



DUPAGE COUNTY

A GUIDE TO GOVERNMENT SERVICES



421 N. County Farm Road, Wheaton, IL 60187
(630) 407-6500 • www.dupagecounty.gov



DUPAGE COUNTY

ELECTED OFFICIALS



Deborah A. Conroy
Chair, County Board

Board Members

District
1

Cindy Cronin Cahill
Michael L. Childress
Sam Tornatore

District
2

Elizabeth Chaplin
Paula Deacon Garcia
Yeena Yoo

District
3

Lucy Chang Evans
Kari Galassi
Brian Krajewski

District
4

Grant Eckhoff
Lynn LaPlante
Mary FitzGerald Ozog

District
5

Sadia Covert
Dawn DeSart
Patricia Gustin

District
6

Sheila Rutledge
Greg Schwarze
James F. Zay

Auditor: Bill White

Circuit Court Clerk: Candice Adams

County Clerk: Jean Kaczmarek

Coroner: Richard Jorgensen

Recorder: Kathleen Carrier

Regional Superintendent of Schools: Amber Quirk

Sheriff: James Mendrick

State's Attorney: Robert Berlin

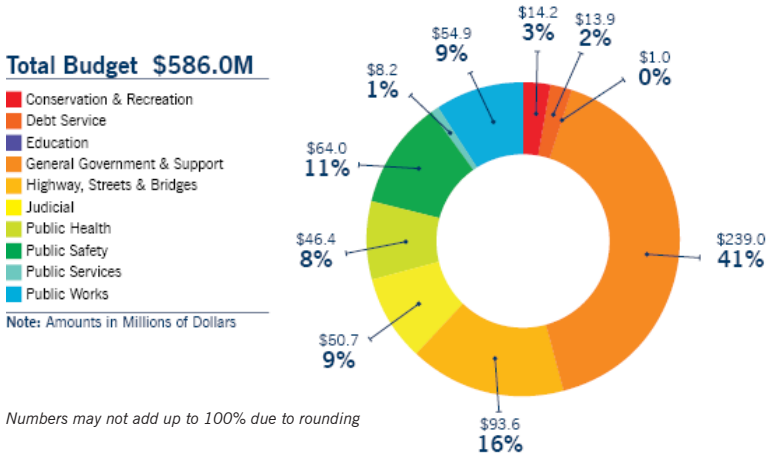
Treasurer: Gwen Henry

Dear DuPage County Taxpayer,

Your financial support of County government enables the delivery of many vital services and programs in DuPage County. Please be assured that we work hard each day to respect the funding you provide and seek to deliver essential services in an efficient, cost-effective manner.

This guide provides an overview of County government operations. For additional information, please visit the County’s website at www.dupagecounty.gov for updated news and contact information for County departments and elected officials.

Below is a chart that summarizes the annual budget of County government.



The County Board Chairperson works collaboratively with the 18-member County Board and nine countywide elected officials to deliver the local services needed to assist our residents, strengthen the business community, and support our municipalities. The County remains dedicated to preserving and promoting the unique benefits we all enjoy as residents of DuPage County.



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211

- Every day, clients contact 211 to access free and confidential crisis and emergency counseling, disaster assistance, food, health care, and insurance assistance, stable housing and utilities payment assistance, employment services, veteran services and childcare and family services.
- 211 provides expert, caring help. No matter the situation, the specialists at 211 listen, identify underlying problems, and connect people in need with resources and services in their community that improve their lives.
- 211 meets real needs in real time. In 2019 alone, 211s in the US made more than 14 million connections to life-changing support and resources. There is no other network in the country that has a similar pulse on America's needs.
- DuPage County 211 operators are local, providing resources in our community.



