



SOUTHERN CHESTER COUNTY EMERGENCY MEDICAL SERVICES, INC.
MEDIC 94
MONTHLY MUNICIPAL REPORT ***November 2020***

MISSION:

To deliver leading edge, quality, pre-hospital, regional, advanced life support emergency medical services designed to dynamically meet the needs of the citizens and visitors of our communities, through a unified team of caring professionals with an overriding goal of improving patient outcomes.

Call Volume and Activity (through 31 October)

Total # of EMS Incidents for the month **225**

Total # of EMS Incidents YTD **2278**

Total # of Dual Paramedic Incidents for the month: **23***

Total # of Dual Paramedic Incidents YTD: **215***

Total # of EMS Transports for the month **150**

Total # of EMS Transports YTD **1485**

Total # of Cancelled Calls for the month **49**

Total # of Cancelled Calls YTD **532**

Total # of EMS Stand-by Requests (i.e. Fire or police) **1**

Total # of EMS Stand-by Requests (i.e. Fire or police) YTD **11**

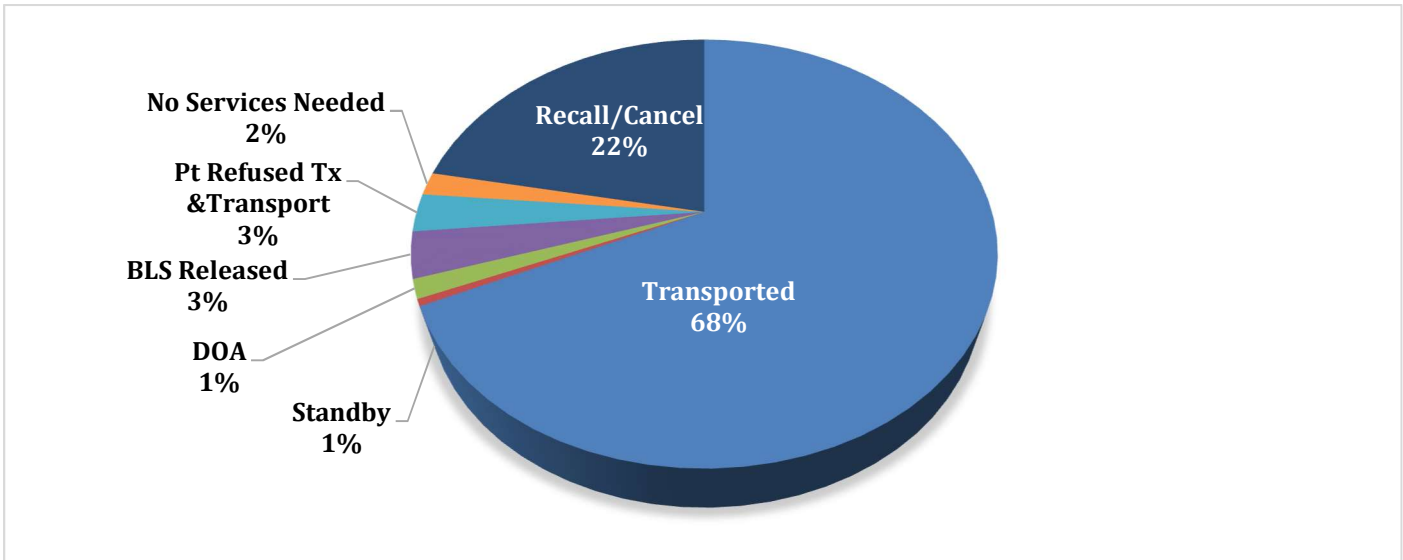
Number of mutual aid calls to another service area **6**

