

PEGGY A. DICKINSON  
PRESIDENT



SUE CAMPBELL  
OFFICE MANAGER  
STANLEY BEAN  
PLANT SUPERVISOR

*Ragland Telephone Co., Inc.*

POST OFFICE BOX 577  
RAGLAND, ALABAMA 35131

205-472-2141  
FAX 205-472-2145

December 6, 1995

The Honorable Walter Thomas  
Alabama Public Service Commission  
P.O. Box 991  
Montgomery, Alabama 36101

RE: APSC Order Issued September 20, 1995

All Telephone Companies Operating in Alabama  
Generic Hearing on Local Competition

Docket No. 24472

Petition of BellSouth Telecommunications  
d/b/a South Central Bell Telephone Company  
to Restructure Its Form of Regulation

Docket No. 24499

Streamlined Regulation of Interexchange  
Carrier and Reseller Telecommunications  
Services

Docket No. 24030

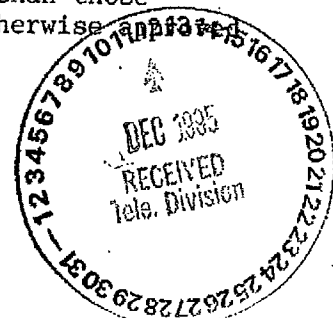
Complaint Filed by AT&T Communications  
of the South Central States, Inc. Against  
South Central Bell on April 25, 1995

No Docket No. assigned

Dear Mr. Thomas:

Pursuant to Paragraph 01.00 of the Order issued on September 20, 1995 in the above styled case, Ragland Telephone Company, Inc. does hereby provide notice of its election to participate in the alternative regulation plan for non SCB local exchange carriers as outlined in the order.

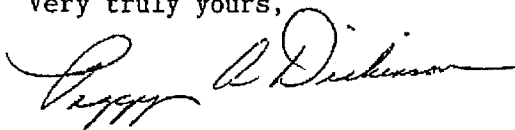
Section 6.12 of the order provides that an initial "SPI Report I be filed to verify that no increases are made for basic services other than those authorized under the non-SCB LEC rate rebalancing plan or as otherwise



by the Commission." Section 6.05 states that the Commission may establish a staggered PRI/SPI LECs in the future. We would appreciate being advised whether a staggered filing schedule is adopted prior to the expiration of the ninety day deadline.

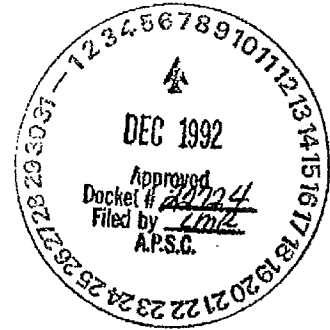
The Company official with primary responsibility for compliance with the alternative regulation plan is Peggy A. Dickinson. Please direct future correspondence regarding filing requirements to his office.

Very truly yours,

A handwritten signature in cursive script, appearing to read "Peggy A. Dickinson", written in dark ink.

Peggy A. Dickinson

TARIFF  
OF  
RAGLAND TELEPHONE COMPANY



CONSISTING  
OF  
SCHEDULE OF RATES,  
RULES AND REGULATIONS  
FOR  
TELEPHONE SERVICE  
WITHIN THE STATE OF ALABAMA  
APPLYING TO THE VICINITY  
OF  
RAGLAND

ISSUED BY: MRS. PEGGY DICKINSON, PRESIDENT  
ADDRESS: P.O. DRAWER D, RAGLAND, ALABAMA 35131

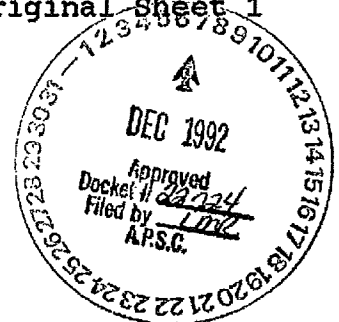
ALABAMA  
PUBLIC SERVICE COMMISSION

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Title Page  
Original Sheet 1

GENERAL SUBSCRIBER SERVICES TARIFF  
FOR THE  
STATE OF ALABAMA



This tariff contains regulations and rates applicable for the furnishing of Basic Local Exchange Service, Long Distance Message Telecommunications, Wide Area Telecommunications Service and for other general customer services, associated with the above services offered by Raglan Telephone Company hereinafter referred to as the Company. This tariff is on file with the Alabama Public Service Commission.

Intrastate communications services are furnished through facilities provided by the Company for the transmission of intelligence by electrical impulse, principally by means of wire, radio, or a combination thereof.

If, and when, a service is required for which no rate is authorized, before said service is established, a formal written application shall be made to the Alabama Public Service Commission for a rate and formal approval shall be obtained before said service is established.

EXPLANATION OF SYMBOLS

When changes are made in any tariff page, a revised page will be issued cancelling the tariff page affected; such changes will be identified through the use of the following symbols:

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, regulation or text.
- (I) Signifies an increase in rate or change.
- (M) Move from one page to another with no change in rate, regulation, or text.
- (N) Signifies a new rate, regulation or text.

Issue date: October 23, 1992

Effective date: January 6, 1993  
Docket No.:

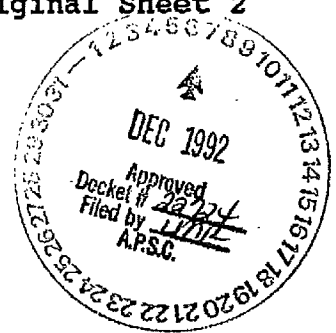
Issued by: Mrs. Peggy Dickinson  
Title: President



GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Title Page  
Original Sheet 2



EXPLANATION OF SYMBOLS (Cont'd)

(R) Signifies a reduction in rate or charge.

(T) Signifies a change in text but no change in rate or regulation.

The above symbols will apply except where additional symbols are identified at the bottom of an individual page.

The above symbols are standard indications which may be used to denote revisions or additions to general regulations, listings, rates or charges after the initial filing of the tariff.

Issue date: October 23, 1992

Effective date: January 6, 1993  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

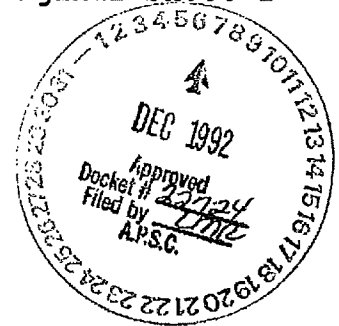
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SECTION 12	CHARGES APPLICABLE UNDER SPECIAL CONDITIONS
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SECTION 26	DEFINITIONS
SECTION 27	DIRECTORY LISTINGS
SECTION 28	SUPPLEMENTAL EQUIPMENT



Issue date: October 23, 1992

Effective date: January 6, 1993  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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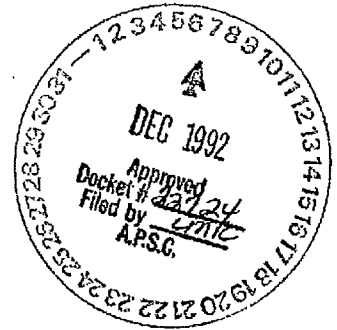
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Issue date: October 23, 1992

Effective date: January 6, 1993  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President

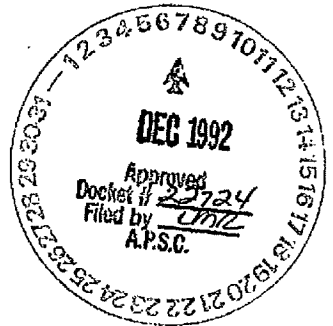
# GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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Issue date: October 23, 1992

Effective date: January 6, 1993  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President

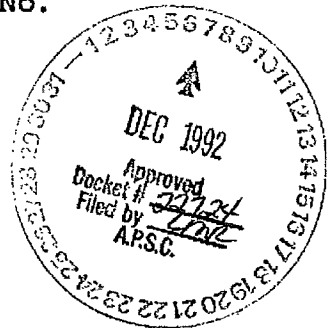
# GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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Issue date: October 23, 1992

Effective date: January 6, 1993  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President

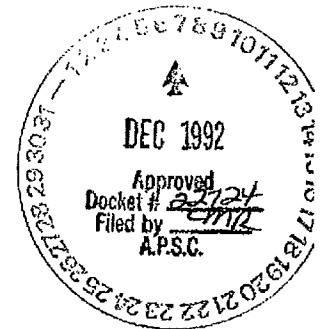
# GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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Issue date: October 23, 1992

Effective date: January 6, 1993  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President

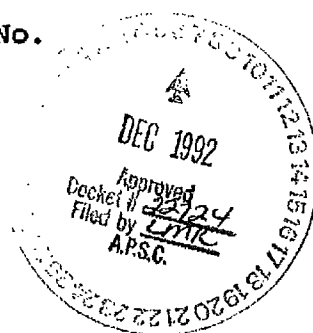
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Ragland Telephone Company

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Issue date: October 23, 1992

Effective date: January 6, 1993  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President

GENERAL SUBSCRIBER SERVICES TARIFF  
Ragland Telephone Company

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Issue Date: April 12, 2012  
Issued By: Mrs. Peggy Dickinson  
Title: President

Effective Date: April 1, 2012  
Docket No.



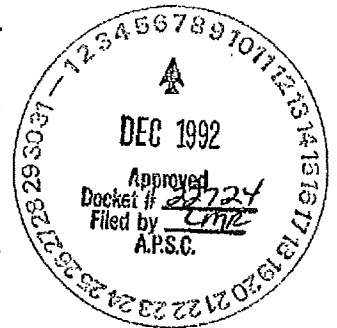
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Ragland Telephone Company

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Issue date: October 23, 1992

Effective date: January 6, 1993  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President

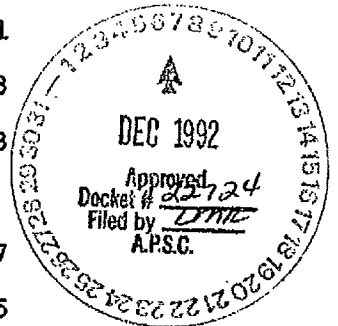
# GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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Issue date: October 23, 1992

Effective date: January 6, 1993

Issued by: Mrs. Peggy Dickinson  
Title: President

Docket No.:

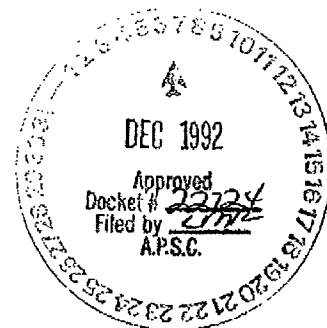
# GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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Issue date: October 23, 1992

Effective date: January 6, 1993  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President

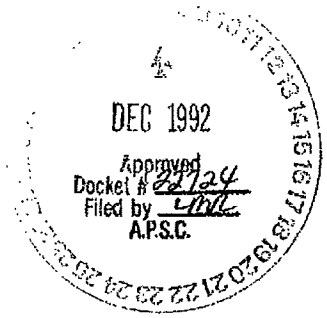
# GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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Issue date: October 23, 1992

Effective date: January 6, 1993  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President

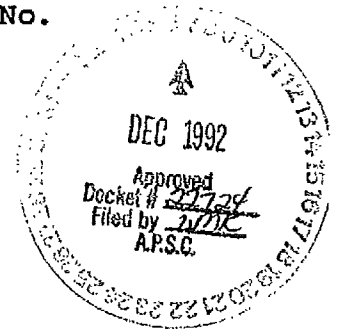
# GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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Issue date: October 23, 1992

Effective date: January 6, 1993  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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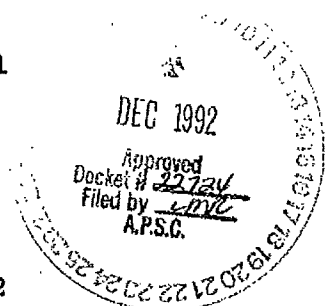
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-X-

-Y-

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Issue date: October 23, 1992

Effective date: January 6, 1993  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President

# GENERAL SUBSCRIBER SERVICES TARIFF

land Telephone Company

Section 1  
6th Revised Sheet 1

## S1. RATE SUMMARY

This schedule provides the summary of rates and charges and makes reference to the tariff schedules where more detailed information may be found.

Service	Section	Monthly Charge	
Access Line for Business			
1 pty with Touchtone	2	\$32.60	(I)
1 pty without Touchtone	2	32.60	
Key Line	2	41.80	
PBX Trunk	2	41.80	(I)
Access Line for Payphone Access Line Service			
Basic Rate	8	25.09	(I)
Fixed Equivalent Local Usage Charge	8	24.10	
Operator Screening & Direct Dialing	8	2.00	
Billed Number Screening	8	SCB Rate	
Coin Supervision Additive	8	2.21	
Originating Line Screening	8	SCB Rate	
Access Line for Residence			
1 pty with Touchtone	2	16.30	
1 pty without Touchtone	2	16.30	
Central Office Charges			
Residence	6	16.00	
Business	6	20.00	
Concession Rates (employee)	2	100%	
Construction Charges	12	Time & Materials	
Custom Calling Services			
Call Forwarding			
Residence	7	\$1.75	
Business	7	2.00	
Call Waiting Without Cancel			
Residence	7	1.75	
Business	7	2.00	
Call Waiting With Cancel			
Residence	7	2.25	
Business	7	2.50	
Speed Calling-8 Code			
Residence	7	1.25	
Business	7	1.65	

Effective date: June 15, 2000

Issued by: Mrs. Peggy Dickinson  
Title: President

Effective date: July 1, 2000

Docket No.:

APSC  
Telecommunications Division  
Date Filed 6/16/00  
Effective Date 7/1/00  
Processed By BC

D-2616

# GENERAL SUBSCRIBER SERVICES TARIFF

land Telephone Company

Section 1  
1<sup>st</sup> Revised Sheet 1.1

## S1. RATE SUMMARY

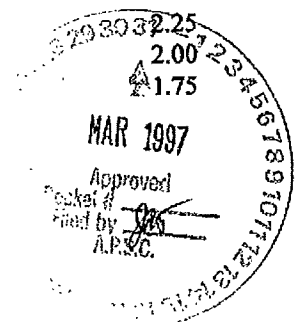
This schedule provides the summary of rates and charges and makes reference to the tariff schedules where more detailed information may be found.

Service	Section	Monthly Charge
<b>Custom Calling Services: (Cont'd)</b>		
Speed Calling-30 Code		
Residence	7	1.75
Business	7	2.00
Three Way Calling		
Residence	7	2.25
Business	7	2.50
Warm Line		
Residence	7	1.25
Business	7	N/A
Intercom		
Residence	7	1.25
Business	7	1.65
<b>Packages:</b>		
Call Forwarding		
Residence	7	
Two Features		1.40
Three Features		1.00
Four or More Features		.80
Business	7	
Two Features		1.75
Three Features		1.50
Four or More Features		1.25
Call Waiting Without Cancel		
Residence	7	
Two Features		1.40
Three Features		1.00
Four or More Features		.80
Business	7	
Two Features		1.75
Three Features		1.50
Four or More Features		1.25
Call Waiting With Cancel		
Residence	7	
Two Features		1.90
Three Features		1.50
Four or More Features		1.30
Business	7	
Two Features		2.25
Three Features		2.00
Four or More Features		1.75

Issue date: April 1, 1997

Effective date: April 15, 1997  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President





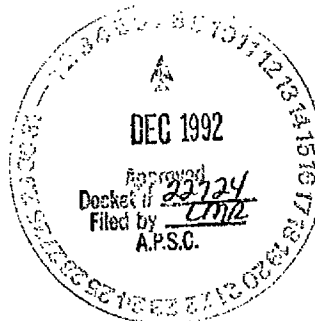
# GENERAL SUBSCRIBER SERVICES TARIFF

Bagland Telephone Company

Section 1  
Original Sheet 1.2

## S1. RATE SUMMARY

Service	Section	Monthly Charge
Speed Calling - 8 Code		
Residence	7	
Two Features		1.25
Three Features		1.25
Four or More Features		1.25
Business	7	
Two Features		1.65
Three Features		1.65
Four or More Features		1.65
Speed Calling - 30 Code		
Residence	7	
Two Features		1.75
Three Features		1.75
Four or More Features		1.75
Business	7	
Two Features		2.00
Three Features		2.00
Four or More Features		2.00
Three-Way Calling		
Residence	7	
Two Features		1.75
Three Features		1.50
Four or More Features		1.35
Business	7	
Two Features		2.25
Three Features		2.00
Four or More Features		1.50
Warm Line		
Residence	7	
Two Features		1.25
Three Features		1.25
Four or More Features		1.25
Business	7	
Two Features		N/A
Three Features		N/A
Four or More Features		N/A



Issue date: October 23, 1992

Effective date: January 6, 1993  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company Section 1

First Revised Sheet 1.3

S1. RATE SUMMARY

Service	Section	Monthly Charge
Intercom		
Residence	7	
Two Features		1.25
Three Features		1.25
Four or More Features		1.25
Business	7	
Two Features		1.65
Three Features		1.65
Four or More Features		1.65
Directory Assistance Charges	2	\$ .50
Directory Assistance Service Surcharge	2	\$ .50
Directory Assistance Surcharge for COCOT	2	\$ .25
Directory Listing		
Additional Listing	27	1.00
Extra Line Matter	27	1.00
Non-Publish Number	27	1.50
Unlisted Number	27	1.50
Semi Private Listing	27	1.50
FX Rate	3	Various
Inspection Charge	6	15.00
Interrupt	4	1.40
Intrastate End User Charge	2	\$ .34

(D)

Issue Date: April 12, 2012  
 Issued By: Mrs. Peggy Dickinson  
 Title: President

Effective Date: April 1, 2012  
 Docket No.

# GENERAL SUBSCRIBER SERVICES TARIFF

land Telephone Co., Inc.

Section 1  
1<sup>st</sup> Revised Sheet 2

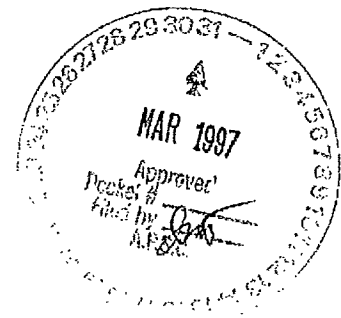
## S1. RATE SUMMARY

Service	Section	Monthly Charge	
Maintenance of Service Charge	6	\$30.00	
MTS	4	SCB/AT&T Rates	
Network Interface Device	6	7.00	
Residence	6	5.00	
Business			
Non-Premium Access, Per Minute	200	.0306	
Non-Premium Access, Per Line Trunk Per Month	200	275.40	
Off Premises Station	7	1st Mile-\$5.00- Each Additional ¼ mile-\$1.25	
Optional Calling Plan	4	SCB/AT&T Rates	
Premium Access, Per Minute	200	.0471	
Premise Visit Charge			
Residence	6	18.00	
Business	6	24.00	
Primary Service Order Charge	6	9.00	
Private Line Service	10	Various	
Payphone Access Line Service (Local Call)	8	.10	(N)
Restoration Charge			
Residence	6	20.00	
Business	6	20.00	
Returned Check Charge	6	5.00	

Issue date: April 1, 1997

Issued by: Mrs. Peggy Dickinson  
Title: President

Effective date: April 15, 1997  
Docket No.:



# GENERAL SUBSCRIBER SERVICES TARIFF

land Telephone Co., Inc.

Section 1  
3<sup>rd</sup> Revised Sheet 3

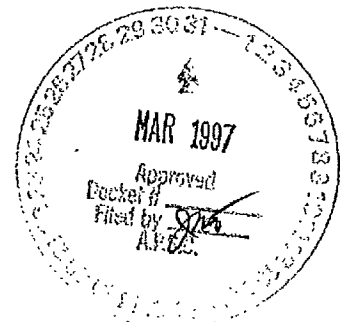
## S1. RATE SUMMARY

Service	Section	Monthly Charge
Seasonal/Vacation Services	7	50% of the regular rate
Semi-Public Telephone	Deleted	Deleted (D)
Service Order Charge		
Residence	6	18.00
Business	6	24.00
Verification	2	SCB Rates
WATS	5	SCB Rates

Issue date: April 1, 1997

Issued by: Mrs. Peggy Dickinson  
Title: President

Effective date: April 15, 1997  
Docket No.:



GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

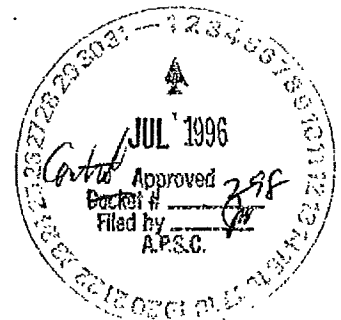
Section 2  
1st Revised Contents Sheet 1

S2. BASIC LOCAL EXCHANGE SERVICE

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Sheet No.

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S2.14	Area Calling Service.....	6
S2.15	Lifeline Assistance Program.....	10 (N)



Issue date: June 28, 1996

Effective date: July 1, 1996  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 2  
Original Sheet 1

S2. BASIC LOCAL EXCHANGE SERVICE

S2.1 GENERAL

- A. Basic local telephone service is provided by means of station wire, switching and other facilities, and plant and equipment to enable the establishment of telephone communications between stations in the same or different exchanges at monthly rates applies under a group rate system. The facilities used to provide such basic local telephone service are also used in the furnishing of toll telephone services at rates applicable for such services.
- B. The exchange service area and zone rate area is on maps located in Section 26 of this tariff.
- C. Rates for Basic Local Exchange Service are related to the total access lines in service in the exchange.
- D. The rates for service not specifically shown in this section are presented in other sections of this tariff.

S2.2 BASIC LOCAL SERVICE RATE GROUPS (Reserved)

S2.3 REGROUPING (Reserved)

S2.4 ALPHABETICAL LISTING OF EXCHANGES

Ragland

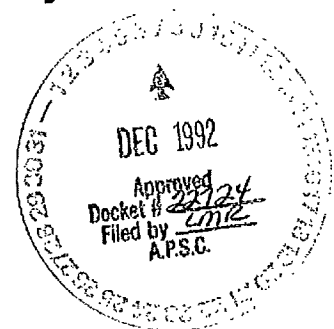
S2.5 LOCAL CALLING AREAS

Exchange

Ragland

Exchanges in  
Local Calling Area

Ragland



Issue date: October 23, 1992

Effective date: January 6, 1993  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President

# GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 2  
6<sup>th</sup> Revised Sheet 2

## S2. BASIC LOCAL EXCHANGE SERVICE

### S2.6 AUTHORIZATION

Basic Local Exchange Rates are authorized individually by the Alabama Public Service Commission.

### S2.7 BASIC LOCAL EXCHANGE RATES

#### Business

Exchange Name	1 Pty Rotary	1 Pty Tone	Key Line	PBX Trunk	
Ragland	\$32.60	\$32.60	\$41.80	\$41.80	(I)

Residence	1 Pty Rotary	1 Pty Tone
Ragland	\$16.30	\$16.30

Issue date: June 15, 2000  
Issued by: Mrs. Peggy Dickinson  
Title: President

Effective date: July 1, 2000  
Docket No.:

APSC  
Telecommunications Division  
Date Filed 6/16/00  
Effective Date 7/1/00  
Processed By BC

D- 2616

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 2  
Original Sheet 3

S2. BASIC LOCAL EXCHANGE SERVICE

S2.8 ZONE CHARGES (Reserved)

S2.9 EXCHANGE REGRADING (Reserved)

S2.10 EXTENDED AREA SERVICE

A. General

Extended Area Service will be implemented between those exchanges which meet all criteria and conditions as set forth by the Alabama Public Service Commission in the Special Telephone Rules, Rule T-16.

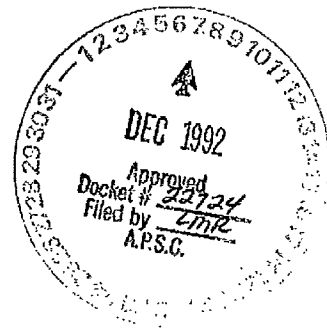
S2.11 CONCESSION SERVICE

A. General

Employees' Telephone Service is offered to all permanent employees at their residence when such service is provided by this Company.

B. Conditions

1. Employees' Telephone Service at their residence is available to all full time employees of the Company after the probationary period. This service is not available when the employee resides in a boarding and/or rooming house.
2. One primary listing may be provided in the name of the employee (except that the listing of a married woman may be in her or her husband's name).



Issue date: October 23, 1992

Effective date: January 6, 1993  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President



GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

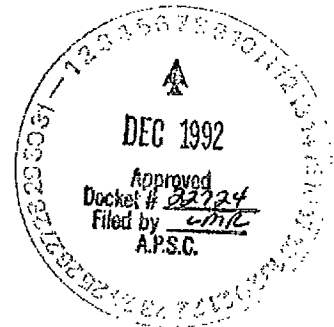
Section 2  
Original Sheet 4

S2. BASIC LOCAL EXCHANGE SERVICE

S2.11 Concession Service (Cont'd)

C. Rates

1. The concession of Employees' Telephone Service is 100% of the residence rate for exchange services.
2. Service may be furnished by the Company at its expense in the residence of employees, when in its judgement, the interests of the Company in rendering continuous service to the public will be advanced, and shall be limited to employees who are frequently contacted at their residence outside of regular office hours, concerning affairs relating to the business of the Company.
3. Regular service charges applicable with the initial installation of Employees' Telephone Service is hereby waived.



Issue date: October 23, 1992

Issued by: Mrs. Peggy Dickinson  
Title: President

Effective date: January 6, 1993  
Docket No.:

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 2  
Original Sheet 5

S2. BASIC LOCAL EXCHANGE SERVICE

S2.12 LOCAL DIRECTORY ASSISTANCE SERVICE

A. General

1. A name to get telephone number, and/or directory address and/or
2. A telephone number to get name, and/or directory address, except in instances where customers have specified that these items not be disclosed by telephone number requests.

B. Conditions

- a. A Local Directory Assistance Service Surcharge, as specified in C below, will be applicable to all calls to Local Directory Assistance Service handled by the operator (0-"), provided that the "0" operator is not the only source for local directory assistance, or dialed by the customer ("0+").
- b. There will be a charge for all customer calls to Local Directory Assistance Service, except as specified in B.a and B.c.
- c. An unused monthly residence local allowance, as described in B.c, will not be credited to the customer's account in any other month service is rendered.

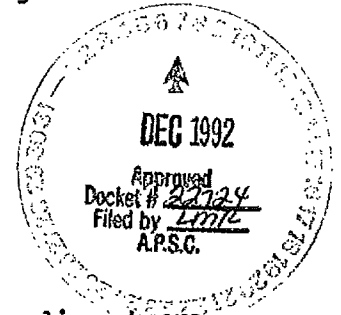
C. Rates

Directory Assistance Service Charge.....\$0.50 per call  
Directory Assistance Service Surcharge....\$0.50 per call  
Directory Assistance Service Surcharge  
from a customer-owned, coin operated  
telephone (COCOTS Intrastate-only).....\$0.25 per call

Issue date: October 23, 1992

Effective date: January 6, 1993  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President



GENERAL SUBSCRIBER SERVICES TARIFF

Magland Telephone Company

Section 2  
First Revised Sheet 6

S2. BASIC LOCAL EXCHANGE SERVICE

S2.13 DUAL PARTY RELAY SERVICE

Each Company will include one of the following in their Standardized Tariff:

- A. The Company has agreed to absorb the charges for Dual Party Relay Service (or)
- B. The Company is charging a surcharge for Dual Party Relay Service which is reflected in the customer's total bill as ordered by the Alabama Public Service Commission in Dockets U3089 and 20906.

S2.14 AREA CALLING SERVICE

A. Description of Service

1. General

Area Calling Service is an optional offering that provides seven digit local calling from the subscribers home wire center to all other participating local exchange companies' wire centers within a 40 mile radius in the same LATA based on airline mileage, in addition to the existing local calling area. The offering of this service is subject to availability as determined by the Company and the Alabama Public Service Commission.

- 2. This service is not available to party-line customers or Company-owned or customer-provided public telephone subscribers.

