



## Job Posting: Residential Security Agents – Los Angeles & Bay Area

Dagda International is seeking **Residential Security Agents (RST)** for multiple full-time positions in **Los Angeles** and the **Bay Area**.

These positions operate on a **rotational schedule of 12 hour shifts based on 4 days/nights on, followed by 4 days/nights off**.

### Compensation & Benefits

- **Annual full-time compensation: \$115,000–\$155,000**, based on experience, qualifications, and demonstrated capability within our tiered RST structure
- **100% paid healthcare, vision, and dental** for employee and family
- **401(k) with a 3% company match**

Interested candidates should submit a **resume** and **cover letter** to **recruiting@dagdaint.com**.

*\*Candidates who cannot commit to full-time roles are also encouraged to apply for our **RST Floater positions**, which operate on a **part-time/flex schedule***

Please use one of the following in the email subject line:

- **RST Agent (LA)**
- **RST Agent (Bay Area)**
- **RST Floater Agent**

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### Position Overview

Dagda International's Residential Security Teams provide protective coverage and concierge-level service for high-profile clients in residential environments. Agents support 24/7 security operations, maintain a strong physical security presence, and integrate with Executive Protection (EP) teams as required.

All candidates must demonstrate strong proficiency in computer applications, particularly Microsoft Word and Excel and are expected to be comfortable using email communication, online collaboration platforms, and other digital tools that support productivity in a modern workplace.



## The “DAGDA” approach

**Dagda International’s five-level RST competency framework** standardizes performance and ensures operational excellence across all residential security assignments.

At the foundational level, agents master the core principles of protective security, situational awareness, and disciplined communication. As they progress to the intermediate tier, they strengthen their operational proficiency through structured patrol procedures, effective access control, and accurate incident reporting—skills essential for reliable day-to-day performance.

Advancement into the advanced tier introduces deeper tactical capabilities, including threat assessments, emergency response protocols, and protective formations, preparing agents to assume leadership responsibilities in the field. The specialist tier emphasizes strategic expertise across risk management, client coordination, and advanced surveillance, while also encouraging mentorship of junior agents and oversight of complex assignments.

At the senior level, agents are expected to demonstrate command-level decision-making, contribute to training development, and influence organizational policy—shaping the standards, culture, and effectiveness of the entire security program.

This structured framework not only standardizes performance but also provides a transparent, merit-based career progression model. It reinforces skill development at every stage, **recognizes professional growth**, and ensures all agents—regardless of assignment—operate with the same consistently high standard of excellence.

**Outlined below.**

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## RST Competency & Responsibility Levels

### Level 1 – Entry level Agent

**Experience:** 1–2 years in security or related field

**Responsibilities:**

- Conduct basic access control and perimeter checks
- Monitor CCTV and alarm systems



- Report incidents and follow established protocols
- Support senior agents during protective operations

**Qualifications:**

- High school diploma or equivalent
  - Basic security certification (e.g., Guard Card)
  - Strong communication and observation skills
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## Level 2

**Experience:** 2–3 years in security or protective services

**Responsibilities:**

- Perform routine patrols and secure entry/exit points
- Assist in emergency response and evacuation procedures
- Provide escort duties for residents or guests
- Maintain incident logs and daily activity reports

**Qualifications:**

- Completion of intermediate protective/security courses
  - Familiarity with residential security technology
  - Ability to work independently with minimal supervision
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## Level 3

**Experience:** 3–5 years in protective services

**Responsibilities:**

- Lead small teams during shifts
- Conduct threat assessments and recommend improvements
- Coordinate with local law enforcement and emergency services
- Train and mentor Level 1–2 agents

**Qualifications:**

- Advanced protective/security training
  - Strong situational awareness and problem-solving skills
  - Experience in residential or corporate security environments
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## Level 4

**Experience:** 5–7 years in protective services, including residential security

**Responsibilities:**

- Supervise daily operations of the RST team
- Develop and implement security protocols and SOPs
- Drive the principal as required
- Conduct advance work for client movements
- Liaise with EP teams for integrated coverage

**Qualifications:**

- Specialized training (defensive driving, surveillance detection, etc.)
- Proven leadership in high-stakes environments
- Excellent judgment under pressure

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## Level 5 – Senior agent/detail lead

**Experience:** 7+ years, including executive protection (EP) and driving experience

**Responsibilities:**

- Serve as team lead or detail commander for RST operations
- Manage complex protective assignments and high-risk scenarios
- Oversee training programs and certify lower-level agents
- Coordinate directly with principals and EP teams for seamless protection

**Qualifications:**

- Advanced protective/security coursework (evasive driving, firearms, medical response, etc.)
- Extensive EP and residential security backgrounds
- Exceptional leadership, discretion, and client-facing professionalism