

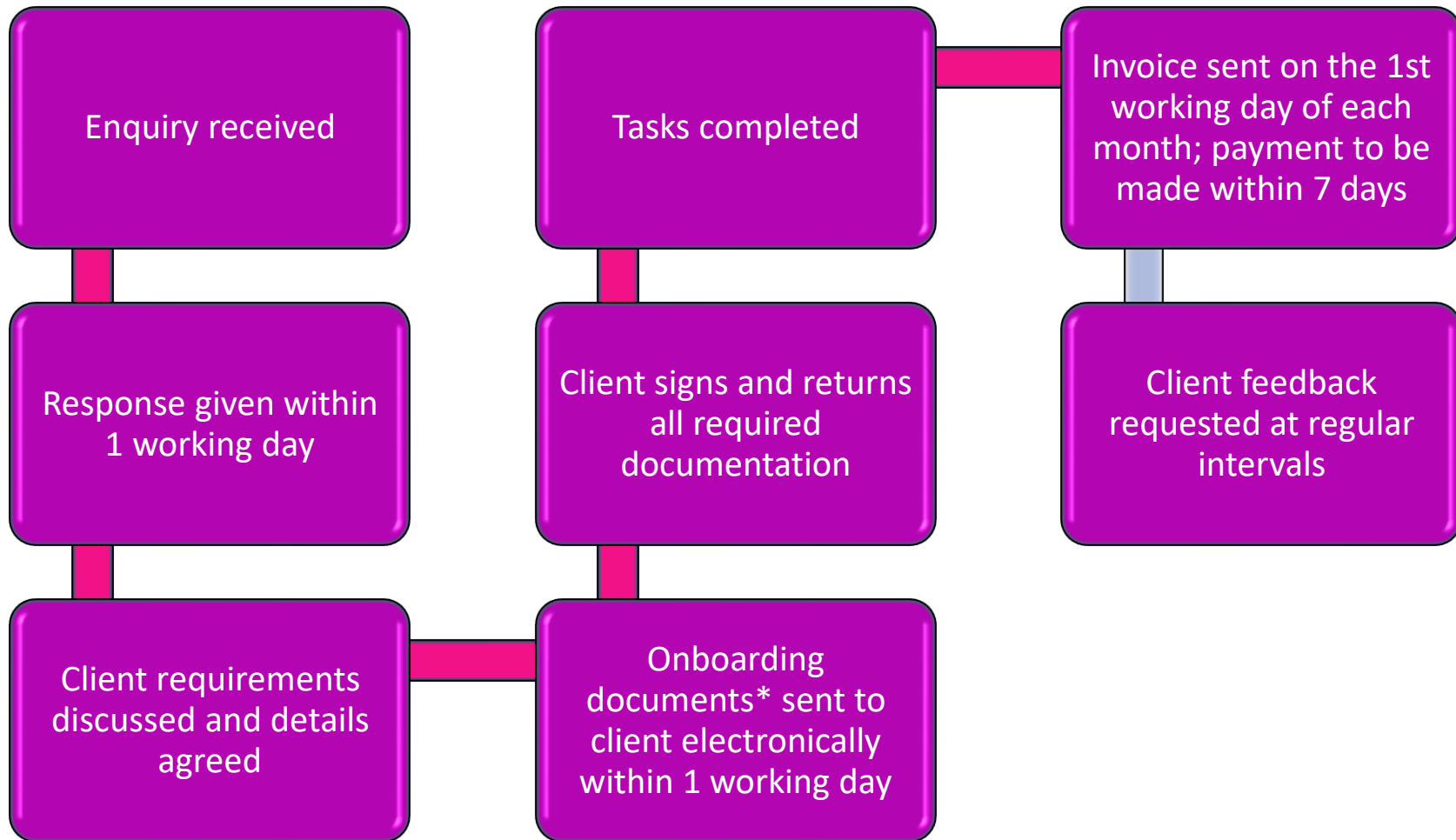


Client Journey

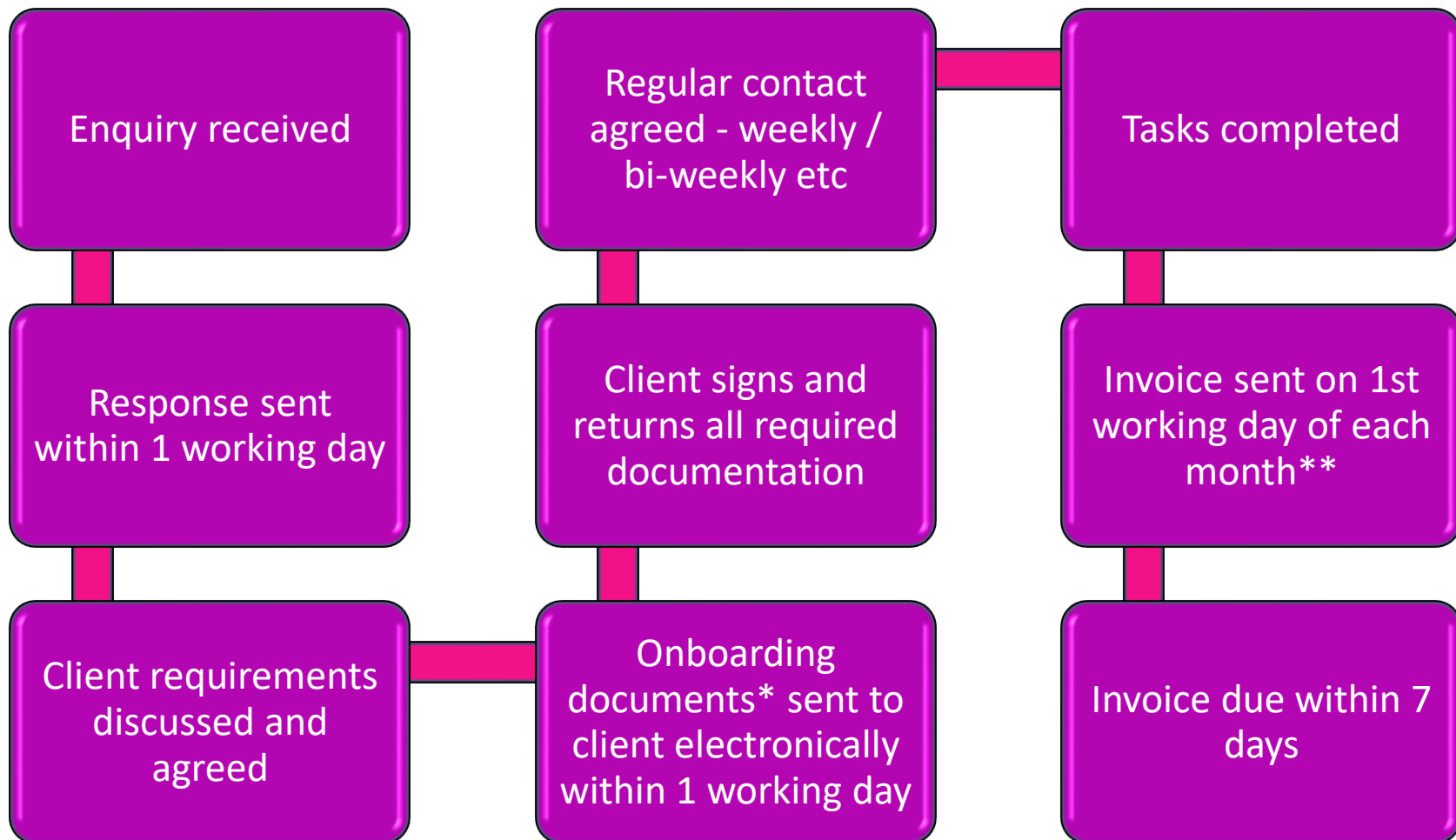
Version	Date	Author	Rationale
V0.1	Aug 20	Emma Morris Find My Unicorn	First Draft
V0.2	Aug 20	Emma Morris Find My Unicorn	Final Review
V0.3	Nov 20	Emma Morris Find My Unicorn	Update to Process
V0.4	Dec 20	Emma Morris Find My Unicorn	Update to Process
V0.5	Feb 21	Emma Morris Unicorn VA Services	Update to business name and logo