Number of mutual aid calls to another service area YTD **72**

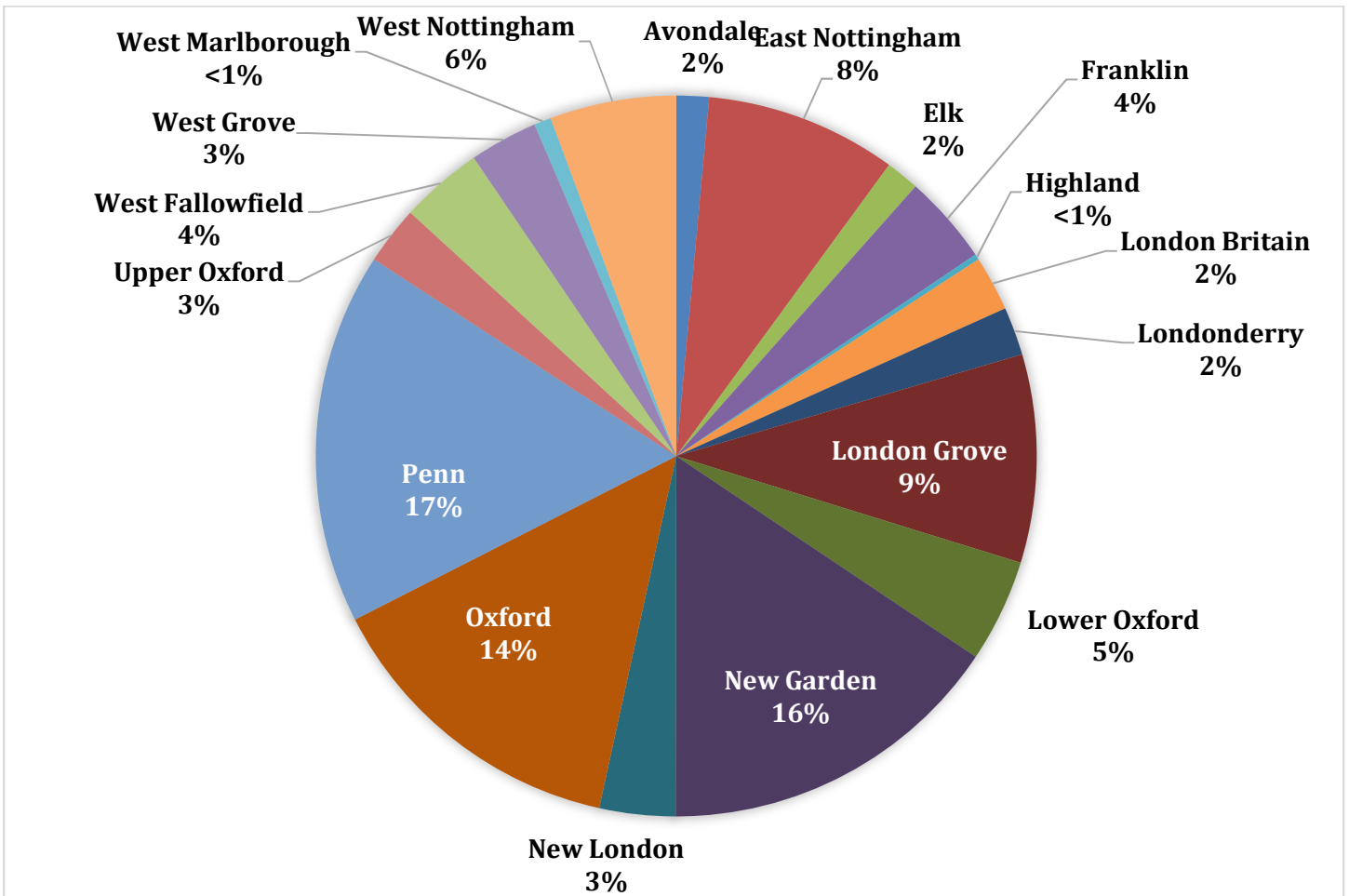
* High acuity and possible multiple critical victim incidents such as cardiac arrests, serious motor vehicle accidents, shootings, stabbings and some unconscious person dispatches have both MEDIC 94 units responding. Statistically, this is counted as one incident. Monthly/ annual responses are determined by adding # of incidents plus number of dual paramedic responses.

