



SOUTHERN CHESTER COUNTY MEDIC 94 EMERGENCY MEDICAL SERVICES

MONTHLY MUNICIPAL REPORT

FEBRUARY 2022

MISSION:

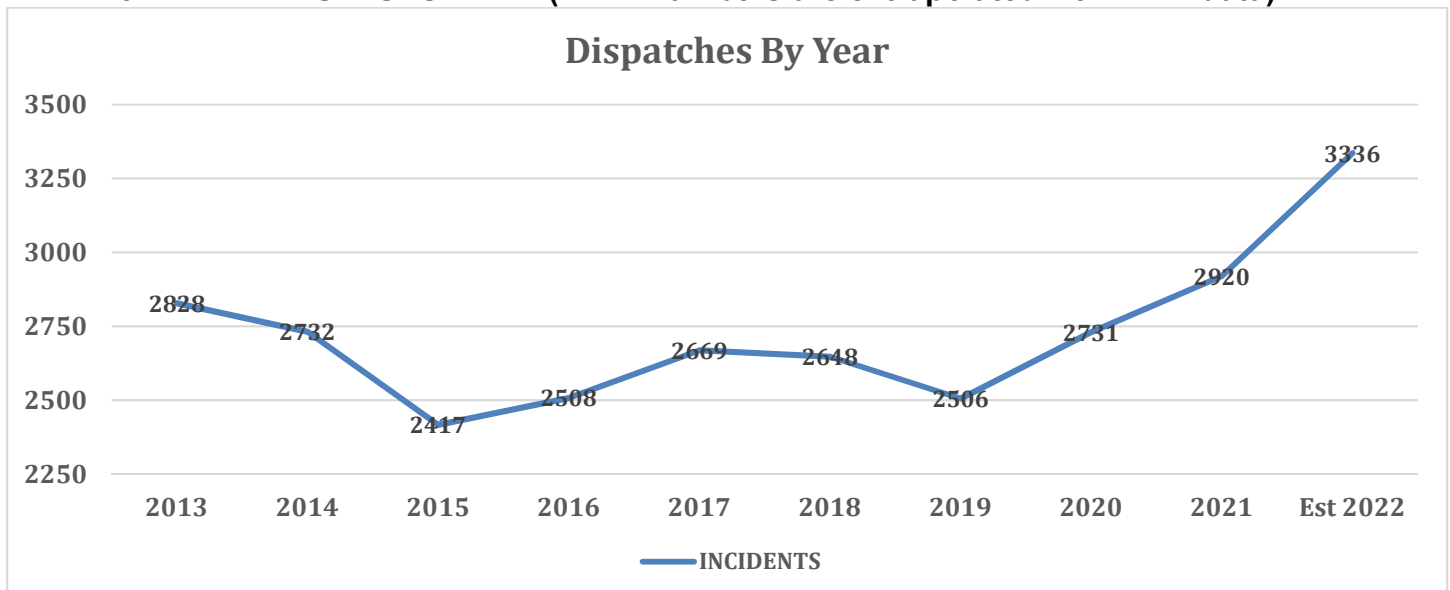
To deliver leading edge, quality, pre-hospital, regional, advanced life support emergency medical services designed to dynamically meet the needs of the citizens and visitors of our communities, through a unified team of caring professionals with an overriding goal of improving patient outcomes.

Call Volume and Activity (January 2022)

