

IT Service Portfolio

Private Cloud Services

SysCare Private Cloud Services are hosted within Tier-3 NextDC data centres based in Sydney and Melbourne, with geographically isolated failover capability. Our highly qualified and experienced team of IT experts will design and deliver a secure & efficient private cloud solution that you can depend on.

Private Cloud Services

- Dedicated Virtual Servers
- Hybrid Virtual Servers
- Hosted Servers (App/Terminal)
- Hosted Exchange/E-Mail
- Hosted SharePoint
- Cloud Backup Services
- Disaster Recovery Services
- E-Mail Signature Management
- Exchange Server Mail Archival
- Office 365 Mail Archival
- Managed Anti-Spam Protection
- Managed Anti-Virus Protection
- Managed Web Protection
- Mobile Device Management
- Continuous Device Monitoring & Reporting (Servers, PCs etc.)
- ERP Solutions – SAP B1/Microsoft Dynamics/Sage Managed Dedicated/Virtual Servers
- Leased/Rented Dedicated Physical Servers (Rack Mounted Only)
- Rack Space Hire/Lease in NextDC Sydney and Melbourne
- Rack Hire/Lease NextDC Sydney and Melbourne
- Fully Managed & Secure Private Cloud Infrastructure Solutions

Software as a Service

- Corporate/Academic Software (SaaS)
- Microsoft Office Productivity Software
 - MS Office 2016/365
 - Skype for Business
 - MS SharePoint
 - MS Project
 - MS Dynamics
 - MS SQL Server
 - Drop Box
 - Google Apps
 - Various Other Third Party Software

Public Cloud IT Services

Migration, management of virtual servers and Platform as a Service (PaaS)

- Microsoft Exchange Online
- Microsoft SharePoint Online
- Microsoft Azure Setup/Migration
- Amazon Cloud Setup/Migration
- Hybrid Cloud Setup/Migration
- Google Cloud Support

IT Infrastructure Projects & Managed Services



- IT Network Infrastructure Design & Implementation
- Network Management and Monitoring
- Virtual IT Manager & IT Consultancy Services
- On-Site IT Audits & Documentation
- Regular On-Site Visits & IT Support
- Remote IT Support & Service Desk

- Fixed Price IT Projects
- Fixed Price SLA Contracts for IT Support and Maintenance

- Setup, Manage and Monitor Domain Networks
- Setup & Manage Domain Name Servers (DNS Zone Record)
- Setup and Manage Security Certificates

- Setup and Manage Multi-factor Authentication (Token and Soft-Key Based)

- Application Setup & Migration (Office 365/Google/Drop Box)
- Virtual Server Setup & Migration (Microsoft Azure, Amazon Web Services)

- Hosted PABX VOIP Solutions (Complete Setup and Training)
- Setup Internet, WAN & Secure VPN Connections (MPLS, Fibre, NBN etc.)
- Setup Business Grade WIFI Networks

IT Hardware & Software Sales

- Computer Hardware (Servers/PCs/Laptops/Tablets/Thin Clients/Routers/Firewalls/WIFI Devices/Printers/Plotters/High Speed Scanners/MF Printers/Security Cameras/NAS/SAN/ Storage Devices/Video Conferencing Devices and other peripherals & hardware accessories)
- Software Sales & Licensing (OEM/Open/Volume/CSP & SPLA)

Third Party IT Support Services & Application Development

- SEO Services
- Static Web Site Design and Content Management
- Interactive Web Site Design with Shopping Chart and Payment Gateways
- Customised Web Based Software Development (Platforms Used: Java, HTML, CSS, C++, .NET, PHP, WordPress etc.)
- Customised Mobile App Development (Android and Apple)