Celebrating 37 years of Life Saving Services to the Community- 15 October 2020

INCIDENT OUTCOME-YTD 2020

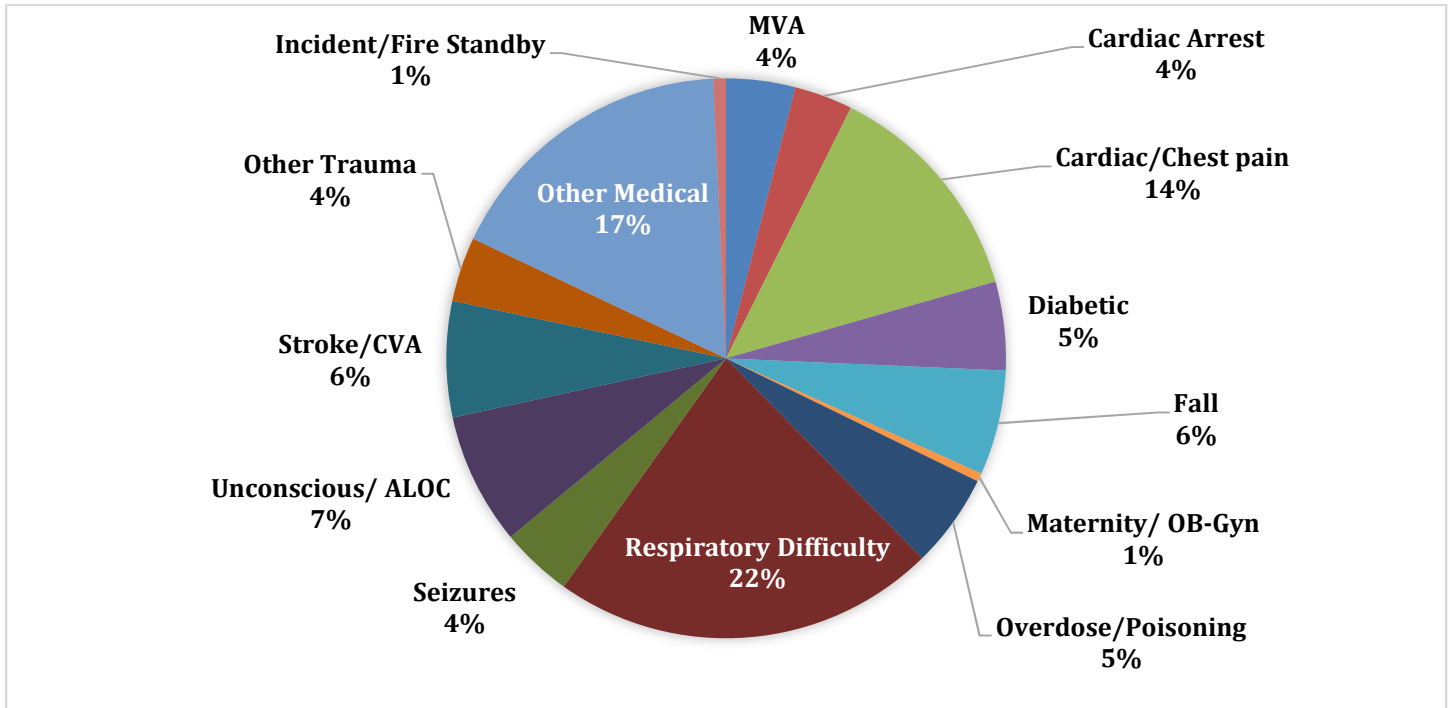


INCIDENTS BY MUNICIPALITY-YTD 2020



