

FAMILY PROMISE OF WESTERN NEW YORK



2017 Annual Report

Helping Families Experiencing Homelessness Stay Together

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AaZ'k bybnl 'n_' Nk bjt' <xnk byZ'n_H 3J by' {n | I kZ' Nka Vnk k | I kZyMIX'uZnujZ'n' nnX', bjt' b' xZyuni Xb' {n' {aZ' ZZxyn_' Nk bZyZ'.uZxZ' Vb' ank ZjZyyl Zyyb' n' xVnk k | I kZ' Family Promise of WNY is a cost-efficient, effective, and replicable community response to homelessness. We are unique in Erie County in the following important ways:

H Z'° xZ' xZ' bNY'

While traditional homeless shelters separate men and teenage boys from women and children, we are one of two emergency shelters in Erie County that keep families together. In times of crisis, family unity provides critical support to all our guests, the majority of whom are children.

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We mobilize the Western New York community to help us achieve our mission. Our model starts with generous people who want to be a part of the solution to end family homelessness and empowers them to directly serve our guests by providing food, shelter and hospitality. With only 2 full-time employees, our network of hundreds of volunteers are imperative to our success and help families achieve permanent housing at a fraction of the cost of traditional shelters.

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With only three families at a time in our program, we run a small-scale model that allows us to focus a lot of personal attention on each of our guests. We strive to create a family-like environment based on compassion, respect and shared community. We know each person here by name. Our Case Manager is able to provide intensive case management to make sure our kids are in school every day and our parents are receiving the services they need to succeed. Our volunteers provide hundreds of hands and hearts all working together to form a much-needed support network for our guests.

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While we are a non-sectarian not-for-profit organization, we recognize that religious institutions have an essential role to play in lifting up our community. Our program is based on the value of hospitality found in every religious tradition and is intentionally modeled to leverage the good will and imperative to service found particularly in faith communities. Family Promise of WNY provides the framework which allows volunteers to put their faith into action in order to directly minister to some of the most vulnerable members of our society.

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Dear Family Promise of WNY Community,

In October, I joined our network as the new Executive Director. Looking back on 2017, I cannot help but be astonished at how we have been able to deliver on our mission in such impressive ways. H Z', ZjVnk ZX'Üä' _Mk bZy' b {n'n| x'uxn' xMk ' {aby'uMj{ tZM'MIX'XZj' bZxZX'M{n{M'n_P\$ää' UZX'I b a{y{n'ää'uZnujZ\$äÜö'n_', ank ', ZxZ'ValjXxZI a'' These families came to us as a result of eviction, job loss, domestic violence and other crises that are so difficult to navigate when you are living below the poverty line.

5_{anyZ'Üä' _Mk bZy'S, Z'y| WZyy_ jjt'an| yZX'ÜY' _Mk bZy'nx'alq' MäÜö' u'jMzk ZI { 'xMZ'1 meaning these families found stable independent housing or capitalized on opportunities to live with family. If you do not include the families that were not ready for shelter and left our program in under one week, {aM' _b | xZ' xyZy{n'ääö' '1MfZxt' k uxZy' bZ' | | k UZx^ These numbers underscores the fact that the values of compassion, hospitality and personal attention which are at the foundation of our model really do make a difference in the outcomes of the families we serve. It is worth mentioning that {, n'n_{aZ' _Mk bZy', Z'ujMZX', ZxZ' UZI Z' bMkZy'n_n| x' @V| xq' t' ž Zunyö' ' yyb{M'VZ'uxn' xMk which Family Promise of WNY developed because we saw the need to reduce the prohibitive upfront costs to new tenants for both a security deposit and first month's rent.

