trips & Groups exempt]
- Youth **must** be chaperoned. Groups **must** provide a minimum of **1** chaperone per **10** children.
- Do not feed the animals. All our animals are fed Veterinarian-prescribed diets. Foods that are not within their diet can make them sick or cause serious health issues.
- Do not throw anything at the animals or into the exhibits – it could frighten the animals, or they could possibly consume inedible items that may cause a health emergency.
- Keep off trees, railings and fences for your safety and the animal's comfort.
- Refrain from tapping or banging on exhibits, which may stress or disturb the animals.
- Be aware of your noise level. Loud noises may cause the animals to hide.
- Do not run.
- Guests must be fully dressed—shirts & shoes required; keep in mind we are a child-friendly facility.
- The **entire zoo** is a smoke, vape and tobacco-free facility.

For our animals' and your safety, the following is **prohibited** on Zoo grounds:

Smoking, Vaping, Bicycles, Skateboards,  
Skates, Scooters, Balloons, Flying Discs, Balls, whistles, firearms, fireworks,  
squirt guns, alcohol, radios, drones, selfie sticks, all pets (service animals  
are welcome).

The Zoo reserves the right to remove any persons from Zoo grounds if the above policies are not followed.

We strive to provide the animals at the Zoo with the most comfortable, naturalistic living environment possible.

There are places in each exhibit where animals can go to get out of the sun or to steal a moment of privacy. Some animals may not be visible during your visit. Please be understanding of this and know that you may not see every animal in one trip.