211dupage.gov • 211

Adopt-A-Highway/Trail

- Groups seeking to improve the environment may commit to picking up litter along a section of a DuPage County highway or trail.
- Groups select a one-mile section, committing to clean up both sides of that section at least four times a year. The County will provide bags and safety equipment.

www.dupagecounty.gov/dot • (630) 407-6900

Adopt-A-Stream

- Groups seeking to improve the health of local waterways may adopt a half-mile section of a stream (both banks) to clean and enhance.
- DuPage County asks groups who wish to Adopt-A-Stream to commit to that section of stream for a minimum of two years and engage in two stream clean-ups.
- The County and its partners provide all necessary safety training and equipment for groups.



www.dupagecounty.gov/swm/adoptastream • (630) 407-6673



Aging and Disability Services

- Offers home visits and helps seniors and disabled residents apply for or access needed benefits and services.
- Offers confidential services to victims of abuse, neglect, and financial exploitation.
- Coordinates home delivered meals, in-home assessments, case management, and home visits for eligible seniors.
- Subsidized taxi travel available for seniors.



www.dupagecounty.gov/community • (630) 407-6500

Animal Services

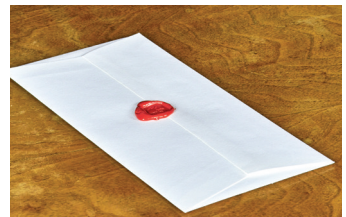
- Prevents and controls rabies through bite investigations, testing of high risk animals, and enforcement of State and County laws.
- Rescues and shelters stray and unwanted animals to reunite with owners, transfer to rescue organizations, or adopt to new homes.
- Rescues sick and injured wildlife in unincorporated parts of DuPage County.
- Maintains spay/neuter and other wellness programs for qualifying residents to control animal overpopulation.
- Provides education and outreach on responsible pet ownership and other animal-related topics.
- Animals available for adoption can be found under the ADOPT menu item on the website below.



www.dupagecounty.gov/animalservices • (630) 407-2800

Birth Certificates

- Copies of birth certificates are available through the Health Department for a fee and may be ordered online through the Health Department website.
- Copies of birth certificates are also available from the County Clerk's Office. You can download an application online and mail in with the appropriate payment.



www.dupagehealth.org • (630) 682-7400
www.dupagecounty.gov/countyclerk • (630) 407-5500

Building and Zoning

- Building Permit applications for both residential and commercial new construction or alterations in unincorporated areas are available online.
- All general contractors and sub-contractors working in unincorporated areas are required to be registered. Registration information may be found online.
- Building and Zoning complaint forms may be found online.
- Manages the County's Community Ratings System (CRS) for flood insurance inquiries for unincorporated properties.
- Land Use for unincorporated areas is managed through the use of Zoning Entitlements, Platting Entitlements, and the Subdivision Ordinance.

www.dupagecounty.gov/building • (630) 407-6700

Business Registration

- Sole proprietorships and general partnerships in DuPage County must register with the County Clerk's Office. The Clerk does not provide any business registration services other than the registration of an Assumed Business Name or D/B/A.



- A filing fee of \$10 is charged for the registration of a business name.
- Certificate of Business Ownership applications are available online.

www.dupagecounty.gov/countyclerk • (630) 407-5500

Choose DuPage

- Supports economic development initiatives in DuPage County through business attraction and retention efforts.
- Seeks a coordinated approach to economic development by placing emphasis on cooperation between businesses and government.



www.choosedupage.com • (331) 401-5815

Clothing and Household Goods

- The Clothing and Household Goods Program provides vouchers for clothing, household items, and other services for income-eligible households.
- To be eligible, applicants' total household income may not exceed 125% of poverty level. Exceptions may be made for emergencies and extenuating circumstances.

www.dupagecounty.gov/community • (630) 407-6500 • (800) 942-9412
E-mail (to schedule appointment): csprograms@dupageco.org



County Employment

- The Human Resources Department manages the listing and recruitment for County job opportunities and internships under County Board departments.
- Positions currently available are posted on the internet through the Job Board link.
- Employment applications are available on the County website. DuPage County is an Equal Opportunity Employer.

www.dupagecounty.gov/jobs • (630) 407-6300

County Jail

- The DuPage County Jail provides custody of individuals awaiting trial, serving sentences of up to one year, or serving periodic imprisonment.
- Visitation hours for male inmates are from **8–11 A.M.** and **1–4 P.M.** on Wednesday and Sunday.
- Visitation hours for female inmates are from **8–11 A.M.** on Tuesday and from **8–11 A.M.** and **1–4 P.M.** on Saturday.



