

# Privacy Policy and SMS Terms & Conditions

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## | Privacy Policy

At Now In Need, we collect information to provide better services to our users. This includes information you provide directly to us (such as contact information when you fill out a form) and information collected automatically through cookies and similar technologies when you visit our website.

We use the information we collect to operate our website, communicate with you, provide support, and improve our services. We implement industry-standard security measures to protect your personal information from unauthorized access, alteration, or disclosure. We do not sell your personal information to third parties.

We may update this Privacy Policy from time to time. Any changes will be posted on this page.

## | SMS Messaging Terms and Conditions

**Program Description:** Now In Need offers a text messaging program to provide updates, support, and notifications. By opting into our SMS program, you consent to receive recurring automated messages.

**Data Sharing & Compliance:** No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the stated categories in this privacy policy exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

**Opt-Out and Support:** End users can opt out of receiving further messages by replying "STOP" to any message you receive from us. You may receive a final confirmation message. For help or more information, reply "HELP" to any message or contact us directly at our support email.

**Message Frequency and Rates:** Message frequency may vary. Message and data rates may apply depending on your mobile carrier plan. Please check with your wireless provider for details.