

SOUTHERN CHESTER COUNTY EMERGENCY MEDICAL SERVICES, INC. MEDIC 94

MONTHLY MUNICIPAL REPORT

DECEMBER 2020

MISSION:

To deliver leading-edge, quality, pre-hospital, regional, advanced life support emergency medical services designed to dynamically meet the needs of the citizens and visitors of our communities, through a unified team of caring professionals with an overriding goal of improving patient outcomes.

Call Volume and Activity (through 30 November)

 Total # of EMS Incidents for the month 219

 Total # of EMS Incidents YTD 2497

 Total # of Dual Paramedic Incidents for the month: 22*

 Total # of Dual Paramedic Incidents for the month: 237*

 Total # of EMS Transports for the month 156

 Total # of EMS Transports for the month 156

 Total # of Cancelled Calls for the month 44

 Total # of Cancelled Calls for the month 44

 Total # of EMS Stand-by Requests (i.e. Fire or police) 0

 Total # of EMS Stand-by Requests (i.e. Fire or police) YTD 7

 Number of mutual aid calls to another service areas 8

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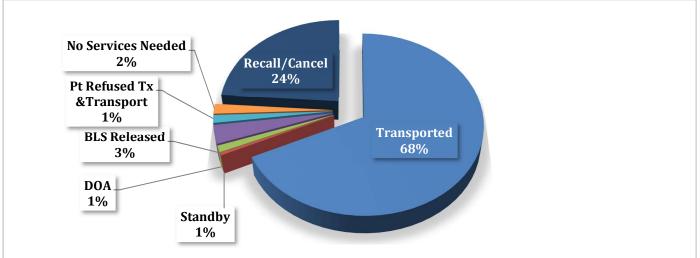
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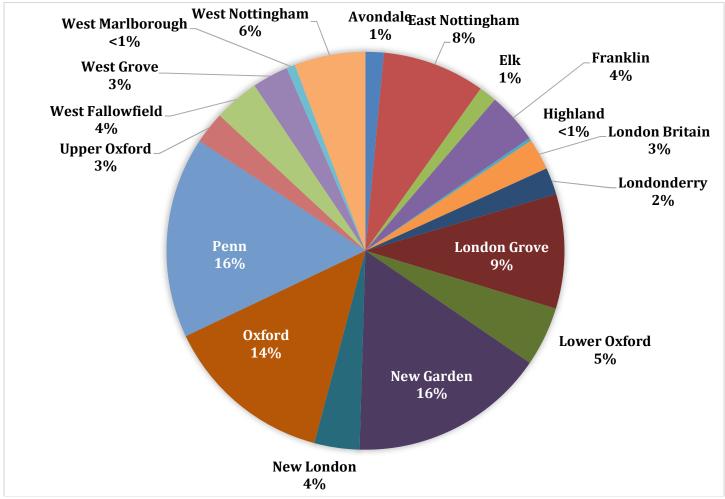
 Number of mutual aid calls to another service areas 9

 * High acuity and possible multiple critical victim incidents such as cardiac arrests, serious motor vehicle accidents, shootings, stabbing and some unconscious person dispatches have both MEDIC 94 units responding. Statistically, this is counted as one incident. Monthly/ annual responses are determined by adding # of incidents plus number of dual paramedic responses.

