

Missed Appointment and Cancellation Policy

At Achieve - Speech, Language and Learning Services, we value your time and appreciate the effort it takes in attending to your child's needs. We ask that you please provide us with 48 hours notice of any cancellations.

Our therapists work hard and put effort into preparing sessions for your loved ones.

We reserve the right to charge 100% of the session fee for NDIS patients when appointments are missed or cancelled without notice or with too little notice. For private paying patients, our cancellation fee is 70% of the session.

This fee can be waived if you provide 48 hours notice.

We thank you for your time and understanding.

Management