DuPage County Sheriff's Office and County Jail

www.dupagesheriff.org • (630) 407-2244

Courts

- The Chief Judge oversees the operation of the 18th Judicial Circuit Court, the second largest court system in Illinois, at the DuPage County Courthouse and field courts.
- **Divisions of the Court:** Law, Chancery, Domestic Relations, Felony, Misdemeanor, Traffic, and Juvenile and Specialty Courts.
- **Jury Commission:** Trial by jury is a fundamental part of the American system of justice and is a right guaranteed under the Constitutions of the United States and the State of Illinois. To preserve this right, it is essential that the court establish and maintain a well-functioning system for the selection and utilization of jurors. The 18th Judicial Circuit Court utilizes the one day/one trial system of jury service. Under this system, a person called to jury duty serves for the duration of one trial if selected to hear a case. But, if the person is not involved with a court room by the end of one day, he or she is discharged from jury duty.
- **Probation and Court Services:** The Probation Department is dedicated to achieving justice by employing proven strategies to change offenders' values and beliefs, build their competency skills, and hold them accountable. The result is reduced recidivism, victim reparation, improved public safety, and enhanced quality of life for our citizens.



DuPage County Courthouse

- **Specialty Courts:** Drug Court, Mental Illness Court Alternative Program (MICAP), Veteran's Court, and the First Offender Call Unified for Success (FOCUS).
- **Law Library:** The mission of the DuPage County Law Library is to provide legal information services to all licensed attorneys, judges, as well as members of the public. The goal is to provide patrons with accurate, up-to-date legal information. To achieve this goal, the team is committed to tailoring the law library's collection to meet the needs of the legal community. The library currently maintains a core print collection of 25,000 volumes. The library also provides access to electronic databases and internet resources for legal research. These materials include compilations of state and federal statutes, state and federal cases, digests, encyclopedias, regional reporters, treatises, forms, and legal periodicals.

www.dupagecourts.gov • (630) 407-8904

Crime Prevention

- A variety of programs and services which meet the needs of residents and keep the community safe are offered through the Sheriff's Office.
- Residents may report tips regarding criminal activities to Crime Stoppers while remaining anonymous.



www.dupagesheriff.org • (630) 407-2400

Sheriff's Civil Process • (630) 407-2060 – Sheriff's Records • (630) 407-2270

Death Certificates

- Copies of death certificates are available through the Health Department for a fee of \$18 for the first copy, \$6 for each additional copy, and \$3 for postage and handling. Death certificates may be ordered online through the Health Department's website.
- Copies of death certificates are also available through the County Clerk's Office.
- You can download an application online and mail in with the appropriate payment.

www.dupagehealth.org • (630) 682-7400
www.dupagecounty.gov/countyclerk • (630) 407-5500



DuPage Care Center

- Provides nursing and rehabilitation care for more than 320 residents who require long-term care.
- 30-bed unit dedicated to short-term rehabilitation or Post-Acute Care.
- Quality of staff and care consistently rank among the highest in Illinois.
- Services include an in-house pharmacy; Chaplain; resident bank; hair salon; residential garden; residential dining room; crafts, ceramics, and woodshop centers; and physical, speech, and occupational therapy.
- A variety of volunteer opportunities are available to help support and enhance the care of residents.



www.dupagecounty.gov/dpcc • (630) 665-6400

Emergency Preparedness and Response

- Preparedness for, response to, and recovery from all types of natural, technical, and human-caused disasters, including acts of terrorism, are coordinated by the Office of Homeland Security and Emergency Management.
- Residents who wish to become a volunteer with their local Community Emergency Response Team (CERT) may find their local group here: <https://community.fema.gov/PreparednessCommunity/s/cert-find-a-program>.



www.dupagecounty.gov/protectdupage • (630) 682-7925

Employment and Job Training Services

- The workNet DuPage Career Center helps individuals get back to work and helps the DuPage County business community maintain a skilled workforce.
- Services include, but are not limited to:
 - Funding assistance for eligible individuals to attend job training programs.
 - Job search, resume, interviewing, and career exploration help.
 - Hiring events and help connecting with local employers.
 - Grants for businesses to train their existing workforce.



