



SOUTHERN CHESTER COUNTY EMERGENCY MEDICAL SERVICES, INC.
MEDIC 94
MONTHLY MUNICIPAL REPORT **NOVEMBER 2024**

MISSION:

To deliver leading edge, quality, pre-hospital, regional, advanced life support emergency medical services designed to dynamically meet the needs of the citizens and visitors of our communities, through a unified team of caring professionals with an overriding goal of improving patient outcomes.

OPERATIONAL DATA AS OF 10/31/2024

Total # of EMS Incidents for the month of **311**

Total # of EMS Incidents 2024 YTD **2965**

Total # of Dual Paramedic Incidents for the month: **33***

Total # of Dual Paramedic Incidents 2024 YTD: **271***

Total # of EMS Transports for the month **168**

Total # of EMS Transports 2024 YTD **1652**

Total # of Cancelled Calls for the month **57**

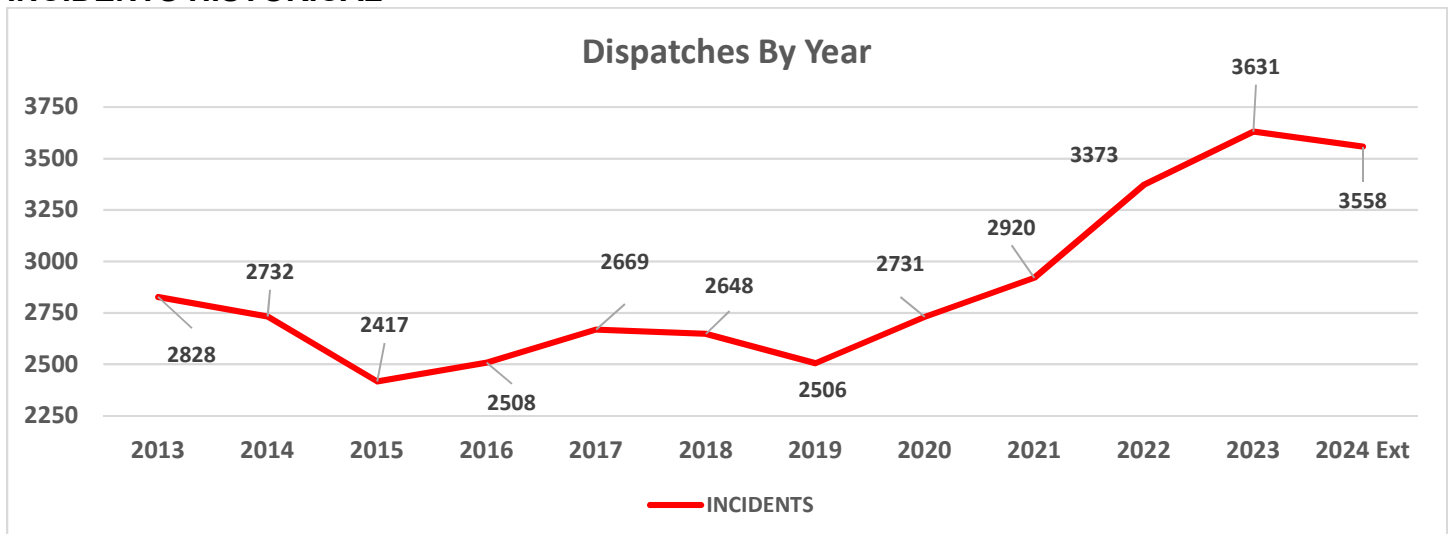
Total # of Cancelled Calls 2024 YTD **684**