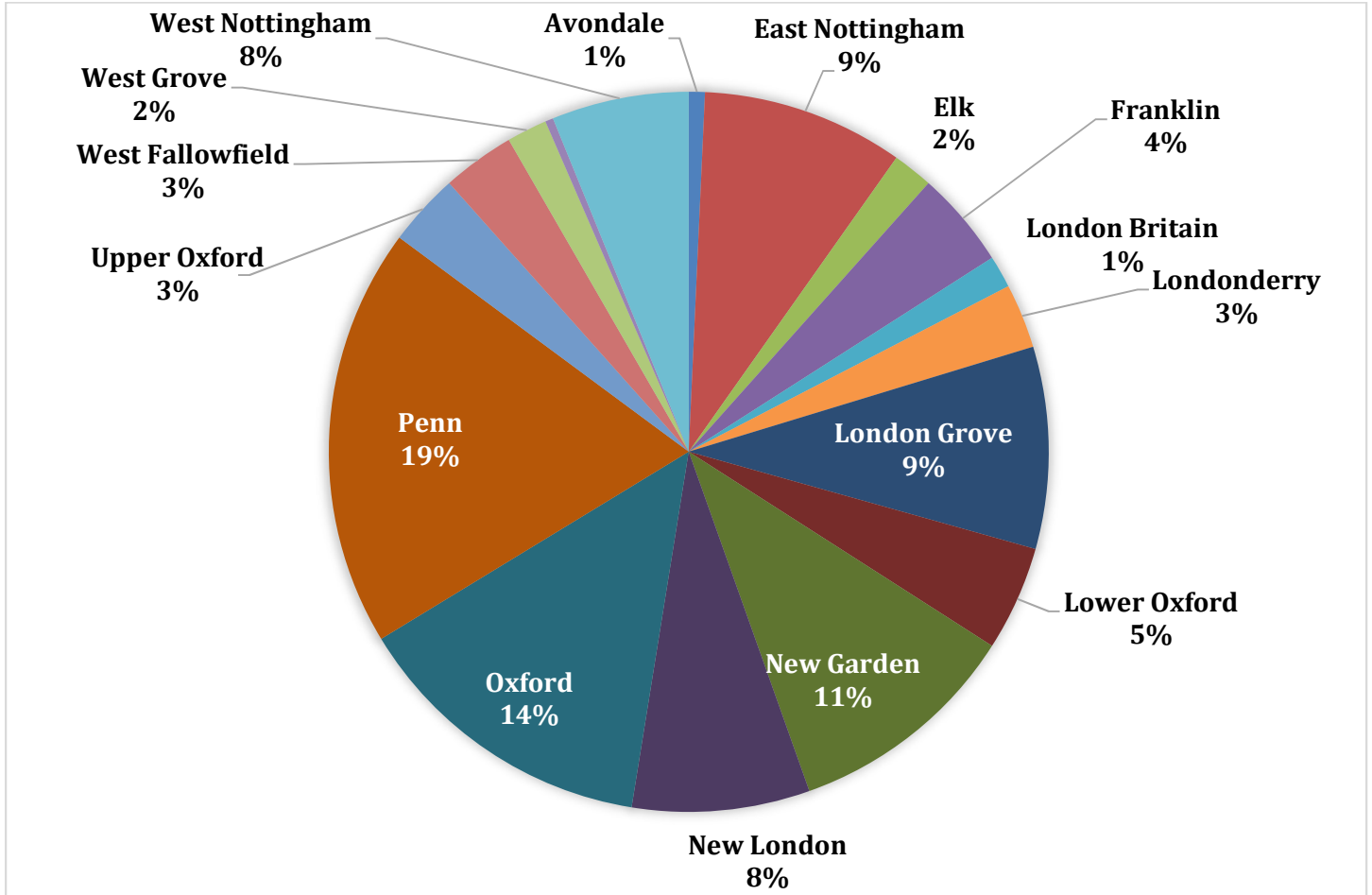
- Total # of EMS Incidents for the month 278
- Total # of EMS Incidents YTD 278
- Total # of Dual Paramedic Incidents for the month: 29*
- Total # of Dual Paramedic Incidents YTD: 29*
- Total # of EMS Transports for the month 161
- Total # of EMS Transports YTD 161
- Total # of Cancelled Calls for the month 72
- Total # of Cancelled Calls YTD 72
- Total # of EMS Stand-by Requests (i.e. Fire or police) 3
- Total # of EMS Stand-by Requests (i.e. Fire or police) YTD 3
- Number of mutual aid calls to another service areas 14
- Number of mutual aid calls to another service areas YTD 14

* High acuity and possible multiple critical victim incidents such as cardiac arrests, serious motor vehicle accidents, shootings, stabbing and some unconscious person dispatches have both MEDIC 94 units responding. Statistically, this is counted as one incident. Monthly/ annual responses are determined by adding # of incidents plus number of dual paramedic responses.

