



GPS GROUP PROGRAM TERMS AND CONDITIONS

REGISTRATION AND PAYMENT

- 1.Registrations are required prior to the commencement of each module.
- 2.Submission of the GPS Registration and Intake Form does not guarantee your registration for a module/s of the GPS Group Program will be accepted.
- 3.Following the submission of this GPS Registration and Intake Form, your submission will be reviewed to ensure suitability for a module/s of the GPS Group Program.
- 4.Once reviewed your registration for a module/s will be confirmed (and or declined).
- 5.An invoice will be issued and sent to your nominated email. Payment is required within 7 days of receipt of the invoice.
- 6.Payment must be received prior to the commencement of each module.
- 7.If payment is not received, you will forfeit your place on the module.

CANCELLATION POLICY

At the initiation of Get Psych'd:

- 1.A module may be cancelled by **Get Psych'd**, in circumstances including but not limited to, if minimum number of participants are not met.
- 2.If cancelled, participants who have already registered and paid, will be offered a place on upcoming module (same module and/or different module).
- 3.Where a suitable alternative module is not found, participants may request a full refund of the module fee.

At the initiation of the participant:

- 1.If your circumstances change and you are no longer able to attend the module you've registered and paid for, in the first instance we'll work with you to identify if a place on an upcoming module (same module and/or different module) is suitable (subject to availability).
- 2.The following applies to changes or cancellations of your module registration/fee:
 - more than 14 days prior to the commencement of the module - full refund* of the **module fee**
 - 14 days to 48 hours prior - a 50% refund* of the **module fee**
 - less than 48 hours prior to the commencement of the module (including once the module has commenced) - no refund
- 3.Refunds are provided where a place on another upcoming module is unable to be found.
- 4.Requests for a refund must be made in writing to **Get Psych'd** via hello@getpsychd.com.au

PARTICIPATION

- 1.Participants must attend the full 6-weeks of the module.
- 2.Where a young person misses a weekly group session, the facilitators will make all reasonable efforts to ensure the young person is provided with a copy of the group session presentation/notes.

COST AND FUNDING

1. The cost is \$570 per person per module. This is referred to as the **module fee**.
2. Medicare rebates may be available for participation in the GPS Group Program, on up to 10 group therapy sessions per calendar year, with a valid GP referral (for individual and/or group therapy) as part of a mental health treatment plan.
 - a. Medicare rebates can only be claimed following the completion of each group therapy session.
3. Third-party funding, may be available, subject to eligibility.
 - a. Arrangements for third-party funding must be discussed with **Get Psych'd** and confirmed prior to the commencement of the module.
4. NDIS participants, may be eligible to participate in the GPS Group Program where they have Capacity Building funding available for therapeutic support/psychology, in accordance with the following:
 - a. Each module of the GPS Group Program is offered as a "Program of Support" in accordance with the *NDIS Pricing Arrangements and Price Limits*.
 - b. The NDIS participant will be required to enter into a NDIS Service Agreement for participation in a/each module/s (separately), prior to the commencement of the module.
 - c. The NDIS Service Agreement will outline the specific terms and conditions applicable, including non-attendance, exit rules and report requirements.

PRIVACY

1. The collection and use of your personal and health information for the purpose of your participation in the GPS Group Program will be in accordance with the **Get Psych'd** Privacy Policy.

CONFIDENTIALITY

1. All participants are expected to maintain confidentiality within the GPS Group Program.
2. Participants are encouraged to limit discussing the content of the group therapy sessions with anyone outside of the group.
3. Participants must not discuss or disclose any confidential or identifying details about other GPS group participants and information shared, to others outside the group.
4. Where a participant is found to have breached confidentiality within the GPS Group Program, **Get Psych'd** reserves the right to remove the participant from the module, and/or to deny the participant registration in further module/s.

GROUP SUITABILITY AND RISK

1. Due to the nature of a group program, **Get Psych'd** does not have the capacity to assess and manage risk of harm to self at an individual level within the GPS Group Program.
2. As such, where there is a risk of harm to self, a young person must be currently involved in individual therapy (either at **Get Psych'd** or elsewhere) and/or case management for the management of such risk, for the duration of the GPS Group Program.
3. Where a young person is at risk of harm to self and is not currently engaged in individual therapy and/or case management, at the discretion of **Get Psych'd** they may be determined not suitable for the GPS Group Program.