Number of mutual aid calls to another service areas last month **8**

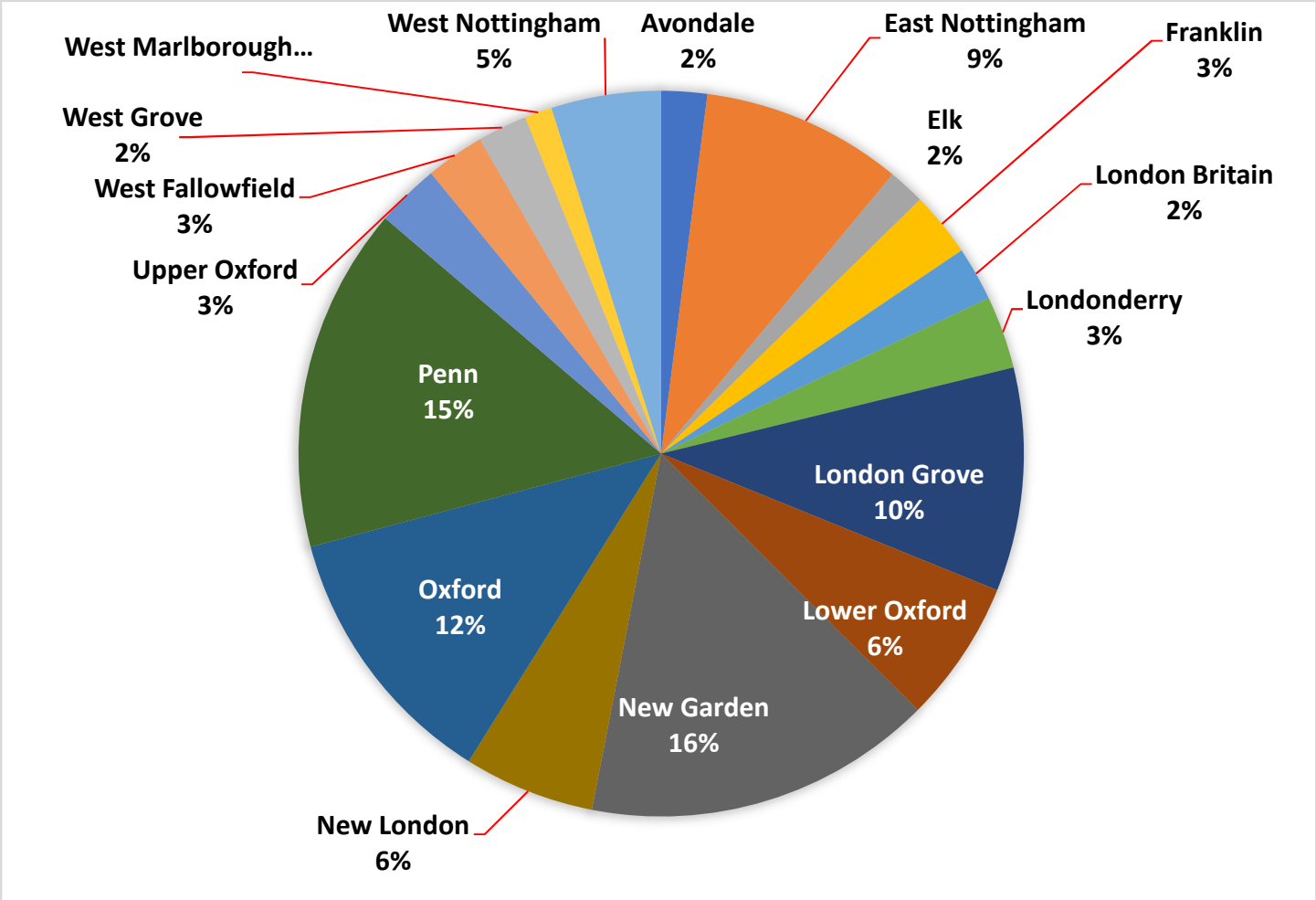
Number of mutual aid calls to another service areas 2024 YTD **111**

* High acuity and possible multiple critical victim incidents such as cardiac arrests, serious motor vehicle accidents, shootings, stabbing and some unconscious person dispatches have both MEDIC 94 units responding. Statistically, this is counted as one incident. Monthly/ annual responses are determined by adding # of incidents plus number of dual paramedic responses.

