



Dear Guest,
Home in Rome welcomes you to the Piazza Margana Private Apartment!

Piazza Margana, 24
Rome, Italy
+390686670246

Our team takes great pride in maintaining the apartment to ensure you feel at home while in Rome for the Holidays. Prior to your arrival, a member of the check-in team thoroughly verified that everything was in working order.

However, after you have received the keys and completed the apartment orientation with our team member, you may have additional questions. Here, we happily provide you with instructions for the apartment amenities, some recommendations for the area and the answers to the most frequently asked questions.

If you have any additional questions, feel free to contact us at: guest@romefortheholidays.com. In the event of an emergency please contact us at (+39) 388-355-9275.

We wish you a pleasant stay!

Gentile Ospite,
Home in Rome vi dà il benvenuto all'Appartamento Privato Piazza Margana!

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Il nostro staff è felice di accogliervi in una delle sue strutture. Prima del vostro arrivo, un membro dello staff d'accoglienza ha verificato che tutto fosse in ordine per fare in modo che vi sentiate a casa vostra.

Tuttavia, dopo aver ricevuto le chiavi e aver completato il check-in, potete rivolgerci tutte le domande che vorrete. Nel frattempo, mettiamo a vostra disposizione un piccolo opuscolo informativo in cui troverete tutte le istruzioni riguardanti i servizi presenti in casa, alcune raccomandazioni per la zona in cui siete e le risposte alle domande più frequenti.

Se avete ulteriori dubbi non esitate a contattarci al (+39) 388-355-9275 o a scriverci a guest@romefortheholidays.com.

Vi auguriamo un buon soggiorno!

Services

INTERNET

The apartment is equipped with an in-house modem to provide you a fast Internet connection. To connect to the wireless network, you will need to search for the network called *Home&Life-A2F2* and enter the password *welcometorome*.

If for any reason you lose your Internet connection, please check to make sure the modem is correctly plugged into the electrical outlet and/or turn the modem off and wait for five minutes before turning it back on. Please never reset the modem.

ELECTRICAL BREAKER

It is advised not to use multiple household appliances all at once. Italy has a very low allowance for household energy consumption. In the event of a power outage, please go to the electrical breaker located furthest to the right of the door in the shared entry area. You will need to turn back on any tripped breakers. Once you have completed this task, power should be restored.

In the event this attempt doesn't resolve the problem or all breakers are already in the 'On' position, please notify Home in Rome at (+39) 388-355-9275 or by e-mail at guest@romefortheholidays.com.

HOT WATER HEATER

The hot water heater for the apartment is located in the bathroom. Please do not change the hot water settings on your own and never turn off the power to the unit.

AIR CONDITIONING

The apartment is equipped with an A/C unit in the living room as well as one in the kitchen. Each unit is designed to cool the individual room as needed. The power button and temperature setting can be controlled by the individual remote control. The legally permitted setting is 24°C. The units should only be left on for the purpose of cooling a room when needed and should always be turned off before leaving the property.

HEATING

The apartment is equipped with the electric heater located in the kitchen.

TELEVISION

In the living room there is a Smart TV with one remote. You can connect to your Netflix and Amazon Prime Video accounts. There are also a few channels with some English programs available, including: Channels 27, 35, and 39.

In the event that the remote batteries are low, please send an email to guest@romefortheholidays.com and in the meantime, use the touch buttons located directly on the television to surf channels and to adjust the volume.

KITCHEN

The kitchen offers an electric induction stove top, a full-size refrigerator and a few other electronic kitchen appliances including a microwave, American coffee machine, and electric kettle.

In the kitchen you will find a few initial supplies including hand dishwashing detergent, a dishwasher tablet, and other supplies past guests have left behind. These items are not replaced during your stay but are offered to assist you during the first 24-hours prior to your stop at the supermarket.

RUBBISH DISPOSAL

Guests are responsible for carefully discarding their rubbish during their stay. The various rubbish bins are located in the building garden area on the ground floor.

EMERGENCY SITUATIONS

The apartment is equipped with a telephone for emergency calls to the police or fire station, a first aid kit which is stored under the TV and a fire extinguisher located next to the apartment door. The emergency evacuation plan for this unit is to exit from the apartment door and to walk down the stairs to the building entrance/exit. An emergency exit plan is also located on the front door. In the event of an emergency please contact Home in Rome at (+39) 388-355-9275.

