

Fixed-Route Transit Mobility Aid Guidelines



BC Transit has a completely accessible low-floor bus fleet. Within this fleet, there are several different styles of buses. Each bus style may have varying methods of securement and placement of your mobility aid.

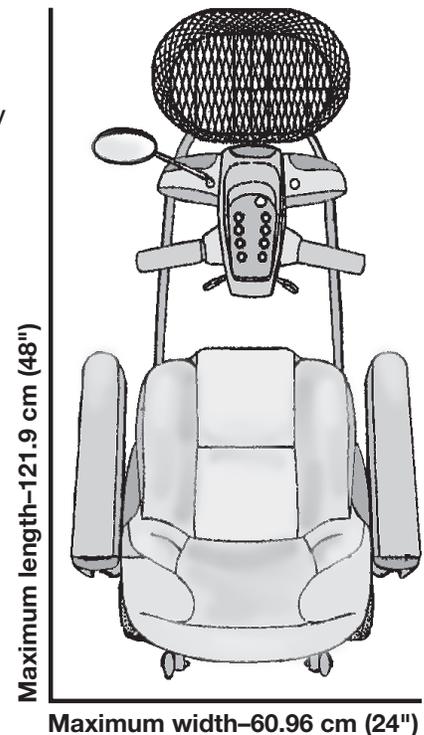
For a preview or assistance before you ride, contact your local transit office. A BC Transit representative will discuss and possibly inspect your mobility aid to ensure that it can be accommodated on our buses. These guidelines apply to all buses used in fixed-route, large and small.

Scooter and Wheelchairs

While BC Transit attempts to transport all of our customers, some mobility devices will not fit on the loading ramp or fit safely or be properly secured in the designated areas inside the bus.

Mobile Aid Safety Requirements

- ▶ Maximum length 120 cm (48 in.)
- ▶ Maximum width 60 cm (24 in.)
- ▶ Combined weight of mobility aid and customer cannot exceed 272 kg (600lbs)
- ▶ Must have adequate **securement anchor points** connected to the frame for attaching straps to the bus securement device
- ▶ Functioning brakes



Passenger Responsibilities

- ▶ Scooters are powered off once onboard the bus (brakes applied)
- ▶ Customer is able to board the bus and position the mobility aid in the appropriate securement position in 2.5 minutes or less
- ▶ Customer is able to exit the bus within one minute or less



Before boarding:

- ▶ Remove flags and any other objects projecting from your mobility aid
- ▶ Remove backpacks and other bags from the rear of your mobility aid
- ▶ Have your fare ready

Before leaving the bus:

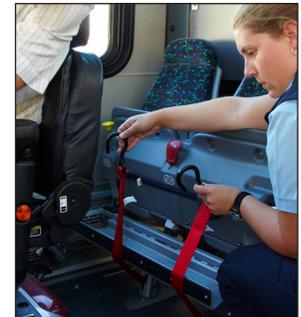
- ▶ Use the “next stop” request button on the underside of a flipped up seat (if available), or
- ▶ Advise the bus driver of your next stop so the driver can park in a way that is safe for you to exit
- ▶ Wait for the bus to be **fully stopped** and bus parking brake has been applied before moving
- ▶ Follow any advice from your bus driver for a safe departure from the bus



Securing the Mobility Aid

Forward facing mobility aids

Must be secured to the bus (either by the customer, attendant or bus driver) before the bus can proceed.



Rear facing mobility aids

Same securement requirements, **except** where there is an **anti-tipping device**/stanchion present – then the passenger has a choice to use the restraint belts or not.

Ask your bus driver or call your local transit office for more information.