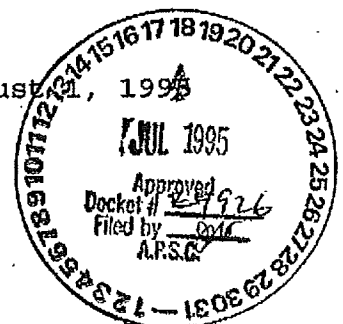
B. Rates

The following usage rates are applicable for all local calls and are based on airline mileage between wire centers. Wire center coordinates are specified in the National Exchange Carrier Association, Inc. F.C.C. Tariff No. 4.

Issue date: June 9, 1995

Effective date: August 1, 1995  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President



# GENERAL SUBSCRIBER SERVICES TARIFF

England Telephone Company

Section 2  
Original Sheet 7

## S2. BASIC LOCAL EXCHANGE SERVICE

### S2.14 AREA CALLING SERVICE (Cont'd)

#### B. Rates (Cont'd)

##### 1. DAY

These usage rates are applicable from 8:00 AM to 5:00 PM Monday through Friday.

#### Intralata:

<u>MILEAGE BANDS</u>	<u>INITIAL MINUTE CHARGE</u>	<u>ADDITIONAL MINUTE CHARGE</u>
B ( 1 - 10 mi.)	0.075	0.075
C (11 - 16 mi.)	0.120	0.120
D (17 - 22 mi.)	0.145	0.145
E (23 - 30 mi.)	0.160	0.160
F (31 - 40 mi.)	0.170	0.170
G (Special Band)	0.175	0.175

##### 2. EVENING

These usage rates are applicable after 5:00 PM to 11:00 PM Monday through Friday and after 5:00 PM to 11:00 PM Sunday.

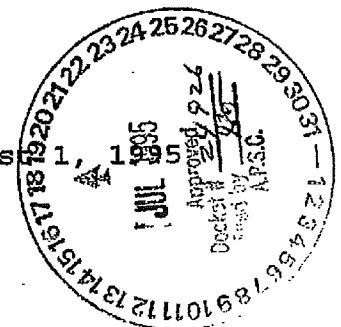
#### Intralata:

<u>MILEAGE BANDS</u>	<u>INITIAL MINUTE CHARGE</u>	<u>ADDITIONAL MINUTE CHARGE</u>
B ( 1 - 10 mi.)	0.05625	0.05625
C (11 - 16 mi.)	0.09000	0.09000
D (17 - 22 mi.)	0.10875	0.10875
E (23 - 30 mi.)	0.12000	0.12000
F (31 - 40 mi.)	0.12750	0.12750
G (Special Band)	0.13125	0.13125

Issue date: June 9, 1995

Effective date: August 1, 1995  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President



# GENERAL SUBSCRIBER SERVICES TARIFF

Agland Telephone Company

Section 2  
First Revised Sheet 8

## S2. BASIC LOCAL EXCHANGE SERVICE

### S2.14 AREA CALLING SERVICE (Cont'd)

#### B. Rates (Cont'd)

#### 3. NIGHT/WEEKEND

These usage rates are applicable after 11:00 PM to 8:00 AM Sunday through Friday, all day Saturday, and Sunday after 8:00 AM to 5:00 PM.

#### Intralata:

<u>MILEAGE BANDS</u>	<u>INITIAL MINUTE CHARGE</u>	<u>ADDITIONAL MINUTE CHARGE</u>
B ( 1 - 10 mi.)	0.0375	0.0375
C (11 - 16 mi.)	0.0600	0.0600
D (17 - 22 mi.)	0.0725	0.0725
E (23 - 30 mi.)	0.0800	0.0800
F (31 - 40 mi.)	0.0850	0.0850
G (Special Band)	0.0875	0.0875

4. On legal holidays the evening rate applies all day unless the night/weekend rate would normally apply. The legal holidays are New Year's Day, July 4th, Labor Day, Thanksgiving, and Christmas.

5. Residential customers are provided an option to pay a monthly flat charge and then receive non-measured calling out to 22 miles. Calls terminating outside of these areas will be billed at measured usage charges as described in 1 - 4 above.

#### Monthly rate

\$32.00

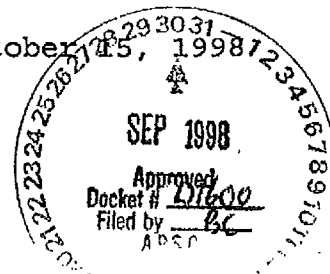
(N)

(N)

Issue date: September 30, 1998

Effective date: October 15, 1998  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President



GENERAL SUBSCRIBER SERVICES TARIFF

Agland Telephone Company

Section 2  
First Revised Sheet 9

S2. BASIC LOCAL EXCHANGE SERVICE

S2.14 AREA CALLING SERVICE (Cont'd)

B. Rates (Cont'd)

6. Per message detail is not provided with Area Calling Service, but will be provided, optionally, at the customer's request at the following rates: (T)

a. Message Detail:	<u>R</u>	<u>B</u>
Monthly (Recurring)	\$1.75	\$ 3.50

b. Billing Detail:

Per Request - 1 Month (Non-recurring)	\$7.50	\$15.00
------------------------------------------	--------	---------

Additional months on same request per month	5.00	10.00
------------------------------------------------	------	-------

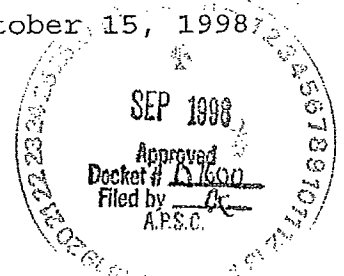
Limited to current month plus  
two months' billing records.

7. All rules and regulations that appear in other sections of this tariff apply unless otherwise stated herein. (T)

Issue date: September 30, 1998

Effective date: October 15, 1998  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President



S2. BASIC LOCAL EXCHANGE SERVICE

S2.15 LIFELINE ASSISTANCE PROGRAM

Lifeline Assistance is a government assistance program developed to reduce rates for primary residential telephone service to qualifying subscribers who receive income-based benefits. The Company participates in this program to increase the availability of telecommunications services to all consumers in its serving areas.

- A. General Lifeline Assistance reduces an eligible customer's monthly rates for local service. An eligible customer receives a federally subsidized credit toward the monthly cost of basic telephone service, as well as a state credit toward the residential access line rate.

B. Regulations

To constitute a qualifying low-income customer eligible to receive Lifeline services, a customer must meet the requirements set forth in either paragraph 1. or 2. below:

1. A customer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size;
  - a. For purposes of these rules, "income" is defined as all income actually received by all members of a household. This includes salary before deductions for taxes, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, lottery winnings, and the like. The only exceptions are student financial aid, military housing and cost-of-living allowances, irregular income from occasional small jobs such as baby-sitting or lawn mowing, and the like.
  - b. A "household" is any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen (18) years or older. If an adult has no or minimal income, and lives with someone who

(N)

(N)

S2. BASIC LOCAL EXCHANGE SERVICE

S2.15 LIFELINE ASSISTANCE PROGRAM (Continued)

B. Regulations (Continued)

b. (Cont'd)

provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen (18) living with their parents or guardians are considered to be part of the same household as their parents or guardians.

2. Lifeline Assistance is also available to all residential customers who participate in one of the following low income assistance programs. A subscriber will also be considered to be eligible even if he does not personally participate in any of the following programs, so long as an individual who lives in his household, and for whom he is financially responsible, does participate in at least one of these programs:

Medicaid  
Supplemental Nutrition Assistance Program (SNAP)  
Supplemental Security Income (SSI)  
Section 8 Federal Public Housing Assistance (FPHA)  
Low Income Home Energy Assistance Program (LIHEAP)  
Temporary Assistance for Needy Families (TANF)  
National School Lunch Program's Free Lunch Program

3. In addition to meeting the qualifications provided in paragraph 1. or 2. of this section, in order to constitute a qualifying low-income customer, a customer must not already be receiving a Lifeline service, and there must not be anyone else in the subscriber's household subscribed to a Lifeline service.
4. Qualifying subscribers must provide the Company with acceptable documentation as proof of their eligibility to receive Lifeline service under the income-based or program-based requirements. The Company will confirm a subscriber's continued eligibility to receive Lifeline service on an annual basis by requiring the subscriber to sign a certification as to his/her present qualifications for Lifeline service. Upon a determination of ineligibility, the credit will be



S2. BASIC LOCAL EXCHANGE SERVICE

S2.15 LIFELINE ASSISTANCE PROGRAM (Continued)

(N)

B. Regulations (Continued)

4. (Cont'd)

discontinued on the bill if the customer fails to provide proof of eligibility within thirty (30) days following written notification to the customer.

5. If the Company receives notification from the program administrator that the subscriber is receiving Lifeline service from another eligible telecommunications carrier or that more than one member of a subscriber's household is receiving Lifeline service, the subscriber will be de-enrolled from Lifeline Assistance without notice within five (5) business days following the Company's receipt of that notice.

(N)

6. The Company will process all applications and apply the appropriate credit on the customer's monthly bill. A secondary service charge is not applicable for existing customers who subscribe to Lifeline Assistance.

(M)

(M)

S2. BASIC LOCAL EXCHANGE SERVICE

S2.15 LIFELINE ASSISTANCE PROGRAM (Continued)

B. Regulations (Continued)

7. As a participant in Lifeline Assistance, customers are eligible to receive Toll Limitation Service at no charge for any Lifeline service that charges a fee for toll calls, either domestic or international, that is in addition to the monthly price of the customer's Lifeline service. This service will only be provided at the customer's request and is limited to plans that distinguish between local and long-distance calling. (C)
8. Local service deposit requirements will be waived for customers who voluntarily receive Toll Limitation Service.
9. Participants in Lifeline Assistance shall not be disconnected from Local Service for nonpayment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for nonpayment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
10. Partial payments that are received from Lifeline Customers will first be applied to local service charges and then to any outstanding toll charges.
11. One low-income credit is available per household and is applicable to the primary residential connection only.
12. A Lifeline customer may subscribe to any local service offering available to other residential customers.
13. The PICC will not be billed to Lifeline customers who subscribe to toll blocking and do not presubscribe to a long distance carrier.

S2. BASIC LOCAL EXCHANGE SERVICE

S2.15 LIFELINE ASSISTANCE PROGRAM (Continued)

B. Regulations (Continued)

14. Lifeline subscribers may apply their Lifeline discount to the Company's family shared calling plans and to bundled service packages or packages containing optional calling features available to Lifeline customers. The calling plan must be in the name of the eligible subscriber, and a household may receive only one Lifeline supported service. Partial payments from Lifeline subscribers purchasing bundled packages or packages containing optional calling features will first be applied to pay down the allocated price of the Lifeline voice services.

C. Credits

The following monthly credits will apply for each customer eligible for Lifeline Assistance:

	<u>Monthly Credit</u>	
a) Federal Credit (authorized FCC rate)	\$ 9.25	(R)
b) State Credit to Residential Access Line	\$ 3.50	

The maximum Lifeline Assistance credit available to Alabama customers is \$12.75 per month. (R)

Credit amount will not exceed the basic charge for local telephone service, which includes the Subscriber Line Charge, access line and local usage.

GENERAL SUBSCRIBER SERVICES TARIFF  
Ragland Telephone Company

Section 2  
Second Revised Sheet 12

(D)

(D)

Issue Date: April 12, 2012  
Issued By: Mrs. Peggy Dickinson  
Title: President

Effective Date: April 1, 2012  
Docket No.

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company Section 3

Second Revised Contents Sheet 1

S3. CONCURRENCE STATEMENTS

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S3.1 Message Toll Telephone Service.....	1
S3.2 Wide Area Telecommunications Service.....	1
S3.3 Foreign Exchange Service.....	1
S3.4 Private Line Concurrence.....	2
S3.5 Coin Telephone.....	3
S3.6 Long Distance Directory Assistance Service.....	3
S3.7 Long Distance Operator Service Requiring Telephone Number Assistance.....	3
S3.8 Long Distance Verification/Interrupt Service.....	4
S3.9 Local Directory Assistance Service.....	4
S3.10 Operator Assisted Local Calls and Local Calling Card Service Calls.....	4
S3.11 Local Verification/Interrupt Service.....	4
S3.12 Intrastate Access.....	5
S3.13 Optional Calling Plans.....	5
S3.14 Intrastate Billing and Collection.....	5
S3.15 Dual Party Relay.....	6
	(D)
S3.16 Universal Emergency Number Service (E-911).....	6
	(T)

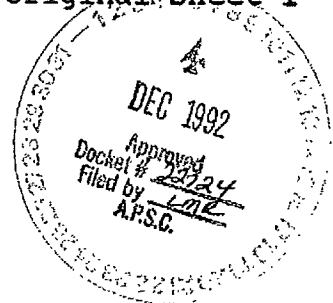
Issue Date: April 12, 2012  
 Issued By: Mrs. Peggy Dickinson  
 Title: President

Effective Date: April 1, 2012  
 Docket No.

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 3  
Original Sheet 1



S3. CONCURRENCE STATEMENTS

S3.1 MESSAGE TOLL TELEPHONE SERVICE

Ragland Telephone Company concurs in the standard toll rates, rules and regulations governing such communications as filed by the South Central Bell Telephone Company for intraLATA toll service and AT&T for interLATA toll service, together with any amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or cancelled by either party. Ragland Telephone Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of Ragland Telephone Company, subject to the jurisdiction of the Alabama Public Service Commission as it applies.

S3.2 WIDE AREA TELECOMMUNICATIONS SERVICE

Ragland Telephone Company concurs in the standard Wide Area Telecommunications Service (WATS) rates, rules and regulations governing such communications as filed by South Central Bell Telephone Company, together with any amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or cancelled by either party. Ragland Telephone Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of Ragland Telephone Company subject to the jurisdiction of the Alabama Public Service Commission as it applies.

S3.3 FOREIGN EXCHANGE SERVICE

Ragland Telephone Company assents to, adopts and concurs with the rates, regulations and conditions applicable to all Foreign Exchange Services, as filed by the South Central Bell Telephone Company on an intercompany interexchange basis.

Issue date: October 23, 1992

Effective date: January 6, 1993  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 3  
First Revised Sheet 2

S3. CONCURRENCE STATEMENTS

S3.4 PRIVATE LINE CONCURRENCE

A. Deleted (D)

B. Deleted (D)

C. Deleted (D)

Telecommunications Division  
Date Filed 10/31/02  
Effective Date 1/1/03  
Processed By EC

Issue date: October 31, 2002

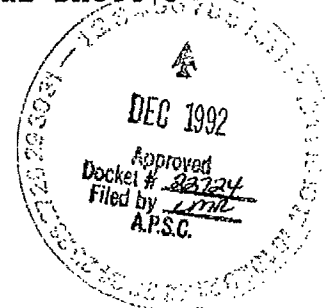
Issued by: Mrs. Peggy Dickinson  
Title: President

Effective date: January 1, 2003  
Docket No.: D-3815

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 3  
Original Sheet 3



S3. CONCURRENCE STATEMENTS

S3.5 COIN TELEPHONE SERVICE

Ragland Telephone Company concurs with Local Coin Telephone Services rates, rules and regulations relating to Local Directory Assistance Service, Operator Assisted Local Calls and Calling Card Service, and Local Operator Verification/ Interruption Service as filed with the Alabama Public Service Commission by South Central Bell Telephone Company, together with any amendments or successive issued thereof, and makes itself a party to such rates, rules and regulations.

Ragland Telephone Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of the Alabama Public Service Commission as it applies.

S3.6 LONG DISTANCE DIRECTORY ASSISTANCE SERVICE

Ragland Telephone Company concurs with the Long Distance Directory Assistance Service rates, rules and regulations governing such communications as filed with the Alabama Public Service Commission by South Central Bell Telephone Company, together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

S3.7 LONG DISTANCE OPERATOR SERVICE REQUIRING TELEPHONE NUMBER ASSISTANCE

Ragland Telephone Company concurs with the Long Distance Operator Service Requiring Telephone Number Assistance rates, rules and regulations governing such communications as filed with the Alabama Public Service Commission by South Central Bell Telephone Company, together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

Issue date: October 23, 1992

Effective date: January 6, 1993  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President



GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 3  
Original Sheet 4

S3. CONCURRENCE STATEMENTS

S3.8 LONG DISTANCE VERIFICATION/INTERRUPTION SERVICE

Ragland Telephone Company concurs with the Long Distance Verification/Interruption Service rates, rules and regulations governing such communications as filed with the Alabama Public Service Commission by South Central Bell Telephone Company, together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

S3.9 LOCAL DIRECTORY ASSISTANCE SERVICE

Ragland Telephone Company concurs with the Local Directory Assistance Service rates, rules and regulations filed with the Alabama Public Service Commission by South Central Bell Telephone Company, together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

S3.10 OPERATOR ASSISTED LOCAL CALLS AND LOCAL CALLING CARD SERVICE CALLS

Ragland Telephone Company concurs with the Operator Assisted Local Calls and Local Calling Card Service Calls rates, rules and regulations as filed with the Alabama Public Service Commission by South Central Bell Telephone Company, together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

S3.11 LOCAL VERIFICATION/INTERRUPTION SERVICE (Reserved)

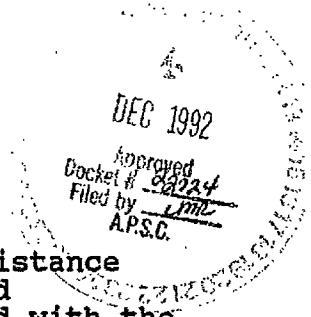
Ragland Telephone Company concurs with the Local Verification/ Interruption Service rates, rules and regulations governing such communications as filed with the Alabama Public Service Commission by South Central Bell Telephone Company, together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

Issue date: October 23, 1992

Effective date: January 6, 1993

Issued by: Mrs. Peggy Dickinson  
Title: President

Docket No.:



GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 3  
First Revised Sheet 5

S3. CONCURRENCE STATEMENTS

S3.12 INTRASTATE ACCESS SERVICES

Ragland Telephone Company adopts Gulf Telephone Company's Intrastate Access Services tariff effective April 16, 1996, and any successive issues thereto, as approved by the APSC, until this concurrence is revoked or cancelled.

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(C)

S3.13 OPTIONAL CALLING PLANS

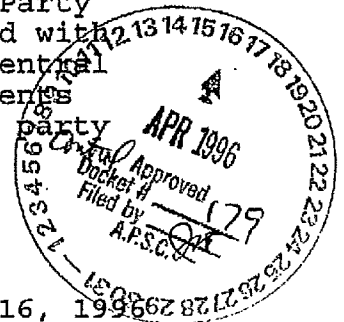
Ragland Telephone Company concurs in the standard Optional Calling Plan rates, rules and regulations governing such communications as filed by South Central Bell Telephone Company, together with any amendments or successive issues thereof and make itself a party to such rates and charges until this concurrence is revoked or cancelled by either party. Ragland Telephone Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of Ragland Telephone Company subject to the jurisdiction of the Alabama Public Service Commission as it applies.

S3.14 INTRASTATE BILLING AND COLLECTION SERVICE

Ragland Telephone Company assents to, adopts and concurs with the rates, regulations and conditions applicable to Intrastate Billing and Collection Services as filed by Brindlee Mountain Telephone Company.

S3.15 DUAL-PARTY RELAY SERVICE

Ragland Telephone Company concurs with the Dual Party Relay Service rates, rules, and regulations filed with the Alabama Public Service Commission by South Central Bell Telephone Company, together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.



Issue date: April 10, 1996

Effective date: April 16, 1996  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President

S3. CONCURRENCE STATEMENTS

S3.15 DUAL-PARTY RELAY SERVICE (Cont'd)

Dual Party Relay Service permits hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to TDD and TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicate by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

(D)

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(D)

S3.16 UNIVERSAL EMERGENCY NUMBER SERVICE (E-911)

(T)

Ragland Telephone Company concurs with the Universal Emergency Number Service (E-911) rates, rules and regulations governing such communications as filed with the Alabama Public Service Commission by South Central Bell Telephone Company, together with any amendments or successive issues thereof and makes itself a party to such rates, rules and regulations until this concurrence is revoked or cancelled by either party. Ragland Telephone Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of Ragland Telephone Company subject to the jurisdiction of the Alabama Public Service Commission as it applies.

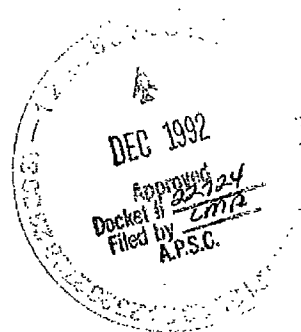
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Ragland Telephone Company

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Issue date: October 23, 1992

Issued by: Mrs. Peggy Dickinson  
Title: President

Effective date: January 6, 1993  
Docket No.:

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 4  
Original Sheet 1

S4. MESSAGE TELECOMMUNICATIONS SERVICE

S4.1 CONCURRENCE

A. Message Toll Telephone Service

Ragland Telephone Company concurs in the standard toll rates, rules and regulations governing such communications as filed by the South Central Bell Telephone Company for intraLATA toll service and AT&T for interLATA toll service, together with any amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or cancelled by either party. Ragland Telephone Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of Ragland Telephone Company, subject to the jurisdiction of the Alabama Public Service Commission as it applies.

S4.2 OPTIONAL CALLING PLANS

A. Description of Service

Optional Calling Plans are specifically designed toll plans applicable to intrastate subscriber-dialed station-to-station sent paid toll messages placed from the Optional Calling Plan subscriber's telephone during the service period to stations in the prescribed terminating exchange, exchanges or area. All other toll messages will be billed as regular toll messages.

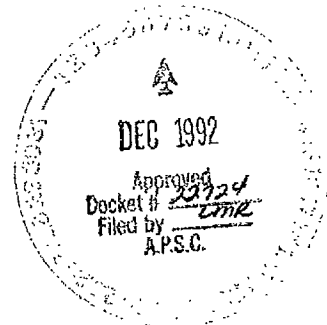
B. Measured Circle Calling (Reserved)

C. Rates

See Concurrence in Section 3.

S4.3 Operator Services

See Section Three.



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Title: President

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

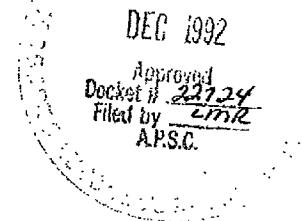
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S5. WIDE AREA TELECOMMUNICATIONS SERVICE

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Sheet No.

S5.1 Concurrence..... 1



Issue date: October 23, 1992  
Issued by: Mrs. Peggy Dickinson  
Title: President

Effective date: January 6, 1993  
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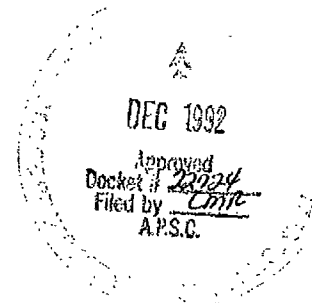
Ragland Telephone Company

Section 5  
Original Sheet 1

S5. WIDE AREA TELECOMMUNICATIONS SERVICE

S5.1 CONCURRENCE

Ragland Telephone Company concurs in the standard Wide Area Telecommunications Service (WATS) rates, rules and regulations concerning such communications as filed by South Central Bell Telephone Company together with any amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or cancelled by either party. Ragland Telephone Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of Ragland Telephone Company subject to the jurisdiction of the Alabama Public Service Commission as it applies.



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Effective date: January 6, 1993  
Docket No.:

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Title: President

S6. SERVICE CONNECTION CHARGES

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GENERAL SUBSCRIBER SERVICE TARIFF

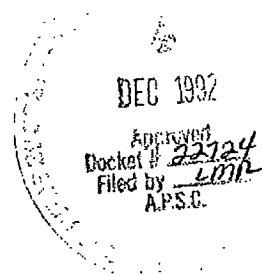
Ragland Telephone Company

Section 6  
Original Sheet 1

S6. SERVICE CONNECTION CHARGES

S6.1 GENERAL

- A. Service charges are the nonrecurring charge or charges applied to the services ordered or connected into service at the customer's request. These include charges for initial commencement of service, changes, restoration, and rearranging of service or facilities.
- B. Service charges may be paid under one of the following plans, at the option of the subscriber.
  - 1. Plan 1 - Payment in full at the time service is requested.
  - 2. Plan 2 - Payment in full, on first month's billing.
  - 3. Plan 3 - Time payment of Service Connection Charges, over a period of 4 months. Service charges may be paid in monthly installments of not less than \$10.00 if the total service charge is more than \$36.00. In the event service is terminated, prior to the 4 months period, all outstanding amounts will become due and payable immediately.
- C. In all cases where special or unusual construction or installation is required, such charges are in addition to the prescribed service charges.



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Issued by: Mrs. Peggy Dickinson  
Title: President

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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Original Sheet 2

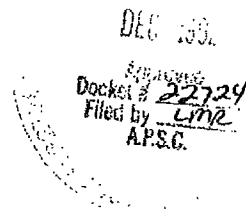
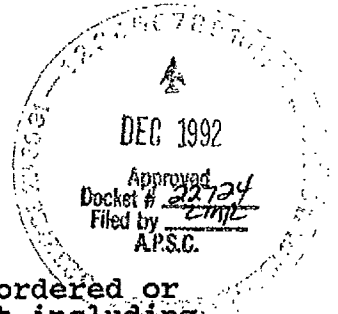
S6. SERVICE CONNECTION CHARGES

S6.2 DEFINITIONS

Service Charges apply to services or equipment ordered or connected into service at the customer's request including moves, changes, number changes and restoration of service. Certain items of equipment in this tariff are listed with an Equipment Work Charge. This Equipment Work Charge is applied in addition to the appropriate Service Charges listed below in place of the Basic Equipment Work Charge.

Service Charges are comprised of the following work functions, one or more of which is applicable based upon the service or equipment requested by a customer.

- A. Service Order Work Charge: The charge for receiving and recording information and/or taking action in connection with a subscriber or applicant and processing the necessary.
- B. Central Office Work Charge: The charge for work associated with the Central Office and the line extending from the Central Office to the customer's premises, including but not limited to, central office connections, cable cross connections and the drop pole.
- C. Access Line Work Charge: This charge applies when a necessary line from the central office to the customer's premises must be established, changed or rearranged, including cross connections and terminal rearrangements.
- D. Premises Visit Charge: The charge for a required trip to the customer's premises, which may include working with the drop wire or protector.
- E. Returned Check Charge: The charge applied to each insufficient funds check returned.



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Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President

GENERAL SUBSCRIBER SERVICES TARIFF

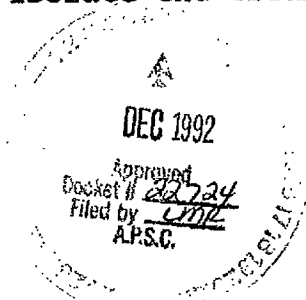
Ragland Telephone Company

Section 6  
Original Sheet 3

S6. SERVICE CONNECTION CHARGES

S6.2 DEFINITIONS

- F. Installation Charge: The charge applied to the provision of certain items of equipment or facilities and is in addition to applicable service charges. These charges are identified and presented throughout this tariff as a part of the offering.
- G. Restoration and Suspension Charge: The charge applied for restoration of service after suspension for nonpayment or to the suspension of service temporarily at the request of the customer.
- H. Termination Charge: The charge applied when a customer discontinues an item of service or equipment prior to the expiration for the initial service period designated for such item.
- I. Number Change Charge: The charge applied when a customer requests a change in their telephone number.
- J. Network Interface Connection Charge: The charge for providing the connection at the customer's premises other than Telephone Company provided facilities to facilities provided by the Telephone Company.
- K. Non-Standard Telephone Bill Charge (Reserved)
- K. Trouble Location Charge: When trouble is traced by the Telephone Company to customer owned equipment, a Maintenance of Service Charge will apply if the visit is made during business hours (8 to 5, Monday through Friday). At other times, the charge will be twice the basic charge. The Maintenance of Service Charge will not apply if a network interface device is not in place which would allow the customer to isolate the trouble.



