



SOUTHERN CHESTER COUNTY EMERGENCY MEDICAL SERVICES, INC.
MEDIC 94
MONTHLY MUNICIPAL REPORT **JANUARY 2024**

MISSION:

To deliver leading-edge, quality, pre-hospital, regional, advanced life support emergency medical services designed to dynamically meet the needs of the citizens and visitors of our communities, through a unified team of caring professionals with an overriding goal of improving patient outcomes.

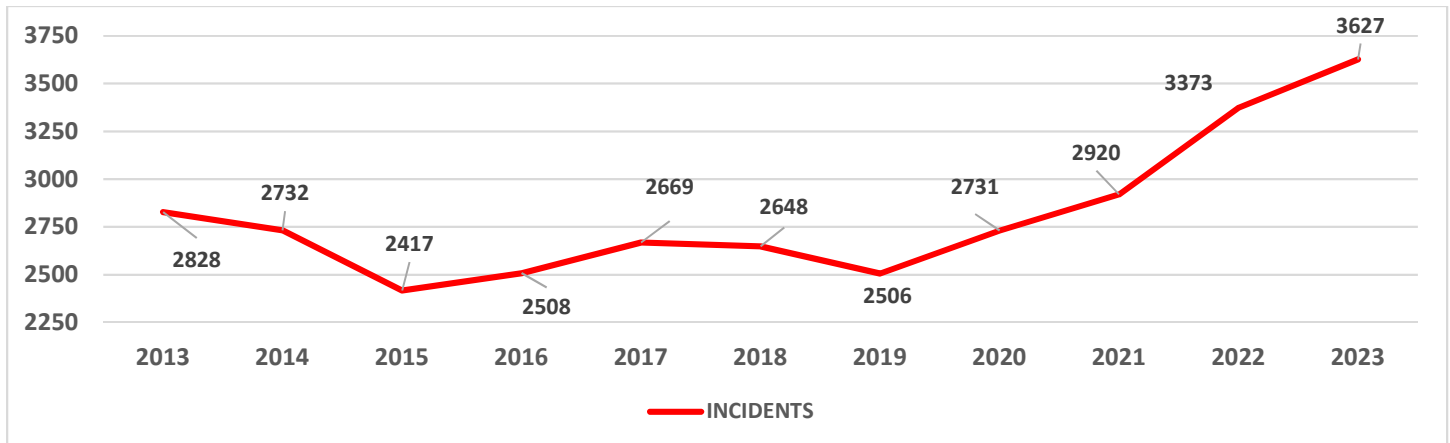
Our 2023 end of year data is displayed below. A more comprehensive organizational report of operational, financial and corporate data will be published in the Spring.

DECEMBER 2023 AND TOTAL YEAR CALL OPERATIONAL DATA

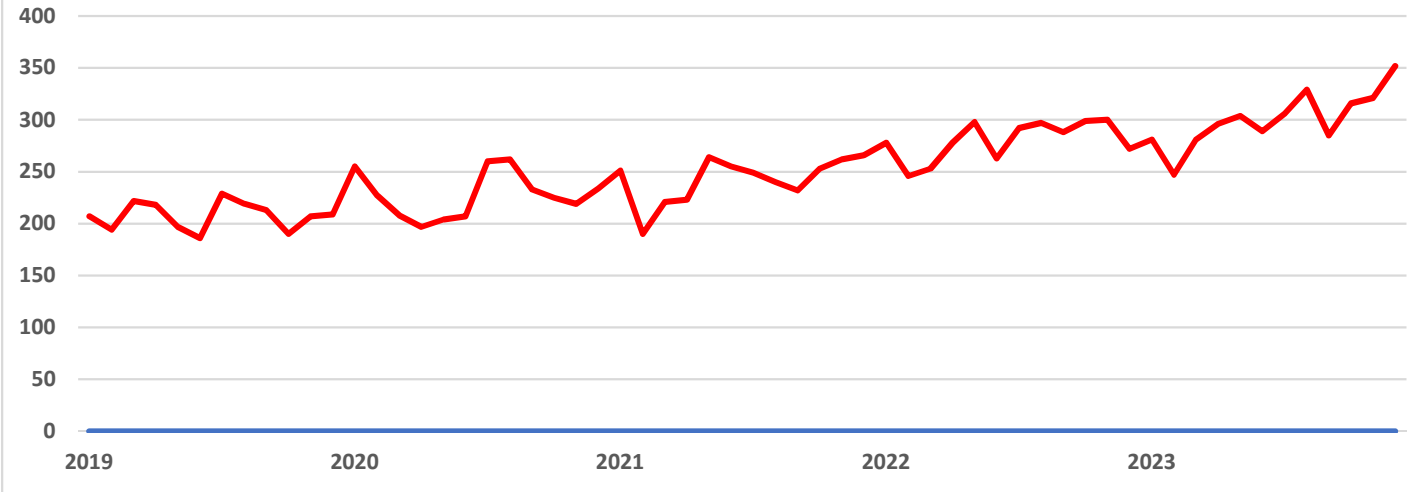
- Total # of EMS Incidents for the month of December **329**
- Total # of EMS Incidents 2023 **3,627** *7% increase over 2022*
- Total # of Dual Paramedic Incidents for the month of December : **30***
- Total # of Dual Paramedic Incidents 2023: **425***
- Total # of EMS Transports for the month of December **175**
- Total # of EMS Transports 2023 **1977**
- Total # of Cancelled Calls for the month of December **69**
- Total # of Cancelled Calls 2023 **729**
- Number of mutual aid calls to another service areas December 2023 **25**
- Number of mutual aid calls to another service areas 2023 **194**