H Z'VMl n{Xn', aM', Z'Xn', k'an| {n| x'anyukMq' t' l Z{, nx' a'' These are the loving people who sacrifice their time, talent and treasure to step up for our families and become a part of the solution to end family homelessness in our community. In 2017 our hospitality network included 11 host congregations - faith communities who opened their doors four weeks a year to our families in order to feed and shelter them. We also enjoyed the support of 35 support congregations, who provided hot meals, weekend and overnight hospitality shifts, donated goods, fundraisers and financial contributions to our network. In total, n'fZx'Üä'\$ÜÜ'fnj| l {ZZx'an| xy', ZxZ' un| xZX' b {n'n| x'uxn' xMk ', ab'a'' ZI ZxMZX'Mn| l X'Öy'äÜ\$ÜÜ' b' b' i' b' X'jM'nx'1'Nyk ny{ {, bZ'n| x' nuZxM'b' 'U| X' Z{E We had several amazing fundraisers this past year, including n| x'k ny{ ' y| WZyy_ j' Z'fZx'<MZI {y'ž M' t' M' uMö' l ', ab'a' Uxn| ' a{ ' b' n'fZx'Üä'\$ÜÜ' M'X' t' anV{nUZxZy{', ab'a' Uxn| ' a{ ' b' n'fZx'ÜÜ\$ÜÜ' Add to this the Foundations which chose to support our mission and the countless individuals who contributed to our bottom line and we ended the year in a healthy financial position. Looking ahead, I believe our organization is ready to meet our challenges and to multiply our successes in 2018.

This is good work and we do this work together.
In gratitude,



Luanne Firestone
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Staff

1| MII Z" bZy{nl Z, Executive Director

ž ZI byZ'2 nxyZ, Case Manager

<Mlj" jMk k Zx, Van Driver

Board of Trustees

A† axy{bM) n_k MI, President, † nk k / I k†'2 bybml y'n_3bMIMMI xnl {bZx

@MjZ†' -1ZZ®" fM yS" yw°, Vice PresidentS(ZxUZx† bMn'OZjj† ŁxVX†S11<

† /GMi '3n{ZS† <° , TreasurerSŁxM S@aZVa{Zxl ' <njMIn_

@ZMI ž ntjZSSecretary, 2 V(/ bZ ž ZfZjnuk ZI {

@ZuaZI ŁjMySŁ/_Njh'3bMIMMI ZxGjMIZ GijMIZ

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† jM'H MZxk MI S" yw°S(ZxUZx† bMn'OZjj† ŁxVX†S11<

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Host Congregations are the bedrock of our organization, welcoming our guests into their houses of worship for meals, overnight accommodations, hospitality and care four weeks each year.

- Clarence Church of Christ
- Crossroads Lutheran Church
- Hamburg United Methodist Church
- Orchard Park Presbyterian Church
- Saint Christopher Roman Catholic Church
- Saints Columba-Brigid Roman Catholic Church
- Saint James United Church of Christ
- Saint Matthias Episcopal Church
- Saint Stephens-Bethlehem United Church of Christ
- Saint Vincent De Paul Roman Catholic Church
- Unitarian Universalist Church of Buffalo

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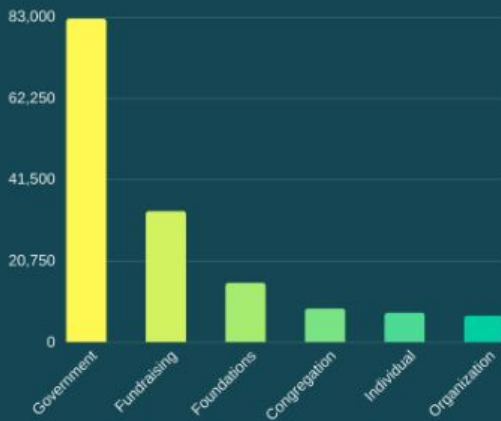
Support Congregations provide meals, volunteers, donations and financial contributions to our Host Congregations and to Family Promise of WNY.

- | | |
|---|--|
| Amherst Community Church | Saint Mark's Episcopal Church |
| Blessed Trinity Roman Catholic Church | Saint Martin De Porres RCC |
| Christ United Methodist Church | Saint Mary's of Swormsville |
| Clarence United Methodist Church | Saint Mary's Roman Catholic Church |
| Elim Christian Fellowship | Saint John's Lutheran Church in Orchard Park |
| Elma United Methodist Church | Saint John Vianney Roman Catholic Church |
| Epiphany United Church of Christ | Saint Peter and Paul Roman Catholic Church |
| First Presbyterian Church of Buffalo | Saint John's Lutheran Church |
| First Presbyterian Church of East Aurora | Temple Beth Zion |
| Friends of Jesus Foundation | Trinity Episcopal Church |
| Holy Trinity Lutheran Church | The Church of Jesus Christ of Latter Day |
| Lutheran Charities | Saints in Orchard Park |
| Nativity of the Blessed Virgin Mary Roman Catholic Church | Clarence United Methodist Church |
| Nativity of our Lord Roman Catholic Church | Orchard Park Community Church |
| New Hope United Methodist Church | University Presbyterian Church |
| Our Lady of Charity Catholic Parish | Unitarian Universalist Church of Amherst |
| | Unitarian Universalist Church of Hamburg |
| | Zion Lutheran Church |