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Title: President

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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Original Sheet 4



S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES

A. General

1. Service charges as used herein and in other sections of this tariff are applicable to the ordering, connecting, moving, changing, rearranging and furnishing of telephone service and other telephone facilities and service. The charges apply as follows except as provided hereinafter in other sections of this tariff.
2. Service order charges are applicable to the following services:
  - a. All classes of Basic Local Exchange Service
  - b. Coin Telephone Service
  - c. Telephone Answering Service
  - d. Private Branch Exchange Service
  - e. Key and Push Button Service
  - f. Wide Area Telecommunications Service
  - g. Directory Listings
  - h. Miscellaneous Service Arrangement and Auxiliary Equipment
3. Where the service desired necessitates the use of more than one item of service subject to the service charge, the total charge is the sum of the separate service charges for each item of service furnished except as hereinafter provided.
4. When service is reestablished at a location which has been destroyed or made untenable by fire, wind or flood, service charges for connection, move or change do not apply when service is re-established within a reasonable time. If the subscriber desires service at a new location for a temporary period, service charges for connection will apply for the establishment of service at a temporary location but no service charge will apply when service is reestablished at the former location.

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GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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S6. SERVICE CONNECTION CHARGES

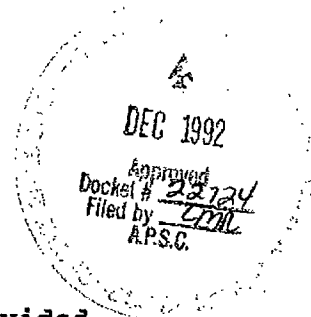
S6.3 APPLICATION OF SERVICE CHARGES (Cont'd)

A. General (Cont'd)

5. Service charges may be paid at the time of application of service or as otherwise provided herein.
6. Where service is established at a concession rate, except employees' concessions, no concession is allowed from the regular service charges.
7. Service charges apply to changing or adding touchtone service, custom calling features, number changes or any other miscellaneous service as specified in this tariff.

B. Application

1. A Service Order Charge and a Central Office Charge will apply for restoration of service following suspension for nonpayment.
2. The charges specified herein do not contemplate work performed by Company employees at a time when overtime wages apply due to the request of the subscriber nor does it contemplate work once begun being interrupted by the subscriber. If the subscriber requests overtime labor performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost.
3. A Service Order Charge and a Central Office Charge will apply when an applicant for service accepts a left-in disconnect "as is".
4. A Service Order Charge and a Central Office Charge will apply when a customer requests a number change including unlisted and nonpublished number changes.



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Issued by: Mrs. Peggy Dickinson  
Title: President

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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Original Sheet 6

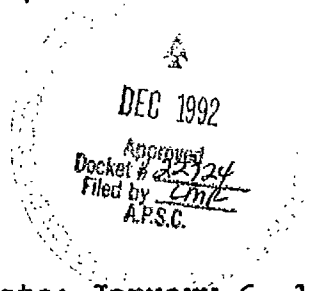
S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES (Cont'd)

B. Application (Cont'd)

5. Premises Visit Charge and Network Interface Connection Charge apply for a customer requested relocation, change or modification of an existing Network Interface.
6. Restoration and Suspension Charge will apply when any subscriber's service has been suspended for nonpayment of any sum due the Telephone Company. As set forth in this tariff, the service will be restored upon payment of the amount due and a Service Charge of \$ 20.00. If Telephone Company provided equipment has been removed, the Service Charge will also be applied.
7. Inspection Charge - The Telephone Company reserves the right to inspect and test all customer provided terminal equipment or communications systems and to specify whether such equipment may be directly connected to the telecommunications network or whether a connecting arrangement is required, in order to assure (1) the safety of the public and the Telephone Company's employees and customer; (2) proper signalling on both originating and terminating calls; (3) proper transmission, and (4) compatibility with other Telephone Company Services. If a connecting arrangement is required, the customer shall be responsible for the additional costs.

The customer shall be responsible for the payment of charges by the Telephone Company for its labor and equipment used in making the inspections and tests, subject to a minimum charge of \$ 15.00.



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Effective date: January 6, 1993  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 6  
Original Sheet 7

S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES (Cont'd)

B. Application (Cont'd)

7. Inspection Charge (Cont'd)

Inspections of equipment or systems connected by the Telephone Company facilities may be initiated by the Telephone Company at no charge to the customer unless such inspection reveals that unauthorized equipment has been connected. If such unauthorized equipment is found, the customer is responsible for the payment of \$ 15.00 Inspection Charge to the Telephone Company.

8. Maintenance of Service Charge - The customer shall be responsible for the payment of a Maintenance of Service Charge for each visit by the Telephone Company to the customer's premises where a service difficulty or trouble report results from customer provided equipment unless the maintenance responsibility rests with the Telephone Company because of a maintenance contract or the absence of a Network Interface Device. The Maintenance of Service Charge is \$ 30.00.

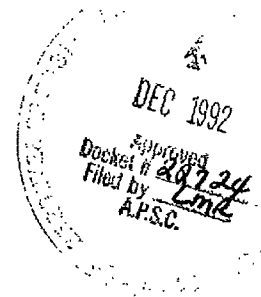
C. Exceptions

1. Visits to a customer's premises solely for the purpose of repair, maintenance or disconnection of Company provided service and equipment, except where Maintenance Visit Charges apply.
2. Public Telephone Service or Toll Station Service.
3. Changes in the class or grade of service or concurrent moves or changes necessitated by a change in the class or grade of service or by a change in central office operation.

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Title: President



GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

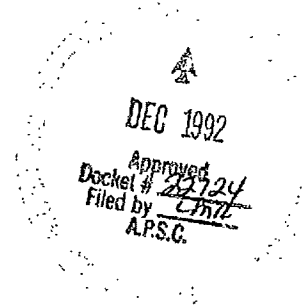
Section 6  
Original Sheet 8

S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES (Cont'd)

C. Exceptions (Cont'd)

4. Customer orders when one customer accepts service and equipment from another customer without lapse in the rendition of service and no other work is required.
5. Service reestablished after the destruction of the customer's premises by fire, flood or other similar causes, beyond the customer's control, where the same amount of service is reestablished within a reasonable period of time at the same or different location. If, under the preceding conditions, service is installed at another location and then subsequently reestablished at the original location, Service Charges will apply for the subsequent installation.
6. A change from listed telephone service to unlisted or nonpublished telephone service necessitated by communications which are received that are of an annoying, foul or profane nature.
7. Joint User Service when no visit is required to the customer's premises.
8. Directory listings or billing address.
9. A change of telephone number when initiated by the Company.
10. Charges for unlisted or nonpublished telephone service when provided with initial service.



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Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President



S6. SERVICE CONNECTION CHARGES

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S6. SERVICE CONNECTION CHARGES

S6.4	RATES	(T)	
		Residence	Business
A.	Service Order Charge	\$18.00	\$ 24.00
B.	Central Office Work Charge	16.00	20.00
C.	Access Line Work Charge	18.00	24.00
D.	Premise Visit	18.00	24.00
E.	Returned Check Charge	5.00	5.00
F.	Installation	18.00	18.00
G.	Restoration and Suspension Of Service	20.00	20.00
H.	Number Change Charge	18.00	24.00
I.	Network Interface Connection Charge (per line)	5.00	7.00
J.	Non-Standard Telephone Bill Charge	N/A	N/A
K.	Trouble Location Charge	15.00	15.00

# GENERAL SUBSCRIBER SERVICES TARIFF

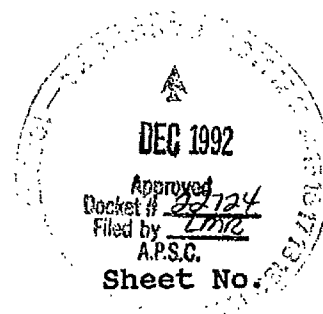
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Title: President

GENERAL SUBSCRIBER SERVICES TARIFF

Pagland Telephone Company

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1st Revised Sheet 1

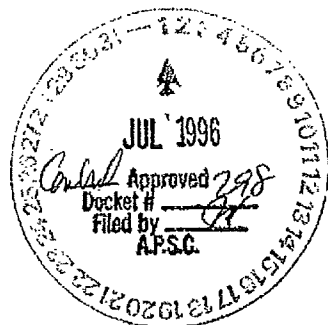
S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 TOUCHTONE CALLING SERVICE

A. General

1. Touch Calling Service provides for the origination of telephone calls through the use of pushbuttons.
2. The service is available in all exchanges to business and residence subscribers connected to WATS (Wide Area Telephone Service) lines which are interconnected to Bell System Service.
3. Touchtone Calling Service other than WATS connections requires special central office equipment and will be provided only from central offices where facilities are available.
4. The monthly rate is no longer applicable specifically for Touchtone service. It has been made a part of the regular local base rate applicable to the class of service provided to the subscriber. During the five year period beginning July 1, 1996, subscribers having touchtone service will pay a slightly higher rate than those who do not, until the year 2,000. At that point, all rates will be equal as required by the Rate Rebalancing Plan.

B. Rates



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Docket No.:

Sued by: Mrs. Peggy Dickinson  
Title: President

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 7  
Original Sheet 2

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 CUSTOM CALLING SERVICES

A. General

1. Custom Calling Services consist of optional service features for use in connection with a customer's local exchange service.
2. Custom Calling Services may be associated with residence and business individual line service excluding Semi-Public Telephone Service.
3. Custom Calling Services require special central office facilities and will be provided only where such facilities are available.
4. No assurance can be given that transmission will be fully satisfactory during conference and call forwarding calls.

B. Description of Service

1. Call Forwarding - Call forwarding is an arrangement whereby incoming calls may be transferred to another telephone number by signaling a prefix code and the telephone number of the service to which calls are to be transferred. Calls forwarded by this feature are subject to local and long distance message charges. These calls are also subject to transmission limitations.
2. Call Waiting - Call waiting is an arrangement whereby a customer who is using an exchange line arranged for call waiting is alerted, by means of a tone signal, when another caller is trying to reach that line. The customer, by flashing the switchhook, is able to have alternative conversation between parties.

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Title: President

DEC 1992  
Approved  
Docket # 22724  
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A.P.S.G.

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 7  
First Revised Sheet 2.1

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 CUSTOM CALLING SERVICES (Cont'd)

B. Description of Service (Cont'd)

3. Speed Calling - Speed calling is an arrangement which provides for the calling of a telecommunications network telephone number by dialing an abbreviated code. Two arrangements are available, either an eight-code capacity or a thirty-code capacity, but not both on the same line.
4. Three-Way Calling (Conference Calling) - Three-way calling permits an existing call to be held and a second call to be established and added to the connection for conferencing. Conference calls made with this service are subject to transmission limitations.
5. Warm Line - Warm line is an arrangement whereby a predesignated number is automatically dialed when the telephone handset is left off the hook for 30 seconds. The predesignated number must be chosen at the time the service is set up.
6. Home/Business Intercom - Home/Business Intercom is an arrangement whereby a customer can contact anyone in their home or business near an extension phone by dialing their own telephone number.
7. Teen Service - Teen service provides for two different phone numbers and rings to be used with a single telephone line. A distinctive ringing pattern will be provided for both of the phone numbers to distinguish incoming calls.

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Title: President

APSC  
Telecommunications Division  
11/22/02  
12/21/02  
0-3893

# GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 7  
First Revised Sheet 2.2

## S7. MISCELLANEOUS SERVICE ARRANGEMENTS

### S7.2 CUSTOM CALLING SERVICES (Cont'd)

#### C. Rates

1. The following rates and charges are in addition to all other applicable rates and charges for service furnished.

	Monthly Rate	
	Per C.O. Line Equipped	
	Residence	Business
a. Call Forwarding	\$ 1.75	\$ 2.00
b. Call Waiting		
1) Without Cancel	1.75	2.00
2) With Cancel	2.25	2.50
c. Speed Calling		
1) Eight Code Capacity	1.25	1.65
2) Thirty Code Capacity	1.75	2.00
d. Three Way Calling	2.25	2.50
e. Warm Line	1.25	N/A
f. Intercom	1.25	1.65
g. Teen Service	3.00	N/A (N)

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Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President

APSC  
Telecommunications Division  
Date Filed: 11/22/02  
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0-3893

# GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 7  
Original Sheet 2.3

## S7. MISCELLANEOUS SERVICE ARRANGEMENTS

### S7.2 CUSTOM CALLING SERVICES (Cont'd)

#### C. Rates (Cont'd)

Monthly Rate  
Per C.O. Line Equipped  
Residence Business

#### 2. Packages

a.	Call Forwarding		
	Two Features	1.40	1.75
	Three Features	1.00	1.50
	Four or More Features	.80	1.25
b.	Call Waiting Without Cancel		
	Two Features	1.40	1.75
	Three Features	1.00	1.50
	Four or More Features	.80	1.25
c.	Call Waiting With Cancel		
	Two Features	1.90	2.25
	Three Features	1.50	2.00
	Four or More Features	1.30	1.75
d.	Speed Calling - 8 Code		
	Two Features	1.25	1.65
	Three Features	1.25	1.65
	Four or More Features	1.25	1.65
e.	Speed Calling - 30 Code		
	Two Features	1.75	2.00
	Three Features	1.75	2.00
	Four or More Features	1.75	2.00
f.	Three-Way Calling		
	Two Features	1.75	2.25
	Three Features	1.50	2.00
	Four or More Features	1.35	1.50
g.	Warm Line		
	Two Features	1.25	N/A
	Three Features	1.25	N/A
	Four or More Features	1.25	N/A
h.	Intercom		
	Two Features	1.25	1.65
	Three Features	1.25	1.65
	Four or More Features	1.25	1.65

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Title: President

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A.P.S.C.



GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 7  
Original Sheet 2.4

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2.1 CUSTOM LOCAL AREA SIGNALING SERVICE - CLASS

(N)

A. Definitions

1. Calling Name Delivery - Calling Name Delivery (CNAM) is a CLASS feature that provides the calling party's name, date, and time of the call to the called party during the first long silent period of the ringing cycle. Notification is given to the CNAM subscriber via Customer Premises Equipment (CPE) at the customer's site. If the calling party's name is not available or if there is an indication that the calling party's name presentation is not allowed (i.e., blocked) then an indicator is displayed in place of the name. Calling Name Delivery can be used effectively with the Calling Number Delivery (CND) CLASS feature. If the called party subscribes to both CND and CNAM, both the name and the number of the calling party can be delivered

Calling Name Delivery provides subscribers with the ability to screen calls before answering. The CNAM subscriber can quickly identify important calls or see who is calling and return the call at a more convenient time. CNAM offers the benefits of security and convenience.

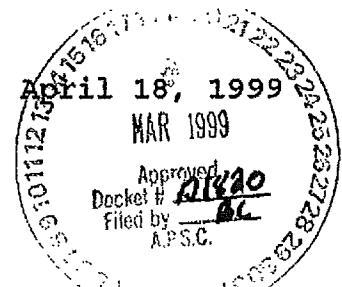
CNAM is offered on a subscription (flat-rate) basis, and therefore, the billing is also done on a flat-rate basis.

(N)

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Docket No.:

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GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 7  
Original Sheet 2.5

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2.1 CUSTOM LOCAL AREA SIGNALING SERVICE - CLASS

(N)

A. Definitions (Cont'd)

2. Calling Number Delivery - Calling Number Delivery (CND) is a CLASS feature that enables the called party to receive calling party information, that is, the Directory Number (DN), date and time, during the first long silent interval of the ringing cycle. This gives the called party an opportunity to decide whether or not to answer the call. The calling party's DN (if available and displayable) is delivered to the CND subscriber's Customer Premises Equipment (CPE) when the CND feature is active.

If the calling party's DN cannot be obtained, the letter "O" and the date and time of the call are transmitted to the CND subscriber's CPE. If the calling party's DN is marked as private, the letter "P" and the date and time of the call are transmitted to the CND subscriber's CPE.

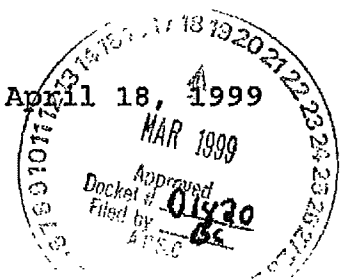
Because the transmission of information is performed using a Frequency-Shift Keying (FSK) Transmitter, if there are no FSK Transmitters available, the call set up is completed as if it was a non-CND call and the calling party information is not displayed.

(N)

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GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 7  
Original Sheet 2.6

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2.1 CUSTOM LOCAL AREA SIGNALING SERVICE - CLASS

(N)

A. Definitions (Cont'd)

3. Automatic Callback - The CLASS feature Automatic Callback (AC), is an outgoing call management feature that enables a subscriber to call back the last party dialed, whether the station called by the subscriber was idle or busy. This call setup is attempted automatically when the subscriber performs the AC activation procedure.

Automatic Callback offers the subscriber the convenience of being able to attend to other pressing business while the EWSD switching system continues to attempt to set up the call. If the subscriber's last called party is busy when the callback attempt is made, the call is queued until both the subscriber and the last called party are idle. When this occurs, the AC subscriber is alerted with a special ring which identifies this call as an automatic callback type of call. The AC subscriber has the option of answering the call at that time or ignoring the call and answering it at a more convenient time. When the AC subscriber answers, the call is completed to the last called party.

An AC subscriber can have up to 30 automatic call-backs active simultaneously. Subscribers can also cancel all outstanding AC requests by dialing a deactivation access code.

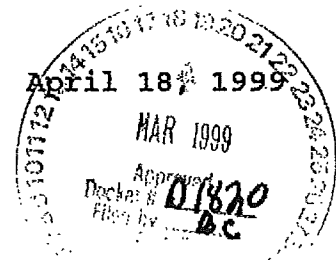
AC can be offered both as an intraoffice feature and in an environment that is equipped with Signaling System Number 7 (SS7) as an interoffice feature.

(N)

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Title: President



GENERAL SUBSCRIBER SERVICES TARIFF

Section 7  
Original Sheet 2.7

gland Telephone Company

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2.1 CUSTOM LOCAL AREA SIGNALING SERVICE - CLASS

(N)

A. Definitions (Cont'd)

4. Automatic Recall - The CLASS feature Automatic Recall (AR), is an incoming call management feature that enables subscribers to request that the incoming number be redialed. The call setup is attempted automatically, when the AR subscriber invokes the AR activation procedure.

One of the benefits of AR is that it is not necessary for the AR subscriber to know the number or name of the calling party, provided both parties are within the service area. In addition, it allows the AR subscriber to attend to other business while the EWSD switching system attempts to set up the call. Like the Automatic Callback feature, subscribers may answer the call at their own convenience.

If the subscriber's last calling party is busy when the recall attempt is made, the call is queued until both the subscriber and the last calling party are idle. When this occurs, the AR subscriber is alerted with a special ring that identifies this call as an automatic recall type of call. The AR subscriber has the option of answering the call at that time or ignoring the call until a more convenient time. When the AR subscriber answers, the call is completed to the last called party.

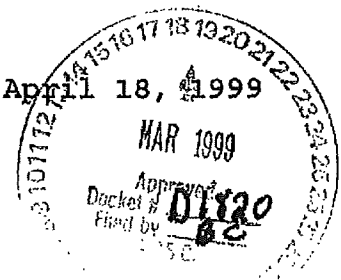
The subscriber can have up to 30 automatic recalls active simultaneously. Subscribers can also cancel all outstanding AR requests by dialing a deactivation access code.

(N)

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Title: President



GENERAL SUBSCRIBER SERVICES TARIFF

gland Telephone Company

Section 7  
Original Sheet 2.8

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2.1 CUSTOM LOCAL AREA SIGNALING SERVICE - CLASS

(N)

A. Definitions (Cont'd)

4. Automatic Recall (Cont'd)

The Operating Telephone Company can offer one- or two-level AR activation on an office-wide basis. With one-level operation, the feature is activated directly by dialing the AR feature activation code. With two-level operation, dialing the activation code results in a recorded announcement that provides the subscriber with the opportunity to either continue with the feature or cancel the AR activation.

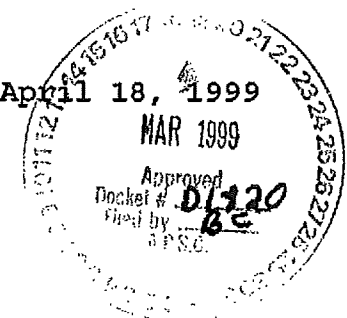
5. Selective Call Rejection - This feature allows the subscriber to reject incoming calls from directory numbers that appear on a Selective Call Rejection screening list. To use this feature, the subscriber first creates an SCR screening list containing the directory numbers that should be rejected. The subscriber's station rejects any incoming calls from a directory number on the SCR screening list. The would-be caller receives an announcement stating that the call is not accepted by the called party.
6. Anonymous Call Rejection - This is a CLASS feature that allows subscribers to reject calls from parties who have a privacy feature that prevents the disclosure of the calling party number. When the UCR feature is active, the incoming calls with a calling party number marked as private are routed to a denial announcement. Incoming calls with a calling party number marked as public and incoming calls without calling party number information remain unaffected.

(N)

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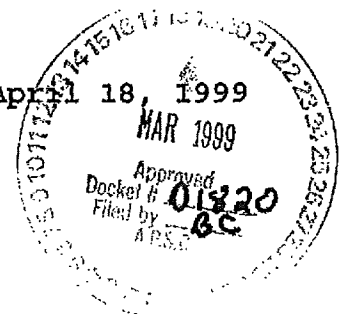
England Telephone Company

### S7.2.1 CUSTOM LOCAL AREA SIGNALING SERVICE - CLASS

7. Selective Call Forwarding - This feature enables the subscriber to designate incoming call directory numbers that are to be forwarded. The subscriber also designates a remote DN to which the incoming calls from designated DN's are to be forwarded when Selective Call Forwarding is active. The subscriber can either enter a DN directly into the list of SCF DN's or direct the switch to add the DN from the last incoming call to the list. Thirty-two DN's can be stored in the SCF list.
8. Calling Identity on Call Waiting (CWID) - The CWID feature causes the identity of a calling party in a waiting call to be displayed on the called party's station, unless the identity of the calling party is private or is unavailable for display.

Sued by: Mrs. Peggy Dickinson  
Title: President

Docket No.:



GENERAL SUBSCRIBER SERVICES TARIFF

Section 7  
Original Sheet 2.10

gland Telephone Company

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2.1 CUSTOM LOCAL AREA SIGNALING SERVICE - CLASS

(N)

B. Rates

1. The following rates and charges are in addition to all other applicable rates and charges for service furnished.

Monthly Rate  
Per C. O. Line Equipped  
Business/Residence

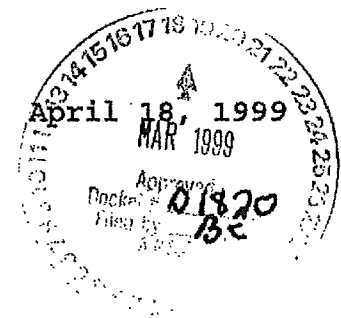
a. Calling Name Delivery	\$ 3.00
b. Calling Number Delivery	3.00
c. Automatic Callback	2.00
d. Automatic Recall	2.00
e. Selective Call Rejection	1.00
f. Anonymous Call Rejection	1.00
g. Selective Call Forwarding	1.00
h. Calling Identity on Call Waiting	2.00

(N)

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Title: President



GENERAL SUBSCRIBER SERVICES TARIFF

Section 7  
Original Sheet 2.11

Agland Telephone Company

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.3 TELEPHONE NUMBERS IN ROTARY (Trunk Hunting) (Reserved)

S7.4 TOLL RESTRICTION SERVICE (Reserved)

S7.5 CUSTOMIZED NUMBER SERVICE (Reserved)

S7.6 REMOTE CALL FORWARDING (Reserved)

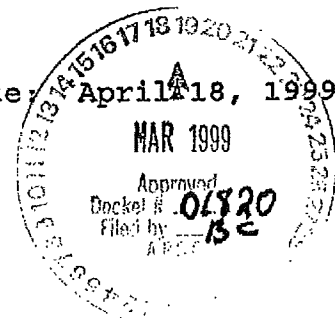
(M)

(M)

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Title: President





GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 7  
Original Sheet 3

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.7 OFF PREMISES STATION SERVICE

A. General

An auxiliary station is an additional station connected on the same circuit as the main station, and having the same number as the telephone station.

B. Conditions

1. Off premises stations may be furnished subject to the following conditions:
  - a. When provided on party lines, such stations are subject to removal by the Company whenever they interfere with the satisfactory operation of the line.
  - b. May be located on the premises of another customer and restricted to answering incoming calls only provided the other has his own separate service at the same location.
  - c. Business off premises stations may be provided at a residence location of the same customer where residence main station service is also provided.
  - d. Residence off premises stations may be provided at a business location of the same customer where business main station service is also provided.
  - e. Mileage charges shown applicable will be based upon the route measurement mileage between the locations of the main stations.

C. Rates

	Monthly Rate
1. Off Premises Station Mileage, per mile or fraction thereof route measurement for first mile	\$ 5.00
2. Per 1/4 mile or fraction thereof route measurement	1.25

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Issued by: Mrs. Peggy Dickinson  
Title: President

DEC 1992  
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Docket # 22724  
Filed by LHM  
APSC

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 7  
Original Sheet 4

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.8 DIRECT INWARD DIALING (DID) SERVICE (Reserved)

S7.9 SEASONAL AND VACATION SERVICE

DEC 1992

Approved  
Docket # 22724  
Filed by CMC  
A.P.S.C.

A. General

Seasonal and Vacation Service is basic local exchange service temporarily suspended. This service is provided to customers in all the Company's exchanges whose requirements for telephone service are less than that which might normally be provided in any 12 month period.

B. Conditions

Seasonal and Vacation Service will be furnished at the Company's discretion under the following conditions:

- a. Service is available to all classes and grades of exchange service where the usage is of a seasonal nature.
- b. At least one month's full rental shall be paid for service prior to establishment of Seasonal or Vacation Service.
- c. Charges for a total of six months may be billed prior to the suspension of service, or monthly, at the option of the Company.
- d. During the period when the customer is billed at the reduced rate, no changes will be provided by the Company.
- e. The reduced rate applies only to basic local exchange service. All other services such as other supplemental services will be billed at the full rate during the suspended period.

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Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President

GENERAL SUBSCRIBER SERVICES TARIFF

Magland Telephone Company

Section 7  
First Revised Sheet 5

S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.9 SEASONAL AND VACATION SERVICE (Cont'd)

C. Rates

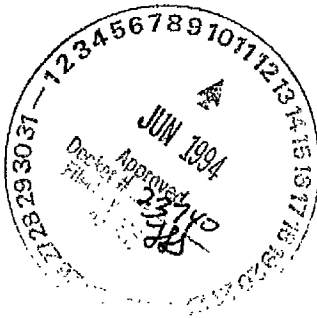
1. The monthly rate will be based upon 50% of the regular rate for the basic local exchange service only. Service may be temporarily suspended for a minimum of one month and a maximum of 9 months. (T)
2. Regular service charges will apply only for the suspension or subsequent reconnection of service, but not both.

