

Aged Care Placement Services

Moving a loved one into aged care is a new experience for most people and comes at a time when emotions are high. The process can be confusing and stressful.

Choosing the right care provider is an important and onerous decision and sometimes the choice may be limited because of the shortage of providers, the urgency and lack of time or the availability of suitable places. The pressure can be overwhelming.

We can assist and help you identify options and choose the one that best suits your situation.

Services included

- ✓ **Taking the time to understand your preferences**- we talk to you about aged care options in your area and discuss things that are important to you.
- ✓ **Finding a provider** – We are in regular contact with aged care facilities in the area, we know their processes and preferences for successful admissions. Based on the care needs required we can provide guidance around your best choices in the area. We aim to provide you with a shortlist of up to three aged care facilities based on your preferences, for location and style of facility. Demand at the time will depend on, the elderly persons care needs, financial position, how many rooms are available and what choices are on offer.
- ✓ **Application form** – lodgment of your initial application forms and clinical assessment at each facility in your chosen location. Depending on the care needs of the individual and preferred location we may lodge between 5 and 15 applications on your behalf.
- ✓ **Fees and affordability**- we will ensure the shortlist meets your financial budget.
- ✓ **Room cost** – we liaise with the aged care facility to ensure they understand your choice of payment option.
- ✓ **Smooth transition**- we communicate with the aged care facility to ensure a smooth transfer from hospital into the selected aged care facility.
- ✓ **We are not brokers** – we do not receive any commissions or other payments from aged care facilities or Government organisations. We work for our client.

Engaging our services will save you time and reduce the stress associated with this process. Our chances of successfully locating a room are much higher than individuals going through this process alone, due to our contacts within the industry.

Professional costs

The cost for this service is \$3,300 per person, including GST.

Additional services –

Tours – if you are unable to attend to your tours due to time or location, we can do this on your behalf. To ensure our immediate availability to view rooms on your behalf an additional charge of \$330 per tour is charged. This includes photos of the offered room and the surrounding areas within the facility.

Admission document assistance – after a room is offered and accepted there are many admission forms to be completed. If you need assistance with this next step we offer services to assist you. Admission kit completion is \$550 per person.

Post Admission assistance & Centrelink services– we can also assist with lodging the necessary forms with Services Australia (Centrelink), ensuring your aged care fees and invoices are correct after admission and the information held with Centrelink is correct. This is important particularly if you are paying a means-tested care fee, receiving a part aged pension or are a self-funded retiree.