

# SOUTHERN CHESTER COUNTY EMERGENCY MEDICAL SERVICES, INC. MEDIC 94

# MONTHLY MUNICIPAL REPORT

**MARCH 2022** 

#### **MISSION:**

To deliver leading-edge, quality, pre-hospital, regional, advanced life support emergency medical services designed to dynamically meet the needs of the citizens and visitors of our communities, through a unified team of caring professionals with an overriding goal of improving patient outcomes.

## Call Volume and Activity (through 28 February)

Total # of EMS Incidents for the month 246

Total # of EMS Incidents YTD 524

Total # of Dual Paramedic Incidents for the month: 26\*

Total # of Dual Paramedic Incidents YTD: 55\*

Total # of EMS Transports for the month 158

Total # of EMS Transports YTD 319

Total # of Cancelled Calls for the month 50

Total # of Cancelled Calls YTD 122

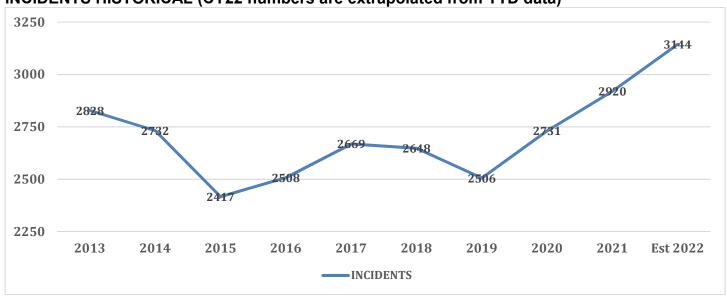
Total # of EMS Stand-by Requests (i.e. Fire or police) **0** 

Total # of EMS Stand-by Requests (i.e. Fire or police) YTD 3

Number of mutual aid calls to another service areas 6

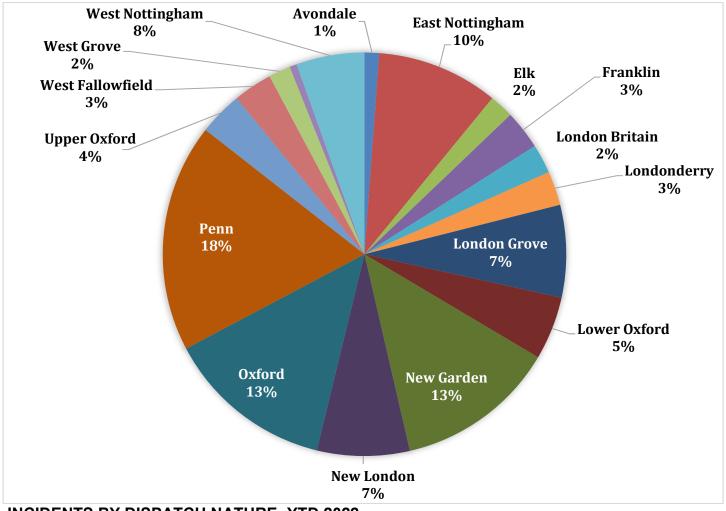
Number of mutual aid calls to another service areas YTD 20

# INCIDENTS HISTORICAL (CY22 numbers are extrapolated from YTD data)

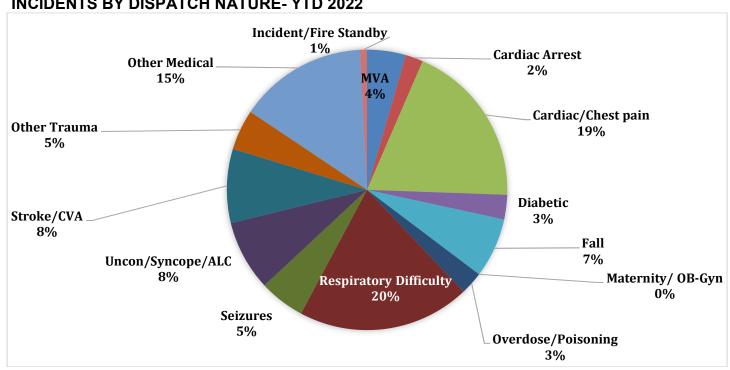


<sup>\*</sup> High acuity and possible multiple critical victim incidents such as cardiac arrests, serious motor vehicle accidents, shootings, stabbing and some unconscious person dispatches have both MEDIC 94 units responding. Statistically, this is counted as one incident. Monthly/ annual responses are determined by adding # of incidents plus number of dual paramedic responses.