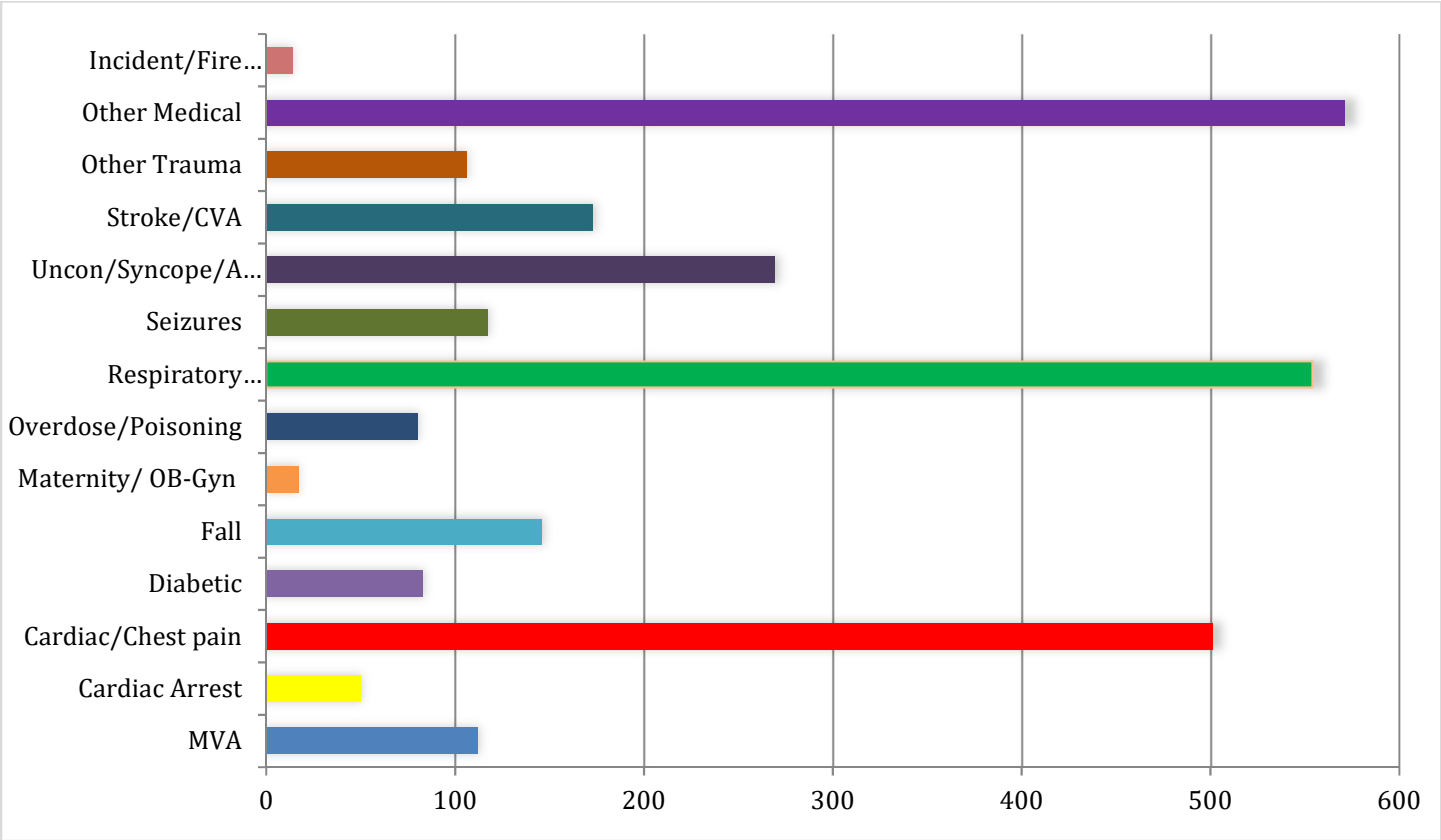
INCIDENTS HISTORICAL

