

Grand Traverse Internal and Family Medicine, P.C.

Patient-Centered Medical Home

5015 North Royal Drive ~ Traverse City, MI ~ 49684

231-935-0850 ~ www.gtinternists.com

Monday – Friday 8 am - 5 pm

The Patient-Centered Medical Home (PCMH) has become a proven method to elevate patient care by forming a healthcare team. The team at Grand Traverse Internists is committed to improving your healthcare experience and you are an integral part of your team.

As your certified Patient-Centered Medical Home we will:

- Work with your specialists to coordinate your healthcare needs
- Streamline communication with you and your specialists using some of the latest technology
- Provide access to an on-call doctor 24 hours a day, for serious concerns
- Offer extended office hours for acute medical needs
- Supply access to your information and communication with staff through the Patient Portal
- Include your goals / objectives regarding your health



As a Partner / Patient, you should:

- Take an active role in your healthcare and follow the care plan agreed upon with your doctor
- Keep your medication list current & ask for refills in a timely manner
- Understand your insurance policy; bring insurance cards and co-pays to each visit
- Keep your appointments as scheduled or call 24 hours in advance to cancel
- Use the Patient Portal when applicable
- Keep us informed about medical services received outside of our clinic

To help guide your medical concerns...

After Hours –

Call 935-0850 and follow the prompts to reach our on-call physician for urgent matters.

Urgent Care – Foster Family Community Health Center -

550 Munson Ave, Traverse City 231-935-8686 9AM – 8PM 7 days a week

David Oakley, MD

Elizabeth Hughes, DO

Charles Klettner, MD

Jason Schreiber, DO

Marci Bultemeier, DO

Jill Vollbrecht, MD

Judith Yates, MD

Jessica Mastbergen, DNP