



SOUTHERN CHESTER COUNTY EMERGENCY MEDICAL SERVICES, INC. MEDIC 94 MONTHLY MUNICIPAL REPORT

October 2020

MISSION:

To deliver leading-edge, quality, pre-hospital, regional, advanced life support emergency medical services designed to dynamically meet the needs of the citizens and visitors of our communities. through a unified team of caring professionals with an overriding goal of improving patient outcomes.

Call Volume and Activity (through 30 September)

Total # of EMS Incidents for the month 233

Total # of EMS Incidents YTD 2053

Total # of Dual Paramedic Incidents for the month: 18*

Total # of Dual Paramedic Incidents YTD: 177*

Total # of EMS Transports for the month 154

Total # of EMS Transports YTD 1335

Total # of Cancelled Calls for the month 54

Total # of Cancelled Calls YTD 483

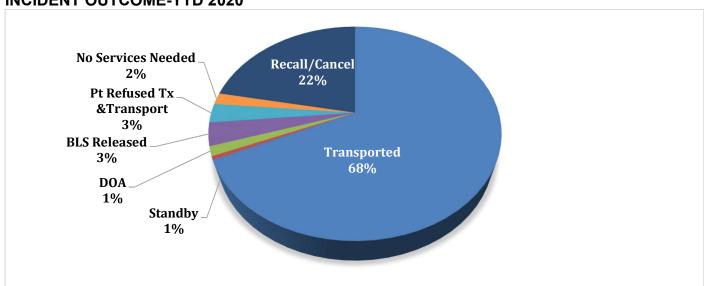
Total # of EMS Stand-by Requests (i.e. Fire or police) 1

Total # of EMS Stand-by Requests (i.e. Fire or police) YTD 10

Number of mutual aid calls to another service areas 5

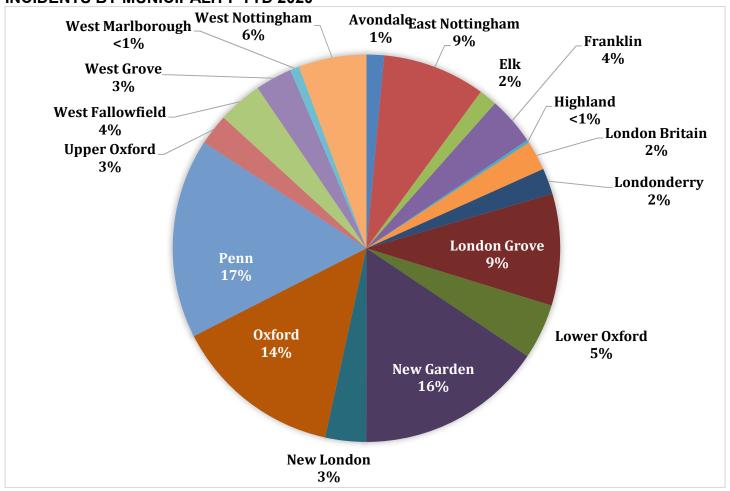
Number of mutual aid calls to another service areas YTD 66

INCIDENT OUTCOME-YTD 2020

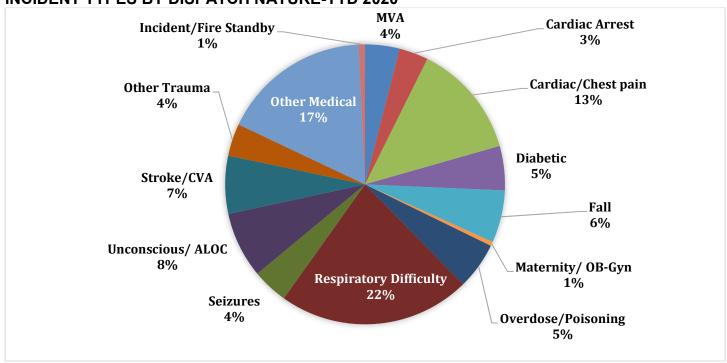


^{*} High acuity and possible multiple critical victim incidents such as cardiac arrests, serious motor vehicle accidents, shootings, stabbing and some unconscious person dispatches have both MEDIC 94 units responding. Statistically, this is counted as one incident. Monthly/ annual responses are determined by adding # of incidents plus number of dual paramedic responses.

