



**SOUTHERN CHESTER COUNTY EMERGENCY MEDICAL SERVICES, INC.
MEDIC 94**

MONTHLY MUNICIPAL REPORT

NOVEMBER 2022

MISSION:

To deliver leading-edge, quality, pre-hospital, regional, advanced life support emergency medical services designed to dynamically meet the needs of the citizens and visitors of our communities, through a unified team of caring professionals with an overriding goal of improving patient outcomes.

Call Volume and Activity (through 31 October)

Total # of EMS Incidents for the month **299**

Total # of EMS Incidents YTD **2792**

Total # of Dual Paramedic Incidents for the month: **44***

Total # of Dual Paramedic Incidents YTD: **343***

Total # of EMS Transports for the month **180**

Total # of EMS Transports YTD **1675**

Total # of Cancelled Calls for the month **69**

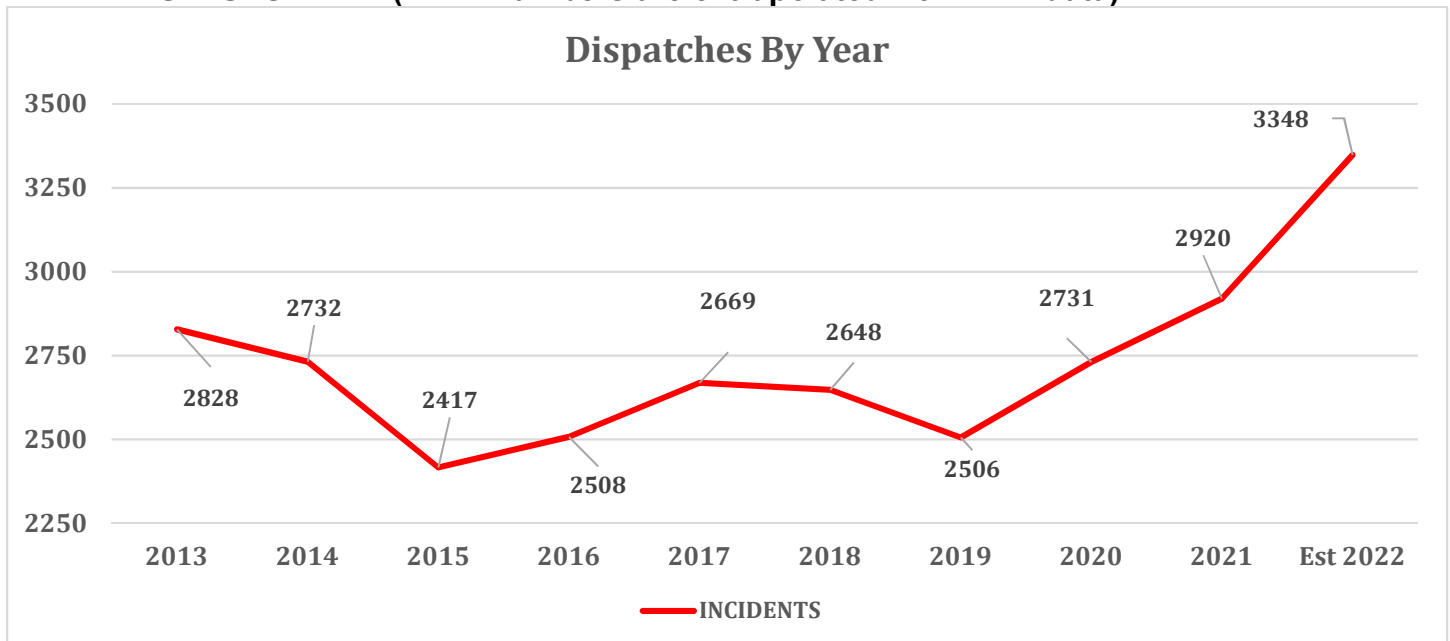
Total # of Cancelled Calls YTD **656**

Number of mutual aid calls to another service areas **13**

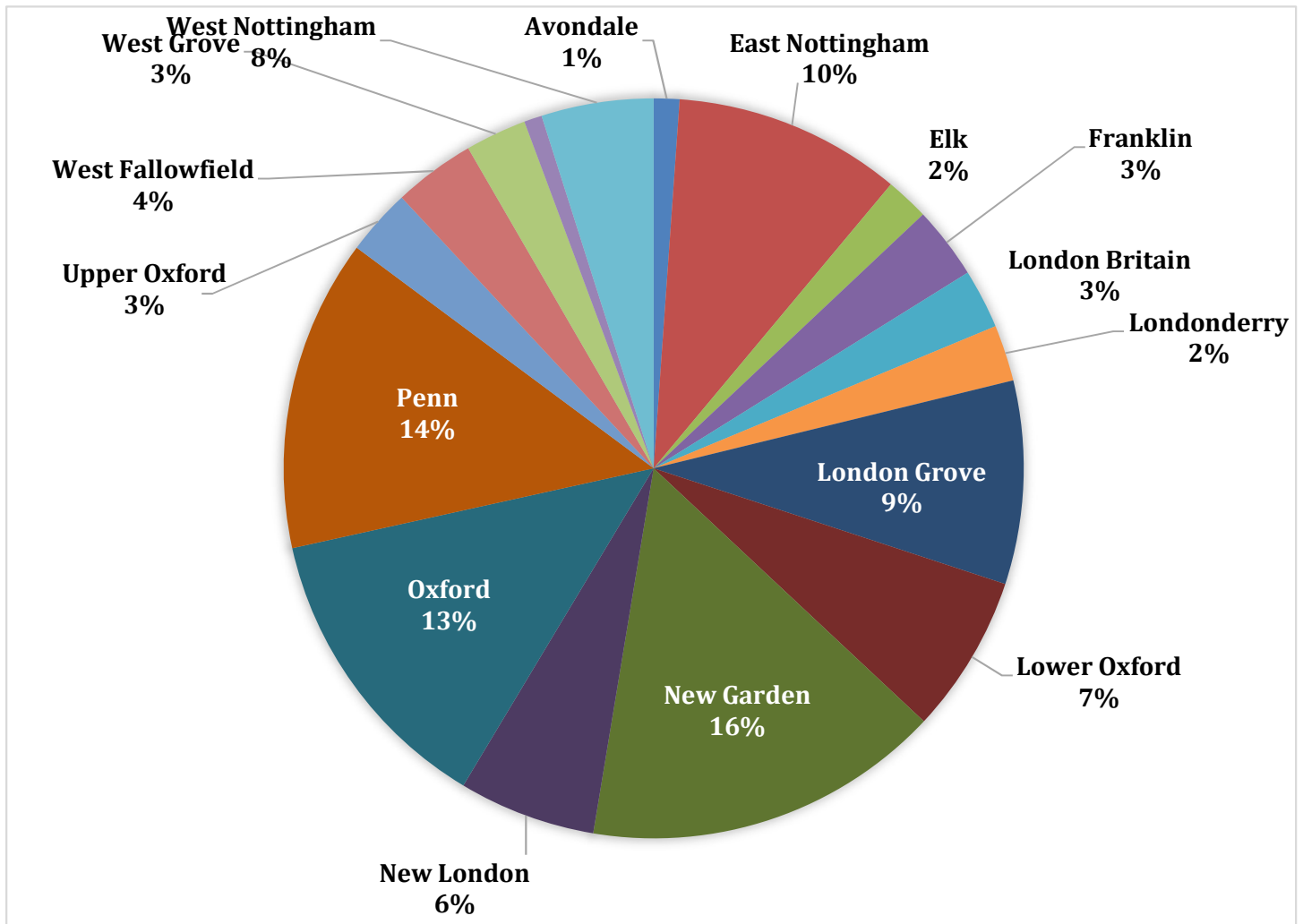
Number of mutual aid calls to another service areas YTD **128**

* High acuity and possible multiple critical victim incidents such as cardiac arrests, serious motor vehicle accidents, shootings, stabbing and some unconscious person dispatches have both MEDIC 94 units responding. Statistically, this is counted as one incident. Monthly/ annual responses are determined by adding # of incidents plus number of dual paramedic responses.