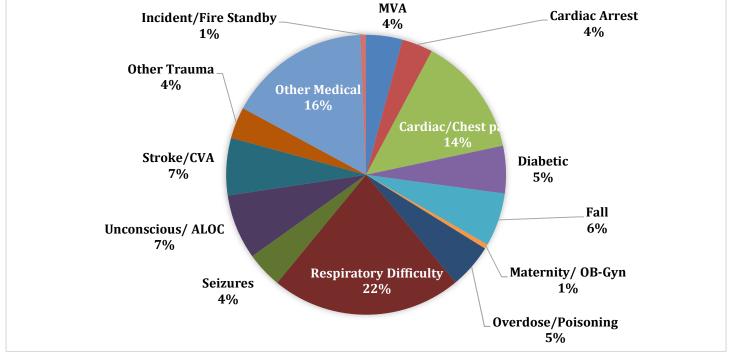
INCIDENT OUTCOME-YTD 2020



INCIDENTS BY MUNICIPALITY-YTD 2020



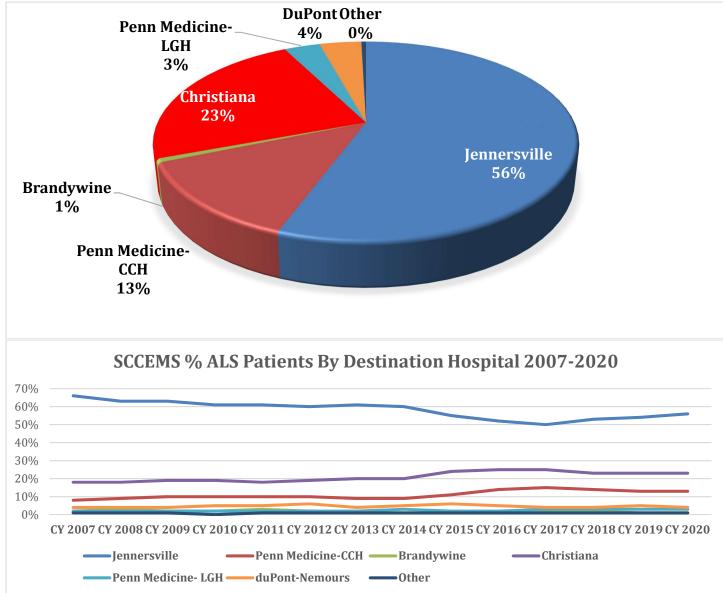
INCIDENT TYPES BY DISPATCH NATURE-YTD 2020



OPERATIONAL TIMES- NOVEMBER

Average Mobilization Time (Time call is received until responding): <u>1.5 minutes</u> Average Response Time: (Time from responding to arrival on scene): <u>8.8 minutes</u> Engagement Time: (responding until patient contact) <u>12.7 minutes</u> Average Scene Time: (Time from arrival on scene until depart scene): <u>17 minutes</u> Average Total Call Time: (Average from dispatch to available-all calls): <u>63.7 minutes</u> Average Call Time when patient transported: **81 minutes**

RECEIVING HOSPITALS- YTD- 2020



CORPORATE NEWS

- The SCCEMS Board of Directors held its annual meeting virtually on December 7th
 - o New Community Board member approved- Fran Hildwine of West Nottingham Township
 - 2021 Board Officers
 - Chairman- Harold Walls- Community Member- Franklin Twp
 - Vice Chair- Charlie Foy- West Grove Fire Company Representative
 - Secretary-Treasurer- Sharon Ayers, Union Fire Company Ambulance Representative
 - The 2021 SCCEMS Budget was approved on 7 December. It will be provided to all municipalities this week December.

- There has been significant discussions in the public and press regarding London Groves Township decision to go to a single source for fire and EMS in the township. Just so there is no confusion on this decision:
 - This decision has to do with basic life support services, not MEDIC 94 advanced life support services provided by SCCEMS
 - SCCEMS has an excellent relationship with London Grove Township and all of our municipalities. The leadership of London Grove Township have been instrumental in the development of our municipal funding formula. SCCEMS serves on the townships Emergency Services Committee along with Avondale and West Grove Fire Companies.
 - SCCEMS has had a strong working relationship with both the Avondale Fire Company and the West Grove Fire Company for the past 37 years of our existence. We expect no change in this relationship in the future. Both organizations are participating members at SCCEMS and have seats on our Board of Directors.
 - SCCEMS will continue to staff a 24/7/365 paramedic unit, MEDIC 942 at the Avondale Fire House.
 - The most cost effective and efficient model for the delivery of emergency medical services is the two-tiered system provided in a cooperative, coordinated manner which SCCEMS and our partner organizations have provide since 1983.

OPERATIONS NEWS

- COVID
 - We continue operating in the challenging COVID-19 environment.
 - We have seen a significant increase in the number of COVID + patients in November, December is looking to be the worse month so far.
 - Cooperative operations with healthcare, EMS and public safety partners to provide to the protective assessment, treatment and transfer of these patients.
 - o Our PPE resources remain strong and our staff healthy.
 - We continue to ADAPT, IMPROVISE and OVERCOME operationally with COVID.

OUTREACH

Our outreach activities are limited due to COVID-19 restrictions. If you are interested in a presentation, safety/wellness training or a MEDIC unit standby at your municipal event, please email our outreach coordinator at outreach@sccems.org

 Need a topic or article for your township newsletter? SCCEMS has many safety and wellness articles prepared for use with newsletters and websites. Please contact Bob Hotchkiss at <u>chief@sccems.org</u> for details.