S7.10 SPECIAL BILLING NUMBER SERVICE (Reserved)

S7.11 JOINT USE OF SERVICE (Reserved)

S7.12 MISCELLANEOUS CONDITIONS (Reserved)

S7.12.1 OUTSIDE PREMISES STATION SERVICE (Reserved)



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Issued by: Mrs. Peggy Dickinson  
Title: President

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# GENERAL SUBSCRIBER SERVICES TARIFF

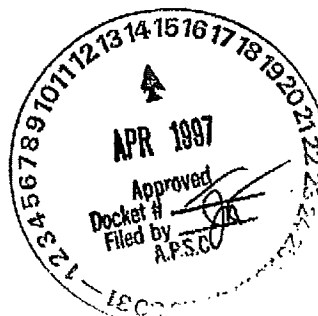
Kagland Telephone Company

Section 8  
1<sup>st</sup> Revised Contents Sheet 1

## S8. COIN TELEPHONE SERVICE

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A. Deleted.....	2	
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		(N)



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Issued by: Mrs. Peggy Dickinson

Title: President

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

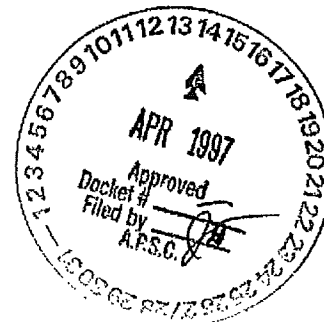
Section 8  
1<sup>st</sup> Revised Sheet 1

S8. COIN TELEPHONE SERVICE

S8.1 Deleted

Obsolete Service

(D)



(D)

**Note: Per FCC Order, Docket No. 96-128, information previously appearing on this page has been deleted.**

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Issued by: Mrs. Peggy Dickinson  
Title: President

GENERAL SUBSCRIBER SERVICES TARIFF

Section 8  
1<sup>st</sup> Revised Sheet 2

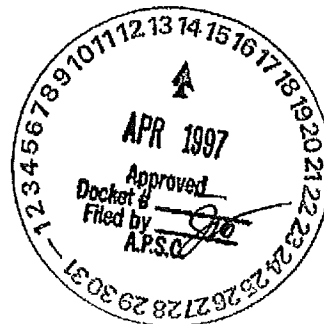
Ragland Telephone Company

S8. COIN TELEPHONE SERVICE

S8.2 Deleted

Obsolete Service

(D)



(D)

**Note: Per FCC Order, Docket No. 96-128, information previously appearing on this page has been deleted.**

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## GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 8  
2<sup>nd</sup> Revised Sheet 3

### S8. COIN TELEPHONE SERVICE

#### S8.2 Deleted

Obsolete Service

**Note:** Per FCC Order, Docket No. 96-128, information previously appearing in this section has been deleted.

#### S8.3 PAYPHONE ACCESS LINE SERVICE

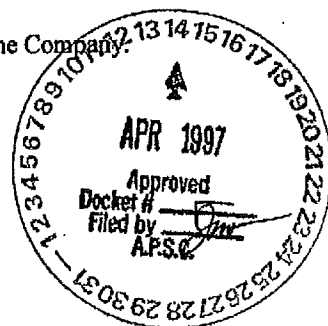
##### A. General

1. Payphone Access Line Service is a class of service furnished to individuals, firms or corporations which allows customers of the service to originate telephonic communications and pay the applicable charges by (1) inserting coins into the equipment, (2) using a credit card, (3) third party billing, or (4) calling collect.
2. Payphone Access Line Service is provided for use with customer provided telephones.
3. Payphone Access Line Service will be provided on a dial-tone first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, local directory assistance, and non-sent paid calls.
4. The Company will provide Payphone Access Line Service from central offices where it is technically feasible and facilities are available.
5. Listings in connection with Payphone Access Line Service are furnished under the same rates and regulations as other business service.
6. The Company shall not be liable for end-user fraud associated with the failure of the subscriber's equipment to perform.
7. The Company shall not be liable for shortages of coins deposited and/or collected from the Payphone Access Line Service subscriber's equipment. The Company shall not be responsible for incomplete calls or calls that cannot be completed as a result of end user action, subscriber equipment and facilities or Company equipment and facilities.
8. The carriage and completion of local messages are provided by the Company.

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Title: President

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Docket No.:



## GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 8  
1<sup>st</sup> Revised Sheet 4

### S8. COIN TELEPHONE SERVICE

#### S8.3 PAYPHONE ACCESS LINE SERVICE (Cont'd)

##### A. General (Cont'd)

9. Service is provided on a one-way or two-way basis at the customer's option.
10. Temporary suspension of service is not available for Payphone Access Line Service.
11. Toll messages are charged for at the Company's established toll rates.
12. General terms and conditions as described in all other sections of this tariff apply, where appropriate, unless otherwise specified in this section.

##### B. Responsibility of the Subscriber

1. The subscriber shall be responsible for the installation, operation and maintenance of any payphone access line service telephones used in connection with this service.
2. The subscriber shall be responsible for payment of a Maintenance of Service Charge as covered elsewhere in this tariff for each visit by the Company to the premises of the subscriber, where service difficulty or trouble reports result from the use of equipment or facilities provided by the subscriber.
3. The Payphone Access Line Service subscriber is responsible for meeting all federal, state, and local statutes as well as the guidelines outlined by the Alabama Public Service Commission with respect to the provision of payphones.

##### C. Violations of Regulations

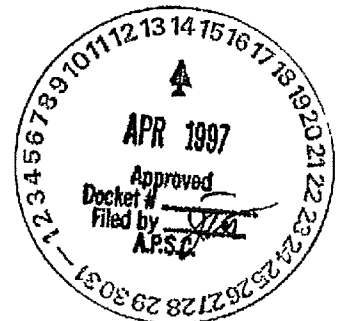
1. Where any payphone access line service telephones are used and/or connected in violation of this tariff, the Company will promptly notify the customer of the violation.
2. Failure of the customer to discontinue such use or to correct the violation will result in the suspension or disconnection of the customer's service until such times as the customer complies with the provisions of this tariff.

Issue date: April 1, 1997

Issued by: Mrs. Peggy Dickinson  
Title: President

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Docket No.:





GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 8  
1<sup>st</sup> Revised Sheet 5

S8. COIN TELEPHONE SERVICE

S8.3 PAYPHONE ACCESS LINE SERVICE (Cont'd)

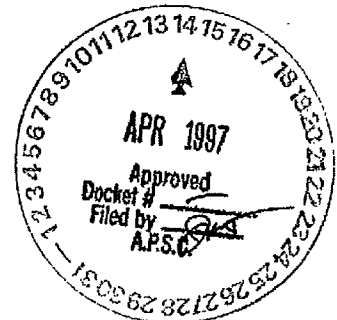
D. Optional Service Features

1. Coin Supervision Additive

- a. The Company will provide Coin Supervision Additive Service to Payphone Access Line Service subscribers who order local exchange service lines for the provision of pay telephone service and where the pay telephone equipment connected to the local exchanges service line requires central office supervision capability.
- b. Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones from an exchange service line to a trunk terminating at the Payphone Access Line Service subscriber's operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the pay telephone user. Coin Supervision Additive Service also permits a suitably equipped operator service provider to automatically ring back the originating exchange service line upon completion of a call.

2. Confirmation Services

- a. Originating Line Screening is provided to alert operator service systems that a call is originating from a Payphone Access Line provider and may require special handling and billing treatment.
- b. Billed Number Screening is provided for the automatic blocking via validation databases of third number billing, collect billing, or both to the line.



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Docket No.:

Issued by: Mrs. Peggy Dickinson

Title: President

# GENERAL SUBSCRIBER SERVICES TARIFF

Bagland Telephone Company

Section 8  
5th Revised Sheet 6

## S8. COIN TELEPHONE SERVICE

### S8.3 PAYPHONE ACCESS LINE SERVICE (Cont'd)

#### E. Rates

	<u>Monthly</u>	<u>Non- Recurring</u>
1. Charges for Payphone Access Line Service:		
(a) Payphone rate per access line	\$25.09	(I)
(b) Fixed Equivalent Local Usage Charge	\$24.10	
(c) Operator Screening and Direct Dialing	\$2.00	
(d) Billed Number Screening, per payphone line	SCB Rate*	
(e) Coin Supervision Additive (in addition to payphone line charge.) For sets that utilize CO provided coin services, i.e. dumb sets.	\$2.21	
(f) Originating Line Screening, per payphone line		SCB Rate*
(g) Service Connection Charges as specified in other sections of this tariff.		
(h) All other applicable charges (i.e. toll charges, International and 900 Blocking, Directory Assistance, etc.) found in this tariff apply in addition to the rates found in this section, and are the responsibility of the Payphone Access Line Service subscriber.		
(i) Each local message	\$0.10**	

\*These rates are negotiated rates between the Company and Bell South and are passed through to the Company subscriber.

\*\*This rate becomes detariffed and market based as of 10/7/97.

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Title: President

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Docket No.:

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Date Filed 6/16/00  
Effective Date 7/1/00  
Processed By BC

D-2616

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 9  
Original Contents Sheet 1

S9. MOBILE TELEPHONE AND PAGING SERVICES (Reserved)

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GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 10  
Original Contents Sheet 1

A

DEC 1992

S10. PRIVATE LINE SERVICE

Approved  
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# GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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## §10. Intralata Private Line Service

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# GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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## §10. IntraLATA Private Line Service

### §10.1 Undertaking of the Company

(N)(M)

#### A. Provision of Facilities

The Company undertakes to maintain and repair the facilities which it furnishes. The Customer or authorized user may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company except upon the written consent of the Company.

#### B. Work Performed Outside Regular Working Hours

The rates and charges specified in this Tariff contemplate that work will be performed during regular working hours and that work once begun will not be interrupted by the customer. If, at the request of the customer, work is performed outside of regular working hours, either to meet his convenience or because the time allowed is insufficient to permit completion during regular hours or if the customer interrupts work which has begun, the customer may be required to pay any additional costs incurred.

#### C. Scope

1. IntraLATA Private Line Service is the furnishing of the Company facilities for communication between specified locations 24 hours daily seven days per week. Facilities may be those of the company only or those of the Company and connecting companies.
2. The Company does not undertake to transmit messages.
3. IntraLATA Private Line Services not specified in this tariff will be provided on an Individual Case Basis (ICB).
4. IntraLATA Private Line Service is available to end user customers only. BellSouth, IXC's, competitive local exchange carriers and other carriers must order under the Company's Special Access Tariff.
5. Provisions of Private Line Services referenced in this Section are subject to availability of Company facilities, equipment, and technical capabilities, and, as applicable any limitations and operating characteristics of equipment and technical capabilities.
6. This section is subject to the terms and conditions of the September 12, 2002 Order of the Alabama Public Service Commission in Docket 28642 and any subsequent directives issued thereunder.

#### D. Liability

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, preemptions, delays or errors or defects in transmissions occurring in the course of furnishing service and not caused by the negligence of the customers, or the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer or the period of service during which such mistake, omission, interruption, preemption, delay, or error or defects in transmission occurs.

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§10. IntraLATA Private Line Service

§10.1 Undertaking of the Company (Continued)

(N)(M)

§10.1.D. Liability (Continued)

2. The Company shall be indemnified and saved harmless by the customer against:
  - a. Claims for libel, slander and infringement of copyright arising from the material transmitted over the facilities;
  - b. Claims for infringement of patents arising from, combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and
  - c. All other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.
3. The Company is not liable for any act or omission of the other company or companies furnishing a portion of the service.
4. The Company does not guarantee or make any warranty with respect to equipment provided for use in an explosive atmosphere. The customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, where suffered, made, instituted or asserted by the customer or by any other party or person, or any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of said equipment so provided.
5. The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.
6. The company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of channel facilities or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the agents or employees of the Company.
7. The Company shall be under no liability for the quality or defects in voice recordings where Company combined transmitting and recording equipment is utilized in making such recordings.

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§10. IntraLATA Private Line Service

§10.1 Undertaking of the Company (Continued)

(N)(M)

§10.1.D. Liability (Continued)

8. Unauthorized Computer Intrusion

The Company's liability, if any, for its willful misconduct is not limited by this section of the Tariff. With respect to any other claim or suit by a subscriber, common carrier, reseller, or any other party for damages caused by, or associated with, any unauthorized computer intrusion, including but not limited to the input of damaging information such as a virus, time bomb, any unauthorized access, interference, alteration, destruction, theft of, or tampering with, a Company computer, switch, data, database, software, information, network or other similar system, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge by the Company for the service for the period during which the service provided by the Company was affected or so utilized.

9. Transmission of Data

The Company shall not be held liable for any damage, harm or loss of data caused by the subscriber using the Company's voice-grade telephone access lines and/or facilities for the transmission of data. The Company's liability shall be limited to errors or damages to the transmission of voice messages over these facilities, and the liability shall be limited to an amount equal to the proportionate amount of the Company's billing for the period of service during which the errors or damages occur.

10. Errors or Damages Caused by System Date Limitations

The Company's liability for errors or damage resulting from the inability of the Company's systems to process dates, such as the Year 2000, shall be limited to the amount equal to the proportionate amount of the Company's billing for the period of service during which the errors or damages occur.

11. Unauthorized Devices

The Company shall not be held liable or responsible for any damage or harm that may occur as the result of unauthorized devices or the failure of the Company to detect unauthorized devices on the subscriber's line.

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§10. IntraLATA Private Line Service

§10.1 Undertaking of the Company (Continued)

(N)(M)

E. Provision of Facilities

The Company or the Company and other carriers will provide all facilities necessary for private line service to the demarcation point at a customer premises, except that, the customer or authorized user may provide his own terminal equipment or communications systems for use with such service as specified in 1. through 3. following or as otherwise specified hereinafter.

1. Where the customer or authorized user provides his own communications system, or terminal equipment the customer or user shall provide all station apparatus and associated channels which are a part of the system and which are located on the same customer's premises as the system.
2. When a private line is used for data transmission which requires terminal equipment (data sets), such data sets may be provided by the customer or authorized user except that the Company shall furnish all data sets located in the Company's central offices. Where the customer or authorized user elects to provide his own data set(s) on a given private line, it shall be the responsibility of the customer or authorized user to ensure the continuing compatibility of such data set(s) with the facilities furnished by the Company.
3. When a private line is used for transmission purposes other than voice, it is contemplated that the customer or authorized user will provide the station equipment for such other purposes.

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§10. IntraLATA Private Line Service

§10.2 DS1 Service

(N)(M)

A. General

1. DS1 service is furnished for Private Line IntraLATA communications by the Company.
2. DS1 service is a service for the transmission of digital signals only and using only digital transmission facilities.
3. DS1 service provides for the simultaneous two-way transmission of isochronous digital signals at DS1 speeds of 1.544 Mbps where facilities are available.
4. To insure satisfactory operation, the terminal equipment provided by the customer shall be compatible with the DS1/1.544 Mbps channel facility provided by the Company.
5. Unless specified following, the regulations for DS1 service specified herein apply in addition to the regulations set forth in the General Rules and Regulations.
6. The rates specified for DS1 service following contemplate the provision of a digital quality facility over existing interoffice carrier equipment and/or exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for DS1 service.

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## §10. IntraLATA Private Line Service

### §10.2 DS1 Service (Continued)

(N)

#### B. Description of Service

1. DS1 service is furnished for the simultaneous two-way transmission of serial, Bipolar Return-to-Zero, isochronous digital signals, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format, at a speed of DS1/1.544 Mbps between two-points located within a LATA.
2. DS1 service is available on a month-to-month basis or under variable rates based on lengths of 12 months, 24 months, or 36 months, under conditions specified in this Tariff.
3. The Company does not represent its DS1 service as adapted for such connections, and shall not be responsible for the through transmission of signals or the quality of such transmission on such connections.
4. A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) provided by the customer is required at a customer's or authorized user's premises to perform such functions as proper termination of service, amplification, signal shaping, and remote loop-back.
5. The design, maintenance, and operation of DS1 service contemplates communications originating and terminating as (1) a customer premises to customer premises channel via the Company's Serving Wire Center (SWC) and/or through remote SWC's; (2) a customer premises to the Serving Wire Center - and/or to remote SWC's - partial channel (link); or (3) a Central Office to Central Office (interoffice) partial channel (link); or (4) between SWC's of this Company and a central office of a connecting company within the LATA.

#### C. Definitions

**Channel Service Unit** - The term "Channel Service Unit" (CSU) denotes equipment provided by the Customer to terminate a digital facility on the customer's or user's premises.

**Channelization** - is an optional channel service package to activate voice and data facilities.

**Digital Local Channel** - The term "Digital Local Channel" denotes a path for DS1 service furnished from the demarcation point on the customer's premises to their Serving Wire Center ("SWC").

**DS1** - This denotes a channel service expressed in its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate, and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BRTZ) bit stream format, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format. Unframed signal formats are not permitted or compatible with Company equipment.

(N)

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§10. IntraLATA Private Line Service

§10.2 DS1 Service (Continued)

(N)

C. Definitions (Continued)

**Interoffice Channel** - The term "Interoffice Channel" denotes a path (or paths) for digital transmission between Company SWC within the LATA, or between Company SWCs and other ILEC serving wire centers within the LATA. An interoffice channel may be furnished in such a manner as the Company may elect.

**Superframe Format ("SF")** - Provision of DS1 without Clear Channel Capability

**Extended Superframe Format ("EFT")** - Provision of DS1 with Clear Channel Capability.

D. Application of Rates

1. Digital Local Channels furnished between a Serving Wire Center and the customer's premises will be charged at rates set forth for Digital Local Channels under Rates and Charges.
2. Interoffice Channels furnished between Central Offices will be charged at rates based on airline distance between the Central Offices.
3. DS1 service is available on a month-to-month basis or under variable rate periods with rates based on lengths of 12 months, 24 months, or 36 months.
4. A Termination Liability Charge is applicable at the date of termination. The applicable charge is dependent on the contract period subscribed to and will be equal to the number of months remaining in the contract times the monthly rate provided under the contract.

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§10.2 DS1 Service (Continued)

(N)

E. Responsibility of the Company

1. The responsibility of the Company shall be limited to the furnishings and maintenance of DS1 service to that point on the customer's premises where provision is made for the connection of customer-provided equipment. If the customer requires a different location in the same building, it can be provided under the Premises Network Wiring Charge found in this tariff.
2. The Company shall not be responsible for installation, operation, or maintenance of any terminal equipment or communications systems provided by a customer. DS1 service is not represented as adapted for the use of such equipment or system. Where such equipment or system is connected to Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for DS1 service and to the maintenance and operation in a manner proper for such digital service. The company shall not be liable for:
  - the through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission or
  - the reception of signals by such equipment or systems, or
  - the damage to terminal equipment or communications systems provided by a customer or authorized user due to testing.
3. The Company shall not be responsible to the customer if changes in any of the facilities, operations, or procedures of the Company utilized in the provision of DS1 service render any facilities or equipment provided by a customer obsolete, or require modification or alteration of such equipment or system or otherwise affects its use or performance.
4. The Company undertakes to maintain and repair the facilities which it furnishes. The customer may not rearrange, disconnect, remove, or attempt to repair any equipment installed by the Company without prior written consent of the Company.

(N)

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§10. IntraLATA Private Line Service

§10.2 DS1 Service (Continued)

(N)

F. Responsibility of the Customer

1. The customer is responsible for installing and testing his premises equipment or facilities to insure that when they are connected with DS1 service such equipment or facilities are operating properly.
2. The operating characteristics of the customer's premises equipment or facilities shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer does not: endanger the safety of Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's facilities or otherwise injure the public in its use of the Company's services. Upon notice from the Company that the equipment provided by a customer is causing or is likely to cause such hazard or interference the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.
3. The customer's responsibility shall include cooperative testing with the Company as may be necessary. Where regeneration and/or equalization adjustments or changes may be required to compensate for rearrangements and/or changes in outside plant facilities, the customer will be responsible for all expenses incurred in changes to his premises equipment.
4. The customer shall be responsible for payment of a Trouble Determination Charge as set forth in this tariff for visits by the Company to the premises of the customer where the service difficulty or trouble report results from the use of equipment or facilities provided by the customer.

(N)

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# GENERAL SUBSCRIBER SERVICES TARIFF

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Section 10  
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## §10. IntraLATA Private Line Service

### §10.2 DS1 Service (Continued)

(N)

#### G. Rates and Charges

1. DS1 Local Channel is furnished between a Serving Wire Center and the customer's premises. The local channel rate includes the central office trunk termination (COTT).

- a. DS1 Local Channel, each DS1 with COTT

	Nonrecurring Charge	Month to Month	12 Months	24 Months	36 Months
Each DS1	\$300.00	\$335.00	279.00	261.00	244.00

- b. Channelization (Optional)
    - Per Month

DS1 to Voice's \$312.00

2. Interoffice Channels are furnished between Central Offices. Rates are based on the airline distance between Central Offices.

- a. Interoffice Channel, each channel

	Nonrecurring Charge	Month to Month	12 Months	24 Months	36 Months
(1) Fixed Monthly rate	\$310.00	75.00	65.00	60.00	55.00
(2) Each airline mile, or Fraction thereof	-	21.00	16.00	14.00	12.00

3. Clear Channel Capability (CCC).

- a. Clear Channel Capability is furnished on a per DS1 service channel basis.
  - b. Clear Channel Capability (CCC) is an arrangement that alters a DS1/1.5444 Mbps signal with unconstrained information bits, to meet pulse density requirements outlined in Technical Reference 7352.5. This will allow a customer to transport an all zero octet over a DS1 service channel providing an available combined maximum 1.536 Mbps data rate. This arrangement requires the customer signal at the channel interface to conform to Bipolar with 8 Zero Substitution (B8ZS) line code as described in Technical Reference 73525.

(N)

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## §10. IntraLATA Private Line Service

### §10.2 DS1 Service (Continued)

(N)

#### G. Rates and Charges (continued)

##### 3. Clear Channel Capability (continued)

- c. CCC is provided on DS1 service channels between two customer designated premises, from a customer premises to their Serving wire Center or Node Central Office and/or to a remote Serving Wire Center or Node Central Office, and from a central office to a central office, and is subject to the availability of facilities. This optional feature may be ordered at the same time the DS1 service channel is ordered, or it may be ordered as an additional feature of an existing DS1 service channel.
- d. CCC is provided in an Extended Superframe Format. When CCC is ordered at time of DS1 installation, there is no charge for CCC. Charges apply when CCC is added via Extended Superframe Format or removed via Superframe Format.

Per DS1 service channel optioned as

	Monthly Rate	Nonrecurring Charge	
		Initial	Subsequent
(a) Superframe Format (SF)	\$-	\$-	\$600.00
(b) Extended Superframe Format (ESF)	-	-	600.00

##### 4. Move Charge

A move charge, per DS1 service channel, applies for each DS1 Local Channel moved to a new location in the same building. This move charge is equal to the DS1 Local Loop Channel Nonrecurring Charge, Service Change Charge - Inside Moves, plus Premise Visit Charges.

A move charge, per DS1 service channel, applies for each DS1 service moved to a new location in the Company territory within the same state. This move charge is equal to the sum of all nonrecurring charges applicable to a new DS1 service channel installation at the new location.

##### 5. Service Change Charges

- a. Service Establishment Charges are applicable, for each DS1 service channel ordered, for receiving and recording information and/or for taking action in connection with a customer's request, and processing the necessary data. These charges include engineering design, common centralized testing, and coordination.
- b. Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's Inside Move or transfer of service responsibility request, for processing the necessary data on an existing DS1 service channel. A Service Change Charge is applicable for each DS1 service channel associated with the customer request (in lieu of a Service Establishment Charge).

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## §10. IntraLATA Private Line Service

### §10.2 DS1 Service (Continued)

(N)

#### G. Rates and Charges (continued)

##### 5. Service Change Charges (continued)

c. Premises Visit Charges are applicable, per DS1 Local Channel, for the termination of a channel at a customer's premises or for inside moves. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.

d. Connection charges are applicable for the connection and testing of DS1 Local Channels and/or Interoffice Channels. These charges applied are those nonrecurring charges contained in A. and B. preceding.

e. Service Change Charges for DS1 Service

##### 1. Service Establishment Charge

Per DS1 Service Channel

Each

Nonrecurring Charge  
\$575.00

##### 2. Service Change Charge

Per DS1 Service Channel

Nonrecurring Charge

(a) For Inside Moves, each

\$350.00

(b) Per Transfer of  
Responsibility each,

350.00

##### 3. Premises Visit Charge

Per DS1 Local Channel or  
for an inside move<sup>1</sup>

Nonrecurring Charge

Per Visit

\$45.00

(N)

Note 1: This charge is applicable to additional stations installed subsequent in a building

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## §10. IntraLATA Private Line Service

### §10.3 Digital Data Services

(N)

#### A. General

Digital Data Services are transmission services designed to transmit data in digital form end to end over Digital facilities.

#### B. Description of Services

Digital Data Services are capable of the simultaneous two-way transmission of digital signals at synchronous speeds of 2.4, 4.8, 9.6, 19.2, 56 or 64 Kbps between points within a LATA.

#### C. Definitions

Digital Local Channel – denotes a path for services furnished from the serving wire center to the demarcation point on the customer's premises.

Digital Interoffice Channel – denotes a path for services between the serving wire center and its primary node central office, or between node central offices, within a LATA. An interoffice channel may be furnished in such a manner as the Company may elect.

Multipoint Service – denotes a service which provides communications capability between more than 2 private line locations by means of bridging or hubbing arrangement.

Secondary Channel Capability – denotes the offering of a companion digital transmission capability over the same physical facility as the primary channel at a lower bit rate. Terminal equipment required to support secondary channel capability must be provided by the customer.

#### D. Rates and Charges

1. Digital Local Channel is furnished between a Serving Wire Center and the customer's premises. The Digital Local Channel Charges apply per local Channel and include a Channel Termination at the Company's Central Office.

		Nonrecurring Charge		Month	12	24
		First	Add'l	to Month	Months	Months
a.	2.4 Kbps	\$414.00	\$271.00	\$ 65.00	\$58.75	\$56.50
b.	4.8 Kbps	414.00	271.00	65.00	58.75	56.50
c.	9.6 Kbps	414.00	271.00	65.00	58.75	56.50
d.	19.2 Kbps	414.00	271.00	65.00	58.75	56.50
e.	56.0 Kbps	459.00	311.00	105.00	93.00	86.00
f.	64.0 Kbps	499.00	351.00	105.00	93.00	86.00

2. A Digital Data Interoffice Channel is furnished between a serving wire center and the Central Office or between the Central Offices. A fixed rate and a rate per mile apply to each Digital Data Interoffice Channel provided.

- a. Interoffice channel, each channel.

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(N)

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## §10. IntraLATA Private Line Service

### §10.3 Digital Local Channels (Continued)

(N)

#### D. Rates and Charges (Continued)

##### 2.a. Interoffice channel, each channel (continued)

	Nonrecurring Charge	Month to Month	12 Months	24 Months
(1) Fixed Rates Applicable				
(a) 2.4, 4.8, 9.6, and 19.2 Kbps	\$67.00	\$22.00	\$19.50	\$19.00
(b) 56.0 and 64.0 Kbps	67.00	40.00	36.00	34.00
(2) Each mile or fraction thereof				
(a) 2.4, 4.8, 9.6, and 19.2 Kbps	-	\$2.05	\$1.90	\$1.75
(b) 56.0 and 64.0 Kbps	-	4.10	3.80	3.50

##### 3. Optional Features, Functions, and Charges

##### a. Multipoint Service, per local or interoffice channel bridged<sup>1,2,3</sup>

	Nonrecurring Charge	Month to Month	12 Months	24 Months
(1) 2.4, 4.8, 9.6 and 19.2 Kbps	\$28.00	\$25.00	\$24.00	\$22.00
(2) 56.0 and 64.0 Kbps	28.00	25.00	24.00	22.00

##### b. Secondary Channel Capability per local Channel

Each <sup>1,2,3</sup>	\$140.00	\$15.00	\$14.00	\$13.00
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##### c. Data Over Voice Channel, per local channel

9.6 Kbps <sup>3</sup>	\$540.00	\$40.00	\$38.00	\$36.00
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##### d. Speed Service Charge

	Nonrecurring Charge	First	Additional
Per Local Channel		\$300.00	\$170.00

Note 1: This option may not be available where 56.0 Kbps repeaters are required for digital local channels.

Note 2: This option is not available with 64.0 Kbps or when the Data Over Voice Channel option is used.

Note 3: Not available at all service locations.

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# GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 10  
Original Page 15

## §10. IntraLATA Private Line Service

### §10.4 Voice Grade Service

(N)

#### A. General

1. Voice Grade Service provides for voice and/or data communications on a two-point or multipoint basis for service 7 days per week, 24 hours per day, for a minimum period of one month.
2. Channel Services provided under the provisions of this Tariff are offered for IntraLATA Services only. Voice Grade Services consist of Local Channels, Interoffice Channels, and Optional Features and Functions.

#### B. Rate Categories

Following are the basic rate categories which apply to Voice Grade service.

##### 1. Local Channels

A local Channel provides for a communications path between the demarcation point at a customer premises and the serving wire center of that premises. One local channel charge applies per channel termination.

##### 2. Interoffice Channels

This rate category provides for the transmission facilities between serving wire centers associated with two customer premises, between serving wire centers associated with a customer premises and a Company hub, or between two Company hubs.