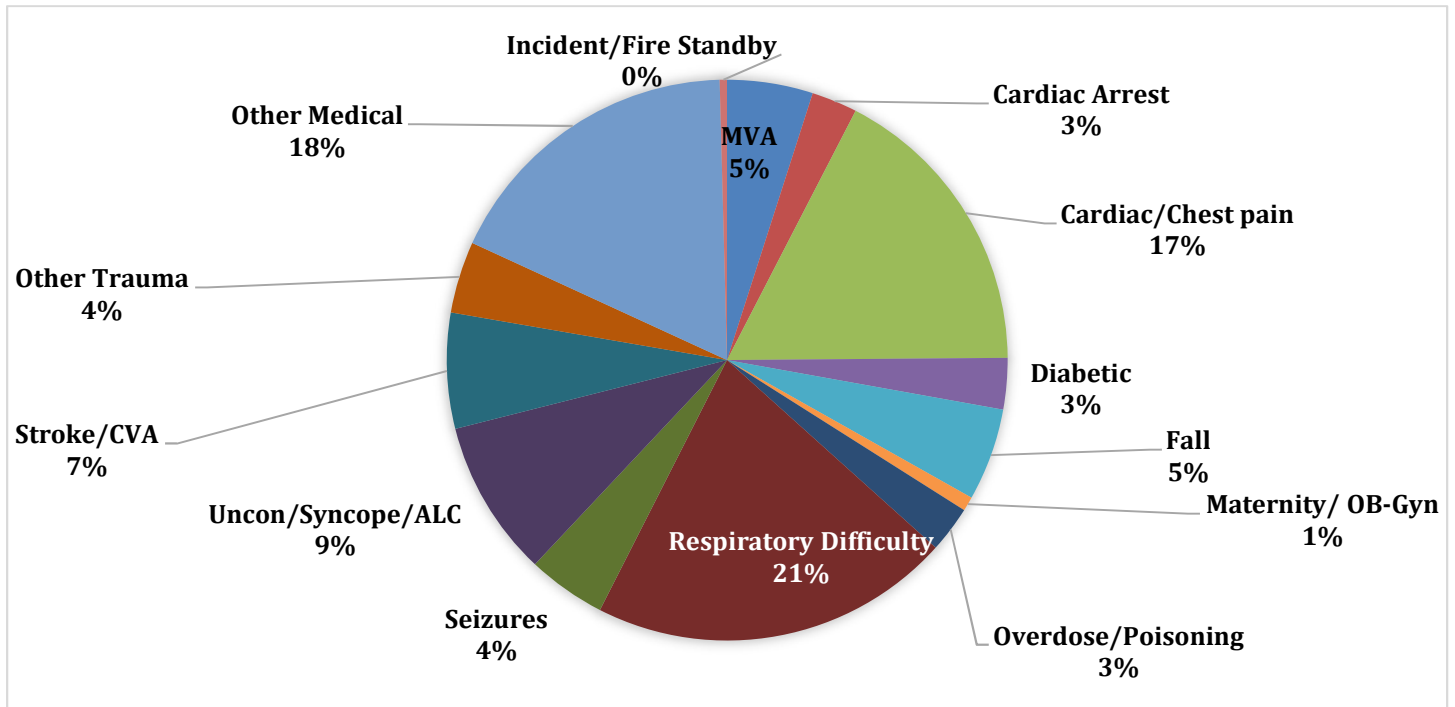
INCIDENTS HISTORICAL (CY22 numbers are extrapolated from YTD data)