www.worknetdupage.org • (630) 955-2030

Energy Assistance

- The Low Income Home Energy Assistance Program (LIHEAP) assists eligible households in paying for winter heating services.
- The Illinois Home Weatherization Assistance Program improves energy conservation for income eligible households through sealing cracks, insulating walls and attics, and repairing windows, doors, and furnaces.

www.dupagecounty.gov/liheap • (630) 407-6500

Environmental

- Visit the County's website for information on the following: DuPage County Recycling Guide; upcoming environmental events; sustainability programs and campus projects; used/unwanted medicine disposal; Cool DuPage, a greenhouse gas reduction initiative; energy efficiency incentives; and environmental policies and reports.



www.dupagecounty.gov/sustainability • (630) 407-6700

Floodplain and Stormwater Management

- The Stormwater Management Department owns, maintains, and operates 17 flood control facilities countywide, which have a total floodwater storage capacity of nearly six billion gallons.
- Alerts communities of anticipated rainfall events through the flood-forecasting program. Up-to-date forecasts, flood control facility operating statuses, and rain and stream gage information is available at ec.dupageco.org.
- Identifies capital flood control improvement projects to alleviate current and anticipated overbank flooding problems through watershed planning.
- Updates FEMA floodplain maps to reflect current conditions for homeowners, businesses, and others.
- Offers shared services to assist municipalities and townships with routine and emergency maintenance, flood control, and hazardous spills.
- Oversees countywide permitting of new and re-development affecting stormwater runoff by enforcing the DuPage County Countywide Stormwater & Flood Plain Ordinance.
- The department also maintains the Residential Drainage Assistance Program to assist unincorporated residents with drainage and flooding issues.
- To report any stormwater issues, please visit gis.dupageco.org/CitizenReporter.



www.dupagecounty.gov/swm • (630) 407-6673



Freedom of Information Act (FOIA) Requests

- Residents may request copies of County Records by completing a FOIA application online.
- Fees may apply for the costs of copying or mailing requested materials.
- Residents denied access to inspect or copy any public record may appeal the denial. Instructions on how to appeal are available on the County website under Freedom of Information Act requests.

www.dupagecounty.gov/foia • (630) 407-6300

Geographic Information Systems

- The GIS Division of the Information Technology Department provides accurate and up-to-date geospatial data for land records, demographics, and engineering analyses, along with infrastructure and facility location management.
- Various geospatial web maps and applications are available through the County's GIS Portal, which is available through the GIS website: <https://dupage.maps.arcgis.com>.
- Geospatial data such as various digital map layers and imagery are shared and available 24/7 through the County's GIS Open Data Site, which is also available online at <https://gisdata-dupage.opendata.arcgis.com>.



www.dupagecounty.gov/gis • (630) 407-5000

Government Accountability

- The County Auditor serves as the County's only independently elected officer responsible for evaluating and reporting on County operations, and conducts internal audits of the operating departments, systems, and internal controls in County government.
- Concerns about the use of County resources and operations can be reported to the Audit Hotline at **(630) 752-8348**.

www.dupagecounty.gov/auditor • (630) 407-6075

Health Care Access

Services for the Uninsured

- Access DuPage is a public-private community partnership that provides access to medical services to DuPage County residents who lack health care because of economic reasons. Access DuPage is open 8 A.M. to 4 P.M. Monday through Friday. Call **(630) 510-8720** for more information, or visit www.accessdupage.org. For assistance with other coverage enrollment options, call the DuPage County Health Department at: **(630) 682-7400**.



