



Privacy Policy

This Privacy Policy shall apply to all orders for firewood by and between Knockout Firewood ("Knockout, we") and the customer placing the order in connection with which this Privacy Policy is accepted by the "Customer, you").

At Knockout Firewood, accessible from www.knockoutfirewood.com, we prioritize the privacy of our visitors. This Privacy Policy document outlines the types of information that we collect and record and how we utilize it. If further clarification or additional information about our Privacy Policy is required, please do not hesitate to contact us via email at contact@knockoutservices.info.

Customer Account:

When an account is created and/or an order is placed with us, we may collect the customer's name, company name (if applicable), phone number, email address, billing address, and credit card number. This information is used to communicate with the customer regarding inquiries or orders and to fulfill any such orders. We do not share this information with any third parties except as necessary to perform services for the customer.

Comments

When individuals leave comments on the website, we gather the information provided in the comments form, along with the visitor's IP address and browser user agent string, to aid in spam detection.

Media

When uploading images to the website, please refrain from including embedded location data (EXIF GPS) in the images. This precaution is necessary to prevent website visitors from being able to download and extract any location data from the images on the website. Thank you for your attention to this matter.

Log Files

Knockout Firewood follows a standard procedure of using log files. These files capture visitor activity when they browse our website. All hosting companies employ this practice as part of their hosting services' analytics. The information collected by log files includes Internet Protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and time stamp, referring/exit pages, and possibly the number of clicks. These data points are not linked to any



personally identifiable information. The purpose of this information is to analyze trends, administer the site, track users' movement on the website, and gather demographic information.

Cookies and Web Beacons

Similar to many other websites, Knockout Firewood utilizes cookies. These cookies are employed to retain information such as visitors' preferences and the specific pages on the website that the visitor accessed or visited. This information is utilized to enhance the user experience by tailoring our web page content based on visitors' browser type and other relevant information. Should you choose to leave a comment on our site, you may opt in to have your name, email address, and website saved in cookies. This is for your convenience, allowing you to avoid the need to re-enter your details when leaving another comment. These cookies will remain valid for one year. Upon visiting our login page, a temporary cookie will be set to determine if your browser accepts cookies. This cookie does not contain any personal data and will be discarded when you close your browser. Upon logging in, we will establish several cookies to retain your login information and your screen display preferences. Login cookies will remain valid for two days, while screen options cookies will last for a year. Opting to "Remember Me" will keep your login persistent for two weeks. When you log out of your account, the login cookies will be removed. Should you edit or publish an article, an additional cookie will be stored in your browser. This cookie does not contain any personal data and solely indicates the post ID of the article you just edited. It will expire after 1 day. Embedded content from external websites. Articles on this site may feature embedded content such as videos, images, and articles from other websites. Embedded content from these external websites operates in the same manner as if the visitor had directly accessed the external website. These external websites may gather data about you, utilize cookies, embed additional third-party tracking, and monitor your interaction with the embedded content. This includes tracking your interaction with the embedded content if you have an account and are logged in to that website.

Privacy Policies

When requesting a password reset, please note that your IP address will be included in the reset email for security purposes. Rest assured that we do not disclose personal information to third parties for marketing or promotional purposes.

You may consult this list to find the Privacy Policy for each of the advertising partners of Knockout Firewood.

Third-party ad servers or ad networks use technologies like cookies, JavaScript, or Web Beacons that are used in their respective advertisements and links that appear on Knockout Firewood, which are sent directly to users' browsers. They automatically receive your IP address when this occurs. These technologies are used to measure the effectiveness of their advertising campaigns and/or to personalize the advertising content that you see on websites that you visit.



Please note that Knockout Firewood has no access to or control over these cookies that are used by third-party advertisers.

Third-Party Privacy Policies

Knockout Firewood's Privacy Policy does not apply to other advertisers or websites. We advise you to consult the respective Privacy Policies of these third-party ad servers for more detailed information. This may include their practices and instructions about how to opt out of certain options.

You can choose to disable cookies through your individual browser options. For more detailed information about cookie management with specific web browsers, it can be found at the browsers' respective websites.

Data Retention Policy:

When a comment is submitted, both the comment and its associated metadata will be retained indefinitely. This is to facilitate the automatic recognition and approval of any subsequent comments, rather than holding them for moderation. For users who register on our website, any personal information provided in their user profile will be stored. All users have the ability to view, edit, or delete their personal information at any time, with the exception of their username, which cannot be modified. Website administrators also have the authority to access and modify this information.

Children's Information

Another aspect of our priority is protecting children while they are using the internet. We encourage parents and guardians to observe, participate in, and/or monitor and guide their children's online activity.

Knockout Firewood does not knowingly collect any Personal Identifiable Information from children under the age of 13. If you are aware that your child has provided this kind of information on our website, we strongly encourage you to contact us immediately, and we will make every effort to promptly remove such information from our records.

Online Privacy Policy Only

This Privacy Policy applies only to our online activities and is valid for visitors to our website with regard to the information that they share and/or collect in Knockout Firewood. This policy is not applicable to any information collected offline or via channels other than this website.

Consent

By using our website, you hereby consent to our Privacy Policy and agree to its Terms and Conditions.



The Rights You Have Over Your Data

As a user of this platform, you have certain rights regarding your personal data. If you have an account or have left comments, you have the right to request a copy of the personal data we have about you. This includes any information you have provided to us. Additionally, you can request that we delete any personal data we have about you. Please note that this does not apply to data that we are required to retain for administrative, legal, or security reasons. Please be aware that visitor comments may undergo automated spam detection.

Information Collection and Use

Knockout Firewood collects customer information through online forms or verbal communications. This information is utilized for creating customer accounts, managing delivery details, and processing payments.

Who We Share Your Data With

We do not share personal information with third parties for marketing/promotional purposes. We do not share customer information with third parties unless required by a written legal request. SMS opt-in or phone numbers for the purpose of SMS are not being shared with any third party or affiliate company for marketing purposes.

How Long We Retain Your Data

If you leave a comment, the comment and its metadata are retained indefinitely. This is so we can recognize and approve any follow-up comments automatically instead of holding them in a moderation queue.

For users who register on our website (if any), we also store the personal information they provide in their user profiles. All users can see, edit, or delete their personal information at any time (except that they cannot change their username). Website administrators can also see and edit that information.

Update

This Privacy Policy was last updated on April 17, 2025.