INCIDENTS BY MUNICIPALITY-YTD 2020



INCIDENT TYPES BY DISPATCH NATURE-YTD 2020



OPERATIONAL TIMES-SEPTEMBER 2020

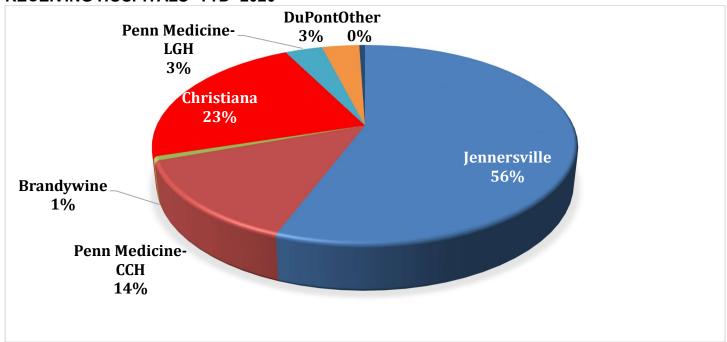
Average Mobilization Time (Time call is received until responding): **1.5 minutes**Average Response Time: (Time from responding to arrival on scene): **8 minutes**

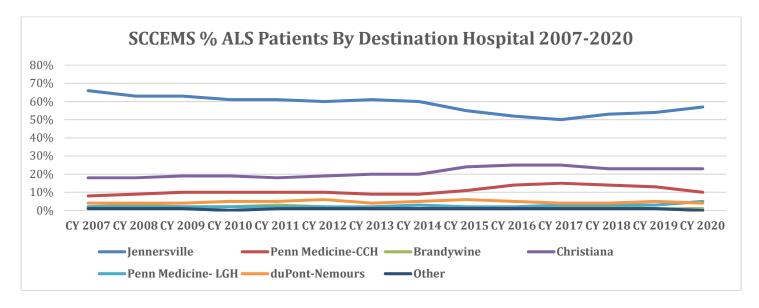
Engagement Time: (responding until patient contact) 11 minutes

Average Scene Time: (Time from arrival on scene until depart scene): <u>15.4 minutes</u>
Average Total Call Time: (Average from dispatch to available-all calls): <u>58 minutes</u>

Average Call Time when patient transported: 78 minutes

RECEIVING HOSPITALS- YTD- 2020





CORPORATE NEWS

The SCCEMS Board Finance Committee met with our auditors from Nawn CPA's in early October. The 2019
audit was completed and approved by the Board Finance Committee and will be reviewed by our full Board of
Directors on 15 October. If you would like a copy of our audited financial statements, please contact Bob
Hotchkiss at chief@sccems.org

- SCCEMS held a virtual meeting with our municipalities on 30 September to provide an overview of our finances and operations and to answer questions regarding the 2021 municipal request. Representatives are available to attend virtual or in-person municipal meetings upon request to provide additional information.
- New Website- The old SCCEMS and medic94.org is under construction. We hope to launch the new site on 15 October.
- SCCEMS will be the recipient of a grant from the Pennsylvania Office of the State Fire Commissioner. The \$15,048 grant will be used to cover income lost and additional expenses incurred during the COVID 19 pandemic.

OPERATIONS NEWS-COVID-19

- Our continue operating in the challenging COVID-19 environment. We went for a 6-7 week lull in seeing COVID
 cases. This has changed in the beginning of October where we have seen an uptick in the number of our patients
 infected.
- Our PPE resources remain strong and our staff healthy.

OPERATIONS

• SCCEMS will be part of a pilot study and begin carrying intravenous antibiotics to be administered to patient suffering from certain serious compound fractures. Early administration of antibiotics have shown to be beneficial for these patients in minimizing in-hospital infections. Another example of SCCEMS-MEDIC 94 paramedics on the leading edge of pre-hospital care for our patients.

CALLS OF NOTE

On 28 September MEDIC 94 and Avondale Fire/EMS were dispatched to an address in New Garden Township
for a 57yo female in cardiac arrest. Southern Chester County Regional Police were first on scene and initiated
CPR. SCCEMS Paramedics Jake Barnes and Norman Madison began aggressive resuscitative measures along
with the EMT's from Avondale Fire Company. The team was able to establish resuscitation on the scene and
packaged the patient for transfer to the Christiana Hospital. The patient was scheduled for heart bypass surgery
the next week and has been discharged home. A true TEAM effort.



EARLY INTERVENTION, 911, BYSTANDER CPR, BASIC AND ADVANCED LIFE SUPPORT TEAM and POST RESUSCITATIVE CARE

OUTREACH

Our outreach activities are slowly emerging within COVID-19 restrictions. If you are interested in a presentation, safety/wellness training or a MEDIC unit standby at your municipal event, please email our outreach coordinator Tammy Whiteman at outreach@sccems.org

• Need a topic or article for your township newsletter? SCCEMS has many safety and wellness articles prepared for use with newsletters and websites. Please contact Bob Hotchkiss at chief@sccems.org for details.