* High acuity and possible multiple critical victim incidents such as cardiac arrests, serious motor vehicle accidents, shootings, stabbing and some unconscious person dispatches have both MEDIC 94 units responding. Statistically, this is counted as one incident. Monthly/ annual responses are determined by adding # of incidents plus number of dual paramedic responses.

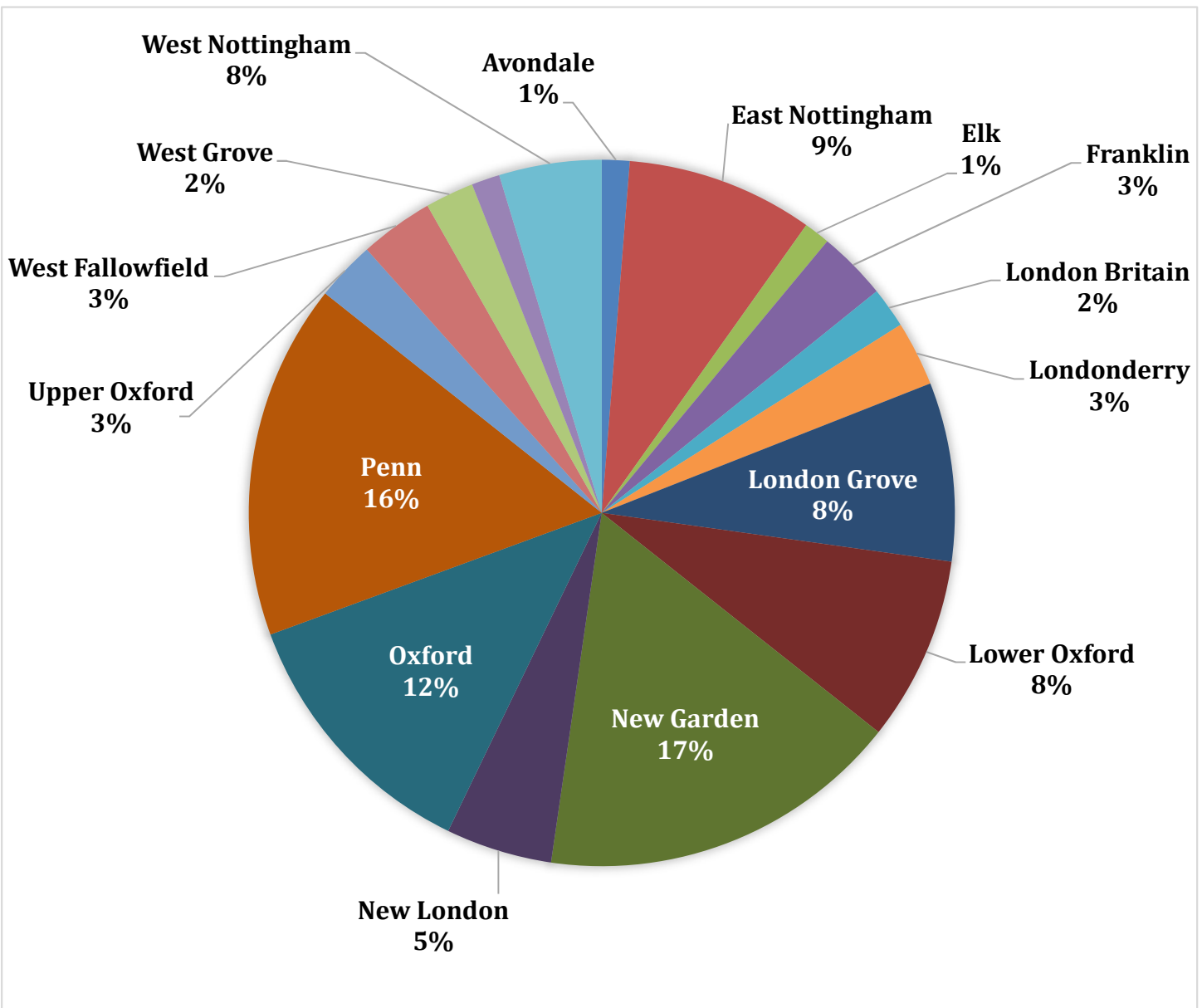
INCIDENTS HISTORICAL



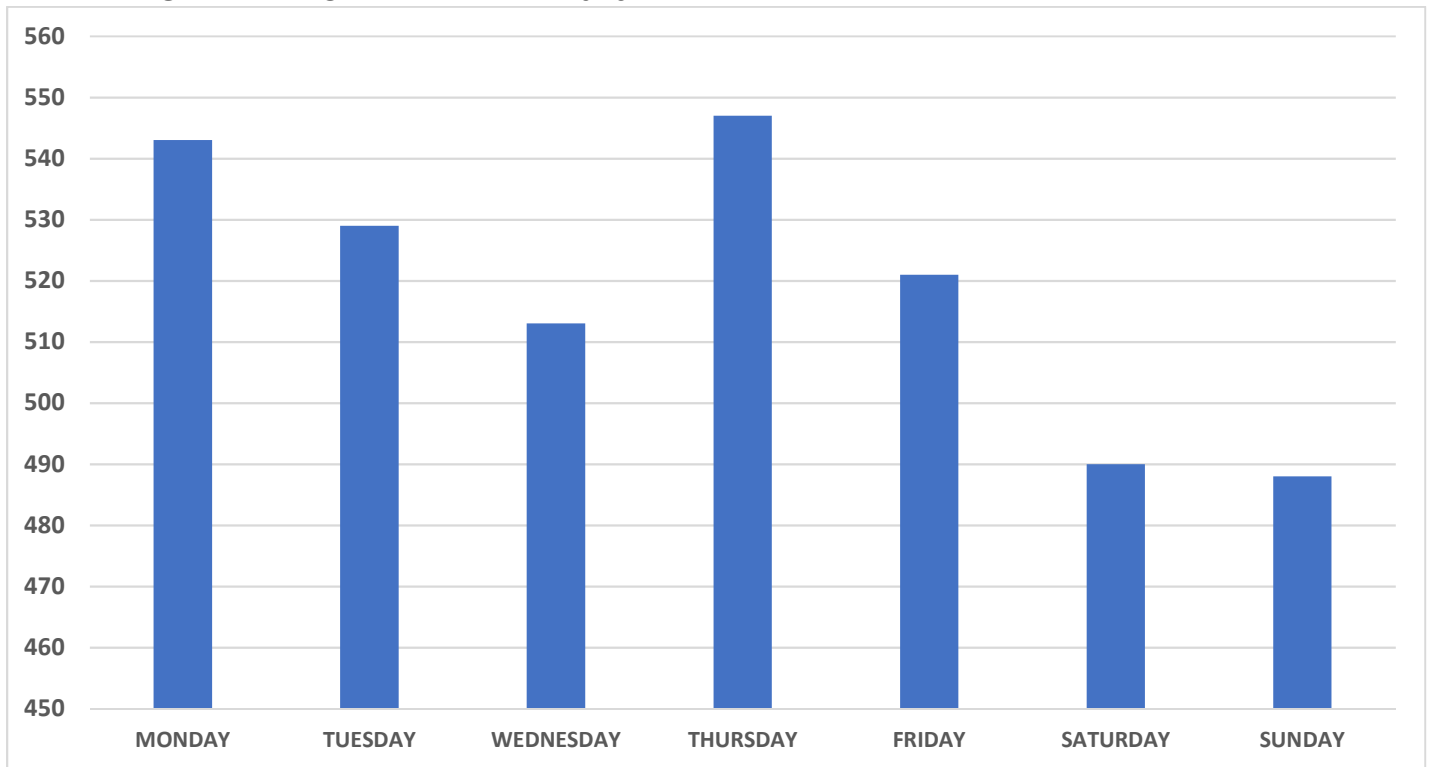
Incidents By Month 2019-2023



