**Privacy Policy**

At Restore Canada, we are committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner. This Privacy Policy outlines how we collect, use, and safeguard your data when you interact with us through our forms and services.

**1. Information We Collect**

We may collect the following types of information from you:

* **Personal Information**: Name, phone number, email address, physical address, and other contact details provided by you through our forms.
* **Service Details**: Information related to the services requested, including property address, suite number, and loss details.
* **Referral Information**: When you refer someone, we collect the contact information and service issue details of the individual you referred.

**2. How We Use Your Information**

We use the information collected to:

* Process and manage your service requests.
* Schedule appointments and dispatch technicians.
* Provide updates on job status and project timelines.
* Improve our services and customer experience.
* Communicate with you about referrals, feedback, and promotional offers (with your consent).

**3. Sharing of Information**

Your personal information will not be shared with third parties, except:

* When necessary to fulfill a service request (e.g., sharing details with a technician).
* To comply with legal requirements or protect our legal rights.
* With your explicit consent.

**4. Data Security**

Restore Canada takes the security of your information seriously. We implement appropriate technical and organizational measures to safeguard your data from unauthorized access, disclosure, alteration, or destruction.

**5. Your Rights**

You have the right to:

* Access and request copies of the personal information we hold about you.
* Request corrections or updates to your information.
* Withdraw consent to certain types of data processing, such as marketing communications.

To exercise these rights, please contact us at [insert contact details].

**6. Data Retention**

We retain your personal information for as long as is necessary to fulfill the purposes for which it was collected, including any legal, accounting, or reporting requirements.

**7. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on our website, and where appropriate, notified to you by email or other means.

**8. Contact Us**

If you have any questions or concerns regarding this Privacy Policy or how your information is handled, please contact us at:

* Phone: 1.844.222.5466
* Email: Info@restore-canada.com