

## Far South Community Action Council Award

The **Far South Community Action Council** named **New Roseland Community Hospital** President & CEO **Tim Egan** their 2018 Humanitarian Honoree at the 4th Annual Black History Celebration.

**Far South CAC Chairman Joyce Chapman** presented the award to Egan at a luncheon on Thursday, March 15 along with members of her organization, **New RCH Board Chair Dr. Rupert Evans**, **New RCH Foundation Board Chair Brian Dolan**, and many **New RCH** family members and friends.

"We need more Tim Egan's in our community," **Chairman Chapman** said. "When I first met him, I felt like I was meeting a movie star. You could immediately feel his spirit."

The **Far South CAC's** mission is to build, strengthen and support **Chicago Public Schools** block by block.

"Everyone in the **New Roseland Hospital** family is a warrior," Egan said. "It is a special feeling to be able to lay down the sword and shield for a few moments and be recognized by the **Far South CAC**. I am absolutely humbled by this recognition. While I am privileged with several titles, both professionally and civically, my most important title is Dad."

"To know that my sons will get to see this award and have them understand how important it is to fight for a cause is the example I want to set for their future."

The **Far South CAC** honored Egan for his "tireless work to improve the quality of life for the community as a whole."



## Welcome Dr. Tyson: Cardiologist

The **New Roseland Hospital** is proud to announce that **Dr. C. Tyson** has replaced Dr. Alan Jackson as the Medical Director of Cardiology Services.

**Dr. Tyson** was born in Alabama and received his Bachelor of Science Degree from **Troy State University**.

Before performing his residency at **St. Joseph Hospital** in Chicago, **Dr. Tyson** received his Medical Degree from **Meharry Medical College** in Nashville, TN.

**Meharry Medical College** was founded just 11 years after the end of the Civil War with the mission of educating African Americans to serve the underserved. Today, the nation's largest private,

historically black academic health sciences center has trained thousands of health care professionals. Three out of every four Meharrrians return to urban or rural communities to serve others by providing medical or dental services.



**Dr. Tyson** completed his Cardiology Fellowship at **Columbus Hospital** in Chicago.

### Ohio State University Grant for New RCH Execs

In February, **The New Roseland Community Hospital** received a grant from **Ohio State University Fisher College of Business Executive Education** program to send a team from **The New RCH** to participate in their Excellence in Healthcare Initiative. **The New RCH** sent a team of employees to represent the hospital in a project to improve services provided to our patients and increase the patient's trust and confidence in the services they receive.

The team included **Idella Bland**, Manager, Patient Access Registration; **Dr. Glennell Conaway**, Adm. Director of Accreditation and Regulatory Compliance; **Lynn Williams**, Manager, Care Transitions; **Maria Gonzalez**, Supervisor of Coding and HIMs; and **Eva McMiller**, Manager, Applications Services.

The problem chosen for the project was to reduce the number of unbillable accounts by 95% overall. The team identified the causes of the problem using

Lean Six Sigma management techniques learned throughout the Initiative. The area initially selected was Patient Access Registration because it was the beginning of the patient experience. Once the team identified the root causes that existed in registration and other areas that depended on registration to complete their part of the process, the team was able to reduce unbillable accounts by 82%, evidenced by a drop from \$194,656 in March to \$35,461.00 in April. This is down from \$1.9 million dollars in the first 6 months of 2017.

During the report out for the initiative, the sponsors stated that they were impressed with **The New RCH** Team's presentation and would probably ask the hospital administration for permission to use the end product as a white paper for the University's Excellence in Healthcare Initiative.

The project was a success for the team and **The New RCH**.





## Kennedy Forum Illinois “On The Table” at RCH

**Kennedy Forum Illinois**, in partnership with the **Chicago Community Trust**, hosted a meeting at the **New Roseland Hospital** as part of the On The Table 2018 platform. This successful program was developed by **The Chicago Community Trust** to engage residents in small conversations that build relationships and encourage action to benefit the public good.



**The Kennedy Forum** uses this platform to engage thousands of people in conversations about mental health and addiction in their community, workplace or home. The annual initiative combats stigma, generates new ideas and encourages action. Last year it generated more than 250 conversations across the state and 37 **New RCH** Leaders participated this year.

## Becker's Health Care 2018

The **New Roseland Hospital** President & CEO Tim Egan was a featured speaker at the Becker's Hospital

Review 9th Annual Meeting in April in Chicago.

This exclusive conference brings together hospital business and strategy leaders to discuss how to improve hospitals and their bottom line in these challenging but opportunity-filled times. The best minds in the hospital field will discuss opportunities for hospitals plus provide practical and immediately useful guidance on ACOs, physician-hospital integration, improving profitability and key specialties.

This year's headline speakers were **42nd United State President Bill Clinton** and **43rd United States President George W. Bush**.

Egan was part of the “Thriving as a Safety Net Hospital” panel with **East Orange General Hospital CEO Paige Dworek**, **University of Alabama at Birmingham Health System and School of Medicine's Jean Ann Larson** and **Vi-Anne Antrum** from **Olean General Hospital**.