Interoffice mileage is portrayed as a flat rate and a rate per mile. For method of determining airline mileage, see the NECA Tariff.

##### 3. Optional Features and Functions

This rate category provides for features and functions which may be added to a service and to improve its quality or utility to meet specific communications requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of the performance characteristics which may be obtained. This category includes a. and b. following.

##### a. Hub Functions

A hub is a Company designated wire center where bridging or multiplexing functions are performed i.e., connecting three or more customer premises in a multipoint arrangements or channelizing analog or digital services requiring a lower capacity or bandwidth.

##### b. Provides for such things as signaling, conditioning, transfer arrangements, protection switching, etc.

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§10. IntraLATA Private Line Service

§10.4 Voice Grade Service (Continued)

(N)

C. Service Configurations (Continued)

1. There are two types of service configurations which can be provided. These are described as follows:
  - a. Two-Point Service

A two-point service connects two customer premises either directly through a serving wire center(s) or through a Company hub where additional functions are performed.
  - b. Multipoint Service
    - (1) Multipoint service connects three or more customer premises through a Company hub.
    - (2) There is no limitation on the number of mid-links available with multipoint service. However, when more than three mid-links are provided in tandem, the quality of the service may be degraded. A mid-link is a channel between hubs (i.e., bridging locations).
    - (3) Voice Grade Multipoint Channel services for data use have a limit of six two-wire facility type local channels or 20 four-wire facility type local channels when used with customer-provided station equipment.
    - (4) Only certain types of service are available for multipoint applications.

D. Special Routing of IntraLATA Voice Grade Service.

1. The Voice Grade services furnished in this Tariff are provided over such routes as the Company may elect.
2. Special routing is involved where, in order to comply with requirements specified by the customer, the Company furnishes the private line service in a manner which includes one or both of the following conditions:
  - a. Where two or more private lines must be furnished over different physical routes.
  - b. Where a private line must be furnished on a route which avoids specified geographical locations.
3. When special routing of services is furnished a customer, the rates will be determined on an individual case basis.

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## §10. IntraLATA Private Line Service

### §10.4 Voice Grade Service (Continued)

(N)

#### E. Service Descriptions

1. Voice Grade Service provides for voice and/or data communications on a two-point or multipoint basis for service 7 days per week, 24 hours per day, for a minimum period of one month. These channels may also be furnished on a link (partial channel) basis when connected to services such as DS1. Channels which also provide tie line service will not be furnished to connect a flat rate system with a message rate system. The transmission characteristics and various types of services furnished are described in b. and c. following.
2. Basic parameters and specifications for Voice Grade Service are described for the end to end operations as follows:

Basic Parameters	For Speech Application	For Data Application
Net Loss	Local Channels used with terminal equipment: Limit as specified in the following Local Channel descriptions. Losses or gains present in CPE have not been included.	
DC Resistance	Local Channel limit as specified in the following Local Channel descriptions. Does not imply or guarantee end to end DC continuity.	
Frequency Error	Plus or Minus 5 Hz	Plus or Minus 5 Hz
Frequency Response	(Referenced to 1000 Hz loss)	
300 - 3000 Hz	-3dB to + 12 dB	-3dB to + 12 dB
500 - 2500 Hz	-2dB to + 8 dB	-2dB to + 8dB
Envelope Delay Distortion		
800 - 2600 Hz	Not Controlled	Less than 1750 Microseconds
C-Notched Noise (with a -13dBm0 1000 Hz Test Signal)	Not Controlled	Noise Level 24dB below signal level
Impulse Noise	Not Controlled	15 Counts in 15 minutes at a threshold of 6dB below a -13dBm0 rms 1000 Hz Signal
Phase Jitter	Not Controlled	10 degrees peak to peak
Non-Linear Distortion		
2 <sup>nd</sup> Order Distortion	Not Controlled	25 dB below signal level
3 <sup>rd</sup> Order Distortion	Not Controlled	30dB below signal level

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§10. IntraLATA Private Line Service

§10.4 Voice Grade Service (Continued)

(N)

E. Service Descriptions(Continued)

3. Transmission parameters for voice grade service are described as follows:

Voice Grade

- a. Two-Wire - A two-wire interface with effective two-wire facilities engineered for a 1004 Hz net loss of 0 to 10dB. Generally furnished for voice transmission, or Supervisory Control Use. Multipoint service may be provided.
- b. Four-Wire - A four-wire interface with effective four-wire facilities engineered for a 1004 Hz net loss of 0 to 16dB. Generally furnished for voice transmission. Multipoint service may be provided.

Data

- a. Two-Wire - A Two-Wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint services may be provided.
- b. Four-Wire - A Four Wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint service may be provided.

4. Telemetry/Alarm Bridging Service

a. Regulations

- (1) This Tariff section contains the regulations applicable for Telemetry/Alarm Bridging Service.
- (2) Except as otherwise specified following, the regulations contained herein are in addition to the regulations found in other sections of this Tariff.
- (3) Telemetry/Alarm Bridging Service requires the use of equipment as specified following and voice grade local channels.
- (4) Terminal equipment provided by the customer to use with this service must meet specifications for such customer-provided equipment found in other sections of this Tariff.
- (5) No more than 128 remote stations may be connected to a master station over an individual Split Band Active Bridge.
- (6) In Split Band Active Bridging arrangements, secondary bridges must be directly connected to the primary bridge via mid-link channels. Secondary bridges cannot be connected through other secondary bridges to allow additional layers of tandeming.

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§10. IntraLATA Private Line Service

§10.4 Voice Grade Service (Continued)

(N)

E. Service Descriptions (Continued)

4. Telemetry/Alarm Bridging Service (Continued)

a. Regulations (Continued)

- (7) Secondary bridges, utilized in Split Band, Active Bridging arrangements, reduce the two-wire remote station capacity of the primary bridge. The initial secondary bridge reduces the primary bridge capacity by twelve two-wire remote station connections. Each subsequent secondary bridge reduces the primary bridge capacity by four additional two-wire remote station connections. At the customer's option external bridging may be provided for connecting secondary bridges at the rate applicable following without reducing the two-wire capacity of the primary bridge.
- (8) Standard multipoint bridging charges as provided in other sections of this Tariff are not applicable to this service except as provided in g. preceding.
- (9) Access over remote station channels is provided through a local channel and through the appropriate channel connection as contained following. Interconnection of remote stations located outside the serving wire center where the bridge to which they are to be connected is located will require interoffice channels at charges contained in this Tariff.
- (10) Access over each four-wire mid-link channel for Split Band Active Bridging is through voice grade interoffice channels at charges contained in this Tariff. Additionally, mid-link channel connections are required as described following.

b. Service Description

- (1) Telemetry/Alarm Bridging Service is a multi-station, voice frequency, private line service designed to provide connections between a master station and a number of remote stations simultaneously. Direct transmission between remote stations is not intended. This service is intended for application in multipoint, voice frequency, data or tone signaling arrangements with transmission at rates up to 400 baud.

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§10.4 Voice Grade Service (Continued)

(N)

E. Service Description (Continued)

4. Telemetry/Alarm Bridging Service (Continued)

b. Service Description (Continued)

2. Telemetry/Alarm Bridging Service

Split Band, Active Bridging - A bridging arrangement providing for a four-wire (master station or mid-link channel) frequency split common port and multiple two-wire (remote station) ports intended for application in multipoint, voice frequency, data or tone signaling arrangements. Two-way (polling) communication between the master station and each remote station is intended.

F. Rate Regulations

1. Types of rates and charges.

The two types of rates and charges are monthly rates and nonrecurring charges and are described as follows:

a. Monthly Rates

Monthly rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have 30 days.

b. Nonrecurring Charges

Nonrecurring Charges are one-time charges that apply for a specified work activity. The three types of nonrecurring charges that apply are installation of service, installation of features and functions and service arrangements.

(1) Installation of Service

Nonrecurring charges apply for each service terminated at the customer's premises. For the installation of local channels when more than one of the same type of service, between the same locations, for the same customer is ordered and installed at the same time, one at each location is billed at the First Service Installed rate and the others are billed at the Additional Service Installed rate.

The nonrecurring charges for the Installation of Services are set forth following as Nonrecurring Charges for the Local Channel and the Interoffice Channel.

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§10. IntraLATA Private Line Service

§10.4 Voice Grade Service (Continued)

(N)

F. Rate Regulations

1. Types of Rates and Charges (Continued)

b. Nonrecurring Charges (Continued)

- (2) Nonrecurring charges apply for the installation of features and functions available with the various services. For some features and functions there is a lower charge if installed coincident with the service and a higher charge if installed subsequent to the service.

c. Service Rearrangements

- (1) Service rearrangements are changes to existing (installed) services which do not result in either a change in the minimum period requirements or a change in the physical location of the point of termination at a customer premises. Changes which result in the establishment of new minimum period of obligations are treated as disconnects and starts. Changes in the physical location of the point of termination are treated as moves and are described and set forth in this Tariff.

The charge to the customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves actual physical change to the service.

Administrative changes will be made without charge(s) to the customer. Such changes require the continued provision and billing of the Private Line Service to the same entity (i.e., customer remains responsible for all outstanding indebtedness for the service). Administrative changes are as follows:

- Change of customer name (i.e., the customer of record does not change but rather the customer of record changes name),
- Change of customer or customer's premises address when the change of address is not a result of a physical relocation of equipment.
- Change in billing data (name, address or contact name or telephone number).

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§10. IntraLATA Private Line Service

§10.4 Voice Grade Service (Continued)

(N)

F. Rate Regulations (Continued)

1. Types of Rates and Charges (continued)

c. Service Rearrangements (Continued)

(2) All other service rearrangements will be charged for as follows:

- If the change involves the addition of other customer designated premises to an existing multipoint service, the nonrecurring charge for the local channel rate element will apply. The charges will apply only for the location(s) that is being added.
- If the change involves the addition of an optional feature or function which has a separate nonrecurring charge, that nonrecurring charge will apply.
- If the change involves changing the type of signaling on a voice grade service the subsequent, nonrecurring charge will apply for the new type signaling. The charge will apply per service termination affected.
- for all other changes, including a change of the customer of record involving no physical changes to the service provided or the addition of optional features without separate nonrecurring charges, a charge equal to a local channel rate element nonrecurring charge will apply. Only one such charge will apply per service, per change.

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§10. IntraLATA Private Line Service

§10.4 Voice Grade Service (Continued)

(N)

F. Rate Regulations (Continued)

1. Types of Rates and Charges (Continued)

c. Service Rearrangements (Continued)

(3) Moves

(a) A move involves a change in the physical location of one of the following:

- (i) The point of interface at the customer premises.
- (ii) The customer's premises.

(b) The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

(i) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring (i.e., installation) charge for the affected service termination at the customer's premises. There will be no change in the minimum period requirements. If a move is made at the same time a service rearrangement is made, the total charge will never exceed a full nonrecurring charge for the basic service.

(ii) Move to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established at the new location. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

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# GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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## §10. IntraLATA Private Line Service

### §10.4 Voice Grade Service (Continued)

#### G. Rates and Charges

1. Digital Local Channels – denotes a path furnished from the serving wire center to the demarcation point on the customer's premises.

- a. Rates per digital local channel

	Monthly Rate	Nonrecurring Charge First	Additional	
<u>Voice</u>				
Two or Four Wire	\$ 66.00	\$378.00	\$156.00	(I)
<u>Data</u>				
Two or Four Wire	\$ 72.00	\$432.00	\$192.00	(I)

2. InterOffice Channels

- a. When station locations of a voice grade service are located in different wire center serving areas, interoffice channel charges apply. Charges are based on the direct airline distance measured between the serving wire centers.

A fixed and per mile charge applies as set forth following:

	Fixed Monthly Charge	Monthly Charge Per Mile	Nonrecurring Charge Per Channel	
Voice Grade Service	\$42.00	\$2.70	\$115.20	(I)

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## §10. IntraLATA Private Line Service

### §10.4 Voice Grade Service

#### G. Rates and Charges (Continued)

##### 3. Optional Features and Functions

##### a. Bridging

Bridging charges are applicable where more than two Local Channels, or one or more Local Channels and more than one Interoffice Channel, or more than one Local Channel and one Interoffice Channel are bridged or hubbed at the same wire center.

##### (1) Voice Grade Bridges

##### (a) Voice Bridging

Per Port

	Monthly Rate	Nonrecurring Charge	
(i) Two-Wire	\$18.00	\$38.40	(I)
(ii) Four-Wire	19.20	38.40	(I)

##### (b) Data Bridging

Per Port

(i) Four-Wire	\$30.00	\$40.80	(I)
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## §10. IntraLATA Private Line Service

### §10.4 Voice Grade Service

#### G. Rates and Charges (Continued)

##### 3. Optional Features and Functions (Continued)

##### a. Bridging (Continued)

##### (1) Voice Grade Bridges (Continued)

##### (c) Telemetry and Alarm Bridging - Split Band, Active Bridging

##### (i) Common Equipment, per central office

	Monthly Rate	Nonrecurring Charge	
First Bridging Shelf, Capacity of 48 two-wire Connections	\$120.00	\$390.00	(I)
Additional bridging shelf, Capacity of 56 two-wire Connections installed Subsequent to the first Bridging shelf	120.00	350.00	
Additional bridging shelf, Capacity of 56 two-wire Connections installed at The same time as the first Bridging shelf	50.00	220.00	(I)

##### (ii) Channel connections, per channel connected

Remote station channel Connection	5.00	36.00	(I)
Mid-link channel connection, First channel	10.00	46.00	(I)
Mid-link channel connection, Subsequent channels	10.00	46.00	(I)

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Section 10  
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## §10. IntraLATA Private Line Service

### §10.4 Voice Grade Service

#### G. Rates and Charges (Continued)

##### 3. Optional Features and Functions (Continued)

##### b. Signaling Arrangements

Signaling arrangements are provided at the customer's option to arrange channels for suitable signaling. Signaling is required on all off-premises extension channels and tie line channels associated with PBX (or similar) systems.

Per local channel

		Monthly Rate	Nonrecurring Charge		
			Initial	Subsequent	
(1)	Ringdown-Manual	\$13.20	\$40.80	\$216.00	(I)
(2)	Ringdown-Automatic	12.00	18.00	68.40	
(3)	E & M Type	12.00	52.80	198.00	
(4)	Type A (0-199 ohms)	7.20	48.00	138.00	
(5)	Type B (200-299 ohms)	7.20	44.40	138.00	
(6)	Type C (900 or more ohms)	3.60	14.40	138.00	(I)

##### c. Conditioning (Voice Grade Services)

- (1) Conditioning provides more specific transmission characteristics for data services. There are two types of C-conditioning and one type of D-conditioning, each with different technical specifications. C-type conditioning controls attenuation distortion and envelope delay distortion. D-type conditioning controls the signal to C-notched noise ratio and intermodulation distortion.

Conditioning is charged on a per Local Channel Basis for two-point and multipoint service. For two-point services the parameters apply to each service. For multipoint services the parameters apply to any path between any two service points.

- (2) When a channel is equipped with Type D1 conditioning and is utilized for voice communications, the Company does not undertake to represent that the channel will be suitable for such voice transmission.



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## §10. IntraLATA Private Line Service

### §10.4 Voice Grade Service

#### G. Rates and Charges (Continued)

##### 3. Optional Features and Functions (Continued)

##### c. Conditioning (Voice Grade Services) (Continued)

##### (3) C-Type Conditioning

C-Types of Conditioning per local channel

		Monthly Rate	Nonrecurring Charge		
			Initial	Subsequent	
(a)	C1 Type	\$2.40	\$12.00	\$78.00	(I)
(b)	C2 Type	2.40	26.40	88.80	(I)

##### (4) D-Type Conditioning

D-Type Conditioning per local channel

(a)	D1 Type	\$2.40	\$19.20	\$82.80	(I)
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GENERAL SUBSCRIBER SERVICES TARIFF

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Section 11  
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S11. FOREIGN EXCHANGE SERVICE

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GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 11  
Original Sheet 1

S11. FOREIGN EXCHANGE SERVICE

S11.1 GENERAL

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- A. Foreign exchange service is exchange service furnished to a subscriber from a central office of an exchange other than the one that normally serves the area in which the subscriber is located.
  - B. Foreign exchange service does not come within the Telephone Company's general undertaking, nor does the Telephone Company obligate itself to furnish such service generally; but, will do so where facilities of such a character are available as will permit satisfactory telephone transmission, and where the service is warranted by the circumstances involved.
  - C. Foreign exchange service may be provided only in connection with private branch exchange trunk lines, and individual line business or residence service. The service will be furnished only at one location or premises for each channel or circuit.

S11.2 DEFINITIONS

- A. Foreign Exchange (or FX) Service is exchange (local) service furnished to a subscriber from an exchange other than the one from which he would normally be served. Such service is not in accord with the general plan of furnishing telephone service and such service is furnished only under special conditions where warranted by the circumstances, including availability of facilities involved.
- B. The exchange in whose service area the customer is located and which furnished the telephone or PBX termination for foreign exchange service and which bills and collects for such service is called the Local Exchange.

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Ragland Telephone Company

Section 11  
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S11. FOREIGN EXCHANGE SERVICE

S11.2 DEFINITIONS (Cont'd)

- C. The exchange which provided the central office facilities and thereby furnished the foreign exchange service is called the Serving Exchange.
- D. Where Foreign Exchange Service is provided between exchanges or exchange areas of the Company, it is called Intra-Company FX Service. Where such service is furnished between an exchange of the Company and that of another Company, it is called Inter-Company FX Service.

S11.3 RATES

See Concurrence - S3.

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GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 11  
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S11. FOREIGN EXCHANGE SERVICE

S11.4 APPLICATIONS, BILLING AND COLLECTION PROCEDURE

A. Interexchange FX Service will be furnished under the terms and conditions of the Foreign Exchange Service Agreement executed between this Company and the Company involved. This agreement contemplates that:

1. When a party located in this Company's exchange service area, desires this class of service, he shall apply for same to this Company, which will obtain from the Company furnishing the serving exchange its charges and conditions for providing its parts of the applicants requested service, and on submission to applicant, and his acceptance by executed contract of the overall charges including those of this Company both for installation and monthly flat rate cost and conditions of service. This applicant becomes an FX subscriber of this Company which will perform all billing to and collecting from said subscriber for the entire service rendered.
2. When a party located in another company's exchange service area desires FX Service to an exchange belonging to this Company, his application should be made to the other company which should handle all necessary arrangements for service and on establishment of same, do all subscriber billing and collecting. This Company has no responsibility to the subscriber with respect to such matters.

S11.5 DIRECTORY LISTINGS

A. "800" Type Foreign Exchange Listings in the white pages of the telephone directory will be \$1.75 per month, billable and payable for the entire 12-month normal directory life, at the time of publication or before. No free listings will be provided in the Yellow Pages on such FX listings.

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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GENERAL SUBSCRIBER SERVICES TARIFF

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 LINE EXTENSION CHARGES

A. General

1. If the estimated construction cost is less than the amount of seven years exchange service charges for which service is subscribed, the Company under the agreement of the REA Loan may not charge for construction. However, if the estimated construction cost is more than the amount of seven years exchange service charges for which service is subscribed, the conditions for construction charges described in this tariff apply.
2. Construction or installation charges are non-recurring charges made under certain conditions as hereinafter set forth and are in addition to applicable charges for the class of service furnished, mileage charges and other charges that may be applicable.
3. Construction charges are payable at the time the application for service is signed or when the amount is rendered, as the Company, at its option, may require.
4. The word "Cost", wherever used in this section, is to be interpreted to mean the cost of labor and materials, and include charges for supervision and other overhead expense associated with the construction or installation.
5. When attachments are made to poles of other companies, in lieu of providing new pole line construction for which the subscriber would regularly be charged construction charges under the provision of this section, the attachment rental charges to the Company for such attachments may be borne in whole or in part by the subscriber as the particular circumstances may warrant.

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Section 12  
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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 LINE EXTENSION CHARGES (Cont'd)

A. General (Cont'd)

6. Any poles, conduit, cable or other plant provided at the expense of the customer, on either a public highway or on private property shall not be used by the customer for any purpose other than service furnished by the Company for the support of cable, wire or other apparatus of the Company, except upon approval of the Company.
7. In all cases of construction on public highway or on private property to serve customers in general, ownership of the poles, conduit, and other plant must be vested either in the Company or some other company with which the Company has joint use arrangement. All plant is maintained and replaced at the expense of the Company.

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GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 LINE EXTENSION CHARGES (Cont'd)

B. Private Right-of-Way

When the applicant is so located that it is necessary to use private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the cost incurred in securing, clearing and retaining such right-of-way.

C. Exceptions to Construction Charges

1. Except as provided under "Temporary Service", no construction charge is made for the provision of new pole lines or wire on public highways within the Base Rate Area.
2. Except as provided under "Temporary Service", where the applicant is located outside the Base Rate Area and the construction of outside plant is required to provide facilities to serve one or more applicants, the applicant or applicants may be required to bear the cost of such construction. Neither station installations, including drop wire, protector, or any plant within the Base Rate Area shall be considered as construction costs.

S12.2 TEMPORARY SERVICE

When construction is required for temporary service and there is no immediate prospect of reusing the plant provided, the subscriber is required to bear the total cost of such construction and the cost of removal provided, however, that the salvage value of any plant removed shall be deducted from the total cost to be paid by the subscriber.

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.3 MOVES OR CHANGES OF EXISTING CONSTRUCTION

When the Company shall move or change existing construction or equipment for which no specific charge is quoted in this Tariff, the person at whose request the move or change is made may be required to bear the cost of such change.

S12.4 CONSTRUCTION IN RESIDENTIAL DEVELOPMENTS

A. New Subdivisions

The policy is to serve such areas with Buried Distribution Systems and Buried Drops. In many instances, however, at the time the subdivision is established, it is impossible to predict with any degree of accuracy the ultimate number of subscribers who may have service in the area. To prevent burdening the general body of rate payers with excessive unused plant, company policy is as follows:

1. When no cost sharing arrangement can be made with the developer, the Telephone Company will provide temporary aerial distribution systems and aerial drops within a subdivision until such time as some reasonably accurate estimate of ultimate occupancy can be made. At that time, buried plant will be preferred to replace the temporary aerial facilities.
2. If cost sharing arrangements can be made with the developer, buried distribution systems will be installed throughout the subdivision, and buried drops will be used. Cost sharing arrangements will be in compliance with any specific orders of the Alabama Public Service Commission, or in the absence of such orders, as follows:

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S12.4 CONSTRUCTION IN RESIDENTIAL DEVELOPMENTS

A. New Subdivisions (Cont'd)

- a. The developer will pay the Telephone Company for the cost of time and materials of the buried distribution system (and buried drops if placed at the same time) upon demand at completion of the installation.
- b. A per customer amount will be determined by dividing the total cost by the possible number of subscribers.
- c. On a monthly basis, the Telephone Company will remit to the developer one per customer amount for each subscriber served in the subdivision for a period of five years, after which no further remittance will be made. Total remittances will not exceed the original total cost.

B. Trailers

1. For trailers located in established trailer parks, it is the policy to provide whatever type of construction appears to be the most logical, possible and feasible. If a different type of construction is requested by the park owner, the desired type of construction will if possible, be installed, and any excess costs will be charged to the owner. After initial construction is completed, subsequent moves and changes requested by the owner will be charged to the owner on a time and material basis. Normal service charges apply to the individual customers in the park.
2. Isolated trailers (not in an established park) will be served with the type of drop usual in the area in which the trailer is located, and without charge to the subscriber other than normal service charges for the installation. Subsequent moves and changes, however, will be charged for on a time and material basis.

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.5 MISCELLANEOUS CONDITIONS

S12.5.1 Charges to Customers

- A. In all cases, normal service charges (\$6. Service Connection Charges) apply.
- B. Except as indicated in this schedule, no other charges will be made when Buried Distribution Systems or Buried Drops are utilized to provide service.
- C. When a customer desires a special type of installation, or to be served by a type of construction not normal to the area in which he is located, or which is not normally provided by the Telephone Company, the customer may be required to pay the time and material cost of such installation or construction.

S12.5.2 Special Types of Construction

When a special type of construction is desired by a subscriber or when the individual requirements of a particular situation make the construction unusually expensive, the subscriber is required to bear the excess cost of such construction.

S12.5.3 Special Request Revenue Guarantee and Extended Service Period

When a substantial number of central office lines are requested by an applicant in providing local (or foreign exchange service) the applicant may, based upon the circumstances in each case, be required to guarantee a minimum monthly amount of revenue for a minimum period with termination charges applicable in case of cancellation prior to the expiration of minimum service period.

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S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
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S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER

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S13.1 GENERAL REGULATIONS

A. General

This section addresses the responsibilities and liabilities of the customer and company where customer provided terminal equipment and communication systems interconnect with the regulated services of the Telephone Company. Customer provided refers to any equipment purchased by the customer or leased by the customer from the deregulated operations of the Telephone Company or from any other provider of such equipment.

B. Responsibility of the Customer

Customer-provided communications equipment may be used with the facilities furnished by the Telephone Company for telecommunications services as provided in this Tariff. In all such cases the customer-provided communications equipment will be constructed, maintained and operated as to work satisfactorily with the facilities of the Telephone Company.

Where telecommunications service is available under this Tariff for use in connection with customer-provided communications systems, the operating characteristics of such equipment or system shall be such as not to interfere with any of the services offered by the Telephone Company. Such is subject to the further provisions that the customer-provided equipment or system does not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Telephone Company's service.

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S13.1 GENERAL REGULATIONS (Cont'd)

B. Responsibility of the Customer (Cont'd)

Upon notice from the Telephone Company that the customer-provided equipment or system is causing or is likely to cause such hazard or interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer indemnifies and saves the Telephone Company harmless against claims for infringement of patents arising from combining such equipment or system with, or using it in connection with, facilities of the Telephone Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.

C. Responsibility of the Telephone Company

The Company shall not be responsible for the installation, operation or maintenance of any customer-provided terminal equipment or communications system. Telecommunications or private line service is not represented as adapted to the use of customer-provided equipment or systems and where such are connected to the Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service. Subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the customer-provided equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided equipment or systems, or address signaling where such signaling is performed by customer-provided signaling equipment.

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S13.1 GENERAL REGULATIONS (Cont'd)

C. Responsibility of the Telephone Company (Cont'd)

The Telephone Company will, at a subscriber's request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line needed to permit customer-provided terminal equipment to operate in a manner compatible with telecommunications or private line service.

The Telephone Company may make changes in its telecommunications or private line services, equipment, operations or procedures, where such action is not inconsistent with Part 68 of the Federal Communications Commission's Rules and Regulations.

If such changes can be reasonably expected to require modification or alteration of customer-provided terminal equipment or communications systems or materially affect its performance, the Company will make a reasonable effort to notify the customer in advance, to allow the customer an opportunity to maintain uninterrupted service.

The Telephone Company will not be responsible for any loss or damage, nor for any impairment or failure of the service, arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Telephone Company.

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S13.1 GENERAL REGULATIONS (Cont'd)

D. Violation of Regulations

Where any customer-provided equipment or system or communication system provided to a customer is used with telecommunications service in violation of any of the provisions in this Tariff, the Telephone Company will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within 5 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this Tariff. The right of the Telephone Company to terminate service as provided above, includes the right to suspend the service or to disconnect such customer-provided equipment or communications system.

E. Hazardous or Inaccessible Locations

Customer-provided equipment which serve a location which the Telephone Company considers impracticable to service because of hazard or inaccessibility may be connected with telecommunications service by means of connecting equipment furnished by the Telephone Company.

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S13.1 GENERAL REGULATIONS (Cont'd)

F. Provisions of Channels and Equipment

When the customer elects to provide his own communications system, it is contemplated that the customer shall provide all station apparatus and associated channels which are a part of the system and which are located on the same customer's premises as the system.