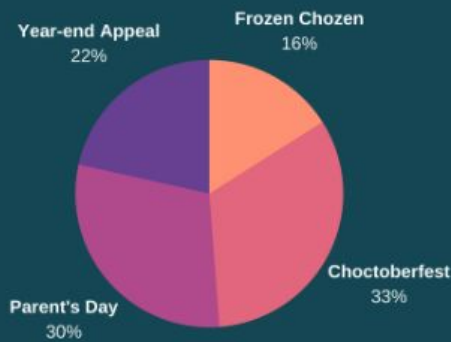
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INCOME

TOTAL: \$152,587

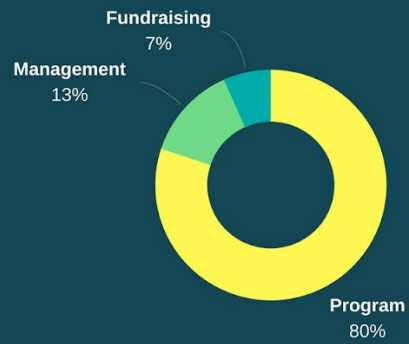


2017 MAJOR FUNDRAISERS

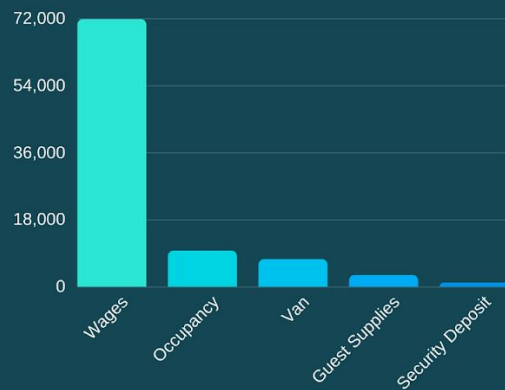


EXPENSES

TOTAL: \$129,353



2017 PROGRAM EXPENSES



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FAMILY STATISTICS

3,659 NIGHTS OF SHELTER

18 Families
Served

60% children / 40% adults

**SUCCESSFULLY
HOUSED**
86%

excluding families not ready for shelter
who left our program in under a week

62
AVERAGE
NIGHTS OF
SHELTER
PER FAMILY

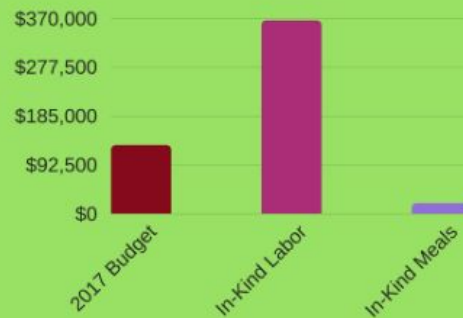


VOLUNTEER STATISTICS

OUR NETWORK CONTAINS:

- ★ 500+ VOLUNTEERS
- ★ NEARLY 50 FAITH COMMUNITY PARTNERS
- ★ MORE THAN 18,000 HOURS OF VOLUNTEER SERVICE PROVIDED
- ★ 365 HOT, HOME-COOKED MEALS PREPARED

IN-KIND DONATIONS



\$2 IN GOODS AND SERVICES RETURNED FOR EVERY \$1 DONATED TO FAMILY PROMISE OF WNY

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This family were homeowners in Florida but lost their house in the foreclosure crisis several years back. The father, chasing temporary jobs, found his way to Buffalo and his family soon traveled North to join him. They were in our shelter for three months, the father working several part-time jobs and trying to negotiate for and rehabilitate possible rental apartments in the evenings. In this picture they are holding up the key to their new apartment!



