



SOUTHERN CHESTER COUNTY MEDIC 94 EMERGENCY MEDICAL SERVICES

MONTHLY MUNICIPAL REPORT

APRIL 2021

MISSION:

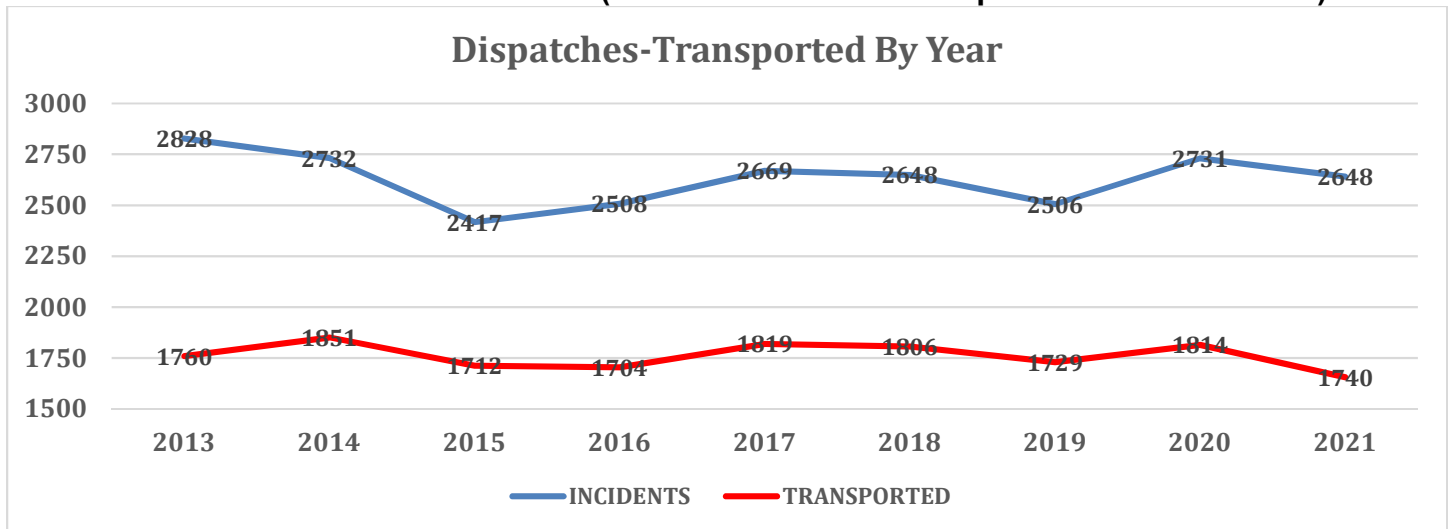
To deliver leading edge, quality, pre-hospital, regional, advanced life support emergency medical services designed to dynamically meet the needs of the citizens and visitors of our communities, through a unified team of caring professionals with an overriding goal of improving patient outcomes.

Call Volume and Activity (through 31 March)