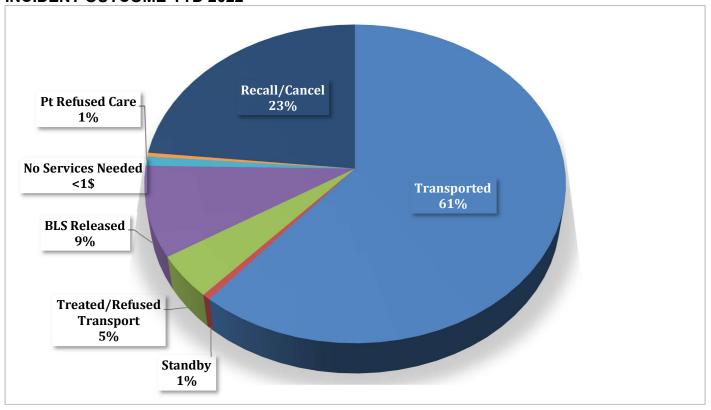
## **INCIDENTS BY MUNICIPALITY-YTD 2022**



# **INCIDENTS BY DISPATCH NATURE- YTD 2022**



## **INCIDENT OUTCOME-YTD 2022**



## **OPERATIONAL TIMES- FEBRUARY 2022**

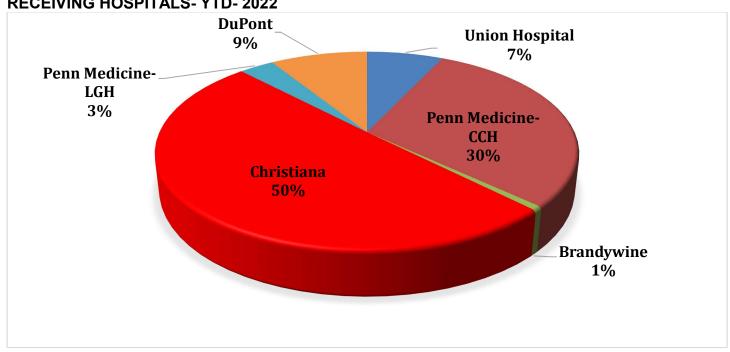
Average Mobilization Time (Time call is received until responding): 1.5 minutes Average Response Time: (Time from responding to arrival on scene): 8.8 minutes

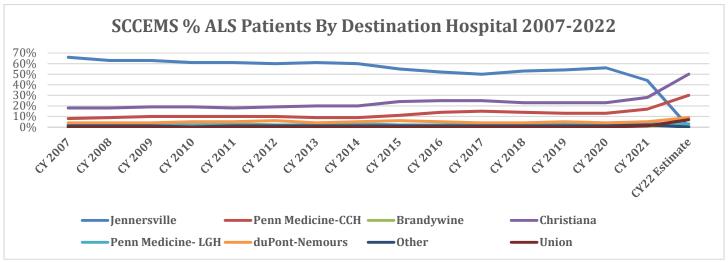
Engagement Time: (responding until patient contact) 11.8 minutes

Average Scene Time: (Time from arrival on scene until depart scene): 15.8 minutes Average Total Call Time: (Average from dispatch to available-all calls): 76.8 minutes

Average Call Time when patient transported: 109.5 minutes

## **RECEIVING HOSPITALS-YTD-2022**





#### **CORPORATE NEWS**

- The SCCEMS Board of Directors held its first meeting of the year on February 24th.
- SCCEMS has received an extension from Tower Health to remain in the quarters at the closed Jennersville Hospital until 30 June. If not purchase occurs by that time, we will request an additional 90-day extension
- SCCEMS has been working with various community groups, media and elected officials to discuss the impact of the hospitals closing on advanced life support services..

