



*“The training Susanne provided our group was more valuable than all the other training I have ever attended. The thing that sets her apart is that she helps you understand where you are as a leader and then coaches you to where you want to be.”*

## Career Background

A professor of communication and leadership at St. Mary’s University and a trained actor, Susanne brings out the best in people to maintain poise under pressure, engage and influence an audience, and stand out. Her hospitable nature makes individuals and teams feel at ease to explore new ideas and tackle challenge in a nonjudgmental environment. She is passionate about being on the journey with her clients and delivering valuable, pragmatic, and life-changing results.

For over 20 years, Susanne has coached and inspired more than 1500 executives in the medical, legal, accounting, finance, technology, and engineering communities to be more effective communicators and leaders.

## Specialties

- Communication Effectiveness
- Leadership Development
- Presentation Skills
- Interview Preparation
- Executive Coaching
- Training & Facilitation
- Team Development

## Industries

- Medical professionals
- Legal professionals
- Accounting, Finance, and IT professionals
- Adult college students

## Certifications

- Insights Discovery Personal
- Insights Discovery Full Circle
- EQ-i.2 / EQ360
- Corporate Etiquette and International Protocol from the Protocol School of Washington, D.C.

## Education

- BA University of CA, Irvine and Metropolitan State, MN
- MA St. Mary’s University

## Noted Accomplishments

- Owner of Communication Navigation, LLC
- Frequent speaker at the Harvard Club in NYC
- 2009 NAWBO recipient of the Pathfinder Award, for commitment to supporting, advocating, and helping guide women on a path to success.
- Conceived, wrote, and executed numerous CLE-qualifying seminars for the State of Minnesota
- Oversaw the Professional Development department of legal recruiting firm with \$1M+ in revenue
- Narrator and script advisor on numerous training films dealing with diversity, benefits packages, style flexibility, and customer relations.