



SOUTHERN CHESTER COUNTY EMERGENCY MEDICAL SERVICES, INC. MEDIC 94

MONTHLY MUNICIPAL REPORT

MARCH 2024

MISSION:

To deliver leading-edge, quality, pre-hospital, regional, advanced life support emergency medical services designed to dynamically meet the needs of the citizens and visitors of our communities, through a unified team of caring professionals with an overriding goal of improving patient outcomes.

OPERATIONAL DATA AS OF 2/29/2024

Total # of EMS Incidents for the month of **<u>248</u>**

Total # of EMS Incidents 2024 YTD 547

Total # of Dual Paramedic Incidents for the month: 23*

Total # of Dual Paramedic Incidents 2024 YTD: 43*

Total # of EMS Transports for the month **<u>138</u>**

Total # of EMS Transports 2024 YTD 305

Total # of Cancelled Calls for the month 61

Total # of Cancelled Calls 2024 YTD 129

Number of mutual aid calls to another service areas last month 9

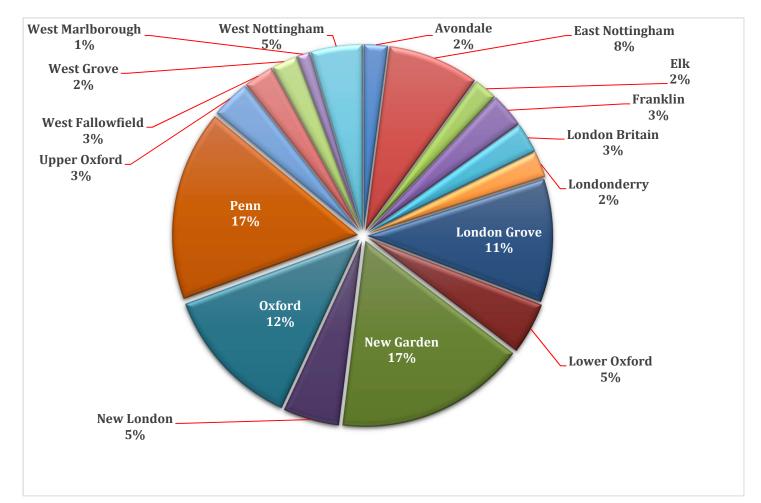
Number of mutual aid calls to another service areas 2024 YTD 22

* High acuity and possible multiple critical victim incidents such as cardiac arrests, serious motor vehicle accidents, shootings, stabbing and some unconscious person dispatches have both MEDIC 94 units responding. Statistically, this is counted as one incident. Monthly/ annual responses are determined by adding # of incidents plus number of dual paramedic responses.

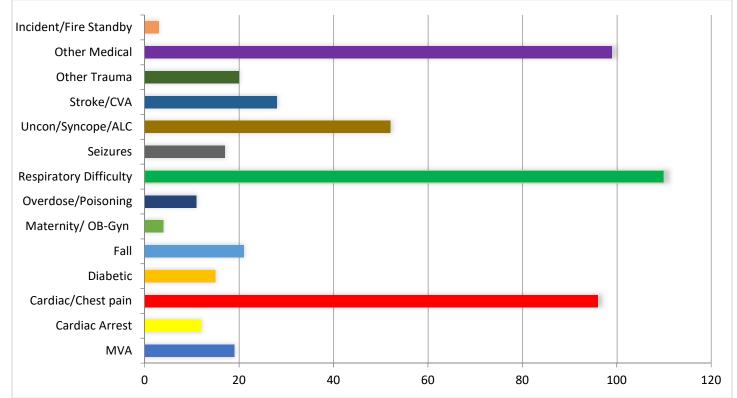
3631 3750 3500 3373 3250 2920 3282 3000 2731 2669 2732 2648 2750 2417 2828 2500 2506 2508 2250 2013 2014 2015 2016 2017 2018 2019 2020 2021 2022 2023 2024 Ext INCIDENTS

