



732-330-2500

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www.lakeshorelandscapingllc.com

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Dear Valued Customer,

With spring just around the corner, we wanted to remind you that grass cutting and regular maintenance schedules will **automatically resume the week of April 9th or April 16th depending on weather**. If you have any questions or wish to adjust your schedule, please feel free to call us at **732-330-2500** before your regularly scheduled day.

Service Guidelines for a Smooth Season:

- **Service Period:** Grass cutting will continue weekly from the start date in April until on or around the Thanksgiving holiday.
- **Cancellations or Skips:** If you need to skip or cancel a service, please notify us **by phone call only (no texts or emails)** at least **one day before your scheduled service**. Same-day cancellations or turning the crew away upon arrival will still result in a charge for the scheduled work.
- **Additional Services:** For any services beyond regular maintenance, please visit our website at www.Lakeshorelandscapingllc.com and complete the free estimate form to ensure we have all the necessary details.

Property Preparation:

To ensure efficient and high-quality service, we kindly request the following:

1. **Remove all debris** (e.g., lawn chairs, toys, etc.) before the scheduled service. If the lawn requires additional cleanup, it may result in extra charges.
2. **Clear pet waste** from the lawn before our crew's arrival. A \$25 fee will be applied if pet waste needs to be removed for the safety and hygiene of our team.
3. **Trampolines and Sprinklers:**
 - Trampolines will not be moved. We will cut around and under them as much as possible.
 - Sprinklers should remain off during your scheduled service, and sprinkler heads must be recessed and maintained.

We cannot be held responsible for damaged sprinkler heads if they are not properly recessed.

Access to Your Property:

Please ensure that gates are unlocked or that we have access via a key or code on your scheduled service day. If you have any specific concerns or require special attention, please inform the crew leader on-site or contact our office directly.

General Reminders:

- **Professionalism:** Our employees are trained professionals and will treat you and your property with the utmost respect. If you ever feel otherwise, please contact us immediately. We also ask for professionalism in return.
- **Damages:** If something is accidentally damaged, please notify us by phone. As a fully insured and registered company, we will review the situation and, if at fault, take the necessary steps to resolve it.
- **Weather and Holidays:** Rain or drought conditions may affect the schedule. In cases of rain, service may be pushed back or moved up. During droughts, please contact us the day before if you wish to skip a cut. Holidays may also cause minor scheduling adjustments.

We are grateful for the opportunity to care for your lawn and look forward to another great season of keeping your property looking its best. If you have any questions or concerns, don't hesitate to reach out at **732-330-2500**.

Thank you for choosing Lakeshore Landscaping, LLC!

Warm regards,

Steven Scerbo

Owner, Lakeshore Landscaping, LLC