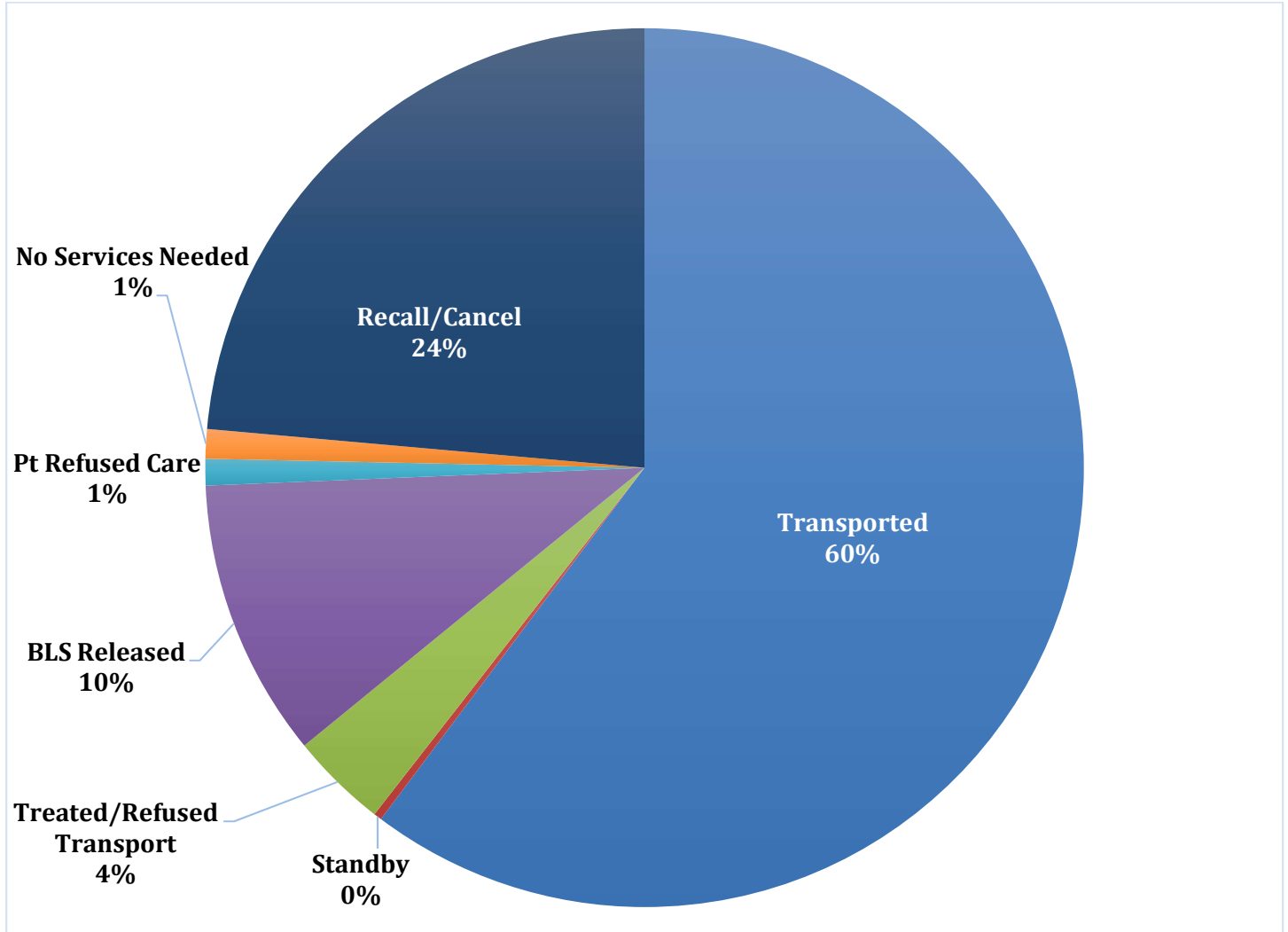
INCIDENTS BY MUNICIPALITY-YTD 2022



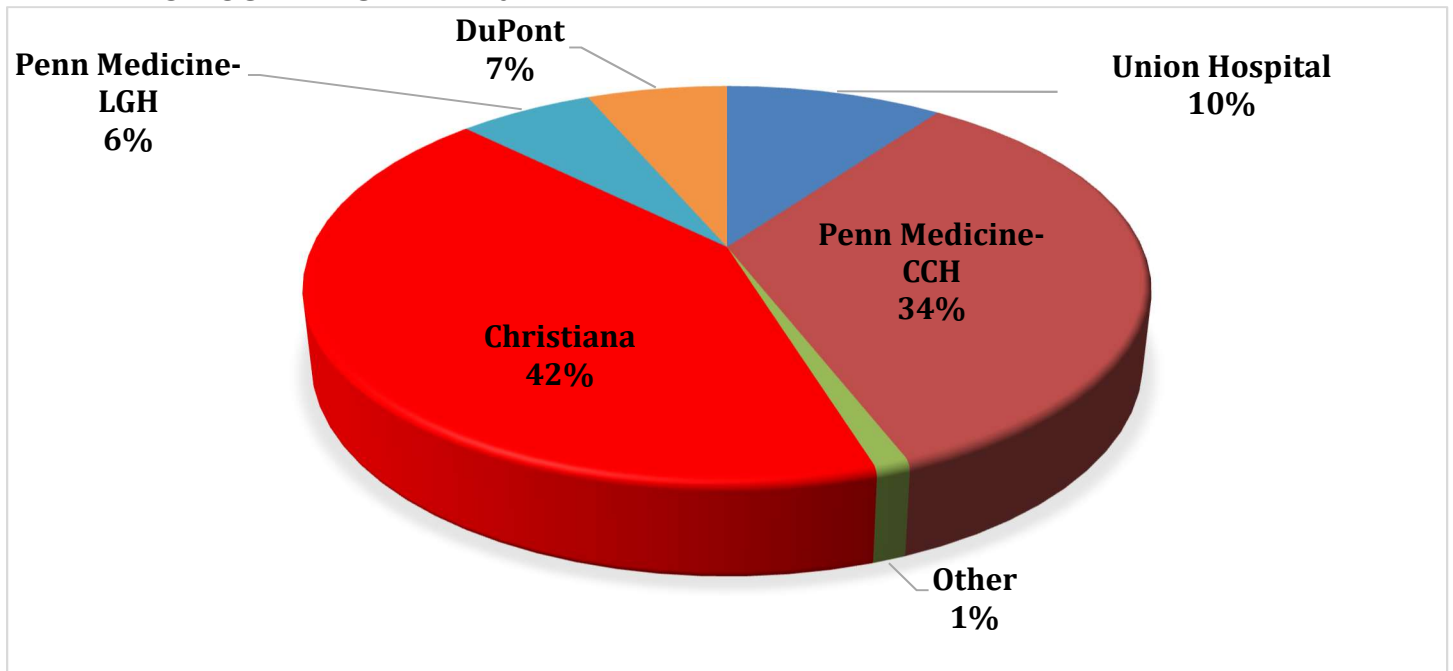
INCIDENTS BY DISPATCH NATURE- YTD 2022



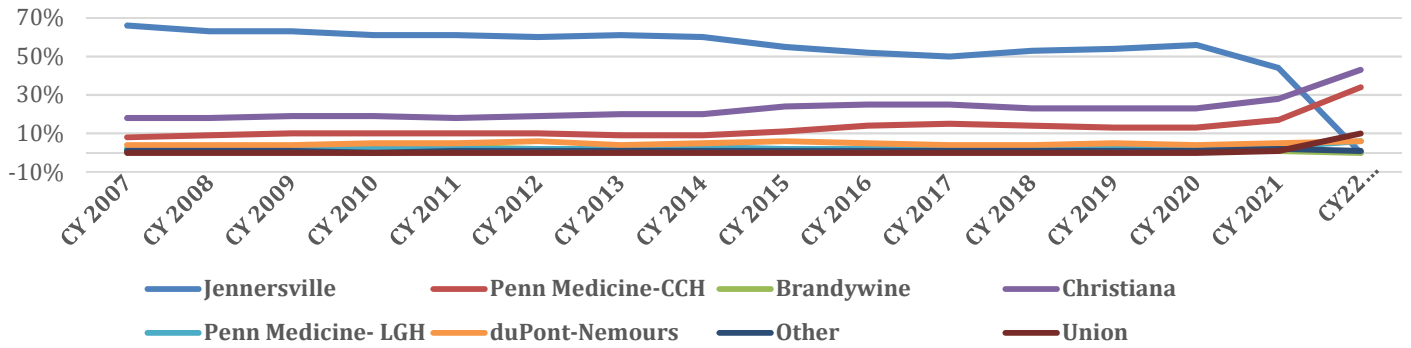
INCIDENT OUTCOME-YTD 2022



RECEIVING HOSPITALS- YTD- 2022



SCCEMS % ALS Patients By Destination Hospital 2007-2022



OPERATIONAL TIMES- OCTOBER 2022

Average Mobilization Time (Time call is received until responding): **1.5 minutes**

Average Response Time: (Time from responding to arrival on scene): **9.1 minutes**

Engagement Time: (responding until patient contact) **12.8 minutes**

Average Scene Time: (Time from arrival on scene until depart scene): **15.3 minutes**

Average Total Call Time: (Average from dispatch to available-all calls): **75 minutes**

Average Call Time when patient transported: **112.9 minutes**



Impact of the Closing of Jennersville Hospital on **MEDIC 94**

January 1- October 31, 2022

Call Volume Up **16%**

\$91,436 additional staffing costs

Patients Transported- **+6%**

Vehicle Mileage- **+ 41%**

\$13,061 additional fuel costs

Average Length of Call **+18%**

\$9,000 additional supply costs

63 minutes to 74 minutes

Average Transport Time- **+30%**

\$113,497 total additional
operations expenses

86 minutes to 112 minutes

CORPORATE NEWS

- The SCCEMS Board of Directors met on 20 October.
 - The 2021 Independent Audit was completed by Nawn & Co CPAS. Board approved the clean audit.
 - The Board approved a second draw down of \$100,000 from investments for operations. This is the second draw down of these funds for 2022