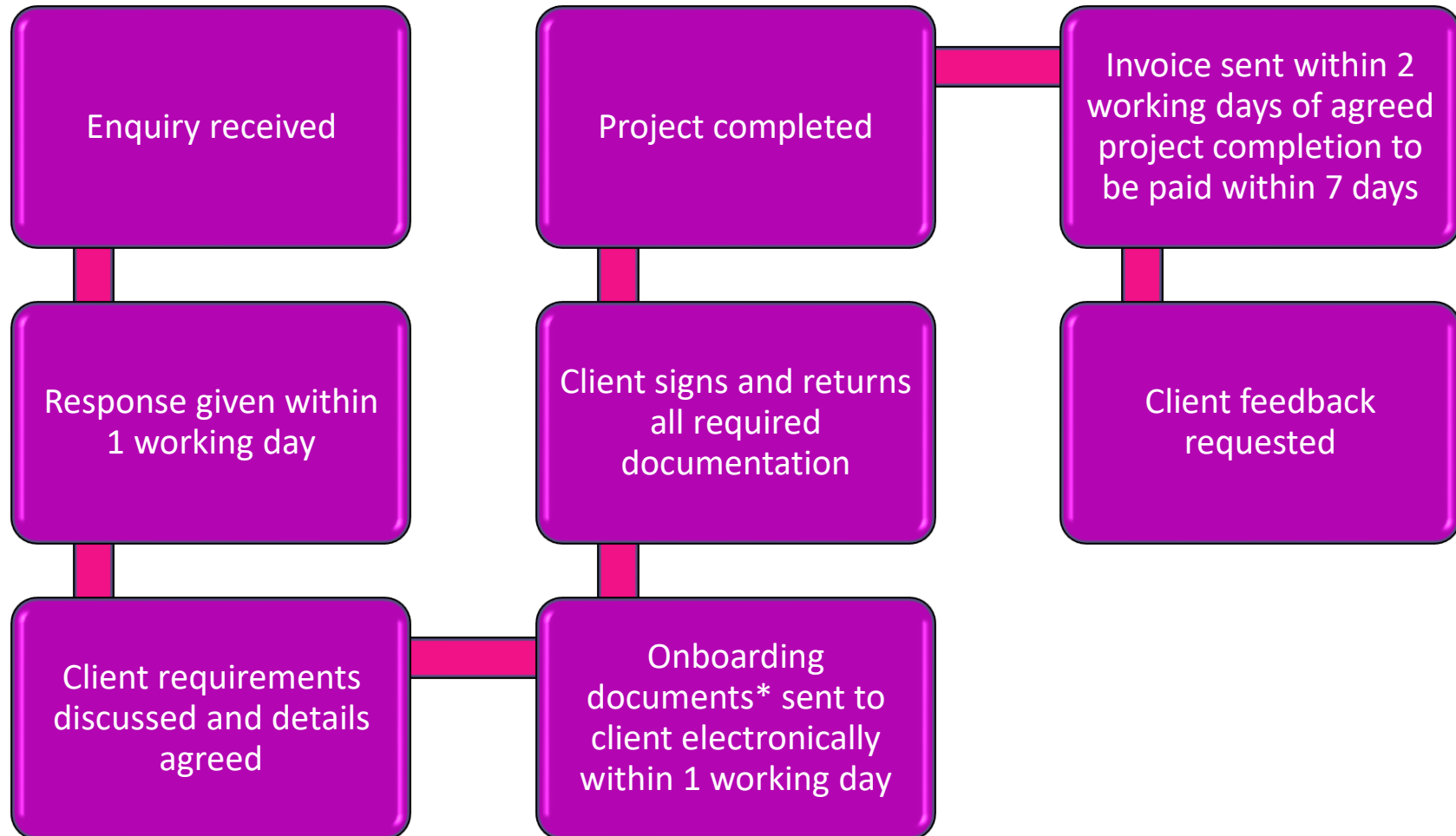
PAYG Infographic



Retainer Infographic



Project Infographic



Additional Information

* Client Onboarding Documents include:

- Independent Contractor Agreement
- Terms of Business
- Client Onboarding Questionnaire

** Feedback requested at regular intervals throughout the term of the work

