



Developed with Integrated  
Trusted Communications (ITC)

# CLARITY-ITC FEATURE COMPARISON

Three Powerful Packages. One Integrated Platform.  
Built for HOA Success.

FEATURE / SERVICE	<b>CORE</b> Essential Infrastructure	<b>SECURE</b> Operational Infrastructure	<b>GOVERNANCE</b> Full Governance Infrastructure
POSITIONING	Essential Infrastructure	Operational Infrastructure	Full Governance Infrastructure
PRIMARY PURPOSE	Communications	Automation + Visibility	Compliance + Governance
24/7/365 AI Concierge	✓	✓	✓
Up to 6 HOA Phone Lines Included	✓	✓	✓
Call Routing & Escalation	✓	✓	✓
Call Logging & Transcription	✓	✓	✓
SMS Logging	✓	✓	✓
Voicemail Transcription	✓	✓	✓
HOA Dashboard	✓	✓	✓
SharePoint Environment	✓	✓	✓
Community Calendar	✓	✓	✓
Document Center	✓	✓	✓
Board Access Controls	✓	✓	✓
AI Trained on Governing Docs	—	✓	✓
AI Trained on Rules & Regulations	—	✓	✓
AI Trained on Statutes (718/720)	—	✓	✓
Master Vendor Directory (No Tracking)	✓	✓	✓
Vendor Directory & Tracking	—	✓	✓
Work Orders / Requests	—	✓	✓
Project Tracking	—	✓	✓
Owner Visibility Options	—	✓	✓
Advanced Automations	—	✓	✓
Board Email System	—	—	✓
Shared Mailboxes	—	—	✓
Governance Record Structure	—	—	✓
Board Continuity Infrastructure	—	—	✓
Meeting / Minutes Workflows	—	—	✓
Compliance-Oriented Retention Structure	—	—	✓
Audit-Ready Documentation	—	—	✓
Communication Archival Structure	—	—	✓
Priority Governance Support	—	—	✓

### SETUP FEES

PACKAGE	SETUP
CORE	\$500
SECURE	\$750
GOVERNANCE	\$1,000

  

SIRS MAPPING (Optional)	+\$500
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### ONBOARDING

3 - 4 Weeks  
Including up to 2 Hours of BOARD Training

- ✓ Includes (1) Hour Long Training
- ✓ Includes (1) Training Video

### PACKAGE DESCRIPTION

- CORE – Essential Infrastructure**  
AI communications, phone system, call handling, voicemail, texts, call forwarding and true receptionist services. Partial governance with accountability.
- SECURE – Operational Infrastructure**  
Full AI trained on bylaws, statutes, rules. Includes workflows, project tracking, calendar, and potential owner visibility.
- GOVERNANCE – Full Governance Infrastructure**  
Includes everything in Core + Secure, plus board email system, communication tracking, and secure archival storage.

One Integrated Platform All-In-One Solution	24/7 AI Communications Always On. Always Answering.	Governance You Can Trust Accountable. Compliant. Ready.	Save Time. Reduce Costs. Increase Efficiency. Reduce Risk.	Stronger Communities. Better Communication. Better Living.	<b>ONE SYSTEM. ALL FUNCTIONS. TOTAL CLARITY.</b> Every Call. Every Message. Documented. Board Ready. Minutes Matter. 718/720-Oriented Infrastructure.
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