Health Department



- Behavioral Health Services (BHS):** Provides multiple levels of care for DuPage County residents who have symptoms of mental illness or substance use disorders. BHS staff work with clients to develop treatment objectives and interventions that best match their strengths while providing resources to help reach their life goals.
- Crisis Services:** Crisis services are available to residents experiencing a mental health crisis 24 hours a day/7 days a week. Services include phone support, onsite or community-based evaluations, and a 12-bed crisis residential unit for short-term, voluntary stabilization. Crisis services are located in the Linda A. Kurzawa Community Center located at 115 N. County Farm Road in Wheaton. Our crisis hotline phone number is (630) 627-1700.
- Forensic Behavioral Health:** Provides assessment and treatment for those who have mental health and/or substance-use treatment needs, who are also involved in the criminal justice system.
- Environmental Health Services (EHS):** Protects public health in DuPage County through a variety of programs, which promote healthy environmental conditions and reduce risks associated with communicable disease. EHS inspects and issues permits to approximately 3,900 food service operations in DuPage County and responds to reports of people who become ill after dining at restaurants. Restaurant inspection reports are available at www.dupagehealth.org. EHS also coordinates community protection programs, such as pool safety inspections, water testing, and West Nile virus surveillance.
- Communicable Disease/Epidemiology (CDE):** Responsible for the systematic collection, interpretation, analysis, dissemination, and consolidation of data pertinent to reducing the occurrence of a specific disease. This unit studies the distribution and determinants of health and disease in populations, morbidity, injuries, disability, and mortality. CDE also provides regarding prevention and containment of communicable diseases across settings, such as influenza, COVID-19, vector-borne diseases, and rabies.
- Public Health Services (PHS):** Provides case management and clinical services including: immunizations for children, Health Works (DCFS) case management, urgent dental care, mobile dental services and dental sealants, Tuberculosis Clinic, and STD Clinic. The Family Health program includes the Women, Infants and Children (WIC) nutrition program and the Family Case Management programs, and home visiting.
- Heroin/Opioid Prevention and Education (HOPE) Taskforce:** An interagency-interdisciplinary team responsible for advising the leadership of DuPage County on the development of programs, support infrastructure, and policy to address the opioid issue in DuPage County, and may assist with other related issues as necessary.
- Client Access:** Unit dedicated to helping residents access health care and related services. Staff provide phone intake and referrals, insurance authorization and verification, and benefit assistance for Health Department clients. Benefit assistance services include enrollment for health-supporting programs such as Medicaid, Access DuPage, and the Supplemental Nutrition Assistance Program (SNAP). This unit also provides information and free assistance to residents seeking health insurance through the Individual Health Insurance Marketplace during the Open Enrollment period.

www.dupagehealth.org • (630) 682-7400



Home Repairs

- The Single Family Rehabilitation Program offers low-cost loans to income-eligible homeowners in need of home repairs to address health and safety issues.

www.dupagecounty.gov/cdc • (630) 407-6500

Information and Referral

- DuPage County Community Services provides comprehensive information and referrals to residents, agencies, and businesses.
- Certified staff link residents to appropriate referrals and screen for eligible services and programs.
- There are no eligibility requirements to call for information.

www.dupagecounty.gov/cdc • (630) 407-6500

Jury Commission

- **Jury Commission:** Trial by jury is a fundamental part of the American system of justice, and is a right guaranteed under the Constitution of the United States and the Constitution of the State of Illinois. To preserve this right it is essential that the court establish and maintain a well-functioning system for the selection and utilization of jurors. The 18th Judicial Circuit Court utilizes the one day/one trial system of jury service. Under this system a person called to jury duty serves for the duration of one trial, if selected to hear a case. But, if the person is not involved with a court room by the end of one day, he or she is discharged from jury duty.
- DuPage residents are eligible for jury service once every 12 months.
- On average, trials last 2-3 days. Jurors should plan for a full business day lasting until 4:30 P.M., although trials can go later.
- Business casual attire is required for all jurors.
- Free parking for jurors is available in the parking garage on the east side of the Judicial Center.
- Personal electronics with cameras are allowed in the Jury Lounge with a current jury summons and photo identification. Free wireless internet is provided in the Jury Lounge.
- Lunch and childcare are not provided for jurors.
- Jurors receive pay of \$10 plus mileage for the first day of service and \$15 plus mileage every day thereafter.
- Requests for postponement of service may be submitted online.



www.dupagecounty.gov/jury • (630) 407-8785

Land Records

- Deeds, titles, mortgages, and other property documents are available in person and online. Residents who have no internet access can obtain documents for a small fee by visiting the Recorder's Office.

www.dupagecounty.gov/recorder • (630) 407-5400

Marriage Licenses

- Marriage licenses are available in the County Clerk's Office for a fee of \$35, payable by cash, check, or credit card (\$1 fee applies on credit cards).
- Marriage licenses can be completed online prior to coming into the Clerk's Office.
- Both parties must appear in the Clerk's Office with proper identification and proof of age. A marriage license is issued immediately and becomes effective 24 hours later.
- The license is valid for 60 days after issuance.

