



**FAQs
2024 SEHIA Conference
November 4-8, 2024**



2024 SEHIA CONFERENCE

How do I register for the conference?

- **Attendees:** <https://sehia.org/2024-conference-attendee>
- **Exhibitors:** <https://sehia.org/2024-conference-exhibitor>

What is the Early Bird Conference Registration rate?

\$405.00 / attendee.

When does the Early Bird Conference Registration rate end?

August 31, 2024.

If my agency chooses to pay by check for the Early Bird rate, when is the registration check due?

Checks must be received by 8/31/2024.

Make check out to "Southeastern Homicide Investigators Association" and mail to:

SEHIA
ATTN: Jen Spears
PO Box 102
Sorrento, FL 32776

What is the Regular Conference Registration rate and when does it start?

\$455.00 / attendee from September 1, 2024, through the conference dates.

If my agency chooses to pay by check for the Regular Registration rate, when is the registration check due?

Checks must be received by 10/19/2024.

Make check out to "Southeastern Homicide Investigators Association" and mail to:

SEHIA
ATTN: Jen Spears
PO Box 102
Sorrento, FL 32776

What is the address for the training?

The Westin San Antonio North, 9821 Colonnade Blvd, San Antonio, TX.

Is there a discount available for more than one person attending from the same agency?

No discounts for registration are available for the 2024 SEHIA Conference.

How can my agency pay for registration?

Within the registration, there is an option to pay by check or by credit card. If your agency is having trouble processing the credit card (PayPal is the credit card processor) please email conference@sehia.org and request assistance. We are aware that some governmental agencies choose not to allow credit card processing via PayPal and we can set up a separate invoice using Square for credit card payments.

My agency chose “check” as the option for payment, but now wants to use a credit card. What do I need to do?

Every registration form that chooses “check” as the payment option will also receive a Square invoice.

The invoice goes to the individual identified in the registration form as responsible for payment. The Square invoice is usually emailed within 24-36 hours. Please ask the individual identified as responsible for payment to check their spam folders, as that is where the Square invoice usually ends up. If the invoice cannot be located, please contact conference@sehia.org with the Jotform invoice number, the name(s) of person registered, and agency name, and we will be glad to research and resend the Square invoice.

I need a receipt for my registration and could not find one in my email. How can I get a registration receipt?

Email conference@sehia.org and request assistance. Please provide the following information, as available: Date of Registration; Department Name and Address; Name of Attendee; Attendee Email, Jotform # if available.

What is the dress for the conference?

Casual attire but no shorts, t-shirts or tank tops. Be prepared for the rooms to be a little warm or cool, as temperatures may fluctuate.

Are meals covered during the conference?

No meals are covered.

Where do I find the Conference Agenda?

The Agenda, Flyer, and Presentations Summary can be located at <https://sehia.org/2024-agenda>.

How many hours of training are counted?

Forty (40) hours are counted. Each attendee will receive a training certificate.

Will there be ABMDI credits?

Once the Agenda is finalized, SEHIA will submit for credits. SEHIA has been successful in getting the credits for past conferences.

Will there be TCOLE credits?

Once the Agenda is finalized, SEHIA will submit for credits. SEHIA has been successful in getting the credits for past conferences.

Does SEHIA use an app at the Conference?

Yes, Cvent is the app used. Each attendee must have a mobile phone registered that can download the application. Your phone number is requested during the registration process. Please provide a mobile number for a phone that will allow app downloads.

I have a question not listed. Who do I contact?

Please email conference@sehia.org with your questions.

ATTENDEE REGISTRATION / EXHIBITOR SET-UP

When will registration onsite be open?

- **Attendees:** Registration opens Sunday, November 3, from 5:00-8:00 PM and November 4, 7:00-7:45 AM.
 - **Questions?** Email conference@sehia.org
- **Exhibitors:** Exhibitor Set-Up is November 3, from 3:00-5:00 pm. Exhibitor Take-Down is no later than 5:00 pm on November 6.
 - **Questions?** Email briantully@sehia.org

SEHIA STORE

When does the SEHIA Store open?