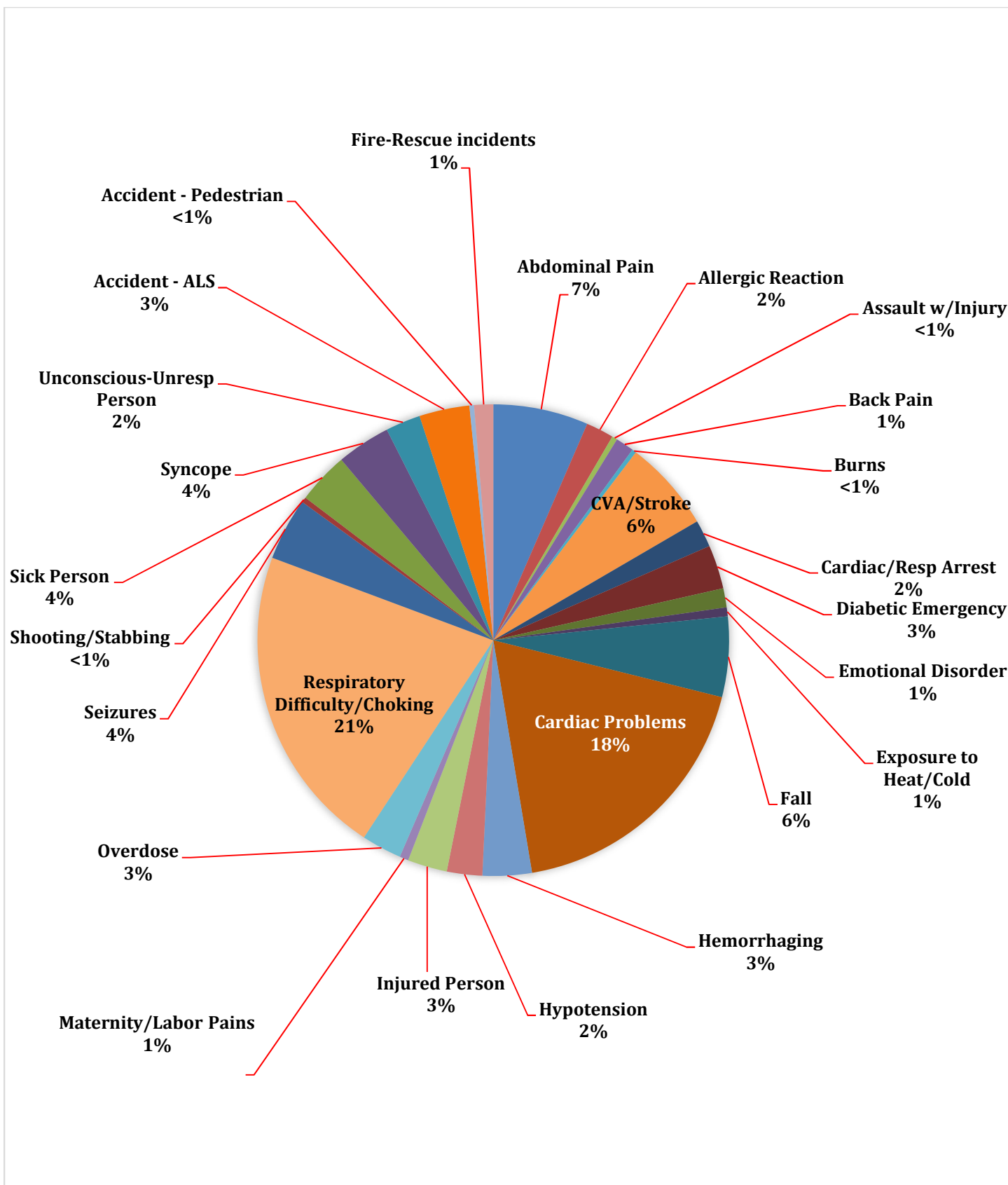


INCIDENTS BY MUNICIPALITY 2024