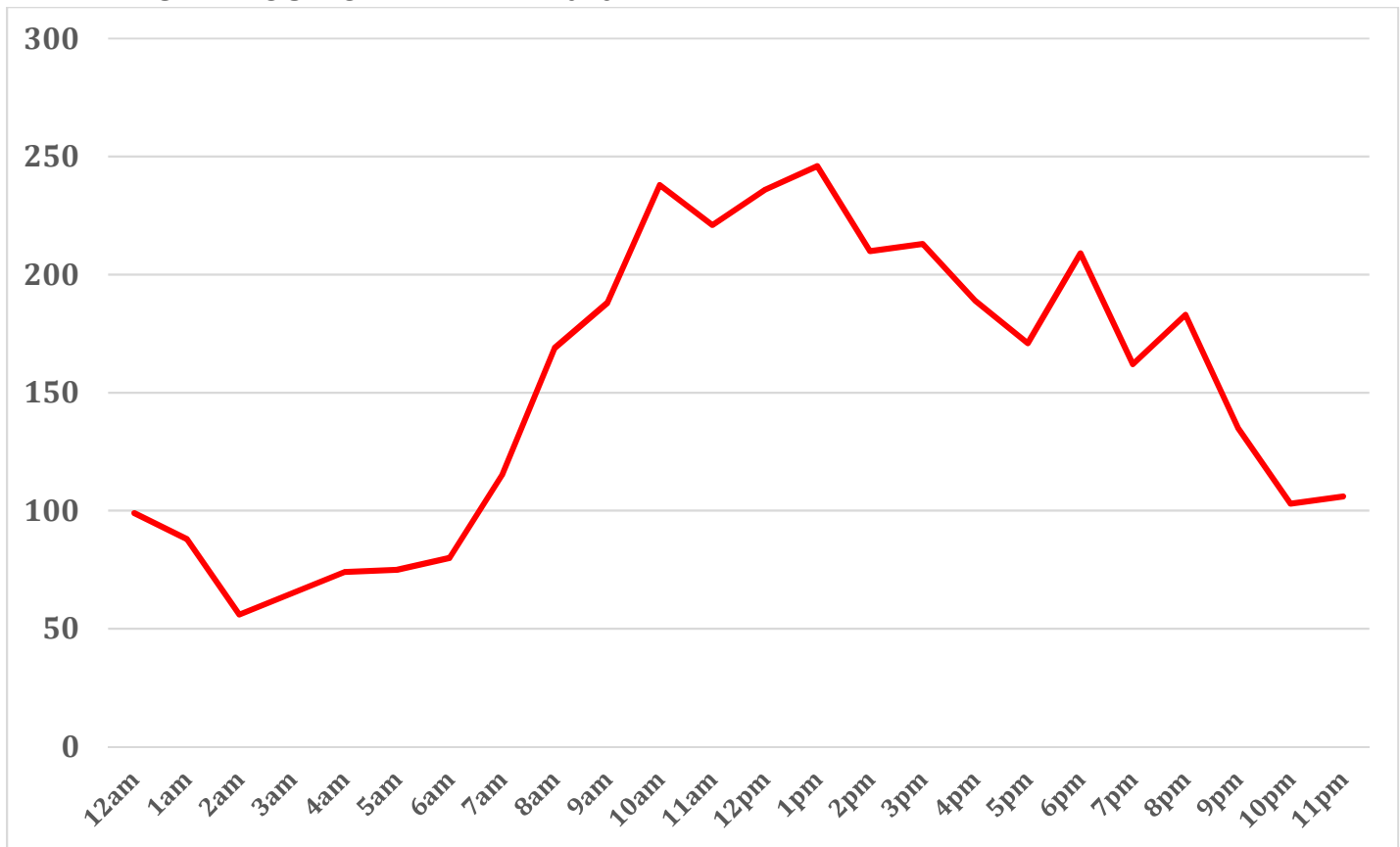
INCIDENTS BY MUNICIPALITY 2023



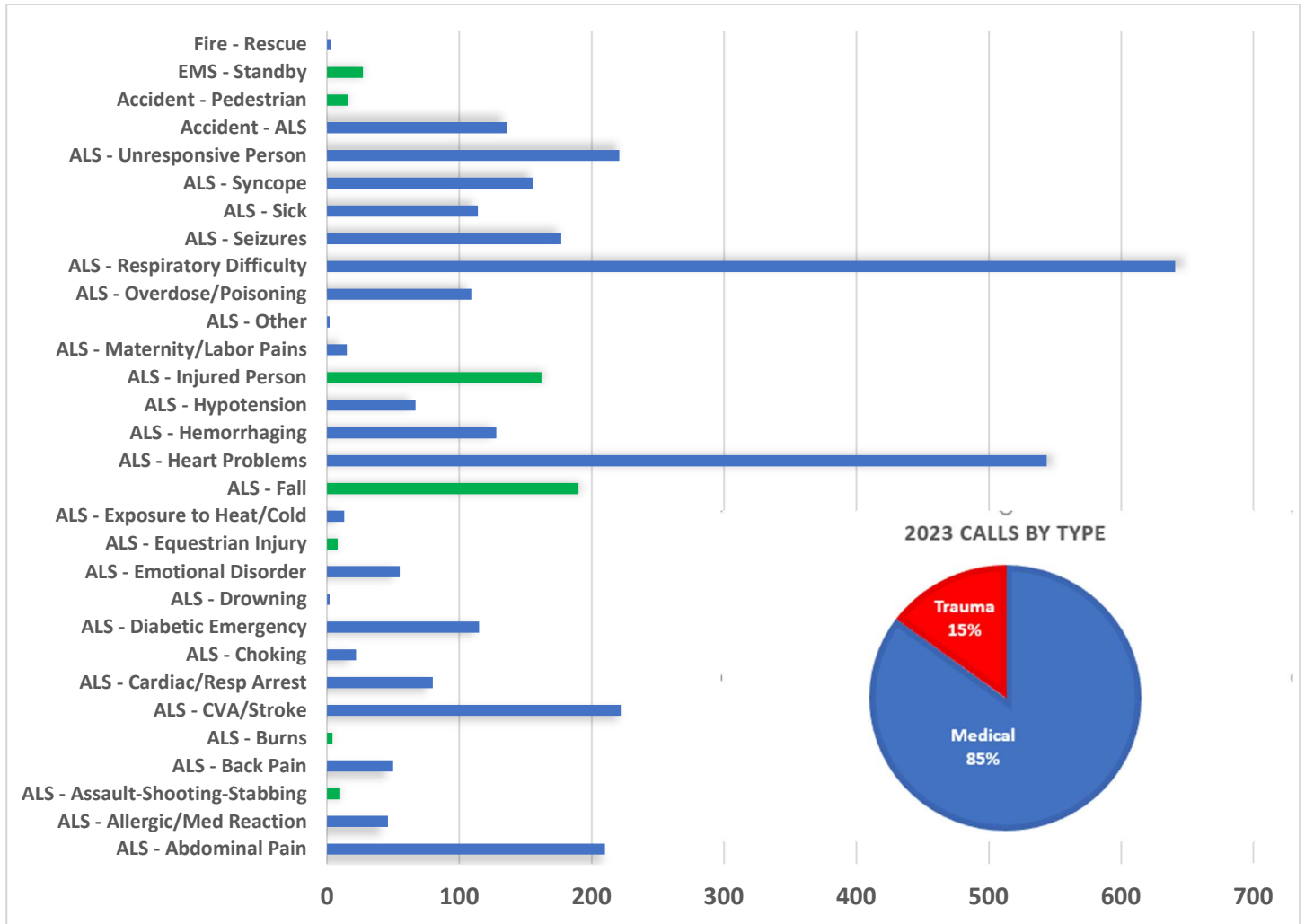
INCIDENTS BY DAY OF THE WEEK- 2023