INCIDENTS HISTORICAL

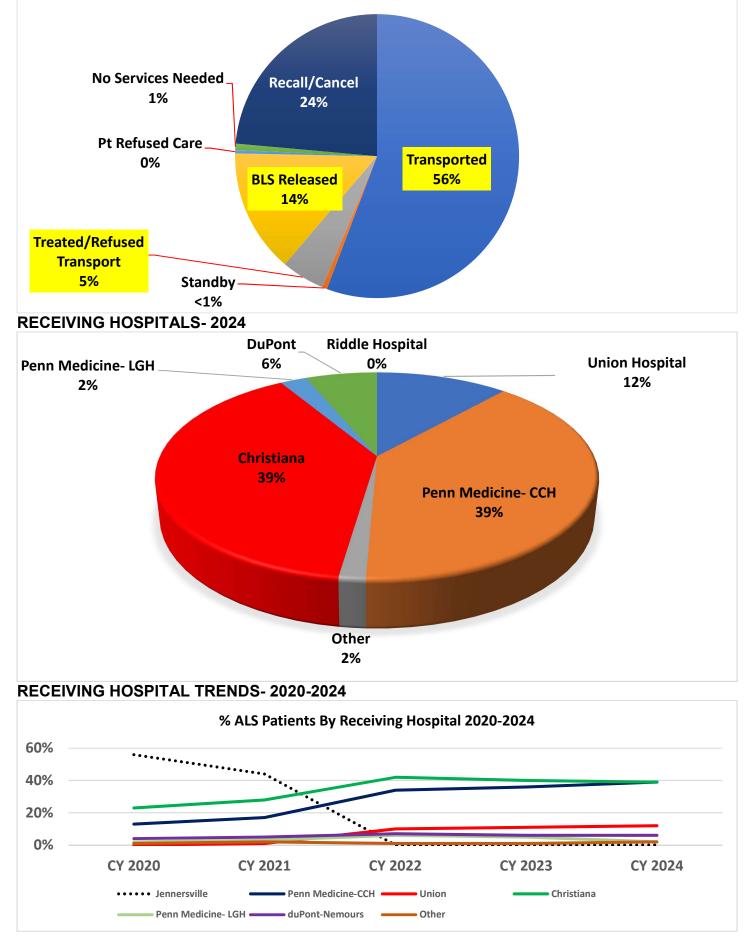
INCIDENTS BY MUNICIPALITY 2024



INCIDENTS BY DISPATCH TYPE/ NATURE- 2024



INCIDENT OUTCOME-2024



OPERATIONAL TIMES- FEBRUARY 2024

Average Mobilization Time (Time call is received until responding): <u>**1.6 minutes**</u> Average Response Time: (Time from responding to arrival on scene): <u>**9 minutes**</u> Engagement Time: (responding until patient contact) <u>**11.7 minutes**</u> Average Scene Time: (Time from arrival on scene until depart scene): <u>**15 minutes**</u> Average Total Call Time: (Average from dispatch to available-all calls): <u>**69.4 minutes**</u> Average Call Time when patient transported: **108.9 minutes**

CORPORATE NEWS

- ChristianaCare West Grove Campus- We continue to our communication with ChristianaCare. They put out additional information in the last 30 days. Here is what we know:
 - Opening of Micro-Hospital ER @ March 2025. This will be located in the eastern wing of the current hospital by the main entrance
 - o Begin to see fencing and work start in April
 - A majority of the current hospital will be demolished to make room for a HealthPlex.
 We are working with ChristianaCare to assure that their demolition minimally effects our operations before we move to our new building
 - The hospital will be branded and operate under ChristianaCare standards by a private for-profit health system- Emerus



New Facility- Site preparation for the new MEDIC 94 station is underway. McComsey Builders will be the contractor hired by Penn Township for the @\$1.8 million dollar Emergency Services Building. SCCEMS will be responsible for furnishings, appliances, interior painting and flooring for the building. We have been able to obtain through grants and donations all of the furnishing and appliances. We are working with local vendors for the completion work and have communicated with local philanthropic organizations for funding to offset those costs estimated at approximately \$50,000.



CELEBRATING OUR OPERATIONAL PARTNERSHIPS

The strength of our organization goes back to the founding principles of MEDIC 94 with the partnerships in governance and operations with the local volunteer fire companies in Oxford, Avondale, West Grove and Cochranville. Representatives from the SCCEMS Board of Directors and the staff were honored to stop each of these organizations meetings to recognize these valuable teammates in care celebrating of 40th anniversary of that partnership.



Our Website is accessible at either MEDIC94.org or SCCEMS.org