

CLARITY-ITC – TERMS OF USE

1. Acceptance of Terms

By accessing or using Clarity-ITC (“Platform”), you agree to these Terms. If you do not agree, you may not use the Platform.

2. Nature of Service

Clarity-ITC provides:

- AI-driven communication tools
- Telephony, SMS, voicemail, and logging systems
- Governance and documentation infrastructure for HOAs/COAs

IMPORTANT:

Clarity is **not a property manager, law firm, accountant, or fiduciary.**

3. No Legal or Compliance Advice

All information provided (including AI responses) is:

- Informational only
- Not legal advice
- Not guaranteed to meet FS 718 / FS 720 compliance

Users must consult licensed professionals.

4. AI Limitations & Accuracy

You acknowledge:

- AI responses may be incomplete or incorrect
- AI may rely on uploaded documents that are outdated or inaccurate
- You are responsible for verifying all outputs

5. Communications Consent (CRITICAL – 10DLC COMPLIANCE)

By using the Platform, you consent to receive:

- Calls

- SMS messages
- Voicemail notifications
- Automated AI responses

Message/data rates may apply.
Consent is not a condition of purchase.

6. Acceptable Use

You agree NOT to:

- Use the system for harassment or illegal activity
- Misrepresent identity
- Upload false or misleading governing documents

7. Data & Record Retention

Clarity may store:

- Calls, texts, voicemails
- Emails
- Task logs and communications

Developed with Integrated Trusted Communications (ITC)
These may be considered **association records** depending on jurisdiction.

8. Limitation of Liability

To the maximum extent permitted by law:

Clarity shall NOT be liable for:

- Missed communications
- Board decisions
- Legal non-compliance
- Financial losses
- AI inaccuracies

9. Service Availability

No guarantee of:

- Uptime
- Immediate response
- Error-free performance

10. Intellectual Property

All platform technology remains property of Clarity-ITC.

11. Modifications

Terms may be updated at any time.



Developed with Integrated Trusted Communications (ITC)