This family was evicted and found their way into our program with a 1-month old infant and two girls under 4. They were originally from Puerto Rico and the mother and daughters spoke only Spanish. The father held a job at Walmart throughout his time with us. Because they had so many young children, they were good candidates for the Buffalo Municipal Housing Authority's waiting list and slowly made their way up to number one. They were finally offered subsidized housing after five months in shelter - our longest guests ever!

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Gartner Foundation
Ingram Micro
John R. Oishei Foundation
Josephine Goodyear Foundation
Schwab Charitable
Walter Ghering Charitable Fund

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We had our most successful Choctoberfest to date at Resurgence Brewing Company. Over 200 people joined us for a beautiful night in October to celebrate our mission.

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It was an amazingly balmy 50 degree day in January for the Frozen Chosen 5k, sponsored annually by St. John's Lutheran Church in Orchard Park.



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We were able to end the year with a strong annual appeal, bringing in critical funds to help our organization achieve our mission and help families in crisis navigate out of homelessness.

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We enjoyed our most successful ever Parent's Day Appeal due to the generosity of our supporters. A huge thank you!



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All Saints Lutheran Church
 Amherst Community Church
 Breadhive Workers Cooperative
 Christ United Methodist Church
 Clarence United Methodist Church
 Elma United Methodist Church
 First Presbyterian Church of Buffalo
 Friends of Jesus Foundation
 Lutheran Charities
 New Hope United Methodist Church
 Orchard Park Presbyterian Church
 Our Lady of Charity Catholic Parish
 Saint Christopher's Roman Catholic Church
 Saint David's Episcopal Church
 Saint John's Lutheran Church
 Saint Mary's R.C. Church Society
 Saint Matthias Episcopal Church
 Saint Stephens-Bethlehem United Church of
 Christ Temple Beth Zion
 The Foundation for Jewish Philanthropies
 University Presbyterian Church
 Zion Lutheran Church

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Amazon Smile
 Armor School Sunshine Club
 Baillie Lumber Corporation
 Block Club
 Brock, Schechter and Polakoff, LLP
 Brown, Charles and Alice
 Buffalo Sabers Foundation
 Clarence High School Annual Sleepout
 Ferguson Electric
 Fidelity Charitable
 Friends of Edward Rath III
 Grand Jude, Inc
 Janitronics Facility Services
 Matching Funds by the Frank G. Raichle
 Foundation
 Merchants Insurance Group
 Love in Motion LLC
 Lumsden McCormick CPA
 Rich Products Corporation
 Seneca Gaming Corporation
 Trooper David C. Brinkerhoff Foundation
 Uniland Development Corporation
 United Way of Western Orleans County

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Albrecht, Heidi and Jay
 Anderson, Michael
 Andrews, Jen
 Anthony, Jack and Molly
 Ashraf, Asma
 Avino, Anthony
 Baier, Michael and Clarine
 Balzano, Gregory
 Bauer, Carl and Carmille
 Barbblock, Paula and Friends
 Beardi, James and Linda
 Bennett, James and Barbara
 Beringer, Patricia
 Bernhardt, Jr., Mr. and Mrs. Raymond
 Beuler, Robert and Colleen
 Blass, Stephen and Elizabeth
 Bleacher, Michael
 Bojanowski, Crystal
 Bonaventura, Lisa
 Breese-Owens, Susana
 Bucklaew, Sharon
 Bulger, Patricia
 Burritt, Judith
 Callan, Timothy
 Cameron, Amy
 Cammarata, Frank and Andrea
 Casassa, Judith
 Colligan, Mary Jo and Donald
 Colvin, Deborah and Joseph
 Cooper, Colleen
 Cooper, Janet
 Crawford, Lance and Sandra
 Dayton, Sara and Andy
 Dannebrock, William and Audrey
 Davey, Virginia
 Deubell, Dustin and Amy
 Diflavio, Renee
 Dotterweich, Karen and Joseph
 Dowd, Rosamond
 Duszynski, Gina
 Ehlinger-Saj, Jen
 Elliott, Elizabeth
 Emminger, Clifford and Donna
 Evans, Stanley L. and Anne C.
 Fenn, Deborah
 Ferella, Deborah
 Firestone, Pauline
 Firestone, Peter