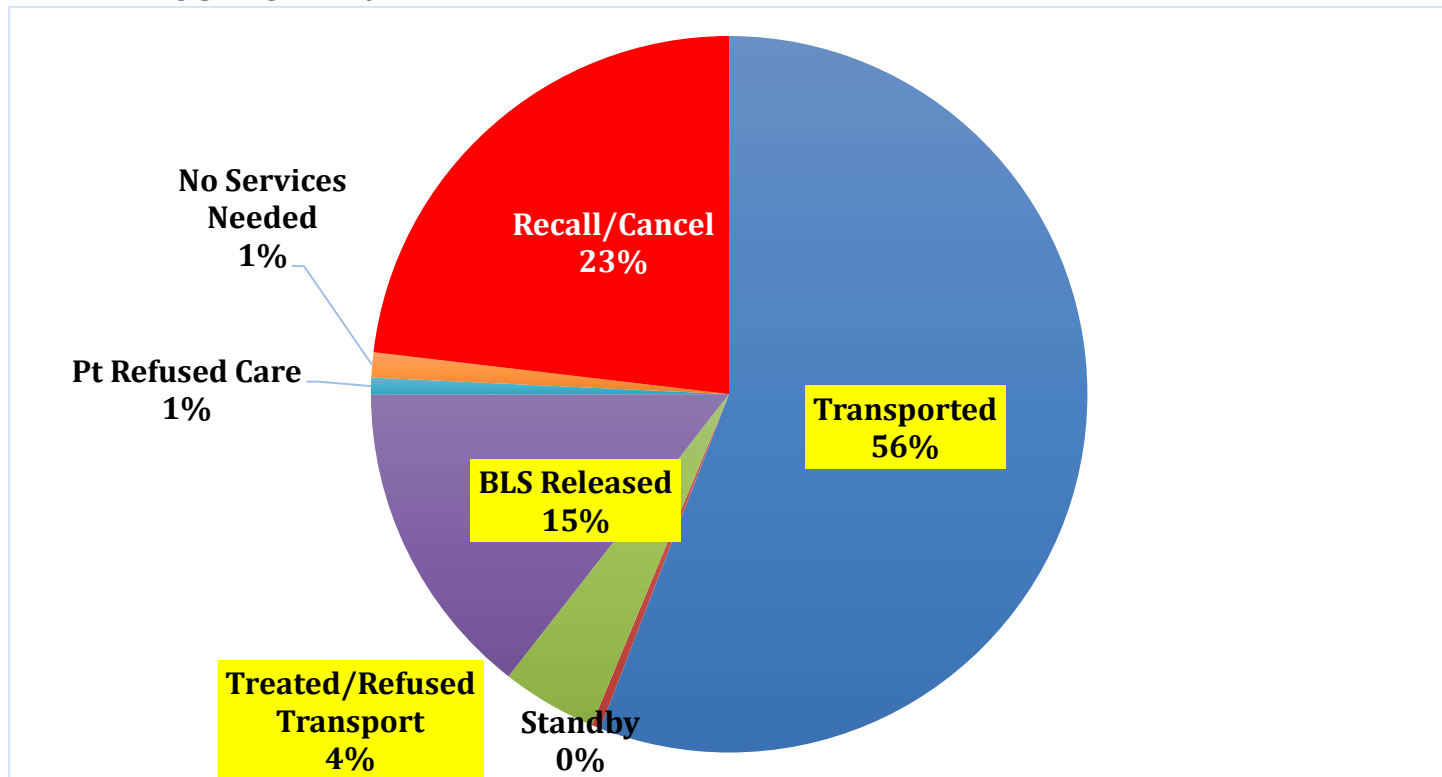
INCIDENTS BY DISPATCH TYPE/ NATURE- 2024