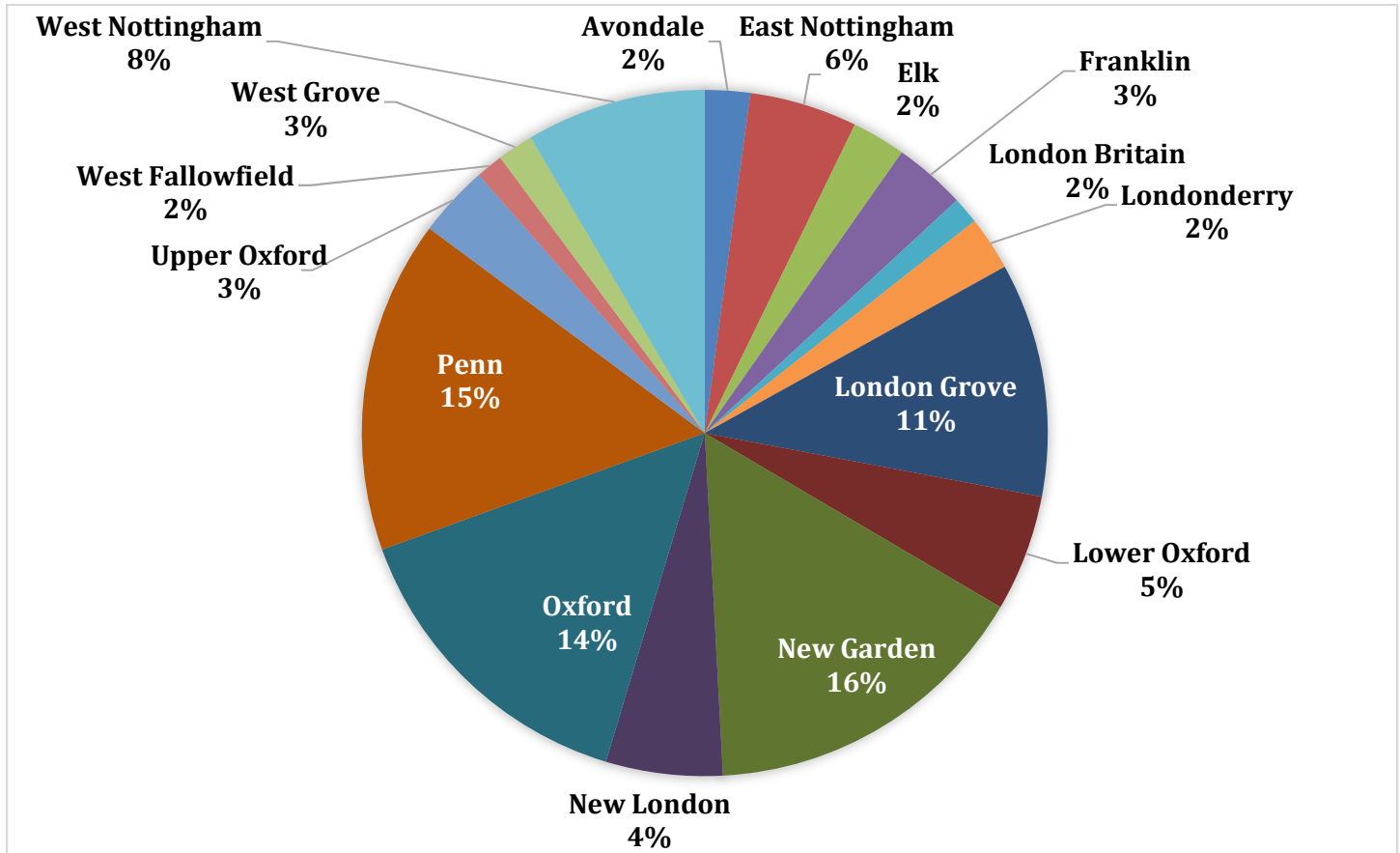
- Total # of EMS Incidents for the month 221
- Total # of EMS Incidents YTD 662
- Total # of Dual Paramedic Incidents for the month: 16*
- Total # of Dual Paramedic Incidents YTD: 37*
- Total # of EMS Transports for the month 159
- Total # of EMS Transports YTD 435
- Total # of Cancelled Calls for the month 49
- Total # of Cancelled Calls YTD 163
- Total # of EMS Stand-by Requests (i.e. Fire or police) 1
- Total # of EMS Stand-by Requests (i.e. Fire or police) YTD 3
- Number of mutual aid calls to another service areas 8
- Number of mutual aid calls to another service areas YTD 36

* High acuity and possible multiple critical victim incidents such as cardiac arrests, serious motor vehicle accidents, shootings, stabbing and some unconscious person dispatches have both MEDIC 94 units responding. Statistically, this is counted as one incident. Monthly/ annual responses are determined by adding # of incidents plus number of dual paramedic responses.