www.dupagecounty.gov/countyclerk • (630) 407-5500

Natural Disasters

- The Office of Homeland Security and Emergency Management provides information regarding all phases of emergency management including preparedness, mitigation, response, and recovery. Types of natural disasters that occur in the Midwest include floods, tornadoes, blizzards, and ice storms. Additional information is available through FEMA at www.ready.gov or the National Weather Service at www.weather.gov/chicago. Links to these websites can also be found on www.dupagecounty.gov/protectdupage.
- Floodplain maps and Flood Evaluation Request forms are available on the DuPage County website through Stormwater Management.



www.dupagecounty.gov/ohsem • (630) 682-7925
www.dupagecounty.gov/swm • (630) 407-6673

Passports

- Applications and photos for U.S. Passports and Passport cards are available through the Circuit Court Clerk.
- The processing time for passports is 4-6 weeks for regular service and 2-3 weeks for expedited service.



www.18thjudicial.org • (630) 407-8577



Procurement Services

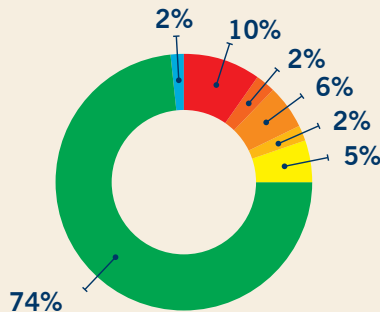
- DuPage County contracts for goods and services in accordance with the County's Procurement Ordinance and Illinois State Statute Counties Code.
- Purchases less than \$15,000 require a minimum of three quotes with an award recommended to the lowest responsible and responsive bidder under department head accountability and authority.
- Purchases equal to or more than \$15,000 and less than \$30,000 require a minimum of three quotes with a contract award recommended to the lowest responsible and responsive bidder under Committee-level accountability and authority.
- Purchases equal to or more than \$30,000 require the following:
 - o Formal bid process where goods and services are awarded to the lowest responsive and responsible bidder where price is the main criteria factor to determine a recommendation for a contract award.
 - o Request for Proposal/Request for Qualification where other criteria factors in addition to price are used to determine a recommendation for a contract award.
 - o Advertising on **www.DemandStar.com**, the Daily Herald newspaper and the IDOT Transportation Bulletin website for all contract opportunities. Prospective vendors are encouraged to register on DemandStar to be automatically notified for future solicitations at no charge.

www.dupagecounty.gov/purchasing • (630) 407-6200

Property Taxes

- In DuPage County, the property tax system is the primary source of revenue for local schools and units of government.
- Property taxes may be paid to the County Treasurer in person, by mail, or online.
- Property taxes are distributed to more than 200 governmental entities, with the County receiving 2% of revenues.

Distribution of 2021 DuPage County Real Estate Taxes to Local Taxing Bodies



Note: Figures may not add up to 100% due to rounding

Property Taxes – Appealing an Assessed Valuation

- The DuPage County Board of Review provides the venue where property owners may formally appeal an assessed value if they disagree with the township assessor's value.
- Assessment appeal forms and additional information are available online.



www.dupagecounty.gov/soa • (630) 407-5858

Property Taxes – Look-up Portal

- DuPage County hosts a portal to look up information about your property, including tax bill information, tax distribution information, and assessment information.
- Parcels can be searched either by Parcel Index Number (PIN) or address.

www.dupagecounty.gov/treasurer • (630) 407-5900

Public Works

- The Public Works Department owns and operates four wastewater treatment plants and six drinking water systems throughout DuPage County, providing sanitary sewer service to approximately 200,000 residents and water service to approximately 14,000 residents.
- The department provides 24-hour/365 days a year emergency response for water and sewer service interruptions, water or wastewater treatment plant monitoring, and drainage and flooding response assistance.
- The department assists residents in unincorporated areas with new water and service options, permitting, and billing.
- The department offers a shared services program that assists other municipalities with tasks like televising and sewer system maintenance.



