

June 9, 2024

We are writing to express our recommendation for the property management team at QueenBnB Property Management. Since September of 2022, they have consistently proven themselves as a reliable and invaluable partner in managing our short-term rental property.

From the outset, QueenBnB Property Management has demonstrated a remarkable level of professionalism in their interactions with our guests. Their communication skills, particularly in coordinating check-in and check-out procedures, as well as addressing any guest concerns during their stays, have been exemplary. Our guests have repeatedly praised the seamless experience provided by QueenBnB Property Management's team.

One of the standout qualities of QueenBnB Property Management is their commitment to maintaining high standards of cleanliness. Their cleaning services between guest stays have been of exceptional quality, ensuring that our property is always presented in its best condition. This attention to detail not only enhances the guest experience but also contributes to the overall success of our rental business.

QueenBnB Property Management has proven to be a proactive partner in property maintenance. Their quick response and efficient management of maintenance issues have saved us both time and money over the years. We have full confidence in their ability to identify and address any issues that may arise, allowing us to focus on other aspects of our business with peace of mind.

Furthermore, we must commend QueenBnB Property Management for their dedication to enhancing the guest experience. Their thoughtful gestures, such as decorating for special occasions and holidays, have left a lasting impression on our guests and contributed to positive reviews and repeat bookings.

In conclusion, we wholeheartedly recommend QueenBnB Property Management for their exceptional short-term rental property management services. Their professionalism, attention to detail, and commitment to customer satisfaction make them an invaluable asset to any property owner or manager. We are grateful for their continued partnership and look forward to many more years of collaboration.

Sincerely,

*Katie and David McAllister*

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Vacation Rental Home Owners: "McAllister Family Villa" - Kissimmee, FL