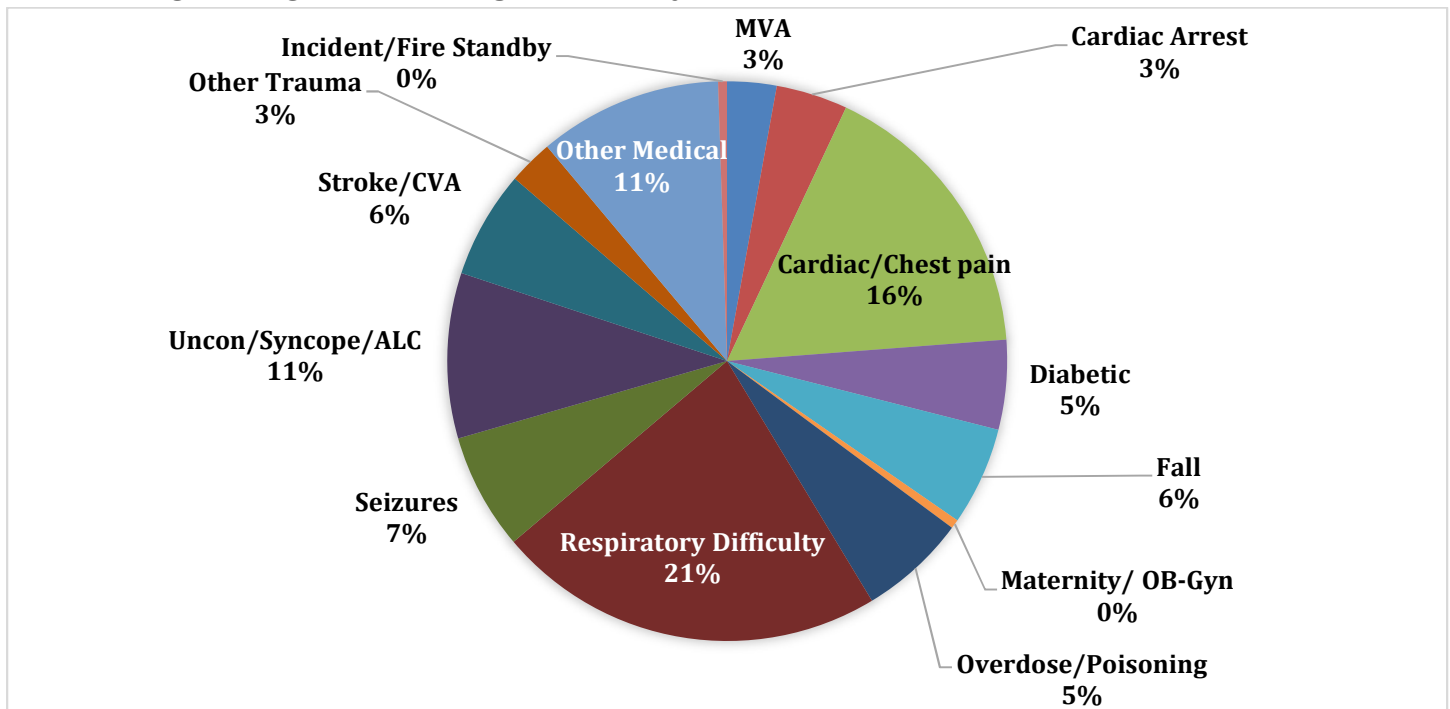
INCIDENT/TRANSPORTS HISTORICAL (CY21 numbers are extrapolated from YTD data)