Celebrating 37 years of Life Saving Services to the Community - 15 October 2020

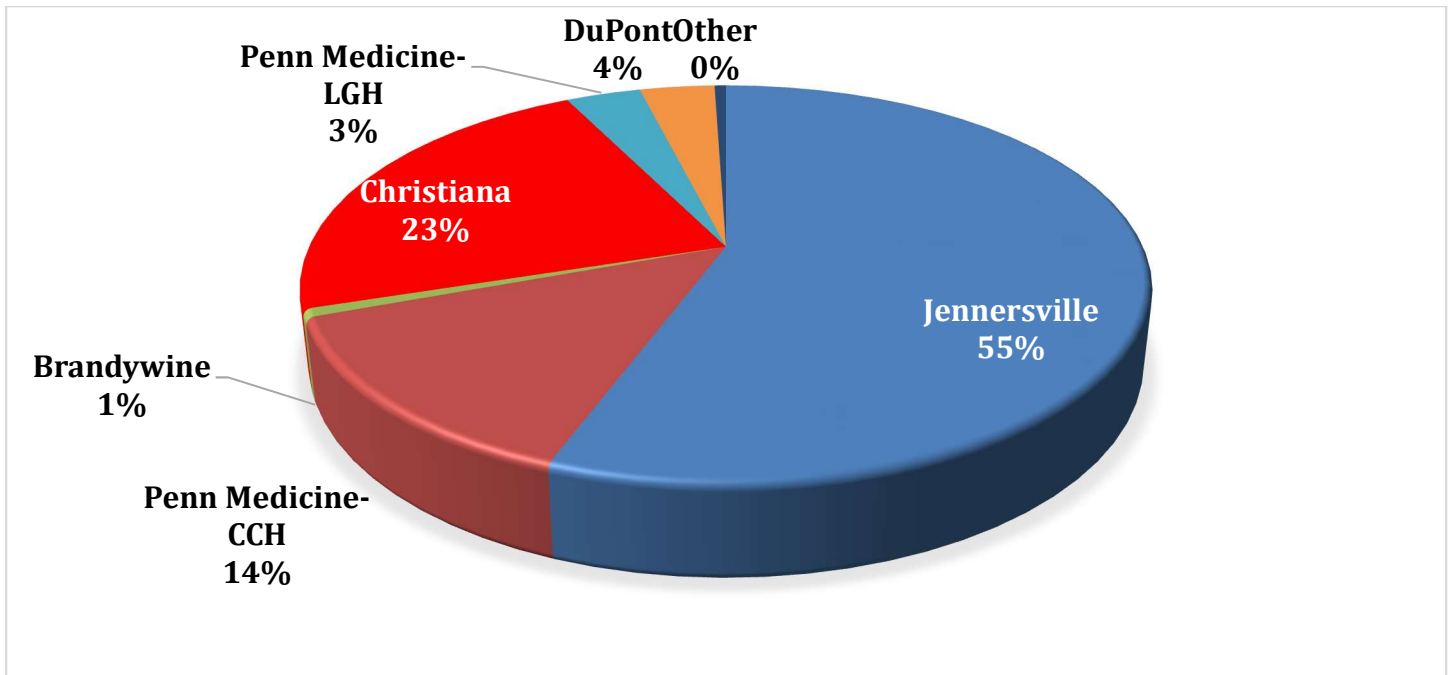
INCIDENT TYPES BY DISPATCH NATURE-YTD 2020