The store opens Sunday, November 3, 5:00-8:00 PM. The store is open mornings prior to the start of the conference day, at breaks, and for a little while after the conference day, depending on scheduled activities.

When does the SEHIA Store close?

The store will begin closing down on November 8, after the beginning of the conference day.

SPEAKERS

I would like to submit a case for review and consideration for the 2024 SEHIA Homicide Investigators Conference. How do I do that?

Email Jen Spears, President, at jenspears@sehia.org. Please include the following information:

- Case or Victim name
- Department or Agency Contact (if known)
- Brief synopsis of the case including teaching points
- Subject line should note: 2024 SEHIA Conference Case for Review

GUESTS

My spouse/significant other is attending with me. Can they attend the Conference presentations?

Due to the sensitive nature of the presentations, presentations are limited to paid conference attendees.

Can my spouse/significant other participate in the extracurricular activities?

In order to participate in extracurricular activities, each spouse/significant other must purchase a Companion wristband in the SEHIA Store for \$250.00. This allows the guest to attend the SEHIA nightly events.

Can my spouse/significant use the Hospitality Room for attendees?

In order to participate in extracurricular activities, each spouse/significant other must purchase a Companion wristband in the SEHIA Store for \$250.00. This allows the guest to attend the SEHIA nightly events.

CANCELLATION / REPLACEMENT POLICIES

What is your cancellation policy?

All requests for refunds due to cancellation must be emailed to conference@sehia.org. Registrants who cancel their participation prior to or on September 20, 2024 may receive a partial refund of the registration fee, minus any credit card processing fees and a 20% administrative fee. No refunds will be granted for cancellations beyond that point.

What is your replacement policy?

Registered attendees may be replaced with another employee from the same agency. Send request to conference@sehia.org and include:

Already Registered Attendee:

- Name
- Work email
- Agency Name
- Agency Address

Replacement Attendee

- Name
- Cell phone that can download the conference application
- Work email

Once the replacement is complete, SEHIA will notify the Replacement Attendee and the person requesting the replacement.

CONFERENCE HOTEL

THE WESTIN SAN ANTONIO NORTH, 9821 COLONNADE BLVD, SAN ANTONIO, TX

REMEMBER TO BOOK ROOMS EARLY – THERE ARE A LIMITED NUMBER OF ROOMS AT THE SEHIA RATE

What is the hotel cost?

Go to <https://www.marriott.com/event-reservations/reservation-link.mi?id=1701196621240&key=GRP&app=resvlink> and book your room to get the discounted SEHIA rate and accurate cost.

The information below is derived from the Westin San Antonio North website.

Do I have to pay for parking at the hotel?

Parking is complimentary.

How long is the discounted hotel rate available?

Until 10/24/2024.

Does the hotel have a restaurant?

- Bolo's is in the hotel and serves a full menu. Visit for breakfast or lunch.
- The Lobby Bar is open 4:00 PM – 11:00 PM each day.
- The Coffee Shop is open 6:30 AM – 2:00 PM each day.
- Other restaurants available within walking distance.

Does the hotel have wi-fi?

Yes, free wi-fi.

Does the hotel have a pool?

Yes, indoor and outdoor pools.

Does the hotel have a fitness center?

Yes.

What time is check-in / check-out?

3:00 PM / 12:00 PM

Are pets welcome?

\$50.00/night, not to exceed \$150.00/stay.

SOCIAL MEDIA

Does SEHIA have social media pages?

Yes.

- **Facebook:** <https://www.facebook.com/SEHIA>
- **LinkedIn:** <https://www.linkedin.com/in/southeastern-homicide-investigators-association-sehia-58962611b/>
- **Instagram:** <https://www.instagram.com/sehia2024conference/>
- **X:** <https://twitter.com/SEHIAconference>

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