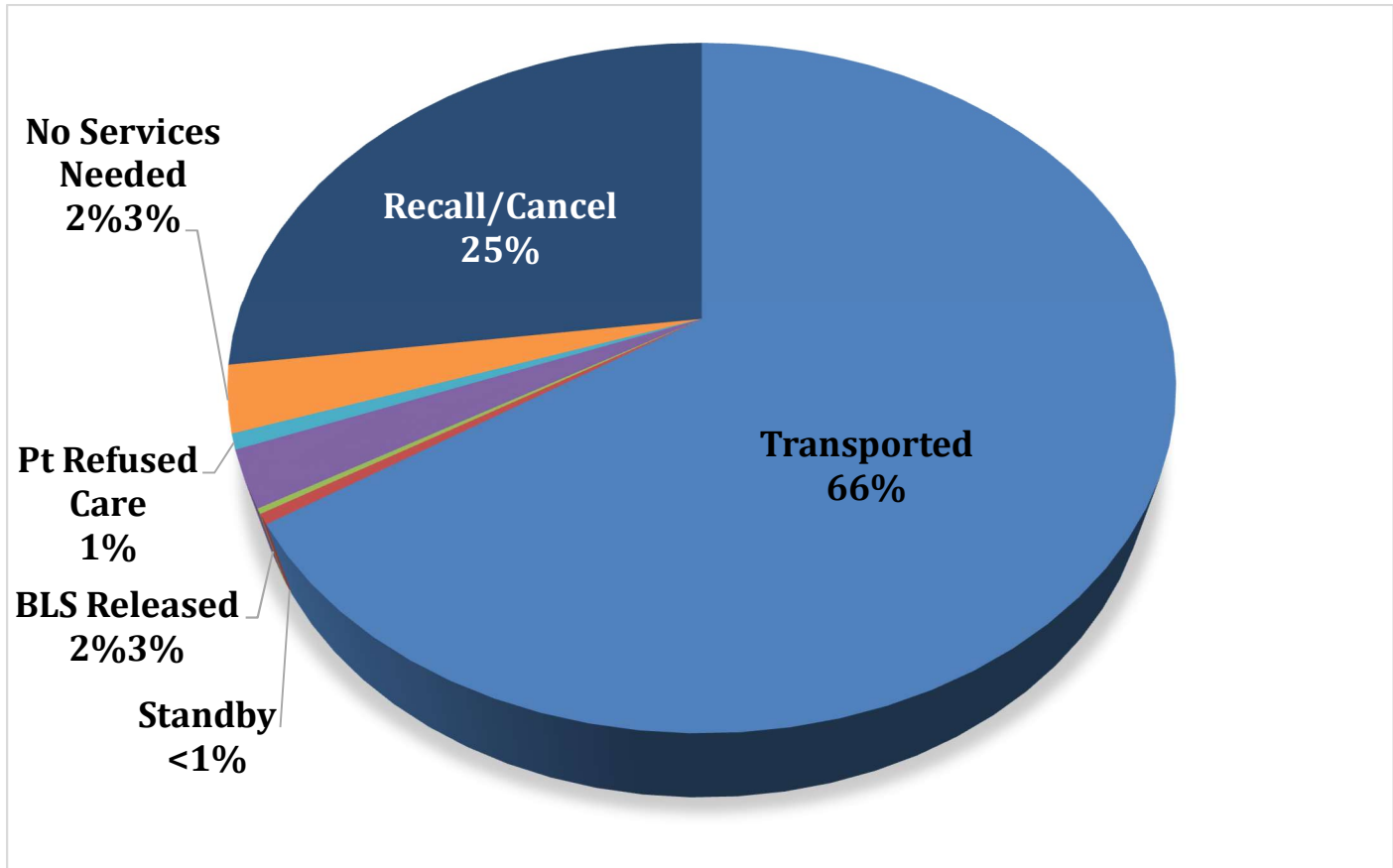
INCIDENTS BY MUNICIPALITY-YTD 2021



INCIDENTS BY DISPATCH NATURE- YTD 2021



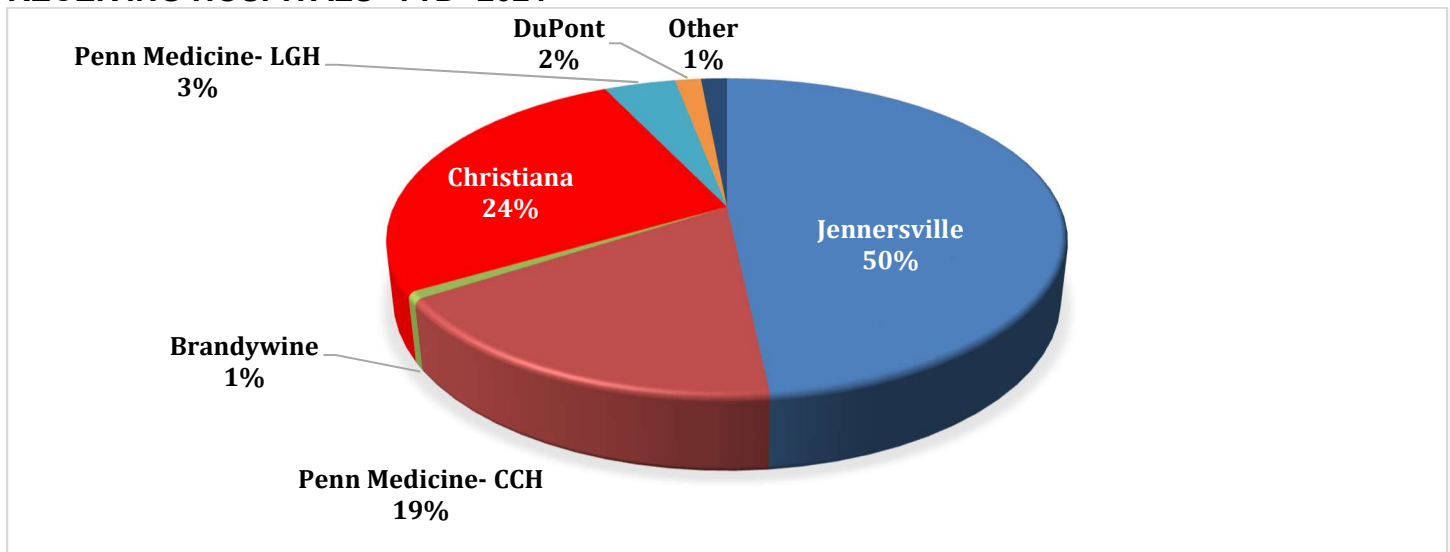
INCIDENT OUTCOME-YTD 2021



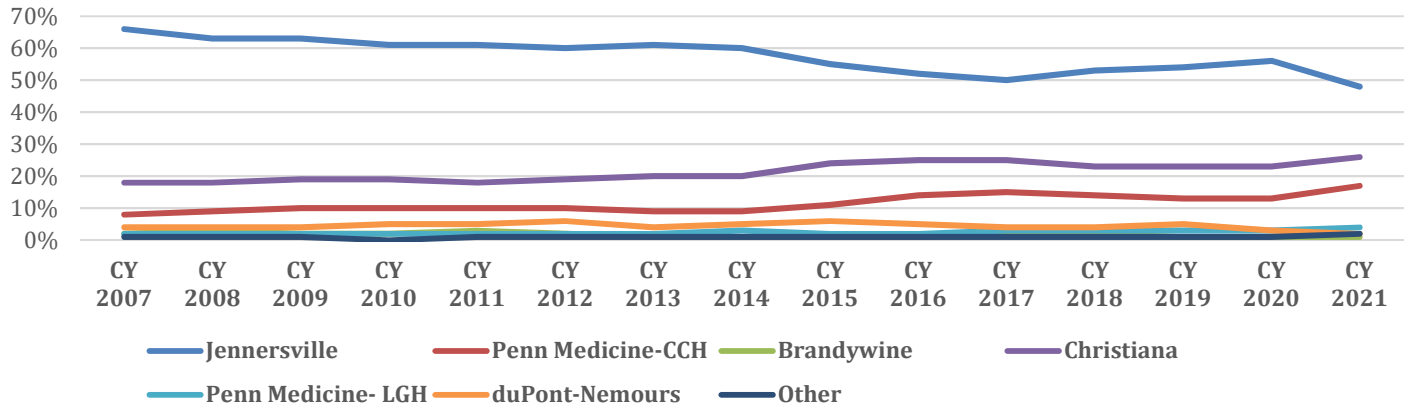
OPERATIONAL TIMES- MARCH 2021

Average Mobilization Time (Time call is received until responding): 1.4 minutes
Average Response Time: (Time from responding to arrival on scene): 8.6 minutes
Engagement Time: (responding until patient contact) 12.0 minutes
Average Scene Time: (Time from arrival on scene until depart scene): 16.0 minutes
Average Total Call Time: (Average from dispatch to available-all calls): 65.2 minutes
Average Call Time when patient transported: 82.9 minutes

RECEIVING HOSPITALS- YTD- 2021



SCCEMS % ALS Patients By Destination Hospital 2007-2021



CORPORATE NEWS

- The SCCEMS Board met on 15 April
- SCCEMS Capital Campaign will launch during EMS Week 2021- 17-24 May 2021

OPERATIONS NEWS

- We have seen an increase in COVID patients in April. Very few COVID patients in March.
- Inserviced staff on the new cardiac monitors
- Completed our precepting of paramedic students from Thomas Jefferson Hospital
- No PPE or COVID related unmet needs

***Our Website is accessible at either
MEDIC94.org or SCCEMS.org***

REMINDER- We are still accepting donations

SCCEMS's annual Fund Drive solicitation to over 24,000 residences and businesses in our primary service area is still accepting donations. This drive provides for approximately 10% of our operating and capital expenses.

We can also accept electronic donations through PayPal on our website SCCEMS.org.

ANNUAL FUND DRIVE



**SUPPORT
MEDIC 94**

www.sccems.org

Tower Health- Jennersville