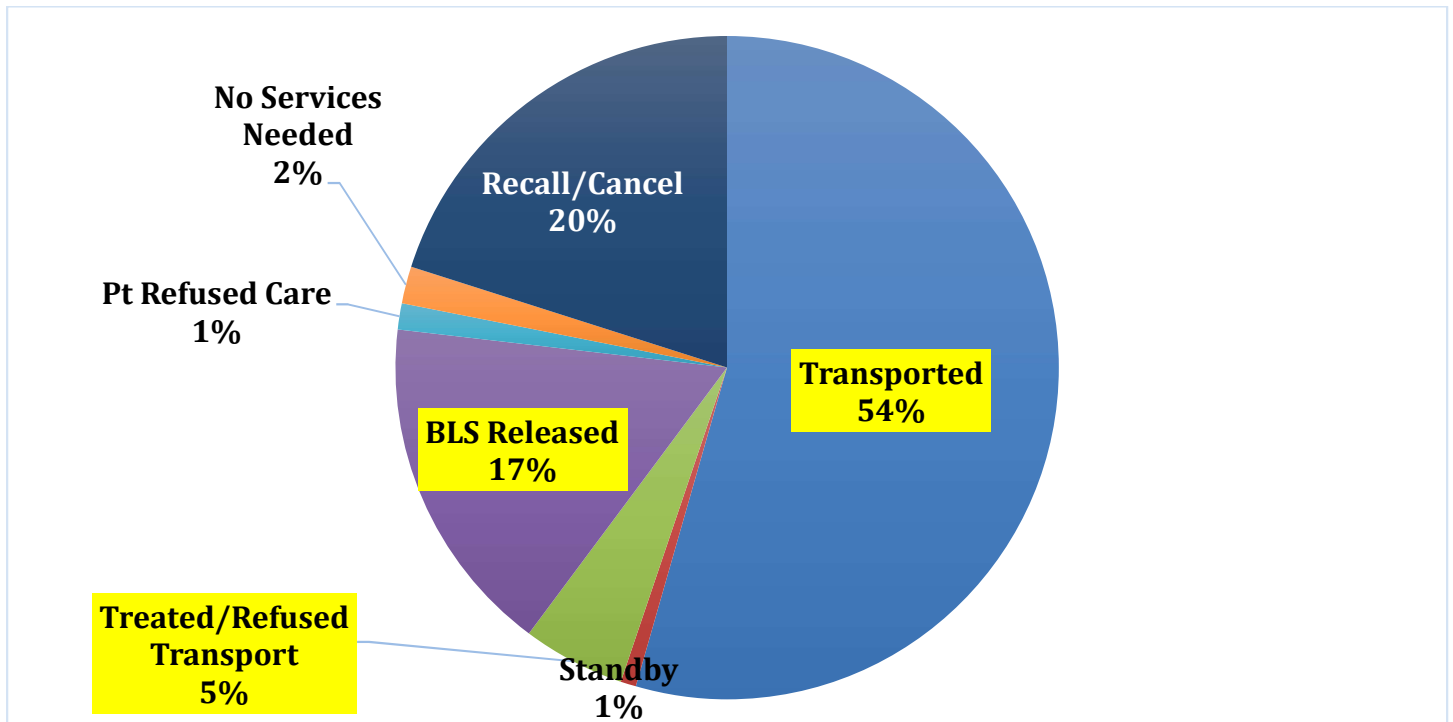
INCIDENTS BY HOUR OF THE DAY- 2023



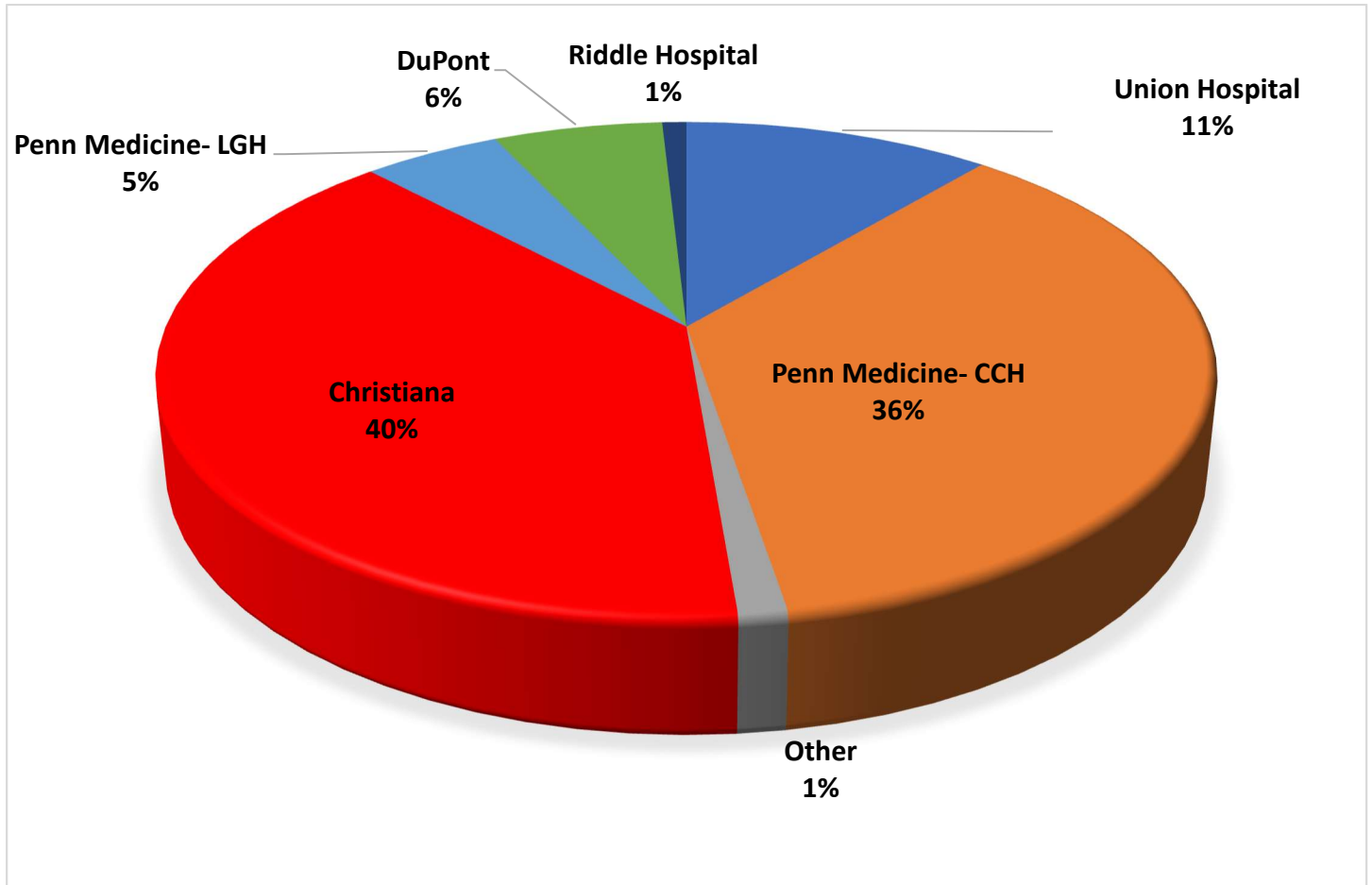
INCIDENTS BY DISPATCH TYPE/ NATURE- 2023