OPERATIONAL TIMES- OCTOBER 2020

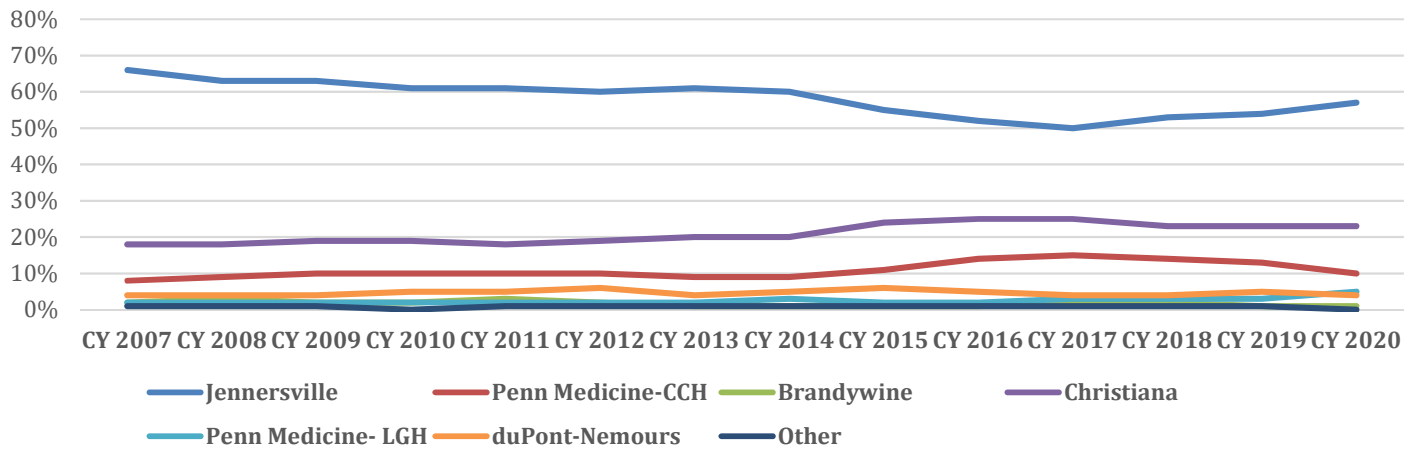
Average Mobilization Time (Time call is received until responding): **1.5 minutes**
 Average Response Time: (Time from responding to arrival on scene): **8.4 minutes**
 Engagement Time: (responding until patient contact) **11.5 minutes**
 Average Scene Time: (Time from arrival on scene until depart scene): **15.4 minutes**
 Average Total Call Time: (Average from dispatch to available-all calls): **60.3 minutes**
 Average Call Time when patient transported: **81.1 minutes**

RECEIVING HOSPITALS- YTD- 2020



Celebrating 37 years of Life Saving Services to the Community- 15 October 2020

SCCEMS % ALS Patients By Destination Hospital 2007-2020



CORPORATE NEWS

- Check out the new sccems.org or medic94.org website. Please link to your township websites
- The SCCEMS Board of Directors met on 15 October and approved the 2019 Audit completed by Nawn and Company.
- The SCCEMS Board approved the recommendation from the Financial Strategic Plan consultants to establish a Fundraising/Capital Campaign Committee. The committee will be composed of members of the SCCEMS Board of Directors as well as other area community leaders.
- SCCEMS Board of Directors recognized several employees having work anniversaries:
 - Paramedic Ernie Derrickson- 25 years service
 - Paramedic Sadye Sardone- 5 years service
 - Paramedic John Ryan- 5 years service



SCCEMS CEO Bob Hotchkiss and Paramedic John Ryan

OPERATIONS NEWS- COVID-19

- Our continue operating in the challenging COVID-19 environment. We have seen continued COVID-19 patients in October. We continue to work with our healthcare, EMS and public safety partners to provide to the protective assessment, treatment and transfer of these patients.
- Our PPE resources remain strong and our staff healthy.

Celebrating 37 years of Life Saving Services to the Community- 15 October 2020

TOOLS OF THE TRADE

The SCCEMS-MEDIC 94 paramedics received a new medication last year, which has been shown to be beneficial to several types of patients we encounter in the pre-hospital environment. KETAMINE, is a sedative/anesthetic medication that has been used for decades on the battlefield, operating rooms and emergency departments. In the past several years, KETAMINE'S use has been determined to be beneficial for three main prehospital applications: sedation, pain management and behavioral control.