Woodridge Greene Valley
Treatment Plant

www.dupagecounty.gov/publicworks • (630) 407-6800



Ride DuPage

- Provides subsidized transportation services for eligible seniors, people with disabilities, and low-income residents 24 hours a day, 7 days a week.
- Call **(630) 407-6500** for information on eligibility. Registered riders may call the Ride DuPage Call Center to schedule a trip **(800) 713-7445**.

www.ridedupage.org • (630) 407-6500

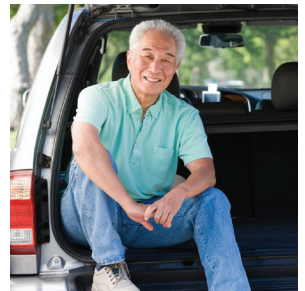
Roadways

- The DuPage County Division of Transportation maintains approximately 970 lane miles of County highways and 335 traffic signals in DuPage County.
- The Division is responsible for issuing permits for overweight or over-dimension vehicles and for anyone proposing construction or an event within the County Highway and Trail right-of-ways.
- The Division is also responsible for highway impact fee permitting, which is required for all new developments in the County.
- DuPage County Highway System maps and permit information are available online.
- To report a problem in a DuPage County roadway or trail (potholes, downed signs, animals, etc.) please call the Transportation Maintenance Department at **(630) 407-6920** from **6:00 A.M. to 2:30 P.M.** Monday–Friday. You can also report problems through the County's Citizen Reporter Application, which is available on the DOT website listed below.
- Visit www.dupagecounty.gov/roadalerts to view current County construction projects or other entities impacting County maintained highway or trail routes including, but not limited to, lane restrictions, road closures, and posted detours.

www.dupagecounty.gov/dot • (630) 407-6900

Senior Property Tax Assistance

- The Senior Citizen Homestead Exemption provides a \$5,000 reduction from the equalized assessed valuation.
- The Assessment Freeze Homestead Exemption provides seniors with limited income protection against real estate tax increases due to rising property costs for seniors with a total household income of \$65,000 or less.
- The Property Tax Deferral Program provides qualifying seniors the option of deferring the payment of real estate taxes to the time they sell their home or upon the settlement of their estate and is offered through the Treasurer's Office.



www.dupagecounty.gov/soa • (630) 407-5858

Small Claims Court

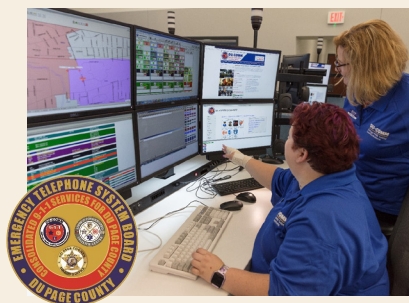
- The Small Claims Court hears court cases involving claims of \$10,000 or less.
- Complaints must be filed with the Clerk of the Circuit Court, with filing fees dependant on the amount being sued for.



www.18thjudicial.org • (630) 407-8700

Smart911

- Smart911 is a secure, free service provided through the Emergency Telephone System Board of DuPage County.
- It is available to all residents, visitors and people who work in DuPage County to enhance their 9-1-1 service.
- Information provided in a profile can include photos, special needs requirements, pets, medical needs for all family members and care givers, vehicles, and land line and cell phone numbers.
- Information provided in a profile is not visible until a person dials 9-1-1, and is used to better serve first responders during an emergency.
- Smart911 has a text to 9-1-1 feature that replaces TTY for the hearing impaired. Registration is recommended but not required to use this feature.



www.dupagecounty.gov/smart911 • (630) 550-7743

Teacher Licensure & Registration

- Teacher registration, certification, and licensure renewal is available through the Regional Office of Education.
- Job vacancies for each DuPage County school district are listed online via the Regional Office of Education website.



www.dupageroe.org • (630) 407-5800



Traffic Court

- Traffic tickets may be paid online.
- Various traffic court forms may be found online.
- For questions regarding missed court dates, contact the Circuit Court Clerk's office.
- Traffic Court is held at the main courthouse in Wheaton and at the Glendale Heights field court. Additionally, the website below the bullet points should be www.18thjudicial.org.

