

Centrelink - Age Pension Claim Assistance

Applying for the Age Pension can be one of the most important financial steps in later life—but it's rarely straightforward. The process requires detailed financial disclosure, accurate documentation, and strict adherence to timelines. For many people, navigating the system alone can feel overwhelming.

Engaging a professional service such as Aged Care Solved to lodge your Age Pension claim on your behalf can make a significant difference—not only to the outcome, but also to your peace of mind.

The Complexity Behind an Age Pension Claim

An Age Pension application is far more than just filling out a form. It involves:

- Accurately reporting all assets and income
- Understanding how different investments are assessed
- Navigating Centrelink's digital systems
- Providing supporting documentation in the correct format
- Responding to follow-up requests promptly

Even small errors or omissions can lead to delays, reduced entitlements, or rejected claims.

What's Required to Lodge a Claim

To successfully lodge an Age Pension claim, you need:

1. Technology Skills

Most claims are now completed online via myGov. This requires:

- Setting up and linking accounts correctly
- Uploading documents in the required formats
- Navigating a system that can be unintuitive for many users

For those not confident with technology, this alone can become a major barrier.

2. Accurate and Complete Information

Centrelink requires a full financial snapshot, including:

- Bank accounts and cash holdings
- Superannuation (including pensions and accumulation accounts)
- Property (including the family home and any investment properties)
- Shares and managed investments
- Trusts, companies, or other complex structures

Providing incomplete or incorrect information can delay your claim or result in incorrect assessments.

3. Supporting Documentation

Each declared asset or income stream must be verified. This may include:

- Bank statements
- Superannuation statements
- Property details
- Identification documents

Gathering and submitting these correctly is critical.

4. Timeliness of the Claim

Timing matters. Your entitlement generally starts from the date your claim is lodged—not when you first become eligible. Delays in submission can result in lost income.

5. Ongoing Communication with Centrelink

After submission, Centrelink often requests additional information. Responding quickly and correctly is essential to keep your claim progressing.

The Benefits of Using Aged Care Solved

Engaging Aged Care Solved means you're not navigating this process alone. We:

- Manage the entire application process on your behalf
- Ensure all financial information is accurately captured and presented
- Handle document collection and submission
- Liaise directly with Centrelink to resolve queries
- Monitor timelines to ensure your claim is lodged promptly
- Reduce the risk of errors that could impact your entitlement

Most importantly, we take the stress out of the process.

Less Stress, Better Outcomes

Many clients come to us feeling overwhelmed, unsure where to start, or concerned about making mistakes. By outsourcing the process to professionals who deal with Centrelink every day, you gain clarity and confidence that your claim is being handled properly.

This is particularly valuable during times of transition—such as moving into retirement or aged care—when there are already many decisions to manage.

A Smarter Approach to Your Entitlements

The Age Pension is a key component of your financial security. Getting it right from the outset can have a lasting impact on your income and peace of mind.

With Aged Care Solved, you're not just submitting a claim—you're ensuring it's done thoroughly, accurately, and with your best interests at the centre of the process.

Who finds this service valuable?

- Clients needing to claim a Centrelink Age Pension
- Clients that find it difficult to access online services or do not have the skills to deal with Centrelink.
- Clients that are too unwell to address these matters.
- Clients or their Enduring Power of Attorney, who do not have the time to manage this process.
- Clients with unique or complex financial circumstances
- Clients wanting to make sure this process is professionally managed – no stress.

Cost of Centrelink Nominee services- indication only- specific quotes will be provided

Service – initial - <i>Gathering information, scanning, phone calls & emails</i> - <i>Filling and completion of forms or claim</i> - <i>Lodgment of forms or claim</i>	Centrelink status	Per Person	Discounted for couples going into care-combined price
Age Pension Claim and submission of documents	Non-Pensioner	\$1650	\$2970 couple
Additional forms – property & investment property- trusts & companies- SMSF per form	all	\$550 per form	No charge for spouse
Service – ongoing representative nominee - <i>Following up Centrelink processing</i> - <i>Checking the correctness of Centrelink outcomes</i> - <i>Liaising with Centrelink on your behalf</i> - <i>Provision of further information to Centrelink when requested</i>	Centrelink status	Price Ongoing	Discount for couples
The above initial services cover the filling and lodgment of the form. The Ongoing representative services- cover all dealings with Services Australia until the matter is complete or you no longer need services – this is a requirement for all Centrelink services so we can liaise with Centrelink for you during the process. Amount deducted via direct debit from your bank account *	all	\$110 per month	No charge for spouse if entering care at the same time

* You are not locked in and can cancel services with 14 days notice – once your services are canceled our nominee representative authority is also canceled and we will no longer be able to deal with Centrelink on your behalf.

The above initial fee may change depending on the complexity of your circumstances or if you are not already registered for Government services. We will always provide a scope of services agreement before commencing work. Should there be unexpected additional work than initially required we will provide you with a quote before we invoice you for any additional work. We are unable to guarantee Centrelink outcomes.

Aged Care Solved is an independent organization and we are paid by our clients to deliver services on their behalf, we will always act in the best interests of our clients. Although we may receive referrals from many sources we are not affiliated with any Government departments or other corporations.