



# FAMILY PROMISE OF WESTERN NEW YORK



## Known By Name

I am excited to announce that we have been full to capacity lately - maxing out at 14 people in these winter months. In February we logged a record number of bed nights - 392! And our guests have overwhelmingly been children. We have 10 in our program right now, ages 6 months to 18 years old. Looking at the picture above, it is easy to see why the work that Family Promise of WNY does is so important. Our children are full of innocence and light and deserve our very best efforts to minimize further trauma in their lives by helping their parents navigate out of shelter and into permanent housing.

The last family we welcomed in mid-February included a 17 year old girl, who would not look at me for the first several days in our program. I ran into her in our common room one afternoon and called out to her by name, asking how her day was going. She turned to me wide-eyed and said, "you know my name?" This heartbreaking exchange underscores one of the key strengths of the Family Promise small-scale model - we are able to provide personalized care in a way larger shelters simply cannot. We know all our guests by name and provide them not just with a hot meal and a roof over their heads each day, but with dignity.

Luanne Firestone, *Executive Director*

**2018**  
stats



**5**  
Families Served



**15**  
Children Served