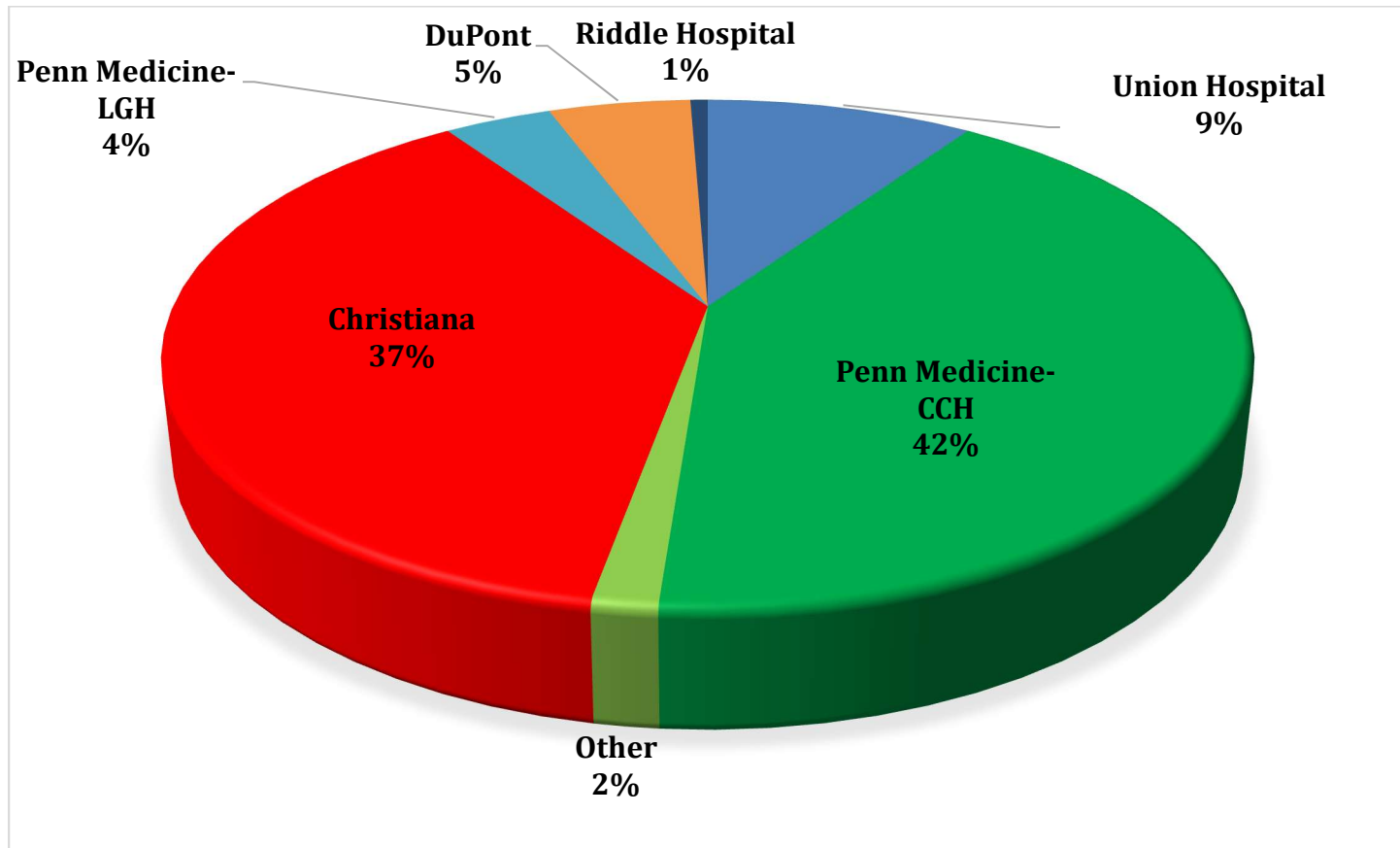


One municipality asked for a more detailed breakdown of patients by medical category. Above is the percentage breakdown