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Fitzgerald, Douglas and Patricia
Foley, Melanie
Fonte, Kathryn
Grabowski, Lisa
Girzone, Edward and Jennifer
Gorham, Katherine
Grace, Lee Ann
Grimaldi, John and Eileen
Griffin, Robert
Gross, Kylee
Gunn, Richard
Guyker, James and Ruth
Hack, Gregory
Harrigan, Mary Alice
Hess, Emmylou and Herold
Hevers, Kimberly
Hewlings, Katharine
Hidalgo, Erica
Hodan, Janice
Hoffman-McQueen, Faith
Hogenboom, Timothy and Jennifer
Hoffman, Christian and Toni
Holl, Harriet (Joan)
House, Cheryl and Anthony
Hunt, Paula and Dennis
Jackson, Jane
Jarrett, John
Johnson, Jaffrey and Pamela
Johnson, Karin
Johnson, Maxine
Joy, Shirley
Judelsohn, Alexandra
Kazmierczak, Michelle
Kenline-Blette, Beverly
Kennedy, Martin
Keesler, Nicole
Kerwin, SSJ, Sr. Marie
Kloss, Mark and Dawn
Koske, Maryann and Artur
Koszarek, Eugene and Marilyn
Krampitz, Kandy
Kreher, Lois
Kroczyński, Margaret
Lacro, Ronald and Schum, Jon

Lautz, David and Clara
LaVigne, Colleen
Lee, Dr. Richard
Lillis, Judith and Sharon
McCormick
Linch, Richard and Sharon
Linton, Roxanne
Littlefield, Colin
Lockwood, Callie
Losi, Mary
Luce, Kara
Luppino-Gholston, Kristen
Maloney, Patrick and Holly
Mansfield, Raymond and Lucinda
Markowski, Carolyn
Mattar, Elaine and Larry
McMahon, Elizabeth
Metivier, Victor and Barbara
Metzger, Amanda
Metzger, Sarah
Miller-Stubbendick, Adam
Molnar, Diane and Joseph
Myers, Theodore
Nicolai, Philip
Nigro-Lawrence, Teresa
Nobel, Sanford M.
O'Connor, Frank and Christine
Odden, Linda
Orban, Mary and John
Organ, Caroline and Brian
Ortner, Eric
Paschka, Penelope
Pastva, Dawn
Parker, Richard and Mary
Patterson, Jack and Kathleen
Pearman, Dorothy
Pfister, Susan
Plache, Marilyn
Podpora, Carol and Francis
Powell, Karen
Pratt, Robert
Rabadi, Taylor
Reszel, Josephine
Ricotta, Thomas and Connie
Rugg, William and Marj

Sabo, James and Wendy
Schoenborn, Jeffrey and Margot
Scott, Peter
Schulz, Susan
Scinta, Nan
Seifert, Margaret
Setter, Todd and Mary
Showers, Anne
Schwab, Tara
Schulz, Susan
Sieracki, Roger
Smith, Gary
Snyder, Suzanne and Kirby
Somerville, Jeffrey and Lynda
Sonner, Robert and Sally
Solomon, Lousianna
Sozanski, John and Marilyn
Steffan, Mary
Steffan, David and Rosamond
Dowd
Suttell, Daniel
Serman, James
Szefel, Michelle
Tirado, Jeremias and Betsaida
Tracy, Megan
Trump, Joan
Tunmore, Roger and Bonnie
VanNote, CJ
VanVelson, Shauna
Vara, Jennifer
Vukelic, Paul and Amy
Weaver, Carol
Webb, Katherine
Wilson, James and Meridith
Winer, Sharon
Witte, Ray
Wixson, Stephen and Virginia
Vaughan
Woolingham, Dianne and Kenneth
Wynne, Audra and Robert
Zeit, Linda
Zulawski, Katherine
Zulinke, Sharon
Zwick, Mary

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There are many ways to get involved, including:

- Invite us to speak at your congregation
- Check out our Wish List and donate items, such as personal care or new apartment essentials, to the families in our program
- Provide direct service to our clients, such as a hot meal, a fun activity with our children, overnight hospitality or translation
- Provide office support at our Day Center, such as accounting, graphic design or volunteer management
- Help us keep our Day Center looking warm and welcoming, from light housekeeping to organizing donations
- Support us through a financial contribution made payable to "Family Promise of WNY" and mailed to: 75 Hickory Street, Buffalo, NY 14204

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<https://fpwny.org/how-to-help>



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