www.18thjudicial.org • (630) 407-8600

Trails

- DuPage County Division of Transportation operates and maintains 54 miles of regional trail systems for pedestrians, cyclists, and horseback riders, including the Illinois Prairie Path and Great Western Trail.
- The County also operates and maintains 42 miles of multi-use pedestrian paths within its highway rights-of-way, including the Southern DuPage Regional Trail.
- An online Trail Application provides great information on attractions and conveniences located along the DuPage County regional trail system. The application is available online through the website listed below.



www.dupagecounty.gov/bikeways • (630) 407-6900

Veterans Assistance Commission

- Offers temporary emergency financial assistance to veterans and their families.
- Provides services to meet needs of veterans and their families, including mortgage or rent payments, medical prescriptions, food, and other basic needs.
- Aids in the location and retrieval of discharge documents.

www.dupagecounty.gov/vac • (630) 407-5655

Victim Services

- The Victim Services Unit of the State's Attorney's Office provides assistance to victims and witnesses of violent crime.
- Informs individuals of their rights as victims, their case status, and offers counseling.
- Handles court ordered restitution and assistance in obtaining an Order of Protection.

www.dupagecounty.gov/statesattorney • (630) 407-8000

Volunteer Opportunities & Giving DuPage

- Giving DuPage serves as the DuPage County Volunteer Center, promoting volunteer and giving opportunities countywide.
- Also provides capacity-building training and resources for the DuPage nonprofit community.



www.givingdupage.org • (630) 407-6458

Voter Services

- The DuPage County Clerk's Office administers voter registration, absentee ballot requests, early voting programs, and oversees all election procedures for more than 640,000 voters.
- Candidate lists, election calendars, and propositions on the ballot are available online prior to elections.
- To search for your elected officials and polling place, visit the website below and click on the "Address Lookup" link.

www.dupagecounty.gov/countyclerk • (630) 407-5500

Water Quality

- Stormwater Management identifies projects, programs, and other initiatives to improve the quality of DuPage County's streams and rivers through watershed studies.
- Adheres to federal Clean Water Act regulations on a regional basis, including: Water Quality Education and Outreach Programs, Illicit Discharge Detection and Elimination (IDDE), Outfall Monitoring, and Mapping.
- Protects and restores natural areas, including wetland, buffer, and riparian areas, that provide both water quality and flood control benefits.
- Manages the Water Quality Improvement Program Grant, which is an annual grant that reimburses up to 25% of regional water quality projects.

www.dupagecounty.gov/swm • (630) 407-6673



COUNTY SERVICES

Animal Services	(630) 407-2800
Auditor	(630) 407-6075
Building and Zoning	(630) 407-6700
Care Center	(630) 665-6400
Clerk of the Circuit Court.....	(630) 407-8700
Community Services.....	(630) 407-6500
Coroner.....	(630) 407-2600
County Board Office	(630) 407-6023
County Clerk	(630) 407-5500
County Clerk – Election Division.....	(630) 407-5600
County Recorder	(630) 407-5400
Court – General Information	(630) 407-8904
Drainage Division	(630) 407-6673
Facilities Management.....	(630) 407-6700
Finance Department.....	(630) 407-6100
General County Information.....	(630) 407-6500
Giving DuPage – Volunteer Opportunities	(630) 407-6458
Health Department.....	(630) 682-7400
Human Resources	(630) 407-6300
Jury Commission	(630) 407-8785
Mental Health Crisis Hotline.....	(630) 627-1700
Office of Homeland Security and Emergency Management	(630) 682-7925
Passports	(630) 407-8577
Procurement Services	(630) 407-6200
Public Works (Sewer and Water).....	(630) 407-6800
Recycling	(630) 407-6700
Regional Office of Education.....	(630) 407-5800
Senior Services	(630) 407-6500
Sheriff.....	(630) 407-2000
State’s Attorney	(630) 407-8000
Stormwater Management.....	(630) 407-6673
Suicide Prevention Hotline.....	(630) 627-1700
Supervisor of Assessments	(630) 407-5858
Traffic Tickets	(630) 407-8600
Transportation	(630) 407-6900
Treasurer.....	(630) 407-5900
Veterans Assistance.....	(630) 407-5655
Workforce Development	(630) 955-2030