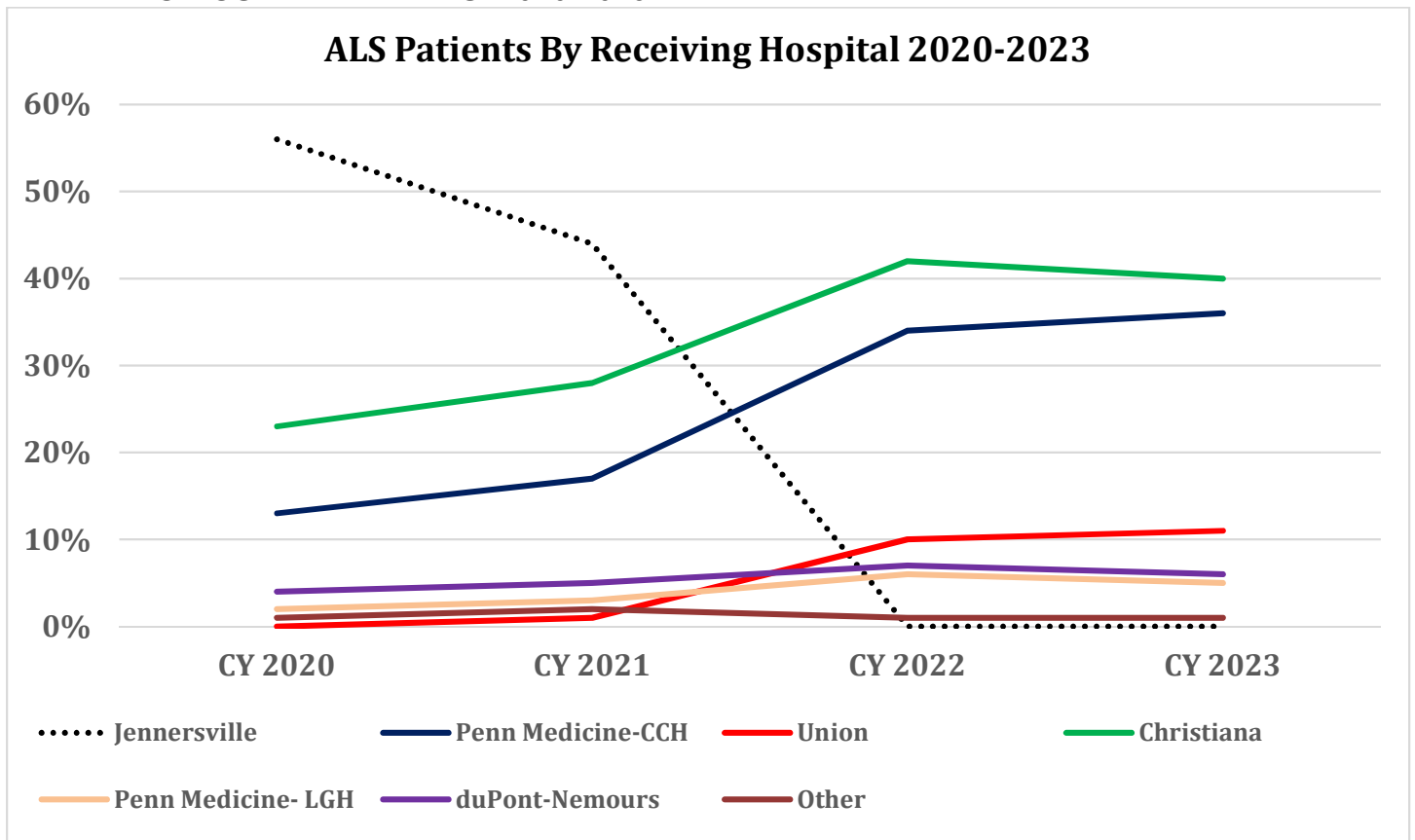
INCIDENT OUTCOME-2023



RECEIVING HOSPITALS- 2023



RECEIVING HOSPITAL TRENDS- 2020-2023



OPERATIONAL TIMES- 2023

Average Mobilization Time (Time call is received until responding): **1.5 minutes**

Average Response Time: (Time from responding to arrival on scene): **8.5 minutes**

Engagement Time: (responding until patient contact) **11.2 minutes**

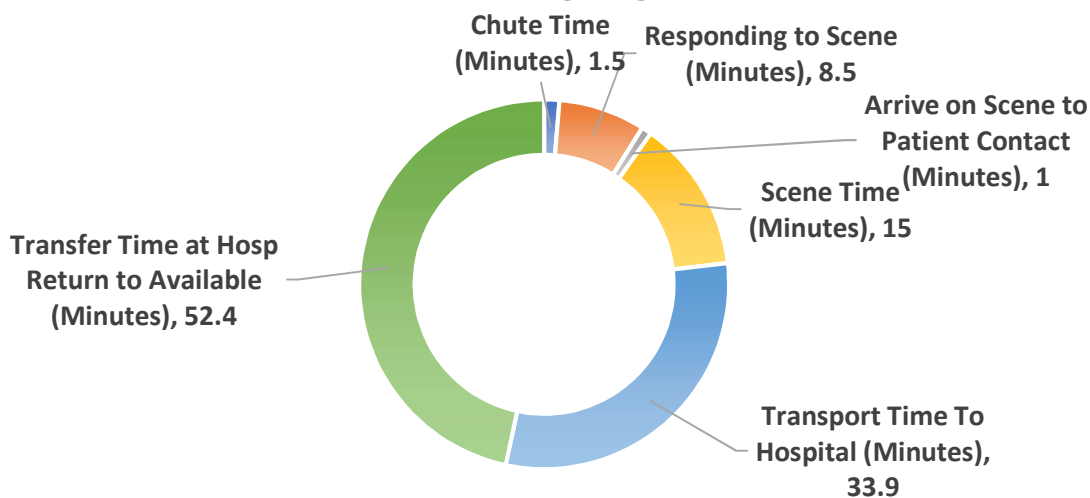
Average Scene Time: (Time from arrival on scene until depart scene): **16.1 minutes**

Average Total Call Time: (Average from dispatch to available-all calls): **70 minutes**

Average Call Time when patient transported: **111.5 minutes**

SCCEMS Anatomy of A Call Times

2023



CORPORATE NEWS

- **ChristianaCare West Grove Campus-** No news about timetable or capabilities. We continue to assume that the emergency room will be open sometime in 2023.
- **New Facility-** The Penn Township Board of Supervisors approved the bid for the new Penn Township Emergency Services Building which will include the new home for MEDIC 94. The \$1.9 million project is partially funded by and \$850,000 grant from Chester County ARPA funds. Construction is expected to start in March with completion expected in the Fall of 2024.

Our Website is accessible at either MEDIC94.org or SCCEMS.org