#### **OPERATIONS NEWS**

- Very busy 2022 so far. Call volume and transports up @ 10%
- Increased staff to facilitate the fielding of a third paramedic 10hrs/day 7 days a week.
- COVID patients are decreasing significantly. Our PPE supply is strong
- Our new paramedic unit was delivered 7 March. It will take another 60-90 days to have its upfitting and lettering completed. There are significant supply chain issues that are delaying the delivery of emergency lighting equipment.

# FINANCIAL IMPACT OF HOSPITAL CLOSING ON MEDIC 94 OPERATIONS

When it was first announced that the hospital as closing, SCCEMS reached out to our municipal partners about what we estimated at the time would be the financial impact of the closing. Included in the financial impact discussion was the cost of additional staffing, increased supply, vehicle maintenance and fuel costs as well as moving expenses and capital equipment needs.

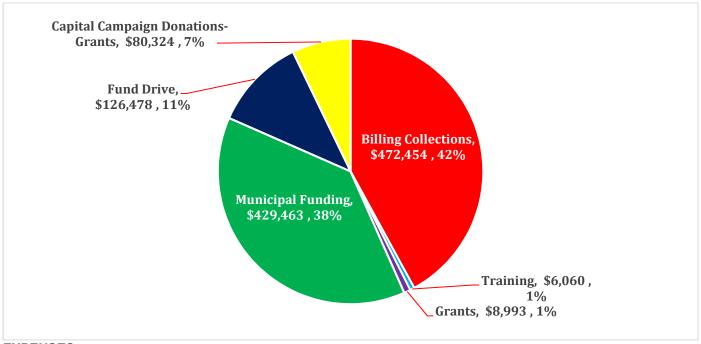
Most municipalities offered additional financial support is addition to the annual funding to help cover these costs. We made the commitment to provide and update for these increased costs on a quarterly basis. We will break of the first quarter estimates in early April in that months municipal update. Thank you for your support of SCCEMS and MEDIC 94!

#### **FY 2021 PRE AUDIT FINANCIALS**

Below is a summary of our CY 2021 Pre-audit financials that were presented to our Board last week. As part of our transparency to the community and our municipal partners, we provide this overview of our financials. More details will be available on the 2021 Annual Report. The independent audit of our finances will be performed over the summer by Nawn and Company with the final audit available in September.

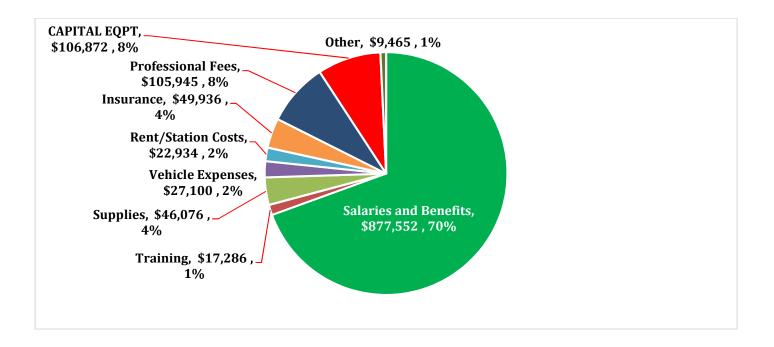
#### **REVENUE**

CY 2021 was a challenging revenue year with billing revenue down significantly. Some of this impact was due to COVID and also due to the higher percentage of patients of government health insurance plans that reimburse approximately 10 cents of the dollar with the remainder unable to be billed. Our annual fund drive in the community was the most successful ever. We are grateful for the support of those we serve. Our municipal funding was higher than expected due to some FY 20 carryover and some ARP funding from New Garden Township (Thank You!) We are proud to report that 100% of our municipalities provided funding with 15 of 17 providing the requested amount. *Thank You!* Overall, our revenue was 13% under budget with billing revenue down 25% accounting for most of the shortfall.



#### **EXPENSES**

Our CY 2021 Operating expenses were again led by salary and benefits for our paramedics. Our expenses for the year were under budget by just over 1% with the only expense areas exceeding budget being vehicle costs and training. Much of this was due to gas price increases and some unexpected major repairs on one of our vehicles



We could not operate without the financial support of our municipal partners. Thank You!

# Our Website is accessible at either MEDIC94.org