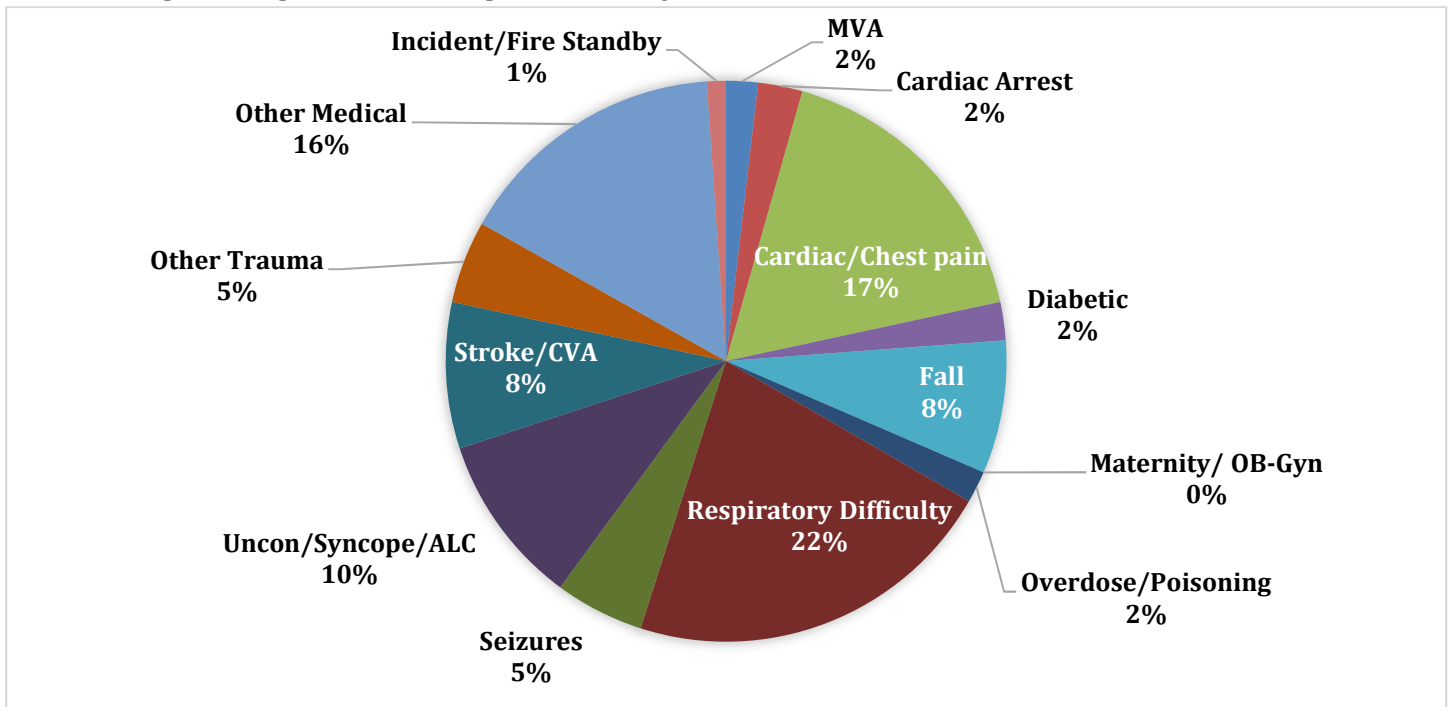
MEDIC 94 INCIDENTS HISTORICAL (CY22 numbers are extrapolated from YTD data)