G. Recording, Reproducing, and Automatic Answering and Recording Equipment

1. Recording or Two-way Telephone Conversations

Telecommunications and private line services are not represented as adapted to the recording of two-way telephone conversations. Customer-provided voice recording equipment may be connected with telecommunications and private line services, in accordance with the provisions in this Tariff, subject to the following conditions:

When recording equipment is in use and is a direct electrical connection with services of the Telephone Company, a recorder tone that is repeated at intervals of approximately fifteen seconds is required except that the recorder tone described is not required:

- a. When the equipment will be used by public fire and police departments exclusively for the receipt of intrastate fire and police calls, and attended at all times for such purpose.

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S13.1 GENERAL REGULATIONS (Cont'd)

G. Recording, Reproduction, and Automatic Answering  
and Recording Equipment (Cont'd)

- b. For Federal Communications Commission licensed broadcast stations for the purpose of recording two-way telephone conversations for broadcast over the air so long as those activities are consistent with the applicable broadcast regulations.
- c. When such equipment is used by the United States Department of Defense at command centers for emergency communications transmitted over the Defense Department's private line system when connected to the telecommunications network.
- d. For the United States Secret Service of the Treasury Department to record Telephone conversations which endanger the safety and security of the President of the United States, and members of his immediate family.

Customer-provided voice recording equipment shall be so arranged that it can be physically connected to and disconnected from Telephone Company facilities and switched on and off.

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S13.2 CONNECTIONS OF REGISTERED TERMINAL EQUIPMENT AND SYSTEMS

- A. Customer-provided registered terminal equipment, registered protective circuitry, and registered communications systems may be directly connected at the customer's premises to the telecommunications network, subject to Part 68 of the Federal Communication Commission's Rules and Regulations:
1. A customer-provided registered PBX or key system may be connected directly to the public switched network or behind a Company-provided Centrex system provided that the customer-provided equipment and the associated customer-provided premises wiring are in compliance with Section 68.214 and 68.215 of the FCC's Rules and Regulations.
  2. The customer shall notify the Company of each line to which registered equipment is to be connected and shall notify the Company when such registered equipment is permanently disconnected. The customer shall provide the Company the registration number and ringer equivalence number for the registered equipment. The customer is also responsible for specification of the appropriate protective connecting arrangement when other than the standard jack is required. (See FCC Part 68, Section 68.106, Notification to Telephone Company.)
  3. The Company is not obligated to provide system and/or terminal equipment or station wiring beyond the point of connection (network interface) with customer-provided systems and/or terminal equipment.

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S13.2 CONNECTIONS OF REGISTERED TERMINAL EQUIPMENT AND SYSTEMS  
(Cont'd)

B. Premises Wiring Associated with Registered or  
Grandfathered Communications Systems

1. Premises Wiring is wiring which connects separately-housed equipment entities or system components to one another, or wiring which connects and equipment entity or system component with the telephone network interface, located at the customer's premises and not within an equipment housing. This premise wiring will be provided on a deregulated basis effective January 1, 1987.

a. Fully-protected Premises Wiring is premises wiring which is:

- (1) No greater than 25 feet in length (measured linearly between the point where it leaves equipment or connector housings) and registered as a component of and supplied to the user with the registered terminal equipment or protective circuitry with which it is to be used.
- (2) A cord which complies with (1) preceding and which is extended once by a registered extension cord. Extension cords may not be used as a substitute for wiring which for safety reasons should be affixed to or embedded in a building's structure.
- (3) Wiring located in an equipment room with restricted access, provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure, and that it conforms to Part 68 of the Federal Communications Commission's Rules and Regulations.

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S13.2 CONNECTIONS OF REGISTERED TERMINAL EQUIPMENT AND SYSTEMS  
(Cont'd)

B. Premises Wiring Associated with Registered or  
Grandfathered Communications Systems (Cont'd)

1. (Cont'd)

a. (Cont'd)

(4) Electrically behind registered equipment, system components or protective circuitry which assure that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface.

b. Protected Premises Wiring Requiring Acceptance Testing for Imbalance is premise wiring which is electrically behind registered equipment, system components or circuitry, which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages at the telephone network interface.

c. Unprotected Premises Wiring is all other premise wiring.

2. Customers who intend to connect premise wiring other than Fully-Protected Premises Wiring to the telephone network shall give advance notice to the Company in accordance with the procedures specified in Part 68, Section 68.106(c) of the Federal Communication Commission's Rules and Regulations.

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S13.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND  
GRANDFATHERED COMMUNICATIONS SYSTEMS

A. Direct Connections and Connections Through Connecting  
Arrangements Provided by the Company

1. If the initial rule-compliance connection was made prior to January 1, 1980, grandfathered Terminal Equipment and Grandfathered Communication Systems may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration. The equipment or system may be modified only in accordance with Part 68 of the Federal Communication Commission's Rules and Regulations, subject to the following:
  - a. The customer shall notify the Company when grandfathered terminal equipment or a communication system is to be connected. Notification should include a description of the equipment, manufacturer's name, model number and type of equipment and state its previous connection, which qualifies it for continued connection. The customer shall also notify the Company when such communications equipment and systems are to be permanently disconnected.
  - b. All connections are made through a network interface agreeable to the Company and the customer.

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S13.3 CONNECTION OF GRANDFATHERED TERMINAL EQUIPMENT AND  
GRANDFATHERED COMMUNICATIONS SYSTEMS (Cont'd)

A. Direct Connections and Connections Through Connecting  
Arrangements Provided by the Company (Cont'd)

1. (Cont'd)

- c. All such connections shall comply with all the criteria contained in Subpart D of Part 68 of the Federal Communication Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section.

S13.4 ACOUSTIC OR INDUCTIVE CONNECTIONS

A. General

Customer-provided voice or data terminal equipment and customer-provided communications systems may be acoustically or inductively connected at the customer's premises to the telecommunications network provided the connection is made externally to the network control signaling unit when the unit is Telephone Company-provided. The customer-provided communications equipment must comply with all the criteria contained in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section.

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S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
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S13.5 CONNECTION OF CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS NOT  
SUBJECT TO PART 68 OF THE FCC RULES AND REGULATIONS

A. Customer-provided communications systems not subject to Part 68 of the Federal Communications Commission's Rules and Regulations may be connected with telecommunications services in accordance with this Tariff. These communications systems (including channels derived from such systems), not exceeding voice grade, may be connected at the customer's premises provided that:

1. Such telecommunications service or customer-provided communications system is utilized for the origination or termination of communications at the customer's premises where the connection is made.
2. The connection shall be through a network control signaling unit and connecting arrangement furnished by the Company.
3. The connection shall be made through switching equipment provided either by the customer or by the Company.
4. The provisions relating to minimum protection criteria set forth in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section. As related to minimum protection criteria and when applied to the connection of customer-provided communications systems, the term "Customer's premises" shall include any premises on which the customer-provided communications system is terminated.

Where a telecommunications service is used in the provision of a composite data service for others and connection of such service is made to a communications system provided by a customer and the connection is made through customer-provided data switching equipment, the provisions of a. and c. above do not apply.

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S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
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S13.6 CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT  
SPECIFICALLY EXCLUDED FROM THE FCC REGISTRATION PROGRAM

- A. Customer-provided terminal equipment may be connected at the customer's premises to party line and semipublic coin services of the Company in accordance with the following:
1. The connection of customer-provided terminal equipment to services specifically excluded from the Federal Communications Commission's Registration programs shall be through a protective connecting arrangement which must be furnished by the Company.
  2. The connection of customer-provided communications equipment must comply with all the criteria contained in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section.

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S13.7 CUSTOMER PREMISES INSIDE WIRE

A. General Regulations

1. Customer premises inside wire and standard jacks associated with residence and business individual line basic local exchange services, as defined elsewhere in this Tariff, may be provided by either the Company on a deregulated basis after January 1, 1987 or the customer.
2. Customer premises inside wire is defined as that wire, including connectors, blocks and jacks, within a customer's premises that extends between the termination of the Exchange Access Line and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the Network Access Line.
3. Customer premises inside wire provided by the customer must be installed in accordance with the technical standards and installation guidelines furnished to the Commission by the Company and must comply with the National Electric Safety Code and applicable local codes.
4. Customer premises inside wire provided by the customer may be connected to residence and business individual line basic local exchange service furnished by the Company at a specified network interface.
5. The network interface for the connection of customer premises inside wire consists of a standard modular jack or appropriate device and is provided as part of the network access line. This will be installed in side or outside the customer's premises at a location determined by the Company which is accessible to the customer. The normal location will be in close proximity to the protector or entrance facility, whenever practicable.

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S13.7 CUSTOMER PREMISES INSIDE WIRE (Cont'd)

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A. General Regulations (Cont'd)

6. The Company is not obligated to connect telephone instruments and standard modular jacks to customer-provided inside wire.
7. Maintenance of customer owned premises inside wire may be performed by either the Company on a deregulated basis after January 1, 1987, or the customer.

B. Responsibility of the Customer

1. When the customer provides the inside wire and standard jacks, the installation must be in accordance with the technical standards furnished to the Commission by the Company.
2. In the event the customer maintains or attempts to maintain inside wire, the customer assumes the risk of loss of service, damage to property, or death to or injury of the customer or the customer's agent. The customer will save the Company harmless from any and all liability claims, or other damage suits arising out of the customer's wire maintenance activity.

C. Responsibility of the Company

1. The Company will make the technical standards and installation guidelines for customer provision of inside wire available to customers at Business office or other designated locations.

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S13.7 CUSTOMER PREMISES INSIDE WIRE (Cont'd)

D. Violation of Regulations

1. Where customer-provided inside wire is a violation of Section 2, the Company will properly notify the customer of the violation and will take such immediate action as is necessary for the protection of the telecommunications network and Company employees.
2. The customer shall discontinue use of the customer-provided inside wire or correct the violation and notify the Company in writing that the violation has been corrected within 20 days after receipt of such notice.
3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provision of this Tariff.

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GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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S14. EMERGENCY SERVICE

S14.1 EMERGENCY CONFERENCE SERVICE AND FIRE REPORTING EQUIPMENT

A. General

Emergency Conference Service and Fire Reporting Service is furnished in the interest of the public safety by means of equipment located in a central office of the company through which any exchange customer may make an announcement to several exchange stations simultaneously.

B. Conditions

1. Equipment, instruments and lines on the customer's premises, furnished by the Company, shall be and remain the property of the Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purposes of installing, inspecting or repairing equipment, instruments and lines.
2. Such Emergency Conference Equipment or Fire Reporting Equipment is not to be used for performing any function other than the reporting or dissemination of information of any emergency nature.
3. A contract or agreement for Emergency Conference Service or Fire Reporting Equipment will be for a minimum service period of three (3) years.

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S14. EMERGENCY SERVICE

S14.1 EMERGENCY CONFERENCE SERVICE AND FIRE REPORTING  
EQUIPMENT (Cont'd)

C. Rates

Monthly rates and connection charges for Emergency Conference Service and Fire Reporting Equipment will be determined as outlined under Specialized Types of Equipment.

	Monthly Rate
1. Fire Number, per line	B-1
2. Fire Reporting Line, per line equipped	\$ 2.00
3. Siren control	
a. Control Relay, per siren	1.50
b. Pushbuttons or Keys, each, including 50 feet of circuit wire	1.00
4. The above charges are in addition to charges for the class of service furnished and applicable Service Connection Charges.	

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S15. CENTREX (Reserved)

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Ragland Telephone Company

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S25. GENERAL RULES AND REGULATIONS

S25.1 APPLICATION OF REGULATIONS

- A. The regulations set forth herein apply to intrastate services and facilities furnished within the State of Alabama by Ragland Telephone Company hereinafter referred to as the Company, subject to the jurisdiction of the Alabama Public Service Commission. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.
- B. Effective November 2, 1987, in compliance with the November 8, 1983 order of the Alabama Public Service Commission in Docket No. 18800, customer premise equipment (as defined by the FCC in Docket 81-893) will be provided by the Telephone Company on a deregulated basis. The specialized terminal equipment, over voltage protection, coin pay phones, multiplexing equipment are excluded from deregulation.
- C. Effective January 1, 1987, in accordance with the order of the Federal Communications Commission (FCC) in Docket No. 79-105, the installation and maintenance of inside wire is the responsibility of the subscriber. Work performed by the Telephone Company to install and maintain inside wire will be performed on a deregulated basis.

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S25. GENERAL RULES AND REGULATIONS

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S25.2 USE OF SERVICE

A. Abuse or Fraudulent Use of Service

1. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:
  - a. the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for service;
  - b. rearrangement of, tampering with or connection of equipment to the facilities of the Company to obtain, to attempt to obtain or to assist others to obtain service without payment (in total or in part) of regular charges for the service.
  - c. false representation, scheme, trick or device whatsoever intended to avoid payment (in total or in part) of regular charges for the service;
  - d. the use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another;
  - e. the use of profane or obscene language;
  - f. the use of the service in such manner as to interfere unreasonably with the use of the service by one or more other customers;
  - g. the impersonation of another;

B. Use of Service for Unlawful Purposes

The service is furnished subject to the condition that it shall not be used for any unlawful purpose.

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S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

C. Use of Party Line Service

Applications for party line service are accepted by the Company with the understanding that each customer will so use the service as not to interfere with an equitable proportionate use of the service by the other customers on the same line. When the duration or number of messages sent or received by a party line customer is so great as to prevent an equitable proportionate use of the line by other customers on the line, the Company shall have the right to require the customer to contract for a higher grade of service, or to discontinue the service of the customer in question. The Company reserves the right to limit the continuous use of a party line for a local message to five minutes.

D. Use of Customer Service

Customer telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the customer, his family, employees, or business associates, or persons residing in the customer's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises. The Company has the right to refuse to install customer service or to permit such service to remain on premises of a public or semipublic character when the station is so located that the public-in-general, or patrons of the customer may make use of the service. At such locations, however, customer service may be installed, provided the instrument is so located that it is not accessible for public use.

E. Minimum Contract Period

1. Except as specified elsewhere in this Tariff, the minimum contract period is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purposes of rate administration each month is considered to have 30 days.

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S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

E. Minimum Contract Period (Cont'd)

2. The Company may require a contract period longer than one month at the same location in connection with special types or arrangements of equipment or for unusual construction necessary to meet specific demands for service.

F. Termination of Service

1. By the Company

- a. The Company may refuse to furnish, or may terminate the service and remove its equipment under the following circumstances, provided suitable notice has been given to the customer:

- (1) upon the continuance of any unpaid regulated amount due for a period of 5 days following temporary suspension;
- (2) upon the continuance of any unauthorized attachment as stated elsewhere in this tariff.
- (3) upon objection to the furnishing of a service made in writing by or on behalf of any governmental law enforcement agency acting within its jurisdiction, on the grounds that such service is, or will be, used for an illegal purpose;
- (4) upon the use of a service in such a manner that, in the opinion of the Company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the Company's plant, property, or service;
- (5) upon a violation of any of the regulations governing the furnishing of a service.

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S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

F. Termination of Service (Cont'd)

2. At customer's request

- a. Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.
- b. Where a contract for service with a one month minimum period is cancelled before establishment of the service is completed, a charge not to exceed the service charge specified, is applied if all or a portion of the facilities have been installed.
- c. No minimum or termination charge will apply (unless otherwise stated specifically in this Tariff) where a new customer takes over the service of the former customer provided the service is to be furnished at the same location without interruption and that the new customer assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retained by the new customer.
- d. No minimum or termination charge will apply in the event the service is terminated because of condemnation, destruction, or damage to property by fire or other cause, beyond the control of the customer.

G. Resale of Service

The resale of any service, provided by the Company is not permitted except as provided elsewhere in this Tariff or as specifically authorized by the Company.

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GENERAL SUBSCRIBER SERVICES TARIFF

Magland Telephone Company

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S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

H. Restoration of Service

1. In its discretion, the Telephone Company may restore, or re-establish service which has been suspended or discontinued, for nonpayment of charges without payment of all charges due. Such restoration, or re-establishment, shall not be construed as a waiver of any rights to suspend, or discontinue, service for non-payment of any such, or other, charges due and unpaid or for the violation of the provisions of the Tariff; nor shall the failure to suspend or discontinue service for non-payment of any past due regulated accounts operate as a waiver to suspend, or discontinue, service for non-payment of such account or any other past due account. (T)
2. Should service be suspended for non-payment of charges, restoration of service will be made as specified under S6. of this tariff.
3. A customer who fails to pay his bill by the time specified by the regulations of the Telephone Company regarding the prompt payment of bills, and who further fails to pay such bill within a reasonable period (regardless of whether or not service is discontinued for such non-payment, e.g., when disconnected for noncompliance, on wiring or equipment, etc.) may be required to pay such bill together with the applicable reconnection charge.

I. Subscriber Complaints

1. Informal complaints against the Telephone Company shall be made first directly to the Telephone Company. If the complainant is not satisfied with the disposition of the complaint, the subscriber or authorized representative then may file a complaint with the Commission.
2. A formal complaint or protest shall be in writing and submitted to the Telephone Company and the Commission.



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S25.2 USE OF SERVICE (Cont'd)

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J. Alabama Relay Center Restrictions

1. The following calls may not be placed through the Alabama Relay Center:
  - . Calls to 976, 900, or 700 numbers.
  - . Calls to time or weather recorded messages.
  - . Calls to other informational recordings.
  - . Station sent paid calls from coin telephones.
  - . Operator handled conference service and other teleconference calls.
  - . All calls billed to Cards (i.e., Credit Cards and Calling Cards) other than those issued by AT&T or the LEC's.
2. The Company will not transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections. Employees of the Company are forbidden to accept either oral or written messages to be transmitted over the facilities of the Company, except where the Company transmits messages for Telecommunications Devices for the Deaf (TDD).
3. Where the Company transmits messages through the Alabama Relay Center, the Company shall not be liable for errors in translating, transmitting, receiving or delivering messages by telephone, TDD or any other instrumentality over the facilities of the Company, connecting utilities or through the Alabama Relay Center, in the absence of gross negligence or willful misconduct.

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GENERAL SUBSCRIBER SERVICES TARIFF

Magland Telephone Company

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

A. Applications for Service

1. Applications for service may be made orally or in writing.
2. Any change in rates or regulations prescribed by the Alabama Public Service Commission modifies the terms and regulations of contracts to the extent of such change.
3. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness, as provided in Rule T-7 and General Rule 12(I) of the Alabama Public Service Commission Rules and Regulations.
4. If telephone service is established and it is subsequently determined that either condition in c. above exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.

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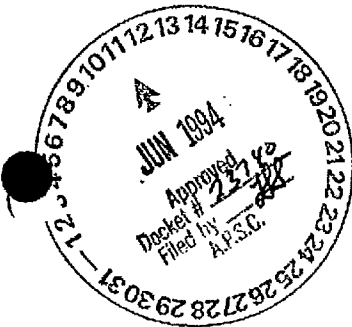
B. Application of Business Rates

1. Business rates apply in offices, stores, factories, and all other places of a strictly business nature.
2. In boarding houses (except as noted elsewhere) offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private, or parochial schools, or colleges, hospitals, libraries, churches, college fraternity houses, and other similar institutions (but excluding dormitory rooms at such schools or colleges).

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

B. Application of Business Rates (Cont'd)

3. At residence locations when the customer has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising, either by business cards, newspapers, hand bills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephones during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
4. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
5. At residence locations, when a telephone station or extension bell is located in a shop, office, or other place of business.
6. At any location where the listing of service at that location indicates a business, trade, or profession, except as specified below.

C. Application of Residence Rates

1. Residence rates apply in private residences where business alphabetical or classified telephone directory listings are not provided.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

C. Application of Residence Rates (Cont'd)

2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business telephone directory listings are not furnished.
3. In the places of residence of a clergyman, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the customer does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse or midwife, or in the office of any of this group of persons, provided the office is located in the customer's residence and is not part of an office building. In any of such cases the listing may indicate the customer's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of persons not residing in the same household are desired, business rates apply.
4. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

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S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

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D. Advance Payments

1. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or service charges which may be applicable, in addition to such special construction and installation charges as are to be borne by the applicant. The amount of the advance payment is credited to the customer's account on the first bill rendered.
2. Federal, State Or Municipal governmental agencies may not be required to make advance payments.

E. Customer Billing

1. The Telephone Company will endeavor to mail its bills for telephone service on or before the same date each month.
2. The customer is responsible for prompt payment monthly, of all charges for facilities and services furnished to the customer. This will include charges for all calls originated by the customer or accepted by him as "collect," "third number," "calling card," or "special billed" calls. Charges are payable at the Telephone Company's business offices or at any agency authorized to receive such payments. If verbal or written objection is not received by the Telephone Company within ten business days after the bill is presented, the account shall be deemed correct and binding upon the subscriber.

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S25. GENERAL RULES AND REGULATIONS

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S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

E. Customer Billing (Cont'd)

3. Recurring charges shall be billed monthly in advance. Nonrecurring and toll charges shall be assessed at the time such service is provided and billed as a part of the next regular monthly bill. Special billing may be made by the Telephone Company to any subscriber where the total amount due the Telephone Company becomes unusually high without valid reason, or when the subscriber cancels service.
4. A late payment charge of 1 1/2 percent applies to each subscriber's bill (including amounts billed in accordance with the Company's Billing and Collection Services) when any undisputed portion of a previous month's bill has not been paid in full by the subsequent billing date. The 1 1/2 percent charge is applied to the total amount carried forward and is included in the total amount due on the subscriber's current bill.
5. A delinquent account will subject the customer's service to temporary or permanent disconnection, pursuant to the provisions of this Tariff.
6. All billings presented for payment by the Telephone Company will show the type of service rendered, the related charges, and the total bill for such service.

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S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

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E. Customer Billing (Cont'd)

7. For local service outages properly reported by the subscriber and for which the subscriber is not at fault, an adjustment to the regular monthly service charge is allowed at the subscriber's request as follows:
  - a. No allowance is given for a service outage whose duration is less than twenty-four (24) hours after receipt of the outage notice from the subscriber. For outages greater than twenty-four (24) hours, an allowance equal to 1/30 of the regular monthly recurring charges shall be made for each 24 hours service remains unusable; except that the total allowance may not exceed the regular monthly recurring charges for service.
  - b. Refunds will be computed by the Telephone Company or the subscriber may request a refund specifying the outage period, date and time of restoration. The Telephone Company will, upon verification, make appropriate adjustments in its next regular billing.
8. When a bona fide dispute exists as to any aspect of of the bill between the customer and the Telephone Company in attempting to arrive at an amiable settlement, the customer will be given the name and address of the Alabama Public Service Commission. A toll free number for the Commission is located in the front of the telephone directory. The customer will also be advised that he may request intervention of that body in the dispute. If the customer does file a complaint with the Commission, all action to disconnect his service will be withheld until the dispute can be adjudicated by the Commission.

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S25. GENERAL RULES AND REGULATIONS

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S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

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E. Customer Billing (Cont'd)

9. Charges for company services offered under this Tariff are covered in other portions of the Tariff and consist of nonrecurring charges for installation and certain administrative expenses; monthly recurring charges for line services and supplemental equipment; and charges for use of public pay station service. Toll access charges are set in accordance with rules and regulations of the Federal

Communications Commission and the state commission. Long distance toll telephone charges are billed to the subscriber by the Telephone Company in accordance with the connecting company interstate tariff currently approved by the FCC and the intra-state tariff approved by the Alabama Public Service Commission.

F. Telephone Numbers

1. The customer has no property right to the telephone number nor any right to continuance of service through any particular central office.
2. The Company reserves the right to change the customer's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

G. Alterations

The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him necessitate changes in the Company's equipment; and the customer agrees to pay the Company's current charges for such changes.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

H. Special Construction

1. Private Property (See also Section 12, Charges Applicable Under Special Conditions)
  - a. An average amount of entrance and distribution facilities may be furnished by the Company provided the facilities are of the standard type normally furnished for the particular location or kind of service.
  - b. If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment, maintenance or methods of construction; if the stability of the customer has not been established; if the installation is for a temporary or semipermanent purpose or if for any other reason the construction costs are excessive as compared with the revenue to be derived, the applicant shall be required to pay the costs over and above those applicable for a normal installation.
  - c. The customer will provide the Company without charge written permission for the placing of the Company's facilities on the property.
2. Underground
  - a. When feasible conduit will be furnished by the Company at cost, or conduit may be provided by the applicant subject to the Company's specifications. Conduit used for telephone company facilities may not be used for any other purpose without the consent of the Company. The distance between the conduit and any Electric Light or Power Conduit or Conductor shall be in accordance with the Company's specifications.

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S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

H. Special Construction (Cont'd)

2. Underground (Cont'd)

a. (Cont'd)

The customer shall be required to pay the entire cost of maintenance of conduit including subsequent excavations and replacements necessary because of damage resulting from negligence on the part of the customer or his representatives or from freezing or improper drainage.

- b. The cost of relocating underground entrance facilities at the customer's request will be borne by the customer.

I. Special Assemblies of Speculative Projects

1. Special assemblies of speculative projects for which provision is not otherwise made in this tariff may be provided where practicable, if not detrimental to any of the services furnished by the Company.

- a. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination thereof and will include, when applicable, one or more of the following estimated expense items associated with the special service provided:

- (1) maintenance expense
- (2) depreciation expense - including reusable and non-recoverable items
- (3) administration expense
- (4) taxes - including Federal Income Tax
- (5) any other specific items of expense that may be associated with the facility provided
- (6) a reasonable return on investment

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GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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Original Sheet 17

S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

I. Special Assemblies of Speculative Projects (Cont'd)

1. (Cont'd)

b. The estimated installation cost used in the derivation of the various expense items shall include the following:

- (1) material
- (2) material overhead
- (3) installation labor
- (4) installation labor overhead

2. In connection with Marketing and Sales studies and/or Marketing and Sales programs, the Company reserves the right to waive service charges within specified areas for such periods of time as designated by the Company and upon approval of the Alabama Public Service Commission.

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GENERAL SUBSCRIBER SERVICES TARIFF

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S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

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J. Change of Occupancy

1. When a change of occupancy or legal responsibility takes place on any premise served by the Telephone Company, notice shall be given within a reasonable time prior to such change. The outgoing subscriber is responsible for all service charges, including toll until such notice has been properly transmitted, received and processed by the Telephone Company. If the incoming subscriber desires to continue the existing service and keep the same telephone number of the previous subscriber, he must make timely application to do so and assumes full responsibility for all billings received, including toll, from the date of the change of occupancy. When the date of change of occupancy does not coincide with the billing cycle date of toll and other services, it is the responsibility of the involved customers to split the billing between themselves. No service under this section shall be provided for the incoming subscriber until all his prior indebtedness has been resolved to the satisfaction of the Telephone Company.
2. In the event a home or business changes ownership during the period and a special contract or unpaid construction charges remain, the present owner must arrange to satisfy the present agreement with the Telephone Company or make arrangements satisfactorily to the Telephone Company for a new owner to assume the obligation for the balance of the obligation.
3. All such notices shall be made in person or in writing. Telephone communications shall not be considered proper notice. The Telephone Company is not responsible for errors, delays or expense resulting from procedures other than those defined in this Tariff.
4. Continuance of existing service is conditioned upon the acceptance of the present arrangement of services, including directory advertising.

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GENERAL SUBSCRIBER SERVICES TARIFF

Magland Telephone Company

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S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT

A. Establishment of Credit

1. The Company is not obligated to establish, furnish or continue to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, as provided in Rule T-7 and General Rule 12(I) of the Alabama Public Service Commission Rules and Regulations, until arrangements have been made to liquidate such previous indebtedness to the Company. In order to insure the payment of all charges due for its service, the Company may require any customer to establish and maintain his credit in one of the following ways:

- a. By furnishing acceptable credit references to the Company.
- b. By providing a suitable guarantee in writing, in a form prescribed by the Company.
- c. By means of a cash deposit.

2. The Company shall be the sole judge as to whether or not the references or guarantee in writing are acceptable.

B. Deposits

1. The Company may, when in its judgment such deposit is necessary, require at any time, from an applicant, or subscriber, a cash deposit intended to guarantee payment of the current bills for telephone service. Such deposit shall not exceed the monthly amount for local exchange service and other monthly charges added to twice the estimated monthly toll charges. Interest shall be paid by the Company upon such deposit at the rate prescribed by the Public Service Commission. Interest shall be payable for the time such deposit was held by the Company and the customer was served by the Company, unless such period be less than 30 days.

