

LIFETIME FRAME WARRANTY

Volcanic Bikes warrants every new frame to be free from defects in the material and craftsmanship for the lifetime of the original owner. In the event of a warranty issue Volcanic may request pictures and documented events that led up to the issue. If the frame is considered defective a new frame will be issued with a current model year. You will be responsible for any labor costs associated with warranty replacements.

LIMITED PARTS AND ACCESSORIES WARRANTY

Volcanic Bikes warrants every new bicycle purchased will have a 12 month component manufacturer warranty on components and parts from date of purchase. Implied warranty is limited to the repair or replacement of parts with parts of equal or greater value. You will be responsible for labor costs and shipping associated with warranty replacements. In the event of a warranty issue you will contact Volcanic Bikes directly to address the issue and Volcanic Bikes will contact the parts manufacturer on your behalf.

EXCLUSIONS

LIFETIME FRAME WARRANTY IS VOID IF FRAME IS MODIFIED FROM ITS ORIGINAL CONDITION. INCLUDING THE INSTALLATION OR ADDITION OF ANY ELECTRIC BIKE KIT.

LIMITED 1 YEAR WARRANTY ON PAINT.

ABOVE WARRANTY DOES NOT COVER NORMAL WEAR AND TEAR, IMPROPER INSTALLATION, IMPROPER FOLLOW UP MAINTENANCE, DAMAGE OR FAILURE DUE TO ACCIDENT, MISUSE, ABUSE, OR NEGLIGENCE.

RETURNS OR EXCHANGES

Purchaser has a 30 day performance guarantee for final inspection and acceptance of purchase.

Any rejected items must be submitted in writing to info@volcanicbikes.com

The returns policy only applies to any items in like new and resellable condition. Any returned items will be at the expense of the purchaser up to 30 day from receipt of items.

No returns will be accepted after 30 days of original purchase.