## 2018 Austerity Plan Savings

The New Roseland Hospital Board Austerity Plan that was instituted in December of 2017, included a staff reduction as well as staff salary freezes and decreases.

The desperate financial situation also called for the renegotiation and analyzation of all contracts.

Administration was forced to weigh the Return on Investment (ROI) on as many service contracts and leases that had a negative ROI for the hospital.

The lease of the space located across the street in the Medical Office Building was costing approximately \$24,000 per month, not including maintenance and service fees, and was in effect until 2021. Administration has terminated that lease generating over \$963,000 in overall savings. All of the physicians utilizing the space in “sub-lease” agreements will continue to provide services for patients within the walls of **The New RCH** with no service interruption.

	Y2017	Y2018	Y2019	Y2020	Y2021
MOB Lease expenses	\$265,555.00	\$265,555.00	\$265,555.00	\$265,555.00	\$265,555.00
Sub-lease income	\$24,600.00	\$24,600.00	\$24,600.00	\$24,600.00	\$24,600.00
<b>Total</b>	<b>\$240,955.00</b>	<b>\$240,955.00</b>	<b>\$240,955.00</b>	<b>\$240,955.00</b>	<b>\$240,955.00</b>

Lease termination Savings (Y2018-Y2021) = **\$963,820.00**

## Roseland Dental Van

There were great expectations for the success of **The New Roseland Hospital Dental Van** when the ribbon was cut on July 25, 2014. It would have been easier to find an Illinois politician “not” at the ribbon cutting ceremony.

Today, that Dental Van sits idle in a garage as our affiliated partner, **Mobile Care Chicago**, has ceased operations. The funding for the Dental Van was arranged by a Program Related Investment (PRI)

from the **Washington Square Foundation**. The PRI is a five-year, low interest loan and **Mobile Care Chicago** has requested to exit the arrangement with Washington Square in year three.

In the “Transformation Plan” submitted to the State of Illinois, a \$525,000 request in the budget was made for mobile medicine.

The **New RCH Dental Van** will hit the streets of our community again in the Fall of 2018.



# Addressing the Opioid Crisis on the South Side

Ninety-Five percent of the addiction cases admitted to **The New Roseland Hospital Medical Stabilization Unit** are related to opioid abuse.

The **Chicago Tribune** published an article in March of 2018 that said; “Illinois emergency rooms experienced a 66 percent jump in opioid overdose visits last year, according to a new report that suggests the epidemic of heroin and prescription painkiller abuse continues to worsen in some states.

The federal **Centers for Disease Control and Prevention** released state emergency room in a report that encourages hospitals and health departments to do more to combat outbreaks and prevent repeat overdoses.

Opioid addition and prescription drug abuse has been clearly and repeatedly identified as an issue in the Greater Roseland Community, just as it impacts millions of Americans every single year. The recent notification that the State of Illinois will redirect \$2 billion in Medicaid funding to address behavioral health and addiction services through a federally approved 1115 waiver, must be the impetus to drive **The New RCH** to create inpatient and outpatient opiate addictions and treatment services.

**The New RCH** could provide a pivotal roles in helping individuals and their families regain control of their lives and reinter the Greater Roseland Community as productive members living positive lives.

**The New RCH** must partner with doctors and medical professionals who are recognized as industry leaders and who can bring expertise guided by the American Society of Addiction Medicine.

The objective deliverables of the proposed **New RCH Opioid Treatment Center (ROTC)** would be to stabilize patients so they can maintain independent,

productive lives and to engage clients in the ongoing process of rehabilitation. **The New ROTC** will specialize in detoxification and recovery through medication-assisted therapy, counseling, and support services, as well as “Maintenance to Abstinence” programs for individuals who are addicted to opiates but have been using for a relatively short period of time.

A grant proposal is currently being created to submit to the **Illinois Department of Health and Family Services** with the intent to create a program that could be funding within the new 1115 Waiver.

One of the unique programs that will be featured in the grant will be Buprenorphine Therapy.

Buprenorphine is an opioid that is used as a treatment medication for opiate addiction. It is the first medication approved by the **U.S. Food and**

**Drug Administration (FDA)** for opioid detoxification and maintenance that physicians can freely dispense to their patients.

One of the ways buprenorphine works is by blocking the effects of other opiates that a person might take when they are going through treatment for opiate addiction. Essentially, buprenorphine operates at the same receptors in the brain where opiates such as OxyContin and heroin initiate their physiological and psychological effects.

The full proposal for this new program will be presented to the **The New RCH Board** at the Annual Board Meeting on June 14, 2018.

Proposed collaborators include **Health Alternative Systems (HAS)**, **Kennedy Forum Illinois (KFI)**, **National Alliance on Mental Illness Chicago (NAMI)**, and other providers who will be able to help build and sustain a successful program.

**95% of the addiction cases admitted to The New RCH Medical Stabilization Unit are related to opioid abuse.**