Issue date: June 9, 1994

Effective date: July 11, 1994  
Docket No.:

Issued by: Mrs. Peggy Dickinson  
Title: President



(T)  
(T)

GENERAL SUBSCRIBER SERVICES TARIFF

Magland Telephone Company

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First Revised Sheet 20

S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

B. Deposits (Cont'd)

2. The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of the bills upon presentation by the Company, and providing for the discontinuance of service for nonpayment of any regulated sum due the Company for telephone service. (T)

3. Ordinarily deposits will be secured only from those of unknown financial responsibility who are unable or unwilling to furnish satisfactory credit references and from those having unsatisfactory references and/or previous performance records.

C. Discontinuance of Service for Failure to Maintain Credit

Service may be discontinued for failure to maintain credit, as specified above, following five days after the Company has served or mailed notice requiring the customer to do so. (T)

D. Restoration Charge

Where service has been discontinued for failure to maintain credit as specified above, appropriate service charges will be made and collected by the Company.

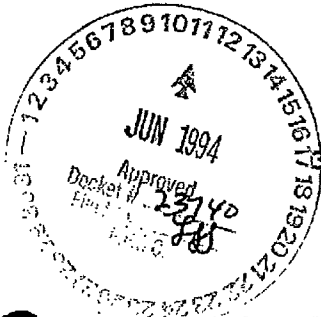
E. Adjustments for Local Taxing Authority Payments

1. In the event a municipality imposes, collects or receives from the Company any license, occupational, franchise, privilege, inspection, or other similar tax or fee, or otherwise, whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires, conduits, or other facilities, or otherwise, so much of the aggregate amount of such tax or fee as exceeds the sums listed below will be billed, insofar as practical, pro rata to the customers receiving exchange service within such municipality:

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GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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LML

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

E. Adjustments for Local Taxing Authority Payments (Cont'd)

1. (Cont'd)

Population of Municipality based on  
Federal census next preceding the  
year of collection

Annual amount which will  
not be billed to customers  
by the Company

1 -	500	23
500 -	1,000	38
1,001 -	2,000	75
2,001 -	3,000	132
3,001 -	4,000	188
4,001 -	5,000	263
5,001 -	6,000	338
6,001 -	7,000	413
7,001 -	8,000	488
8,001 -	9,000	563
9,001	10,000	638

Note: Nothing in this tariff shall authorize the billing to customers of the amount of any tax or fee imposed by any municipality at the time of the filing of this tariff or of future payments to such municipality in the same or smaller amounts.

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GENERAL SUBSCRIBER SERVICES TARIFF

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S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

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Docket # 22124  
Filed by *mc*  
APSC

E. Adjustments for Local Taxing Authority Payments (Cont'd)

1. (Cont'd)

2. In the event a county or other local taxing authority, excluding municipalities, imposes, collects or receives from the Company any license, occupational, franchise, privilege, inspection or other similar tax or fee, or otherwise, whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires, conduits or other facilities, or otherwise, the amount of such tax or fee will be billed, insofar as practical, pro rata to the customers receiving exchange service within such county or territory of other local taxing authority.

Note: Nothing in this tariff shall prohibit the billing to customers of the amount of any tax or fee imposed by a county or other local taxing authority at the time of the filing of this tariff.

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY

A. Undertaking of the Company

The Company does not undertake to transmit messages, but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions specified in this Tariff.

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GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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A.P.S.C.

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

B. Provision of Equipment

1. All equipment necessary for the provision of a given service will be furnished by the Company on a deregulated basis or by the customer except as provided elsewhere in this tariff. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer on his premises in suitable outlets when required.
2. No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company; whether physically, by induction, acoustically or other; except as provided in this Tariff or as otherwise authorized in writing by the Company. In case any such authorized attachment or connection is made, the Company shall have the right to remove or disconnect the same or to terminate the service.
3. The provisions of the preceding shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Company provided any such device so used does not:
  - a. endanger the safety of Company employees or the public;
  - b. damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff;

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GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

B. Provision of Equipment (Cont'd)

3. (Cont'd)

- c. interfere with the proper functioning of such equipment or facilities;
  - d. impair the operation of the communication system;
  - e. otherwise injure the public in its use of the Company's services.
4. Except as otherwise provided in this Tariff, nothing herein shall be construed to permit the use of a recording device or of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.
5. Facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company, provided primarily to communicate with points located along a right-of-way (including premises of such company anywhere in cities, towns, or villages along the right-of-way) owned or controlled by such company and extending between or beyond exchange areas of the Telephone Company, may be connected with deregulated Private Branch Exchange, station, or regulated private line facilities furnished by the Telephone Company, subject to terms and conditions found elsewhere in this tariff.

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S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

C. Furnishing of Service

The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

D. Maintenance and Repair

1. All costs associated with the maintenance and repair of regulated services furnished by the Company will be borne by the Company, except as specified elsewhere in this Tariff.
2. The Company will be reimbursed for any loss or damage to its facilities on the customer's premise resulting from intentional destruction or any other cause, except from fire or unavoidable accidents.
3. Access to customer's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

E. Liability

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occurs.

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GENERAL SUBSCRIBER SERVICES TARIFF

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APSSB

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

E. Liability (Cont'd)

2. The customer indemnifies and saves the Company harmless against the following:
  - a. Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.
  - b. Any accident, injury, or death occasioned by its equipment or facilities, when such is not due to negligence of the Company.
  - c. Claims for libel, slander, or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
  - d. Liability for failure to provide service.
  - e. Liability for telephone directories is covered next in this section under Directories.

F. Directories

1. The Company will furnish to its customers, without charge, a directory for each access line. Additional directories will be furnished at the discretion of the Company at rates specified in the National Directory Price List.

Is date: October 23, 1992  
by: Mrs. Peggy Dickinson  
le: President

Effective date: January 6, 1993  
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S25. GENERAL RULES AND REGULATIONS

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S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

F. Directories (Cont'd)

2. Directories regularly furnished to customers shall remain the property of the Company. No binder, holder, or auxiliary cover, except as provided or authorized by the Company shall be used in conjunction with any directory furnished by the Company.
3. No liability for damages arising from errors in or omissions of directory listings, or listings obtained from the "Information Operator" shall attach to the Company. In the case of additional or extra listings for which a charge is made, its liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

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GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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S25. GENERAL RULES AND REGULATIONS

S25.6 LIMITATIONS AND USE OF SERVICE

A. Network Facilities for Use With Automatic Dialing and Announcing Devices

1. Subscribers who wish to use automatic dialing and announcing devices for solicitation purposes must do so pursuant to the following terms and conditions.
  - a. No numbers will be called in sequential fashion. Sequentially placed calls refer to those calls automatically dialed by successively increasing or decreasing integers, or similar methods.
  - b. Where facilities permit, the equipment shall be so programmed or utilized in such a manner as to automatically disconnect a called party's line not later than ten seconds after the called party hangs up.
  - c. Within 20 seconds after the called party answers, the name and telephone number of the individual or firm making or paying for the call, including but not limited to, the name of the individual or firm on whose behalf the call is made, must be clearly stated.
  - d. At the conclusion of the call, the name and telephone number of the individual or firm making or paying for the call, including but not limited to, the name of the individual or firm on whose behalf the call is made, must again be clearly stated.
  - e. If the customer's response is to be recorded, they must be informed of such and permission must be granted.

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A.P.S.C.

S25.6 LIMITATIONS AND USE OF SERVICE

A. Network Facilities for Use With Automatic Dialing and  
Announcing Devices (Cont'd)

1. (Cont'd)

- f. If the solicitation call requires a response by the customer and a charge will apply, the customer must be informed that the response is not a free call. The vendor at this time, must give the customer the amount of the charges that will be applied if they respond.
- g. No calls will be placed to organizations providing emergency services, including but not limited to hospitals, nursing homes, fire departments, and law enforcement agencies.
- h. No calls will be placed on Sundays or Holidays. No calls will be place between the hours of 8:00 p.m. and 8:00 a.m., Monday through Saturday.
- i. The Telephone Company is under no obligation to provide lists of telephone numbers or any directory information other than normally issued telephone directories.
- j. Messages must not contain obscene or profane language.
- k. Solicitation calls for the sale of pornographic material will not be allowed.
- l. This type telecommunication service will not be used for any unlawful purpose.

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S25.6 LIMITATIONS AND USE OF SERVICE

A. Network Facilities for Use With Automatic Dialing and Announcing Devices (Cont'd)

1. (Cont'd)

- m. Connection of customer provided communication systems must meet the Telephone Company's requirements as well as Part 68 of the Federal Communications Commission's Rules and Regulations.
  - n. Emergency and unlisted telephone numbers will not be used with recorded solicitation communication.
2. In cases where there is an existing business relationship between the called party and the subscriber and where the subscriber uses the dialing and announcing devices strictly as a follow up device to supply information related to these prior dealings, the preceding terms and conditions will not apply. However, even subscribers who have had prior dealings with the called party will not be allowed to utilize the automatic dialing and announcing devices for solicitation purposes.
3. Any subscriber operating or utilizing automatic dialing equipment who does so in violation of the provisions set forth preceding will be subject to immediate disconnection of telephone service.

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S25. GENERAL RULES AND REGULATIONS

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APC

S25.7 OBLIGATIONS OF THE SUBSCRIBERS

1. Subscribers of the Telephone Company shall be responsible for the prompt payment for all services rendered by the Telephone Company. Failure to receive a bill for any given period of time will not relieve the subscriber of his financial obligation. Payments may only be made directly to the Telephone Company business office, in person, by mail or to a designated collection facility of the Telephone Company (e.g., bank) in accordance with the tariff rate section contained herein.
2. Only properly appointed and identified employees of the Telephone Company located at the business office where bills are paid, the President, or its special agent acting to collect past due accounts are authorized to receive subscriber payments. No maintenance personnel or other employee of the Telephone Company may represent themselves as authorized recipients of payments for any telecommunication services provided. Any subscriber who believes that an employee of the Telephone Company has collected or attempted to collect payments or any sums of money outside the proper channels provided herein, shall bring such information to the attention of the Telephone Company at once.
3. In no case shall a subscriber be required to pay any sum to any employee of the Telephone Company or to anyone alleging to be agents of the Telephone Company except as provided herein. Any subscriber who makes such unauthorized payments may still be obligated to pay the Telephone Company if the Telephone Company is unable to recover all or part of such sums taken by unauthorized persons.

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1992

S25.7 OBLIGATIONS OF THE SUBSCRIBERS (Cont'd)

4. The subscriber may not replace, rearrange, connect to, or attempt to repair any Company-owned equipment installed or placed on his premises, or apparatus connected to such equipment, without written consent of the Telephone Company. In the event a subscriber tampers with any service or Company-owned facilities, the Telephone Company shall have the right to immediately discontinue service without notice. Damages arising or associated with such actions shall be the liability of the subscriber.
5. The subscriber is responsible for damages to the facilities of the Telephone Company caused by negligent or willful acts of the subscriber or his authorized agents and users, including the reimbursement to the Telephone Company for any losses through theft, fire, or vandalism occurring as a result of such neglect.
6. The subscriber is responsible to maintain clean, safe, and hazard free working conditions, environment and equipment for the employees, equipment, and agents of the Telephone Company. In no case is the Telephone Company required to work in an unsafe and hazardous condition, or to place in jeopardy or possible harm its personnel or facilities.
7. The subscriber is responsible for all installation, operation, maintenance and compliance to all laws, rules and regulations for equipment and facilities provided by the subscriber for interconnection with the Telephone Company's facilities in accordance with the rules governing customer owned and maintained equipment. Any damage or harm caused by subscriber actions or failure to act on the subscriber side of the point of interconnection shall in no way be a liability of the Telephone Company.

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Title: President

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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S26. DEFINITIONS

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Title: President

## GENERAL SUBSCRIBER SERVICES TARIFF

land Telephone Company

Section 26  
1<sup>st</sup> Revised Sheet 1

### S26. DEFINITIONS

**ACCESS LINE-A** circuit directly connecting the central office switching equipment with the subscriber's termination point.

**ACCESS LINE WORK CHARGE**-The charge for work associated on the circuit between the serving central office up to and including the protector on the customer's premises or on an outside circuit between premises or between locations on the same premises.

**ADDITIONAL LINE-A** circuit connecting a station with another station or a circuit connecting a private branch exchange station with a private branch exchange switchboard. An additional line may terminate on a key in lieu of an instrument.

**ALABAMA RELAY CENTER**-The Alabama Relay Center permits hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephone. Communications take place by relaying conversations (Voice to TDD and TDD to voice.) These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

**AUXILIARY LINE**-An additional individual line main station used for one-way (inward to the subscriber) service.

**BASE RATE**-A schedule rate for any form of exchange service which does not include mileage charges.

**BASE RATE AREA**-The developed sections which are a part of or contiguous to the community in which the exchange is located as set forth in the telephone utility's tariffs and within which specified area local exchange service is furnished at uniform rates without mileage or zone rate charges.

**BILLED NUMBER SCREENING**-A service providing for the automatic blocking via validation databases of third number billing, collect billing, or both to the line.

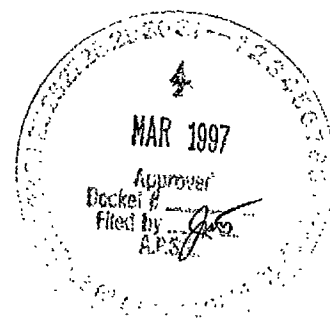
**BUSINESS SERVICE**-Telephone service furnished to customers where the actual or obvious use is principally or substantially of a business, professional, or occupational nature.

**CALL**-An attempted or completed communication.

Issue date: April 1, 1997

Issued by: Mrs. Peggy Dickinson  
Title: President

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## GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 26  
1<sup>st</sup> Revised Sheet 2

### S26. DEFINITIONS

**CENTRAL OFFICE**-A unit in which connections are made and switching is accomplished between telephone access lines and the toll network.

**CENTRAL OFFICE EQUIPMENT**-Switching, transmission and power equipment located within a central office for the purpose of connecting, local, EAS and toll calls.

**CENTRAL OFFICE WORK CHARGE**-The charge for work associated with the central office applicable for functions required within the central office.

**CHANNEL**-A path for communication between two or more stations, or central offices, furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by a single physical facility or route.

**CLASS OF SERVICE**-A description of telecommunications service furnished a customer which denotes such characteristics as nature of use (business or residence) or type of rate (flat rate, measured rate, or message rate.) Classes of service are usually subdivided in "grades," such as individual line, two-party, or four-party.

**COIN SUPERVISION ADDITIVE SERVICE**-A service that provides the capability of central office line equipment to pass signals and/or tones from an exchange service line to a trunk terminating at the Payphone Access Line Service subscriber's operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the pay telephone user. Coin Supervision Additive Service also permits a suitably equipped operator service provider to automatically ring back the originating exchange service line upon completion of a call.

**COMMISSION**-Alabama Public Service Commission.

**COMMUNICAITONS SYSTEM**-Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or deregulated Company provided stations.

**COMMUNITY OF INTEREST FACTOR (CIF)**-A unit of measurement determining the feasibility of Extended Area Service. A CIF is arrived at by dividing the total long distance (toll) calls made during a study period by the total number of customers (access lines) of the originating telephone exchanges involved in the study.

**COMPANY**-Wherever used in this tariff, refers to Ragland Telephone Co., Inc. unless the context clearly indicates otherwise.

**CONNECTING ARRANGEMENT**-The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company or of facilities of the Company with other facilities of the Company.

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GENERAL SUBSCRIBER SERVICES TARIFF

Bagland Telephone Company

Section 26  
Original Sheet 3

S26. DEFINITIONS

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**CONNECTING COMPANY** - A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

**CONSTRUCTION CHARGE** - A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the service order schedule.

**CONTINUOUS PROPERTY** - The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnished all local distribution pole line facilities or underground conduit required in connection therewith.

**CONTRACT** - The arrangement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the tariff.

**COST** - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

**CUSTOMER** - The individual, partnership, association or corporation which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the Company.

**CUSTOMER PREMISES EQUIPMENT (CPE)** - All telecommunications equipment located at a customer's premises (except pay phones).

**CUSTOMER PROVIDED TERMINAL EQUIPMENT** - Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of the telecommunications system, are so connected either electrically, acoustically, or inductively.

**CREDIT CARD** - Denotes a billing arrangement by which a long distance call may be charged to an authorized Company credit card number.

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Docket No.:

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Title: President

GENERAL SUBSCRIBER SERVICES TARIFF

Bagland Telephone Company

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S26. DEFINITIONS

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A.P.S.C.

**DATA ACCESS ARRANGEMENT** - A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

**DIAL SWITCHING EQUIPMENT** - A unit of electro-mechanical or electronic switching equipment used in a central office or in connection with a private branch exchange system.

**DIRECTORY LISTING** - A publication in the Company's alphabetical directory of information relative to a customer's name or other identification and telephone number.

**DROP WIRE** - Paired wires, insulated and under a common cover, which connect a subscriber's line from the terminal on the pole to the point of demarcation on the customer's premises.

**DUAL NAME LISTING** - Provided for customers subscribing to residence service who share the same surname and reside at the same address, and for a person known by two first names.

**EXCHANGE** - A geographical area established for the administration of telephone service in a specified area, called the "Exchange Area", which usually embraces a city, town, or village, and its environs. It may contain one or more central offices together with the associated plant, equipment, and facilities used in furnishing communication service within that area.

**EXCHANGE SERVICE AREA** - The territory served by an exchange within which local telephone service is furnished at the exchange rates applicable within that area.

**EXCHANGE SERVICE** - The furnishing of facilities for the telephone communication within an exchange area, in accordance with the regulation and charges specified in the tariff. Exchange facilities are used to establish and maintain connection between an exchange station and the other telephone plant and facilities in connection with long distance calls or extended area service calls.

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EXTENDED AREA SERVICE (EAS) - A type of telephone switching and trunking arrangement which provides for unlimited calling between two or more telephone exchanges based on a usage-sensitive structure and/or a flat rate additive, if applicable.

EXISTING CUSTOMER - Reference to existing customer in both the General Exchange Tariff and the Obsolete Section 100 means customer as of the date of this tariff.

FACILITIES - All property and means owned, operated, leased, licensed, used, furnished, or supplied for, by or in connection with the rendition of telephone service.

FLAT RATE SERVICE - Service furnished at a fixed monthly charge, including extended area service where applicable which provides unlimited local calling.

FOREIGN ATTACHMENT - Lines, instruments, appliances, or apparatus not owned or furnished by the Company.

FOREIGN CENTRAL OFFICE - Any central office other than that which serves the area in which the customer is located.

FOREIGN EXCHANGE - Any other exchange but that in which the customer is located.

FOREIGN EXCHANGE LINE MILEAGE - the measurement applying to that portion of a central office line connecting customer with a foreign central office, from the common boundary line to the customer's station, for which a monthly charge is made in addition to the base rate for exchange service.

FOREIGN EXCHANGE SERVICE - Telephone exchange service furnished to a customer through a central office of an exchange other than the exchange regularly serving the area in which the customer is located.

GRADE OF SERVICE - The term used in describing exchange service with respect to the number of main telephones which may be connected to a central office line. (One-party, two-party, four-party).

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Title: President

S26. Definitions

INDIVIDUAL LINE - An access line designed for the exclusive use of subscriber.

INITIAL SERVICE PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

INSTALLATION CHARGE - A nonrecurring charge applying to the provision of certain items of equipment or facilities as distinguished from the service connection charge applicable for establishment of basic telephone service.

INTERCOMMUNICATING SYSTEM - An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system. Effective November 1, 1987, intercommunication systems will be provided on a deregulated basis.

INTEREXCHANGE CHANNEL - That portion of a channel which connects stations in two or more exchanges.

JOINT USE OF SERVICE - An arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the service of a customer.

KEY LINE - A circuit connecting a key system with a central office.

KEY LINE TELEPHONE SERVICE - A service that enables access lines to terminate in an expandable multi-button telephone set utilizing common equipment which continuously connects a subscriber to a switching center (exchange) or common carrier operating center. Effective November 1, 1987, Company provided Key Line Telephone Service equipment will be provided on a deregulated basis.

LEASE LINE - A channel tying together two or more points in the exchange area for the sole use of the subscriber. It is terminated at each point on the subscriber owned equipment and is not connected to the central office switching equipment.

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LOCAL ACCESS AND TRANSPORT AREA (LATA) - Geographic area established for the purpose of defining the territory within which a Bell Operating Company may offer its telecommunications services.

LOCAL CHANNEL - That portion of a channel which connects a station to an interexchanging channel or a channel connecting two or more stations within an exchange area.

LOCAL MESSAGE - A completed communication between customer's stations located within the same exchange area or local service area.

LOCAL SERVICE AREA - The area within which telephone service is furnished customers under a specific schedule of exchange rates and without toll charges. A local service area may include one or more exchange areas.

MAINTENANCE OF SERVICE CHARGE - The charge for each visit by the Telephone Company to the premises of the customer, or authorized user, where the report results from the use of equipment provided by the customer, or authorized user.

MESSAGE - A completed telephone call regardless of length of call or time and distance involved.

MESSAGE RATE - Local exchange service billed on a per-message basis.

MESSAGE TOLL SERVICE OR MESSAGE TELECOMMUNICATION SERVICE (MTS) - Long distance telecommunications service between exchange areas, categorized as intraLATA/intrastate, intraLATA/interstate, interLATA/intrastate, or interLATA/interstate and rated on a time and distance basis.

MILEAGE - The measurement upon which charges are computed for Foreign Exchange, tie lines and private lines.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MISCELLANEOUS COMMON CARRIERS - Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

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MISCELLANEOUS SERVICE - Service not regularly furnished with the various classes of exchange service.

MOBILE TELEPHONE SERVICE - A communication service provided by means of radio frequencies through a land radio telephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

MOVE - A transfer of telephone service from one location to another on the same premise where there is no interruption of service other than is incident to the work involved. Transfers of telephone service from one premise to another, or from location to another on the same premise involving a break in the continuity of service and resulting in cessation of local service charges but not considered as moved but as new service and service charges that may be applicable.

NETWORK CONTROL SIGNALING UNIT - The terminal equipment furnished, installed, and maintained by the Company for the provision of network control signaling.

NETWORK INTERFACE DEVICE (NID) - A standard FCC Registration Program jack or equivalent that is installed by the Telephone Company as part of the network access line on a customer's premises at a location determined by the Company which is accessible to the customer and consistent with RCC Registration regulations governing the location of the network interface. The network interface is located on the customer's premises and serves as the point of connection for all premises services to the telecommunications network.

NETWORK TERMINATING WIRE - Wire installed for network service for a specific customer and used to connect the intrabuilding network cable or the outside plant distribution facilities to the Network Interface.

NEW SUBSCRIBER - Applicants having no basic monthly service or those subscribers changing service premises.

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## GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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1<sup>st</sup> Revised Sheet 9

### S26. DEFINITIONS

**NONLISTED TELEPHONE**-An exchange station which has the listing omitted from the telephone directory but listed in the directory assistance records.

**NONPUBLISHED TELEPHONE**-An exchange station which has the listing omitted from both the telephone directory and directory assistance records at the customer's request.

**ORIGINATING LINE SCREENING**-A service provided to alert operator service systems that a call is originating from a Payphone Access Line Service provider and may require special handling and billing treatment.

**PAYPHONE ACCESS LINE SERVICE**-A class of service furnished to individuals, firms, or corporations which allows customers of the service to originate telephonic communications and pay the applicable charges by (1) inserting coins into the equipment, (2) using a credit card, (3) third party billing, or (4) calling collect.

**PREMISES**-The building portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

**PREMISES WIRE**-All wiring within the same building or between building on the same continuous property of a customer and located on the customer's side of the network interface. In the absence of a network interface, all wiring on the customer's side of the first point of connection at a customer's premise. Work performed to install and maintain premises wire will be performed on a deregulated basis effective January 1, 1987 pursuant to the FCC's Second Report and Order CC Docket No. 79-105.

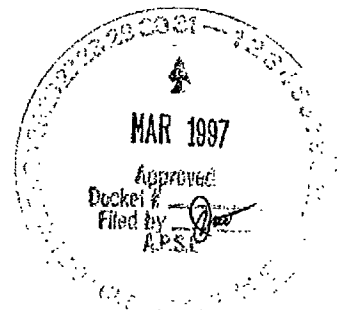
**PRIVATE BRANCH EXCHANGE SERVICE**-An arrangement of equipment consisting of switching apparatus with attendant's telephone, trunks to a central office and stations connected with the switching apparatus, providing for intercommunication between these stations and communication with the general exchange and interexchange systems. Throughout this tariff, the commonly used abbreviation "PBX" will be substituted for the words Private Branch Exchange. Effective November 1, 1987, Company provided switching equipment and stations will be provided on a deregulated basis.

**PRIVATE BRANCH EXCHANGE TRUNK**-A circuit connecting a private branch system with a Central Office.

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PRIVATE LINE-A circuit provided to furnish communications between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

PUBLIC TELEPHONE-(Deleted/Obsolete Service.)

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REGRADE-A change in the classification of service.

RESIDENCE SERVICE-Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

RESTORATION CHARGE-A charge applying to restore service following a temporary suspension of such service for nonpayment of charges.

ROTARY HUNTING-Routes a call to an idle station line in a prearranged group when the called station line is busy.

- a. Terminal-The hunt always starts with the called station line and ends with the last station line in the prearranged group completing the call to the first idle station line encountered. Unless the first station line is called, only a portion of the group is tested.
- b. Circular Hunting-The hunt starts with the called station line and always proceeds in a prearranged order to test all lines in the group once, completing the call to the first idle station line.

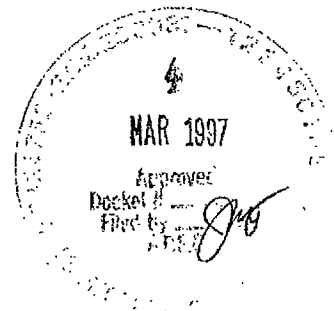
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SEMIPUBLIC TELEPHONE-(Deleted/Obsolete Service.)

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**SERVICE CHARGE** - A nonrecurring charge applying to the establishment of telephone service for a subscriber and subsequent alterations to that service.

**SERVICE ORDER CHARGE** - The charge for receiving and recording information and/or taking action in connection with a subscriber or applicant and processing the necessary data.

**SUBSCRIBER** - See "CUSTOMER".

**SUBURBAN AREA** - The territory surrounding the base rate area and/or special rate area in which suburban and rural services are furnished at established rates, plus zone charges.

**SWITCH** - A unit of dial switching equipment which provides interconnection between station lines or trunks.

**TARIFF** - The rates, charges, rules and regulations adopted and filed by the Company and approved by the Alabama Public Service Commission.

**TELEPHONE COMPANY** - See "COMPANY".

**TELEPHONE NUMBER** - A designation assigned to a telephone station or private branch exchange necessary for placing calls to the telephone station or private branch exchange for identification in the assessment of message charges, etc.

**TOLL CALL** - A call to a point outside the local calling area of an exchange for which a long distance charge applies.

**TERMINAL EQUIPMENT** - All equipment provided by common carriers and located on customer premises except over voltage protection equipment, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer. Mobile radio equipment transmit earth stations are also not considered to be terminal equipment. Effective November 1, 1987, all terminal equipment is provided on a nonregulated basis.

**TERMINATION CHARGE** - A charge applying when a customer discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item.

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**TIE LINE** - A circuit connecting two private branch exchange systems for the purpose of interconnection between the stations connected with such systems.

**TIE LINE MILEAGE** - The measurement on which the rates for tie lines connecting customer's switchboard is based.

**TOLL CENTER** - A telephone switching center at which the operations (manual or dial) function (message timing, switching, and recording) takes place in connection with the provision of toll message service.

**TOLL LINE** - A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

**TOLL MESSAGE** - A message between stations in different exchange areas and furnished under the provisions of "Message Toll Telephone Service", Section 4.