- As part of the audit process, we determined that SCCEMS was eligible for the Employee Retention Credit that was part of the CARES Act. The refundable credit on wages during 2021 will be approximately \$210,000. SCCEMS will use the credit towards our employee salaries and benefits in 2022 and 2023. We have found that with inflation, our salary scale has not been keeping up with market levels. Our ability to remain competitive and retain and recruit new staff is paramount to the success of our operations.
- GRANT- Senator Carolyn Comitta has announced a Legislative Initiative Grant for SCCEMS towards the purchase of a new paramedic responder vehicle. This grant as well as the Office of the State Fire Commissioner Grant that was approved will completely fund the new unit which is expected to be placed into service in March 2023
- WESTERN ALS SITUATION- With the closing of MEDIC 93 units in Coatesville and Parkesburg 1 September, we became concerned that SCCEMS resources would be pulled that direction to cover calls. Our Board created a sub-committee to meet with EMS services and municipalities in that area to discuss our governance, operations and funding models. We provided what it would cost for SCCEMS to put staff a 3rd paramedic unit in Parkesburg. We made no commitment to staff a 3rd paramedic unit in Parkesburg. **Since September 1, MEDIC 94 has not been dispatched to any calls in this area formally served by MEDIC 93.** West Marlborough resolved to have SCCEMS cover all of their township and Highland Township is being covered by both SCCEMS and Westwood EMS for advanced life support.
- CHRISTIANACARE- There is no timetable for the opening of the ChristianaCare-West Grove Campus. SCCEMS continues to operate from the closed hospital. We have had ongoing communications with the leadership of ChristianaCare and have found them very supportive of SCCEMS's continued presence on the campus. We have provided ChristianaCare the details of our past lease and purchasing agreements with the hospital owner as well as facility needs and upgrades that we would need if we remain at the hospital. The ChristianaCare leadership has been attentive listeners to the operational and community leadership of SCCEMS as to how best to provide medical services at the hospital. We remain excited about future healthcare partnership but like many are a bit frustrated by the delays in the formal announcement of timetables and scope of services to be provided.

The SCCEMS Board will meet again December 6th. At that meeting our 2023 Budget will be approved as well as 2023 Board Officers. SCCEMS will communicate with our municipalities the following week with details of the budget.

OPERATIONS NEWS

- POWER TRUCK- Due to the closure of Jennersville Hospital, SCCEMS has been staffing and addition "power truck" 10 hours a day, 7 days a week. The addition of this additional provider helps maintain paramedic coverage in the district due to increased transport time and hospital waits. That unit has been staffed over 70% of the time and has been responding to over 15% of our dispatches.
- HOSPITAL WAIT TIMES- Overall hospital wait times in the ER to transfer patients have decreased over the past several months. We are still challenged at times at the Chester County Hospital where crews have seen continuing challenges at times to transfer patients in a timely manner.
- PRE-HOSPITAL ANTIBIOTICS- SCCEMS paramedics have begun carrying Ancef, an intravenous antibiotic that is beneficial to patients with complicated fracture. Early administration of the medication has been proven to decrease the likelihood of post injury infection.

- **IT'S A GIRL!** Paramedic Ron Berardocco delivered a healthy baby girl enroute to Chester County Hospital on October 28th. Mom and baby are doing great!
- **OUTREACH-** We are back out doing our community education and outreach programs Paramedic Sergeant Jake Barnes is leading this effort. If you would like a hands Only CPR, Stop the Bleed, Paramedic Demo at your municipal event, please contact Jake at jbarnes@sccems.org.

FUND DRIVE

Our annual fund drive mailer to the community will be arriving in residential and business mailboxes the weekend before Thanksgiving. This annual campaign raises approximately 10% of our annual operating revenue. Any advertng that you can assist us with through your municipal outreach is appreciated.



SUPPLEMENTAL FUNDING

Thank you to Oxford Borough, West Grove Borough, New Garden Township, New London Township, Londonderry Township, West Nottingham Township, East Nottingham Township, Franklin Township and London Britain Township that have provided full or a portion of their supplemental funding towards our operations so far this year. We will be sending out the second part of the supplemental request for 2022 the end of this month once we determine actual additional costs. Several municipalities shave reached out to us regarding capital-funding needs with municipal ARP funds.



Our Website is accessible at either MEDIC94.org or SCCEMS.org