While SCCEMS-MEDIC 94 is independent of Tower Health-Jennersville Hospital, we are dependent of the hospital for our station lease as well as a purchasing agreement for supplies and medications. So think of us as *independent but interdependent*. We are fortunate that Tower Health-Jennersville Hospital CEO Dr. Claire Mooney annually briefs our Board of Directors as to the status, programs and services. With many community rumors and press regarding the financial stability and future of Tower Health and Jennersville Hospital, it was timely that Dr Mooney's presentation to our Board occurred this past week on 15 April.

Here are some of the highlights of her presentation:

- The hospital is not closing
- Corporate leadership of Jennersville Hospital (CEO, CFO, CNO) shared with Brandywine Hospital
- The hospital will begin its 2021 community needs assessment late this year
- Tower Health's consultants are evaluating offers/bids for the purchase and/or merging of the health systems
- All offers considered will be from not-for profit health systems
- Double digit offers for merger and/or purchase have been received
- Evaluating all offers over the next several weeks
- Decision or news of the progress of the evaluation should be forthcoming in June.



Our Board and paramedics have been very complimentary of the progress of Jennersville Hospital since the purchase in 2017 by Tower Health. Emergency Departments staffing on both the nursing and physician side has increased and improved dramatically. Customer service issues between EMS and the ED staff have decreased to zero.

Operationally, the ability to transport appropriate patients to the nearest hospital improves our paramedic's turnaround time and return to service time. Without a hospital in the region, the health and safety of the community would significantly be impacted, as would the EMS system.

SCCEMS-MEDIC 94 looks forward to Tower Health's progress on finding a partner or owner that continues the commitment to a hospital in the region.