- A. **PERSON TO PERSON TOLL MESSAGE** - A toll message in which the user stipulates a desire for communication with a specified person or station at a specified location.
- B. **STATION TO STATION TOLL MESSAGE** - A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.
- C. **COLLECT MESSAGE** - A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.
- D. **THIRD NUMBER MESSAGE** - A toll message in which associated charges are billed neither to the calling station nor to the called station, but rather to a station not involved in the message.
- E. **CREDIT CARD MESSAGE** - A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

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## GENERAL SUBSCRIBER SERVICES TARIFF

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### S26. DEFINITIONS

**TOLL RATE** - The initial period charge prescribed for toll messages based upon a minimum initial period and distance between exchanges.

**TOLL SERVICE** - Toll Service (Long Distance Service) is that part of the total telephone service rendered by the Company which is furnished between customers in different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

**TOLL VoIP-PSTN TRAFFIC** – The term denotes a customer's interexchange voice traffic exchanged with the Company in Time Division Multiplexing format over Public Switched Telephone Network ("PSTN") facilities, which originates and/or terminates in Internet Protocol ("IP") format. "Toll VoIP-PSTN Traffic" originates and/or terminates in IP format when it originates from and/or terminates to an end user customer of a service that requires IP-compatible customer premises equipment.

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**TOUCHTONE CALLING SERVICE** - A classification of exchange service whereby calls are originated through the use of pushbuttons in lieu of rotary dials.

**TRUNK LINE** - A circuit over which customers' messages are sent between two central offices or between a central office and a private branch exchange system.

**UNDERGROUND SERVICE CONNECTION** - A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

**OATS ACCESS** - Provides for termination of WATS access line.

**WIDE AREA TELECOMMUNICATIONS SERVICE** - The furnishing of facilities for dial type telephone communications between a wide area service access line and other exchange telephones in the area prescribed in the tariff.

**ZONE** - One of a series of specified areas, beyond the base rate area of an exchange in which service is furnished at rates in addition to base rates.

**ZONE BOUNDARY** - The limit of a specified area beyond the base rate area of an exchange.

**ZONE CHARGES** - A charge applying in addition to the base rate for service when a subscriber's main station, PBX, or Centrex system is outside the base rate area but is located within the exchange area.

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Ragland Telephone Company

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S26. DEFINITIONS

S26.2 ACRONYMS AND ABBREVIATIONS

ABH - Average Busy Hour  
ACCUNET - AT&T Switched Data Service Network  
AND - Automatic Network Dialing  
ATTCOM - AT&T Communications  
ATTIS - AT&T Information Services  
ATUR - Automatic Telephone Using Radio (Cellular System)  
BCR - Billing, Collecting, Remitting  
BHC - Busy Hour Calls  
BNS - Bill Number Screening (TSPS)  
BOC - Bell Operating Companies  
BRA - Base Rate Area  
BV - Busy Verification  
CALC - Customer Access Line Charge  
CCB - Coin Collecting Box  
CCIS - Common Channel Inter-Office Signaling  
CCLC - Common Carrier Line Charge  
CDA - Coin Detection and Announcement  
CDR - Call Detail Recording  
CDRR - Call Detail Recording and Reporting

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GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

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S26. DEFINITIONS

S26.2 ACRONYMS AND ABBREVIATIONS (Cont'd)

CIC - Carrier Identification Code  
CMRS - Cellular Mobile Radio Telecommunications Service  
COCOT - Customer Owned Coin Operated Telephone  
CPE - Customer Premises Equipment  
DDD - Direct Distance Dialing  
DID - Direct Inward Dialing  
DOJ - Department of Justice  
EAS - Extended Area Service  
ECA - Exchange Carrier Association  
EDA - Embedded Direct Analysis  
FCC - Federal Communications Commission  
FGA - Feature Group A  
FGB - Feature Group B  
FGC - Feature Group C  
FGD - Feature Group D  
FX - Foreign Exchange  
IXC - Interexchange Carrier  
INWATS - Inward Wide Area Telecommunications Service (800)  
ISDN - Integrated Services Digital Network  
KTS - Key Telephone System

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Ragland Telephone Company

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S26. DEFINITIONS

S26.2 ACRONYMS AND ABBREVIATIONS (Cont'd)

LATA - Local Access and Transport Area  
LCR - Least Cost Routing  
LEC - Local Exchange Company  
LMS - Local Measured Service  
MTS - Message Telecommunications Service  
NECA - National Exchange Carrier Association  
ONA - Open Network Architecture  
OUTWATS - Outgoing Wide Area Telecommunications Service  
PBX - Private Branch Exchange Service  
PIN - Personal Identification Number  
PL - Private Line  
POP - Point of Presence  
PSN - Public Switched Network  
RBOC - Regional Bell Operating Company  
RCC - Radio Common Carrier  
RCF - Remote Call Forwarding  
SLC - Subscriber Line Charge  
WATS - Wide Area Telecommunications Service

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GENERAL SUBSCRIBER SERVICES TARIFF

Pagland Telephone Company

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S27. DIRECTORY LISTINGS

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GENERAL SUBSCRIBER SERVICES TARIFF

Pagland Telephone Company

Section 27  
Original Sheet 1

S27. DIRECTORY LISTINGS

S27.1 GENERAL

- A. Directory listings encompassed by this tariff are applicable to listings in the alphabetical section in the telephone directory covering the exchange from which such customers receive service.

S27.2 CONDITIONS

- A. Primary listing which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted will be furnished without additional charge.
1. Listings will be limited to such information as is necessary for identification to facilitate use of the service.
  2. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
  3. The Company may refuse to insert any listing, which in its judgement does not facilitate the use of the directory.
- B. An additional listing may include the same address and telephone number as the primary listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer. Additional listings may be furnished with business who occupy the same premises at the rates shown above. (See Joint Use of Service.)

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Ragland Telephone Company

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Original Sheet 2

S27. DIRECTORY LISTINGS

S27.2 CONDITIONS (Cont'd)

- C. An alternate call listing refers to a calling party to certain other telephone numbers after business hours or on Sundays or holidays or if there is no answer on the first listed number. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.
- D. A foreign or noncustomer listing may be furnished customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate or a foreign company listing will be the rate applicable in the directory where the listing appears.
- E. Unlisted service is the withholding of a customer's listing from the printed telephone directory. The number may be obtained from the information operator.
- F. Nonpublished service is the withholding of a customer's listing from both the telephone directory and information records.
  - a. When nonpublished service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the nonpublished listing.
  - b. The rate for nonpublished service is specified above.
- G. The charge for additional, alternate unlisted or unpublished listings begin on the day the information records are posted.

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S27. DIRECTORY LISTINGS

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ARAC

S27.2 CONDITIONS (Cont'd)

- H. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is distributed to the customers to the day the succeeding directory is distributed to the customers. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for 30 days.
- I. A dual name listing consists of a surname, two given names, the address and telephone number. A dual name listing may be provided for residence subscribers when either the two names listed are those of persons sharing the same surname and live at the same address or the two names listed are those of one person known by both names. This listing may be a primary listing of an additional listing provided at the tariffed rates.
- J. Customized Number Listing provides for the listing of a customer requested telephone number that is in alpha format.

S27.3 RATES

A. Primary Service Listings

	Monthly Rate
1. Additional or alternate listings, per line of information requested by the customer	\$ 1.00
2. Unlisted, each (see CONDITION E.)	1.50
3. Nonpublished, each (see CONDITION F.)	1.50
4. Semi Private Listing	1.50

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S28. SUPPLEMENTAL EQUIPMENT

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GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 28  
Original Sheet 1

S28. SUPPLEMENTAL EQUIPMENT

S28.1 IMPAIRED HEARING EQUIPMENT

A. General

The equipment listed below is designed with an extra sensitive receiver for use by the hard of hearing.

B. Conditions

1. Impaired hearing equipment may be provided for use with all classes and grades of service, except public and semipublic telephone service.

C. Rates\*

	Monthly Charge	Installation Charge
1. Transistorized Telephone - equipped with turn button to control amplification.	-	-
2. Amplifying Handset	\$ 1.50	\$ 5.00

\* In addition to rates applicable to the class and grade of service furnished.

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GENERAL SUBSCRIBER SERVICES TARIFF

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S29. LOCAL EXCHANGE BOUNDARY MAPS

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Issue date: October 23, 1992  
Issued by: Mrs. Peggy Dickinson  
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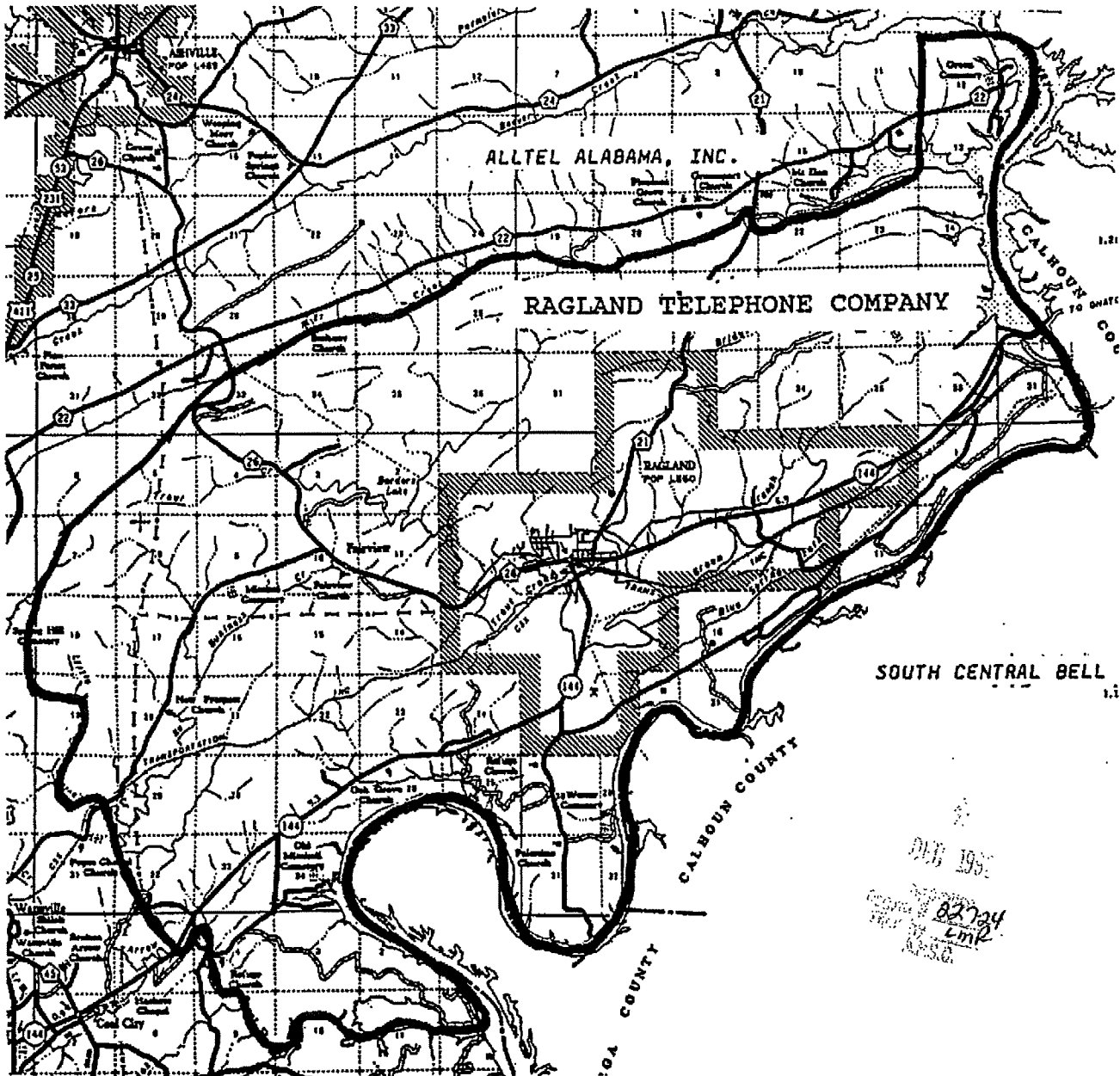
GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 29  
Original Sheet 1

S29. LOCAL EXCHANGE BOUNDARY MAPS

RAGLAND



SOUTH CENTRAL BELL

OCT 1992  
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Title: President

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 100  
First Revised Contents Sheet 1

S100. OBSOLETE SERVICE OFFERINGS

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Sheet No.

S110 Private Line Service. . . . . 1 (M)

APSC  
Telecommunications Division  
Date Filed 10/31/02  
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GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 100  
Original Sheet 1

S100. OBSOLETE SERVICE OFFERINGS

(Obsoleted January 1, 2003 - Not available for new installations, additions or on transfers of service to new location) (N)

S110.1 GENERAL (M)

Private Line Service is telecommunications service between two or more terminals, none of which is connected to, or otherwise made available to, any local exchange switching facility. The service is provided only under special conditions where warranted by the circumstances and where facilities are available.

S110.2 CONDITIONS

Any applicant for Private Line Service extending beyond this Company's service area, who is located in this Company's area will normally contract for service with this Company and be treated as its subscriber; however, such procedure is not mandatory.

S110.3 INTRAEXCHANGE SERVICE

A. General

Intraexchange Service enables a customer to communicate between specified locations within the same or different buildings and within the same or different buildings and within the same central office district or exchange as the switching equipment with which the service is associated. Mileage charges apply as set forth in S10.3D.

Channels provided herein are for voice grade transmission but may be used either for the transmission of voice or signal.

B. Conditions

This Company's service responsibility is limited to that furnished by its own facilities.

C. Concurrence

See S3.

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GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 100  
Original Sheet 2

S100. OBSOLETE SERVICE OFFERINGS

S110.3 INTRAEXCHANGE SERVICE (Cont'd)

(M)

D. Rates

1. General

- a. Where all terminals are located in a single central office area, each intraexchange private line has a \$3.50 per month charge which includes two terminal connectors and 2/10 of a route mile of circuit. An additional charge of \$ .40 each for a connection through a central office; each additional terminal connection over two; and each additional 1/10 of a route mile of circuit over the first two.
- b. Service charges shall be applied as shown in S6.
- c. Any other facilities required will be furnished by the Telephone Company at rates quoted elsewhere in this Tariff.

2. Rates

Monthly  
Rates

- |                                                      |        |
|------------------------------------------------------|--------|
| a. 2 terminal connectors and<br>2/10 of a route mile | \$3.50 |
| b. Connection through<br>central office              | \$ .40 |
| c. Each add'l terminal<br>connection over two        | \$ .40 |
| d. Each add'l 1/10 mile<br>over two                  | \$ .40 |

(M)

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D-3815

GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 100  
Original Sheet 3

S100. OBSOLETE SERVICE OFFERINGS

S110.4 INTEREXCHANGE SERVICE

(M)

A. General

Interexchange Service enables a customer to communicate between specified locations in different central office districts or exchanges as the switching equipment with which the service is associated.

B. Conditions

This service is provided on an interexchange basis only where the station or stations located in a central office service area of this Company is connected to a station or stations located in another central office area and payment is made for such service as stated below. The connection of such private line stations with any other station or stations not covered by these charges and conditions may cause the immediate discontinuance of this Company's service.

C. Concurrence

See Concurrence - S3.

(M)

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GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 100  
Original Sheet 4

S100. OBSOLETE SERVICE OFFERINGS

S110.4 INTEREXCHANGE SERVICE (Cont'd)

(M)

D. Rates and Charges

1. When all terminals are located in this Telephone Company's operating area, the following charges apply:
  - a. The monthly charge for each Private Line Service terminal located in this Telephone Company's Service Area is the monthly rate for Individual Business Service of this tariff, plus the following:
  - b. A one time Service Charge, as applicable, refer to Section 6.
  - c. Connection Charges, as applicable, for each telephone as shown in this tariff.
  - d. Any other facilities required will be furnished by the Telephone Company at rates quoted elsewhere in this tariff.

(M)

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GENERAL SUBSCRIBER SERVICES TARIFF

Ragland Telephone Company

Section 100  
Original Sheet 5

S100. OBSOLETE SERVICE OFFERINGS

S110.4 INTEREXCHANGE SERVICE (Cont'd)

(M)

D. Rates and Charges (Cont'd)

2. When one or more terminals is located in the operating area of another telephone company, the following charges apply in addition to those shown in paragraph 1 preceding.
  - a. Where Private Line Service involves the facilities of another telephone company, a supplemental charge of \$ 5.00 per month will apply for each \$ 0.05 multiple of the day station-to station initial period message toll rate between the two central offices in which service areas the private line stations are located. Where such stations are located in more than two central office service areas, this supplemental charge will be the sum of the said toll rates between each central office, in which each station is located, on a continuing Private Line Service circuit route basis.
  - b. Any additional charges made by another telephone company or companies in furnishing any facilities and service necessary to provide the said Private Line Service.

S10.5 RADIO TRANSMISSION CHANNELS

See Concurrence S3.

S10.6 MILEAGE

See S7.7.

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(M)

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Title: President

S200. INTRASTATE ACCESS SERVICES TARIFF

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Issue Date: April 12, 2012  
Issued By: Mrs. Peggy Dickinson  
Title: President

Effective Date: May 12, 2012  
Docket No. \_\_\_\_\_

**S200. INTRASTATE ACCESS SERVICES TARIFF**

**S200.1 INTRASTATE ACCESS SERVICES**

- A. Ragland Telephone Company adopts the National Exchange Carrier Association, Inc.'s ("NECA") Interstate Access Charge Tariff F.C.C. No. 5, effective as of April 16, 1996 and any successive issues thereto, as approved by the FCC for intrastate use. For Special Access services specifically, this Company adopts rate band 7 of the NECA Tariff. This Tariff was filed with the FCC by the NECA on behalf of the NECA's member companies. This Tariff, along with S200.1.A.4., includes all the rules, regulations, rates and charges under which intrastate access services will be offered to all telecommunications providers.

Exceptions to this adoption of the Tariff schedules are as follows:

1. Switched Access Rates (Per MOU)

A. Common Carrier Line	\$ 0.000000	
B. Tandem Switched Facility	0.000116	
C. Tandem Switched Termination	0.000539	
D. Tandem Switching	0.000937	
E. Local Transport Facility	0.000125	
F. Local Transport Termination	0.000000	
G. Residual Interconnection Charge	0.000000	
H. Local Switching	0.037269	(I)
I. Information Surcharge	0.000165	

2. The discount rate for all traffic sensitive non-premium access will be 35%.

3. The traffic sensitive rates and charges identified in S200.1.A.1. above shall apply to terminating traffic transported over BellSouth facilities pursuant to interconnections or resale arrangements between BellSouth and other telecommunications providers.

4. The Company is a participating member in the Transition Service Fund ("TSF"), an access billing mechanism established by the Alabama Public Service Commission Order dated March 11, 1996, in Dockets 24499, 24472, 24030, and 24865, as administered by Gulf Telephone Company d/b/a CenturyLink, by which BellSouth and interexchange carriers/resellers purchasing Intrastate switched access from the company and other participating local exchange carrier ("LEC") TSF members pay the TSF monthly an amount based upon their respective shares of participating TSF LEC's Local Switching minutes. The amount received by the Company from the TSF shall be (N)

Issue Date: May 25, 2012

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Title: President

**S200. INTRASTATE ACCESS SERVICES TARIFF**

**S200.1 INTRASTATE ACCESS SERVICES (CONT'D)**

A. (Cont'd)

4. (Cont'd)

reduced in accordance with, and subject to, the APSC's April 17, 2012 Order in APSC Dockets 28642 and 31816, and any amendments or clarifications thereto, with a corresponding reduction in the overall size of the TSF on July 3, 2012 and July 1, 2013.

(N)  
|  
(N)

5. The Company does not concur with the provision in the NECA Tariff with regard to using the prior period Percentage Interstate Usage ("PIU") for reporting, but will use current PIU's supplied by the carriers. As ordered by the Alabama Public Service Commission in Docket 19356, Order dated June 18, 1992, the customer shall furnish to the Company each quarter a report of its actual PIU for FGA, FGB, 700 and 800 access services.

a. Effective on the first of January, April, July, and October of each year, the customer shall update the interstate jurisdiction report. The customer shall file with the Company, to be received no later than thirty (30) days after the first of each such month, a revised report for all services (FGA, FGB, 700, and 800), showing the actual interstate percentage of use for the past three (3) months ending the last day of December, March, June, and September respectively, for each service. The revised reports will serve as the basis for the next three (3) month's billing. If the customer does not supply the reports, the Company, in compliance with the June 18, 1992 Order in Docket 19356, shall notify the Alabama Public Service Commission of the customer's noncompliance in providing an updated actual percent interstate usage quarterly report within thirty (30) days following the quarterly deadline.

b. In compliance with the Alabama Public Service Commission's June 18, 1992 Order in Docket No. 19356, the customer must retain all records which were used to compute the PIU for a period of twelve (12) months.

6. Identification and Rating of VoIP-PSTN Traffic

a. Scope

VoIP-PSTN Traffic is defined as traffic exchanged between a Telephone Company end user and the customer in Time Division Multiplexing ("TDM") format that originates and/or terminates in Internet Protocol

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**S200. INTRASTATE ACCESS SERVICES TARIFF**

**S200.1 INTRASTATE ACCESS SERVICES (CONT'D)**

A. (Cont'd)

6. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

a. Scope (Cont'd)

("IP") format. This section governs the identification of Toll VoIP-PSTN Traffic that is required to be compensated at interstate access rates, unless the parties have agreed otherwise, by the Federal Communications Commission in its Report and Order in WC Docket Nos. 10-90, etc., FCC Release No. 11-161 (November 18, 2011) ("FCC Order"), as it may hereinafter be amended or clarified. Specifically, this section establishes the method of separating Toll VoIP-PSTN Traffic from the customer's traditional intrastate access traffic, so that Toll VoIP-PSTN Traffic can be billed in accordance with the FCC Order. In the event that the Company cannot identify which customer calls originate and/or terminate in IP format, the Company will apply the default percentage of traffic, which is equal to the percentage of VoIP subscribers in the state based on the *Local Competition Report*, as being subject to the VoIP-PSTN framework, in accordance with and subject to Paragraph 963 of the FCC Order.

(M)

(M)

- b. The rates and charges for Switched Access Service specified in Section 17.2 of NECA's Tariff F.C.C. No. 5, Access Service, will apply on all terminating Toll VoIP-PSTN Traffic identified in accordance with this Tariff section and billed by the Company. Until June 30, 2014, the rates and charges for Intrastate Switched Access Services set forth in paragraph A.1. of S200.1 of this Tariff will apply on all originating intrastate Toll VoIP-PSTN Traffic identified in accordance with this Tariff section and billed by the Company. Effective July 1, 2014, the rates and charges for Switched Access Service specified in Section 17.2 of NECA's Tariff F.C.C. No. 5, Access Service, will apply on all such originating intrastate Toll VoIP-PSTN Traffic.

The remainder of this section sets forth the method for calculating and billing Toll VoIP-PSTN Traffic in accordance with the FCC's Orders and applies solely to terminating Toll VoIP-PSTN Traffic until June 30, 2014, and to both originating and terminating intrastate Toll VoIP-PSTN Traffic effective July 1, 2014.

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**S200. INTRASTATE ACCESS SERVICES TARIFF**

**S200.1 INTRASTATE ACCESS SERVICES (CONT'D)**

**A. (Cont'd)**

**6. Identification and Rating of VoIP-PSTN Traffic (Cont'd)**

**c. Calculation and Application of Percent-VoIP-Usage Factors**

(T)

The Company will determine the number of Toll VoIP Traffic minutes of use ("MOU") to which interstate rates will be applied under subsection b. preceding, by applying an originating Percent VoIP Usage ("OPVU") factor to the total intrastate access MOU originated by a Company end user and delivered to the customer and by applying a terminating PVU ("TPVU") factor to the total intrastate access MOU terminated by a customer to the Company's end user. The OPVU and TPVU will be derived and applied as follows:

(M)

(1) The customer will calculate and furnish to the Company an OPVU factor, along with supporting documentation, representing the whole number percentage of the customer's total originating intrastate access MOU that the customer receives from the Company in the State that is originated by the Company in IP format.

(M)

(2) The customer will calculate and furnish to the Company a TPVU factor, along with supporting documentation, representing the whole number percentage of the customer's total terminating intrastate access MOU that the customer exchanges with the Company in the State that is sent to the Company and originated in IP format.

(3) The OPVU, TVPU and supporting documentation shall be based on information that is verifiable by the Company, including but not limited to, the number of the customer's retail VoIP subscriptions in the State (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant or verifiable information. The customer shall not modify its reported PIU factor to account for VoIP-PSTN traffic.

(M)

(M)

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Title: President

**S200. INTRASTATE ACCESS SERVICES TARIFF**

**S200.1 INTRASTATE ACCESS SERVICES (CONT'D)**

**A. (Cont'd)**

**6. Identification and Rating of VoIP-PSTN Traffic (Cont'd)**

**c. Calculation and Application of Percent-VoIP-Usage Factors (Cont'd)**

- (4) After the Company verifies the OPVU and TPVU provided by the customer, the Company will apply the OPVU and TPVU factors to the associated intrastate access MOU, as indicated in subsections d. and/or e. below. (M)

In the event that the Company can not verify the customer's OPVU and/or TPVU, the Company will request additional documentation to support the OPVU and/or TPVU, and during this time, no changes will be made to the existing OPVU and/or TPVU. The customer shall supply the requested information within fifteen (15) days of the Company's request or no changes will be made to the existing OPVU and/or TPVU. If after review of the additional information, the customer and Company establish a revised and mutually agreed upon OPVU and/or TPVU factor, the Company will begin using the new factor with the next bill period. (M)

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**S200. INTRASTATE ACCESS SERVICES TARIFF**

**S200.1 INTRASTATE ACCESS SERVICES (CONT'D)**

A. (Cont'd)

6. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

(C,N)

c. Calculation and Application of Percent-VoIP-Usage Factors (Cont'd)

(5) The Company may dispute the customer's OPVU and/or TPVU factor based upon:

(a) A review of the requested data and information provided by the customer.

(b) The Company's reasonable review of other market information, FCC reports on VoIP lines, such as FCC Form 477 or state level results based on the FCC's *Local Competition Report*, or other relevant data.

(c) A change in the reported PVU factor by more than five percentage points from the preceding quarter.

If the dispute is unresolved, the customer may request that verification audits be conducted by an independent auditor, at customer's sole expense. During the audit, the most recent undisputed OPVU and/or TPVU factor will be used by the Company.

(6) The customer shall retain the call detail, work papers and information used to develop the OPVU and TPVU factors for a minimum of one (1) year.

(7) In the absence of an interconnection agreement, at no time will the Company allow an OPVU or TPVU factor greater than the applicable State percentage, as identified in Paragraph 963 of the FCC Order.

(C,N)

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**S200. INTRASTATE ACCESS SERVICES TARIFF**

**S200.1 INTRASTATE ACCESS SERVICES (CONT'D)**

A. (Cont'd)

6. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

d. Initial OPVU and TPVU Factors

In calculating the initial OPVU and TVPU factor(s), the Company will take the factors provided by the customer into account retroactively to January 1, 2012, provided that the customer provides the factor(s) and supporting documentation, as specified in subsection (c) above, to the Company no later than fifteen (15) days after the effective date of this tariff. If the customer does not furnish the Company with an OPVU and/or TPVU factor pursuant to the preceding subsection (c), the initial factor will be zero.

e. OPVU and TPVU Factor Updates

The customer may update the PVU factors quarterly using the method set forth in subsection (c) above. If the customer chooses to submit such updates, it shall forward to the Company, no later than fifteen (15) days after the first of January, April, July and/or October of each year, revised PVU factors and supporting documentation based on data for the prior three (3) months, ending the last day of December, March, June and September, respectively. Once verified by the Company, the revised OPVU and/or TPVU factor will be applied prospectively and serve as the basis for billing until superseded by a new verified factor. No prorating or backbilling will be done based on the updated OPVU and/or TVPU factor.

**S200.2 INTRASTATE BILLING AND COLLECTION SERVICE**

Ragland Telephone Company assents to, adopts and concurs with the rates, regulations and conditions applicable to Intrastate Billing and Collection Services as filed by Brindlee Mountain Telephone Company.

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