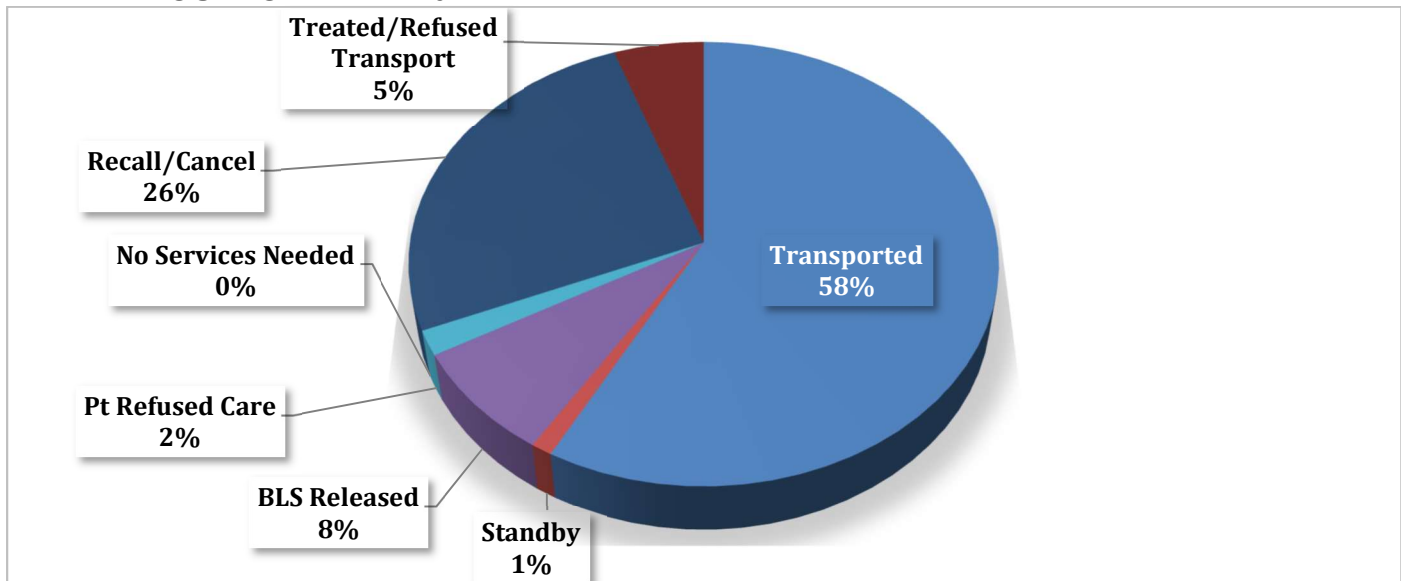
INCIDENTS BY MUNICIPALITY-YTD 2022



INCIDENTS BY DISPATCH NATURE- YTD 2022



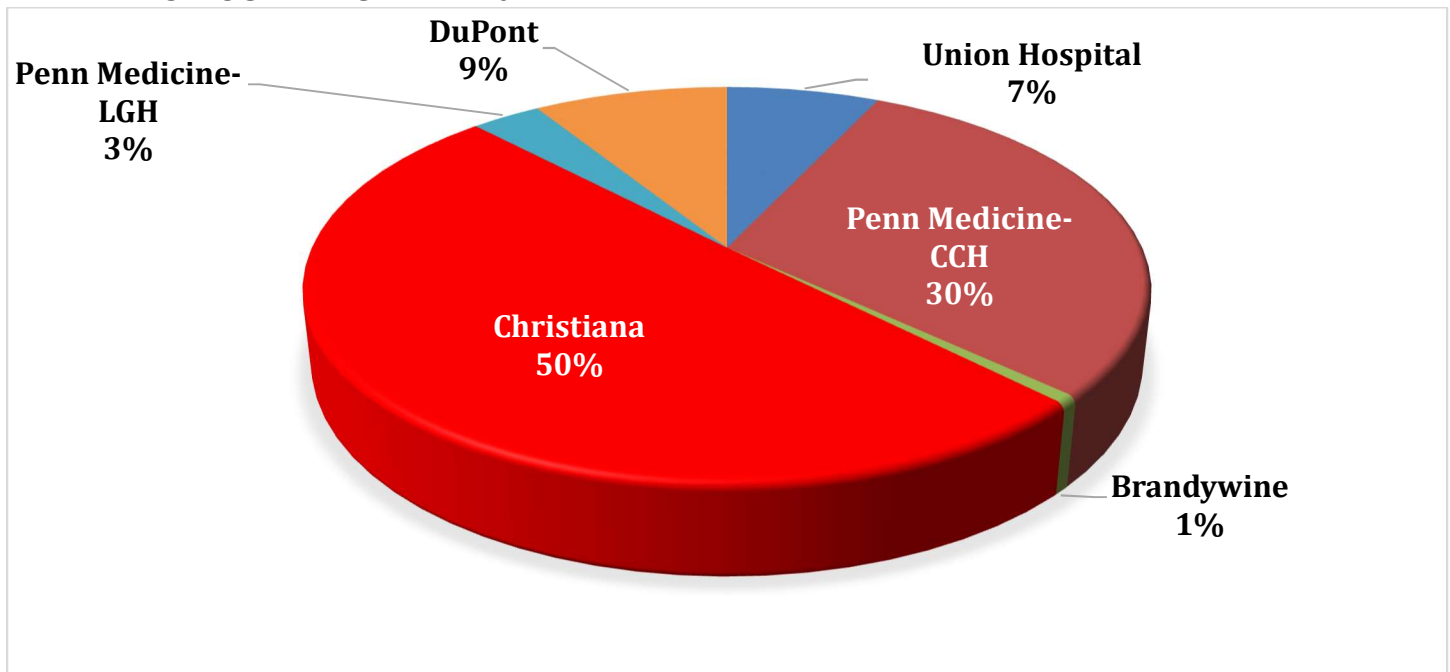
INCIDENT OUTCOME-YTD 2022



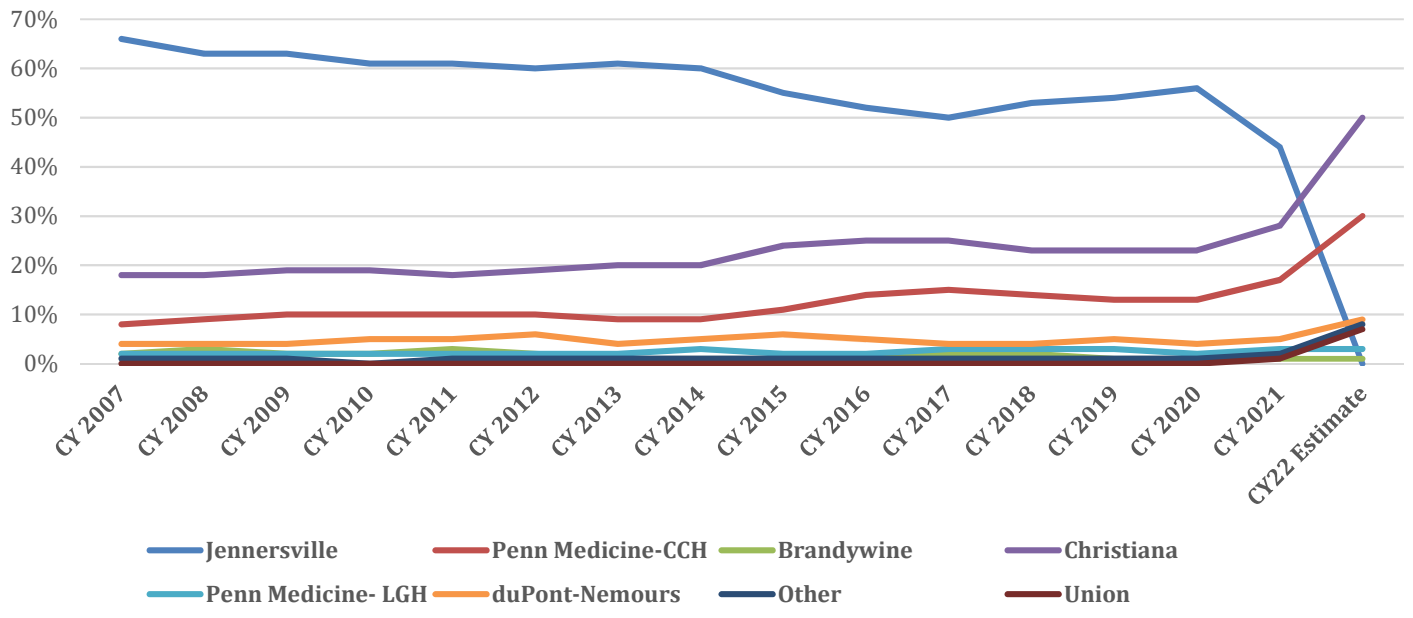
OPERATIONAL TIMES- JANUARY 2022

Average Mobilization Time (Time call is received until responding): **1.5 minutes**
Average Response Time: (Time from responding to arrival on scene): **9.9 minutes**
Engagement Time: (responding until patient contact) **13.5 minutes**
Average Scene Time: (Time from arrival on scene until depart scene): **16.5 minutes**
Average Total Call Time: (Average from dispatch to available-all calls): **75.2 minutes**
Average Call Time when patient transported: **114.9 minutes**

RECEIVING HOSPITALS- YTD- 2022



SCCEMS % ALS Patients By Destination Hospital 2007-2022



CORPORATE UPDATE

- The 2022 Operations Budget was approved at our December Board meeting. That budget as well as the 2021 Operational Data has been shared with our municipal partners and is posted on our website.
- We continue to work with our local and state elected officials to facilitate the re-opening of the hospital
