

Big Sandy Rural Electric Cooperative
Board Meeting Summary

Jeff Prater, VP of Operations was happy to present the Employee of the Month award to the **Right of Way Supervisor, Archie Bayes**. Archie works great with our Right of Way contractor and their workers; supervising the work done and also doing it safely.

Safety: President & General Manager Bruce Aaron Davis As of September 17, 2020, the coop employees have worked 148,797 hours without a lost time accident. All required and necessary inspections were completed and all passed.

Financials: Robin Slone, Accounting Supervisor gave the financial report to the board. July operations resulted in a year to date TIER of 2.08. Year to date, we have sold 5.9 million fewer kWh than budgeted.

Billing Department Report: Adam Ferguson, IT & Billing Manager gave an update on payments received during the month, 36% being received through automated avenues and 64% being received per employees.

Member Satisfaction Surveys: President & General Manager Bruce Aaron Davis presented the September survey resulted collected by the Billing Department. Of the 92 members surveyed the answers were consistently in the 9's; and the preferred method to receive account/cooperative information, per mail is still the highest at 56%.

Economic Development: Mr. Davis reported on the recent economic develop meeting held at the cooperative. Those present were EKPC Economic Development Director Rodney Hitch, Ronnie Warrix, Prestonsburg Mayor Les Stapleton, Floyd County Judge Executive Robbie Williams and BSRECC General Manager Bruce Aaron Davis, VP of Operations Jeff Prater and Member Service Manager Natasha Wiley.