

NOBEL TECHNOLOGY GROUP INC

SHIPPING POLICY

Interior Doors & Door Hardware — United States

Processing Orders are generally processed after payment and order information are confirmed.	Shipping Delivery methods and estimated transit times depend on product type, destination, carrier, and order size.	Tracking Tracking information is provided when available and applicable to the selected shipping method.
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1. General Shipping Information

Nobel Technology Group INC (“Nobel Technology Group,” “we,” “us,” or “our”) ships eligible interior doors and door hardware to customers within the United States. Shipping availability, methods, costs, and delivery estimates may vary based on the product, inventory location, destination, order quantity, package dimensions, weight, and carrier service.

2. Order Processing

Orders are normally processed after payment has been successfully authorized and the order information has been verified. Processing times may vary by product and inventory status. Interior doors and other oversized products may require additional handling time compared with standard door-hardware products.

3. Shipping Methods

Available shipping methods may include standard parcel delivery, expedited delivery where available, freight/LTL delivery for oversized or heavy products, and other carrier services selected by Nobel Technology Group or the selling platform. The shipping method offered at checkout or in the order confirmation will depend on the product and destination.

4. Estimated Delivery Times

Any delivery date or transit time provided by Nobel Technology Group is an estimate and is not guaranteed unless expressly stated otherwise in writing. Delivery may be affected by carrier delays, weather, holidays, peak-season volume, remote-area service limitations, incorrect or incomplete addresses, customs or regulatory issues, and other circumstances outside our reasonable control.

5. Oversized and Freight Shipments

Interior doors, pre-hung doors, sliding door systems, and other oversized products may be shipped by freight/LTL carrier. Freight shipments may require a delivery appointment and may be delivered to the curbside or another location specified by the carrier. Customers should ensure that the delivery address can safely accommodate the shipment and that an adult is available when a signature or appointment is required.

6. Inspection Upon Delivery

Customers should inspect packages and products promptly upon delivery. For freight shipments, inspect the packaging and product for visible damage before accepting the shipment whenever reasonably possible. If damage is visible, photograph the packaging and damaged areas and note the damage on the carrier's delivery receipt or delivery documentation when permitted. Concealed damage should be reported as soon as reasonably possible after discovery.

7. Damaged, Missing, or Incorrect Items

If an order arrives damaged, incomplete, or with an incorrect item, contact the seller or Nobel Technology Group customer service promptly and provide the order number, product/SKU information, photographs, and a description of the issue. Do not dispose of damaged packaging or products until instructed to do so, as the carrier, seller, or manufacturer may require photographs or inspection.

8. Shipping Address

Customers are responsible for providing a complete and accurate shipping address, including apartment, unit, building, access, and contact information when applicable. Nobel Technology Group is not responsible for delays, additional shipping charges, returned shipments, or delivery failures caused by an incorrect or incomplete address supplied by the customer.

9. Delivery Attempts and Refused Shipments

If a carrier is unable to complete delivery because no authorized recipient is available, access is unavailable, the address is incorrect, or the shipment is refused, additional charges or return-to-sender costs may apply. Customers should follow carrier instructions regarding delivery appointments, signatures, and rescheduling.

10. Shipping Charges

Shipping charges, if applicable, will be displayed at checkout, included in the order confirmation, or otherwise communicated before shipment. Oversized, freight, remote-area, special-handling, or other additional charges may apply depending on the order and destination. Shipping charges are separate from product pricing unless the order expressly states that shipping is included.

11. Changes or Cancellation Before Shipment

Customers who need to change an address, shipping method, or order should contact the seller or Nobel Technology Group as soon as possible. Requests received after an order has entered processing or shipped may not be able to be accommodated. Additional charges may apply for approved changes after processing has begun.

12. Shipping Delays and Force Majeure

Nobel Technology Group is not responsible for shipping delays caused by events beyond its reasonable control, including severe weather, natural disasters, carrier disruptions, transportation interruptions, labor disputes, governmental actions, emergencies, or unusually high shipping volumes. We will make reasonable efforts to assist customers in obtaining updated carrier information when available.

13. International and Non-U.S. Shipments

This policy is intended primarily for shipments within the United States. International or cross-border shipments, if offered, may be subject to separate terms, additional charges, customs requirements, duties, taxes, and carrier restrictions.

14. Shipping Policy and Other Rights

This Shipping Policy should be read together with any applicable product terms, return policy, warranty, marketplace terms, and order-specific shipping information. Where applicable law provides customers with rights that cannot be waived or limited, those rights remain unaffected by this policy.

NOBEL TECHNOLOGY GROUP INC

Shipping / Customer Service Department

United States

Shipping Questions: Please contact the authorized seller or the customer service channel provided with your order or product documentation.

Important: This is a general shipping policy for Nobel Technology Group INC. Product-specific, marketplace-specific, order-specific, or legally required shipping terms may supersede or supplement this policy.