- Our headquarters and MEDIC 941 station continue to occupy our space at the closed hospital. We have a 90-day agreement to stay at that location. We expect to request an extension from Tower Health in March. Our intent is to remain until a new owner is announced and to negotiate remaining in those quarters once the hospital reopens.
- Our contingency plan should we have to vacate the hospital is to move our headquarters and MEDIC 94 station to the Penn Township Building.
- We have received a DCED Grant for \$50,000 toward the purchase of a Philips Tempus AL cardiac monitor. This grant was facilitated by Senator Comitta.
- Our Board of Directors will meet 24 February.

OPERATIONS UPDATE

- Bottom line since the closing of the hospital
 - Call Volume is up @ 10% = **More cost of operations**
 - Completed calls percentage is down 65% to 58% = **decreased billing revenue**
 - **Average call time up from 65 minutes to 75 minutes**
 - **Average call time when patient transported up from 87 minutes to 115 minutes**
- Our crews have had multiple occasions waiting over an hour at Chester County Hospital to transfer a patient. This delay is caused by both hospital staffing and resources.
- We have added a 3rd paramedic during peak time 8-12 hrs/day. We will continue to staff that unit staffing dependent and adjust hours to supplement existing staffing. We are hiring additional staff to meet this need.
- Our new paramedic vehicle will be delayed by 90 days due to chip shortages in the automotive industry.



CAPITAL CAMPAIGN- GOAL MET

SCCEMS MEDIC 94 is excited to report that with the recent DCED Grant and OSFC Grant that we have achieved through donations and pledges the \$180,000 to purchase new Philips Tempus ALS Cardiac Monitor Defibrillators.

There are currently 3 of the new devices in service being utilized by our paramedics caring for patients in the community and we expect the 4th device to be delivered in March.

We were able to successfully complete this campaign in just over 8 months due to the generosity of state and local government, corporate and community donors.



Check out and link to our website
www.medic94.org