

Now that the gate systems have been in place for many months, we have observed multiple incidents where gate arms were broken by a variety of people rushing the gates, deliberately crashing through the gates, removing the gate arms, or carelessly hitting gate arms in golf carts, automobiles, small trucks, and even a cement mixer.

These incidents require repair of the gates and have also damaged the “operator”, the machine that makes the gates go up and down. These incidents cost the community over \$200 each time or more when damage occurs to the Operator. We have no other choice but to impose a policy that will charge those responsible for such events. Out of necessity, there will be a base administrative fee for each incident and additional costs in the cases of more extreme damage. This is not intended to be a “profit center” but a real-world reminder that broken things require several hands to mend. It should be noted that any damages caused by renters will be charged to the property owners (i.e., landlords).

Effective September 1, 2023, it is the policy of the Pointe Services Association (PSA) to charge a \$250 fee when a resident or non- resident breaks or damages a gate arm not due to a malfunction of the gate.

When a gate arm is broken or damaged, it should immediately be reported by the responsible party to the security committee at [www.eaglepointe.gate.help](http://www.eaglepointe.gate.help) or to Mackie Properties at (812) 320-4246. Security cameras are present at all gates. PSA may use security cameras to identify those responsible for breaking or damaging the gate arm.

The charge(s) can be paid via check, ACH, or money order. Eagle Pointe residents can choose to be billed through PSA’s management company PMI. In **no** instance will the fee be waived if the breakage or damage is not due to a malfunction of the gate.