

## Big Sandy Rural Electric Cooperative Board Meeting Summary

The December board meeting of Big Sandy Rural Electric Cooperative board meeting began with a safety moment from **President & General Manager, Bruce Aaron Davis**.

Mr. Davis then began his report beginning with a safety update; Big Sandy employees have worked 163,680.50 hours without any Lost Time Accident. Our last Lost Time Accident being August 23, 2018. We've had 78 – 811 Locates during the month. All inspections have been completed.

Finances: General Manager Bruce Aaron Davis asked **Robin Slone, Accounting Manager** to give her report. Kwh sales were 1.3 million less than budgeted this month. Year to date, we have sold 11.1 million fewer kWh than budgeted. TIER is at 1.49 Year to date and equity is 17%. The Accounting & Finance Committee will meet the first time on January 14, 2021 @ 8:00 a.m.

IT Report: This report was given by **Adam Ferguson**. Firewall and Servers continuing monthly updates and reviews. Server updates and PCI Credit Card weekly scanning are complete. Also, all desktop scanning for compliance is complete.

Billing Report: Also given by Adam Ferguson. The breakdown of the total money received was 64% employee collected and 36% by automation. The breakdown of different avenues were also discussed and as follows: Paintsville Office received 45% of that total, online 9%, mail 16%, IVR 19%, Mobile app 10% and the Prestonsburg Office night drop .1%.

Member Services: **Natasha Wiley** gave her report of activities. She listed all the associations receiving a donation from Big Sandy RECC. Those included: Floyd County Homeless Shelter, fire departments: Thelma, WR Castle, Paintsville, Maytown and Garrett. Also donated to the Floyd Central Family Resource Center and Johnson Central Family Resource Center.

Plans for the 2021 Annual Meeting will be virtual like last year, having the Customer Appreciation Day also.

Regarding the Member Satisfaction Surveys, all responses were in positive favor for the cooperative. Responses of the method preferred to receive account information is still the same, with by mail at 53%. All survey questions seem to all be consistently the same.

**Jeff Prater** gave the right of way report. Thirty-three trim tree (service orders) have been completed this month, making a year-to-date total of 276 completed. Miles sprayed this month totaled 54, with a total of 249 year to date. The savings revealed a total of \$588 per mile saved with the cutting. Much discussion was had regarding Clearance of the Right of Way. Mr. Prater also gave the reports of the Construction crews, the Meter department report and the Outage report; answering any and all questions. With the Outage report, Jeff mentioned how much squirrels, birds, bugs and snakes are a part of outages and what we use to lessen the outages with the right materials.