MISCELLANEOUS

You have rented a private apartment. Although the owner and management company make every attempt to maintain the property appropriately, unexpected issues do arise. Every attempt will be made to repair necessary issues within a timely manner.

For any questions or concerns not covered in this manual, please contact Home in Rome at (+39) 388-355-9275 between the hours of 09:00 and 20:00 or by email anytime at guest@romefortheholidays.com.

Where can I find...

SUPERMARKET

There is a supermarket very close to your apartment called Pam Local which is located in Via delle Botteghe Oscure, 1-3. It is open Monday through Saturday from 08:00 to 21:00. It is closed on Sunday.

BANK AND ATM

The nearest bank is BNL located in Largo Arenula, 28.

TRANSPORTATION

The closest Metro stop is Line A – Spagna. For additional public transportation information, please visit www.atac.roma.it. The number for a local taxi is (+39) 06-3570 or there is a taxi stand in Corso Vittorio Emanuele (next to UniCredit Bank).



POLICE

The best police station for tourists is the location at Piazza Cavour, 3. The number to call the police is 112. The apartment is equipped with a telephone for emergency calls to the police or fire department.

HOSPITAL

The best hospital for tourists is Ospedale Fatebenefratelli located at Via di Quattro Capi, 39. The number to call an ambulance is 118. The apartment is equipped with a telephone for emergency calls for an ambulance.

If you are needing non-urgent medical care, you can contact a local, English speaking doctor via www.doctorsinitaly.com.

PHARMACY

All pharmacies in Rome can easily be recognized by a green cross. The nearest pharmacy to your apartment is located in Piazza Farnese, 42.

Useful Numbers

Single emergency number 112	
Fireman 115	
Health emergency 118	
Financial police 117	
State Police 113	
Forest Rangers 1515	
Informed travel CCISS 1518	
Health emergencies pubblica 1500	
Unità di crisi Ministero degli Affari Esteri 0636225	
Soccorso stradale 803.116	

Frequently Asked Questions

IS THE WATER SAFE TO DRINK IN ROME?

Tap water in Rome is safe to drink!

IS THE APARTMENT NON-SMOKING?

All of our apartments are smoke-free and pet-free. Maximum penalties allowed by law will apply if evidence of smoking or pets is found at check-out.

I NEED MORE TOWELS/INTERIM CLEANING, WHAT CAN I DO?

Additional towels or interim cleaning services can be provided at an additional fee and must be requested in advance. Please contact us at guest@romefortheholidays.com and we will be more than happy to assist you.

WHY IS THERE NOT ENOUGH TOILET PAPER FOR MY STAY?

Our self-catering apartments provide an initial supply of the basic household supplies including toilet paper. In the event that you consume the initial supplies provided, you can purchase additional items at the local supermarket.

WHERE CAN I BUY A LOCAL SIM CARD FOR MY CELL PHONE?

SIM cards can be purchased from any of the cell phone shops. The main providers in Rome are TIM, VODAFONE, and WIND. Remember to bring your passport or identification card with you as it is required to purchase a SIM card.

OOPS, I BROKE A GLASS, HOW MUCH WILL I NEED TO PAY?

We understand that accidents happen. Please advise us at guest@romefortheholidays.com if you break something during your stay and we will assess the damage as necessary.

WHAT HAPPENS IF I GET LOCKED OUT OR LOOSE THE KEYS?

It is important to always keep the keys with you and never leave the keys in the door. A guest is responsible for lost/stolen keys as well as lock-out service. In the event you are locked out or have lost the keys, please contact us at (+39) 388-355-9275.

Guests are responsible for any lock-out service and/or key replacement charges.

WHAT HAPPENS AT CHECK-OUT?

Check-out is always at or before 10:00 on the day of departure. At check-in, our staff explained the check-out process. The day prior to your departure you will also receive a reminder about the check-out process.

The important things to remember are:

1. Turn off all electronics including the heating and cooling units.
2. Close all doors and windows securely.
3. Remember to pack all personal items.
4. Start the dishwasher with any dirty dishes.
5. Leave apartment keys on the kitchen table and close the apartment doors behind you.

HOW CAN I BOOK A RETURN TRANSFER?

If you need assistance booking a return transfer to the airport or another destination, please visit our website at www.romefortheholidays.com/transfer. It is best to schedule this service at least 24-hours in advance.