Initially, the medication was used by SCCEMS paramedics with patients experiencing excited delirium; a state of agitation, excitability, paranoia, aggression, and apparent immunity to pain, often associated with stimulant use and certain psychiatric disorders. KETAMINE was an effective treatment for these patients to prevent injuries to providers and the patient. KETAMINE'S use by MEDIC 94 expanded by protocol last year to include pain management. Other potential uses are being explored by the Department of Health for future protocol inclusion to benefit patient care.



All of the staff had to undergo classroom as well as situational training under the supervision of SCCEMS Medical Director Dr Joshua Simon prior to be authorized to administer the medication. This training is required to be repeated annually. Dr Simon as well as the County EMS Office review all administrations of the KETAMINE.

OUTREACH

Our outreach activities are slowly emerging within COVID-19 restrictions. If you are interested in a presentation, safety/wellness training or a MEDIC unit standby at your municipal event, please email our outreach coordinator at outreach@sccems.org

- Need a topic or article for your township newsletter? SCCEMS has many safety and wellness articles prepared for use with newsletters and websites. Please contact Bob Hotchkiss at chief@sccems.org for details.

Celebrating 37 years of Life Saving Services to the Community- 15 October 2020

2020-2021 ANNUAL FUND DRIVE

The annual SCCEMS-MEDIC 94 Fund Drive to the community will be mailed out the week before Thanksgiving. This annual campaign raises approximately 10% of our annual operating revenue. We saw a decrease last year in donations and are hoping with increased advertisement in the community and on social media, we can reverse this trend. Any advertising that you can assist us with through your municipal outreach is appreciated.

YOUR GENEROUS DONATION SAVES LIVES!
 Visit our website at www.medic94.org online or visit us at medic94.org



Please Place
 This Card
 Here

I would like to help my community and donate!
 \$50 \$75 \$100 \$250 \$500 Other \$ _____

Check One:
 Check from \$ _____ enclosed. Please make checks payable to Southern Chester County Emergency Medical Services and mail in the attached envelope.
 Credit Card. Please visit medic94.org and use our donate button to easily make a donation using your credit or debit card.
 PayPal Online Payment. Please use your cell phone to scan the QR code to donate using your PayPal account or credit/debit card.



**Southern Chester County
 Emergency Medical Services**
 P.O. Box 8012
 West Grove, PA 19380-8012



COVID-19 IMPACT
 The world-wide pandemic has impacted our community. Medic 94 staff have safely cared for a number of COVID patients. Our strong disease safety protocols and careful use of personal protective equipment (PPE) have protected our staff and patients. We expect the costs of PPE and cleaning supplies to have an impact on our budget throughout 2021. Your donations can help us continue to provide high quality care for patients during the pandemic. We urge community members to wear masks, social distance and wash hands often.

YOUR GENEROUS DONATION SAVES LIVES!

www.medic94.org

MOBILE REPORTING
 ALL INFORMATION
 IS REPORTED TO
 THE IRS
 Form 990-BE
 Permit No. 239

Southern Chester County
 Emergency Medical Services
 P.O. Box 8012
 West Grove, PA 19380-8012



2021 FUND DRIVE

Donations from households and businesses help us deliver life-saving emergency services, 24 hours-a-day, 7 days-a-week, 365 days-a-year.

Our commitment to clinical excellence, patient advocacy and community education have made us one of the most decorated & highly respected paramedic services in the Commonwealth of Pennsylvania. We're admired for our partnerships with local fire company ambulance and EMS services based in Oxford, Landenberg, West Grove, Cochranville and Avondale.

SUPPORT YOUR LOCAL PARAMEDICS

ANNUAL FUND DRIVE

**SUPPORT
 MEDIC 94**

www.medic94.org

Celebrating 37 years of Life Saving Services to the Community - 15 October 2020