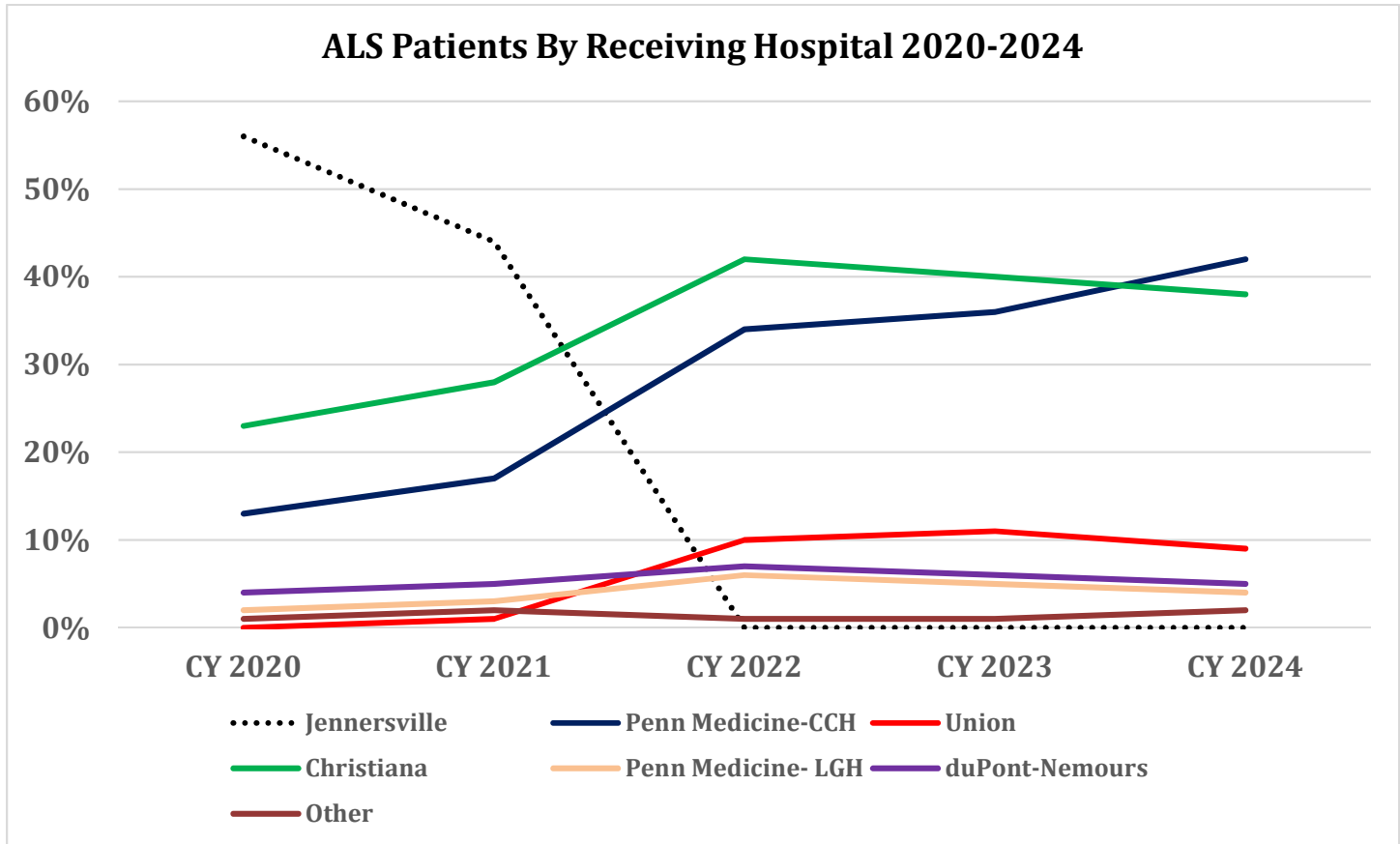
INCIDENT OUTCOME-2024



RECEIVING HOSPITALS- 2024



RECEIVING HOSPITAL TRENDS- 2020-2024



OCTOBER 2024

Average Mobilization Time (Time call is received until responding): **1.5 minutes**

Average Response Time: (Time from responding to arrival on scene): **8.7 minutes**

Engagement Time: (responding until patient contact) **11.4 minutes**

Average Scene Time: (Time from arrival on scene until depart scene): **15.5 minutes**

Average Total Call Time: (Average from dispatch to available-all calls): **69.5 minutes**

Average Call Time when patient transported: **112 minutes**

CORPORATE NEWS

- The **SCCEMS Board of Directors** will meet in mid-December to approve the 2025 Operations Budget and 2025 Board Officers
- **ChristianaCare West Grove Campus-** ChristianaCare recently announce at a local chamber meeting that the new Neighborhood Hospital will open late-Summer 2025. SCCEMS has provided our 30-day notice on 30 October to ChristianaCare that we will be vacating the building by the end of November.
- **2023 Audit-** Our annual financial audit is complete and has been approved by our Board Finance Committee. Copies of our 990 and financial statements will be uploaded to medic94.org in the coming weeks.
- **New Building-** We have received the Certificate of Occupancy of our new building on 18 September and have started moving into the new building. We expect to be running from the building 24/7 as of 21 November. This will be the long-term home of MEDIOC 94 as well as Avon Grove Emergency Management. The building has garage space, storage, administrative offices a kitchen and bunkrooms as well as a multi-purpose room for meetings, training and emergency operations. A Spring 2025 open house is planned.



OPERATIONS NEWS

- **Cardiac Monitors-** In 2021, SCCEMS began its transition to the Philips Tempus Cardiac Monitor Defibrillators. A capital campaign generated over \$180,000 in donations and grants to fund the new monitors. Since placing the devices in service, we have been challenged with failures and technical difficulties that have been unresolved by the manufacturer. As a result, the organization made the decision to switch to a new device. It is essential that our paramedics have a reliable piece of equipment to care for our patients. On October 7th, we will transition to a similar device manufactured by Zoll Medical while we pursue a refund of our investment from Philips Healthcare. We were fortunate to be able to revise some of our grant funds towards the costs for the new devices and Zoll further provided 0% financing while we seek resolution from Philips.

FUND DRIVE

- Our annual fund drive mailer to the community will be arriving in residential and business mailboxes the weekend before Thanksgiving. This annual campaign raises approximately 10% of our annual operating revenue. Any advertising that you can assist us with through your municipal outreach is appreciated.



We want to extend our heartfelt gratitude to all the municipalities supporting MEDIC 94. Your dedication and collaboration ensure that our communities are cared for, safe, and supported in times of need.

This Thanksgiving, we are especially thankful for the partnership, trust, and commitment you show every day. Together, we are making a difference in the lives of so many.

Wishing you, your staff, and your families a holiday filled with joy, warmth, and gratitude. Happy Thanksgiving!



We are on the web at medic94.org or sccems.org and on Facebook at <https://www.facebook.com/Medic94SCCEMS>