

15 MOUNTAIN ROAD  
RAVENA, NY 12143

# VILLAGE OF RAVENA

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## TRUSTEES

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**MAYOR**  
BILL MISURACA, JR.

RE: March and September water/sewer billing for the year 2022

Welcome to the Department of Public Works (DPW) Bi-Annual newsletter. In this newsletter, you will find important information about your water/sewer services, water main flushing dates, water quality report(s), services offered by the Village, etc.

The Village of Ravena is looking for YOUR help! The US Environmental Protection Agency has recently made revisions to the Lead and Copper Rule for local drinking water sources. Within these revisions is the requirement for all water providers to develop an inventory of all service lines in their systems to identify potential sampling locations and to better communicate with residents and property owners that are or may be served by lead service lines to inform them of the actions they may take to reduce their risks. For us to complete this requirement, we are asking for YOUR HELP! \*\*What are "Service lines" you may be wondering? Service Lines are the small water lines that run from the mainline to your home.

We are asking each resident to check their water service line, where your pipes enter your home, and email the Village a brief description of the findings, i.e. plastic/copper/lead lines, along with a **photo**. We request that you please submit your findings to the email below.

This task should only take approximately 10-15 minutes of your time, by requesting this of our residents the Village of Ravena is eliminating the need to schedule an appointment with EVERY property owner and our water technician, in turn decreasing the time frame of this required standard and of utmost importance saving taxpayers money that the Village would have to pay in overtime to complete this "project".

\*Email\* Ravlinecheck@gmail.com

If this is in any way is confusing or is something unobtainable please feel free to contact us at 518-756-8933 to schedule a service appointment with a Village Water Tech.

Once we have this information, we will be creating a digital map of the Village of Ravena water districts that residents will have access to from their homes.

**\*THE VAST MAJORITY OF HOMES IN THE VILLAGE OF RAVENA WATER DISTRICT DO NOT HAVE LEAD LINES\***

In the meantime, if you are concerned about the potential for lead in your drinking water, here are some steps you can take to minimize your risk of exposure:

- 1) *Use only cold water* for drinking, cooking, and preparing baby formula. Hot water dissolves lead more quickly.
- 2) *Flush your pipes* anytime water has been unused for more than 4-6 hours. Lead levels are highest when the water has been sitting in pipes. Run your cold water for 3-5 minutes to ensure complete flushing. **\*DISCOLORATION OF WATER IS NOT AN INDICATOR OF LEAD\***
- 3) *Routinely clean faucet screens* which can accumulate lead and rust particles.
- 4) *Use a water filter that is certified NSF 53* to remove lead.

The Village of Ravena does routine WATER MAIN FLUSHING. The Village Water Department will NO LONGER be advertising the Water Main Flushing dates in the local papers, instead, we will include them in this bi-annual newsletter. However, we will continue to post them on our Village of Ravena webpage and Social Media pages. Please take note of the dates below and mark them on your calendar(s) or make a note somewhere you'll see often, we suggest your washing machine. Some discoloration may be noticed in your water during flushing times and this could inadvertently result in the staining of your laundry. If discoloration does occur during these flushing times, please run your water until clear.

**\*The Spring 2022 Water Main Flushing Program will run as listed below\***

**The week of May 09, 2022**

Annual Drinking Water Quality Reports are available on the Village of Ravena website at [WWW.villageofravena.com](http://WWW.villageofravena.com) or you can contact the water department at 518-756-2024 to have a copy of the report mailed to you. Annual reports are available on July 1st of the subsequent year.

*The table below is a listing of water sewer, and property billings, when, how, and where to make a payment. The Village of Ravena recently started Credit Card payments for water/sewer and property taxes, we ask that you keep in mind the CC company applies a 2.45% charge, this fee does not get paid to the Village.*

*When making a tax payment please keep the following in mind:*

*-The Village does not have online billing*

*-CC payments will have an additional 2.45% (see above)*

*-If tax is not being paid in the form of CC or cash ALL payments should be made out to the Village of Ravena*

March- water/sewer rents <i>*Please note that water/sewer rents rates cover the PRIOR six months of usage*</i>	ALL payments can be delivered to the Village Clerks office located at 15 Mountain RD. Ravena, NY 12143 between the hours of 8:30 AM-4:00 PM. If at any time you cannot deliver payments between normal working hours, you can place your payment in one of the two drop boxes located at either the Mountain RD entrance or the Layman ST. entrance.
September- water/sewer rents <i>*Please note that water/sewer rents rates cover the PRIOR six months of usage*</i>	ALL payments can be delivered to the Village Clerks office located at 15 Mountain RD. Ravena, NY 12143 between the hours of 8:30 AM-4:00 PM. If at any time you cannot deliver payments between normal working hours, you can place your payment in one of the two drop boxes located at either the Mountain RD entrance to Village Hall or the Layman ST. entrance.
June- property tax <i>*Once a year billing*</i>	ALL payments can be delivered to the Village Clerks office located at 15 Mountain RD. Ravena, NY 12143 between the hours of 8:30 AM-4:00 PM. If at any time you cannot deliver payments between normal working hours, you can place your payment in one of the two drop boxes located at either the Mountain RD entrance to Village Hall or the Layman ST. entrance.

Thank you in advance for your cooperation.

Village of Ravena Department of Public Works